



Vehicle-for-Hire Stakeholder Information Session

Presented By:

Department of Administration & Regulatory Affairs

November 29, 2016



Agenda

1. October 5, 2016 Changes to Chapter 46 and Chapter 25
2. Vehicles-for-hire during Super Bowl LI
3. Citywide Dispatch App: Arro!
4. Wheelchair Accessibility Compliance



Ordinance Changes

- Changes to Licensing Process
 - Fingerprint background checks - valid for 2 years
 - Drivers may obtain a license for a different industry without being re-fingerprinted

- Taxi Changes
 - Allows removable stool lights
 - All four door electric vehicles can be used as taxis
 - Removes the 100,000 mileage limit for placing a taxi into service for the first time
 - Limits the number of color schemes available to a permittee to 5. All new companies will be required to use a standard color scheme.
 - Allows the front seat rate cards to be posted digitally on a PIM
 - Removes the 20 permit minimum to transfer permits to a new company

- Limo Changes
 - Remove the 100,000 mileage limit for placing a limo into service for the first time
 - Requires limo drivers to present a rental agreement when requested



Ordinance Changes

- Jitney Changes
 - Allows jitneys to operate in zones
 - Allows jitneys to be dispatched through an MDS
 - Allows jitneys to charge different prices through an app
 - Removes some jitney signage requirements



Super Bowl LI

- Temporary Driver's Licenses only valid during the event period
 - If the driver is from a jurisdiction that performs fingerprint background checks, the driver will pay for the license and it will be issued.
 - If the driver is not from an approved jurisdiction, the driver will need to do fingerprints, get warrant check, have fingerprints approved, pay for the license and the license is issued.
- Joint ground transportation airport use permits only valid during the event period
 - A special event permit has been created for the event period for a joint ground transportation airport use permit.
 - The permit will be valid from January 27 – February 6, 2017.
 - The fee is \$102.23 per vehicle.
 - Company will submit add paperwork, rental agreement, proof of insurance and Schedule V, proof of registration and pays for permit.
 - Permit is provided to company owner to place on the vehicle for the event period.



Super Bowl LI

- Limousines will be required to purchase a parking pass to drop off passengers at NRG Stadium during the game.
- Parking passes are being sold by ParkMobile, which can be contacted below:

Website: <https://superbowl.parkmobile.com/>

Email: superbowl@parkmobileglobal.com

Phone: 866-715-7210

- Parking passes will be available for purchase on December 12, 2017.





DOWNTOWN HOUSTON ROAD CLOSURE, PARKING AND LOAD ZONES

LEGEND



EVENT PARKING



STREET CLOSURE (Exterior)



NFL PARKING ASSIGNMENTS

HILTON AMERICAS

- NFLX BOX OFFICE
- NFL NETWORK
- NFL DIGITAL
- NFL FILMS
- MEDIA

GRB CONVENTION CENTER

- NFLX BOX OFFICE
- PPW
- NFLX STAFF
- SPONSORS
- VENDORS
- LAW ENFORCEMENT

PARTNERSHIP TOWERS

- NFL FLEET & RENTAL CARS
- NFL STAFF/INTERNS
- NFL VENDORS
- NFL CONTRACTORS
- ACCREDITATION CENTER



NFL LOAD ZONES



CHARTER BUS LOADING ZONE



MEDIA SYSTEM DROP OFF IN TRANSIT CENTER



NFL HQ DROP ZONE FOR CARS



NFL STAFF SYSTEM DROP OFF IN TRANSIT CENTER

DOWNTOWN HOUSTON

FRI. JAN. 27 - SUN. FEB. 5, 2017



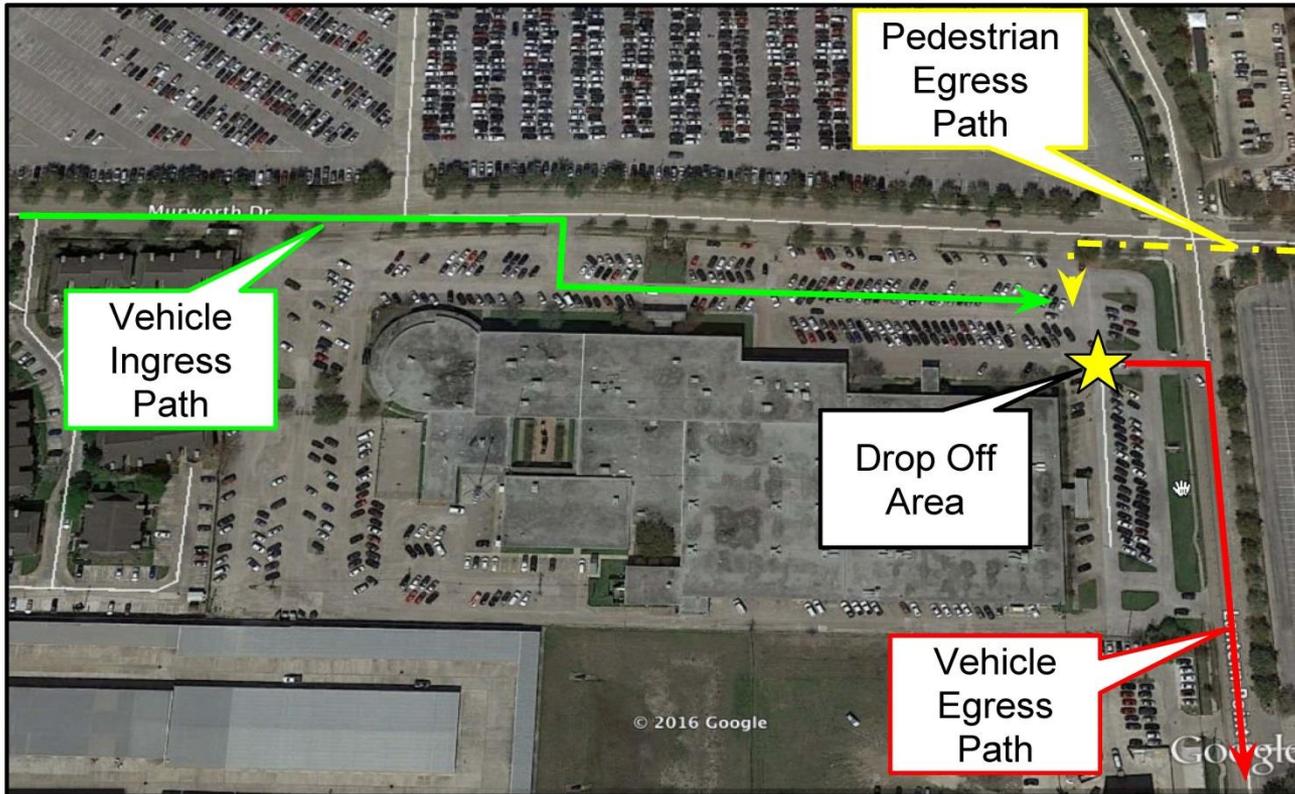


HOUSTON 02.05.17

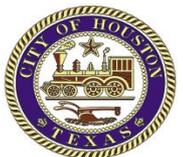
Super Bowl LI TAXI Operations

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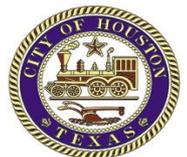
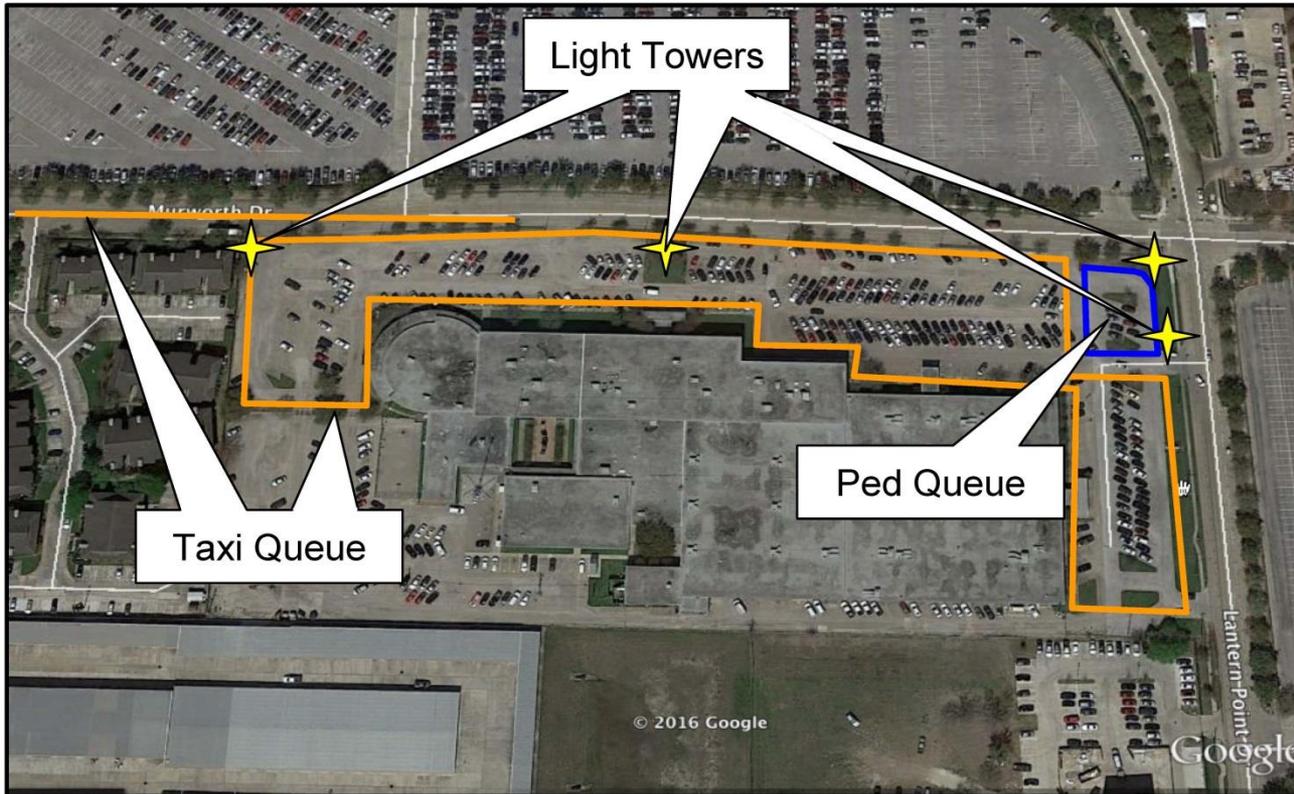
SBLI TAXI VEHICLE INGRESS / EGRESS



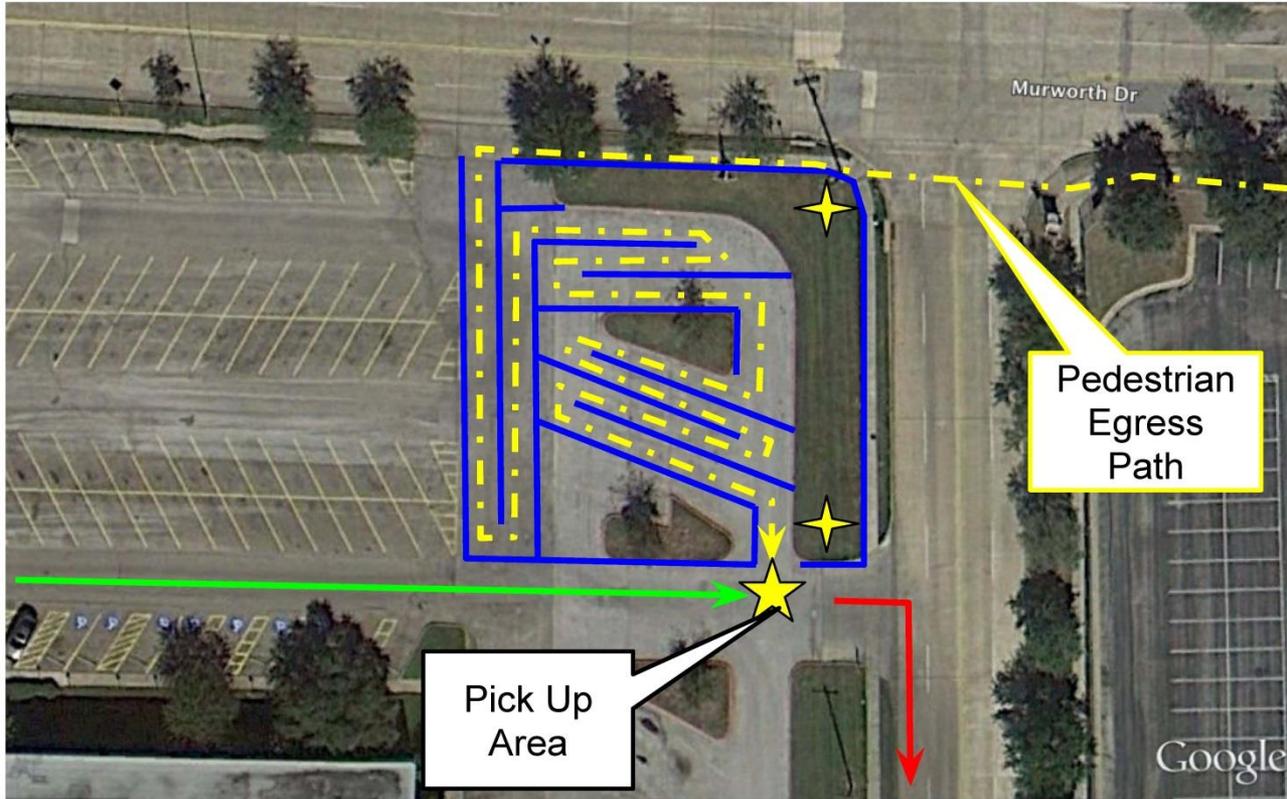
- Taxis will be located in the Brown Lot, west of the stadium.
- SP+ GAMEDAY will provide 4 light towers to help light up the parking lot post game.
- SP+ GAMEDAY will provide a few staff members to help facilitate the taxi and pedestrian queue.



SBLI TAXI QUEUE AND STAGING AREAS



SBLI PEDESTRIAN QUEUE



Citywide Dispatch App

- In October 2016, City Council approved Arro as the designated citywide dispatch app.
- The app will provide more trips for drivers by providing passengers with an easy-to-use, single point of contact for all taxi and limo drivers in Houston.
- Although the app will begin by dispatching taxis, the goal is to include other vehicle-for-hire types in the coming months.
- The more drivers use the app, the more successful it will be and the more trips it will generate.
- Please provide us with your contact information so that Arro can send you more information about signing up.



Wheelchair Accessible Vehicle (WAV) Compliance: Background

- October 14, 2015 Houston City Council approved an ordinance to expand the transportation options available to individuals with disabilities, including those who use a wheelchair.
- The ordinance was based on recommendations from the Houston Transportation Accessibility Task Force, which included representatives from the transportation industry as well as the disabilities community.
- The accessibility ordinance provides companies different compliance options, but still holds all companies accountable to serve individuals with disabilities.



WAV Compliance: Background

- Companies were required to select one of two compliance options in January 2015.
 - Option 1: Percentage-based Method
 - Companies that select the percentage-based method must have a certain percentage of their fleet be comprised of wheelchair accessible vehicles.
 - Option 2: Outcome-based Method
 - Companies that select the outcome-based method must meet certain average wait times for wheelchair accessible service.



WAV Compliance: Percentage of Fleet Requirements

Company Size	Due Date	Action Required
20+ Permits	January 12, 2017	3% of fleet must be WAVs
2-19 Permits	Beginning in January 2017	Next vehicle that comes online or is replaced must be WAV
1 Permit	Beginning in January 2018	Next vehicle that comes online or is replaced must be WAV



WAV Compliance: Outcome-Based Requirements

Company Size	Due Date	Action Required
All companies	January 12, 2017	Average wait time for WAV service must be 40 minutes or less

*Note: Companies may comply with this requirement through a contract with another provider.

**Note: When a new company enters the industry after November 13, 2015, they shall be required to meet the benchmarks for the benchmark year in effect at the time of its permit or registration.



WAV Compliance: Next Steps

- The City is currently sending out a letter to each company owner reminding them of which option they selected.
- The letter will include a form requesting the necessary information to demonstrate compliance with the ordinance.
- **This form must be submitted to ARA no later than January 12, 2017 by 4:00 PM. Companies that have not submitted this form by the due date may be subject to permit revocation.**

