

City of Houston Pleasantville One Pager

May 1st, 2014 – May 31st, 2014



Complaints Examples



Nuisance smoke from Outdoor Burning



Nuisance Paint Fumes

Complaints History



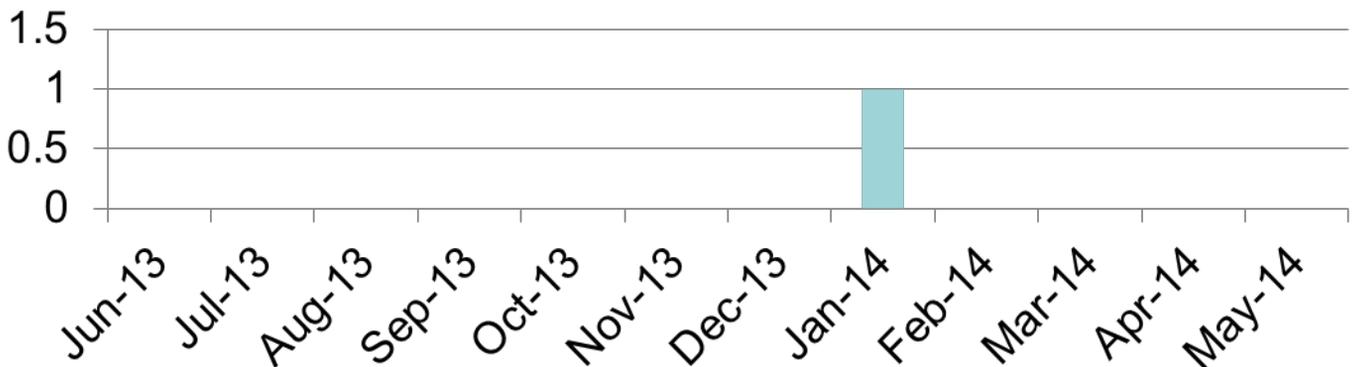
- 0 environmental complaints received from Pleasantville.
- 0 environmental investigations conducted in Pleasantville.
- 0 environmental citations or notices of violations issued in Pleasantville.

The City of Houston responds to environmental complaints made by phone! File a complaint with 3-1-1 or (713)-837-0311.

Questions? Contact Air Alliance Houston at 713-528-3779, info@airalliancehouston.org.



■ Complaints in Past 12 Months



City of Houston Pleasantville One Pager

Ozone Season is here:

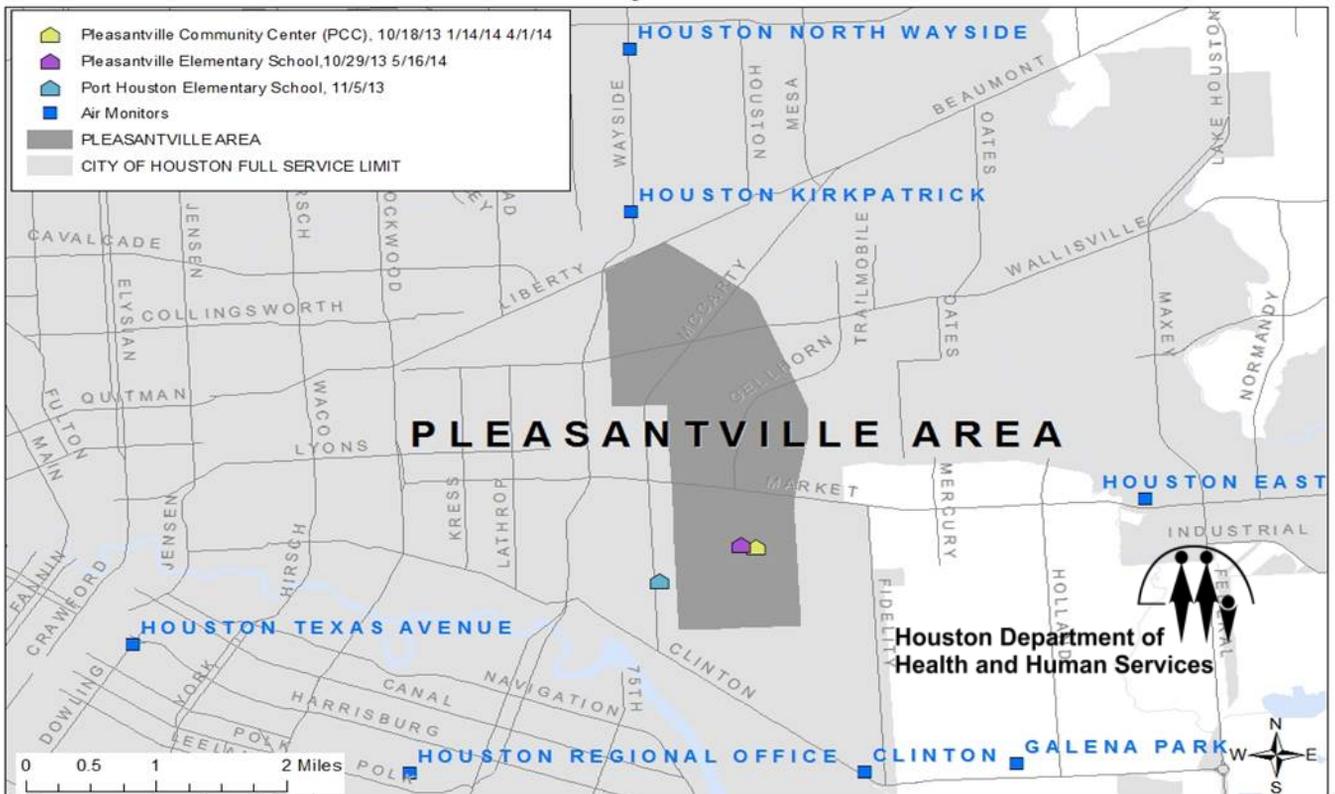
Learn what the different color indicators mean for your health.

Air Quality Index Values (ozone parts per billion)		Levels of Health Concern
>135	Hazardous:	Health alert: everyone may experience more serious health effects
116-135	Very Unhealthy:	Health warnings of emergency conditions. The entire population is more likely to be affected.
96-115	Unhealthy:	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
77-95	Warning:	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
61-76	Moderate:	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
0-60	Good:	Air quality is considered satisfactory, and air pollution poses little or no risk.

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

Air Monitoring Dates and Locations in Your Area

PLEASANTVILLE AREA Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Air Monitors May 2014



City of Houston Pleasantville One Pager

April 1st, 2014 – April 30th, 2014



Complaints Examples



Smoke from torch cutting at Metal Recyclers



Excessive Dust Issues

Complaints History



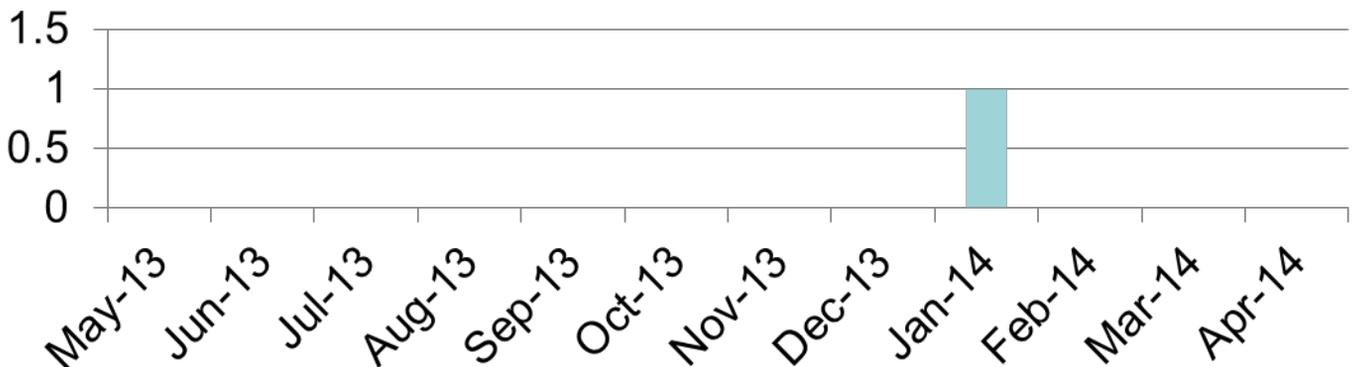
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■ Complaints in Past 12 Months



City of Houston Pleasantville One Pager

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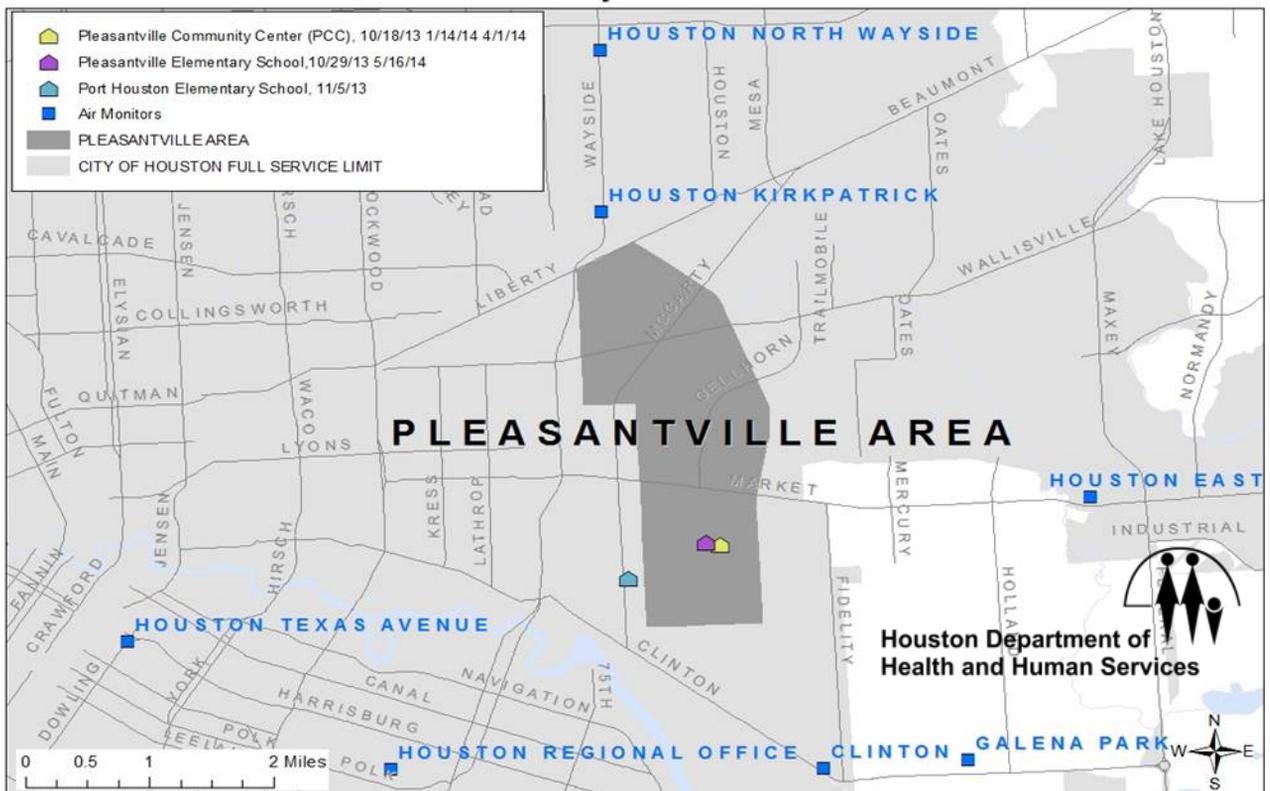
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Air Monitoring Dates and Locations in Your Area

PLEASANTVILLE AREA
Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Air Monitors
May 2014



City of Houston Pleasantville One Pager

March 1st, 2014 – March 31st, 2014



Complaints Examples



Oil Spilled on ground



Excessive Dust Issues

Complaints History



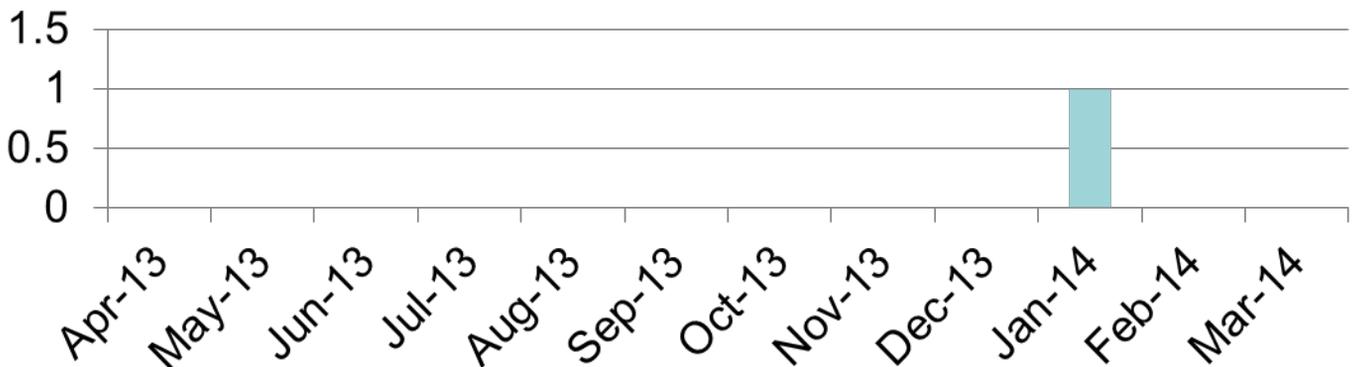
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■ Complaints in Past 12 Months



City of Houston

Pleasantville One Pager

February 1st, 2014 – February 28th, 2014



Illegal dumping case



Before



After

Complaints

- 0 environmental complaint was received from Pleasantville.
- 0 environmental investigation was conducted in Pleasantville.
- 0 environmental citations or notices of violations issued in Pleasantville.



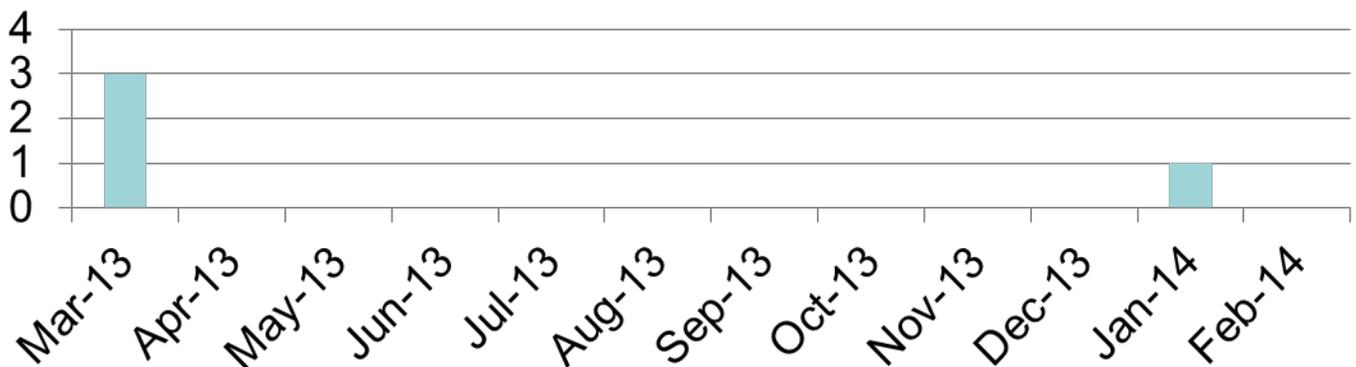
(Complaint regarding strong gasoline odors in January was investigated. No violations were found)

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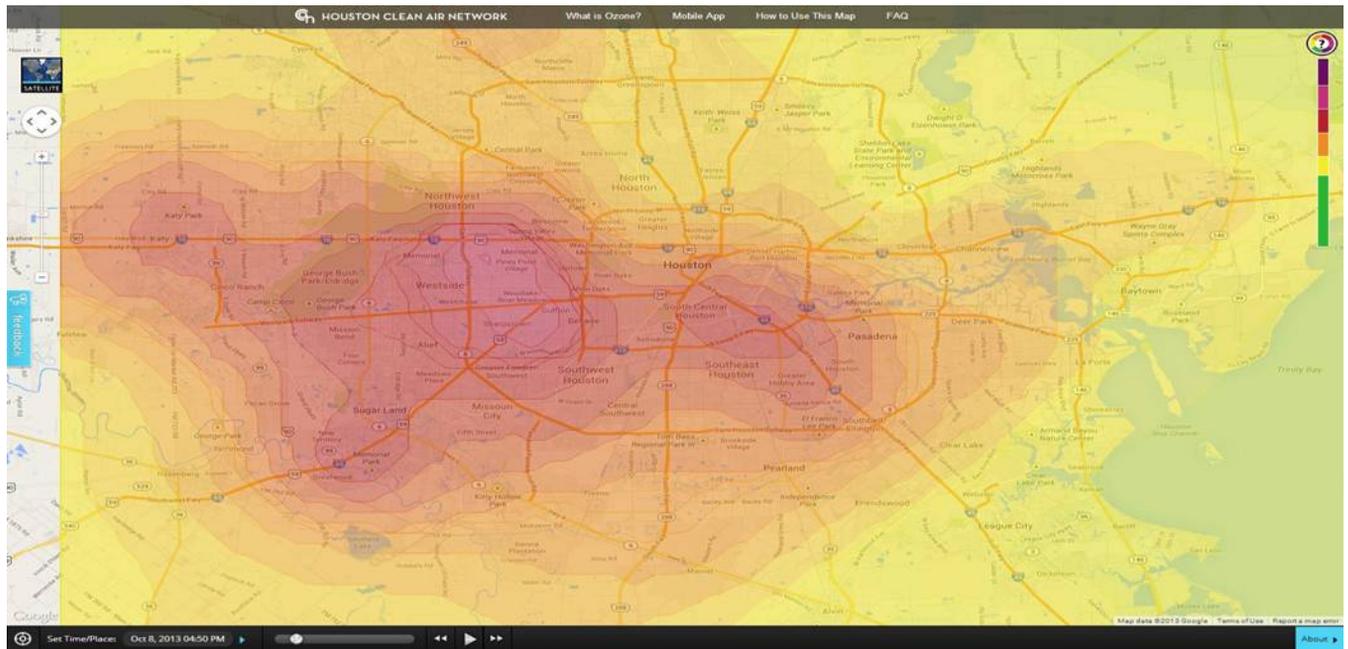


■ Complaints in Past 12 Months



City of Houston Pleasantville One Pager

Ozone Monitoring Resource



Ozone Map of Houston on October 8, 2013

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

Ozone Season is here:

Learn what the different color indicators mean for your health.

Air Quality Index Values (ozone parts per billion)		Levels of Health Concern
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City of Houston Pleasantville One Pager

January 1st, 2014 – January 31st, 2014



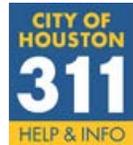
Open Dumping of Waste or Abandoned Houses



Are there abandoned houses or lots in your neighborhood? Do you see dumping or heavy trash piling up? Call your community representative!

Trina Tillman (832)-394-0712
Department of Neighborhoods City Representative for Pleasantville

Complaints



1 environmental complaint was received from Pleasantville.

(Complaint was in regards to strong gasoline odors)

1 environmental investigation was conducted in Pleasantville.

(Investigation was conducted. Reported odors were no longer present)

0 environmental citations or notices of violations issued in Pleasantville.

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■ Complaints in Past 12 Months



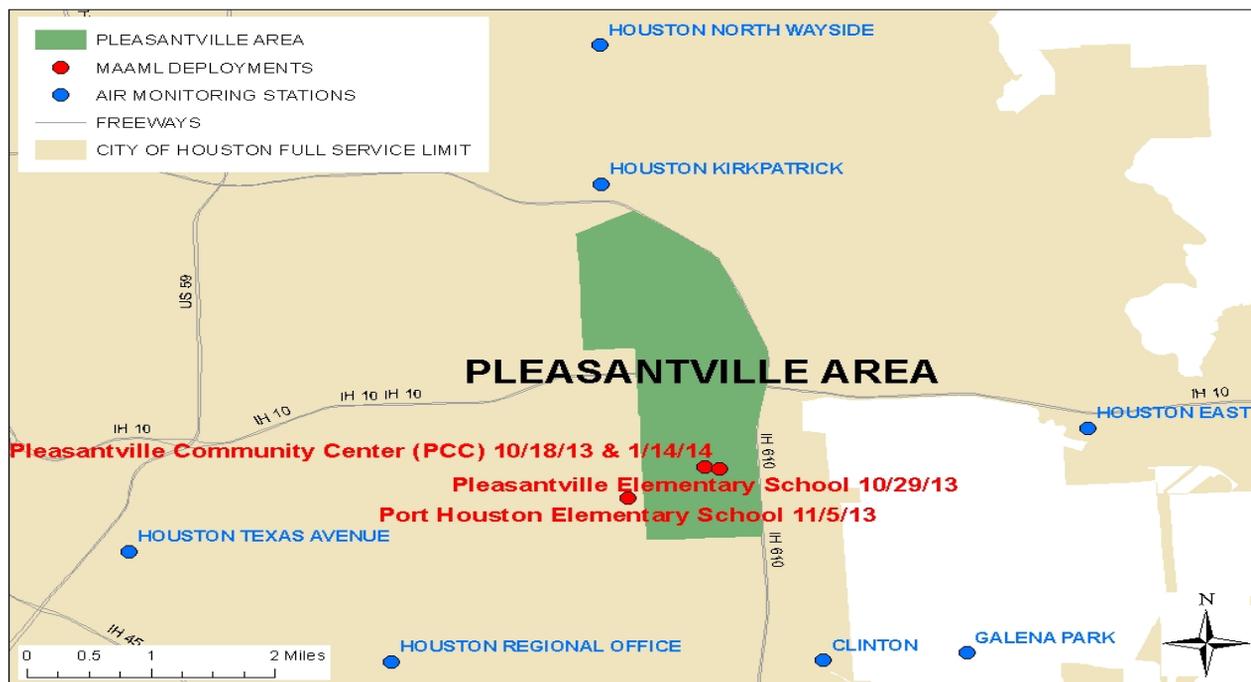
City of Houston Pleasantville One Pager

January 1st, 2014 – January 31st, 2014

Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** was deployed once in Pleasantville during January 2014. Pollutant levels detected are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. **No** readings exceeded these standards. Environmental Investigators were also in Pleasantville with handheld monitors once in January 2014. Readings were **zero** during the investigation. Ozone information for 2013 have been updated below.

Pleasantville Area Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Continuous Ambient Air Monitoring Stations



- The U. S. Environmental Protection Agency (EPA) sets the National Ambient Air Quality Standards (NAAQS).
- In the Houston region, during the 2011-2013 period, 15 of 20 Ozone active monitoring locations were in non compliance with the eight-hour Ozone NAAQS of 0.075 parts per million (ppm).
- In the surrounding area of the Pleasantville Area super neighborhood, three Ozone monitoring locations were in non compliance: Houston East, Houston Texas Avenue, and Clinton.

Source: Texas Commission on Environmental Quality (TCEQ) "Compliance with eight-hour Ozone standard" report of 2011-2013 three year average, in parts per billion (ppb) at http://www.tceq.state.tx.us/cgi-bin/compliance/monops/8hr_attainment.pl

City of Houston

Pleasantville One Pager

December 1, 2013 – December 31, 2013



Reporting an Environmental Violation

(What to expect)



Investigator return to make sure the violation has been resolved before closing the case. Example: Oil and contaminated soil collected. Clean soil brought in.

The Investigator makes contact to update you.

An Investigator contacts you within 24 hours for details.

Investigation is conducted. Air, water, and soil samples may be collected. Citations may be issued.

Call placed to 3-1-1 and a Service Request Number (SRN) is given to you.



Start- You observe a violation.
Example: Oil in ditches.

*** Have you had difficulties with 311 in the past?**

The City of Houston is actively working to improve its 311 service! You can help by:

- Making calls/reports and encourage your neighbors to do the same;
- Work WITH 311 and City investigators;
- Get your service request number. It'll help us track your case;
- FOLLOW UP if you don't hear back in a reasonable time.

Complaints

0 environmental complaints were received from Pleasantville.

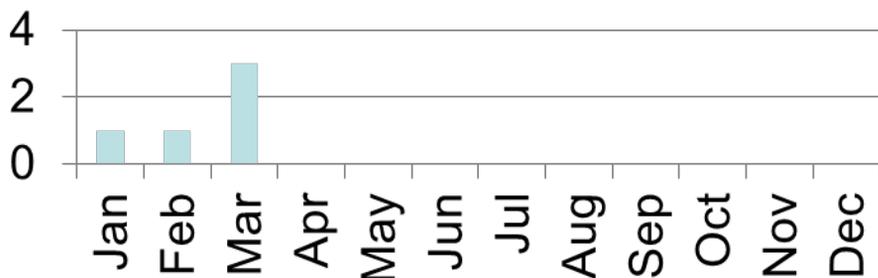
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■ Complaints 2013

City of Houston

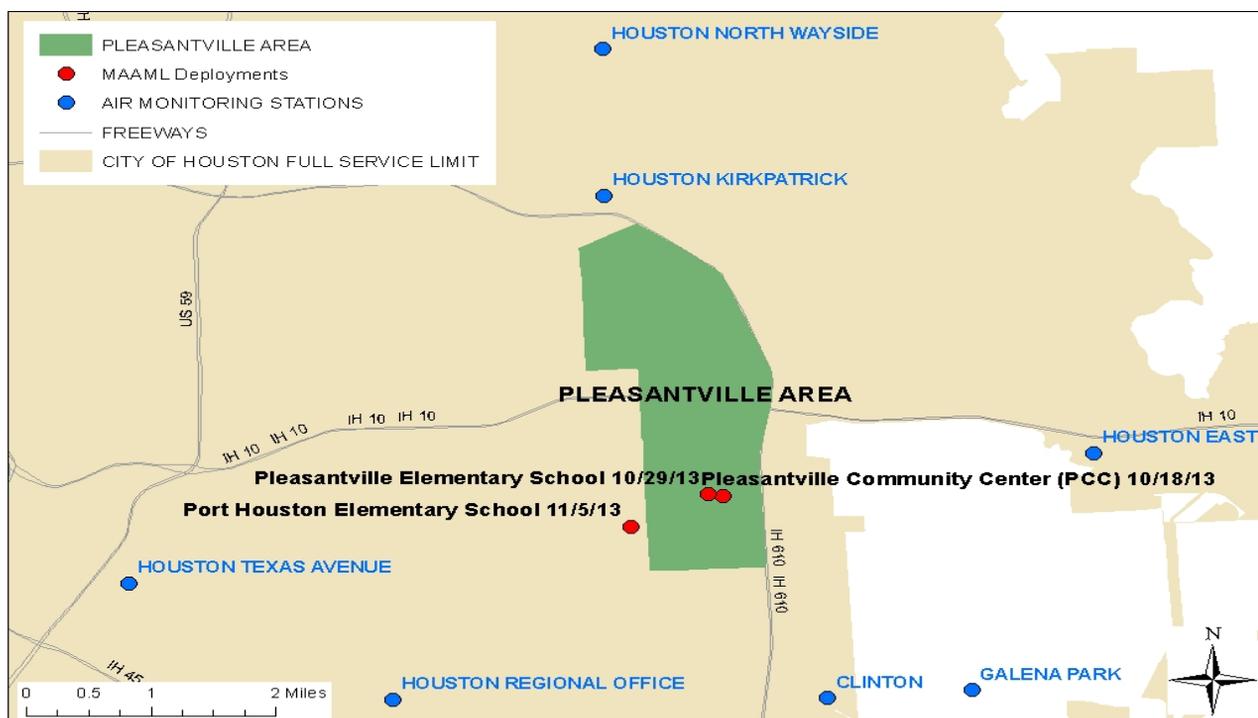
Pleasantville One Pager

December 1, 2013 – December 31, 2013

Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** was not deployed in Pleasantville in December 2013. Pollutant levels are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. Ozone information for 2013 have been updated below.

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