

City of Houston South Park One Pager

May 1st, 2014 – May 31st, 2014



Complaints Examples



Nuisance smoke from Outdoor Burning



Nuisance Paint Fumes

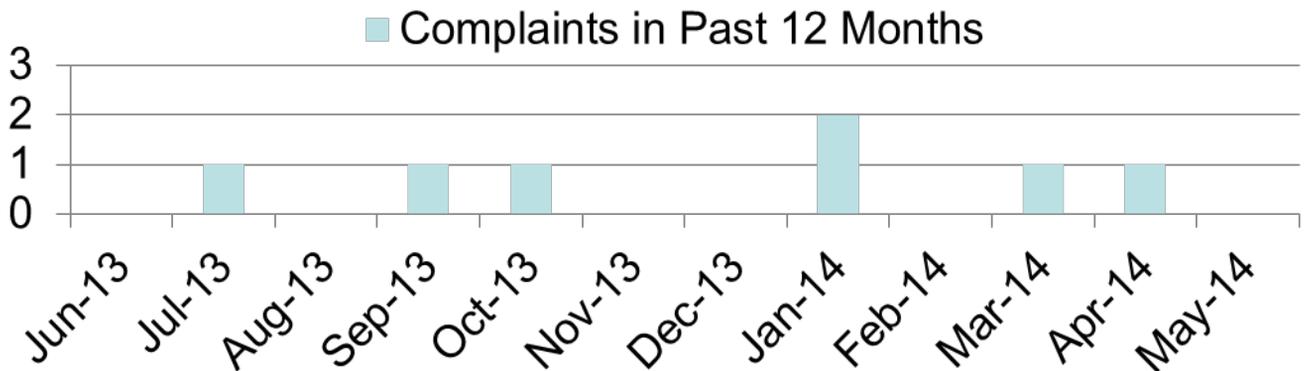
Complaints History

- environmental complaints received in South Park.
- environmental investigations conducted in South Park.
- environmental citations or notices of violations issued in South Park.



The City of Houston responds to environmental complaints made by phone! File a complaint with 3-1-1 or (713)-837-0311.

Questions? Contact Air Alliance Houston at 713-528-3779, info@airalliancehouston.org.



City of Houston South Park One Pager

April 1st, 2014 – April 30th, 2014



Complaints Examples



Smoke from torch cutting at Metal Recyclers



Excessive Dust Issues

Complaints History

1 environmental complaint was received in South Park.

(Complaint was related to oil and chemical contamination)

1 environmental investigation was conducted in South Park.

(Investigation was unconfirmed. No oils or chemicals were observed at the reported location)

0 environmental citations or notices of violations issued in South Park.

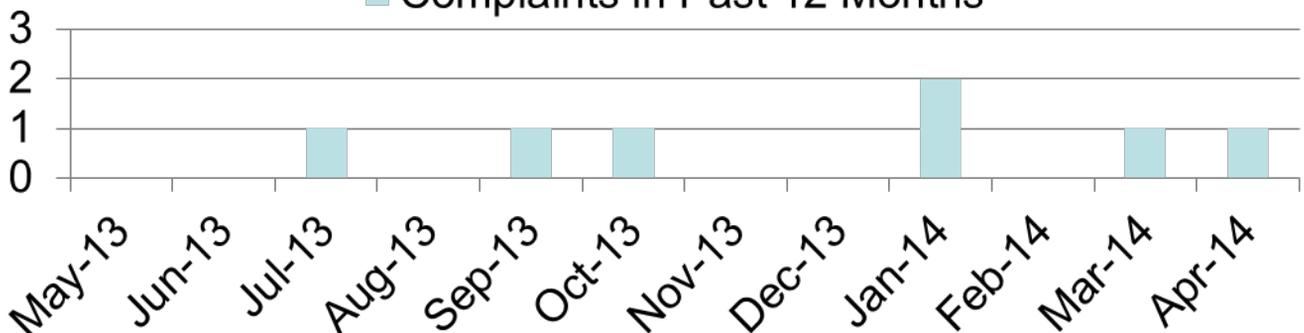


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■ Complaints in Past 12 Months



City of Houston South Park One Pager

Ozone Season is here:

Learn what the different color indicators mean for your health.

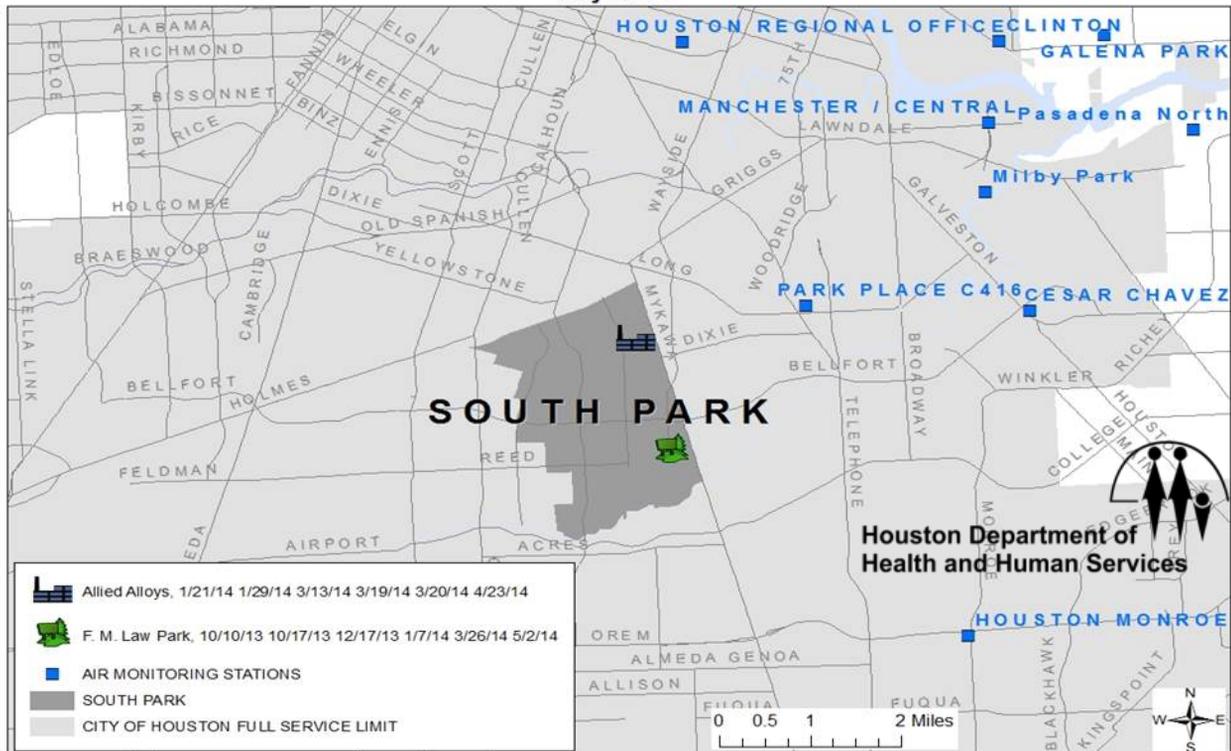
Air Quality Index Values (ozone parts per billion)		Levels of Health Concern
>135	Hazardous:	Health alert: everyone may experience more serious health effects
116-135	Very Unhealthy:	Health warnings of emergency conditions. The entire population is more likely to be affected.
96-115	Unhealthy:	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
77-95	Warning:	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
61-76	Moderate:	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
0-60	Good:	Air quality is considered satisfactory, and air pollution poses little or no risk.

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

Air Monitoring Dates and Locations in Your Area

SOUTH PARK

Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Air Monitors
May 2014



City of Houston South Park One Pager

March 1st, 2014 – March 31st, 2014



Complaints Examples



Oil Spilled on ground



Excessive Dust Issues

Complaints History

1 environmental complaints were received in South Park.

(Complaint was related to gas and garlic odors)

1 environmental investigations were conducted in South Park.

(Investigation was unconfirmed. Plants and wild grass were potential sources)

0 environmental citations or notices of violations issued in South Park.

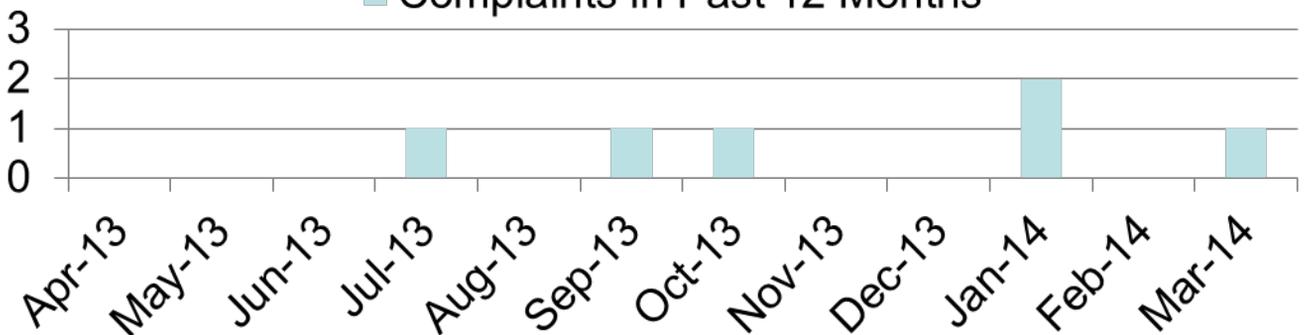


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■ Complaints in Past 12 Months



City of Houston South Park One Pager

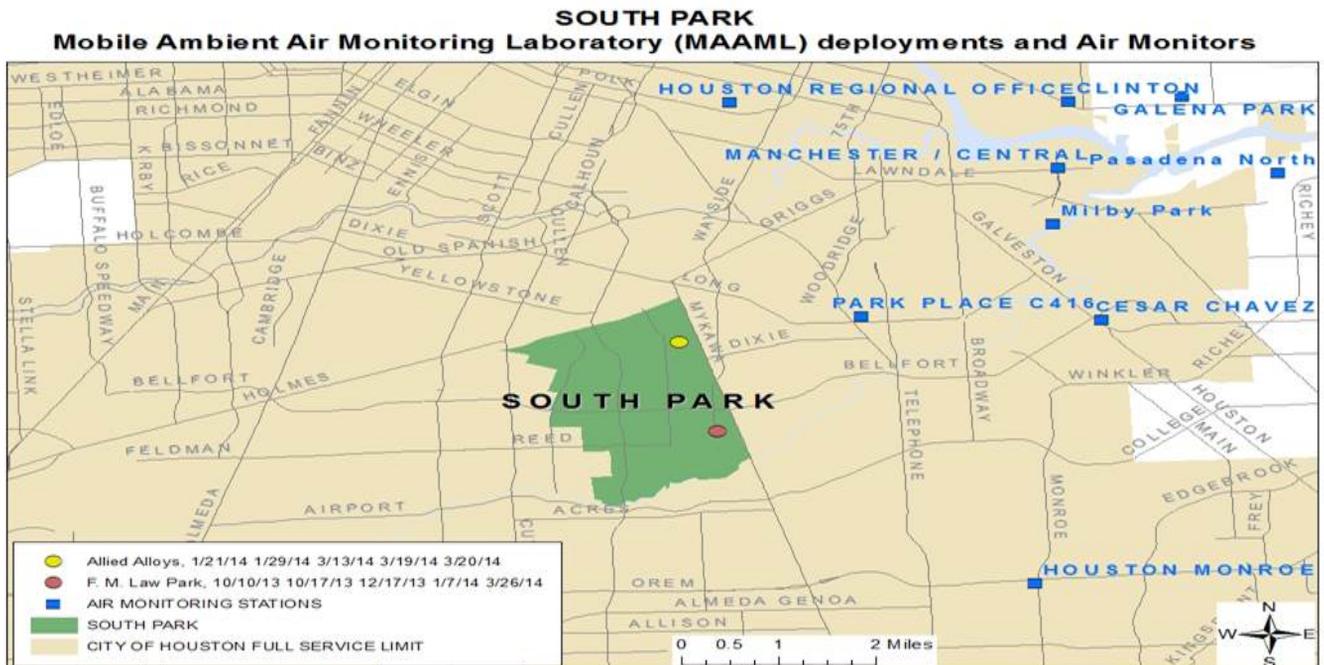
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Air Monitoring Dates and Locations in Your Area



City of Houston South Park One Pager

February 1st, 2014 – February 28th, 2014



Illegal dumping case



Before



After

Complaints

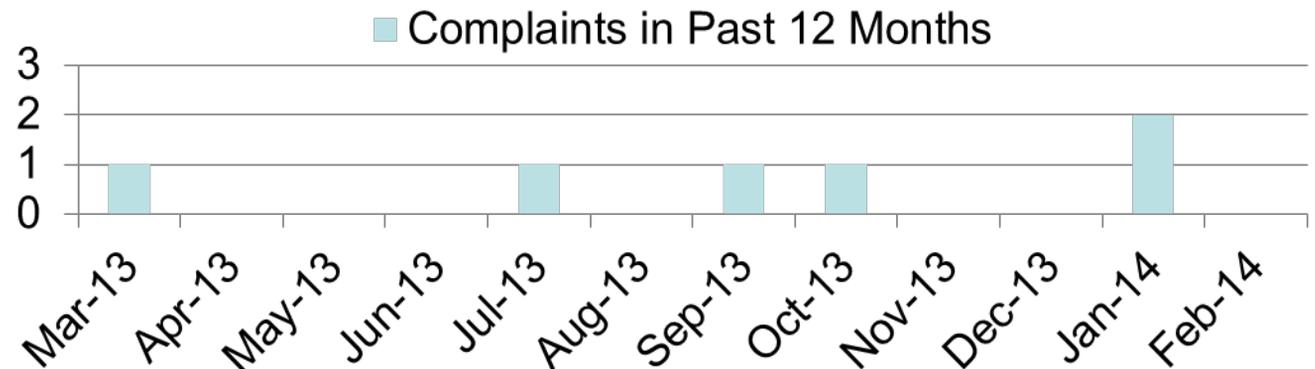
- 0 environmental complaints were received in South Park.
- 0 environmental investigations were conducted in South Park.
- 0 environmental citations or notices of violations issued in South Park.

(2 Complaints relating to dust and odors were investigated in January. Investigators found no violations.)



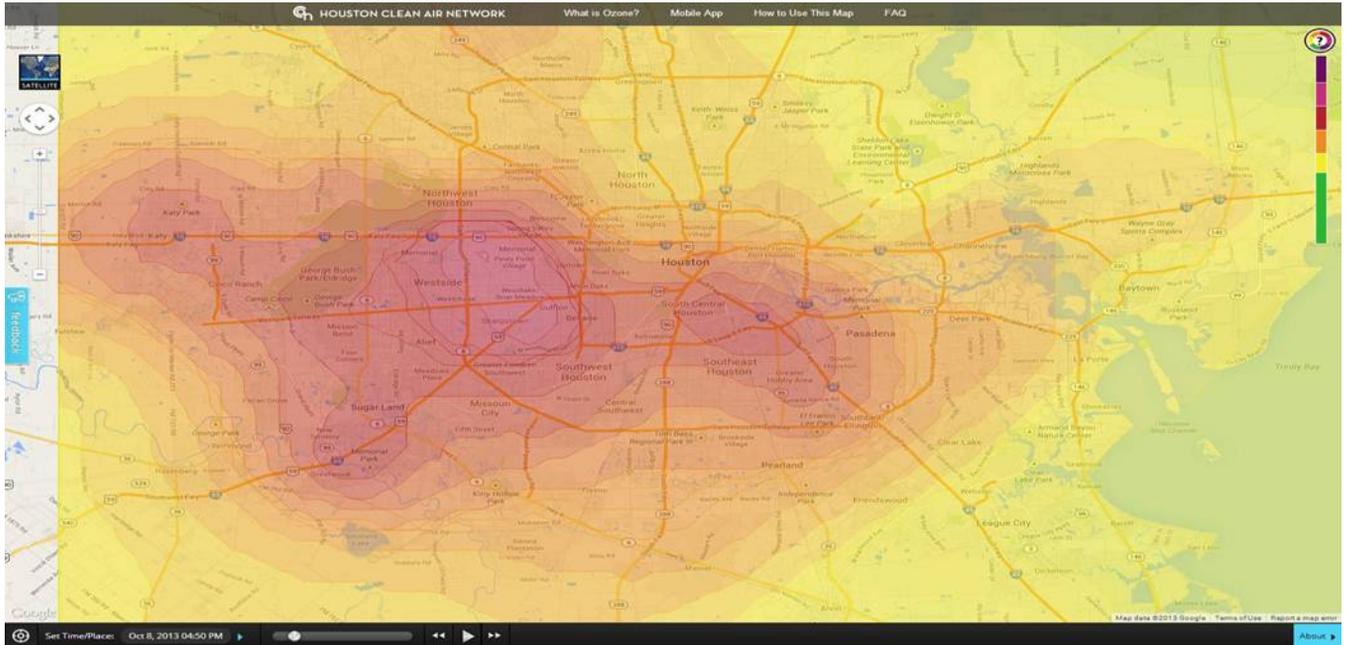
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City of Houston South Park One Pager

Ozone Monitoring Resource



Ozone Map of Houston on October 8, 2013

Go to <http://houstoncleanairnetwork.com/> to check ozone levels where you are right now.

Ozone Season is here:

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City of Houston

South Park One Pager

January 1, 2014 – January 31, 2014



Open Dumping of Waste or Abandoned Houses



Are there abandoned houses or lots in your neighborhood? Do you see dumping or heavy trash piling up? Call your community representative!

Donnell Jones (832)-713-289-4690
Department of Neighborhoods
City Representative for South Park

Complaints

2 environmental complaints were received in South Park.

(2 Complaints were filed relating to dust and odors)

2 environmental investigations were conducted in South Park.

(2 investigations are currently in progress)

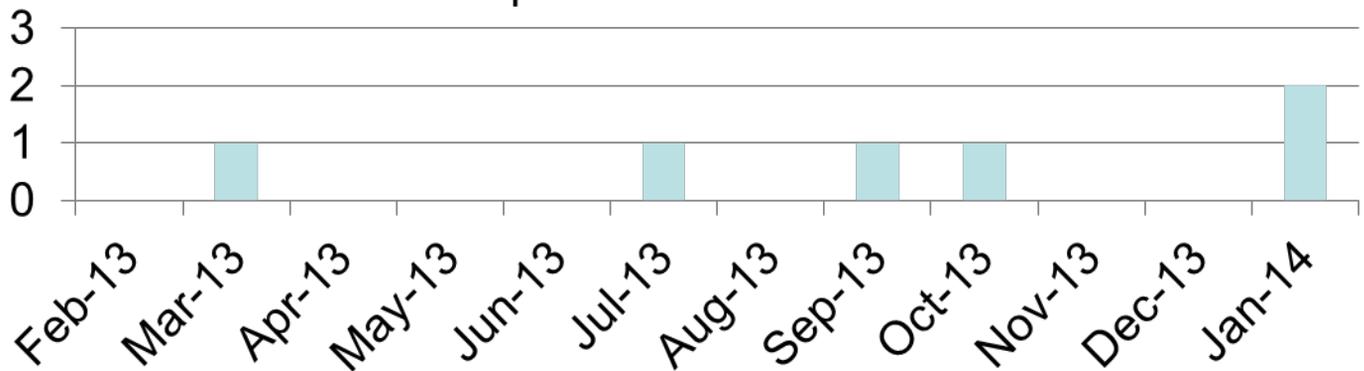
0 environmental citations or notices of violations issued in South Park.

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■ Complaints in Past 12 Months



City of Houston

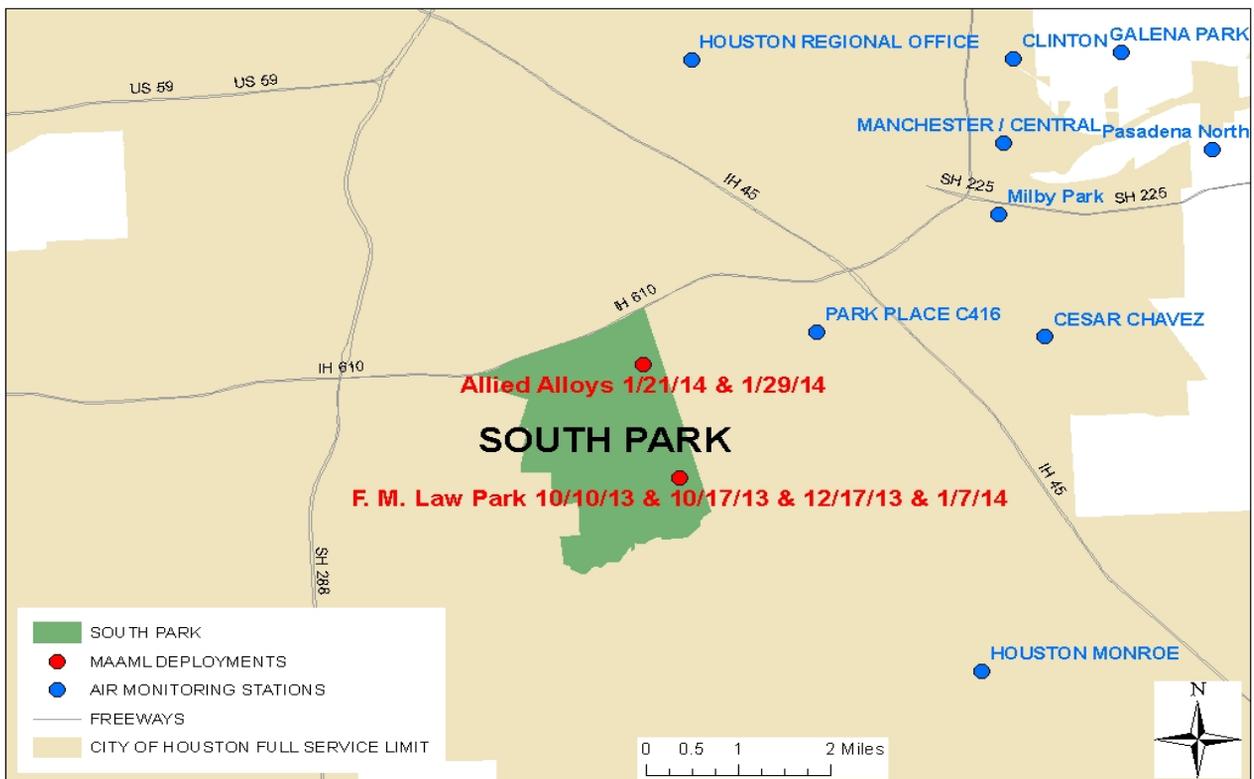
South Park One Pager

January 1st, 2014 – January 31st, 2014

Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** was deployed in South Park three times in January 2014. Pollutant levels detected are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. **No** readings exceeded these standards. Environmental Investigators were also in South Park two times during January 2014. They did not observe any violations during their investigations. Ozone information for 2013 has been updated below.

South Park Mobile Ambient Air Monitoring Laboratory (MAAML) deployments and Continuous Ambient Air Monitoring Stations



- The U. S. Environmental Protection Agency (EPA) sets the National Ambient Air Quality Standards (NAAQS).
- In the Houston region, during the 2011-2013 period, 15 of 20 Ozone active monitoring locations were in non compliance with the eight-hour Ozone NAAQS of 0.075 parts per million (ppm).
- In the surrounding area of the South Park super neighborhood, three Ozone monitoring locations were in non compliance: Houston Monroe, Park Place, and Clinton.

Source: Texas Commission on Environmental Quality (TCEQ) "Compliance with eight-hour Ozone standard" report of 2011-2013 three year average, in parts per billion (ppb) at http://www.tceq.state.tx.us/cgi-bin/compliance/monops/8hr_attainment.pl

City of Houston

South Park One Pager

December 1, 2013 – December 31, 2013



Reporting an Environmental Violation

(What to expect)



Investigator return to make sure the violation has been resolved before closing the case. Example: Oil and contaminated soil collected. Clean soil brought in.

The Investigator makes contact to update you.

An Investigator contacts you within 24 hours for details.

Investigation is conducted. Air, water, and soil samples may be collected. Citations may be issued.

Call placed to 3-1-1 and a Service Request Number (SRN) is given to you.



Start- You observe a violation.
Example: Oil in ditches.

*** Have you had difficulties with 311 in the past?**

The City of Houston is actively working to improve its 311 service! You can help by:

- Making calls/reports and encourage your neighbors to do the same;
- Work WITH 311 and City investigators;
- Get your service request number. It'll help us track your case;
- FOLLOW UP if you don't hear back in a reasonable time.

Complaints

0 environmental complaints were received in South Park.

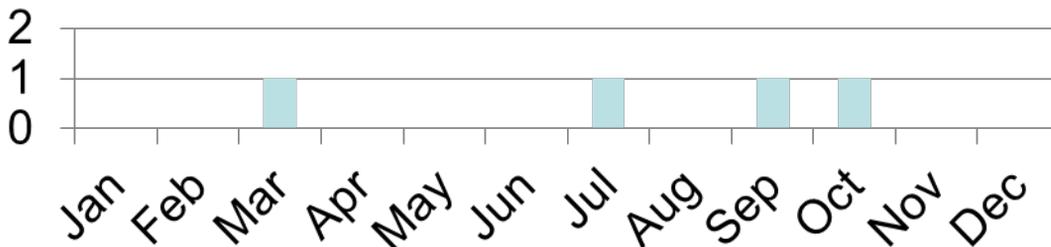
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■ Complaints
2013

City of Houston

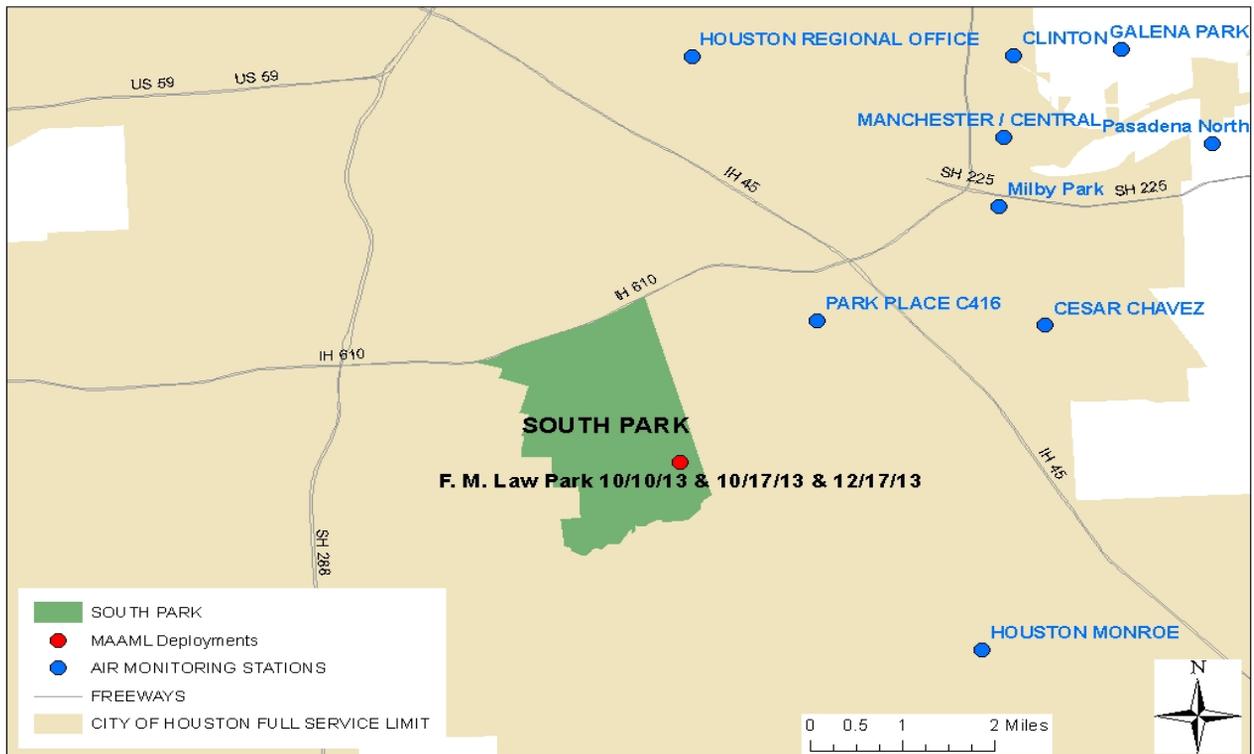
South Park One Pager

December 1, 2013 – December 31, 2013

Monitoring

The **Mobile Ambient Air Monitoring Laboratory (MAAML)** was not deployed in South Park in December 2013. Pollutant levels are compared to the EPA's National Ambient Air Quality Standards (NAAQS). These standards are set for pollutants considered **harmful** to public health and the environment. Ozone information for 2013 has been updated below.

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