

BARC Performance "At-A-Glance" February 2015

Live Release:

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|---------------------------------|--------------|
| Animals Transferred to RPM, | |
| Rescued Pets Movement: | 472 |
| Total Transfers to all Rescues: | 760 |
| % Transferred to RPM: | 62.1% |
| Payments to RPM: | \$35,400 |
| Adoptions: | 524 |
| Return to Owner (RTO): | 98 |
| Trap, Neuter & Release (TNR): | 113 |
| Animals Euthanized: | 345 |
| Live Release %: | 80.0% |

ACO Activity:

| | |
|---------------------------|---------------|
| Total Calls for Service: | 4,232 |
| Total Services Completed: | 2,011 |
| % Answered Calls: | 47.52% |
| <u>Priority 1:</u> | |
| Incoming Calls: | 753 |
| Completed: | 731 |
| Dispatched: | 6 |
| Pending: | 5 |
| Cancelled: | 11 |
| % Answered Calls: | 98.54% |

Intake:

| | |
|----------------------|--------------|
| Over the Counter: | 1,131 |
| Field: | 737 |
| % Stray: | 51% |
| % Owner Turn-in: | 39% |
| % Other: | 10% |
| Total Intake: | 1,868 |

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| <u>Priority 2:</u> | |
| Incoming Calls: | 303 |
| Completed: | 278 |
| Dispatched: | 0 |
| Pending: | 1 |
| Cancelled: | 24 |
| % Answered Calls: | 92.08% |

Spay/ Neuter Surgeries Performed:

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|-------------------------|--------------|
| HPS: | 136 |
| In House: | 922 |
| Fixin Houston: | 180 |
| Total Surgeries: | 1,238 |

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| <u>Priority 3:</u> | |
| Incoming Calls: | 675 |
| Completed: | 640 |
| Dispatched: | 4 |
| Pending: | 12 |
| Cancelled: | 19 |

Revenue:

| | |
|--------------------------|------------------|
| Wellness/Fixin' Houston: | \$49,728 |
| ACO Fees: | \$11,425 |
| Licensing: | \$73,061 |
| Private Funds: | \$11,604 |
| Adoptions: | \$18,568 |
| Total Revenue: | \$164,386 |

% Answered Calls: 97.19%

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| <u>Priority 4:</u> | |
| Incoming Calls: | 2480 |
| Completed: | 319 |
| Dispatched: | 0 |
| Pending: | 0 |
| Cancelled: | 2161 |

Licensing:

| | |
|--------------------------|--------------|
| New Licenses: | 1,255 |
| Renewals: | 1,211 |
| Total Animal Licenses: | 43,721 |
| Percent Licensed: | 4.23% |

% Answered Calls: 12.86%

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| <u>Priority 5:</u> | |
| Incoming Calls: | 21 |
| Completed: | 4 |
| Dispatched: | 0 |
| Pending: | 0 |
| Cancelled: | 17 |

Field Activity:

| | |
|------------------------|-----|
| Citations issued: | 731 |
| Bites investigated: | 207 |
| Cruelty Confiscations: | 3 |

% Answered Calls: 19.05%



Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Intake:

The total intake number represents a total of intakes at BARC. Extensive intake categories exist but are not included in this report because they are less significant.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's new public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.

Licensing:

Total Licenses = Total number of active licenses which is currently 45,298

Percent Licensed = 1,034,000 (the number of pets the American Veterinary Medical Association suggests live in Houston with a population of 2.2 million people)/Total Licenses