

Office of the City Controller City of Houston

Audit Highlights Report # 2023-02

Fleet Management Department (FMD) Take Home Vehicles Performance/Compliance Audit



OBJECTIVES

The primary objective of the audit was:

To review policies and processes and related internal controls for take-home vehicles to determine compliance for FY 2018 and 2019.

AUDIT RESULTS

8 FINDINGS

- FMD vehicle records did not match departmental records
- All departments did not consistently create and provide vehicle use reports to FMD
- Driving records of employees with take-home vehicles not always reviewed annually
- Revised AP 2-2 removed some of the controls from the process (e.g., audits)
- Four findings related to FMD or departmental evidence of authorization and approval

BACKGROUND

The Fleet Management Department (FMD) oversees and provides City-wide fleet services including asset management, maintenance and repairs, fueling services, vehicle acquisitions and dispositions, equipment specifications, alternative fuel programs and the shared motor pool program, *FleetShare*. Individual departments also have key roles in managing their respective City vehicles.

Chris Brown

City Controller

Courtney Smith

City Auditor

18 RECOMMENDATIONS

Our report included several recommendations to FMD management and department management. Recommendations included the following:

- Strengthen the controls within AP 2-2 to better safeguard City assets.
- Ensure vehicle use reports are consistently created and provided to FMD.
- Ensure departments are properly educated regarding the process requirements for take-home vehicles.
- Ensure the proper authorization and approval documents are completed and on file.
- Perform periodic reviews of driving records.