MUNICIPAL COURTS DEPARTMENT Department Description and Mission

The mission of the Municipal Courts Department is to provide an accessible legal forum for individuals to have their court matters heard in a fair and efficient manner, while holding to a high standard of integrity, professionalism and customer service. It represents the City of Houston's third branch of government and provides a legal venue for individuals charged with jurisdictional violations of State law and/or City ordinance. The Houston Municipal Court system is the largest in Texas with well over one million cases filed annually.

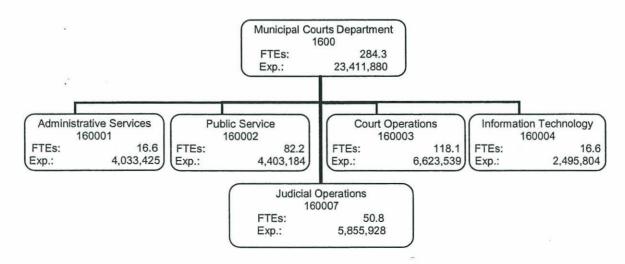
There are five divisions within the Municipal Courts Department: Administrative Services, Court Operations, Public Services, IT System Support, and Judicial Operations, which work together to provide the public with court services. The Department provides magistrate services to law enforcement, and oversees various special dockets including the Homeless Docket, Truancy Docket, Impact Docket, and the Civil Adjudication Court. Additionally, the Department manages the Juvenile Case Manager Fund and Program, the Building Security Fund and the Court Technology Fund. In partnership with ARA, the Adjudication Hearing Officers and court staff hold parking citation hearings Monday through Saturday at the central location.

The Department is compromised of a judicial staff of twenty-one full-time Judges, including the Presiding Judge, Associate Presiding Judge, and Administrative Judge, the Deputy Director / Clerk of Court, forty-six Associate judges, and two full-time and seven part-time Adjudication Hearing Officers. The Department is administratively supported by a Deputy Director, four Assistant Directors, and one Deputy Assistant Director who each oversee assigned administrative support staff.

Court operations include fourteen day courts and eight night courts. Full service courts include Central, Southeast Command (Courts 13 & 14), Westside Command (Court 18), and North Command (Court 20). These courts handle arraignments, jury trials, and trial by judge dockets as well as functioning as Annex courts handling off-docket matters. Jail arraignments and trials are held seven days per week at two court locations (Central and Southeast Command). There are currently eight jury courts that operate Monday through Friday, and one jury court that is held one day per week at the Westside court location.

Finally, the Department oversees Annex court operations at satellite locations including Kingwood and Clear Lake, each operating one day per week. The Annex Courts located at the Southeast, Westside and North Command court locations continue to operate Monday through Friday, while the Central location is open Monday through Saturday.

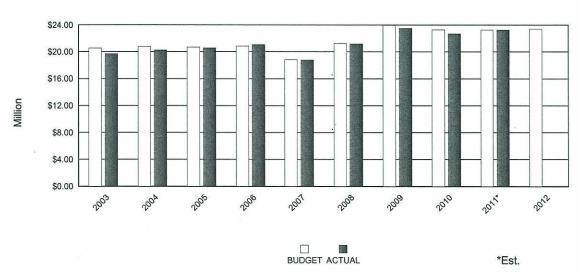
Department Organization



Dusiness A	rea Budget Summary				
Fund Name Business Ar Fund No./Bu	. Section of the sect	FY2010 Actual	FY2011 Current Budget	FY2011 Estimate	FY2012 Budget
	Personnel Services	18,878,796	18,697,717	18,898,235	19,002,304
	Supplies	308,737	340,796	204,918	237,600
	Other Services and Charges	3,418,352	4,127,927	4,084,693	4,033,100
	Equipment	0	17,906	218	0
	Non-Capital Equipment	13,750	4,713	995	0
Expenditures	Total M & O Expenditures	22,619,635	23,189,059	23,189,059	23,273,004
*.	Debt Service & Other Uses	76,966	76,966	76,966	138,876
	Total Expenditures	22,696,601	23,266,025	23,266,025	23,411,880
Revenues		38,232,754	36,747,016	36,112,936	36,140,920
	Full-Time Equivalents - Civilian	320.5	299.0	301.2	284.3
print water	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0
Staffing	Full-Time Equivalents - Cadets	0.0		0.0	0.0
	Total	320.5	299.0	301.2	284.3
	Full-Time Equivalents - Overtime	0.2	0.6	0.0	0.0
Significant Budget Changes and Highlights	FY2012 Budget includes no vacancies other than Current contracts have been reviewed, and som Continuation of the Civil Adjudication Court proc Continuation of data cleansing effort in preparati Resource Technology (CSMART) system in late	e have been reneess that began ir	egotiated to achieve	t tigen and all the second and the s	

Municipal Courts Department Current Budget vs Actual Expenditures

o Funding agreements with ARA for extended operations (Parking Adjudication).



Division Mission and Performance Measures

Fund Name

General Fund

Business Area Name

Municipal Courts Department

Fund No./Bus Area No. :

1000 / 1600

Name: Administrative Services -- 160001

Mission: Effectively manage departmental resources, oversee all projects, programs and contract implementation. Present information to the Mayor's Office, City Council, et. al., on departmental initiatives and accomplishments. Ensure compliance with State laws and City Ordinances.

Goal: * Provide annual skills-based training for staff.

Track % increase rate of paid-to-filed violations.

Respond to public information (PIO) requests within 10 days of request.

* Track cost per citation rate.

Performance Measures	FY2010 Actual	FY2011 Estimate	FY2012 Budget
Annual Staff Training	4 hrs	4 hrs	4 hrs
Paid-to-Filed Increase %	2%	2%	2%
PIO Response Rate %	100%	100%	100%
Cost per Citation Rate	\$16.86	\$19.39	<\$17.50

Name: Public Services -- 160002

Mission: To perform the administrative support activities required for the prompt enforcement of judicial rulings by conscientiously and with integrity collecting funds due to the City and the State, by promptly and correctly processing Court actions, and by accurately providing Court-related information with a high standard of customer service excellence.

Goal: * Process payments within 24 hours of receipt.

- * Process bonds/resets with 97% accuracy.
- * Process court actions (DSC/Deferred Disposition) within 24hrs.
- * QC review 400,000 transactions per year.
- * Increase monthly OneCall Solution Center pre-collection revenues.

Performance Measures	FY2010 Actual	FY2011 Estimate	FY2012 Budget
Payment Processing	100%	100%	100%
Bond/Reset Accuracy	100%	100%	97%
Court Action Processing	100%	100%	100%
Transaction Accuracy	98.4%	98%	97%
Pre-Collection Revenues	\$55,700	\$74,000	\$85,000

Name: Court Operations -- 160003

Mission: To perform the administrative support functions required for the efficient operation of the judicial proceedings and due process adjudication of violations filed in the Municipal Courts of the City of Houston and ensure these activities are handled accurately, expeditiously and with a high standard of customer service excellence.

Goal: * Prompt and accurate filing of cases within 72 hours of receipt.

- Prompt and accurate filing of complaints within 14 days of Court date.
- Prompt and accurate response to Warrant inquiries within 10 minutes.
- Generate complaints for non-trial cases in compliance with SB 410.
- Review cases filed to reduce number of "Defective Complaint" dismissals.

Performance Measures	FY2010 Actual	FY2011 Estimate	FY2012 Budget
Case Filing 72 hrs	100%	100%	100%
Warrant Response 10 min.	100%	100%	100%
File Complaints 14 days	100%	100%	100%
SB410 Non-Trial Complaints	N/A	N/A	100%
Quality Assure Cases Filed	53%	53%	50%

FISCAL YEAR 2012 BUDGET-

Division Mission and Performance Measures

Fund Name

General Fund

Business Area Name

Municipal Courts Department

Fund No./Bus Area No. :

1000 / 1600

Name: Information Technology -- 160004

Mission: To support the court's case management system and other application programs, desktop and local area network

equipment, and telecommunication equipment/services.

Goal: * Audit accuracy/completeness of cases with electronic images.

* Track responses to customer service surveys.

* Track monthly volume of Heat Tickets.

* Track % of Heat Tickets resolved at point of initial contact.

* Control IT related expenditures (labor/parts) to less than \$65 per work station.

Performance Measures	FY2010 Actual	FY2011 Estimate	FY2012 Budget
Audit Case Accuracy	98%	98%	95%
User Survey Response	89.05%	97%	85%
Heat Ticket Volume	2,500	2,500	2,500
Heat Ticket Resolution	90.54%	80%	75%
IT Cost Control	N/A	\$50	<\$65

Name: MCD - Judicial Operations Group -- 160007

Mission: To provide an accesible legal forum for individuals to have their court matters heard in a fair and efficient manner.

Goal: (IN HOURS:MINUTES)

* Reduce officer wait time for trial appearances (Goal: <3:30).

- * Reduce defendant wait time for jury trial appearances (Goal:<3:30).
- * Reduce defendant wait time for trial by judge appearances (Goal: <0:40).
- * Hold timely on-demand hearings for parking citations (Goal: <0:30).

2:15 hrs	<3:30 hrs
3:25 hrs	<3:30 hrs
28 mins	<40 mins
25 mins	<30 mins
	25 mins

Division Summary

Fund Name

General Fund

Business Area Name :

Municipal Courts Department

Fund No./Bus Area No. : 1000 / 1600

Division	FY20	10 Actual	FY201	11 Estimate	FY201	2 Budget
Description	FTEs	Cost \$	FTEs	Cost \$	FTEs	Cost \$
Administrative Services 160001						
The Administrative Services Division oversees facilities and safety, including Bailiffs and private security guards, financial services, human resources, mail services, public information, and training. This Division also administratively supports the Court Operations, Public Services, and IT System Support Divisions.	26.0	3,664,649	21.4	3,605,610	16.6	4,033,425
Public Services 160002					-	
Public Services Division (PSD) collects fines & fees and processes Court actions at the Central location and 5 satellites, as well as by mail, telephone, electronic/on-line and Kiosk payments. PSD prepares and sends Court notices and provides support for Parking Adjudication. PSD's One Call Solution Center contacts and collects on delinquent payments and provides notification of pending cases. Court Operations	94.3	4,348,426	90.6	4,413,863	82.2	4,403,184
The Court Operations Division (COD) provides judicial support and maintains dockets. COD processes judicial orders and coordinates alternative sentencing. COD verifies warrants and completes booking of Class "C" prisoners, processes bond forfeitures, appeals, bankruptcies and expunctions, and is reponsible for maintaining records in compliance with State requirements for record retention. Information Technology 160004	133.4	6,782,592	125.2	6,888,679	118.1	6,623,539
IT System Support Division provides system administration for the Court's information system, application support, field services, data management, business analysis, and IT-related administrative support.	15.9	2,527,977	14.1	2,810,241	16.6	2,495,804
97.4 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						
Includes FT/ Associate Judges, FT/PT Adjudication Hearing Officers, and administrative support staff. Oversees daily arraignments, jury trials, trials by Judge, jail arraignment and trials, property disposition hearings, and juvenile dockets. Provides magistrate services to law enforcement, and oversees special dockets: Impact, Homeless, Truancy, Civil Adjudication Ct, Juvenile Case Mgr Program.	50.9	5,372,957	49.9	5,547,632	50.8	5,855,928
Total	320.5	22,696,601	301.2	23,266,025	284.3	23,411,880
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FISCAL YEAR 2012 BUDGET-

Business Area Roster Summary

Fund Name

: General Fund

Business Area Name

Municipal Courts Department

Fund No./Bus Area No. :

1000 / 1600

Job Description	Pay Grade	FY2011 Current Budget FTE	FY2012 Budget FTE	Change	
ADJUDICATION HEARING OFFICER	27	3.2	2.5	(0.7)	
ADMINISTRATION MANAGER	26	4.0	2.0	(2.0)	
ADMINISTRATIVE AIDE	10	0.0	0.6	0.6	
ADMINISTRATIVE ASSISTANT	17	6.0	7.0	1.0	
ADMINISTRATIVE COORDINATOR	24	5.0	2.0	(3.0)	
ADMINISTRATIVE COORDINATOR (EXE LEV)	24	1.0	1.0	X-essay.	
ADMINISTRATIVE JUDGE OF MUNICIPAL COURTS	31	1.0	1.0		30
ADMINISTRATIVE SPECIALIST	20	6.0	4.0	(2.0)	
ADMINISTRATIVE SUPERVISOR	22	14.5	13.0	(1.5)	
ASSISTANT CHIEF CLERK (EXE LEV)	32	1.0	0.0	(1.0)	
ASSISTANT DIRECTOR (EXE LEV)	32	3.0	3.5	0.5	
ASSOCIATE JUDGE OF MUNICIPAL COURTS	31	6.8	6.7	(0.1)	
ASSOCIATE PRESIDING JUDGE OF MUNICIPAL COURTS	31	1.0	1.0	(5.9	
CHIEF CLERK	34	1.0	0.0	(1.0)	
COURT INTERPRETER	14	5.0	5.0	(1.0)	
COURT REPORTER	19	5.0	5.0		
CUSTOMER SERVICE REP. I	13	146.0	117.0	(29.0)	
CUSTOMER SERVICE REP. II	15	54.0	46.0	(8.0)	
CUSTOMER SERVICE REP. III	16	17.0	17.0	(0.0)	
CUSTOMER SERVICE SUPERVISOR	18	3.0	1.0	(2.0)	
DATA CONTROL CLERK	8	1.0	1.0	(2.0)	
DEPUTY ASSISTANT DIRECTOR (EXE LEV)	30	0.0	1.0	1.0	
DEPUTY DIRECTOR (EXE LEV)	34	0.0	2.0	2.0	
DIVISION MANAGER	29	5.0	3.0	(2.0)	
DIVISION MANAGER (EXE LEV)	29	1.0	1.0	(2.0)	
FINANCIAL ANALYST III	21	1.0	1.0	.5	
FINANCIAL ANALYST IV	25	2.0	2.0		
HUMAN RESOURCES MANAGER	27	1.0	0.0	(1.0)	
HUMAN RESOURCES SPECIALIST	17	2.0	0.0	(2.0)	
IT PROJECT MANAGER	28	2.0	1.0		
JUDGE OF MUNICIPAL COURTS	31	18.0	18.0	(1.0)	
LAN SPECIALIST	26	0.0	1.0	1.0	
MUNICIPAL COURTS ADMINISTRATOR	17	1.0	1.0	1.0	
MUNICIPAL COURTS MANAGER	25	0.0		1.0	
MUNICIPAL COURTS SUPERVISOR	18	2.0	1.0	1.0	
PRESIDING JUDGE OF MUNICIPAL COURTS	35	1.0	0.0	(2.0)	
PROGRAMMER ANALYST I	16	1.4	1.0	0.0	
PROGRAMMER ANALYST II		0.4	2.0	0.6	
PROGRAMMER ANALYST III	19 22	2.0	1.0	0.6	
PROGRAMMER ANALYST IV	25	1.4	1.0	(1.0)	
SENIOR BUYER	22	1.0	1.0	(0.4)	
SENIOR CLERK	8	2.0	0.0	(1.0)	
SENIOR CELERA SENIOR CONTRACT ADMINISTRATOR	o 27	1.0	0.0	(2.0)	
SENIOR CONTRACT ADMINISTRATOR SENIOR INVENTORY MANAGEMENT CLERK		2.0	1.0		
	12		2.0	77.00	
SENIOR IS/IT HELP DESK COORDINATOR	14	1.0	0.0	(1.0)	
SENIOR MICROCOMPUTER ANALYST SENIOR STAFF ANALYST	23	0.0	1.0	1.0	
	28	1.0	0.0	(1.0)	
SENIOR STAFF ANALYST (EXE LEV)	28	1.0	1.0		
SENIOR SUPERINTENDENT	27	1.0	1.0	gr 127.4-21	
SENIOR TRAINER	21	1.0	0.0	(1.0)	
STAFF ANALYST	26	1.0	1.0	0.20023-1-1-1-1-1-1	
STUDENT INTERN II	10	0.7	0.0	(0.7)	
SYSTEMS CONSULTANT	26	1.0	1.0		

FISCAL YEAR 2012 BUDGET-

Business Area Roster Summary

Fund Name

General Fund

Business Area Name

Municipal Courts Department

Fund No./Bus Area No. :

1000 / 1600

Job Description	Pay Grade	FY2011 Current Budget FTE	FY2012 Budget FTE	Change
SYSTEMS SUPPORT ANALYST I	16	0.5	0.0	(0.5)
SYSTEMS SUPPORT ANALYST II	19	1.0	1.0	•
SYSTEMS SUPPORT ANALYST III	22	1.0	1.0	
SYSTEMS SUPPORT ANALYST IV	25	0.7	2.0	1.3
TECHNICAL HARDWARE ANALYST I	17	1.0	2.0	1.0
TECHNICAL HARDWARE ANALYST II	21	1.0	0.0	(1.0)
TECHNICAL HARDWARE ANALYST III	23	1.0	1.0	Visitor P.
Total FTEs		345.6	289.3	(56.3)
Less adjustment for Civilian Vacancy Factor Full-Time Equivalents		<u>46.6</u> 299.0	<u>5.0</u> 284.3	(41.6) (14.7)

- FISCAL YEAR 2012 BUDGET -

Business Area Revenue Summary

Fund Name

Business Area Name

General Fund Municipal Courts Department 1000 / 1600

Fund No./Bus Area No. :

Commit Item	Description	FY2011 Current Budget	FY2011 Estimate	FY2012 Budget
160001000		Carrent Budget	Lounate	Daaget
	Intfd Computer Dev	0	73,678	60,000
	Miscellaneous Copies Fees	13,390	11,714	13,340
	Public Safety Reports Fees	0	51	0
	Moving Violations	19,744,986	19,578,678	19,593,870
	MCTP Monthly Time Payment	715,776	704,894	707,210
	Non-Traffic Fines	2,804,579	2,824,303	2,826,753
427050	Failure to Appear Fines	2,350,159	2,313,343	2,316,830
427060	Scire Facias Forfeitures	1,183,560	1,037,898	1,042,707
427070	Bond Handling Fees	3,251	2,057	2,067
427100	Local Court Costs	624,496	596,512	599,275
427110	Driver Safety Administration Fees	1,486,212	1,303,280	1,309,318
427120	Cash Bond Forfeiture Fees	41,283	35	47
427130	Local Arrest Fees	1,568,743	1,558,804	1,566,026
427140	State Arrest Fees	2	3	3
427150	Towing Hearing Filing Fee	0	19,910	0
427160	Warrant Fees	400,905	259,089	260,289
427170	HPD Overtime Fee	89	10	10
427180	Capias Pro Fine	4,555	3,973	3,991
427200	Unclaimed Fines & Forfeitures	118	1,185	1,590
427210	Court Costs/Jury Costs	55	87	87
427220	Suspended Sentence Fees	4,531,728	4,500,185	4,521,034
427250	Registration Denial Fee	202,334	305,134	306,548
427260	Dismissal Fees	939,485	827,,640	831,474
	Returned Check Charges	8,134	9,000	8,895
	Prior Year Revenue	0	(89)	0
452030	Miscellaneous Revenue	123,176	181,562	169,556
Total N	MCD - Administrative Services	36,747,016	36,112,936	36,140,920
Total Mur	nicipal Courts Department	36,747,016	36,112,936	36,140,920

Business Area Expenditure Summary

Fund Name : General Fund

Business Area Name : Municipal Courts Department

Fund No./Bus. Area No. : 1000 / 1600

Commi	t Description	FY2010 Actual	FY2011 Current Budget	FY2011 Estimate	FY2012 Budget
500010	Salary Base Pay - Civilian	12,798,164	12,539,049	12,801,909	12,624,227
	Salary Part Time - Civilian	822,654	826,634	604,154	631,352
	Overtime - Civilian	18,922	30,300	2,019	0 1,002
	Premium Pay - Civilian	99,967	100,969	93,116	110,014
	Bilingual Pay - Civilian	68,062	94,136	68,961	72,754
	Pay for Performance-Municipal	0	69,804	0	0
	Pension - Civilian	1,950,042	1,887,851	2,000,406	2,272,362
	Termination Pay - Civilian	99,119	75,128	328,307	64,691
	Termination Pay - Classified	1,388	0	0	0-,001
	Vehicle Allowance - Civilian	4,911	8,416	6,430	4,200
	FICA - Civilian	1,026,939	1,032,056	962,560	1,022,013
	Health Ins-Act Civilian	1,816,468	1,868,187	1,843,637	2,000,059
	Basic Life Insurance - Active Civilian	7,202	7,652	6,905	7,470
	Long Term Disability-Civilian	24,825	24,523	24,114	23,507
	Workers Compensation-Civilian-Admin	66,563	64,076	75,011	56,914
	Workers Compensation-Civilian-Claim	71,986	58,516	54,716	58,791
	Unemployment Claims - Administration	1,584	10,420	25,990	53,950
Total	Personnel Services	18,878,796	18,697,717	18,898,235	19,002,304
511025	Electrical Hardware & Parts	1,495	2,000	0	0
511040	Audiovisual Supplies	722	0	0	0
511045	Computer Supplies	51,992	53,400	34,947	37,000
511050	Paper & Printing Supplies	57,981	60,116	48,880	56,500
511055	Publications & Printed Materials	3,059	7,700	1,700	1,800
511060	Postage	123,250	134,250	70,891	90,000
	Miscellaneous Office Supplies	35,489	57,354	28,000	38,500
511110		3,515	6,251	5,100	6,100
	Clothing	6,003	11,200	11,700	3,000
	Food Supplies	1,229	2,500	0	0
	Small Tools & Minor Equipment	8,275	0	0	0
	Miscellaneous Parts & Supplies	15,727	6,025	3,700	4,700
Total	Supplies	308,737	340,796	204,918	237,600
520100	Temporary Personnel Services	83,439	55,038	73,805	0
520102	Security Services	589,240	700,000	713,567	629,372
	Accounting & Auditing Services	45,500	0	0	0
	Computer Info/Contr	296,837	517,355	397,000	350,000
	Information Resource Services	8,945	5,000	1,700	112,776
520109	Medical Dental & Laboratory Services	1,183	1,368	1,168	1,268
	Management Consulting Services	6,680	0	0	0
	Miscellaneous Support Services	183,537	209,000	70,007	243,647
	Real Estate Lease/Office Rental	104,013	104,014	105,707	105,707
520119	Computer Equipment/Software Maintenance	152,625	108,054	162,341	9,000
	Communications Equipment Services	1,563	0	0	0
	IT Application Svcs	625,890	659,261	659,261	655,754
	Office Equipment Services	0	1,000	200	200
	Vehicle & Motor Equipment Services	3,575	7,600	8,050	2,600
	Other Equipment Services	175	0	0	0
	Computer Software Maintenance Services	0	65,880	189,576	0
	Mail/Delivery Services	188	1,756	506	479,845
	Print Shop Services	10,130	5,968	4,718	4,700
	Printing & Reproduction Services	162,357	100,843	130,143	101,500
	Advertising Services	619	1,800	1,800	500
	Insurance Fees	45,145	98,416	98,416	59,189
	TIME SCHOOL OF THE STATE OF THE	915 M. E.A.S.	metal patric		

Business Area Expenditure Summary

Fund Name : General Fund

Business Area Name : Municipal Courts Department

Fund No./Bus. Area No. : 1000 / 1600

Commi	t Description	FY2010 Actual	FY2011 Current Budget	FY2011 Estimate	FY2012 Budget
520765	Membership & Professional Fees	12,196	18,945	11,375	12,800
520805	Education & Training	45,951	55,480	19,173	22,000
520905	Travel - Training Related	19,885	23,500	13,734	17,000
520910	Travel - Non-Training Related	1,149	8,430	2,100	3,200
521210	Long Term Compensated Absence Expense	1,415	0	0	0
521405	Building Maintenance Services	585	4,000	4,000	2,000
521410	Sewer Services	23,816	25,747	25,747	25,747
521430	Katrina Support Services	70	0	0	0
	Electricity	457,567	475,480	475,480	302,968
521510	Natural Gas	18,760	16,414	16,414	16,958
521605	Data Services	19,194	27,624	35,767	40,801
521610	Voice Services	206,302	181,590	185,129	185,429
521620	Voice Equipment	14,050	13,085	13,085	11,415
521625	Voice Labor	11,104	39,958	39,789	20,852
521630	GIS Revolving Fund Services	0	12,262	12,262	12,168
521715	Office Equipment Rental	76,798	59,966	77,448	77,448
521730	Parking Space Rental	60,048	73,100	61,221	72,365
521905	Legal Services	225	8,000	8,000	8,000
521910	Legal Svcs - Crt Report	0	0	0	19,500
522430	Miscellaneous Other Services & Charges	113,353	181,506	205,517	184,884
522721	Interfund HR Client Services	0	260,487	260,487	229,080
522722	KRONOS Service Chargeback	0	0	0	12,427
522795	Other Interfund Services	14,243	0	0	0
Total	Other Services and Charges	3,418,352	4,127,927	4,084,693	4,033,100
560210	Furniture Fixtures and Equipment	0	17,906	218	0
Total	Equipment	0	17,906	218	0
551010	Non-Capital Office Furniture & Equipment	13,421	4,713	995	0
551030	Non-Capital Machinery & Equipment	329	0	0	0
Total	Non-Capital Equipment	13,750	4,713	995	0
532020	Transfers to Capital Projects	0	0	0	138,876
	Transfer to Fleet/Eq	76,966	76,966	76,966	0
Total	Debt Service and Other Uses	76,966	76,966	76,966	138,876
Gra	and Total Expenditures	22,696,601	23,266,025	23,266,025	23,411,880