

# City of Houston

## Magnolia Park/Pineview One Pager

### May 1<sup>st</sup>, 2014 – May 31<sup>st</sup>, 2014



## Complaints Examples



**Nuisance smoke from Outdoor Burning**



**Nuisance Paint Fumes**

## Complaints History



**2** environmental complaints were received from Magnolia Park\Pineview.

**2** environmental investigations were conducted in Magnolia Park\Pineview.

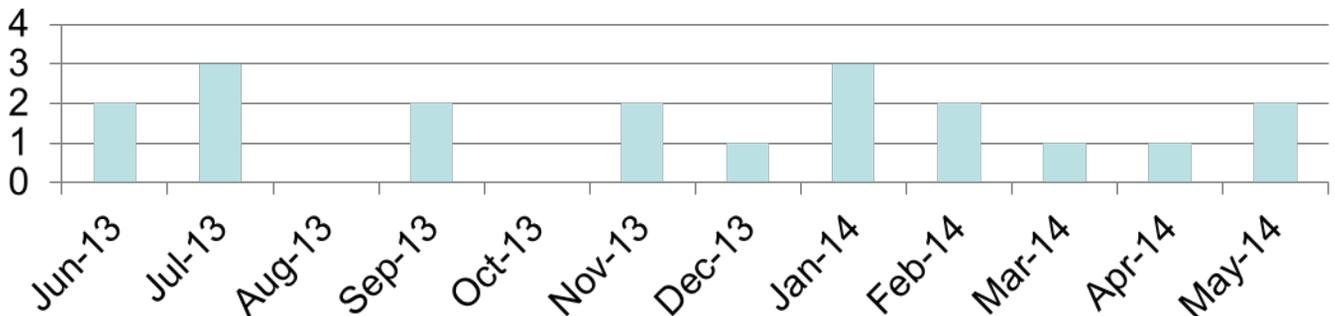
(1 investigation was conducted relating to outdoor burning. Other investigation was related to outdoor painting. HFD responded to burning complaint. No evidence of painting was observed in second investigation.)

**0** environmental citations or notices of violations issued in Magnolia Park\Pineview

***The City of Houston responds to environmental complaints made by phone!  
File a complaint with 3-1-1 or (713)-837-0311. Questions? Contact Air Alliance  
Houston at 713-528-3779, info@airalliancehouston.org.***



■ Complaints in Past 12 Months





# City of Houston

## Magnolia Park/Pineview One Pager

April 1<sup>st</sup>, 2014 – April 30<sup>th</sup>, 2014



### Complaints Examples



**Smoke from torch cutting at Metal Recyclers**



**Excessive Dust Issues**

### Complaints History



**1** environmental complaint was received from Magnolia Park\Pineview.

**1** environmental investigation was conducted in Magnolia Park\Pineview.

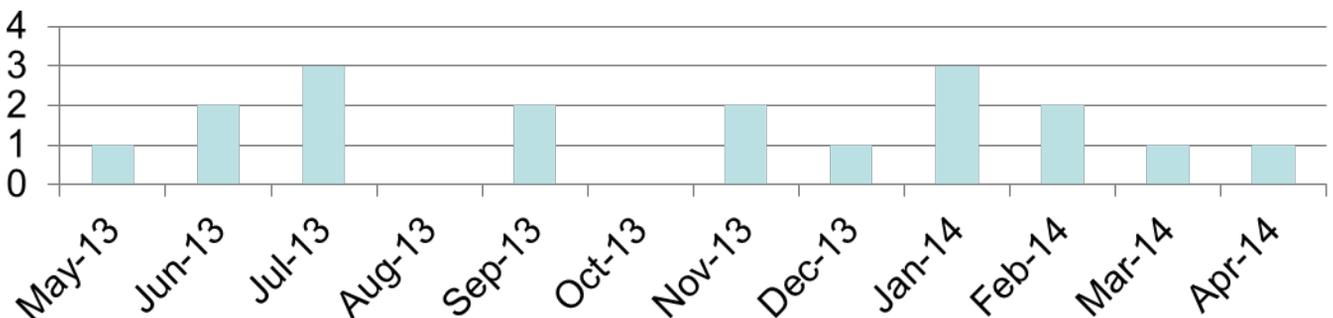
*(1 investigation was conducted relating to an explosion at a recycling facility. No violations were observed.)*

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■ Complaints in Past 12 Months



# City of Houston

## Magnolia Park/Pineview One Pager

# Ozone Season is here:

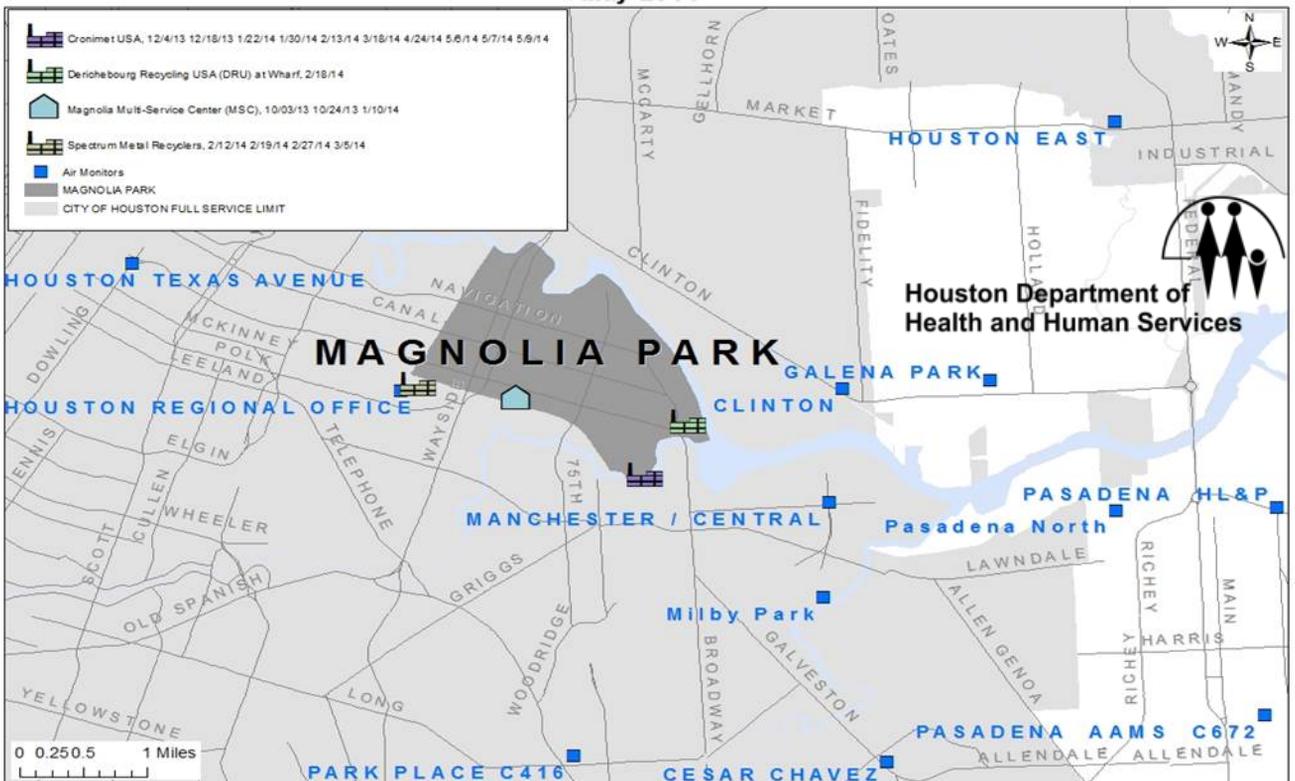
Learn what the different color indicators mean for your health.

Air Quality Index Values (ozone parts per billion)		Levels of Health Concern
>135	Hazardous:	Health alert: everyone may experience more serious health effects
116-135	Very Unhealthy:	Health warnings of emergency conditions. The entire population is more likely to be affected.
96-115	Unhealthy:	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
77-95	Warning:	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
61-76	Moderate:	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
0-60	Good:	Air quality is considered satisfactory, and air pollution poses little or no risk.

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

# Air Monitoring Dates and Locations in Your Area

**MAGNOLIA PARK**  
**Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Air Monitors**  
**May 2014**



# City of Houston

## Magnolia Park/Pineview One Pager

March 1<sup>st</sup>, 2014 – March 31<sup>st</sup>, 2014



### Complaints Examples

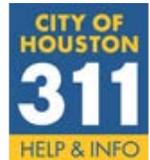


**Oil Spilled on ground**



**Excessive Dust Issues**

### Complaints History



**2** environmental complaints were received from Magnolia Park\Pineview.

**2** environmental investigations were conducted in Magnolia Park\Pineview.

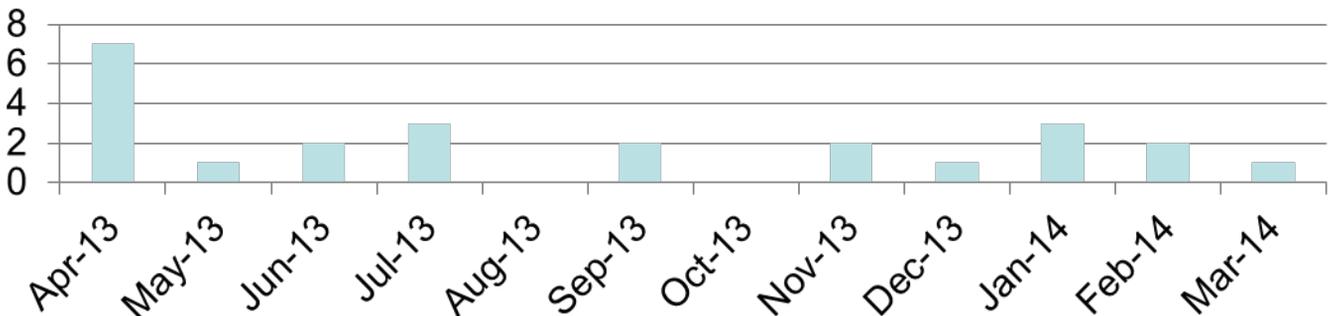
*(1 investigation was conducted relating to smoke and referred to HFD. 1 investigation relating to bright green residue was found to be pollen)*

**0** environmental citations or notices of violations issued in Magnolia Park\Pineview

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■ Complaints in Past 12 Months





# City of Houston

Magnolia Park/Pineview One Pager  
February 1<sup>st</sup>, 2014 – February 28<sup>th</sup>, 2014



## Illegal dumping case



Before



After

## Complaints

**2** environmental complaints were received from Magnolia Park\Pineview.

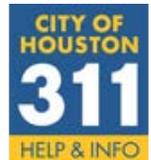
**2** environmental investigations were conducted in Magnolia Park\Pineview.

(2 investigations were conducted relating to reported odors)

**1** environmental citations or notices of violations issued in Magnolia Park\Pineview

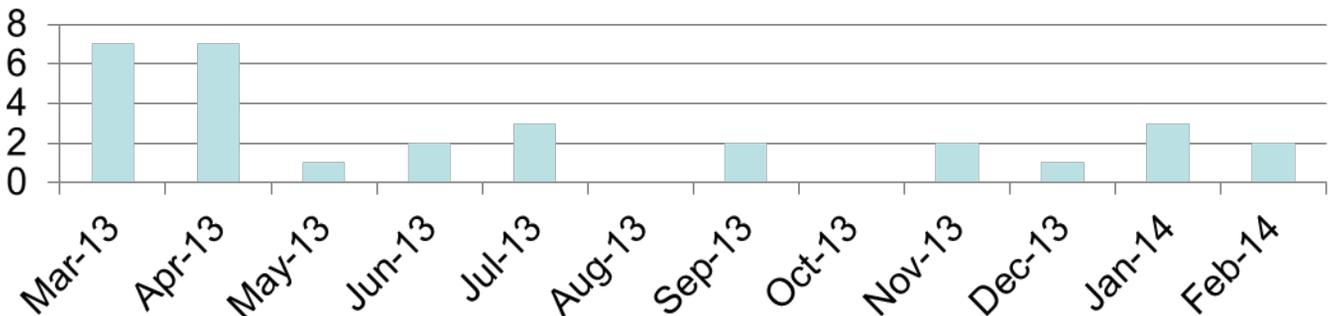
(1 Notice of Violation was issued for threatening to introduce into the storm drain diesel fuel)

(2 Complaints of bad odors and 1 complaint of smoke and loud noises in January were investigated. No violations were found)



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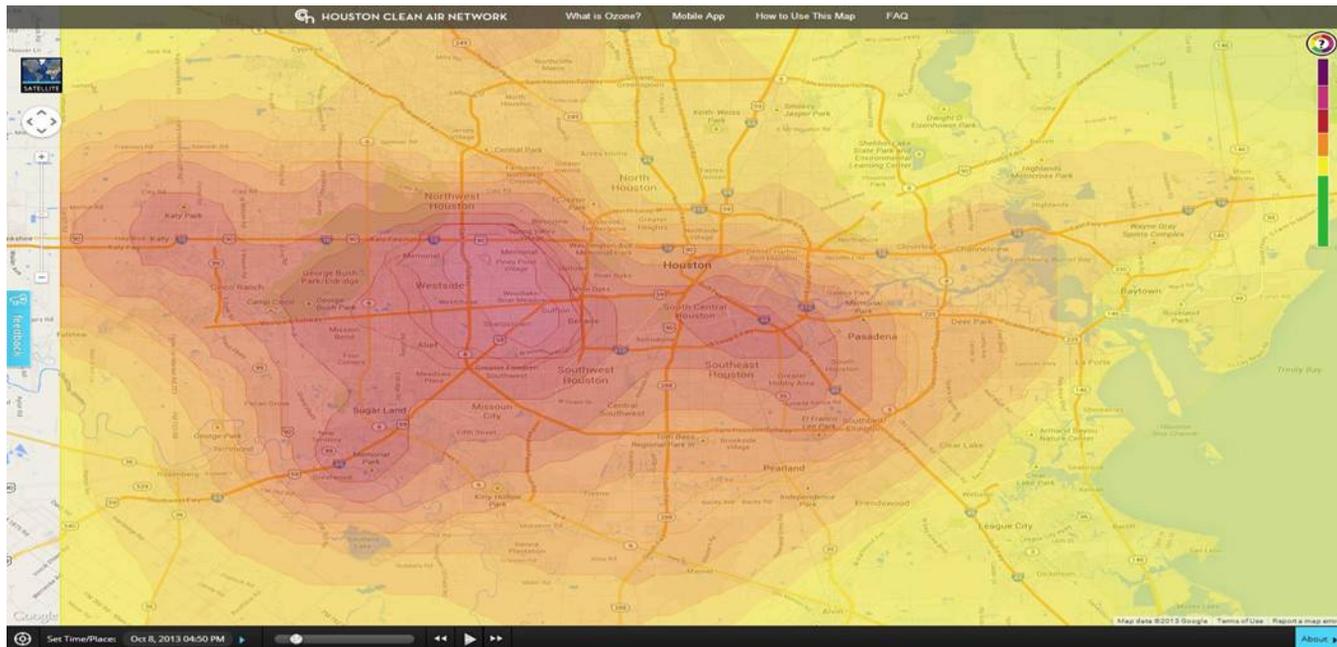
■ Complaints in Past 12 Months



# City of Houston

## Magnolia Park/Pineview One Pager

### Ozone Monitoring Resource



Ozone Map of Houston on October 8, 2013

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

### Ozone Season is here:

Learn what the different color indicators mean for your health.

Air Quality Index Values (ozone parts per billion)		Levels of Health Concern
>135	<b>Hazardous:</b>	Health alert: everyone may experience more serious health effects
116-135	<b>Very Unhealthy:</b>	Health warnings of emergency conditions. The entire population is more likely to be affected.
96-115	<b>Unhealthy:</b>	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
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61-76	<b>Moderate:</b>	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
0-60	<b>Good:</b>	Air quality is considered satisfactory, and air pollution poses little or no risk.

# City of Houston

Magnolia Park/Pineview One Pager  
January 1<sup>st</sup>, 2014 – January 31<sup>st</sup>, 2014



## Open Dumping of Waste or Abandoned Houses



Are there abandoned houses or lots in your neighborhood? Do you see dumping or heavy trash piling up? Call your community representative!

**E.C. Day (832)-394-0600**  
Department of Neighborhoods  
City Representative for Magnolia Park/Pineview

## Complaints

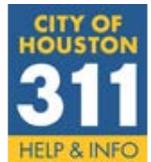
**3** environmental complaints were received from Magnolia Park\Pineview.

(2 Complaints were in regards to bad odors, 1 complaint was relating to smoke and loud noise.)

**3** environmental investigations were conducted in Magnolia Park\Pineview.

(1 investigation was unconfirmed for smoke. 2 Investigations are still in progress for bad odors.)

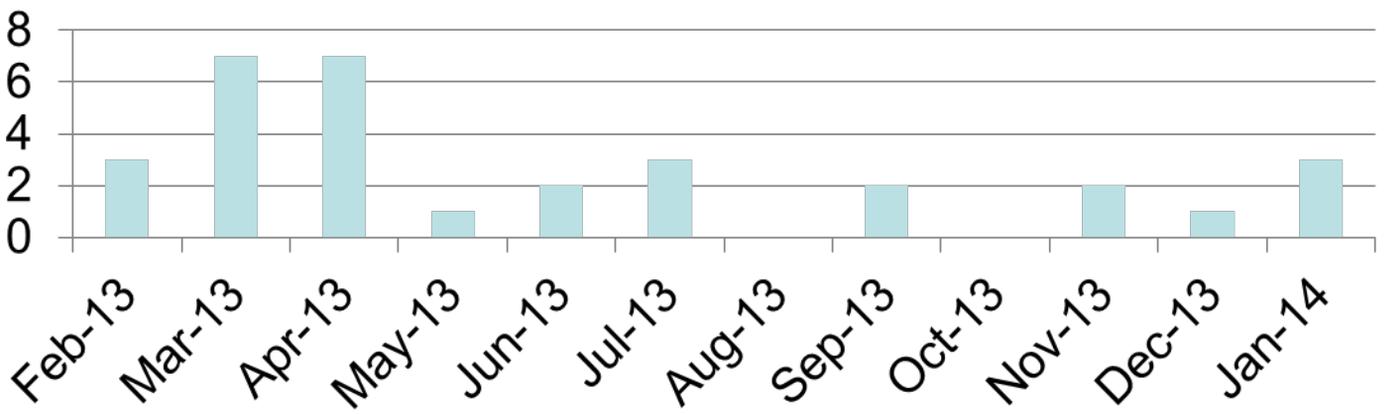
**0** environmental citations or notices of violations issued in Magnolia Park\Pineview



**The City of Houston responds to environmental complaints made by phone! File a complaint with 3-1-1 or (713)-837-0311. Questions? Contact Air Alliance Houston at 713-528-3779, [info@airalliancehouston.org](mailto:info@airalliancehouston.org).**



■ Complaints in Past 12 Months



# City of Houston

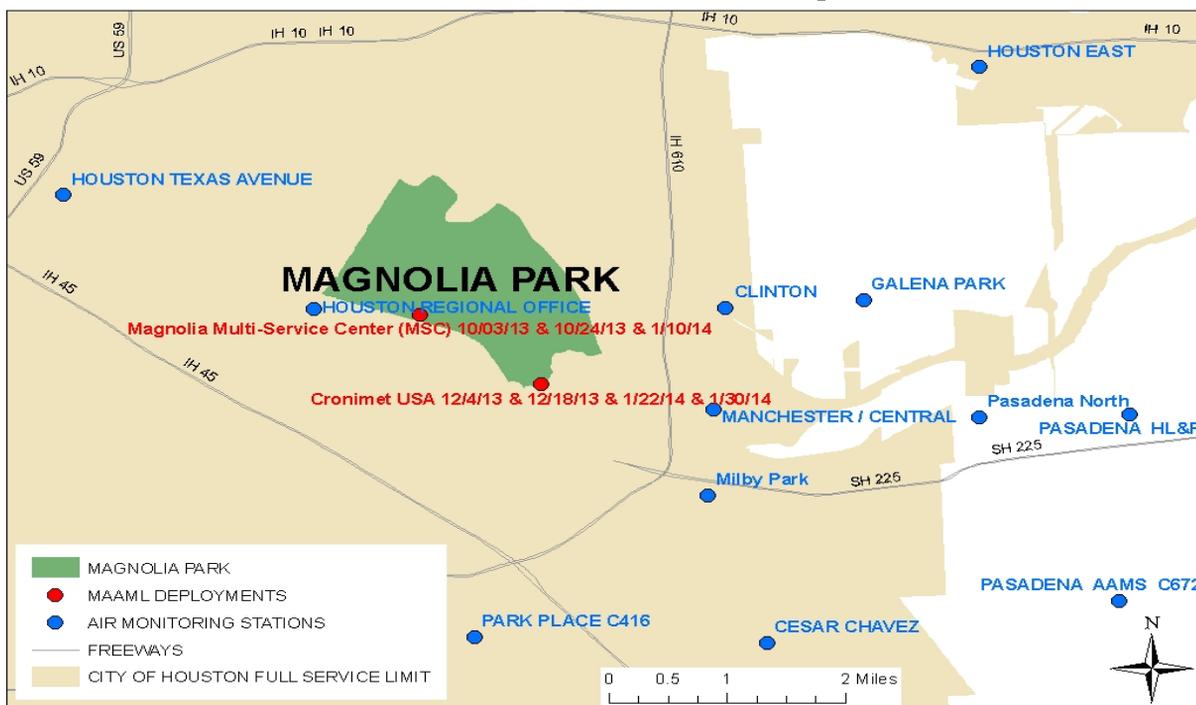
## Magnolia Park/Pineview One Pager

January 1<sup>st</sup>, 2014 – January 31<sup>st</sup>, 2014

# Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** visited Magnolia Park/Pineview three times in January 2014. Pollutant levels detected are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. **No** readings exceeded these standards. Environmental Investigators were also in Magnolia Park/Pineview five times during January 2014. Handheld monitors were used during two of these investigations. Readings were zero or below standards for both times. They did not observe any violations during their investigations. Ozone information for 2013 have been update below.

### Magnolia Park Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Continuous Ambient Air Monitoring Stations



- The U. S. Environmental Protection Agency (EPA) sets the National Ambient Air Quality Standards (NAAQS).
- In the Houston region, during the 2011-2013 period, 15 of 20 Ozone active monitoring locations were in non compliance with the eight-hour Ozone NAAQS of 0.075 parts per million (ppm).
- In the surrounding area of the Magnolia Park super neighborhood, four Ozone monitoring locations were in non compliance: Houston East, Park Place, Houston Texas Avenue, and Clinton.

Source: Texas Commission on Environmental Quality (TCEQ) "Compliance with eight-hour Ozone standard" report of 2011-2013 three year average, in parts per billion (ppb) at [http://www.tceq.state.tx.us/cgi-bin/compliance/monops/8hr\\_attainment.pl](http://www.tceq.state.tx.us/cgi-bin/compliance/monops/8hr_attainment.pl)

# City of Houston

## Magnolia Park/Pineview One Pager December 1, 2013 – December 31, 2013



### Reporting an Environmental Violation

(What to expect)



Investigator return to make sure the violation has been resolved before closing the case. Example: Oil and contaminated soil collected. Clean soil brought in.

The Investigator makes contact to update you.

An Investigator contacts you within 24 hours for details.

Investigation is conducted. Air, water, and soil samples may be collected. Citations may be issued.

Call placed to 3-1-1 and a Service Request Number (SRN) is given to you.



**Start-** You observe a violation.  
Example: Oil in ditches.

**\* Have you had difficulties with 311 in the past?**

The City of Houston is actively working to improve its 311 service! You can help by:

- Making calls/reports and encourage your neighbors to do the same;
- Work WITH 311 and City investigators;
- Get your service request number. It'll help us track your case;
- FOLLOW UP if you don't hear back in a reasonable time.

**1** environmental complaint was received from Magnolia Park\Pineview.

(Complaints was in regards to red dust covering most of Houston)

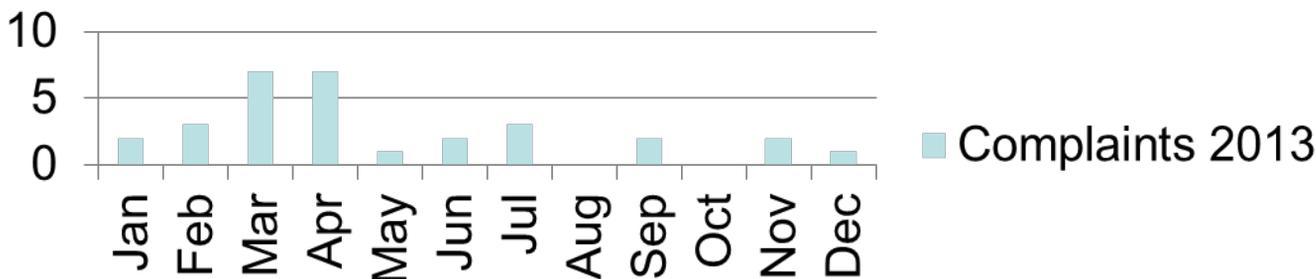
**1** environmental investigation was conducted in Magnolia Park\Pineview.

(One investigation showed that red dust originated from outside the United States and was carried by prevailing winds)

( 2 Complaints filed in November 2013 were investigated. Environmental Investigators found no evidence of violations)



**0** environmental citations or notices of violations issued in Magnolia Park\Pineview



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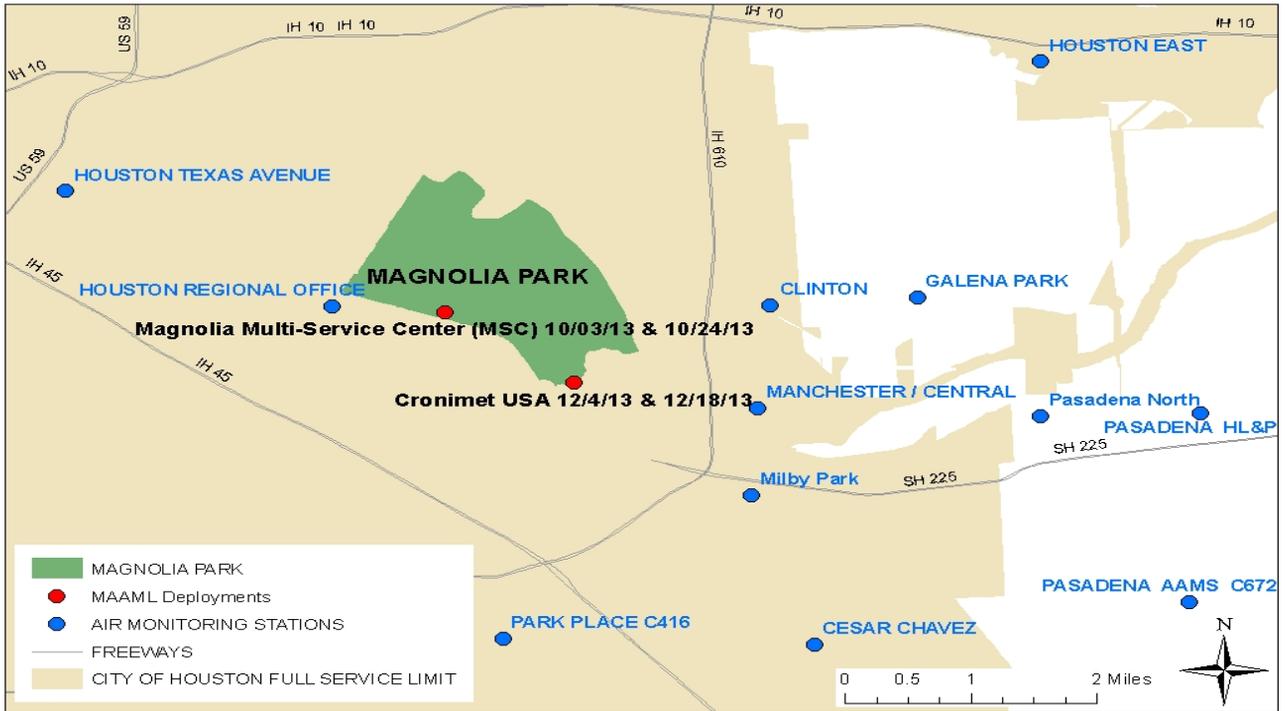
# City of Houston

## Magnolia Park/Pineview One Pager December 1, 2013 – December 31, 2013

# Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** visited Magnolia Park/Pineview twice in December 2013. Pollutant levels detected are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. No readings exceeded these standards. Environmental Investigators were also in Magnolia Park with handheld monitors three times in December 2013. Readings were zero or below standards for all three times. Ozone information for 2013 have been update below.

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