

# CITY OF HOUSTON

## Department of Health and Human Services

### ANNUAL REPORT 2012



Stephen L. Williams, Director



8000 N. Stadium Drive  
Houston TX 77054

[www.houstonhealth.org](http://www.houstonhealth.org)

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Promoting Health  
Preventing Disease  
Protecting the Community

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## Department Mission, Vision, Values & Goals



**The Houston Department of Health and Human Services (HDHHS) provides traditional public health services and seeks to use innovative methods to meet the community's present and future needs.**

### OUR MISSION

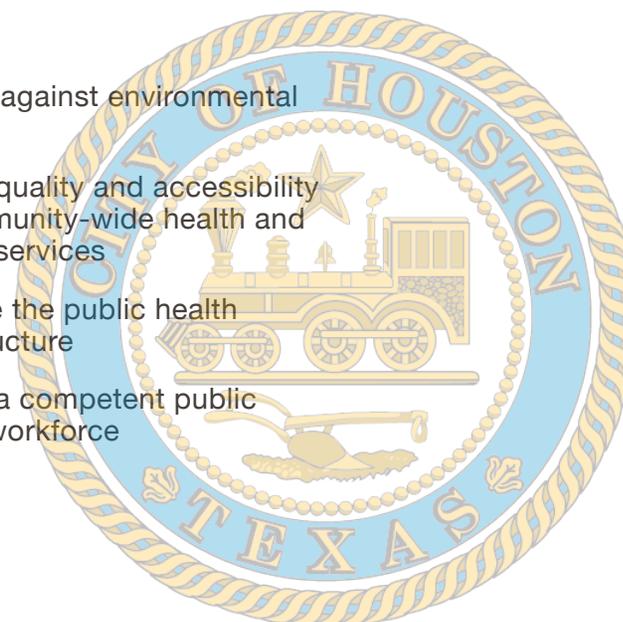
The mission of the HDHHS is to work in partnership with the community to promote and protect the health and social well-being of all Houstonians.

### OUR VISION

Self-sufficient families in safe and healthy communities

### OUR GOALS

- Collect, analyze and disseminate health data
- Prevent the spread of diseases
- Promote and encourage healthy behaviors
- Provide leadership, planning and policy development
- Protect against environmental hazards
- Assure quality and accessibility of community-wide health and human services
- Improve the public health infrastructure
- Assure a competent public health workforce

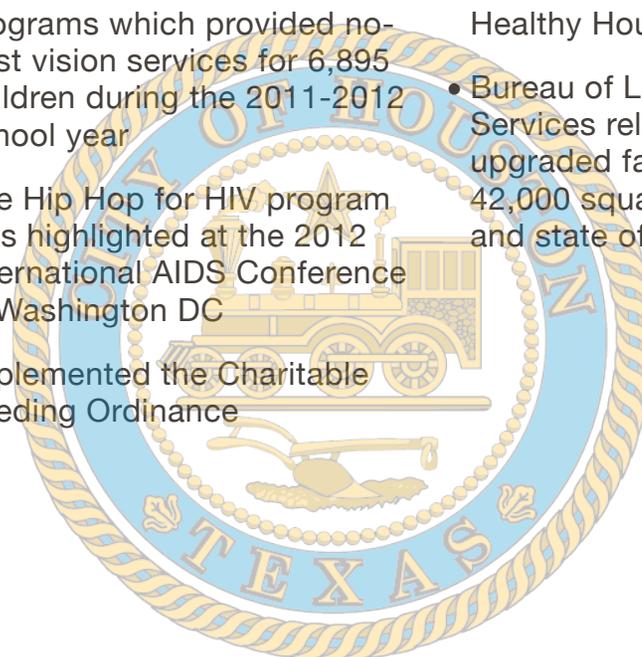


## 2012 Accomplishments and Projects

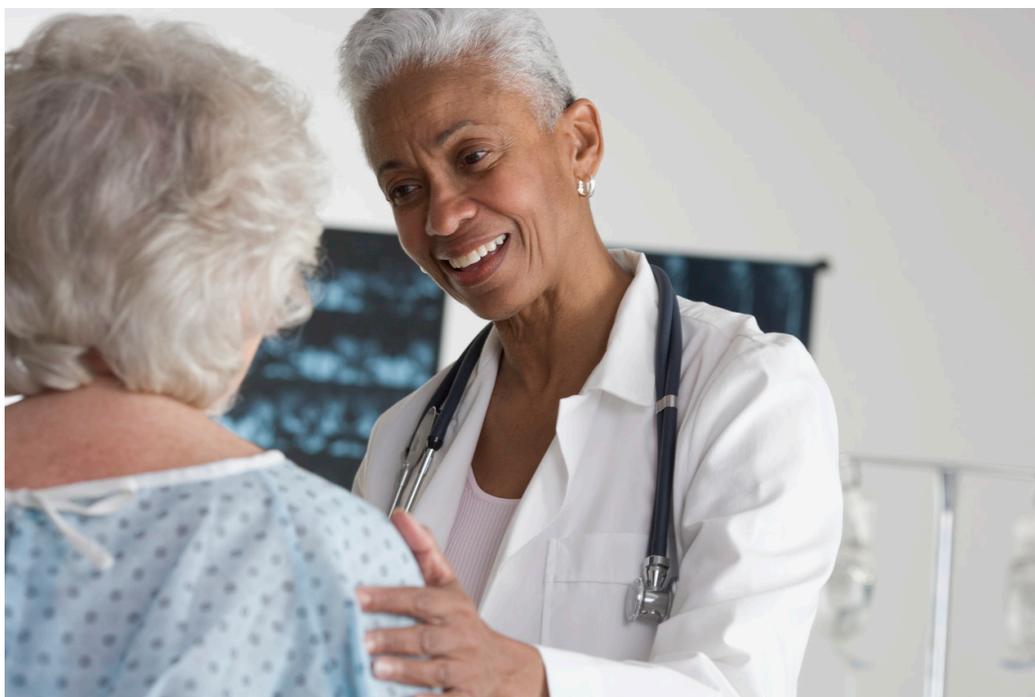


- In May 2012, Care Houston, a joint program between the HDHHS and the Houston Fire Department to reduce non-emergency calls to 911, received the Case in Point Platinum Award in Washington DC for the most successful and innovative case management program
- Over 6,800 community residents were reached during the Assessment, Intervention and Mobilization project
- HDHHS maintained 11 community gardens
- Project Saving Smiles provided preventative dental services for 4,150 at-risk second graders during the 2011-2012 school year
- HDHHS coordinated vision programs which provided no-cost vision services for 6,895 children during the 2011-2012 school year
- The Hip Hop for HIV program was highlighted at the 2012 International AIDS Conference in Washington DC
- Implemented the Charitable Feeding Ordinance
- Launched the Mayor's Go Healthy Houston Task Force
- Bureau of Laboratory Services relocated to an upgraded facility that includes 42,000 square feet of space and state of the art labs

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## What We Do



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"Public Health is the activities of society, usually government, which seeks to achieve the highest level of health for the greatest number of people"

## Prevent and Protect

The HDHHS Community Health Services includes public health clinical services and social support programs to enhance the well-being of individuals and families through a network of health centers and multi-service centers.

### HIV AND STD PROGRAM

- 4,413 clients were served through the Hip Hop for HIV campaign
- Over 1,300 clinic encounters per month for STD services at HDHHS health centers
- 85% of HIV/STD positive clients receive prevention counseling, partner services and referrals within seven days of diagnosis

### IMMUNIZATIONS

- Provides free immunizations to public and private providers through the Vaccines for Children program (VFC)

- 80% immunization coverage rate for VFC program
- Over 1 million doses of vaccine administered in 2012

### TUBERCULOSIS

- Performs case management and surveillance of active and suspected tuberculosis cases
- Over 25,000 treatment doses delivered in 2012

### LABORATORY

- HDHHS lab performed a monthly average of over 15,000 tests for infectious diseases



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## Monitor and Regulate

The HDHHS Environmental Health Division protects public health, safety and enhances quality of life through the work of three bureaus: Consumer Health Services, Pollution Control and Prevention, and Community and Children's Environmental Health

### CONSUMER HEALTH

- Inspected over 2,600 food establishments per month
- Inspected over 31,000 facilities in 2012
- Investigated food borne illness complaints of food establishments within 24 hours of report

### POLLUTION CONTROL AND PREVENTION

- Conducted daily, continuous ambient air monitoring at 10 stationary sampling sites
- Investigated an average of 80 complaints of outdoor air quality per month

- The Clean Rivers program hosted a Trash Bash and had a total of 276 volunteers in 2012. The program cleaned up 1,200 pounds of trash and collected 40 pounds of aluminum for recycling
- Monitored over 133 sites for the Clean Rivers Program

### COMMUNITY AND CHILDREN'S ENVIRONMENTAL HEALTH

- Held over 20 training and education events for the Healthy Homes Initiative
- Provided lead hazard reduction at 185 homes

### SWIMMING POOL INSPECTIONS

- Conducted over 400 pool inspections per month
- Responded to more than 50 pool complaints monthly

### SPECIAL WASTES

- Conducted over 1,000 special waste generator inspections per month
- Responded to more than 150 special waste complaints per month



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## Provide Services for Children and Families

The HDHHS Children and Family Services Division includes the Women, Infants and Children (WIC) Program, Oral Health and the Harris County Area on Aging.

### WOMEN, INFANTS AND CHILDREN PROGRAM

- Operates 14 WIC clinic sites serving Houston's at-risk pregnant women, new mothers, and young children under five (5) years of age.
- Average of 78,000 clients seen monthly in 2012
- Provides nutritional education and counseling services

### HARRIS COUNTY AREA ON AGING

- Provides in-home services, adult day care, health maintenance services, legal assistance, mental health services,

information, referral and assistance and transportation for low income seniors

- Provides over 1 million meals to clients per year
- Expanded meals program to all HDHHS multi-service centers

### ORAL HEALTH

- Operates five safety net dental clinics serving Houston's at-risk children
- Provides safety net dental services for over 800 patients per month
- Provides clinical instruction to dental residents, 4th year dental

students and dental hygiene students



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## Prepare and Respond

The HDHHS Office of Surveillance and Public Health Preparedness includes the Epidemiology, Laboratory Services, Public Health Preparedness and Performance Improvement and Accreditation programs.

### PUBLIC HEALTH PREPAREDNESS

- Oversaw training of HDHHS staff for the National Incident Management System (NIMS)
- Conducted bio-terrorism exercises and pandemic influenza response exercises
- Coordinated the All Hazards summit

### EPIDEMIOLOGY

- Investigated over 3,900 reportable cases of diseases and infections monthly
- 

- Hosted regional forensic epidemiology training
- Conducts syndromic surveillance for Houston and surrounding areas to aid in the early detection of a bioterrorist event and identify events or outbreaks of public health concern

### LABORATORY

- The HDHHS Laboratory is the regional reference laboratory serving 17 counties and is critical in the detection of outbreaks, bioterrorism and communicable disease surveillance in southeast Texas

- Tested 22,000 samples of infectious diseases in 2012
- Conducts more than 7,000 tests each month including tests on water, soil, air, dairy products and other food items
- Member of CDC Laboratory Response Network

### PERFORMANCE IMPROVEMENT AND ACCREDITATION

- Trained staff on Performance Management and Quality Improvement
- Performance Improvement and Accreditation staff are actively preparing HDHHS to apply for

national public health accreditation



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## Promote and Evaluate Health

The HDHHS Office of Health Planning, Evaluation and Program Development (HPEPD) is responsible for guiding health promotion and education activities, coordinating farmer's markets and community gardens, addressing health-related community issues such as obesity, diabetes and other chronic issues, and mapping and evaluating health issues and interventions through reports and publications.

### COMMUNITY GARDENS AND FARMERS MARKETS

- HDHHS kicked off an initiative to set up farmers markets in underserved, inner-city neighborhoods to provide easy access to fruits and vegetables

### COMMUNITY TRANSFORMATION INITIATIVE

- HDHHS is funded through the CDC for five years to promote health and wellness including tobacco free living, active lifestyles and a focus on youth social and emotional wellness

### STRIVING TO REDUCE YOUTH VIOLENCE EVERYWHERE (STRYVE)

- Provides guidance to communities on preventing youth violence using a public health approach
- Developing a comprehensive youth violence prevention plan in Southeast Houston

### The DIABETES AWARENESS AND WELLNESS NETWORK (DAWN)

- Launch of program to provide complimentary wellness programming and offer prevention and intervention

services and coordination of care for those with diabetes or at risk for diabetes through, physical activity, education and case management.



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"We want to create, support and implement sustainable policies for Houston to create work, school, and neighborhood environments conducive to healthier eating and increased physical activity among residents "

MAYOR ANNISE PARKER  
2012 State of the City address

## Special Projects



Vision Partnership  
Assessment, Intervention and  
Mobilization (AIM)

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## Vision Programs

### VISION PROJECTS

- It is estimated that there are over 17,000 children with vision problems in Houston/Harris County
- HDHHS partners with others to provide free comprehensive vision exams and eye glasses to school children with unresolved vision problems
- Partnerships include the locally supported and operated Kids Vision for Life/See to Succeed program and the One Sight Foundation's regional vision clinics
- All of the children who are brought to the clinics and have a need for glasses receive them
- In the 2011-2012 school year, 6,895 children were served by vision projects
- Since 2007, over 20,000 children have been seen at the One Sight and Kids Vision clinics and over 18,000 of them have received glasses.



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## Assessment, Intervention and Mobilization

### ASSESSMENT, INTERVENTION AND MOBILIZATION

- Through the Assessment, Intervention and Mobilization (AIM) Project, HDHHS goes door-to-door in selected at-risk neighborhoods performing assessments, linking residents to services and providing immediate follow-up
- AIM addresses the three core functions of public health- assessment, policy development and assurance
- In 2012, AIM took place in the South Park neighborhood of Houston. 6,852 homes were touched through the project.
- Since the inception of AIM in 2006, over 47,000 homes have been touched and 4,600 service referrals have been given

## Project Saving Smiles

### PROJECT SAVING SMILES

- Project Saving Smiles is an HDHHS initiative providing free dental screenings, dental sealants, fluoride varnishes and oral health education and training to Houston's at-risk second graders who are on the free and/or reduced lunch program
- Since its inception in 2008 the program has served 15, 415 students and sealed 46,045 teeth
- During the 2011-2012 school year, Project Saving Smiles served 4,150 at-risk second graders

**Project Saving Smiles**   
Houston Department of  
Health and Human Services

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## Hip Hop for HIV

### HIP HOP FOR HIV

- Hip Hop for HIV targets youth ages 14-24 for free HIV testing
- Offering HIV testing is important because:

1 in 5 (20%) of people infected with HIV do not know that they have it

There are over 27,000 known individuals living with HIV/AIDS in the Houston/Harris County area

One person in Houston is infected with HIV every seven hours

- Hip Hop for HIV tested over 4,440 clients in 2012

**HIP  
HOP  
for  
HIV  
AWARENESS**

## Department Information

### Houston Department of Health and Human Services



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# Our Multi-Service Centers



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|   |  |
|---|--|
| <p>Acres Homes Multi-Service Center<br/>6719 W. Montgomery<br/>Houston, Texas 77091<br/>832.393.4145</p>  | <p>Northeast Multi-Service Center<br/>9720 Spaulding<br/>Houston, Texas 77016<br/>713.491.5500</p>     |
| <p>Denver Harbor Multi-Service Center<br/>6402 Market Street<br/>Houston Texas 77020<br/>713.670.2100</p> | <p>Southwest Multi-Service Center<br/>6400 High Star<br/>Houston, Texas 77074<br/>713.778.6500</p>     |
| <p>Fifth Ward Multi-Service Center<br/>4014 Market Street<br/>Houston, Texas 77020<br/>832.393.3800</p>   | <p>Sunnyside Multi-Service Center<br/>9314 Cullen<br/>Houston, Texas 77051<br/>713.732.5030</p>        |
| <p>Hiram Clarke Multi-Service Center<br/>3810 West Fuqua<br/>Houston, Texas 77045<br/>832.393.4200</p>    | <p>Third Ward Multi-Service Center<br/>3611 Ennis Street<br/>Houston, Texas 77004<br/>713.527.4005</p> |
| <p>Kashmere Multi-Service Center<br/>4802 Lockwood,<br/>Houston, Texas 77026<br/>832.393.5503</p>         | <p>West End Multi-Service Center<br/>170 Heights Blvd<br/>Houston, Texas 77007<br/>713.803.1050</p>    |
| <p>Magnolia Multi-Service Center<br/>7037 Capitol Street<br/>Houston, Texas 77011<br/>713.928.9515</p>    |  |

# Our Health Centers



|   |   |
|---|---|
| <p>Adult/Foreign Travel Immunization Clinic<br/>             8000 North Stadium Drive<br/>             Houston, Texas 77054<br/>             832.393.5427</p>   | <p>Northside Health Center<br/>             (Dental, STD, TB, Family Planning, Immunizations, WIC)<br/>             8504 Schuller<br/>             Houston, Texas 77093<br/>             713.696.5900</p>   |
| <p>La Nueva Casa De Amigos Health Center<br/>             (Dental, Family Planning, Immunizations, WIC)<br/>             1809 North Main<br/>             Houston Texas 77009<br/>             713.547.8000</p> | <p>Sharpstown Health Services<br/>             (STD, Dental, Family Planning, WIC, Immunizations, Adult and Foreign Travel Immunizations)<br/>             6201 Bonhomme (South Tower, 3rd floor)<br/>             Houston, Texas 77036<br/>             713.780.5600</p> |
| <p>Magnolia Health Center<br/>             (Dental Services and WIC only)<br/>             7037 Capitol<br/>             Houston, Texas 77011<br/>             713.928.9578</p>                                 | <p>Sunnyside Health Center<br/>             (Dental, STD, TB, Family Planning, Immunizations, WIC)<br/>             4605 Wilmington<br/>             Houston, Texas 77051<br/>             713.732.5000</p>   |

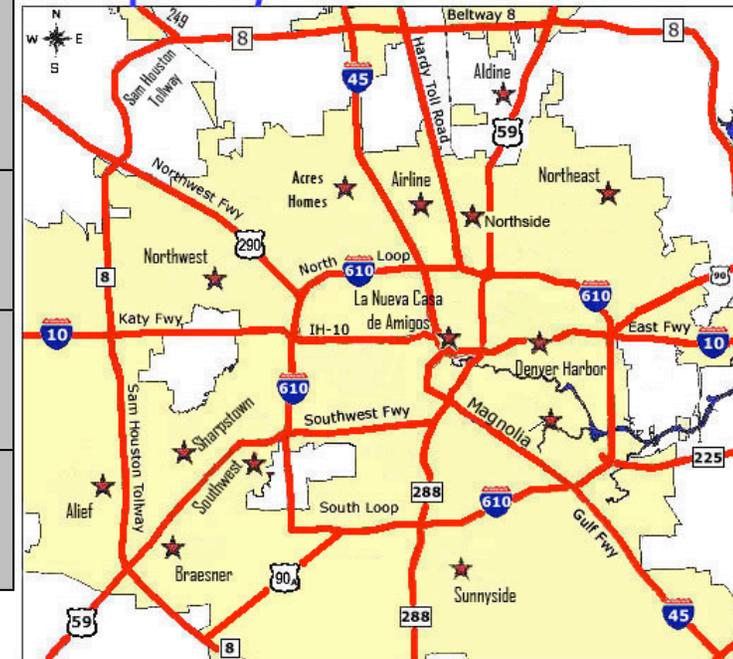
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# WIC Centers



|   |  |   |  |
|---|--|---|--|
| Northeast WIC<br>9720 Spaulding<br>Houston, Texas 77016<br>713.633.7985         | Magnolia WIC<br>7037 Capitol #201<br>Houston, Texas, 77011<br>832.393.5427   | Northwest WIC<br>8536 Hammerly<br>Houston, Texas 77055<br>832.393.5427        | Southwest WIC<br>6400 Highstar<br>Houston, Texas 77074<br>713.778.6526           |
| Sunnyside WIC<br>4605 Wilmington #178<br>Houston, Texas 77051<br>832.393.5427   | Alief WIC<br>12660 Beechnut Ste. 180<br>Houston, Texas 77072<br>832.393.5427 | Acres Homes WIC<br>6719 W. Montgomery<br>Houston, Texas 77091<br>713.742.1465 | La Nueva Casa WIC<br>1809 North Main St.<br>Houston, Texas 77009<br>832.393.5427 |
| Denver Harbor WIC<br>6402 Market Street<br>Houston, Texas 77020<br>713.670.2150 | Northside WIC<br>8504 Schuller<br>Houston, Texas 77093<br>713.742.1300       | Airline WIC<br>5990 Airline Ste. 200<br>Houston, Texas 77076<br>832.393.5427  | Braesner WIC<br>8632 South Braeswood<br>Houston, Texas 77031<br>832.393.5427     |
|   | Aldine WIC<br>5198 Aldine Mail Route<br>Houston, Texas 77039<br>832.393.5427 | Sharpstown WIC<br>6201 Bonhomme #300<br>Houston, Texas 77036<br>713.780.5650  |  |

### Map of City of Houston WIC Centers



### Legend

- ★ WIC Center
- City of Houston
- Lake, River, Bayou
- Freeway

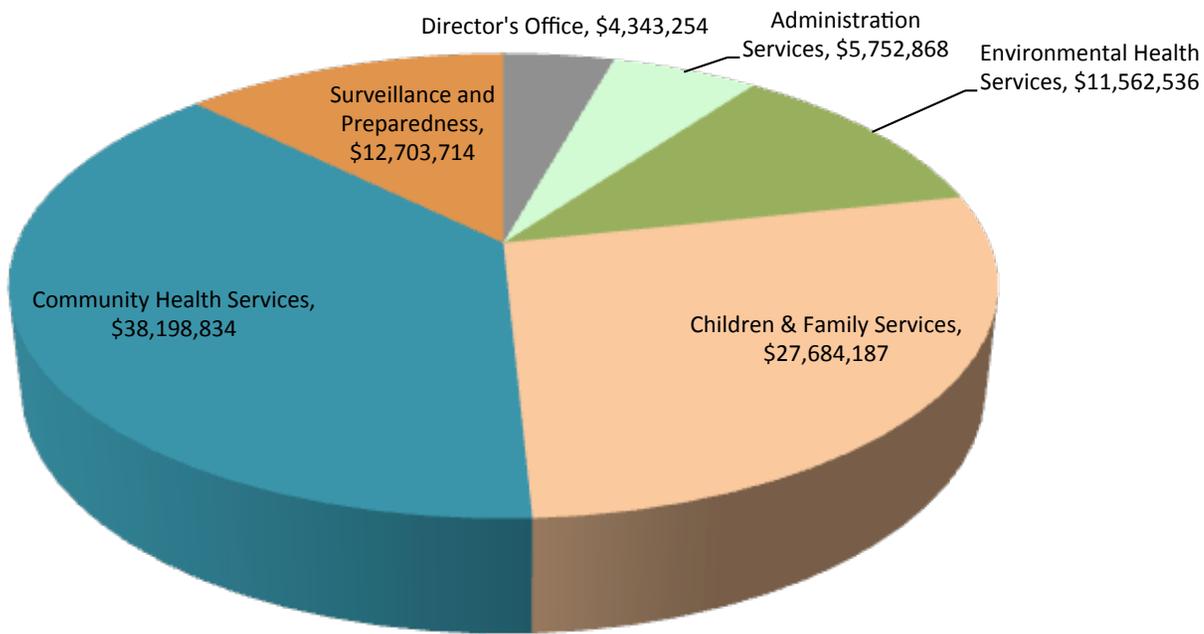
If you need help  
with directions  
please call  
**832.393.5427**

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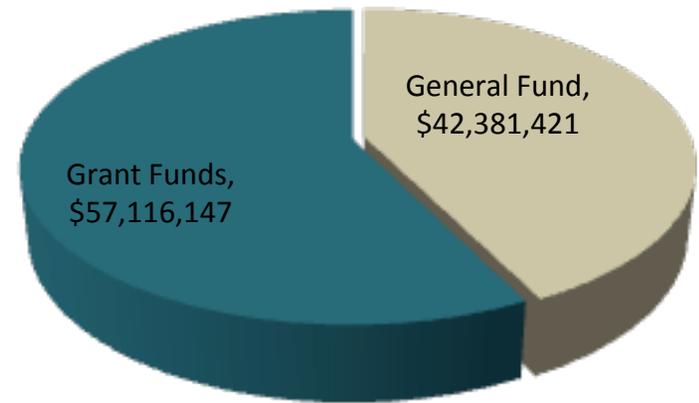
# Our Funding



## Funding by Division



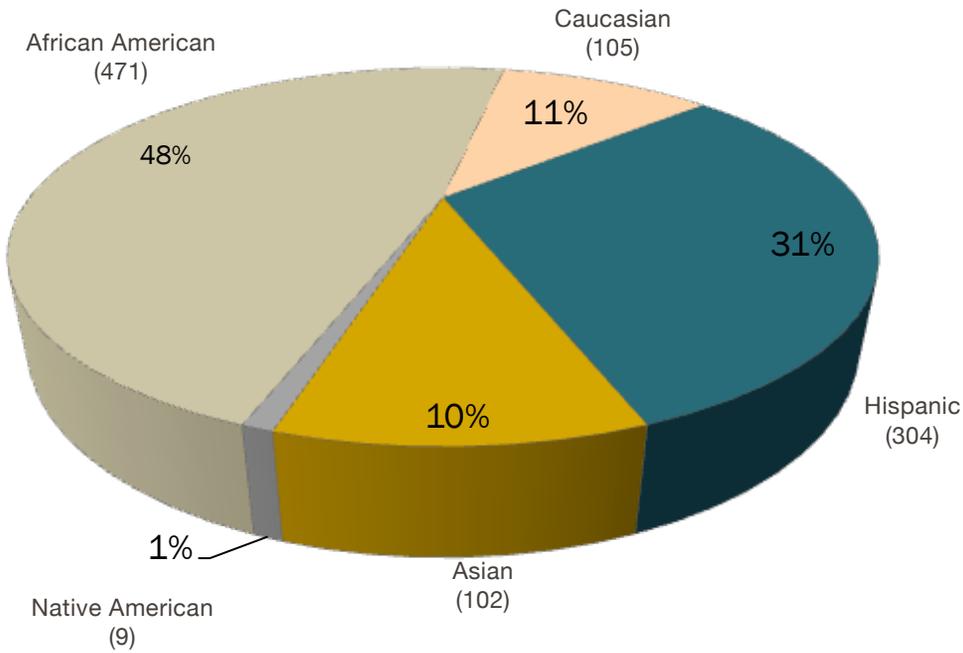
## Grand Funds vs. General Fund



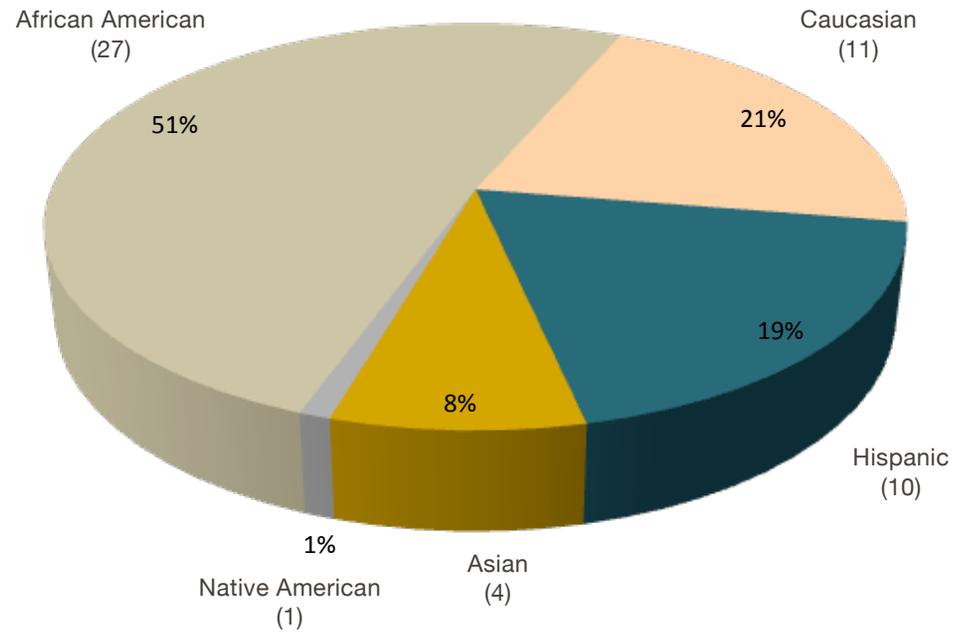
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# Our Diversity

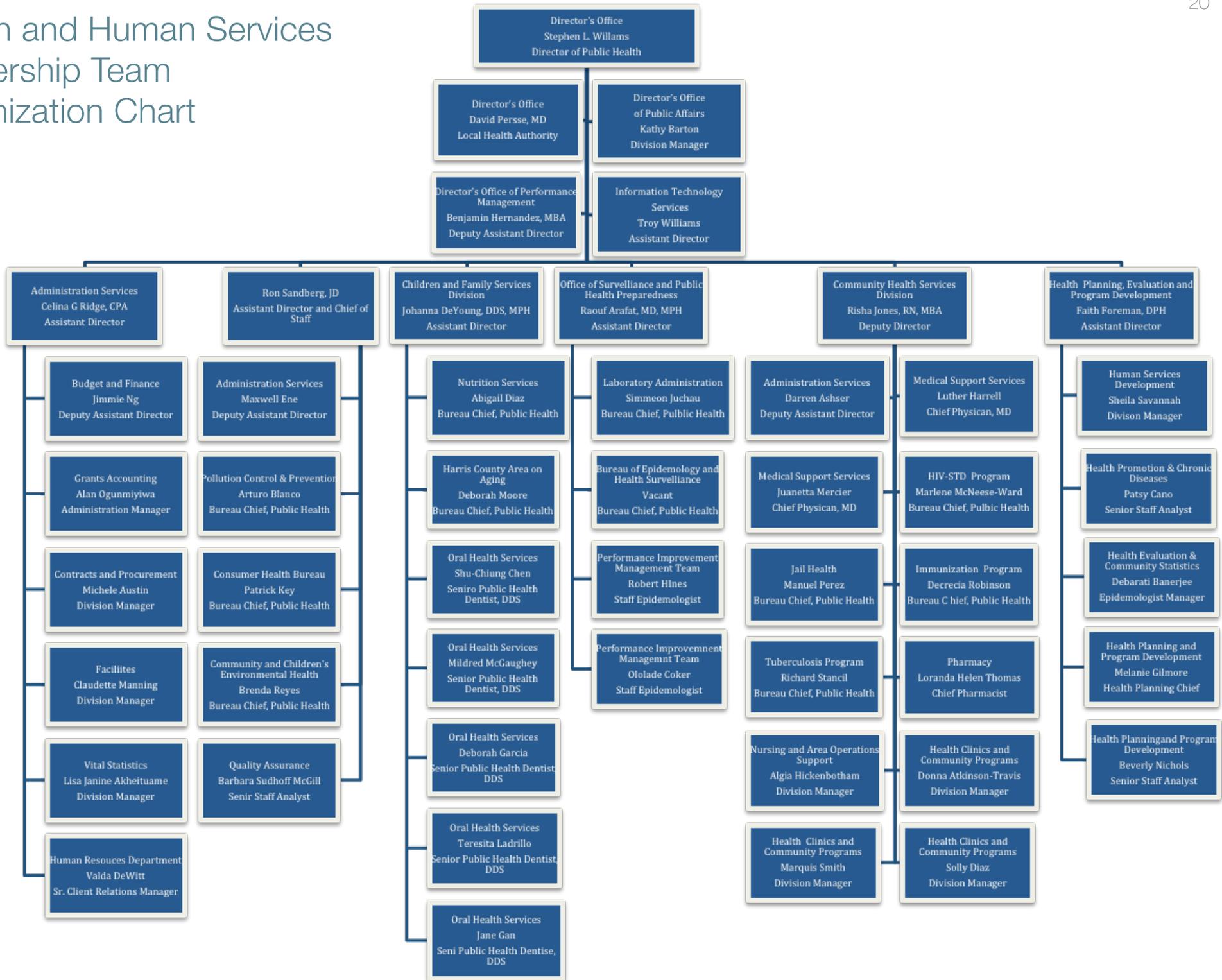
## HDHHS Employees



## HDHHS Leadership Team



# Health and Human Services Leadership Team Organization Chart



## Staff Directory

### Director's Office

|                                      |                         |              |
|--------------------------------------|-------------------------|--------------|
| Director                             | Williams, Stephen       | 832.393.5001 |
| Administrative Supervisor, Scheduler | Seals-Vincent, Shenette | 832.393.5056 |
| Mayor's Office of Veteran Affairs    | Grantham, Buddy         | 832.393.0992 |
| Public Health Authority              | Persse, David           | 832.394.6819 |
| Public Affairs/Council Liaison       | Barton, Kathy           | 832.393.5045 |
| Executive Staff Analyst              | Harris, Judy            | 832.393.4345 |

### Office of Performance Management

|                           |                     |              |
|---------------------------|---------------------|--------------|
| Deputy Assistant Director | Hernandez, Benjamin | 832.393.5053 |
|---------------------------|---------------------|--------------|

### Information Technology

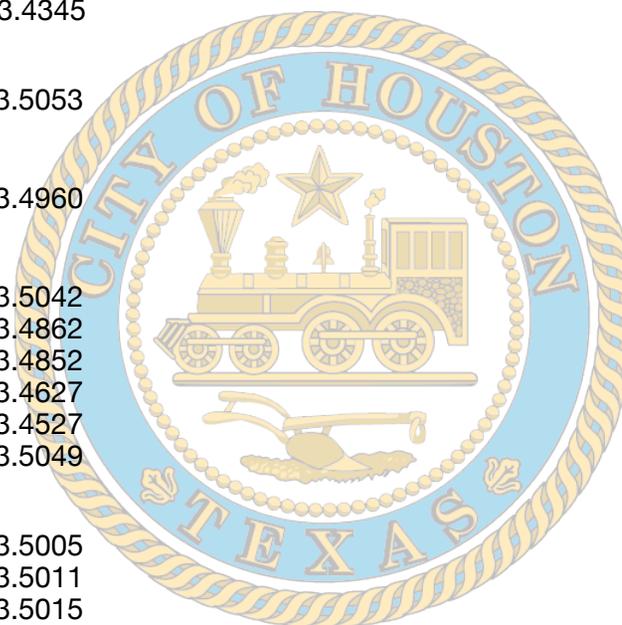
|                    |                |              |
|--------------------|----------------|--------------|
| Assistant Director | Williams, Troy | 832.393.4960 |
|--------------------|----------------|--------------|

### Health Planning, Evaluation and Program Development

|  |                   |              |
|--|-------------------|--------------|
| Assistant Director                         | Foreman, Faith    | 832.393.5042 |
| Human Services Development                 | Savannah, Sheila  | 832.393.4862 |
| Health Promotion and Chronic Diseases      | Cano, Patsy       | 832.393.4852 |
| Health Evaluation and Community Statistics | Banerjee, Deborah | 832.393.4627 |
| Health Planning and Program Development    | Gilmore, Melanie  | 832.393.4527 |
| Health Planning and Program Development    | Nichols, Beverly  | 832.393.5049 |

### Administration Services

|                                 |                     |              |
|---------------------------------|---------------------|--------------|
| Assistant Director              | Garza Ridge, Celina | 832.393.5005 |
| Budget/Finance                  | Ng, Jimmie          | 832.393.5011 |
| Grants Accounting               | Ogunmiyiwa, Alan    | 832.393.5015 |
| Contracts and Procurement       | Austin, Michele     | 832.393.5006 |
| Facilities and Fleet Management | Manning, Claudette  | 832.393.5012 |
| Vital Statistics                | Akheituame, Lisa    | 832.393.4286 |
| Human Resources                 | DeWitt, Valda       | 832.393.4885 |



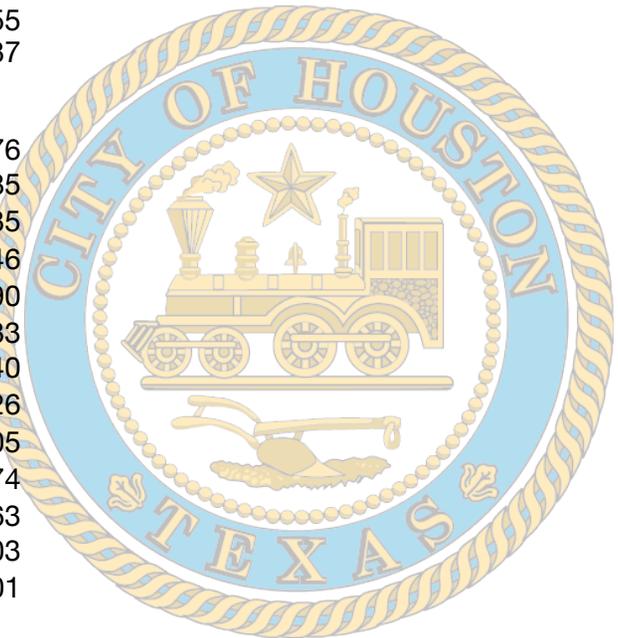
## Staff Directory

### Environmental Health Division

|   |                         |              |
|---|-------------------------|--------------|
| Assistant Director and Chief of Staff         | Sandberg, Ron           | 832.393.5136 |
| Administration Services                       | Ene, Maxwell            | 832.393.4234 |
| Pollution Control and Prevention              | Blanco, Arturo          | 832.393.5619 |
| Consumer Health                               | Key, Patrick            | 832.393.5130 |
| Community and Children's Environmental Health | Reyes, Brenda           | 832.393.5155 |
| Quality Assurance                             | Sudhoff-McGill, Barbara | 832.393.5037 |

### Community Health Services Division

|   |                        |              |
|---|------------------------|--------------|
| Deputy Director                         | Jones, Risha           | 832.393.4676 |
| Medical Support Services                | Harrell, Luther        | 832.393.4385 |
| HIV/STD                                 | McNeese-Ward, Marlene  | 832.393.4735 |
| Administration Service                  | Asher, Darren          | 832.393.4346 |
| Medical Support Services                | Mercier, Juanetta      | 832.393.4690 |
| Jail Health                             | Perez, Manuel          | 832.393.4633 |
| Immunization Program                    | Robinson, Decrecia     | 832.393.4640 |
| Tuberculosis Program                    | Stancil, Richard       | 832.393.4826 |
| Pharmacy                                | Helen-Thomas, Loranda  | 832.393.5005 |
| Nursing and Area Operations and Support | Hickenbotham, Algia    | 832.393.4874 |
| Health Clinics and Community Programs   | Atkinson-Travis, Donna | 713.732.5063 |
| Health Clinics and Community Programs   | Smith, Marquis         | 713.671.3003 |
| Health Clinics and Community Programs   | Diaz, Solly            | 713.780.5601 |



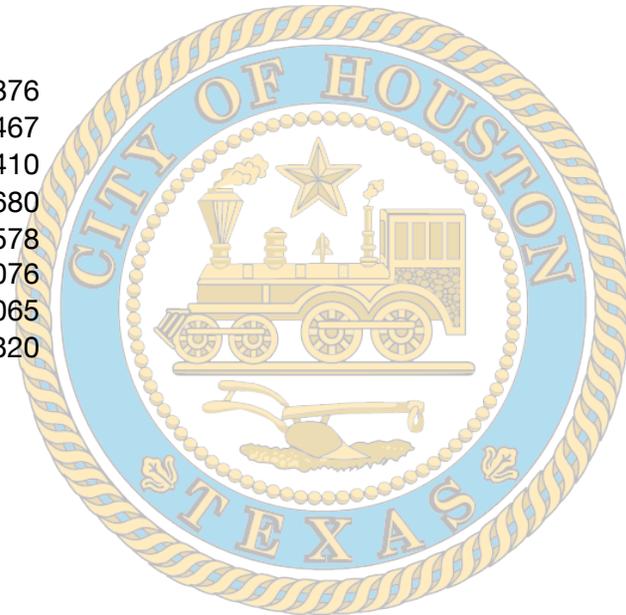
## Staff Directory

### Office of Surveillance and Public Health Preparedness

|   |                  |              |
|---|------------------|--------------|
| Assistant Director                      | Arafat, Raouf    | 832.393.5032 |
| Laboratory Administration               | Juchau, Vern     | 832.393.3968 |
| Public Health Preparedness              | Barrett, Richard | 832.393.5044 |
| Performance Improvement Management Team | Hines, Robert    | 832.393.4606 |
| Performance Improvement Management Team | Coker, Ololade   | 832.393.5080 |

### Children and Family Services Division

|                             |                    |              |
|-----------------------------|--------------------|--------------|
| Assistant Director          | DeYoung, Johanna   | 832.393.4876 |
| Nutrition Services (WIC)    | Diaz, Abigail      | 832.393.4467 |
| Harris County Area on Aging | Moore, Deborah     | 832.393.4410 |
| Oral Health Services        | Chen, Shu-Chiung   | 713.780.5680 |
| Oral Health Services        | McGaughey, Mildred | 713.928.9578 |
| Oral Health Services        | Garcia, Deborah    | 713.547.8076 |
| Oral Health Services        | Ladrillo, Teresita | 713.732.5065 |
| Oral Health Services        | Gan, Jane          | 713.742.1320 |



## Staff Biographies

### **Stephen L. Williams, M.Ed, MPA**

#### **Health Department Director**

Mr. Williams came to Houston in 2004 after serving nine years as executive manager of Travis County's Health and Human Services System and Veterans Services Department in Austin TX. Prior to managing the Travis County Health and Human Services and Veterans Services Department, Williams served as the Administrator for Public Health, then Deputy Director for programs and services for the Austin/Travis County Health and Human Services Department. From 1979-1991 he served in various health capacities, including administrator of community health in Maricopa County (Phoenix AZ) and in leadership roles with the Montgomery AL, Area Mental Health Authority. He also worked in the Juvenile Justice System in the Alabama Department of Youth Services.



### **Raouf Arafat, MD, MPH**

#### **Assistant Director**

Dr. Arafat is the Assistant Director of the Office of Surveillance and Public Health Preparedness (OSPHP). He created the Epidemiology Study Center in Egypt in 1981 and the Public Health and Epidemiology Department for the Royal Commission in the Kingdom of Saudi Arabia. He has extensive experience in epidemiology, infectious disease, public health management and public health preparedness with special interest in program development and implementation. He is a member of several national and international organizations and has numerous publications in scientific journals.

## Staff Biographies

### **Kathy Barton**

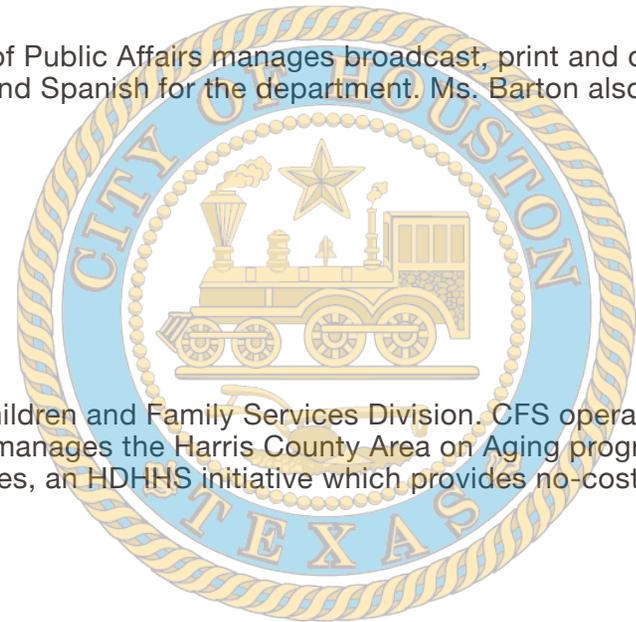
#### **Chief of Public Affairs**

Ms. Barton has been the Chief of Public Affairs for HDHHS since 1993. The Office of Public Affairs manages broadcast, print and online media interaction, providing information, promotion and crisis communication in English and Spanish for the department. Ms. Barton also serves as the Health Department liaison to City Council.

### **Johanna DeYoung, DDS, MPH**

#### **Assistant Director**

Dr. DeYoung has worked in public health for 22 years. She oversees the HDHHS Children and Family Services Division. CFS operates 14 WIC sites serving Houston's at-risk pregnant women and children through four years of age, manages the Harris County Area on Aging program, and operates the Bureau of Oral Health. Dr. DeYoung also oversees Project Saving Smiles, an HDHHS initiative which provides no-cost dental sealants, fluoride varnish and oral health education for Houston's at-risk second graders.



## Staff Biographies

### **Faith Foreman, DPh**

#### **Assistant Director**

Dr. Foreman manages HDHHS' Office of Health Planning, Evaluation and Program Development. Her division is responsible for leading the community Assessment, Intervention and Mobilization (AIM) Project, an HDHHS initiative, developing programs to address food security including farmers markets, building community capacity to be change agents for improved health, addressing health-related community issues such as diabetes and obesity, and mapping and evaluating health issues.

### **Celina Garza-Ridge, CPA**

#### **Assistant Director**

Ms. Celina Garza Ridge is responsible for the HDHHS Administration Services division. She has served as Chief Financial Officer for for-profit and non-profit organizations. Her professional emphasis has been on process improvements and financial reporting. Prior to joining the City of Houston, she was the CFO and COO for a local federally qualified health center. She has served on several non-profit and government boards, including the Harris County Houston Sports Authority, COH Housing Authority and CHRISTUS Health.



## Staff Biographies

### **Benjamin Hernandez, MBA**

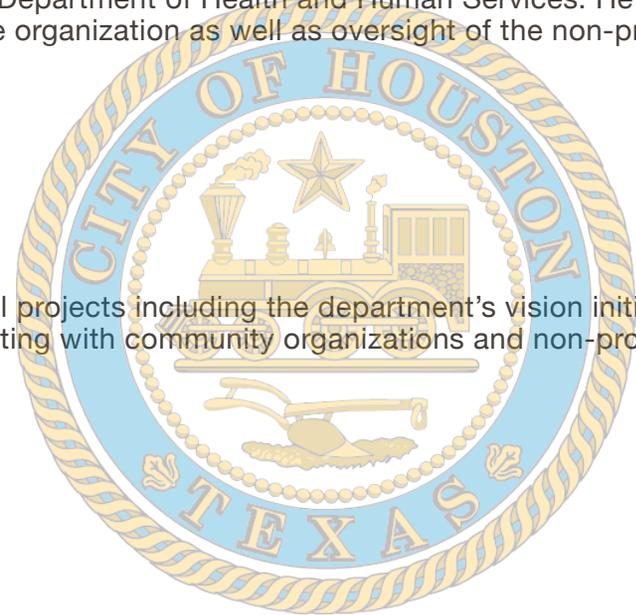
#### **Deputy Assistant Director**

Mr. Hernandez oversees the Office of Performance Management within the Houston Department of Health and Human Services. He has a broad responsibility for process improvement initiatives and special projects throughout the organization as well as oversight of the non-profit foundation affiliated with the department.

### **Judy Harris, MBA**

#### **Executive Staff Analyst**

Judy Harris has worked in public health for over 25 years. She currently leads special projects including the department's vision initiatives to provide eyewear for school aged children. She has extensive experience in collaborating with community organizations and non-profit agencies to enhance services available for the community.



## Staff Biographies

### **Risha Jones, Rn, MBA**

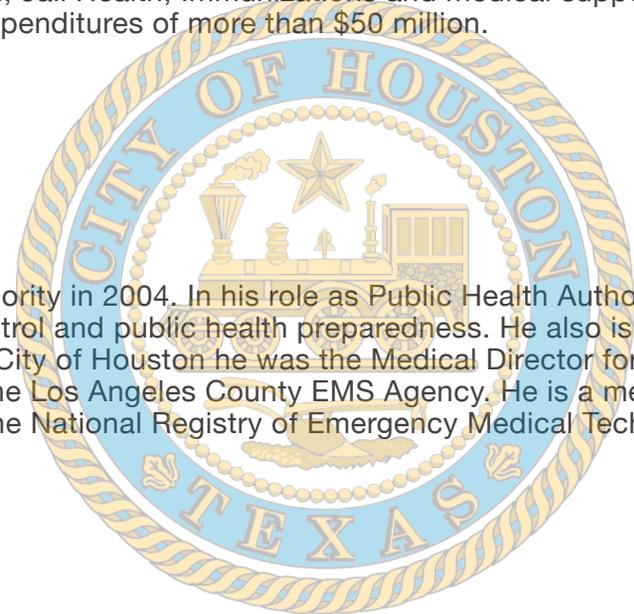
#### **Deputy Director**

Ms. Jones has worked in public health for nearly 20 years. She oversees the Community Health Services Division. She is responsible for managing and directing the activities of the HIV/STD prevention programs, Tuberculosis Control, Jail Health, Immunizations and medical support services. She has participated in the development of Federal and State grants and program expenditures of more than \$50 million.

### **Dr. David Persse, MD**

#### **Public Health Authority**

Dr. Persse was appointed by City Council as the City of Houston's Public Health Authority in 2004. In his role as Public Health Authority he is responsible for the medical aspects of clinical care quality management, disease control and public health preparedness. He also is the Medical Director for the Emergency Medical Services system of Houston. Prior to joining the City of Houston he was the Medical Director for the Los Angeles County Paramedic Training Institute, and the Assistant Medical Director of the Los Angeles County EMS Agency. He is a member of the Board of Directors for the South East Texas Trauma Regional Advisory Council and the National Registry of Emergency Medical Technicians.



## Staff Biographies

### **Ron Sandberg, JD**

#### **Assistant Director and Chief of Staff**

Mr. Sandberg oversees the Environmental Health Division. His division includes Consumer Health Services, Pollution Control and Prevention and Community and Children's Environmental Health. He also serves as Chief of Staff to the Director.

### **Troy Williams**

#### **Assistant Director**

Mr. Williams joined HDHHS in April 2012. He is the department's Chief Technology Officer and brings more than 19 years of experience to the department. His background is in health care information technology implementing and integrating systems, managing IT staff and transforming mission critical enterprise environments with strategic technology solutions.



