



COMCAST WEBPAGE PROVIDES UPDATED OUTAGE INFORMATION

Customers able to Track Progress in their Specific Community

HOUSTON – (September 22, 2008) – Comcast, Houston’s primary provider of broadband services, has been working around the clock to restore services interrupted by Hurricane Ike to its customers throughout the Greater Houston and Texas Gulf Coast areas. To keep its customers better informed, the company recently launched a special web page giving customers access to the latest updates. By clicking the Hurricane Update link at www.comcast.com, customers will be able to see progress within their specific area.

Nearly 70-percent of Comcast customers in the Greater Texas Gulf Coast Area now have their cable services restored. Our experience has shown that most of our outages are due to the loss of electrical power. Often, a street may have power restored, but the power required to operate the node in the neighborhood, may still be without power. This easy to read mapping system will allow customers to see the progress that is being made within their area. Customers can click on a specific map region for a closer view of their community. These maps will be updated as service is restored and customers are advised to check periodically for the latest information.

Comcast technicians are working in all areas where power has been restored and the power company and local authorities have granted a safety clearance. In addition to the company’s own local crews, nearly 500 technicians from around the country are on the ground in the Greater Houston Area and surrounding counties to help with the restoration process.

Emergency restoration procedures along the Greater Texas Gulf Coast allow cable service to be repaired as soon as the power companies have restored power and determined the area is safe. Downed power lines can cause dangerous conditions, so an area must be surveyed and cleared by power company personnel before the all clear is given and restoration work on communications lines can begin.

Customers who have a damaged cable drop — the line that connects cable service to the house — should call 1-800-COMCAST or click on the “Contact Us” link at www.comcast.com to report the problem.

About Comcast Corporation

Comcast Corporation (www.comcast.com) is the nation's leading provider of entertainment, information and communications products and services. With 24.6 million cable customers, 14.4 million high-speed Internet customers, and 5.6 million Comcast Digital Voice customers, Comcast is principally involved in the development, management and operation of broadband cable systems and in the delivery of programming content.

Comcast's content networks and investments include E! Entertainment Television, Style Network, The Golf Channel, VERSUS, G4, PBS KIDS Sprout, TV One, ten Comcast SportsNets networks and Comcast Interactive Media, which develops and operates Comcast's Internet businesses, including Comcast.net (www.comcast.net). Comcast also has a majority ownership in Comcast-

Spectacor, whose major holdings include the Philadelphia Flyers NHL hockey team, the Philadelphia 76ers NBA basketball team and two large multipurpose arenas in Philadelphia.

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