



GREG TRAVIS
Houston City Council Member, District G

FEMA Assistance:

- DisasterAssistance.gov Fill out a questionnaire to begin the process of applying for federal aid
- www.fema.gov/apply-assistance: Apply for federal aid for recovery of storm-caused damages and loss. Call the FEMA helpline: 1-800-462-7585
- Apply for FEMA aide at www.disasterassistance.gov or (800) 621-3362

Texas Windstorm Insurance Association (TWIA): TWIA policyholders that sustain windstorm damage can file claims by:

- Calling TWIA's 24-hour Claims Center at 800-788-8247
- Visiting www.TWIA.org/claimscenter

Other Government Assistance:

- HoustonRecovers.org The central hub for information on Harvey recovery.
- IRS.gov: Information on tax relief available for those living in the disaster areas. IRS customer service reps at 800-829-1040
- Texas Workforce Commission: gives unemployment benefits to those who are out of work due to Hurricane Harvey. For questions, call 800-628-5115.

Housing Assistance:

- www.Rebuildinghouston.org helps senior, disabled and veteran homeowners in Harris County with home rebuilding efforts. Call 713-659-2511 for more information.
- Those eligible for FEMA's Transitional Shelter Assistance program may be able to stay at a participating hotel free of charge temporarily if they are unable to return home. For a list of participating hotels, visit www.femaevachotels.com. Contact FEMA to apply and with questions: 1-800-462-7585.
- Harris County Housing and Community Resource Center www.housingandcommunityresources.net/ helps with locating emergency shelter, rental property and financial assistance. Call them at 713-696-1998.

Legal Assistance:

- Houston Volunteer Lawyers are offering free legal assistance to those affected by Harvey www.makejusticehappen.org/Harvey.
- The State Bar of Texas Disaster Hotline: (800) 504-7030. The hotline connects low-income people affected by a disaster with legal aid providers in their area who can help with such issues as replacing lost documents, answering insurance questions, helping with landlord-tenant problems, and handling consumer protection concerns such as price-gouging and contractor scams during the rebuilding process.
- The Houston Bar Association will host a live phone bank manned by licensed Texas lawyers - Monday through Friday, September 5 to September 29, from 3:00 P.M. to 5:00 P.M. Extended hours (5 pm to 9 pm) will be offered on Wednesday, September 20. call (713) 759-1133
- TexasLawHelp.org provides these legal advice articles for disaster recovery

Property Assistance:

- The National Flood Insurance Program answers questions for policyholders about the claims process at 800-621-3362 www.fema.gov/national-flood-insurance-program
- To find a towed car, www.findmytowedcar.com or call 832-394-4869
- For clean-up assistance, contact CrisisCleanup.org, or call 1-800-451-1954 to report your need.

Medical Assistance:

- The Houston Medical Wellness Clinic, 5910 Fairdale Lane, is offering free clinic visitations and free medications for those impacted by Hurricane Harvey. Dr. Jennifer LaBleu will see patients with non-emergent conditions and provide medications for conditions such as high blood pressure, diabetes, infections, asthma and high cholesterol. Walk-ins are welcome, but appointments may be made at (713) 781-1905.
- A Disaster Distress helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. Text TalkWithUs to 66746 to connect with a trained crisis counselor. It is run by the Substance Abuse and Mental Health Administration.

Business Assistance:

- The U.S. Small Business Administration offers low-interest, long-term disaster loans to small businesses of all sizes, private non-profit organizations, homeowners, and renters to repair or replace uninsured/underinsured disaster damaged property. Apply disasterloan.sba.gov/ela or call 1-800-659-2955.