

## BARC Performance "At-A-Glance" September 2016

### Live Release:

Animals Transferred to RPM,	
Rescued Pets Movement:	489
Total Transfers:	692
% Transferred to RPM:	70.7%
Payments to RPM:	\$36,675
Adoptions:	655
Return to Owner (RTO):	87
Trap, Neuter & Release (TNR):	210
Animals Euthanized:	507
Dog Live Release %:	76.8%
Cat Live Release %:	75.8%
<b>Total Live Release %:</b>	<b>76.4%</b>

### Intake:

Over the Counter:	1,619
Field:	646
% Stray:	54%
% Owner Turn-in:	36%
% Other:	10%
<b>Total Intake:</b>	<b>2,265</b>

### Spay/ Neuter Surgeries Performed:

HPHS:	247
In House:	1,068
Fixin Houston:	278
<b>Total Surgeries:</b>	<b>1,593</b>

### Revenue:

Wellness/Fixin' Houston:	\$67,878
ACO Fees:	\$8,175
Licensing:	\$53,537
Private Funds:	\$14,036
Adoptions:	\$15,502
<b>Total Revenue:</b>	<b>\$159,128</b>

### Licensing:

New Licenses:	1,095
Renewals:	1,866

### Field Activity:

Citations issued:	540
Bites investigated:	107
Cruelty Confiscations:	12

### ACO Activity:

Total Calls for Service:	4,259
Total Services Completed:	2,308
<b>% Answered Calls:</b>	<b>54.19%</b>

#### Priority 1:

Incoming Calls:	735
Completed:	721
Dispatched:	3
Pending:	0
Cancelled:	11
<b>% Answered Calls:</b>	<b>98.50%</b>

#### Priority 2:

Incoming Calls:	372
Completed:	360
Dispatched:	0
Pending:	1
Cancelled:	11
<b>% Answered Calls:</b>	<b>97.04%</b>

#### Priority 3:

Incoming Calls:	807
Completed:	777
Dispatched:	19
Pending:	1
Cancelled:	10
<b>% Answered Calls:</b>	<b>98.76%</b>

#### Priority 4:

Incoming Calls:	2,324
Completed:	422
Dispatched:	1
Pending:	0
Cancelled:	1,901
<b>% Answered Calls:</b>	<b>18.20%</b>

#### Priority 5:

Incoming Calls:	21
Completed:	3
Dispatched:	0
Pending:	0
Cancelled:	18
<b>% Answered Calls:</b>	<b>14.29%</b>



### **Live Release:**

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

### **Intake:**

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens

Field= Animals that were picked-up by animal control officers

### **Spay/ Neuter Surgeries Performed:**

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: <http://barchoustonblog.com/>

### **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.