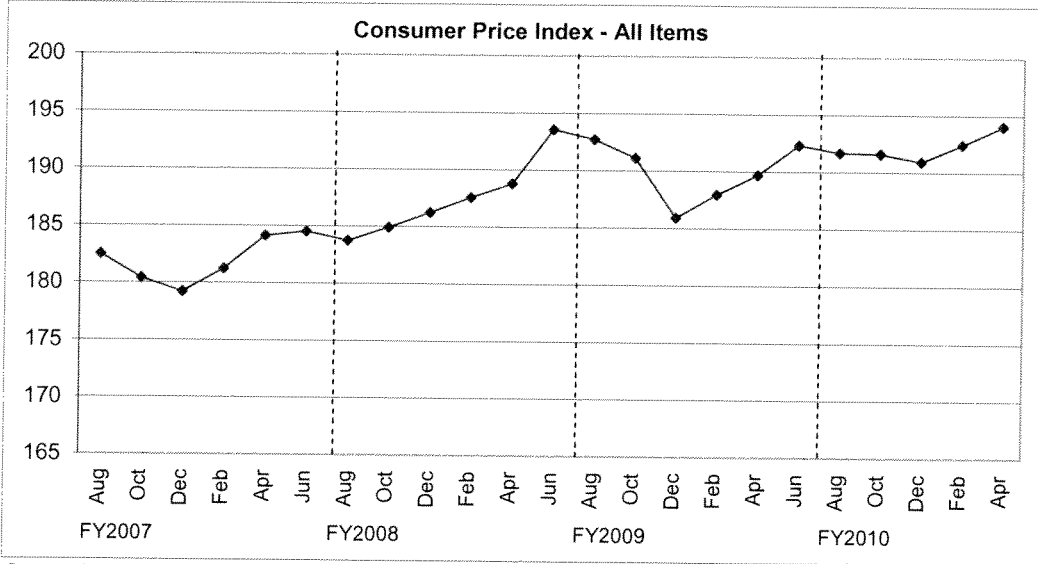
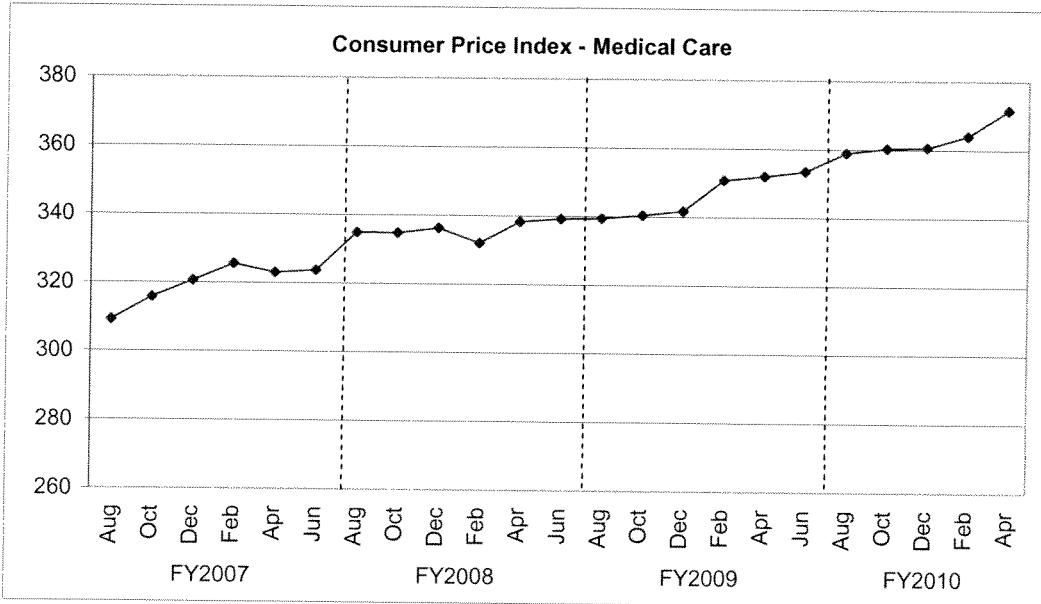


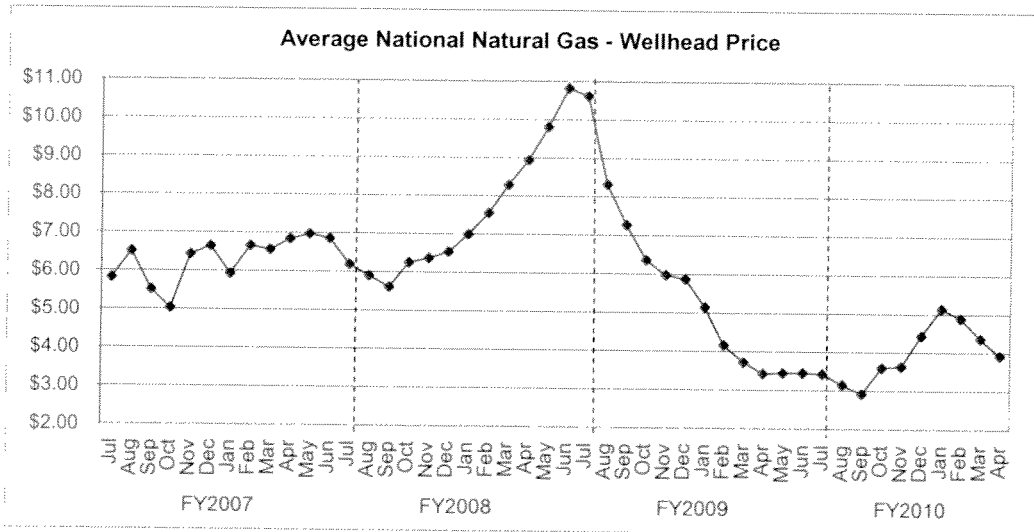
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

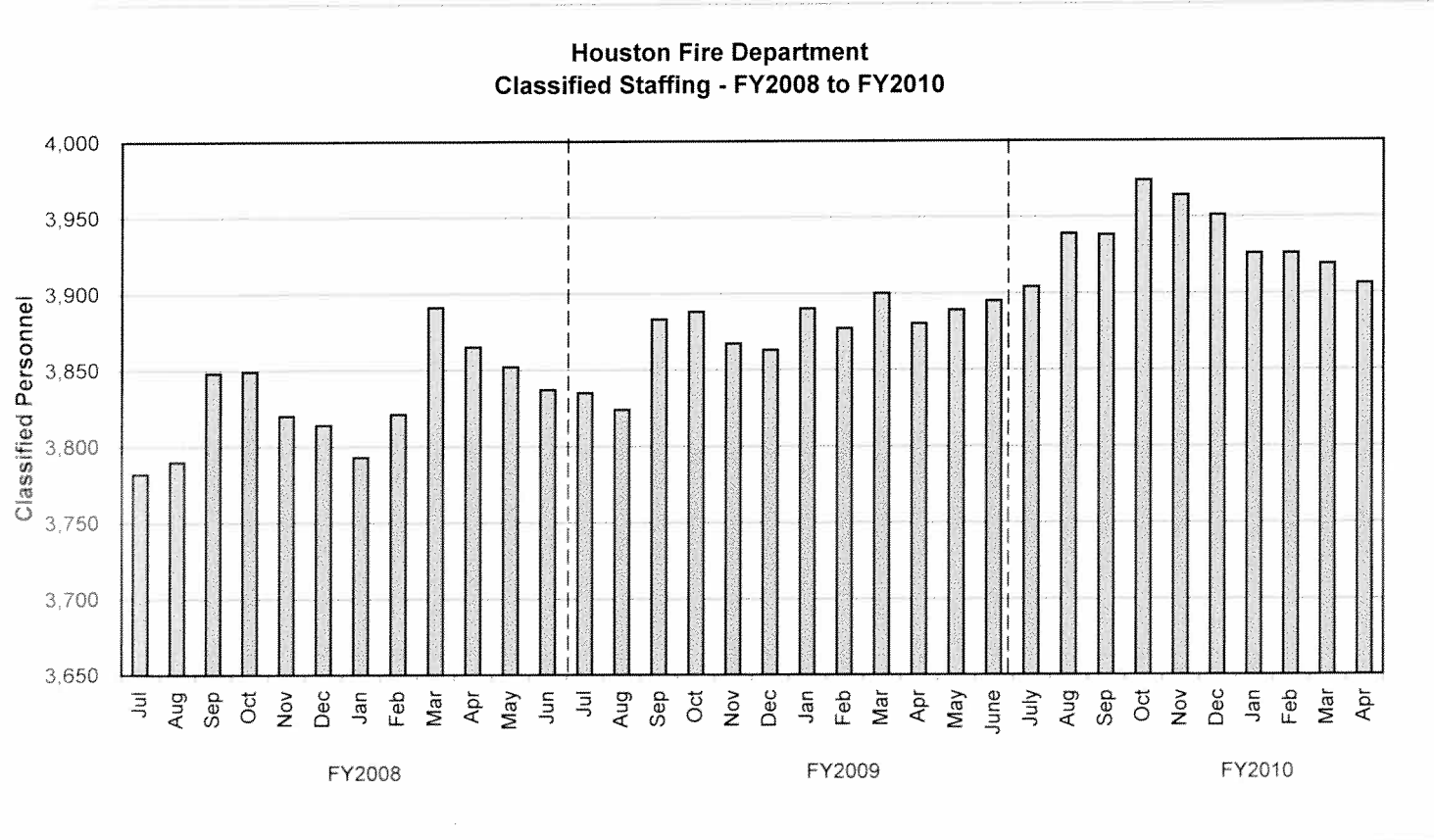
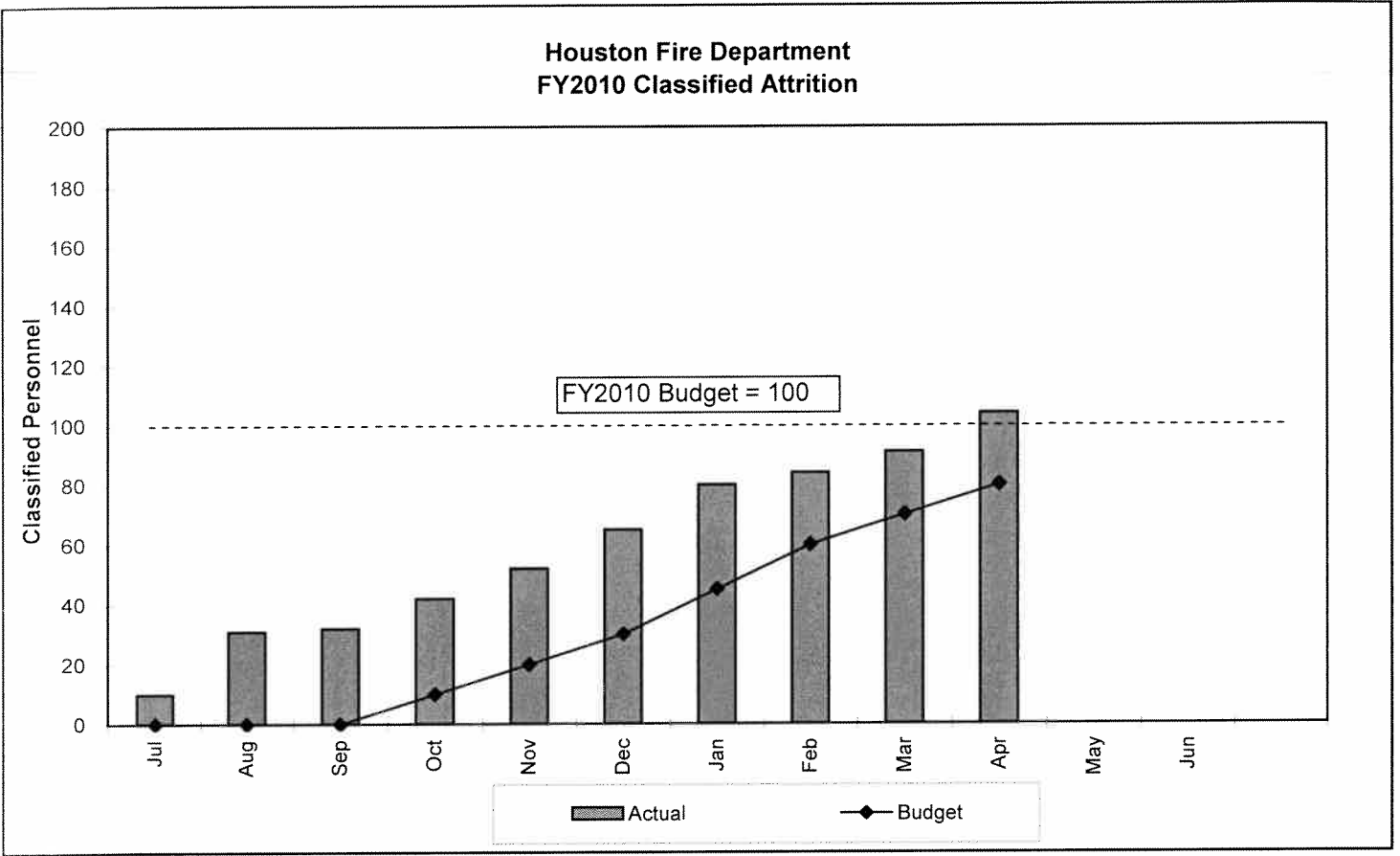


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



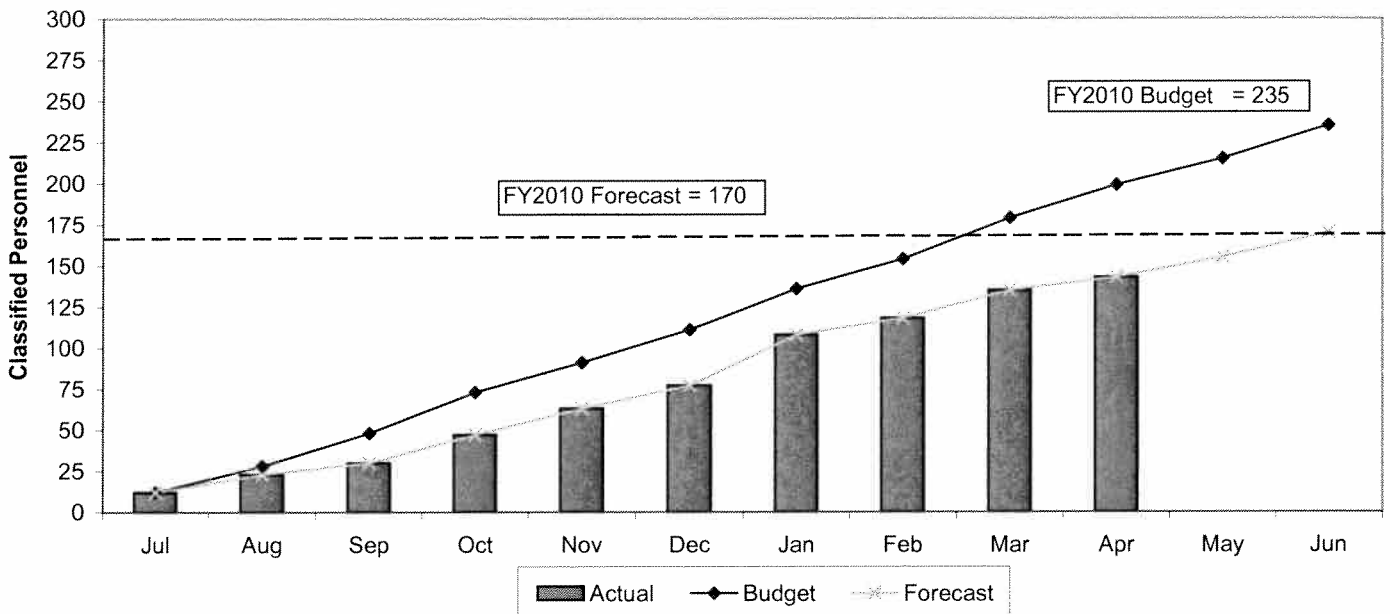
Source: Energy Information Administration/Natural Gas Monthly

TREND INDICATORS - RETIREMENTS

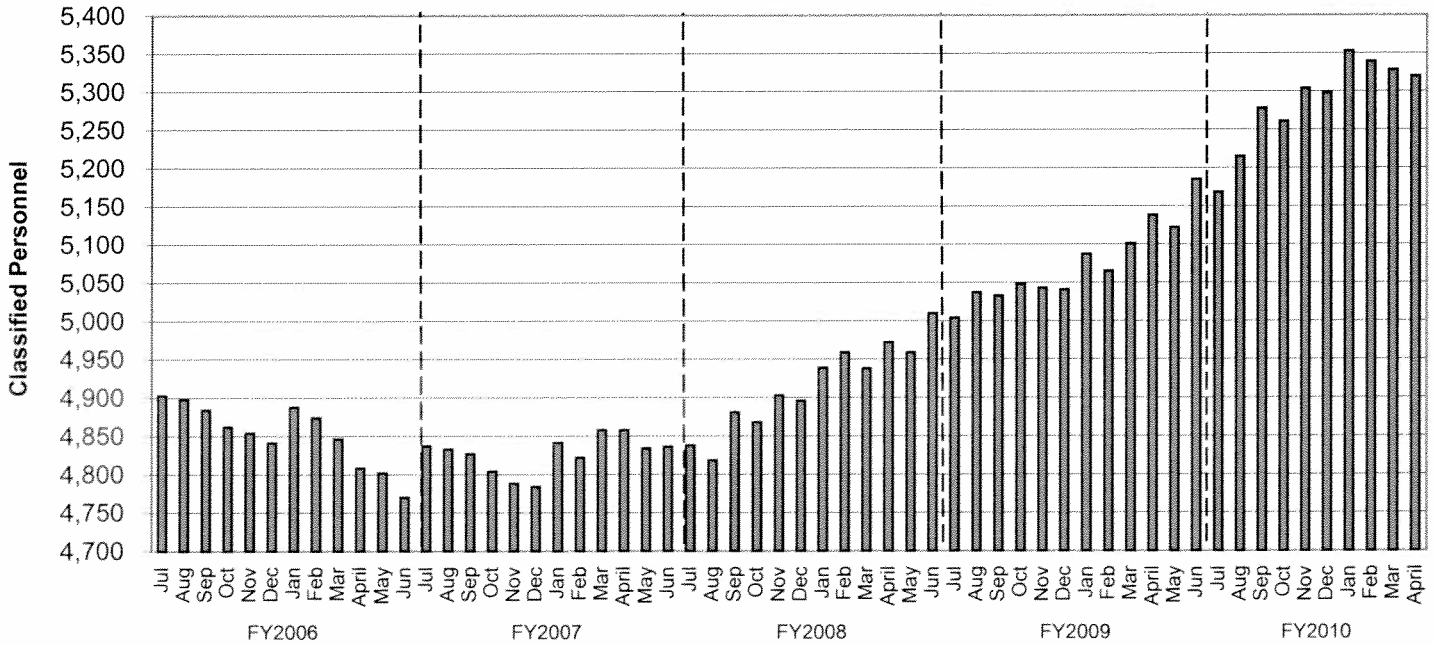


TREND INDICATORS - HIRING AND RETIREMENTS

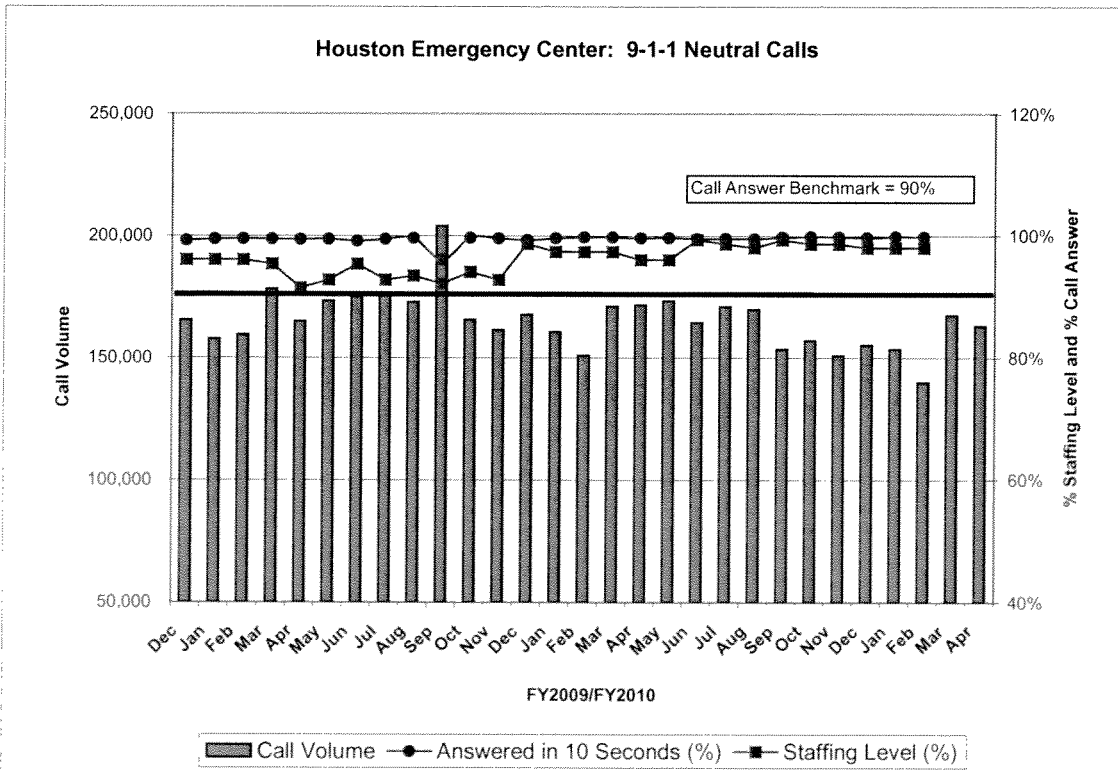
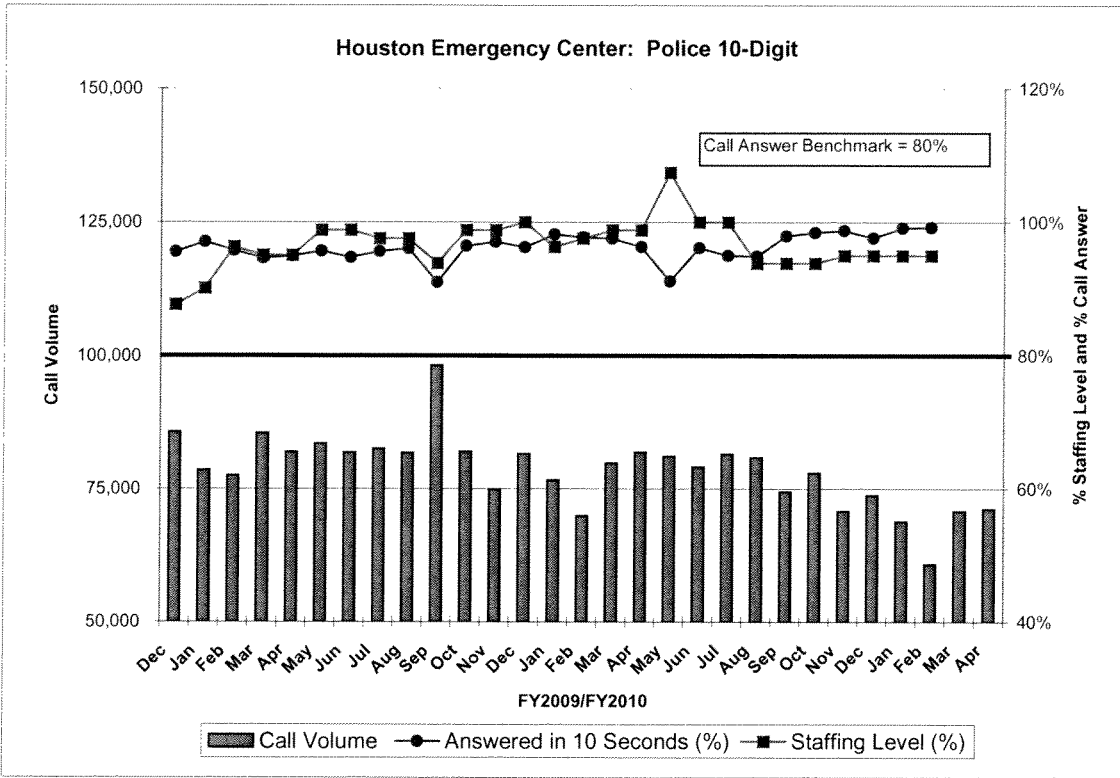
**Houston Police Department
FY2010 Classified Attrition**



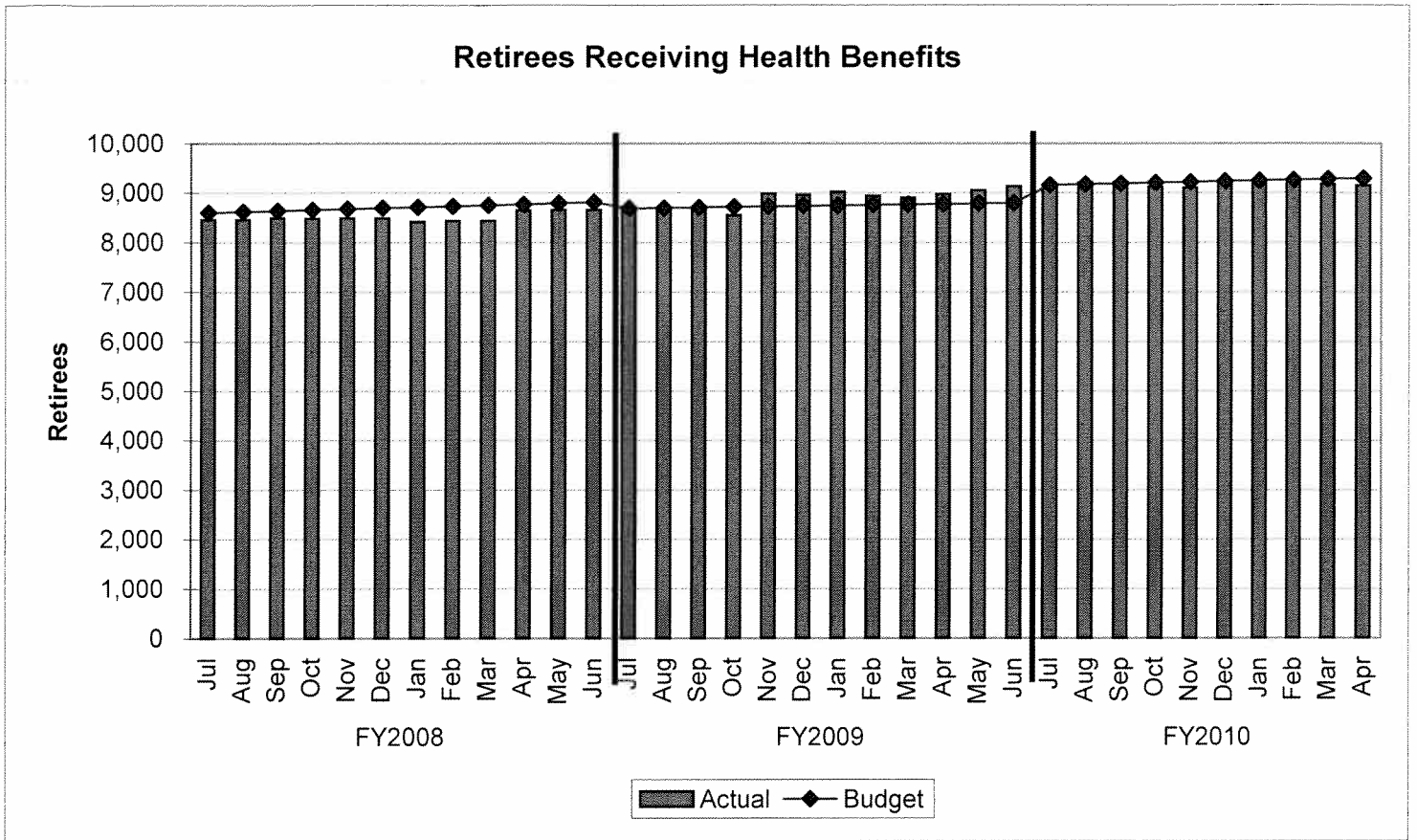
**Houston Police Department
Classified Staffing - FY2006 to FY2010**



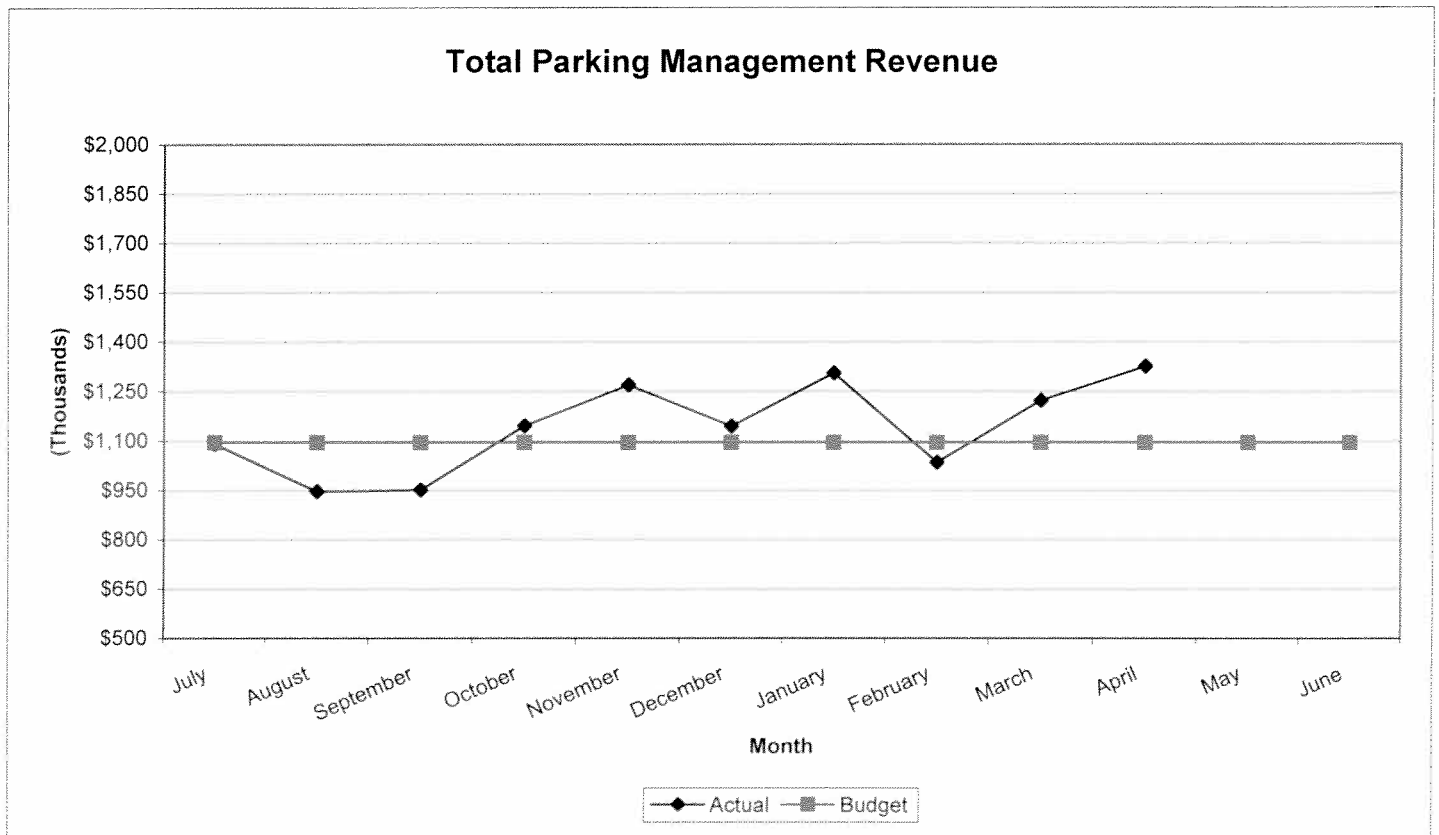
TREND INDICATORS - HOUSTON EMERGENCY CENTER



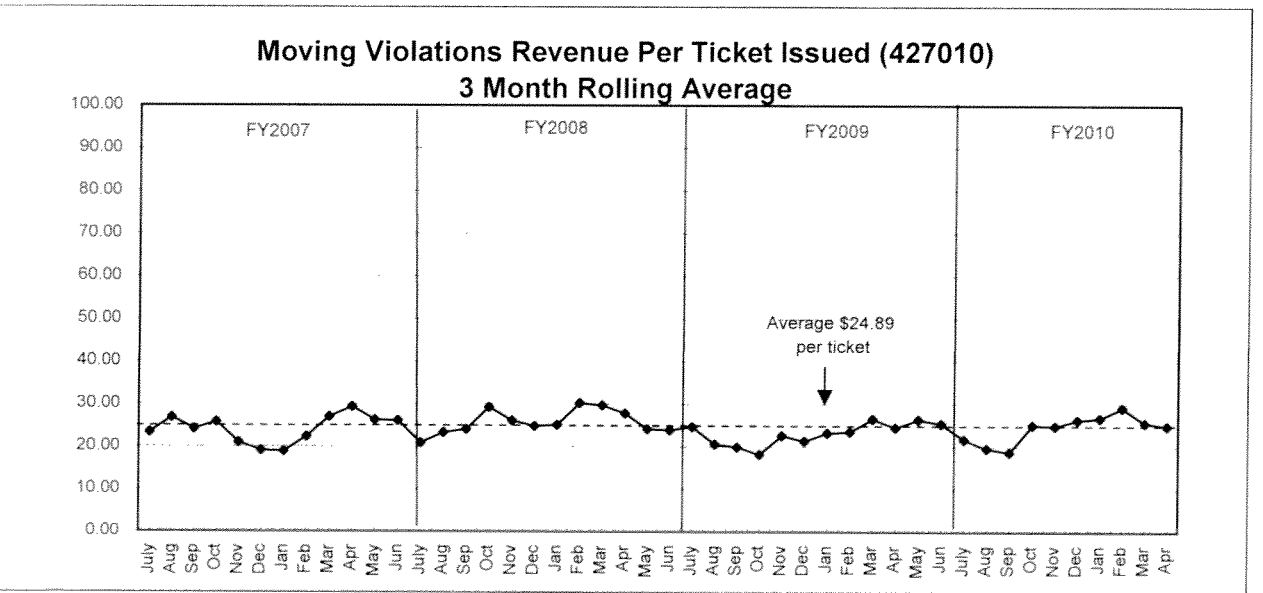
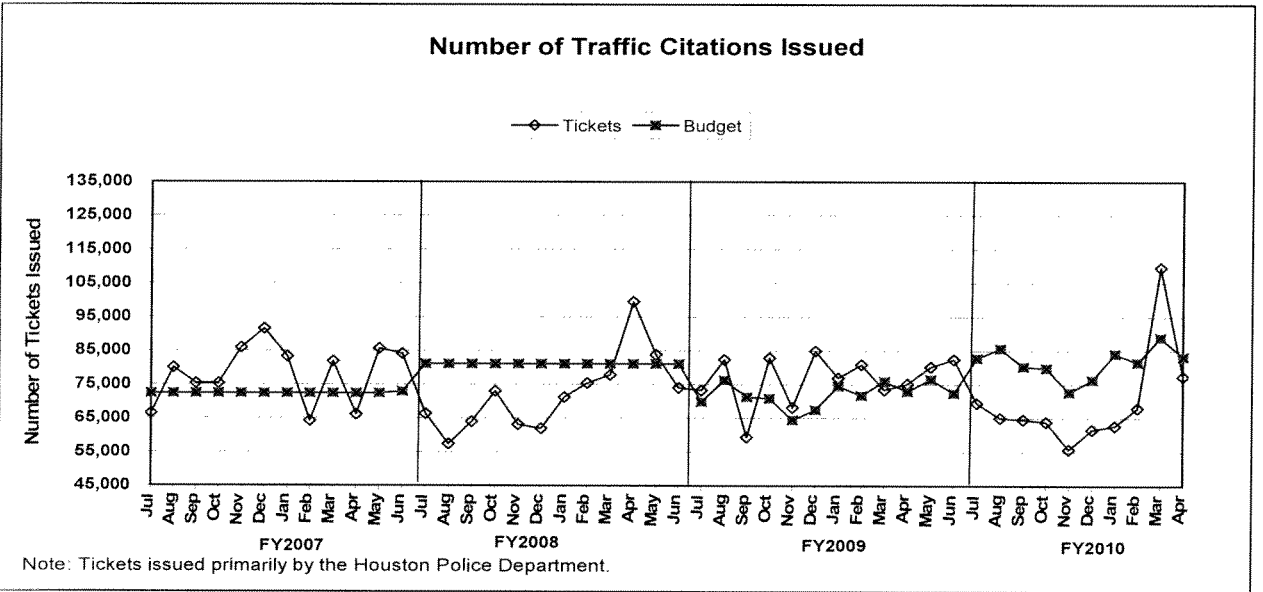
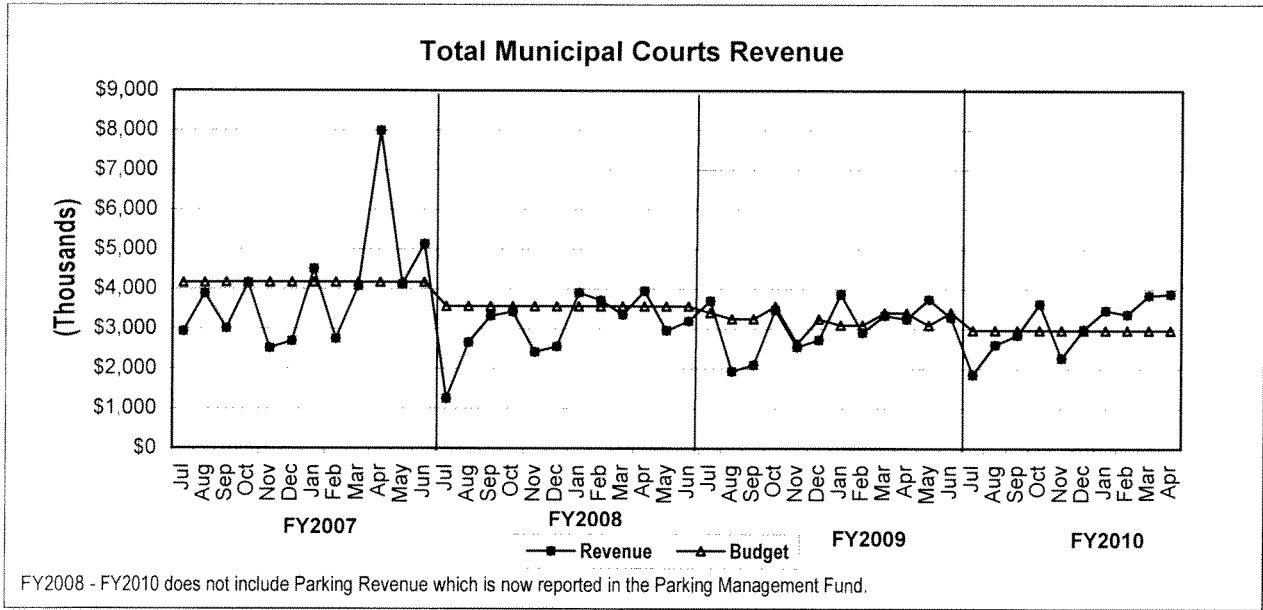
TREND INDICATORS - RETIREMENTS



TREND INDICATORS - PARKING MANAGEMENT

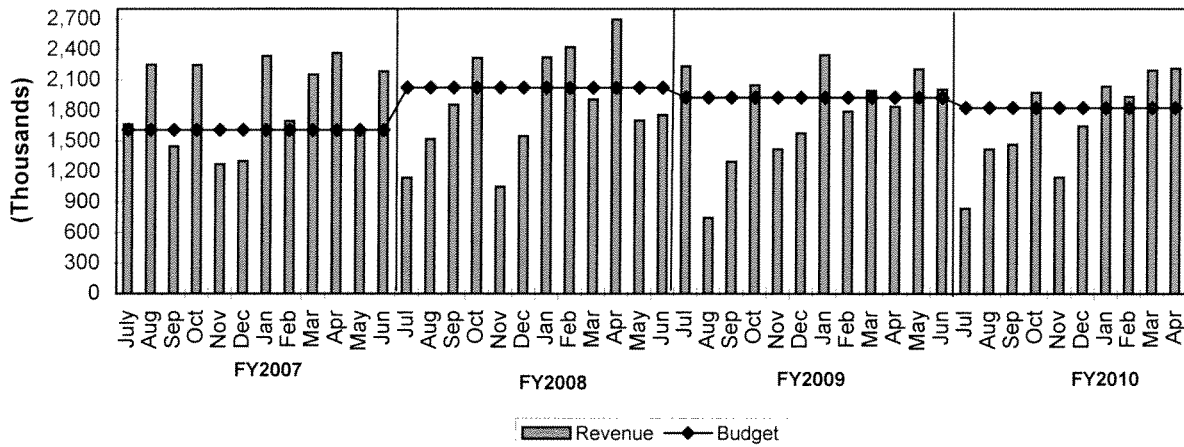


TREND INDICATORS - MUNICIPAL COURTS

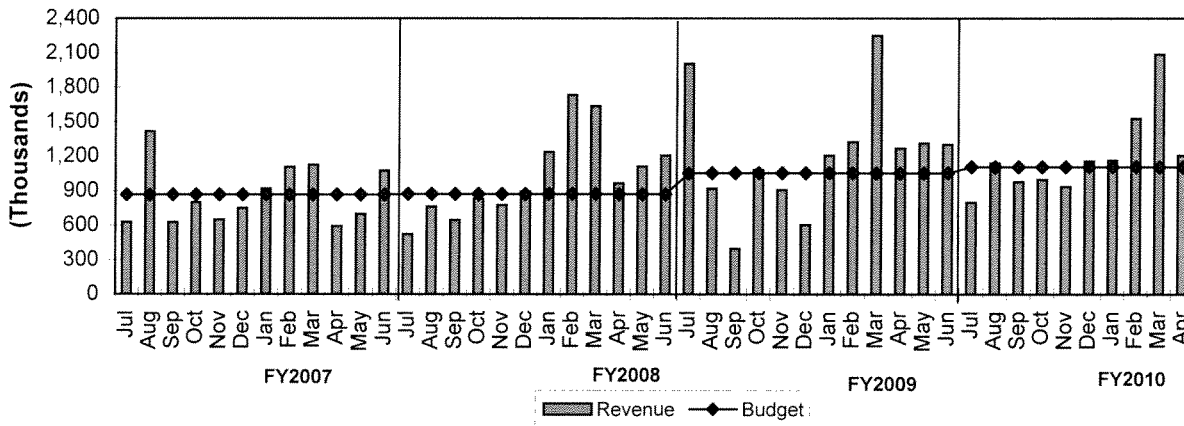


TREND INDICATORS - MUNICIPAL COURTS

Moving Violations Collections vs Budget

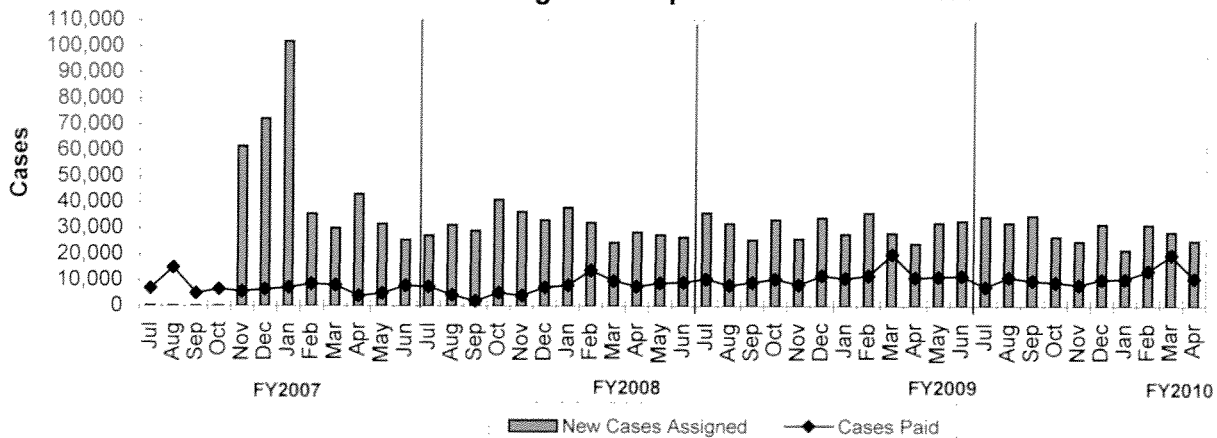


Total Delinquent Collections vs Budget*



*Net of fees and expenses paid to Linebarger

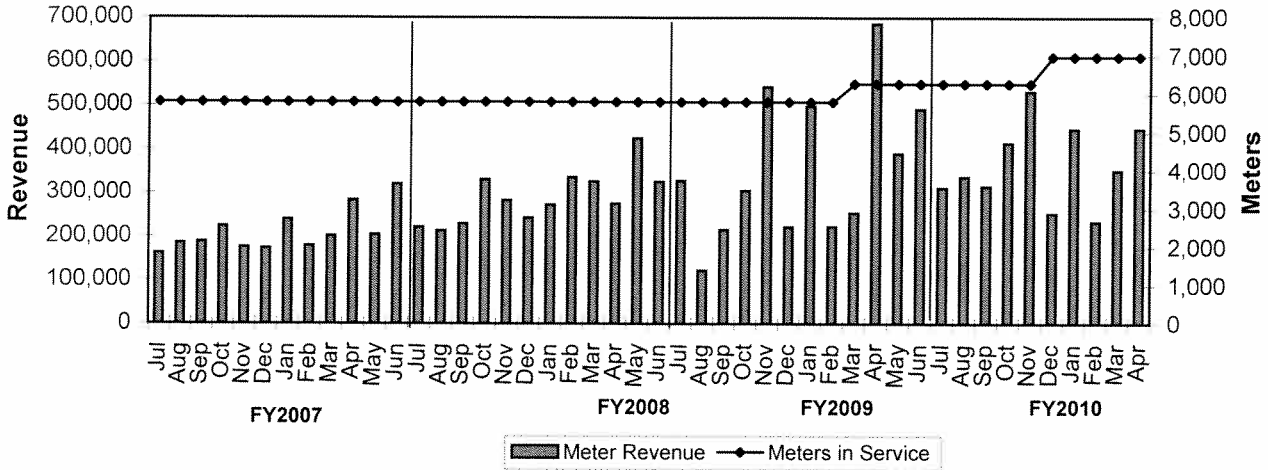
Traffic, Non-Traffic & Failure to Appear Linebarger Delinquent Collection Rates



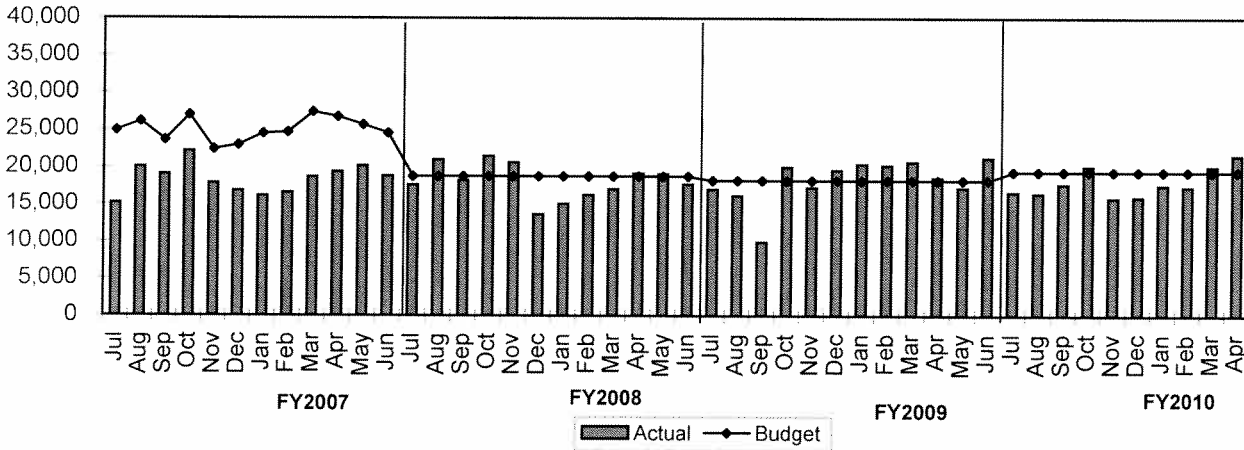
*Excludes Delinquent Parking Collections

TREND INDICATORS - MUNICIPAL COURTS

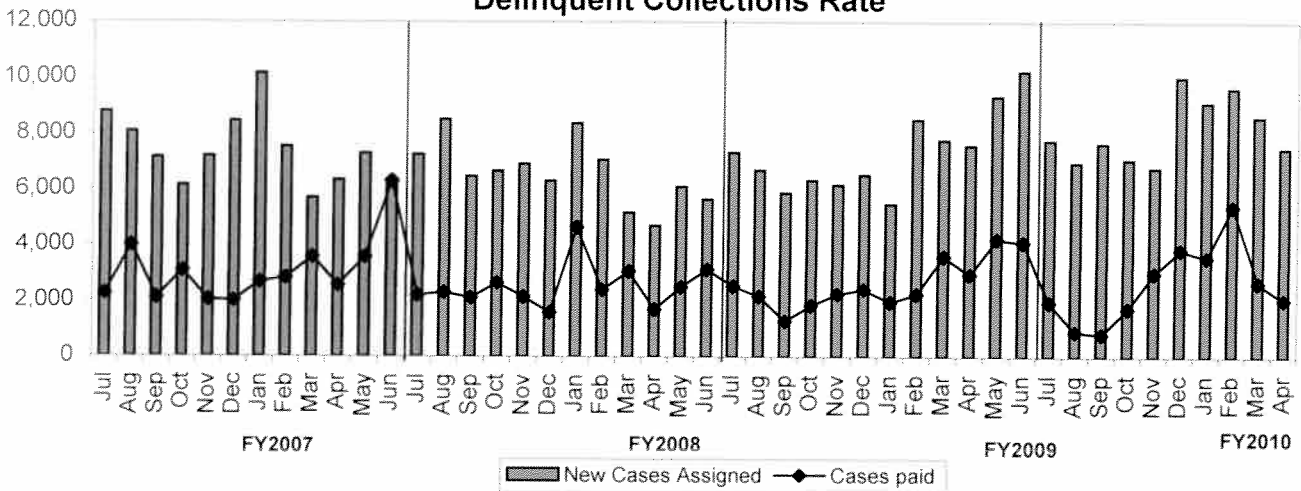
Meter Revenue vs # Meters in Service



Parking Violations vs Budget

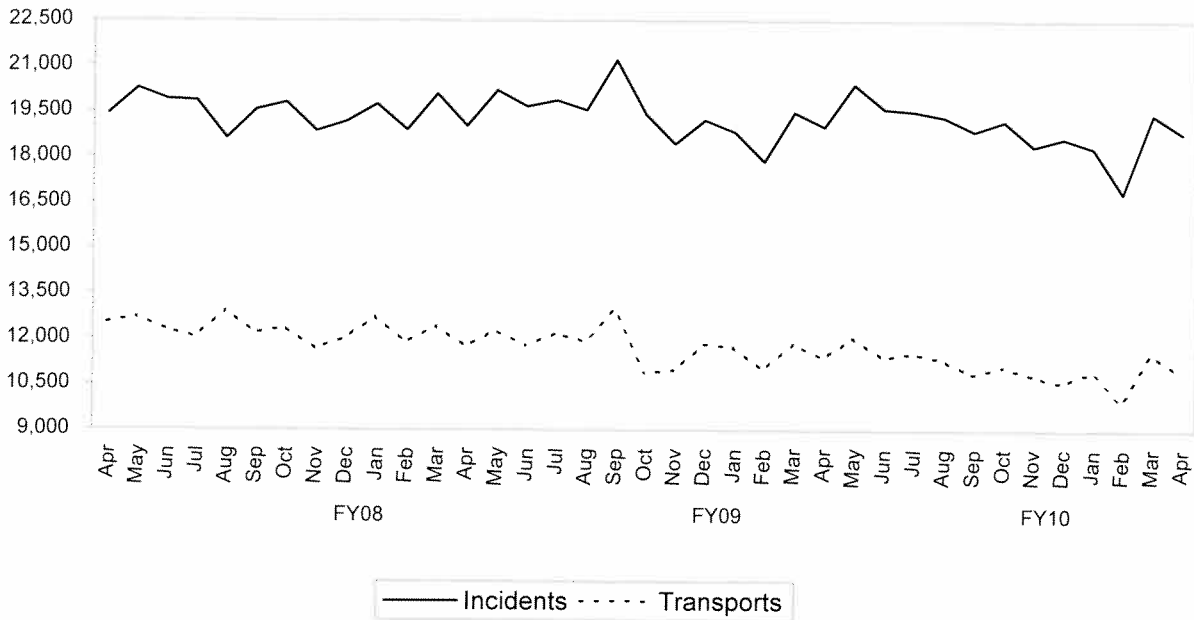


Parking Meter Violations Delinquent Collections Rate

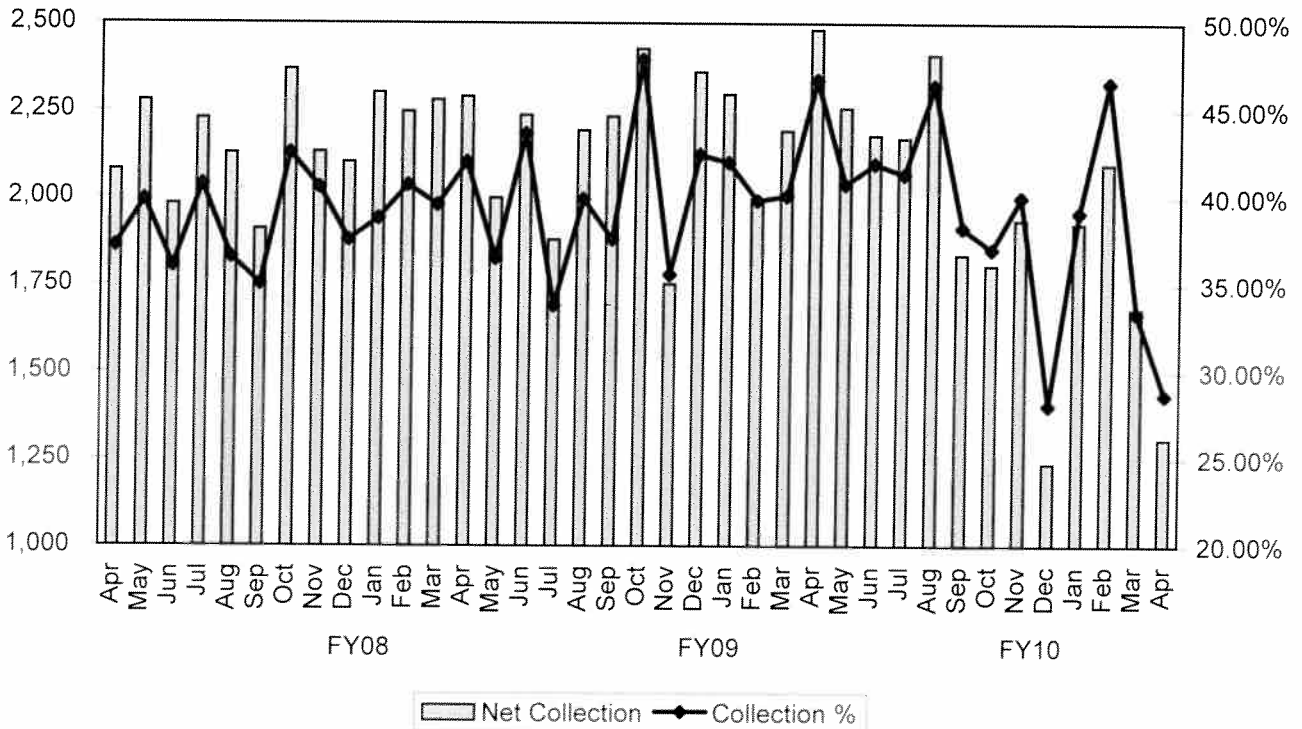


TREND INDICATORS - AMBULANCE SERVICES

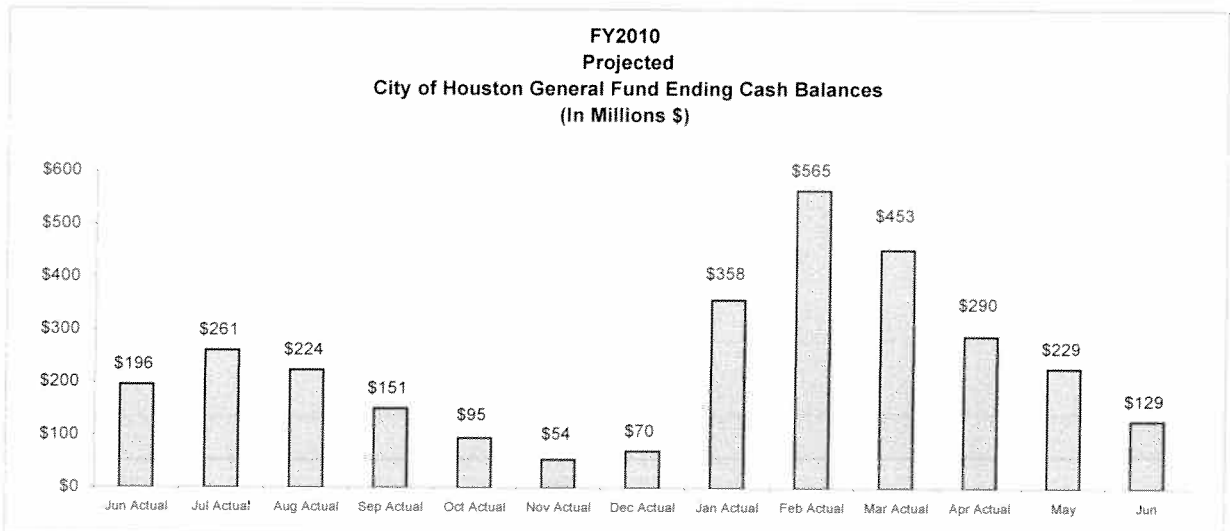
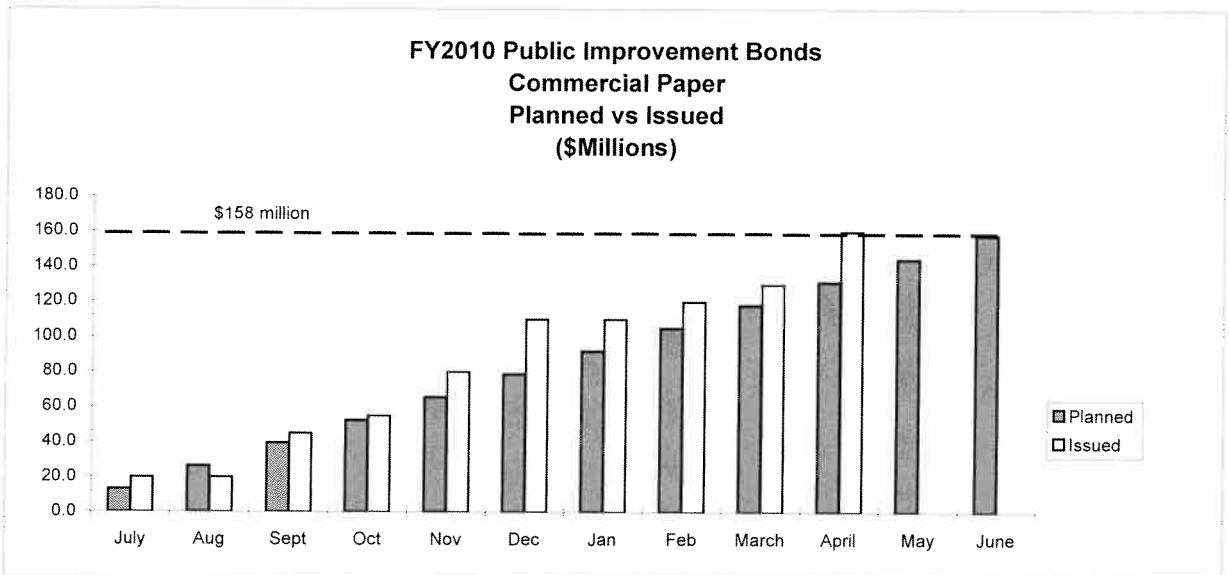
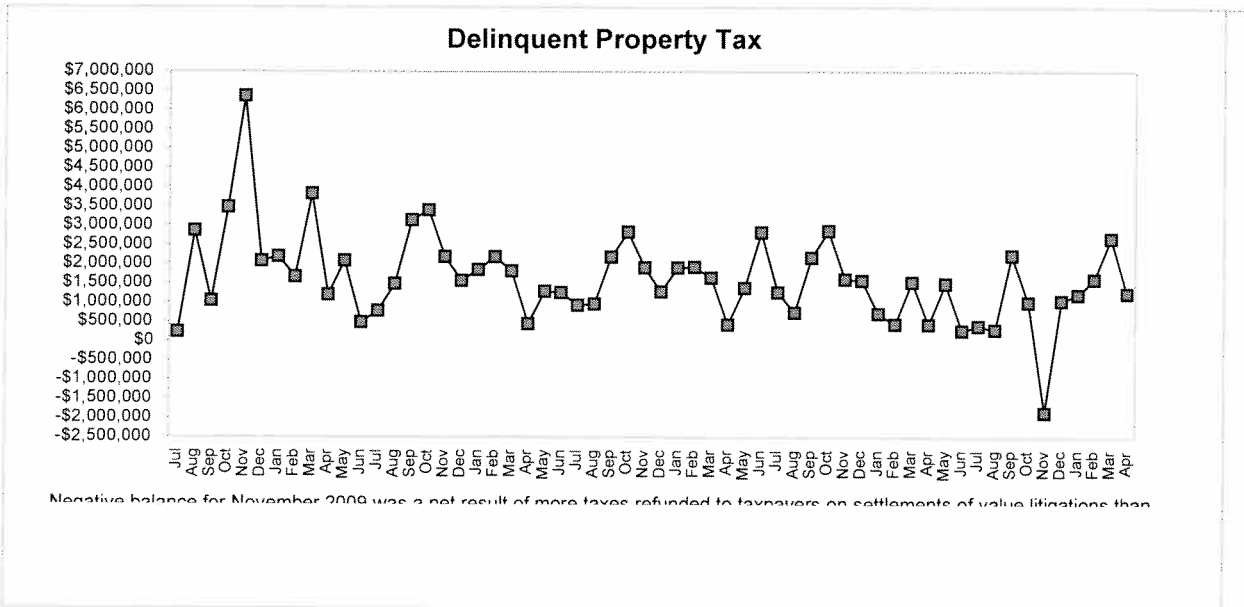
EMS Incidents and Transports



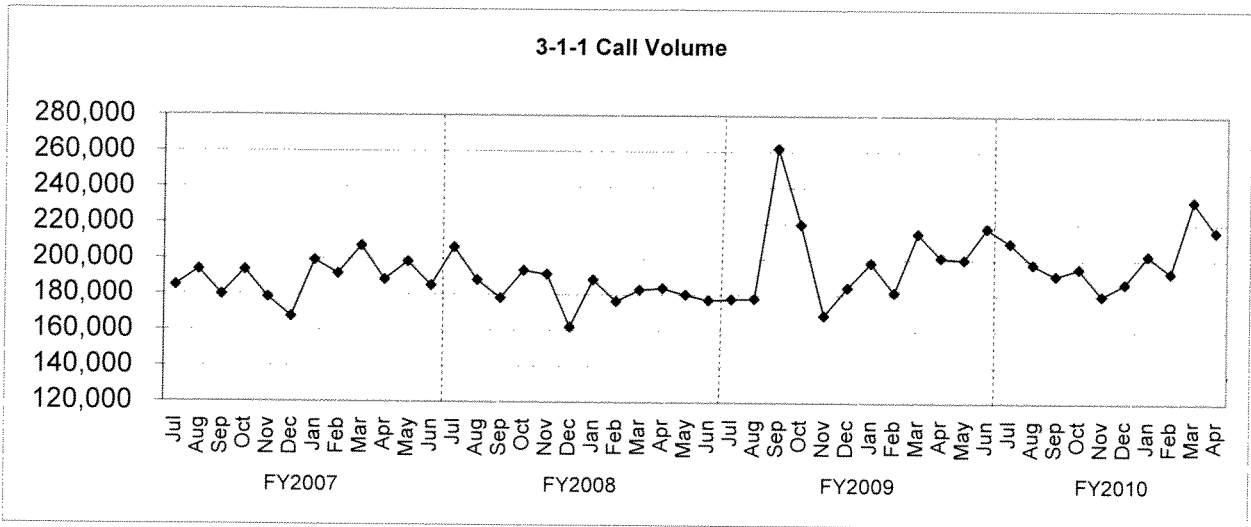
EMS Net Collections & Collection Percentage



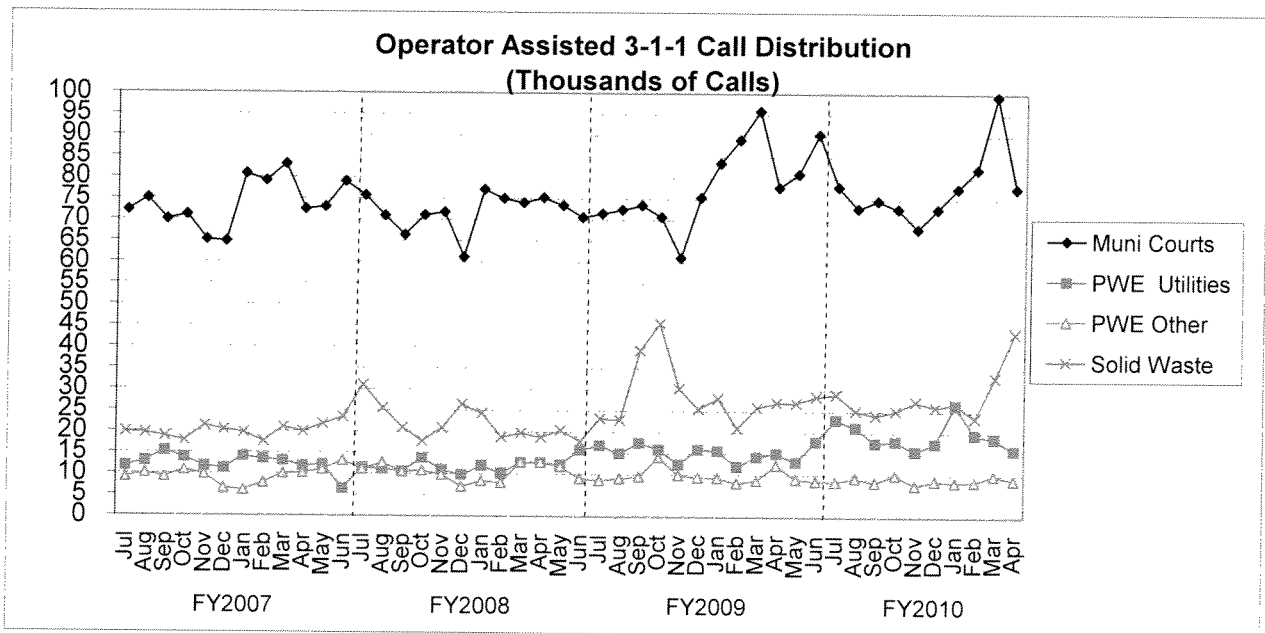
TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.