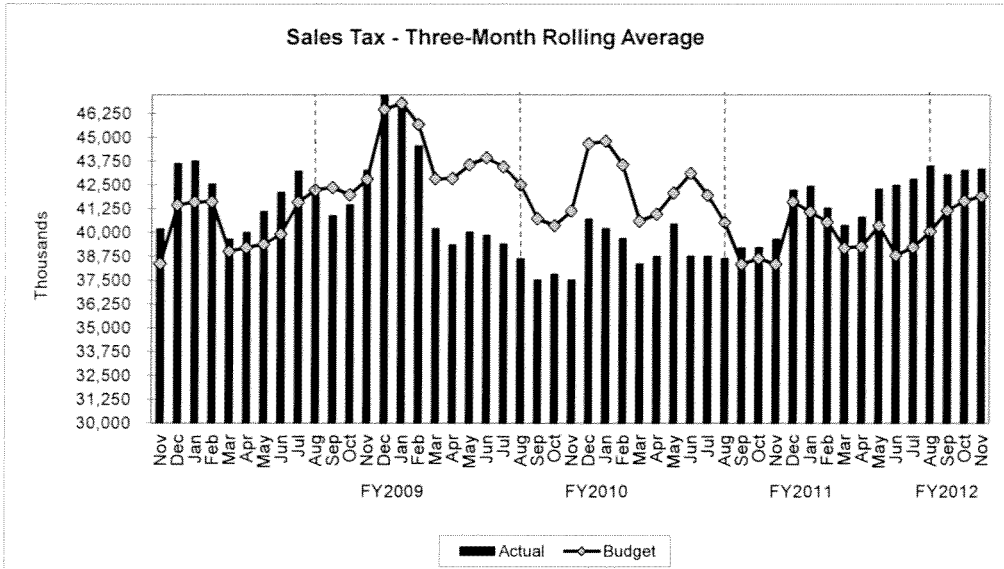
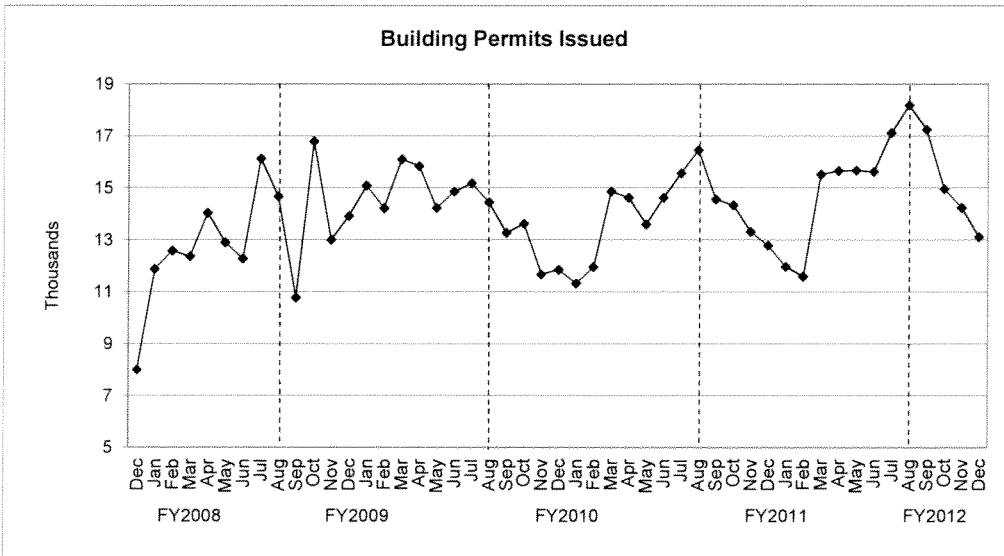


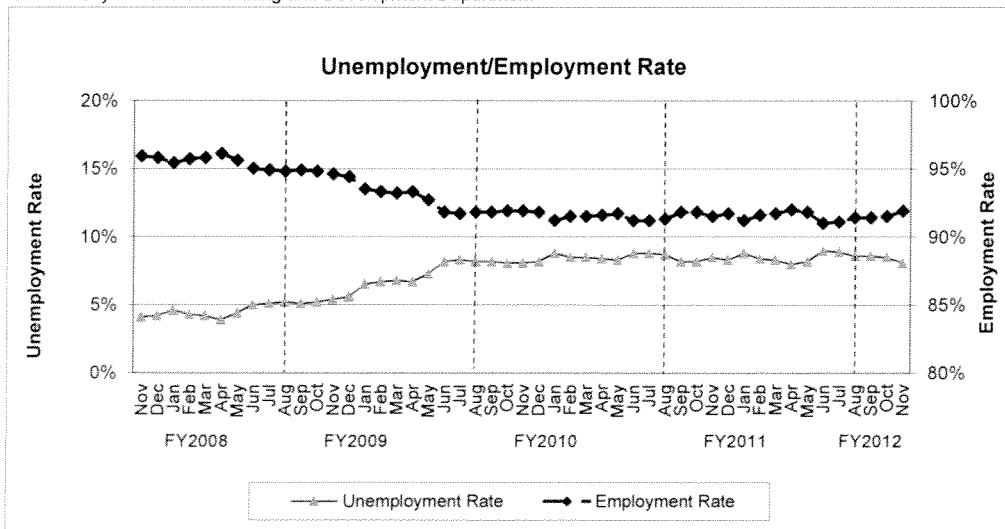
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

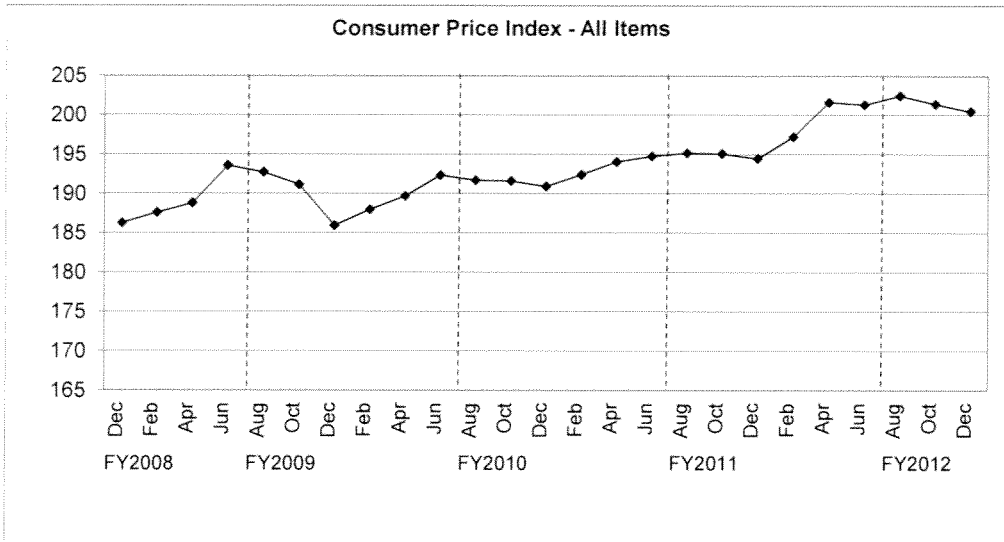


Source: City of Houston Planning and Development Department

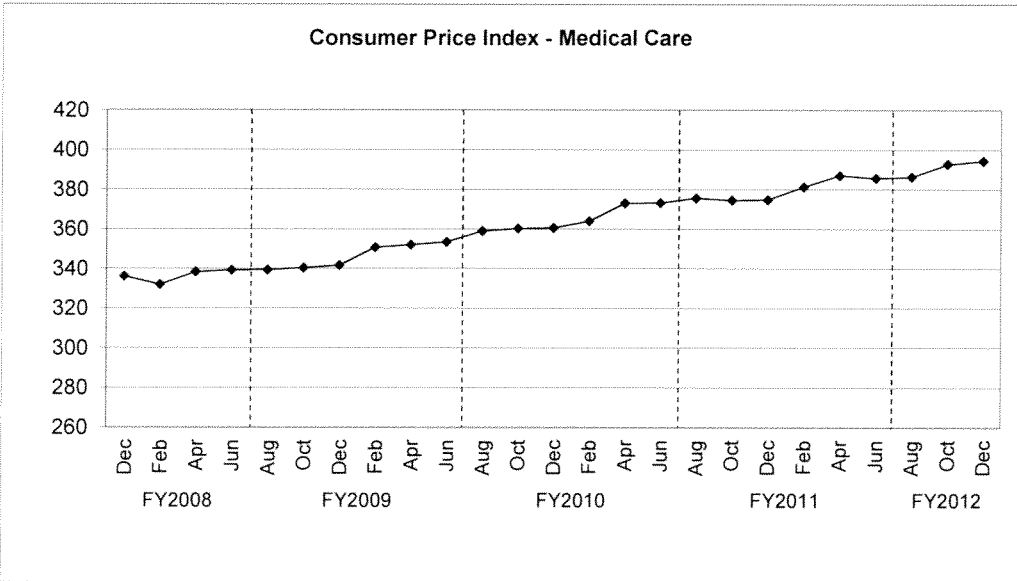


Source: Labor Market & Career Information, Texas Workforce Commission; Houston-Sugar Land-Baytown(MSA)

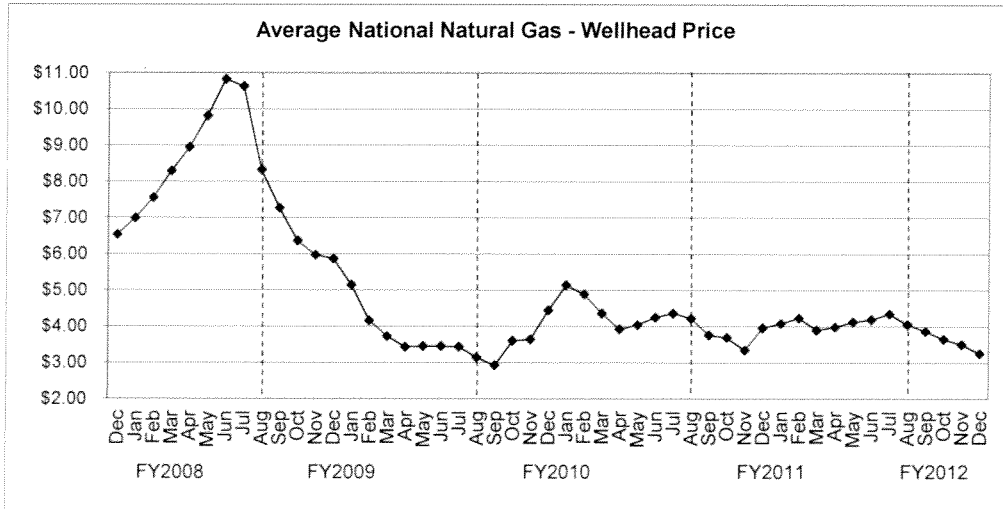
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

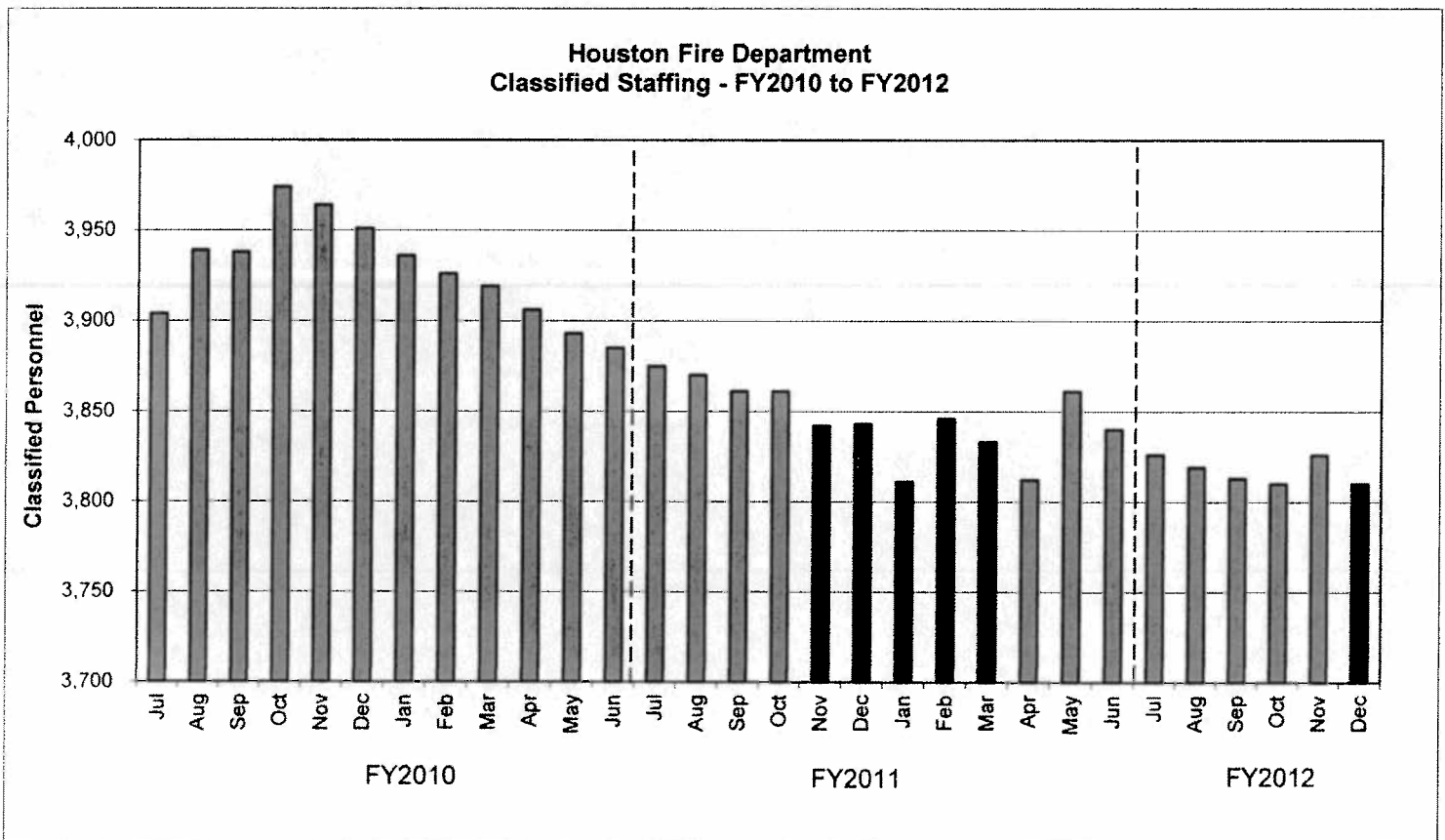
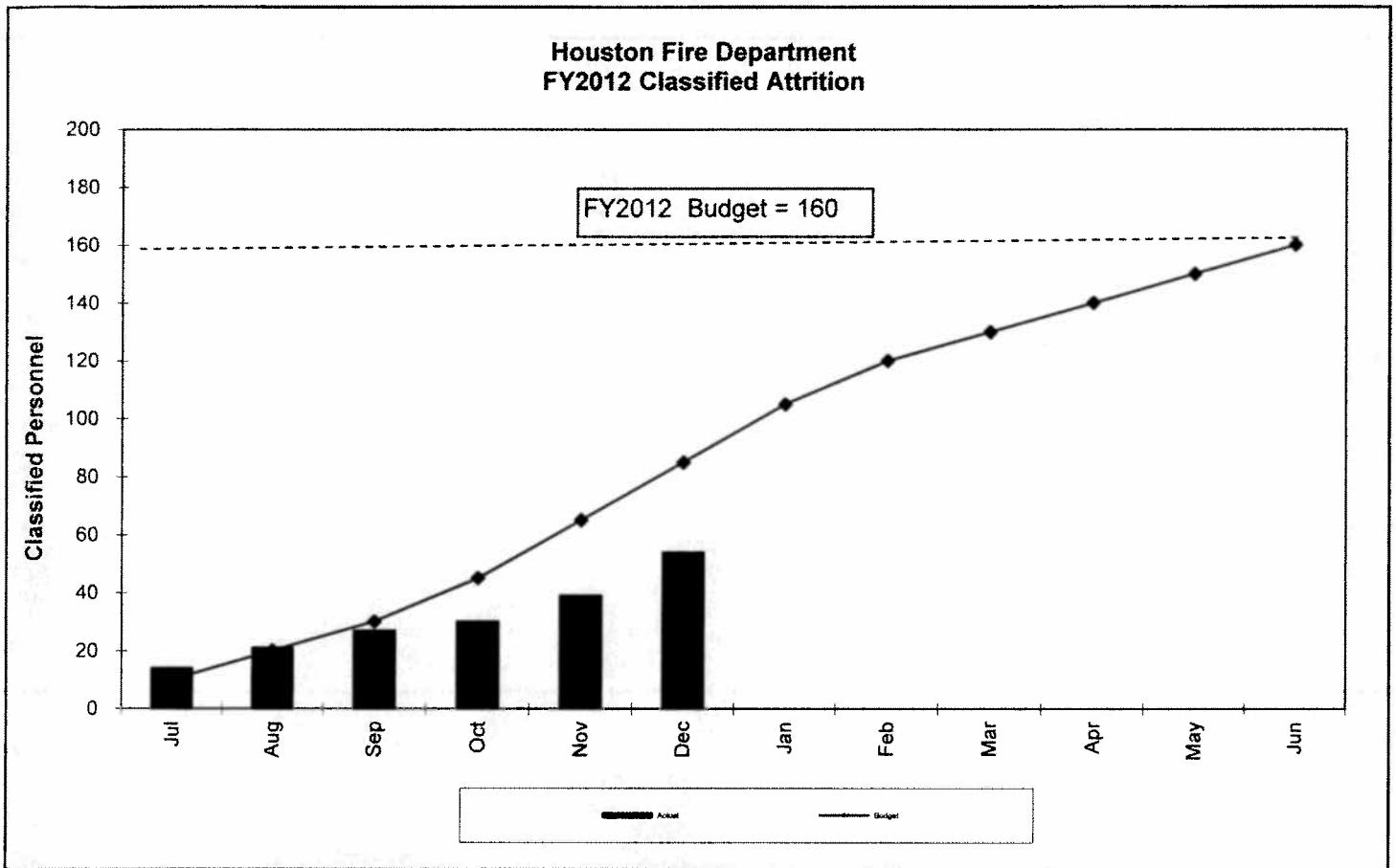


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



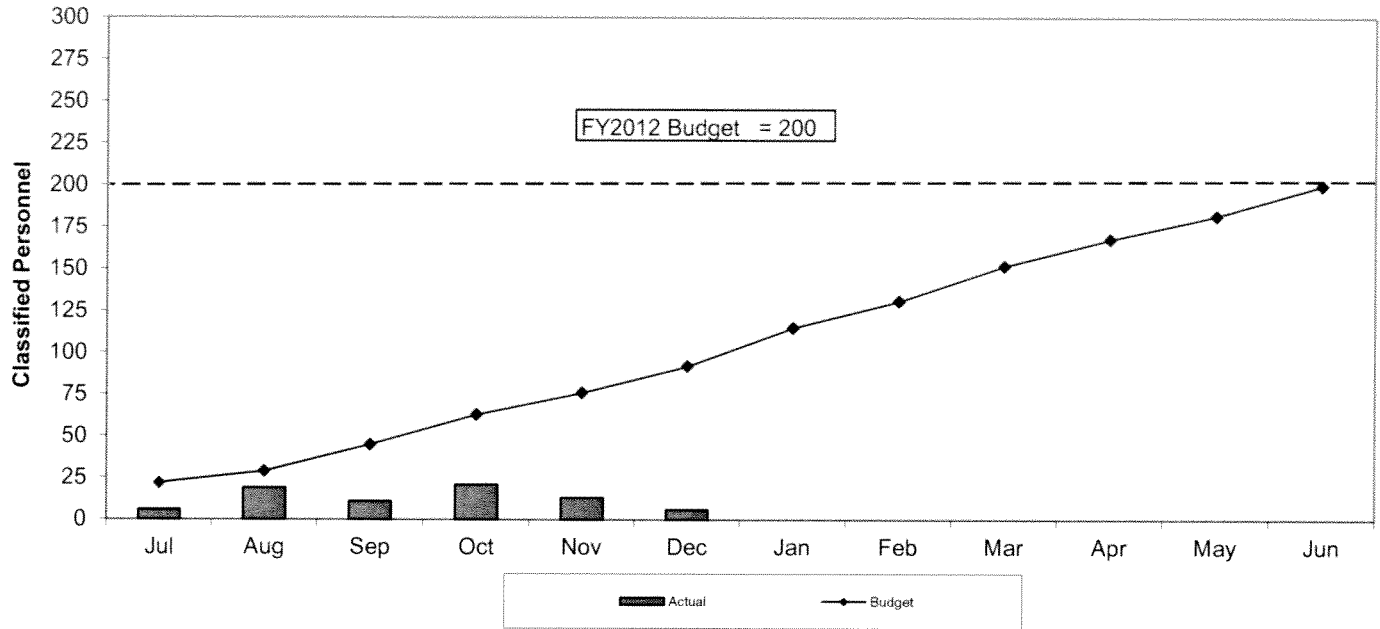
Source: Energy Information Administration/Natural Gas Monthly

TREND INDICATORS - HOUSTON FIRE DEPARTMENT

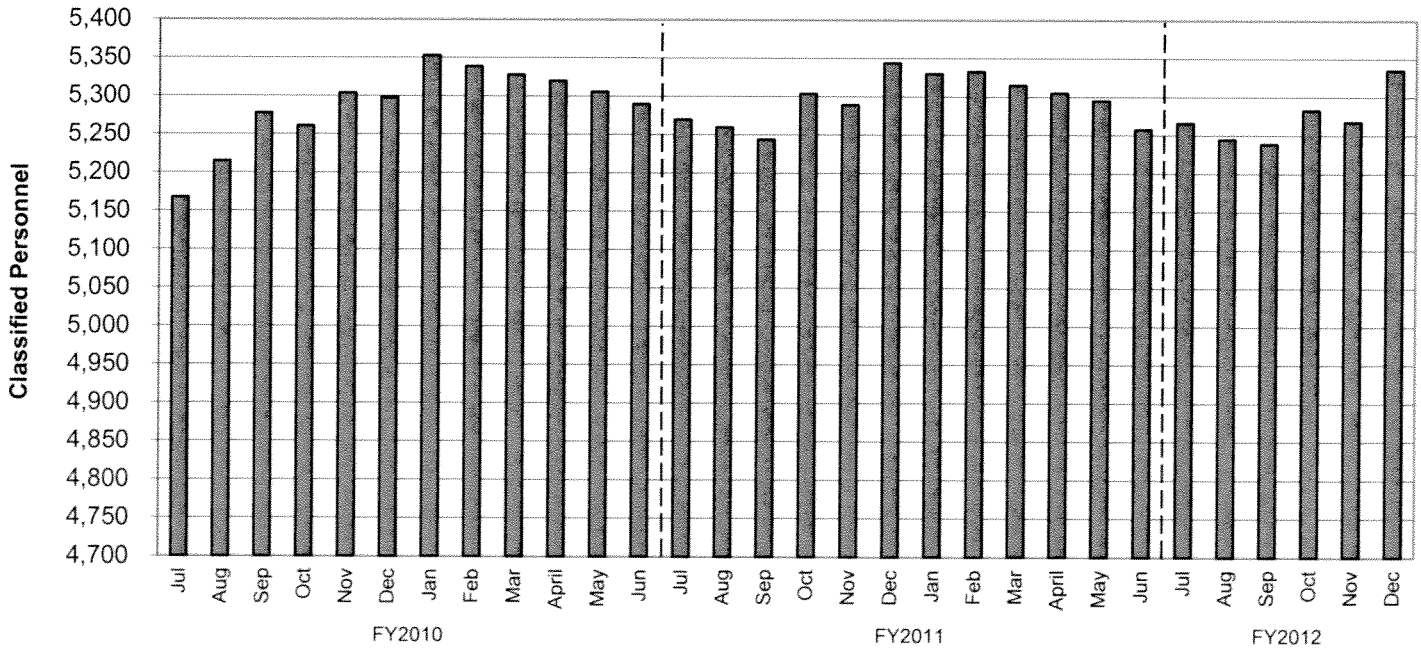


TREND INDICATORS - HOUSTON POLICE DEPARTMENT

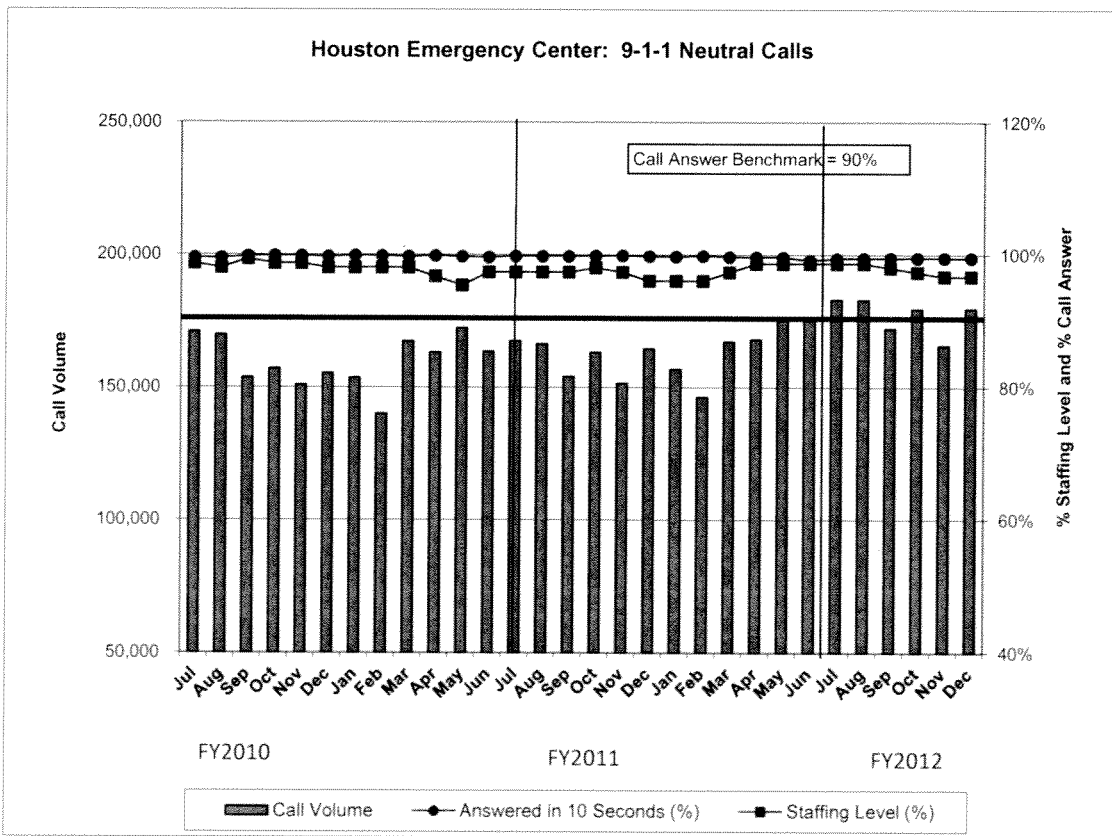
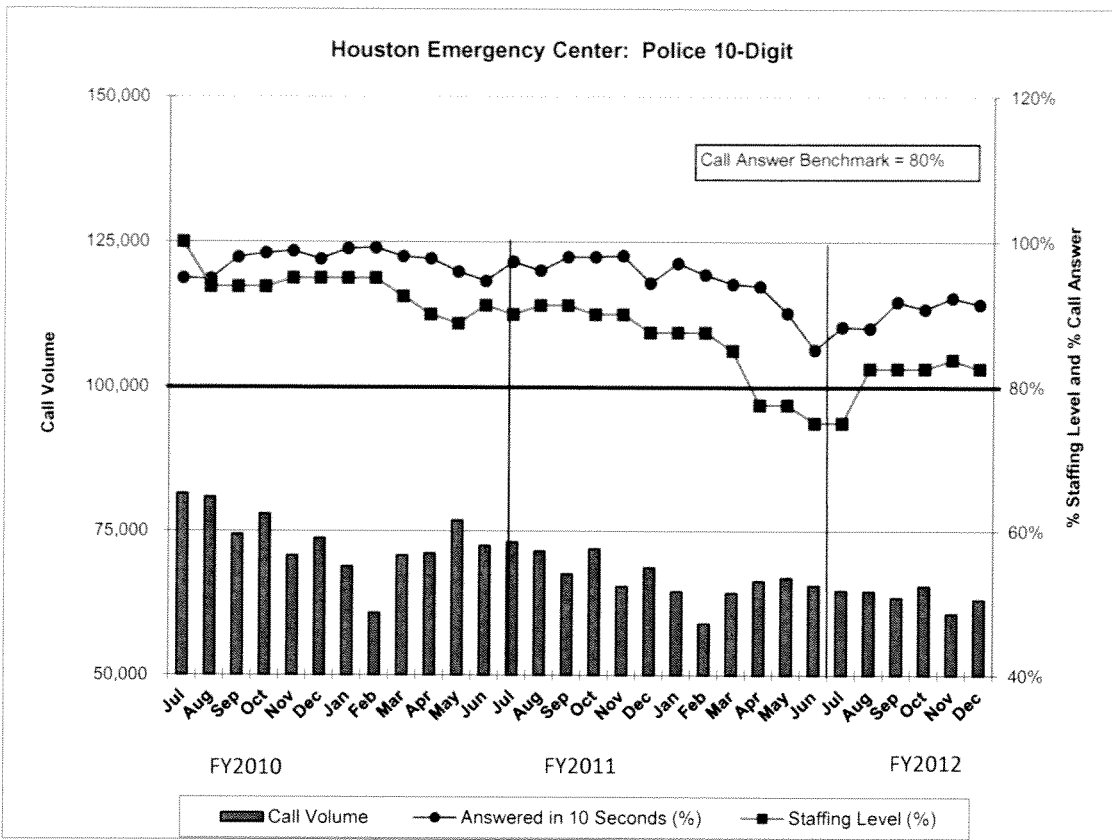
Houston Police Department FY2012 Classified Attrition



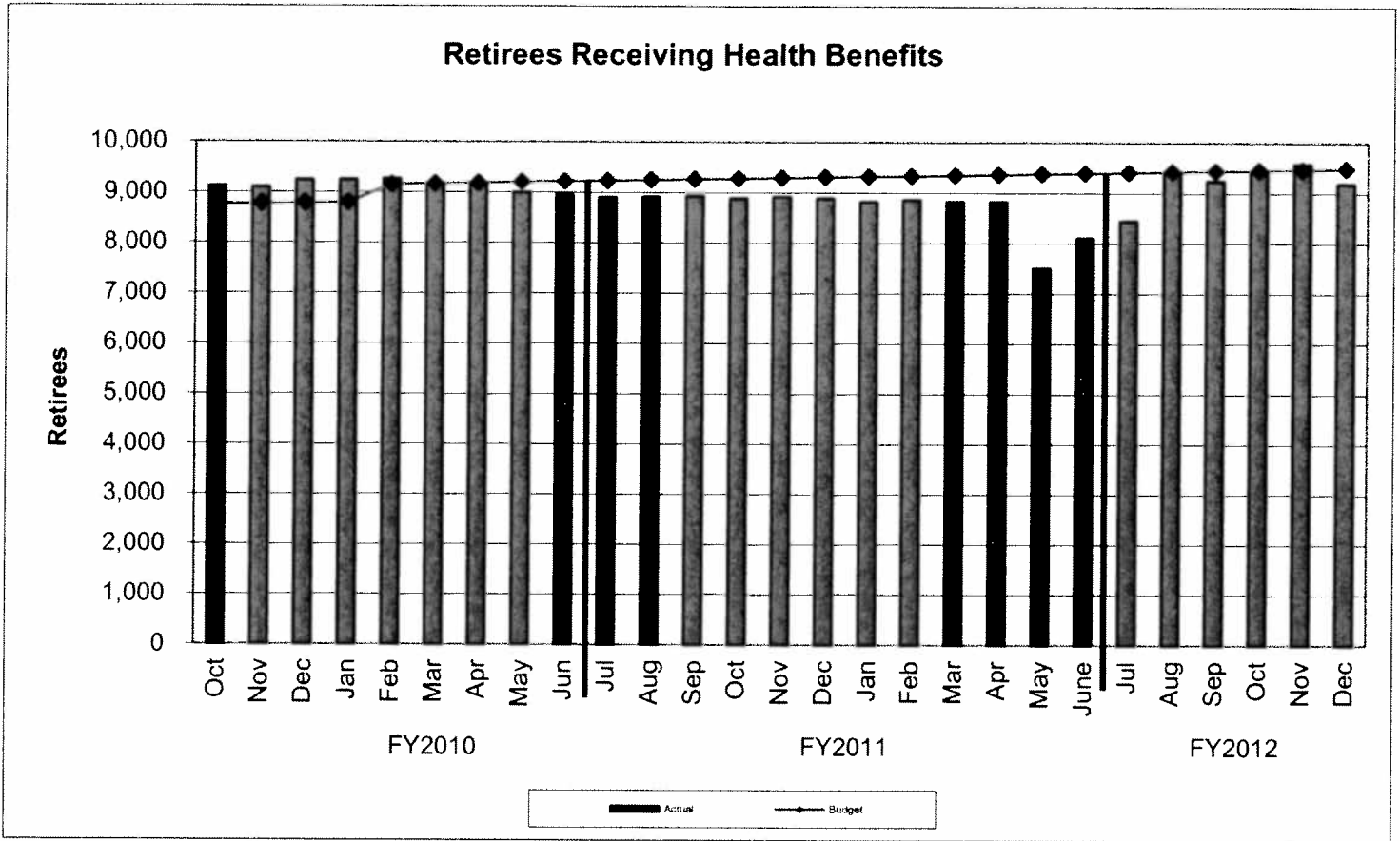
Houston Police Department Classified Staffing - FY2010 to FY2012



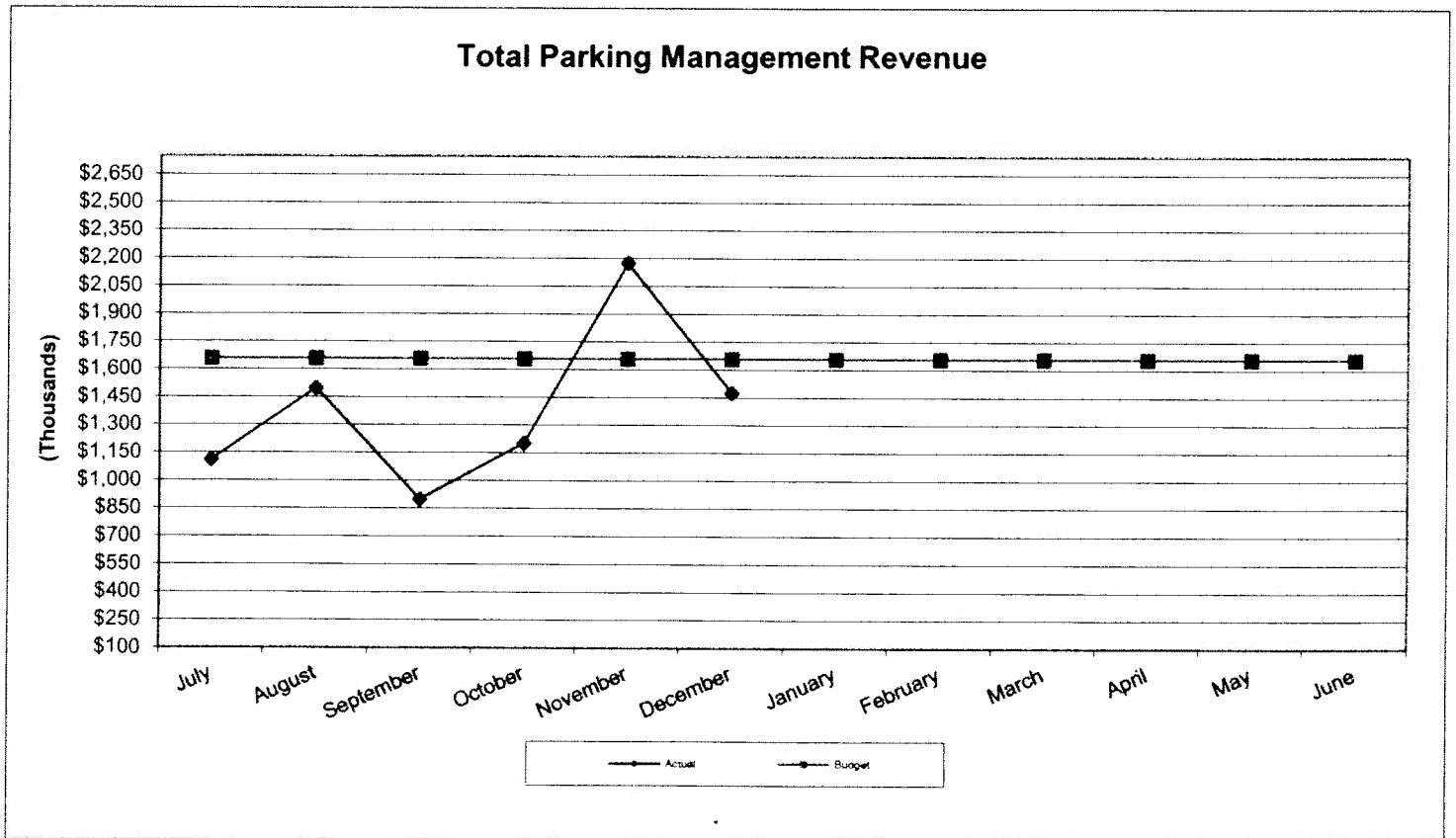
TREND INDICATORS - HOUSTON EMERGENCY CENTER



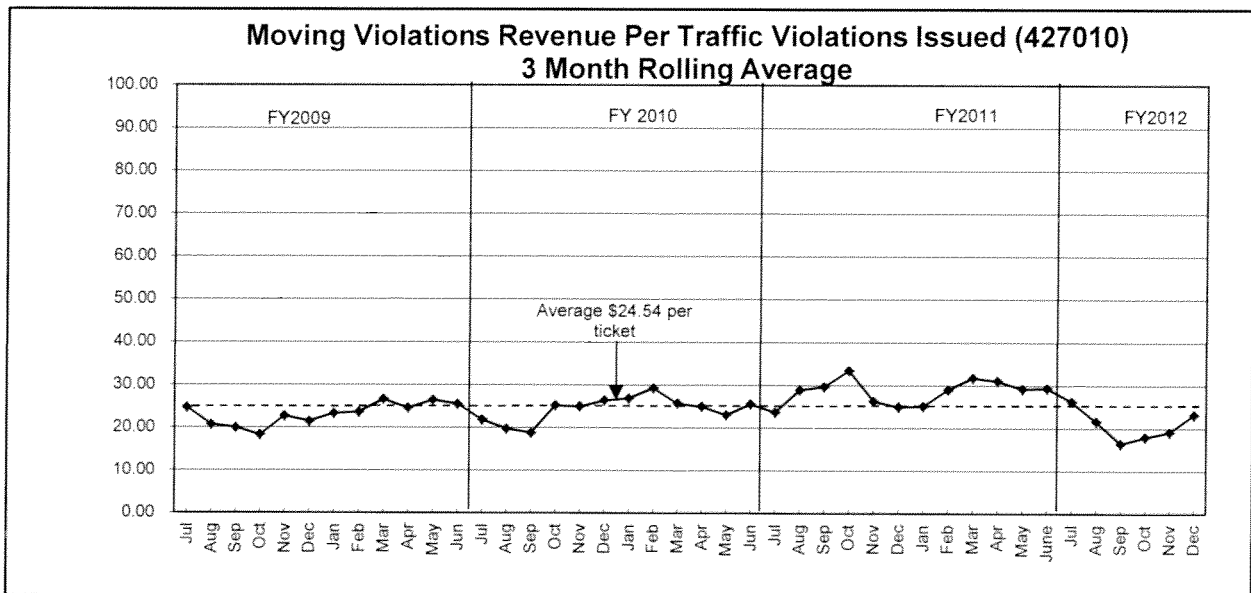
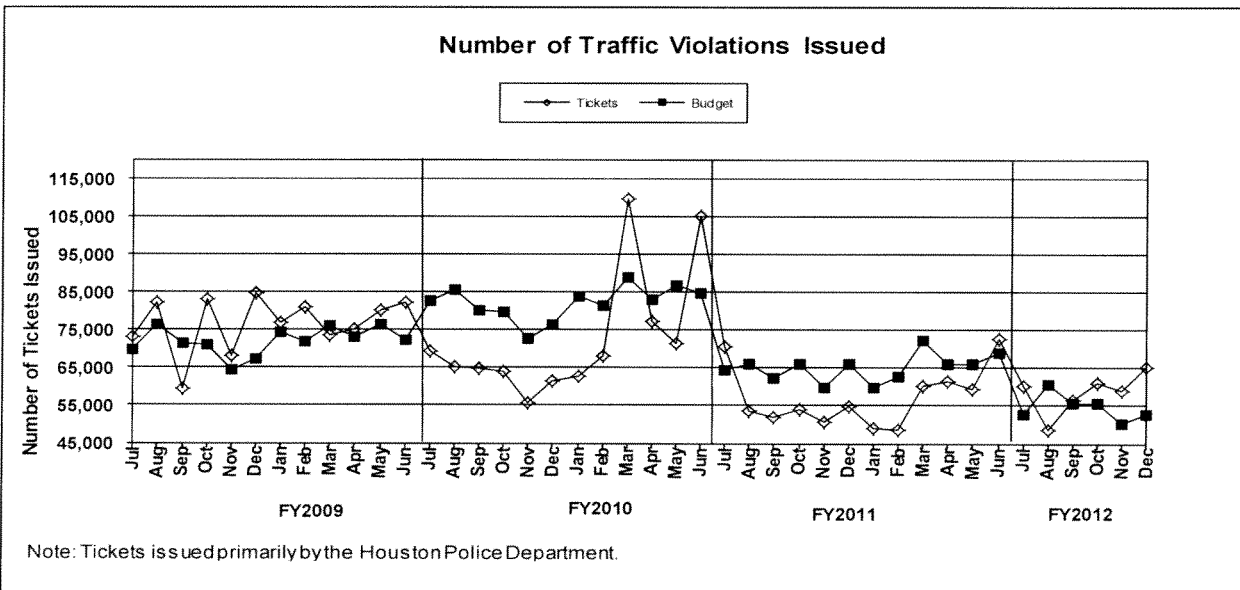
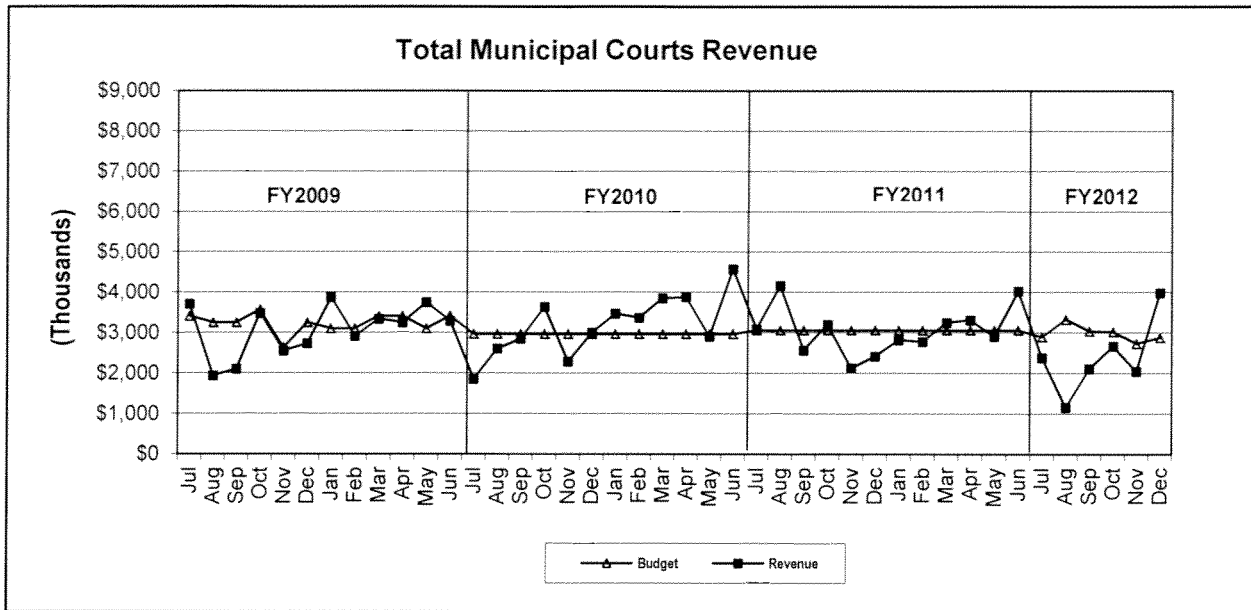
TREND INDICATORS - RETIREMENTS



TREND INDICATORS - PARKING MANAGEMENT

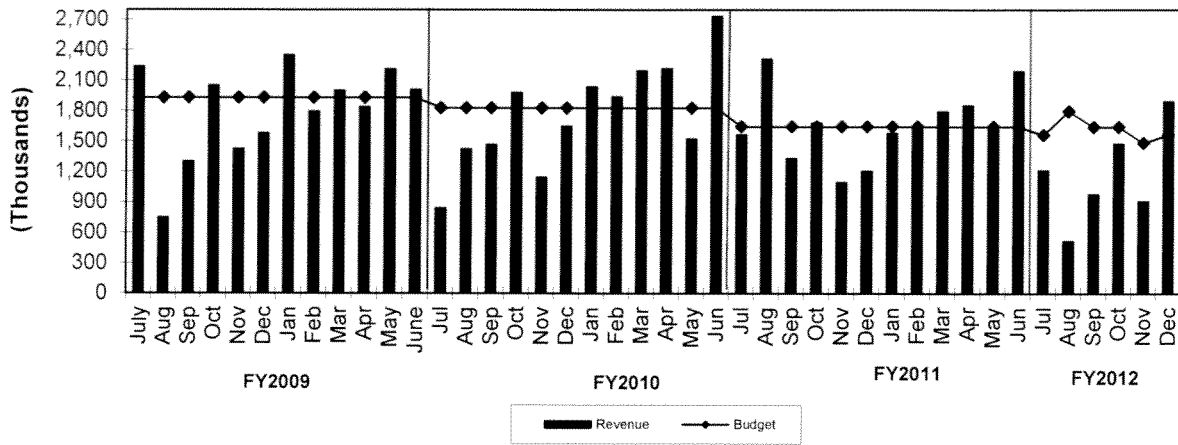


TREND INDICATORS - MUNICIPAL COURTS

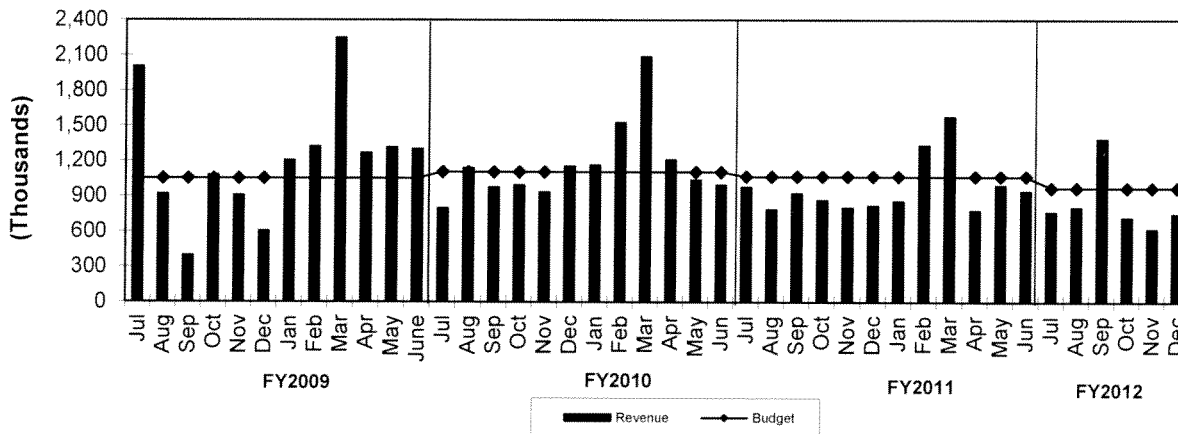


TREND INDICATORS - MUNICIPAL COURTS

Moving Violations Collections vs Budget

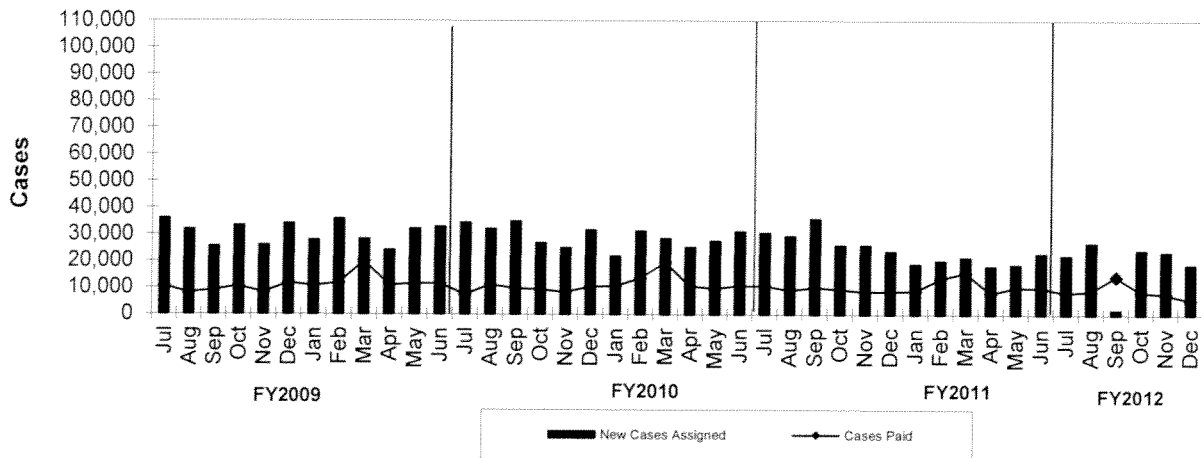


Total Delinquent Collections vs Budget*



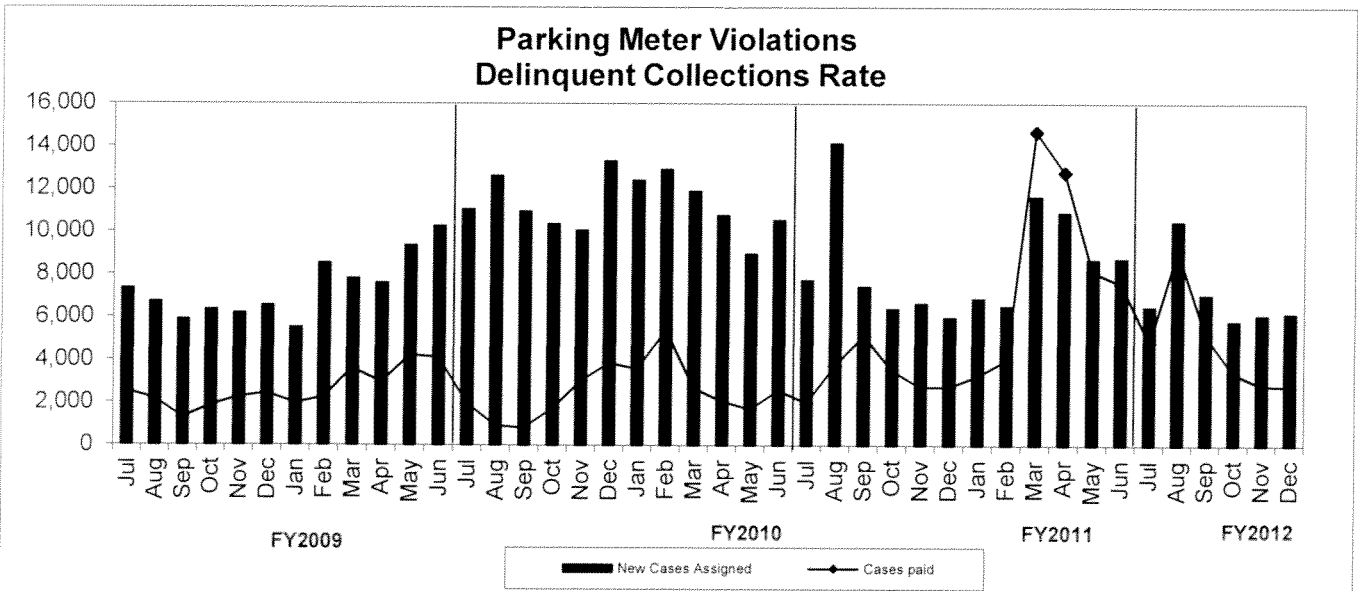
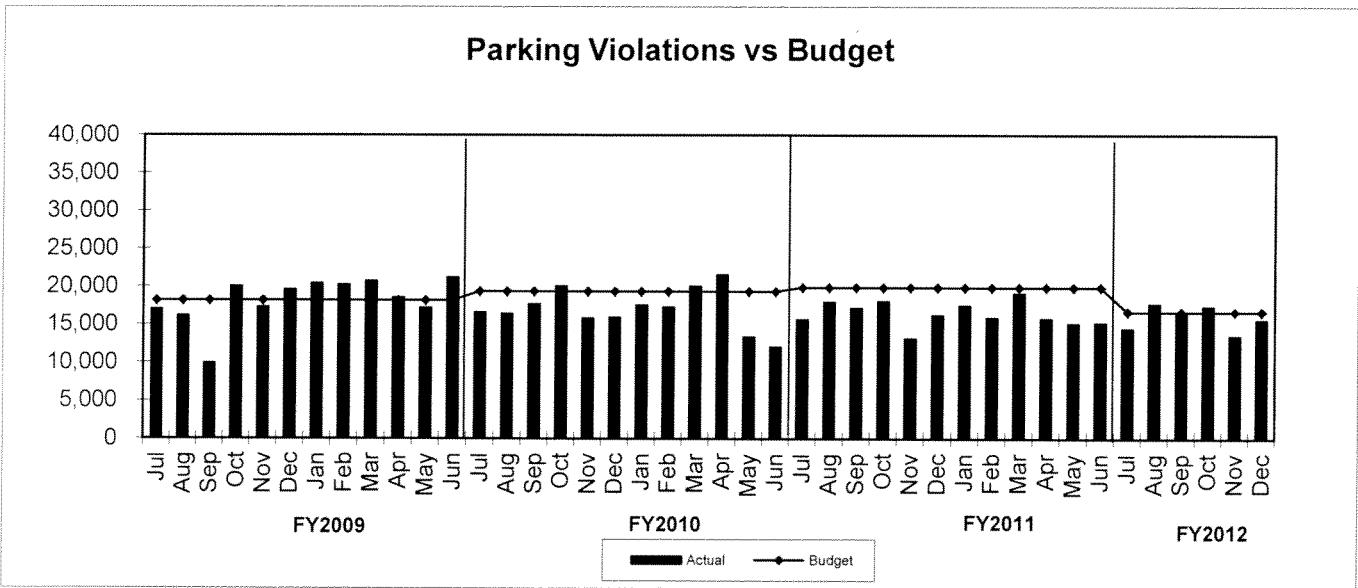
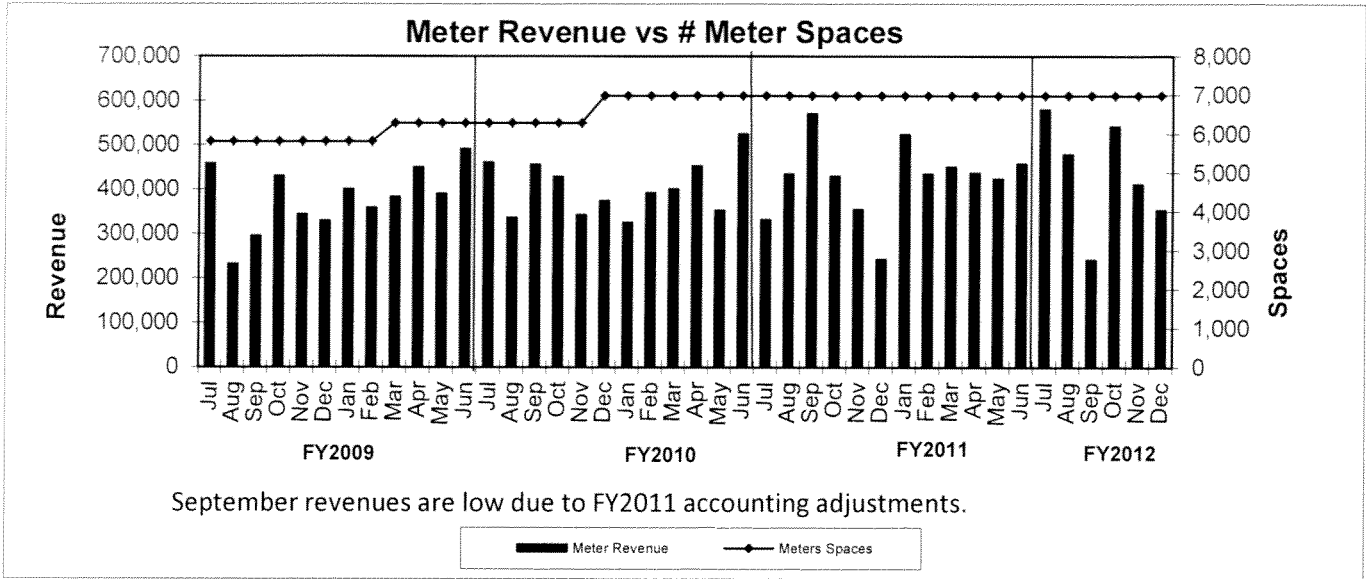
*Net of fees and expenses paid to Linebarger

Traffic, Non-Traffic & Failure to Appear Linebarger Delinquent Collection Rates



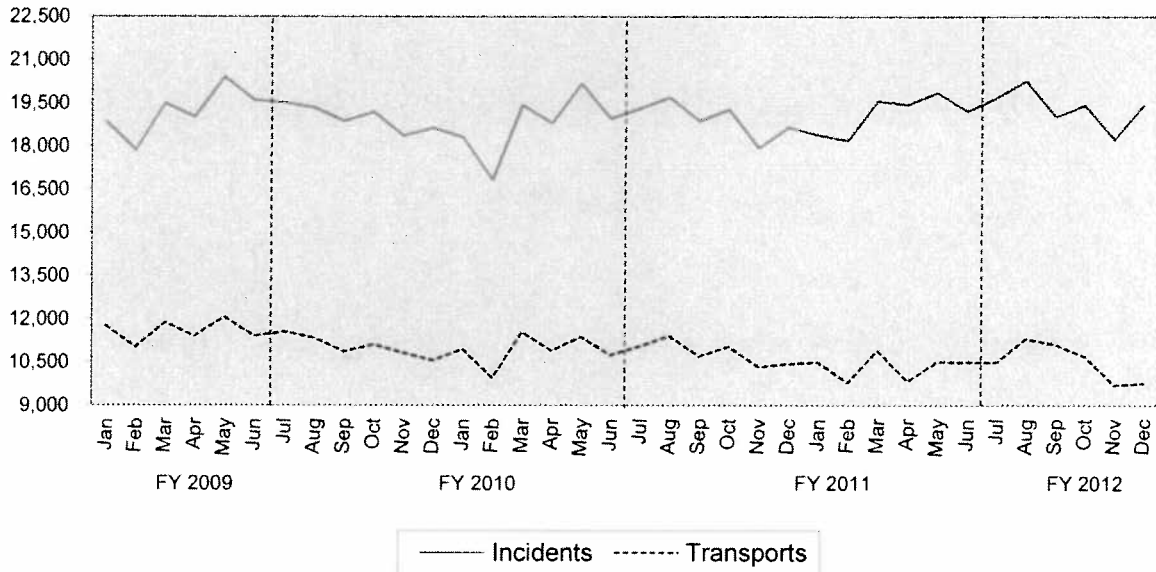
*Excludes Delinquent Parking Collections

TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS

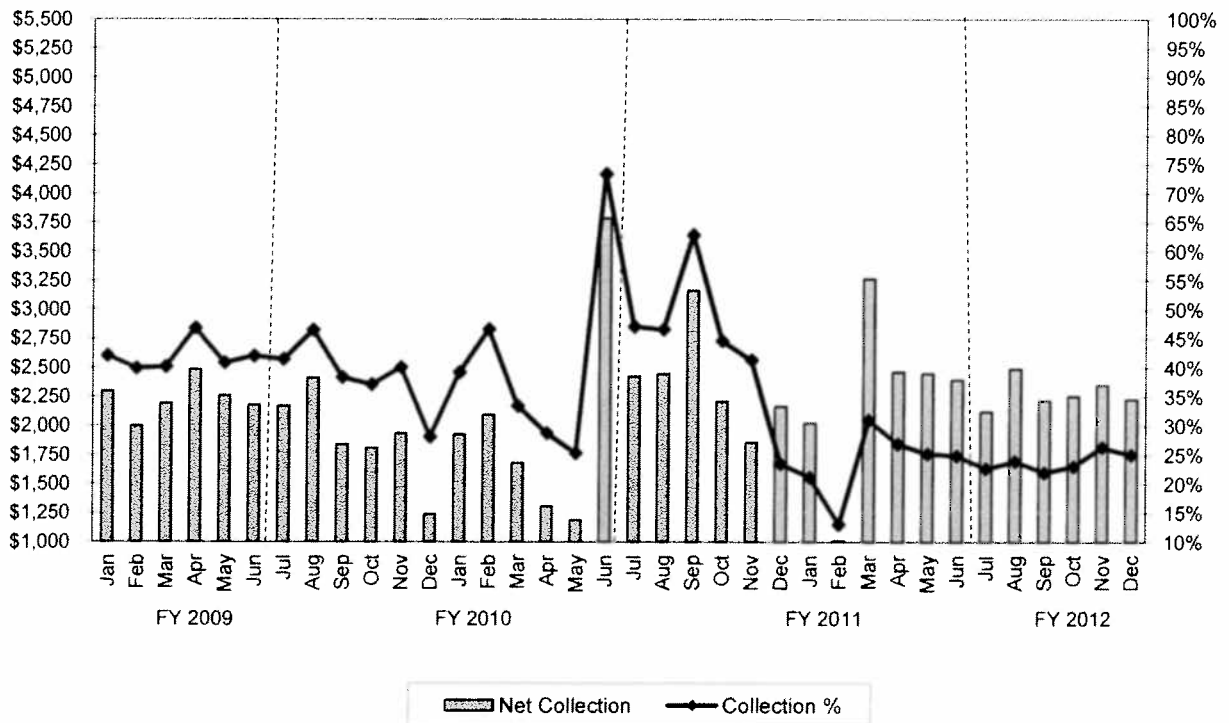


TREND INDICATORS - AMBULANCE SERVICES

EMS Incidents and Transports



EMS Net Collections & Collection Percentage



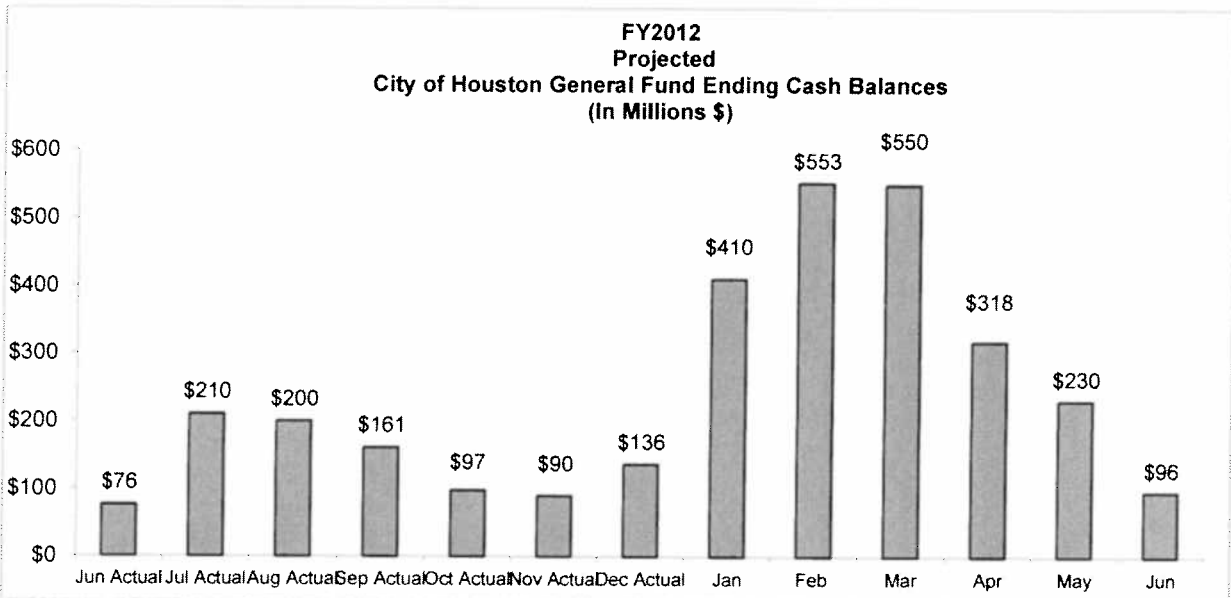
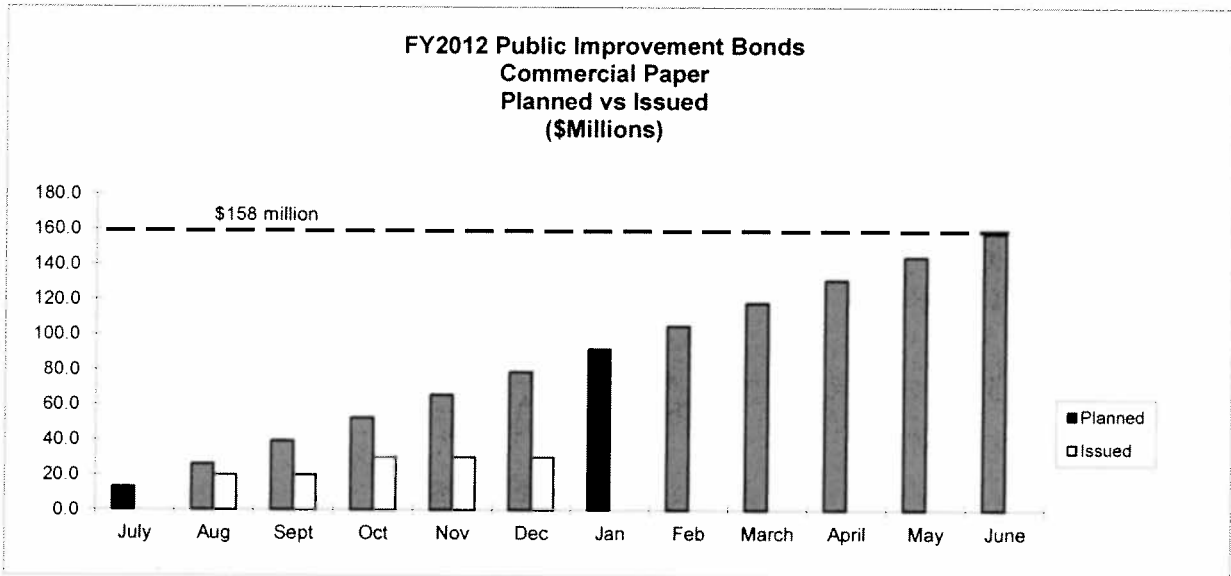
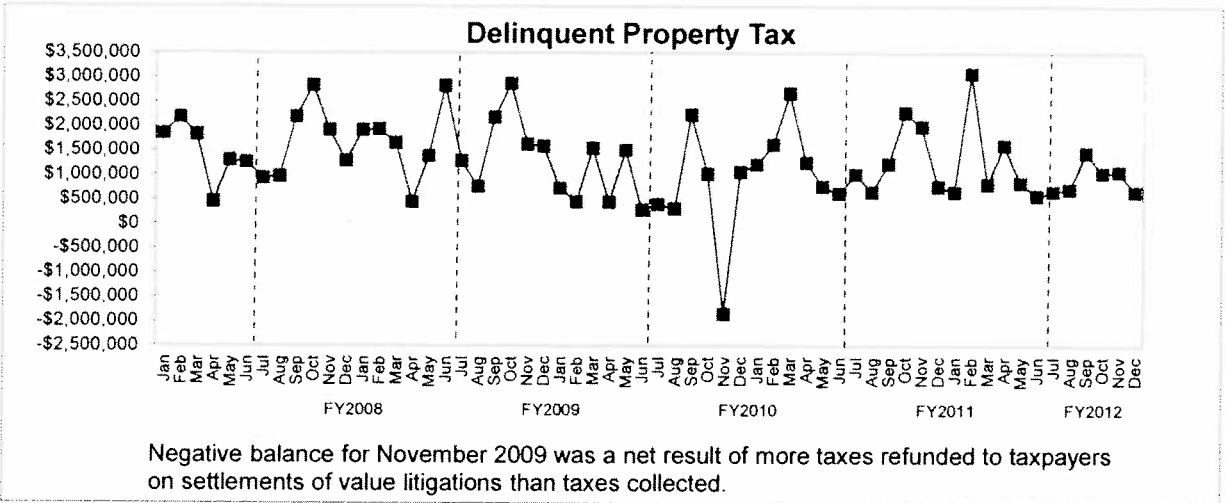
*The decline in collection in March-May 2010 results from delays in reimbursement from Medicare. The Medicare holdbacks of \$2.421M were received 7/2/10 and accrued back to FY10.

**EMS rates incr. from \$415 to \$1,000 on 12/1/10. Collections are for service prior to Dec. 1st thus significant decr. in collection ratio.

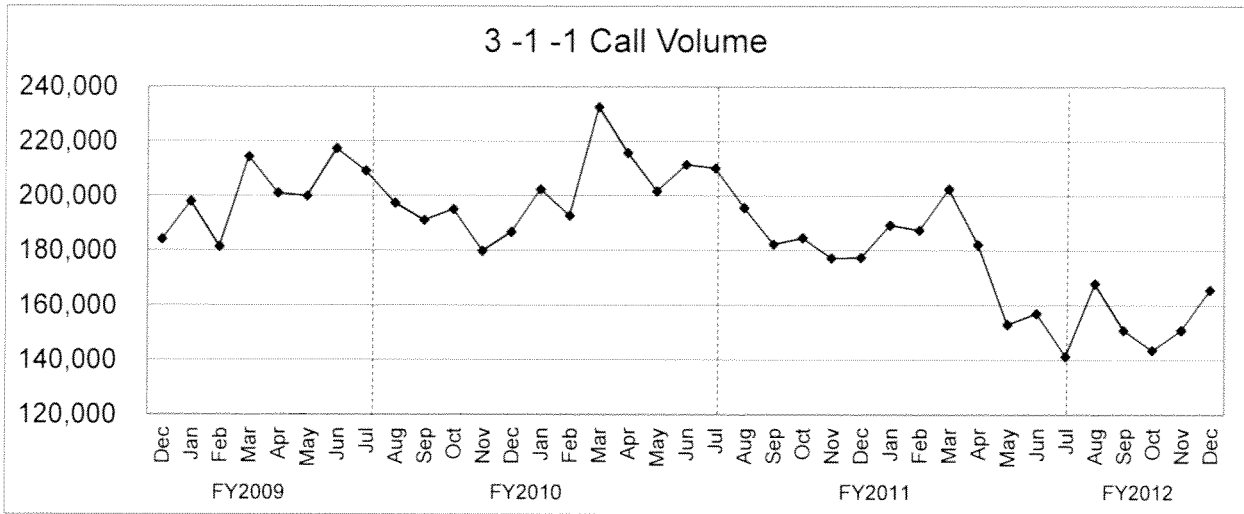
***Reimbursement of Medicare from last January and February 2011 was received in November but start to slow down in December

***Medicaid still denied the payment due to City elimination of Mileage Charge

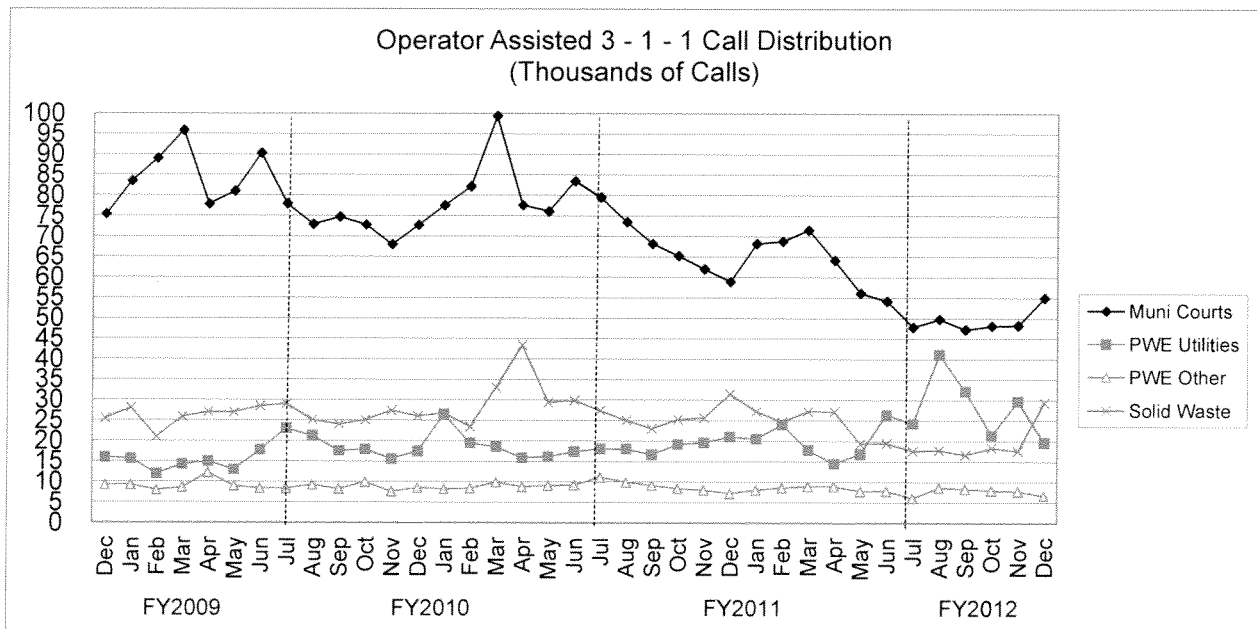
TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.