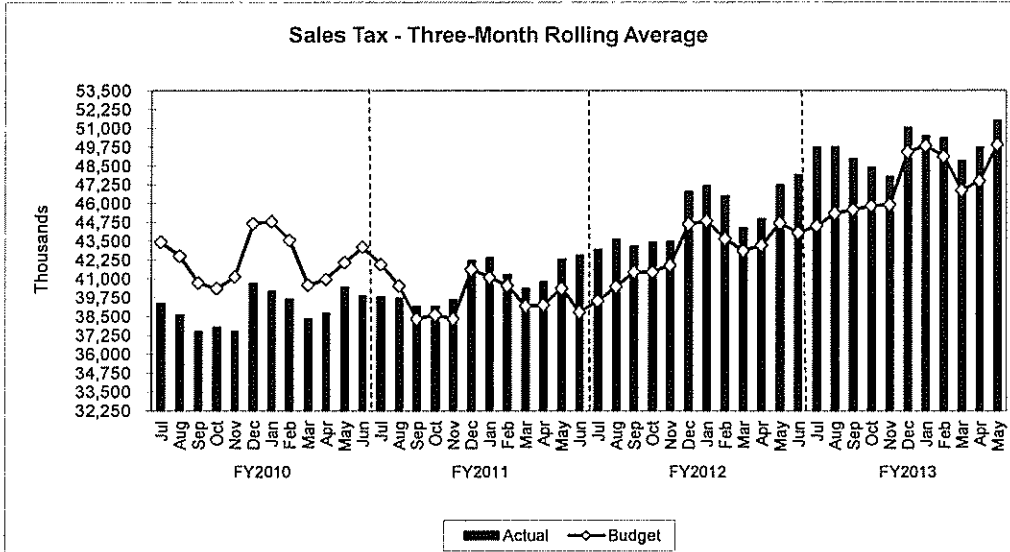
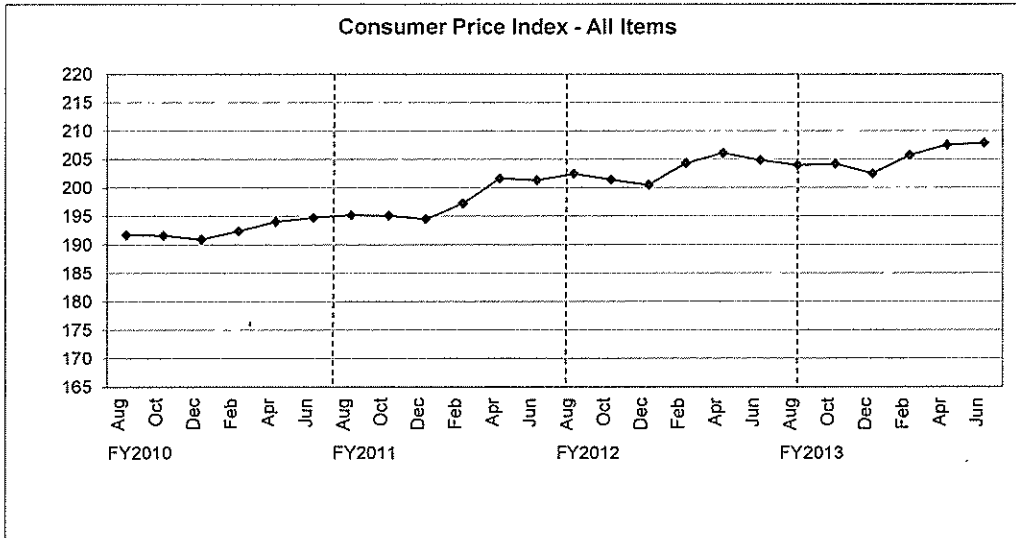


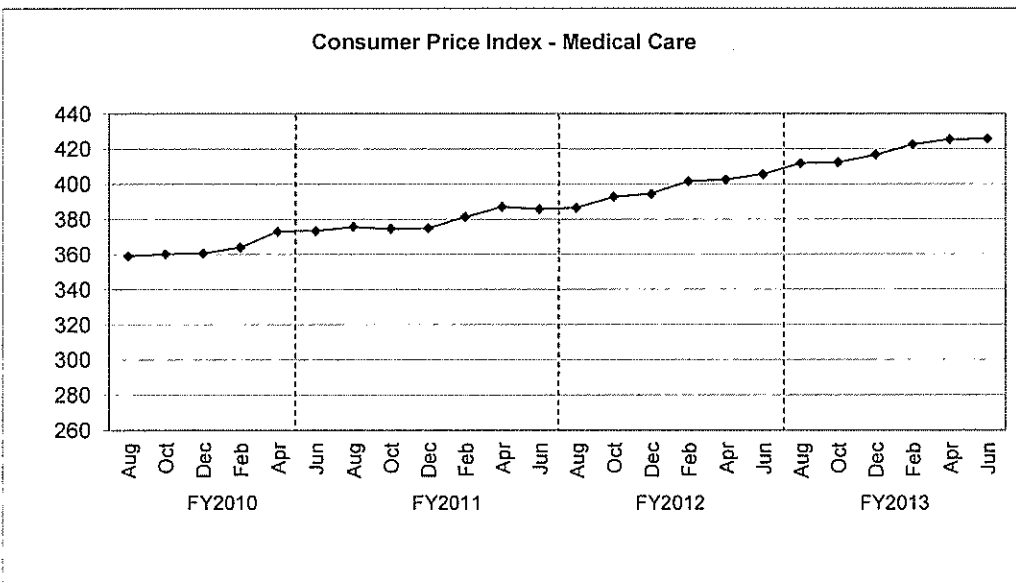
## TREND INDICATORS - LOCAL ECONOMY



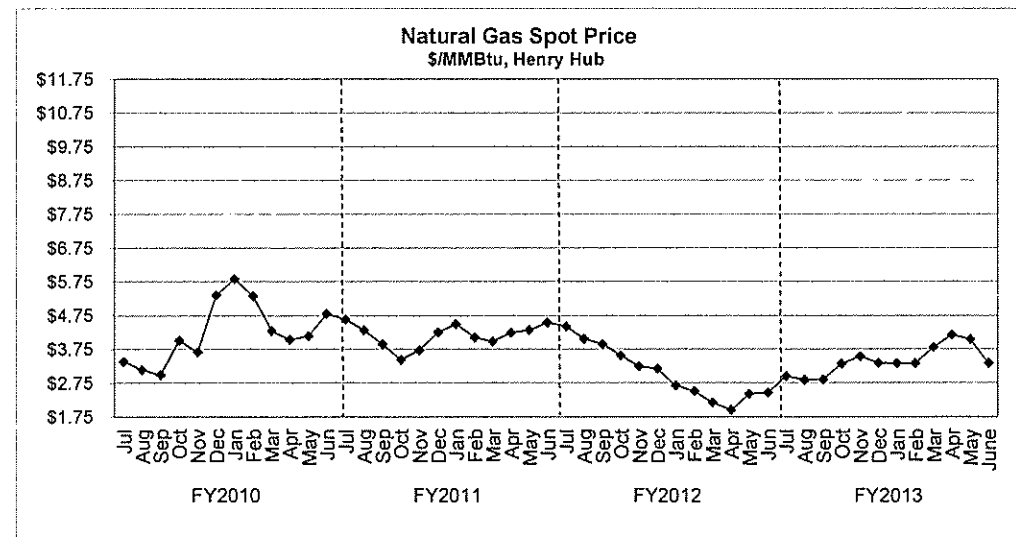
## TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

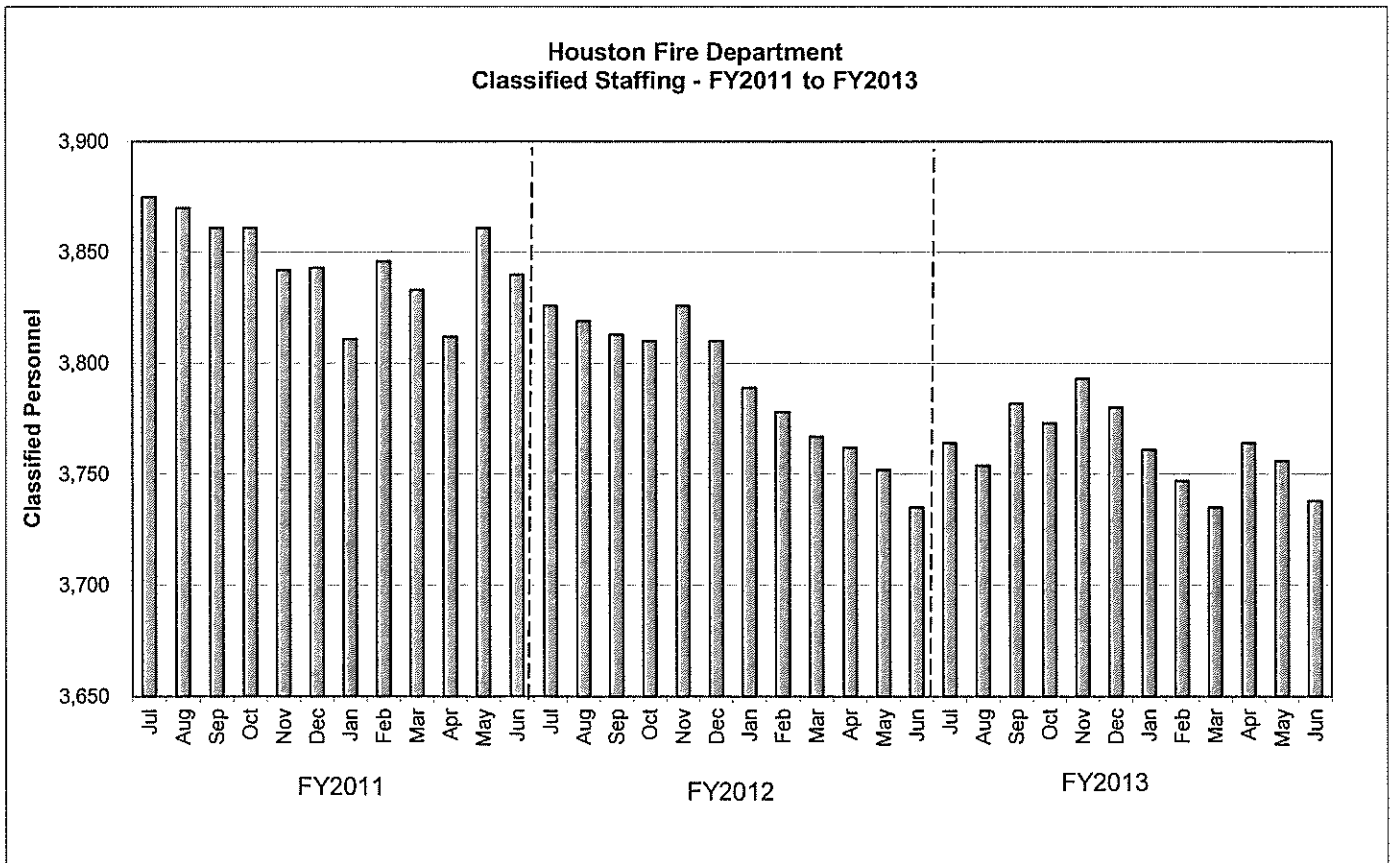
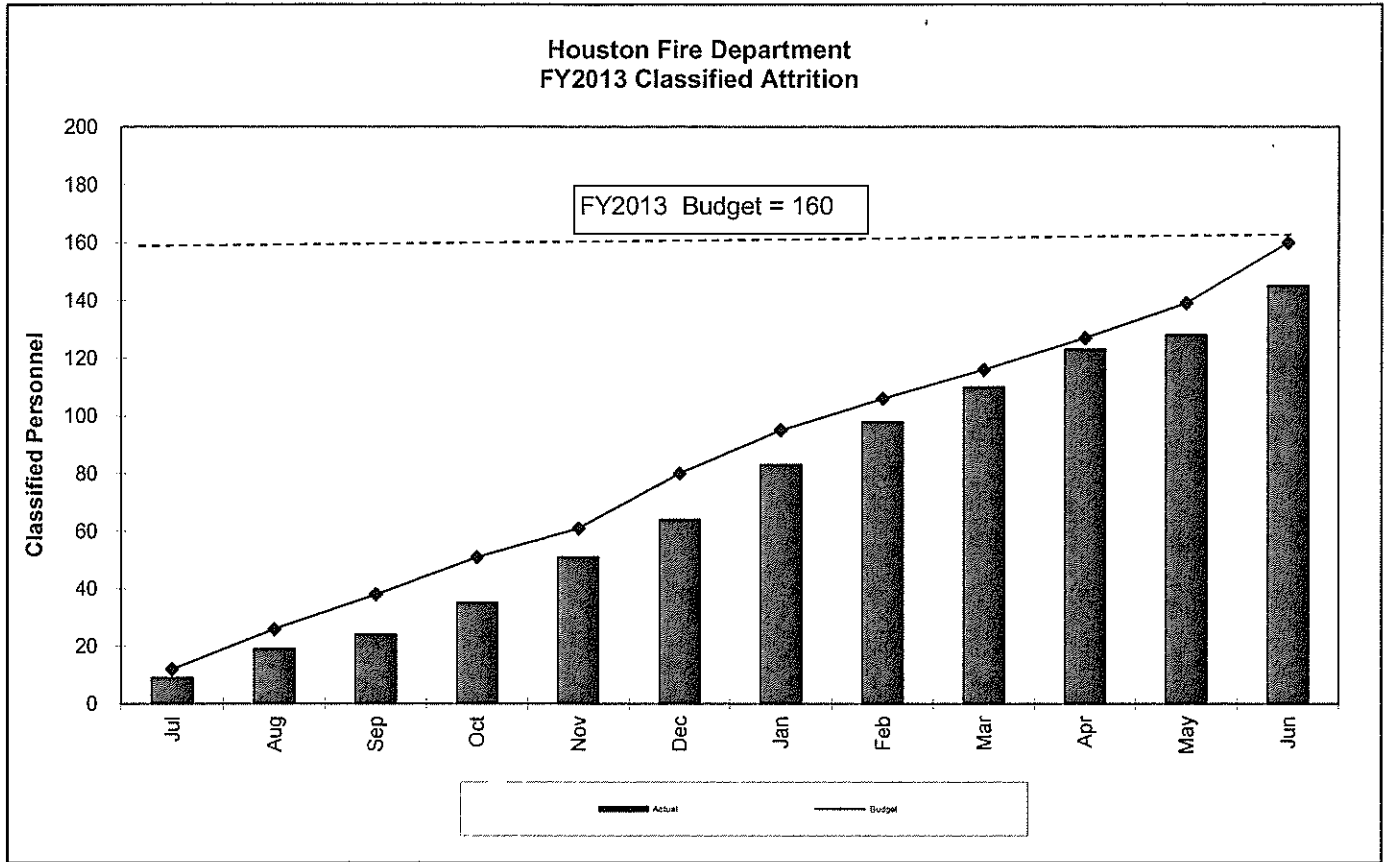


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

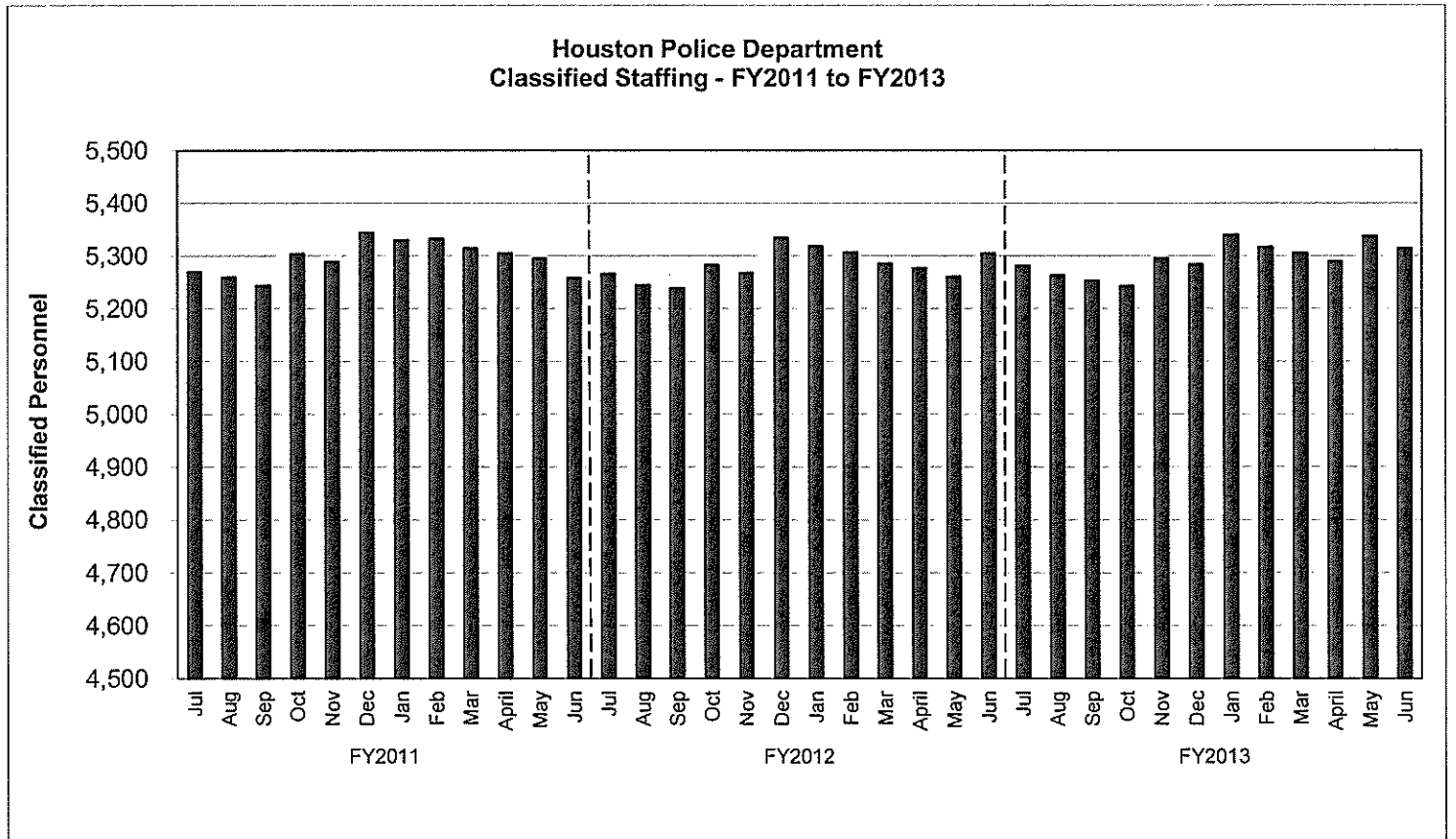
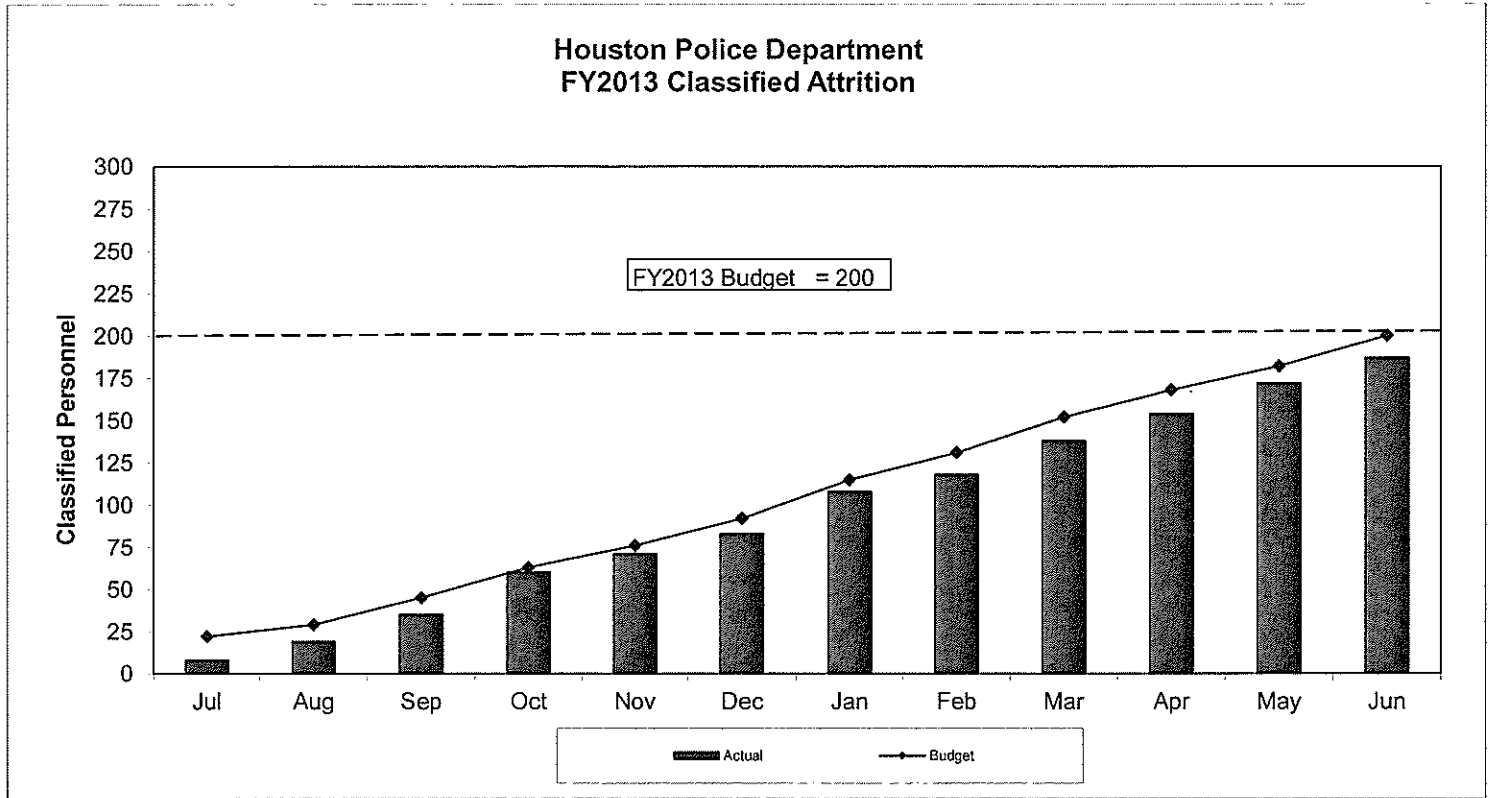


Source: Energy Information Administration/Natural Gas Monthly

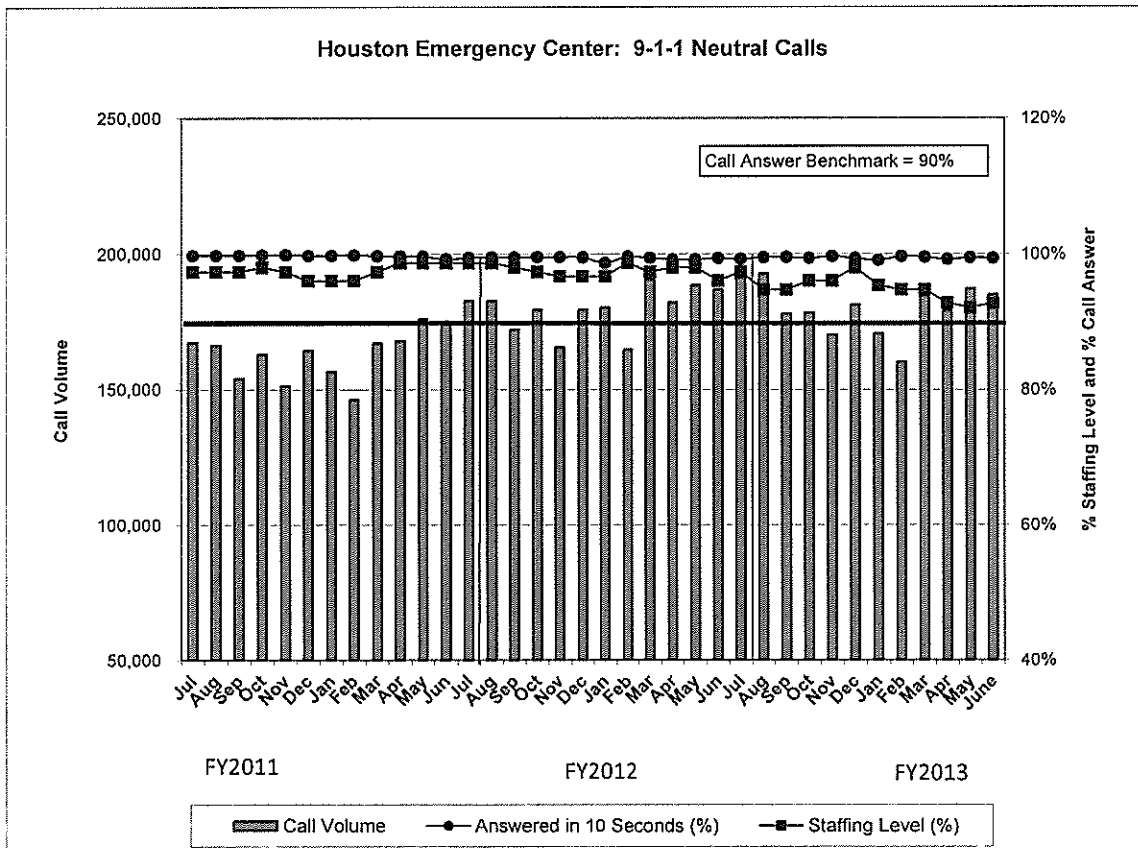
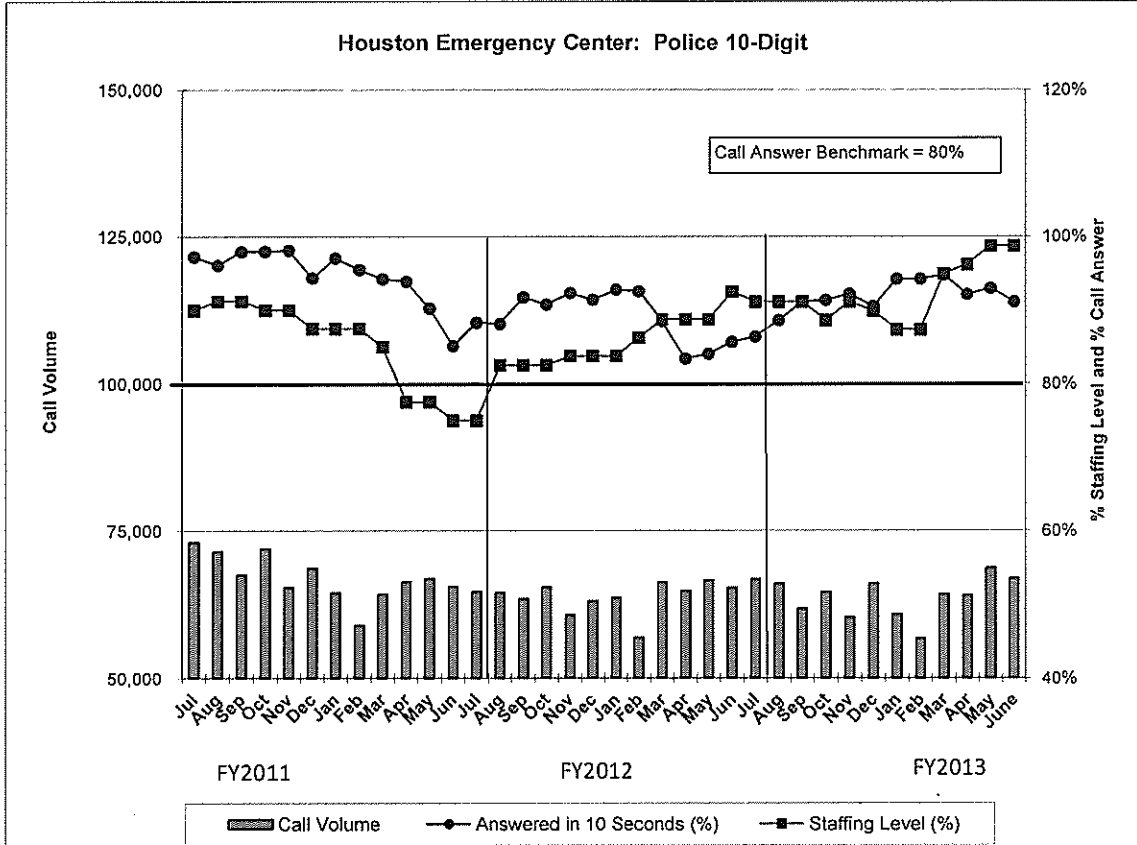
# TREND INDICATORS - HOUSTON FIRE DEPARTMENT



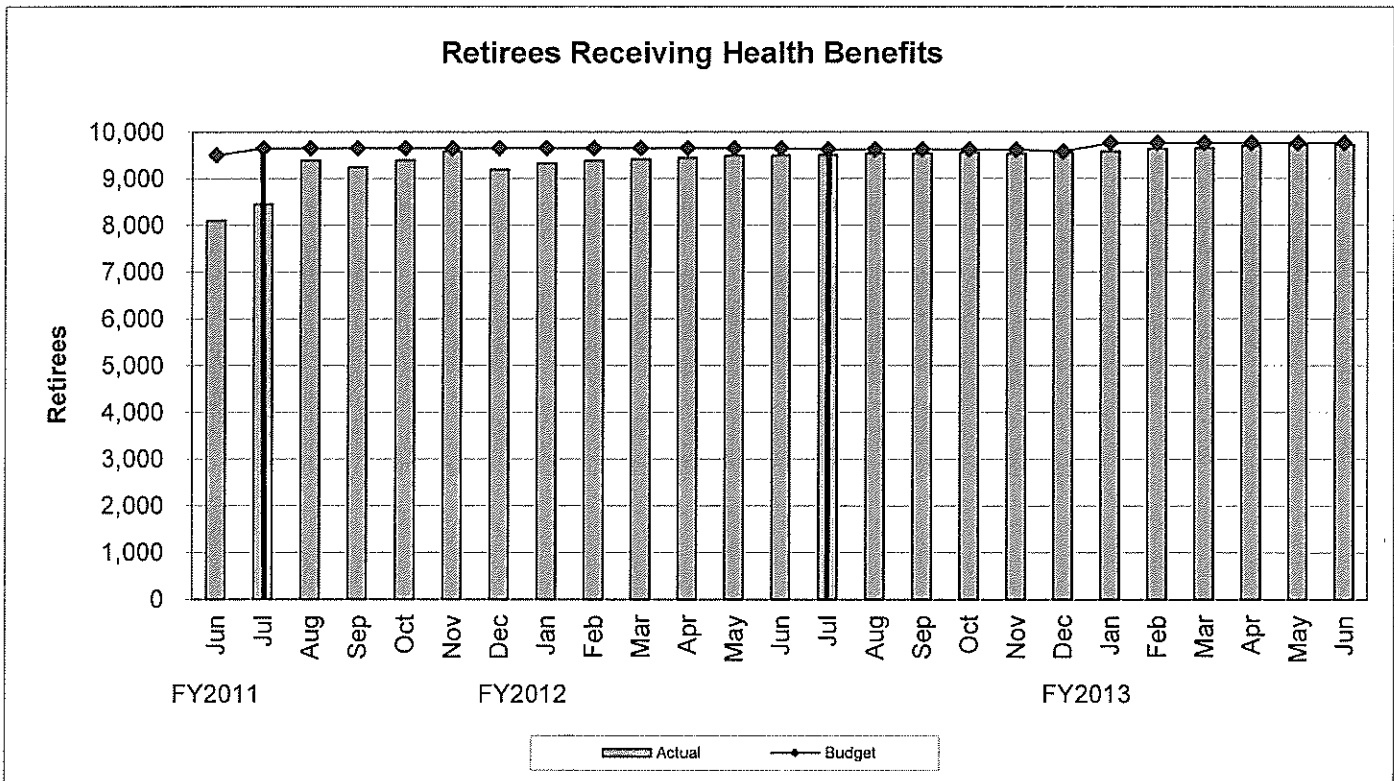
# TREND INDICATORS - HOUSTON POLICE DEPARTMENT



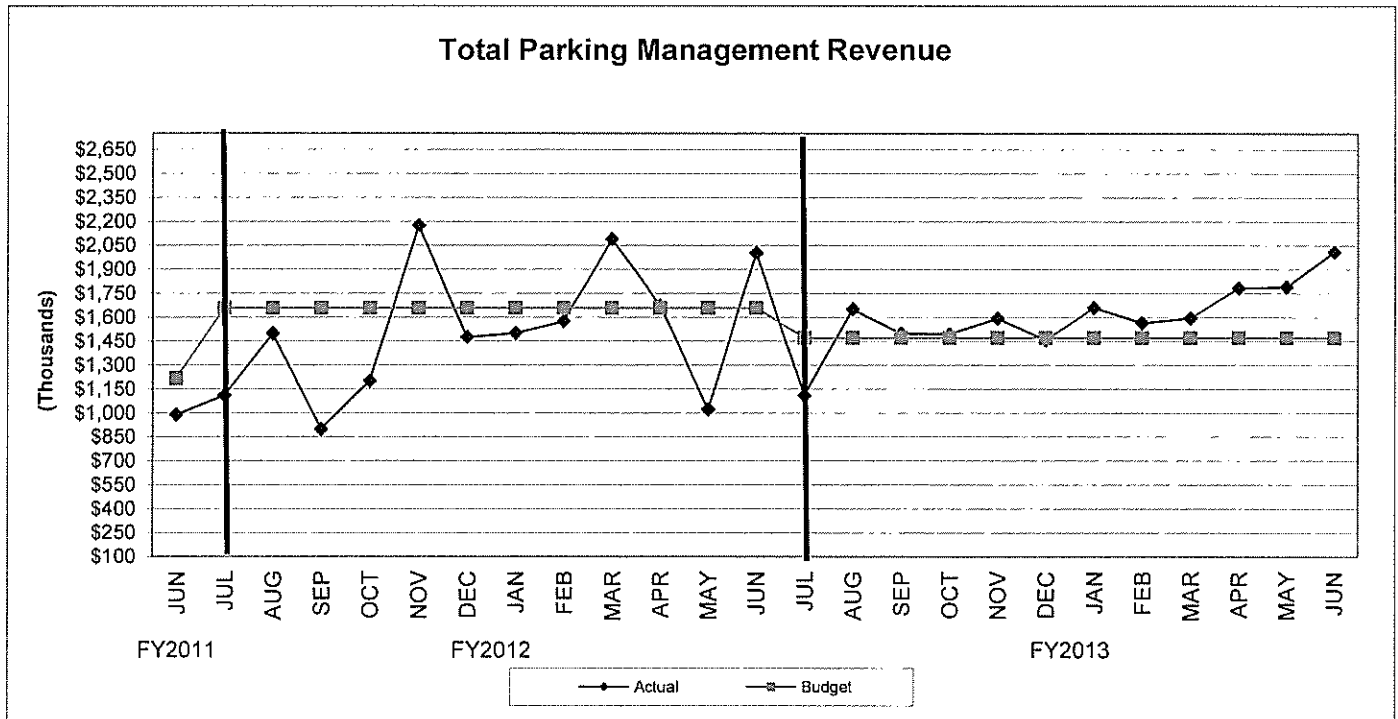
# TREND INDICATORS - HOUSTON EMERGENCY CENTER



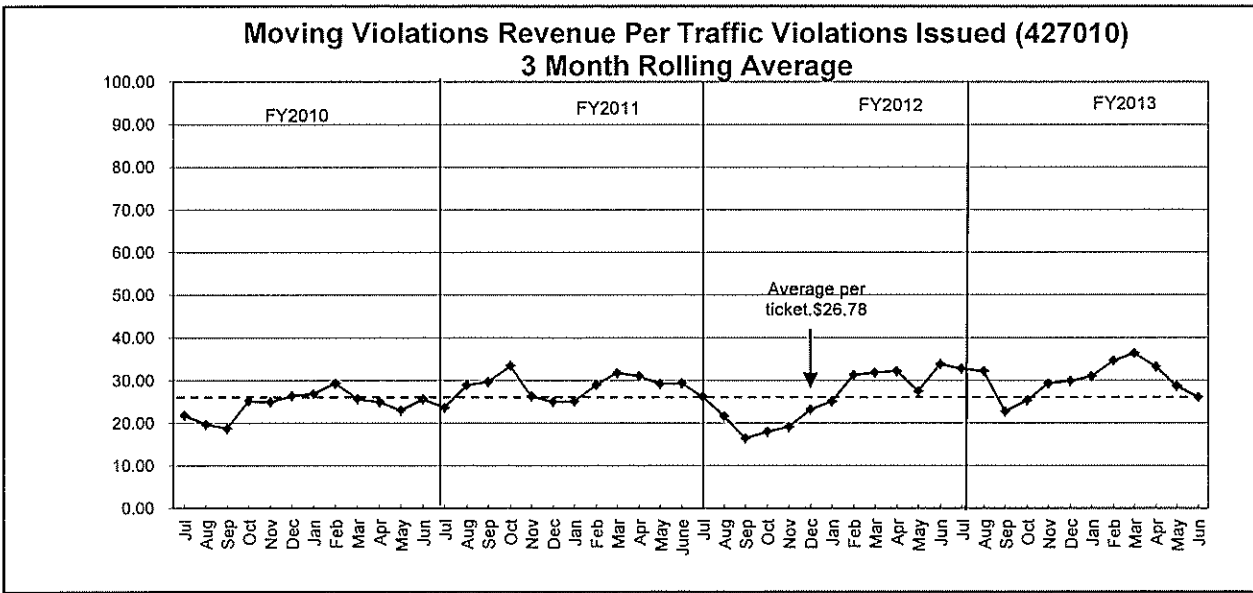
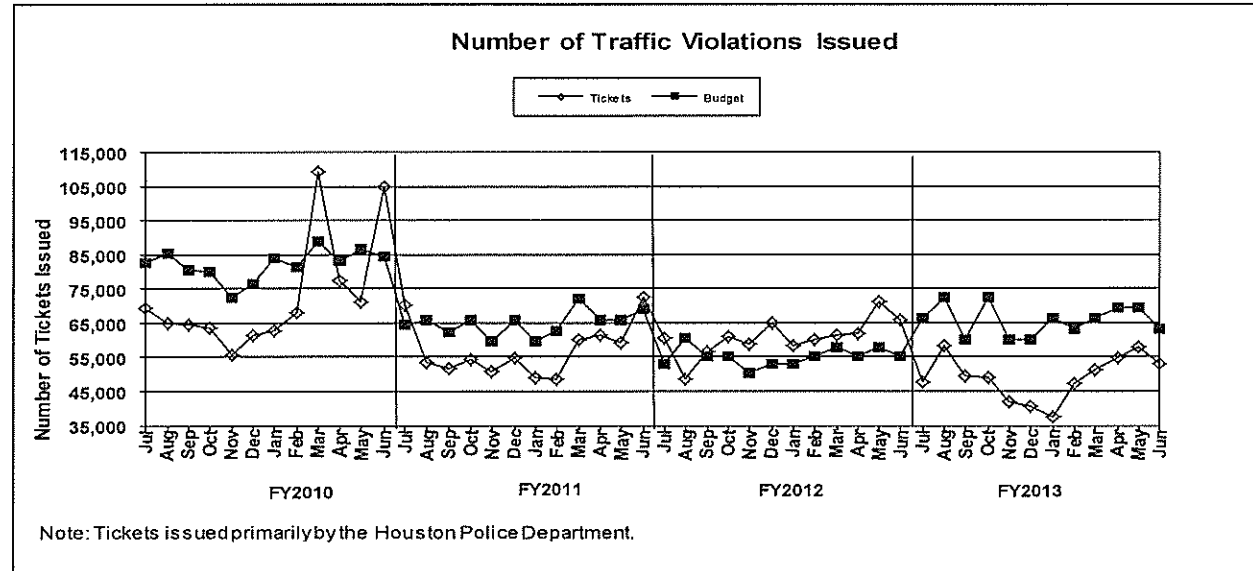
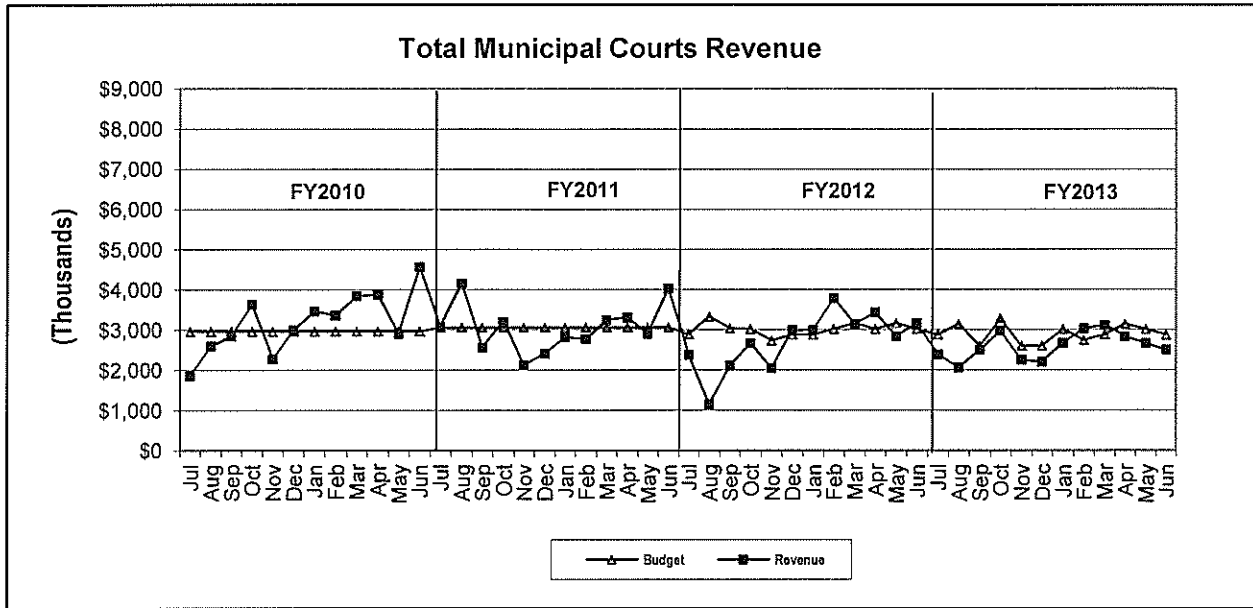
## TREND INDICATORS - RETIREMENTS



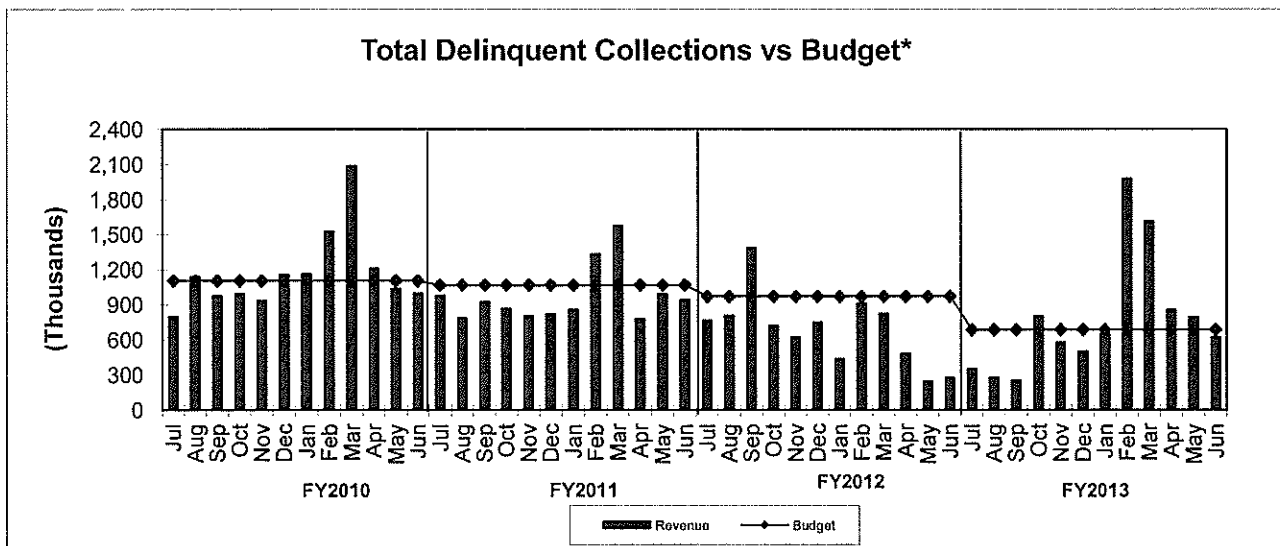
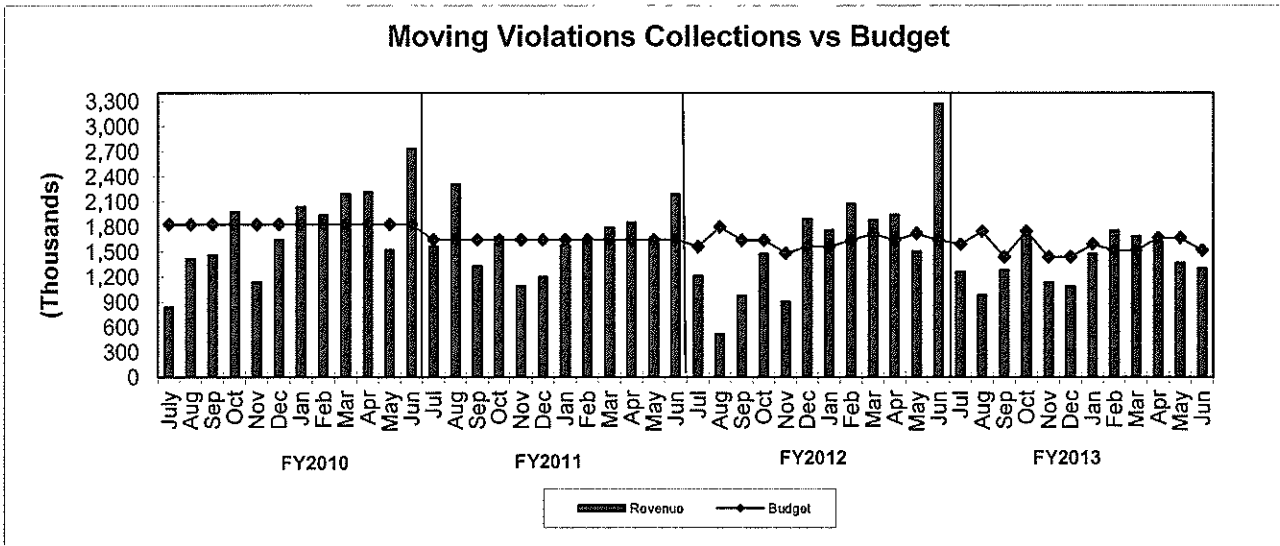
## TREND INDICATORS - PARKING MANAGEMENT



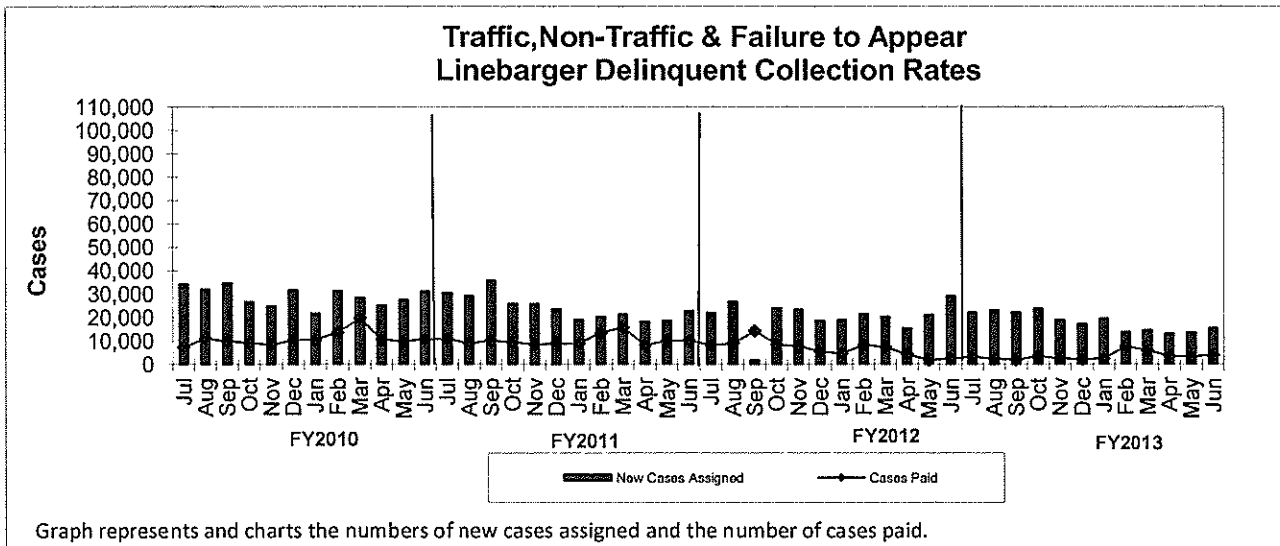
# TREND INDICATORS - MUNICIPAL COURTS



# TREND INDICATORS - MUNICIPAL COURTS



\*Net of fees and expenses paid to Linebarger

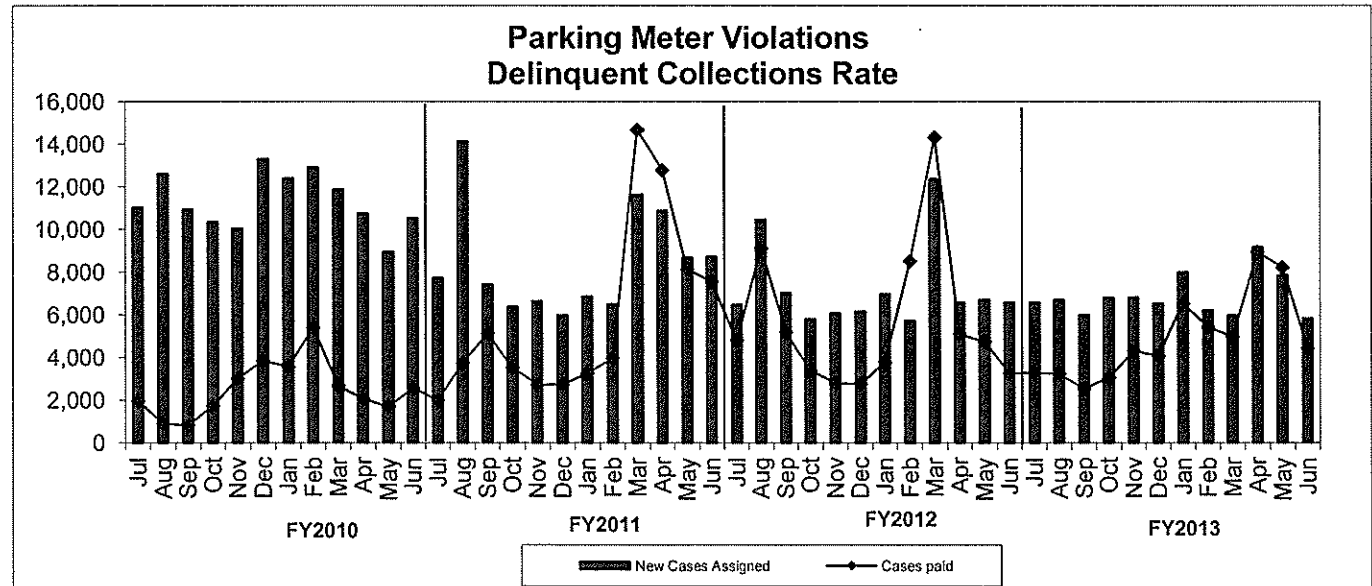
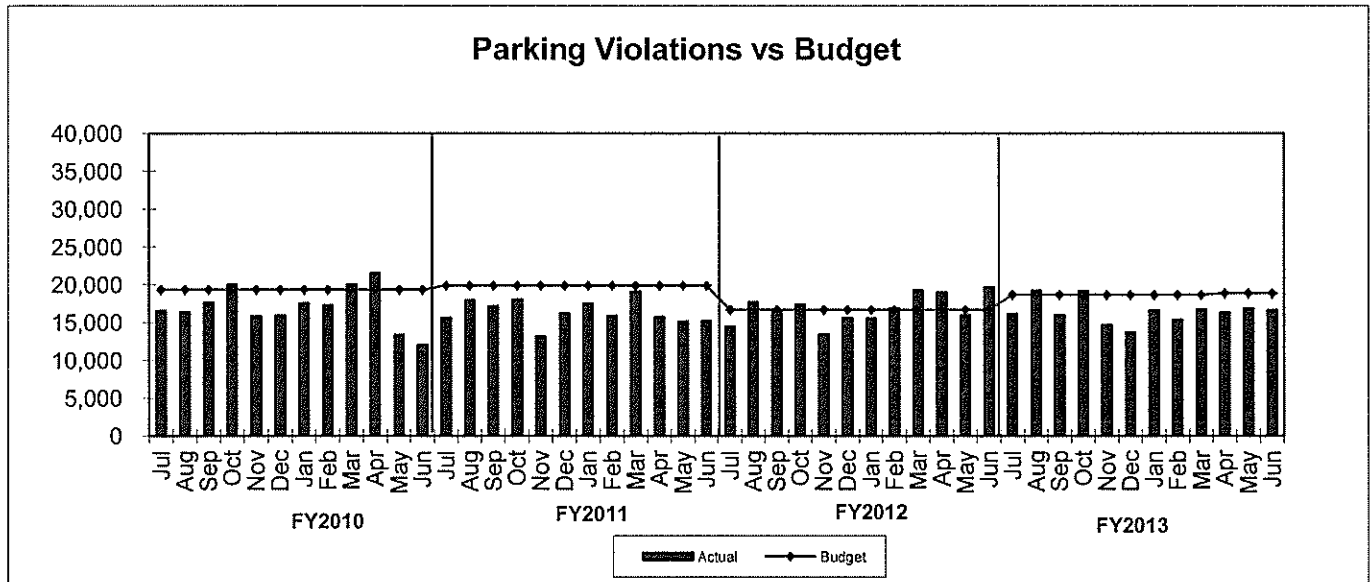
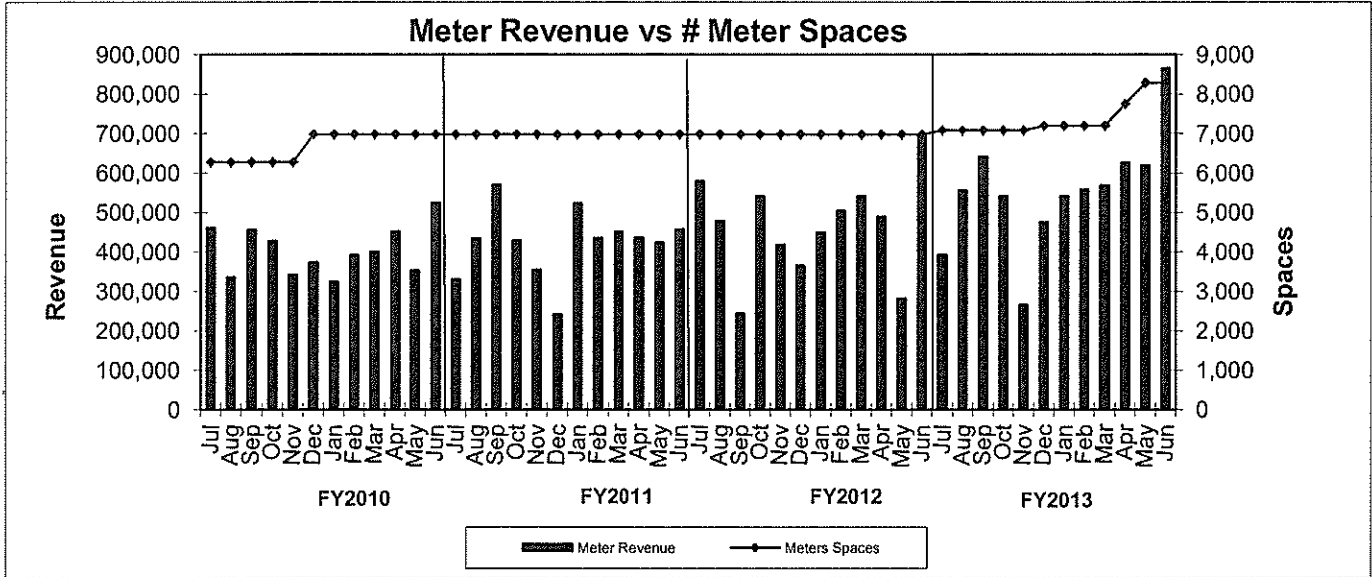


Graph represents and charts the numbers of new cases assigned and the number of cases paid.

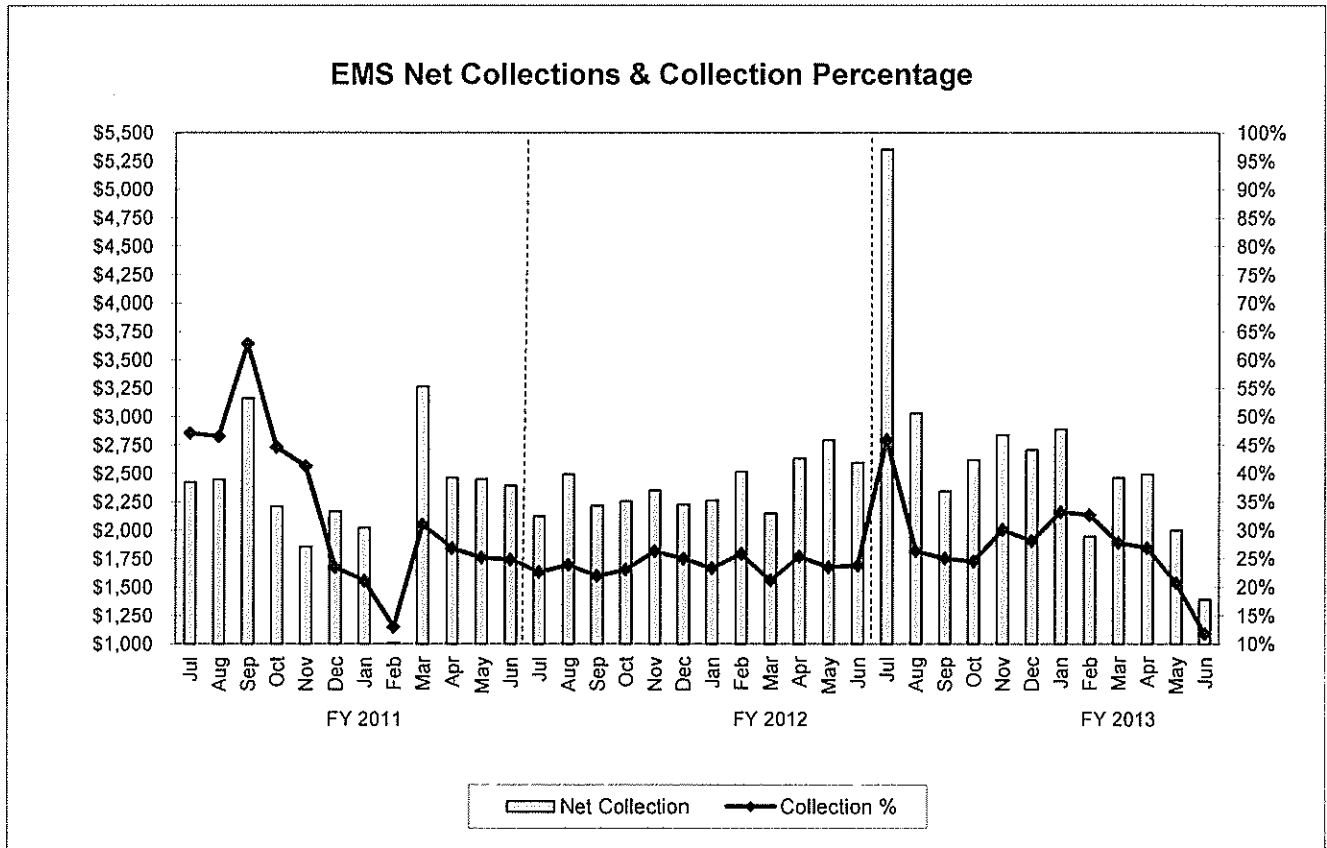
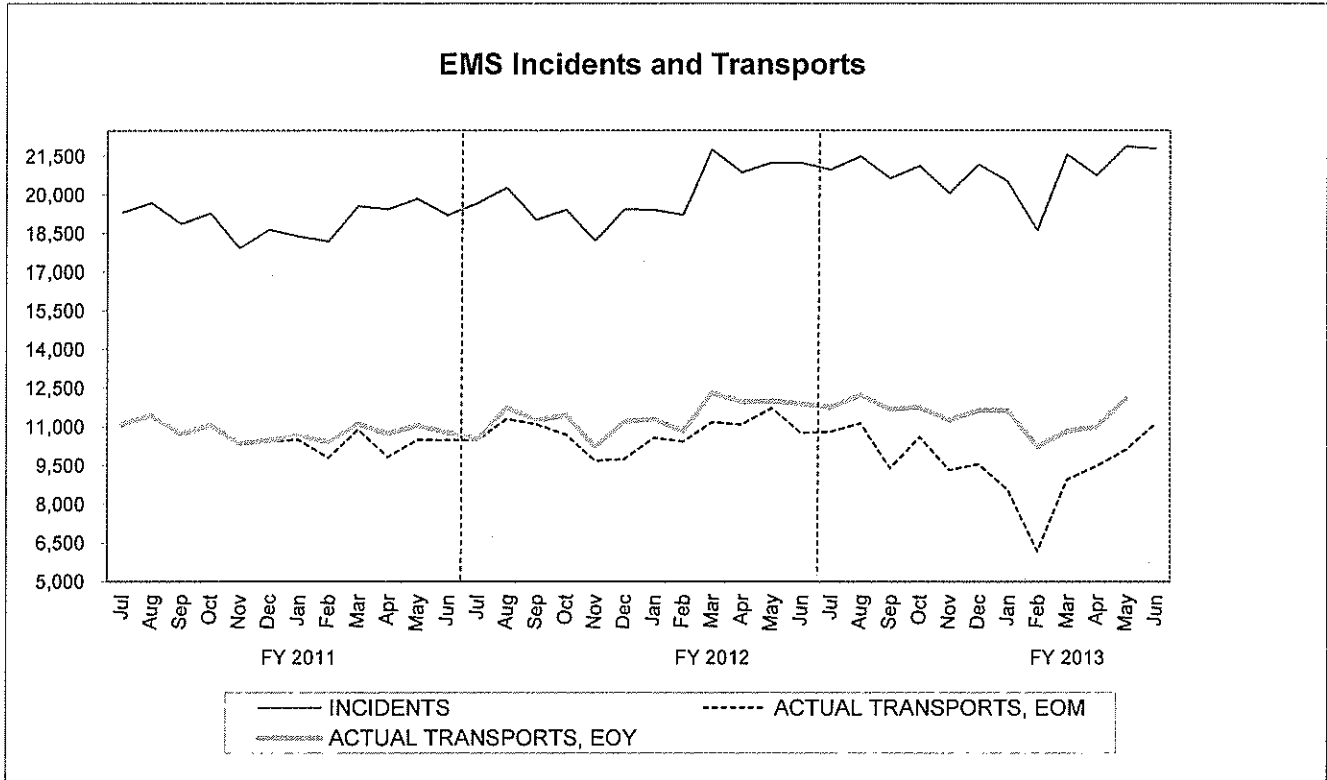
Excludes Delinquent Parking Collections



# TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS



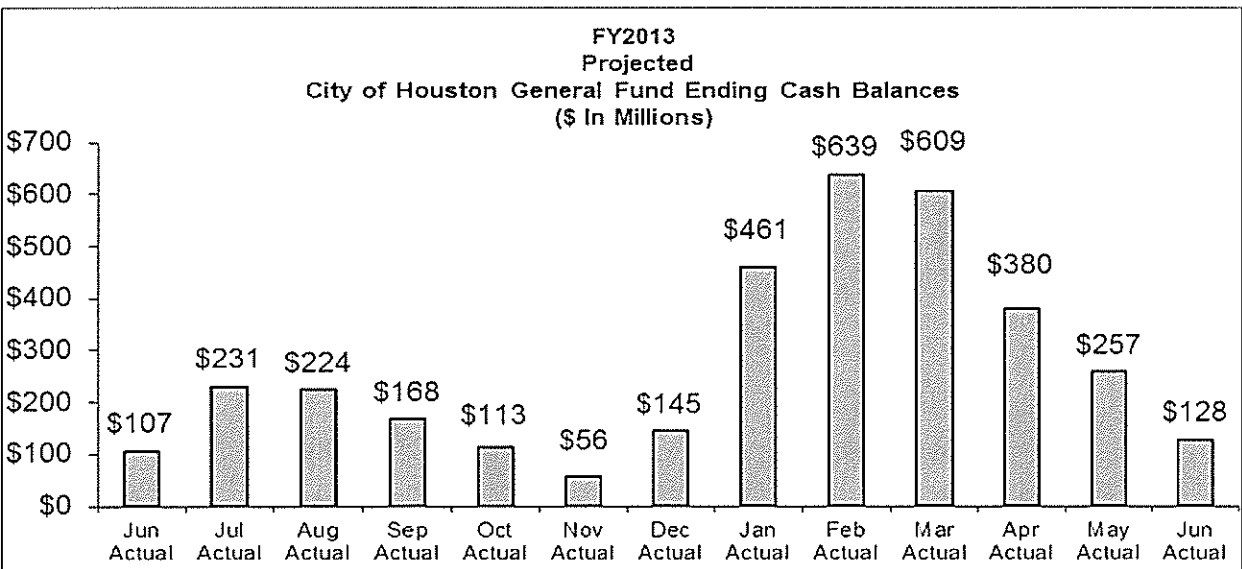
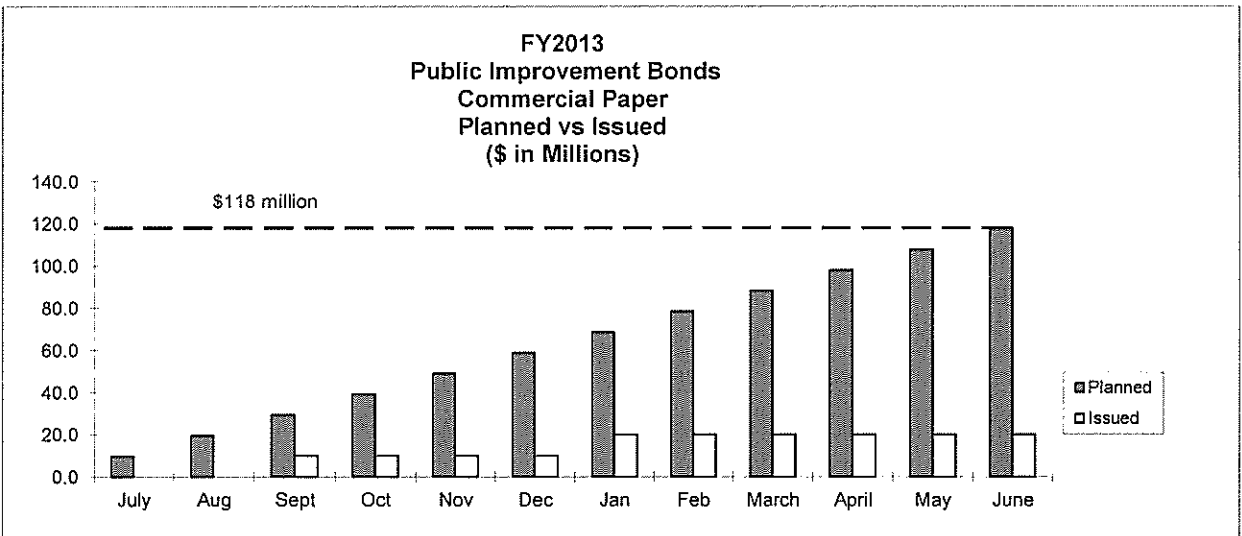
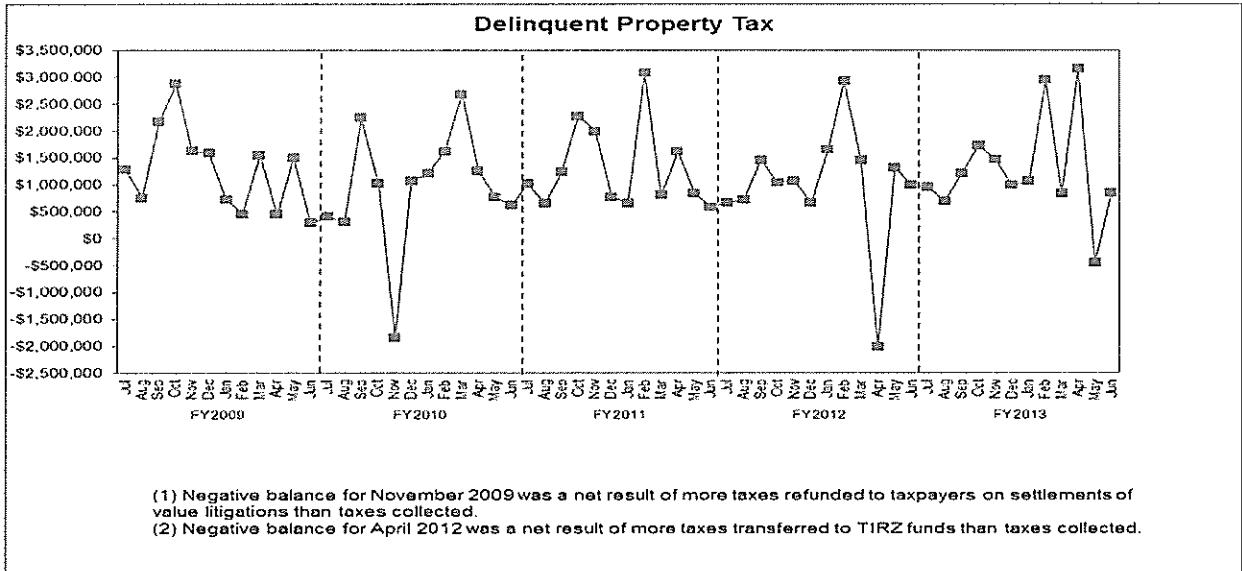
## TREND INDICATORS - AMBULANCE SERVICES



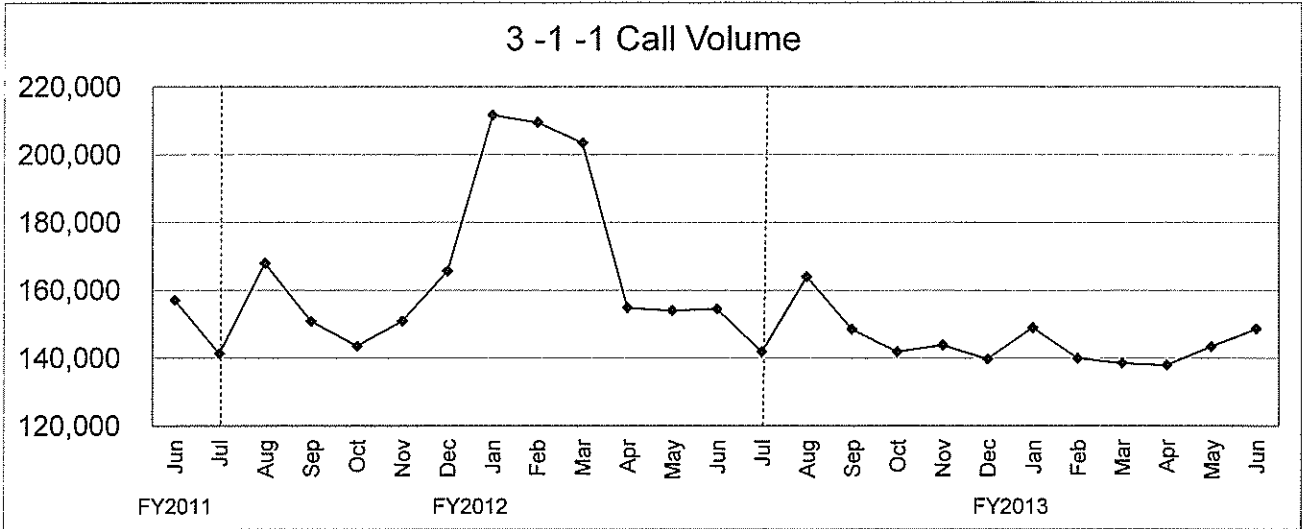
Reprocessing of denied Traditional Medicaid claims (due to removal of mileage fee) for periods December 2010 through May 2012; claims paid in July 2012 approximately \$2.33M

June 2013 - Decreased revenues due to changes to billings

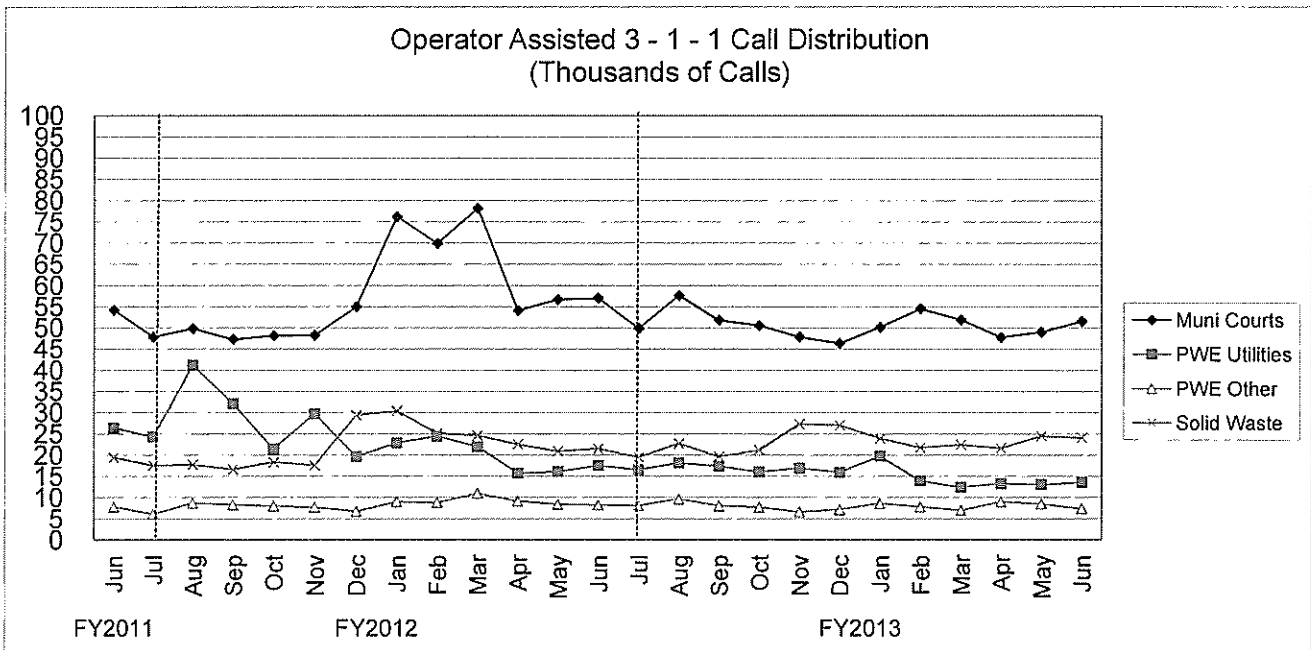
# TREND INDICATORS - MISCELLANEOUS



## TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2011



4 largest users of operator assisted 3-1-1 calls.