

BARC Performance "At-A-Glance" April 2015

Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	595
Total Transfers:	957
% Transferred to RPM:	62.2%
Payments to RPM:	\$0
Adoptions:	516
Return to Owner (RTO):	95
Trap, Neuter & Release (TNR):	112
Animals Euthanized:	592
Live Release %:	72.6%

ACO Activity:

Total Calls for Service:	4,941
Total Services Completed:	2,396
% Answered Calls:	48.49%
<u>Priority 1:</u>	
Incoming Calls:	779
Completed:	763
Dispatched:	6
Pending:	1
Cancelled:	9
% Answered Calls:	98.84%

Intake:

Over the Counter:	1,825
Field:	718
% Stray:	51%
% Owner Turn-in:	40%
% Other:	9%
Total Intake:	2,543

<u>Priority 2:</u>	
Incoming Calls:	433
Completed:	412
Dispatched:	0
Pending:	3
Cancelled:	18
% Answered Calls:	95.84%

Spay/ Neuter Surgeries Performed:

HPHS:	235
In House:	918
Fixin Houston:	213
Total Surgeries:	1,366

<u>Priority 3:</u>	
Incoming Calls:	897
Completed:	846
Dispatched:	14
Pending:	3
Cancelled:	23
% Answered Calls:	96.21%

Revenue:

Wellness/Fixin' Houston:	\$48,098
ACO Fees:	\$11,715
Licensing:	\$77,605
Private Funds:	\$6,128
Adoptions:	\$16,651
Total Revenue:	\$160,197

<u>Priority 4:</u>	
Incoming Calls:	2817
Completed:	337
Dispatched:	0
Pending:	0
Cancelled:	2480
% Answered Calls:	11.96%

Licensing:

New Licenses:	1,518
Renewals:	2,917
Total Animal Licenses:	47,136
Percent Licensed:	4.56%

<u>Priority 5:</u>	
Incoming Calls:	15
Completed:	2
Dispatched:	0
Pending:	0
Cancelled:	13
% Answered Calls:	13.33%

Field Activity:

Citations issued:	851
Bites investigated:	141
Cruelty Confiscations:	4



Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- includes TNR and Community Cats

Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's new public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.

Licensing:

Total Licenses = Total number of active licenses; this is more of an estimate than exact data

Percent Licensed = 1,034,000 (the number of pets the American Veterinary Medical Association suggests live in Houston with a population of 2.2 million people)/Total Licenses