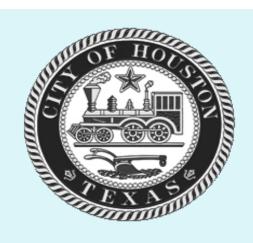
Update on Appeals Process for Hurricane Harvey Substantial Damage Determinations







Participating in the NFIP and CRS

The City of Houston is a participating community in the National Flood Insurance Program

Implement Minimum Standards

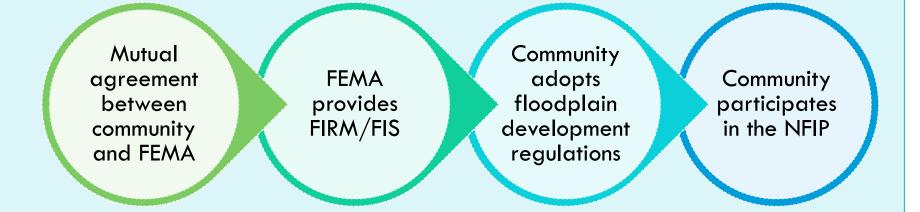
Affordable Flood Insurance 111,982 Policies Citywide

Community Rating System

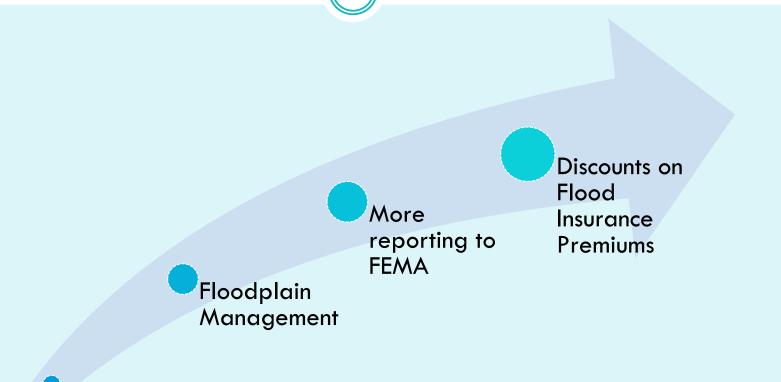
Class 5 Rating

Higher Standards Up to 25% discount on flood insurance premiums

Participating in the NFIP



Participating in Community Rating System (CRS)



Higher Standards

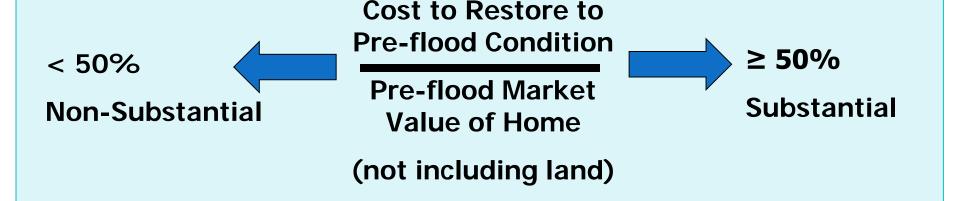
Substantial Damage

Substantial Damage is a minimum standard for participation in the NFIP.

Structures that are determined to be substantially damaged must be brought into compliance before permits are issued for repair.

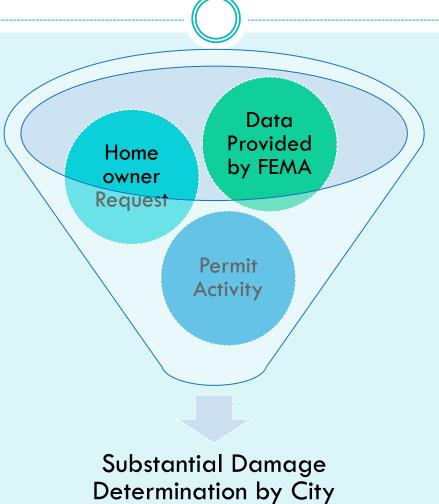
For most structures "compliance" means that the lowest floor must be elevated per the current requirements of the City's floodplain ordinance.

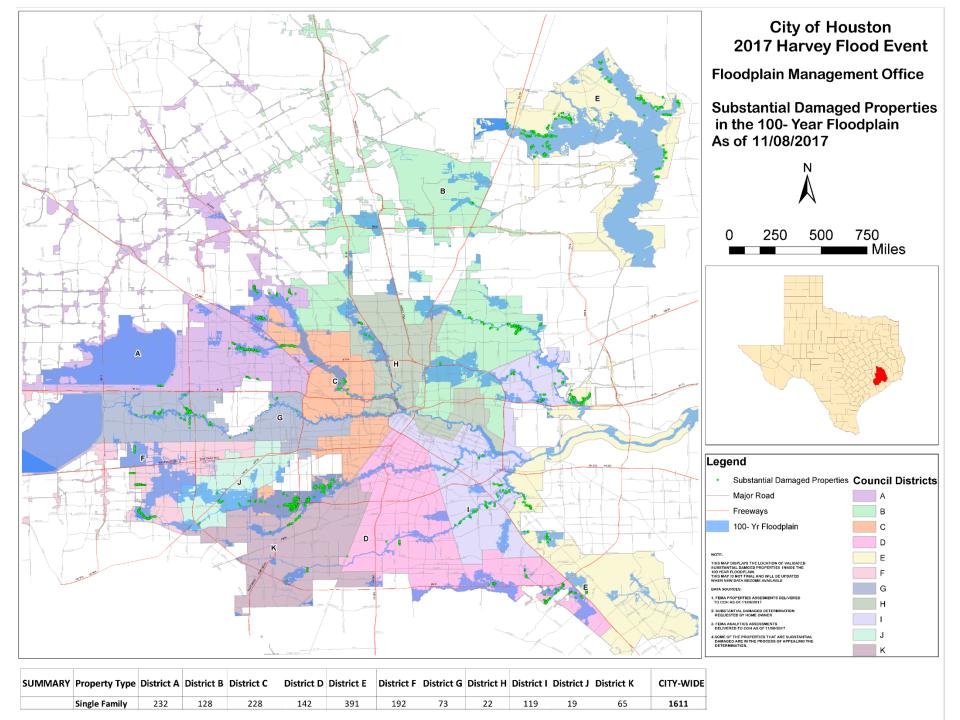
Substantial vs. Non-Substantial Damage



For example – a home that was worth \$100,000 not including land, before the flood will cost \$60,000 to repair, the home is 60% damaged and is substantially damaged.

How is Substantial Damage Determined?





Appeals

- Submit Substantial Damage Determination Appeal form and required documents to City of Houston Floodplain Management Office
- Submit in person, via email or via US mail
- "Required documents" are the same type of documents that are required to obtain a floodplain flood damage repair permit
- FMO provides a written response
- Homeowners can submit again with new information
- General Appeals Board

Required Documents

Option	Repair Cost	Value of Structure
1*	Flood Damage Repair Form	Flood Damage Repair Form -OR- HCAD Summary
2	NFIP Proof of Loss including attached detailed itemized cost estimate	NFIP Proof of Loss
3*	Project Cost Estimate Form	HCAD Summary -OR- Private Appraisal of Pre-Damage Market Value of Structure Only
4	Elevation Certificate demonstrating that structure is compliant (meets requirements of current floodplain ordinance)	

*FIELD VERIFICATION MAY BE REQUIRED

Other Options

Increased Cost of Compliance Coverage

- Must have NFIP Flood Insurance Policy Holders
- Substantially Damaged
- Located in Special Flood Hazard Area (100 year floodplain and floodway)
- Up to \$30,000 towards the cost of home elevation or demolition and/or rebuild

Harris County Flood Control District Home Acquisition Program

Small Business Association (SBA) Loans

FMO can help!

Call or email anytime with questions

Floodplain Management Office Houston Permitting Center 3rd Floor 1002 Washington Avenue

832.394.8854

fmo@houstontx.gov

