Houston Information Technology Services (HITS)

Transportation, Technology and Infrastructure Committee,
March 10th, 2015 – 10am
AGENDA

» CSMART
   > Major Milestone Update
   > Go-Live High Level Schedule & Plan
   > Impacts & Workarounds
   > Interesting Stats...

» Questions
## Major Milestone Update

**CSMART UPDATED MILESTONE CHART AS OF MAR 6, 2015**

- **Wed., Jan. 14, 2015**: Complete Analysis of UAT defects and plan for scope in next UAT build
  - **COMPLETED**
- **Wed., Feb 4, 2015**: Complete setting up New DEV env @ Cyrus One with Onbase V14 & CSMART latest build
  - **COMPLETED**
- **Fri., Jan. 16, 2015**: UAT build (includes fixes for 56 of 74 UAT-related defects)
  - **COMPLETED**
- **Tues., Jan. 20, 2015**: UAT cycle 3 starts
  - **COMPLETED**
- **Tues., Feb 10, 2015**: Complete Unit testing, QA functional testing, and COH testing of Onbase V14
  - **COMPLETED**
- **Tues., Feb 10, 2015**: Onbase V14 upgrade Go/No Go decision
  - **COMPLETED**
- **Fri., Mar. 6, 2015**: All R31 complex defects have been included in the March 6 Software Build and are ready for POs validation.
  - **COMPLETED**
- **Wed., Feb 18, 2015**: Complete Onbase V14 upgrade and smoke test in New DEV01 and DEVRC1 environments @ CyrusOne
  - **COMPLETED**
- **Fri., Feb 20, 2015**: Planned completion date for User Acceptance Testing
  - **COMPLETED**
- **Wed., Feb 25, 2015**: Complete Onbase V14 upgrade and smoke test in New QA environment @ Fannin
  - **COMPLETED**
- **Tues., Mar. 10, 2015**: Planned date to accept Release 31 and approved CRs by POs and PDOs.
- **Tues., Mar. 10, 2015**: Golden Copy of CSMART for Go-Live
- **Thur., Mar. 12, 2015**: Third Party Performance Testing Completed on Production Environment
- **Fri., Mar. 13, 2015**: Complete Onbase V14 upgrade and smoke test in PROD environment @ Fannin
- **Mon., Mar. 16, 2015**: Final Cutover plan w/ detailed schedule, tasks and responsibilities reviewed and accepted by CoH
- **Fri., Mar. 20, 2015**: 8-year Data Validation Completed
- **Fri., Mar. 20, 2015**: Complete all processes and associate with Warrant Round-Up collections and reporting
- **Thur., Apr 2, 2015**: Begin MCD Operations using CSMART Application
Go-Live High Level Schedule & Plan

Proposed CSMART Cutover Timeline – DRAFT as of 3/6/15

Confidential Internal Document – For Discussion Purposes Only
Impacts & Workarounds

» Impact analysis continues through Go Live
» Utilizing Feature/Functionality Daily Defect Triage
» Validating and Prioritizing each defect to determine business and public impact
» Implementing the most efficient workaround methodology to ensure and maintain a high level of service
Interesting Stats....

Stats associated with the last two years

» 8.6M Cases Converted
» 68M Associated Images Converted
» 819 Test Scripts for User Acceptance Testing were designed and approved by Courts personnel to specifically test features they considered most important for Court operations
» More than 900 MCD, City and HPD Personnel have successfully completed CSMART Training
Questions