

BARC Performance "At-A-Glance"

9/1/18 -9/30/18

Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	568
Total Transfers:	857
% Transferred to RPM:	66.3%
Payments to RPM:	\$42,600
Adoptions:	630
Return to Owner (RTO):	75
Trap, Neuter & Release (TNR):	183
Animals Euthanized:	278
Dog Live Release %:	80.3%
Cat Live Release %:	93.6%
Total Live Release %:	86.1%

Intake:

Over the Counter:	1,373
Field:	578
% Stray:	64%
% Owner Turn-in:	28%
% Other:	8%
Total Intake:	1,951

Spay/ Neuter Surgeries Performed:

HPHS:	15
In House:	844
Fixin Houston:	0
Total Surgeries:	859

Revenue:

Wellness/Fixin' Houston:	\$46,821
ACO Fees:	\$6,957
Licensing:	\$75,278
Private Funds:	\$6,679
Adoptions:	\$12,775
Total Revenue:	\$148,510

Licensing:

New Licenses:	1,549
Renewals:	2,491

Field Activity:

Citations issued:	353
Bites investigated:	95
Cruelty Confiscations:	10

ACO Activity:

Total Calls for Service:	4,824
Total Service Calls Completed:	2,630
% Answered Calls:	54.52%
<u>Priority 1:</u>	
Incoming Calls:	683
Completed:	676
Dispatched:	0
Pending:	0
Cancelled:	7
% Answered Calls:	98.98%

Priority 2:

Incoming Calls:	493
Completed:	466
Dispatched:	10
Pending:	0
Cancelled:	17
% Answered Calls:	96.55%

Priority 3:

Incoming Calls:	989
Completed:	953
Dispatched:	18
Pending:	
Cancelled:	18
% Answered Calls:	98.18%

Priority 4:

Incoming Calls:	2,651
Completed:	504
Dispatched:	0
Pending:	0
Cancelled:	2,147
% Answered Calls:	19.01%

Priority 5:

Incoming Calls:	8
Completed:	3
Dispatched:	0
Pending:	0
Cancelled:	5
% Answered Calls:	37.50%



Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.