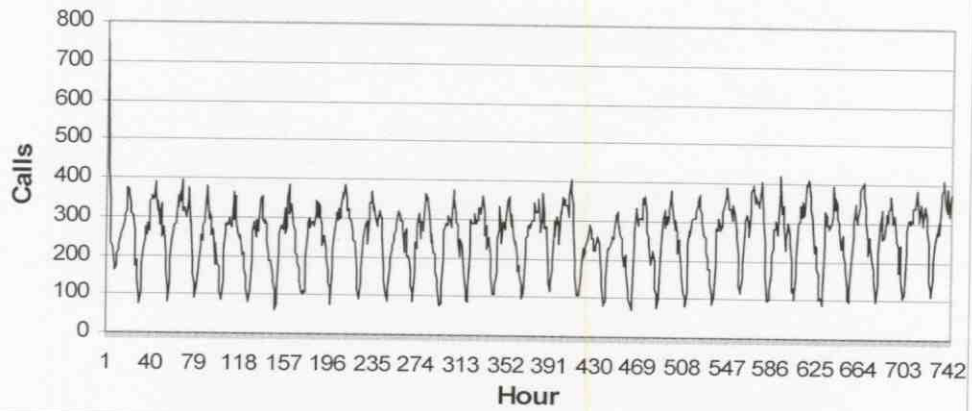
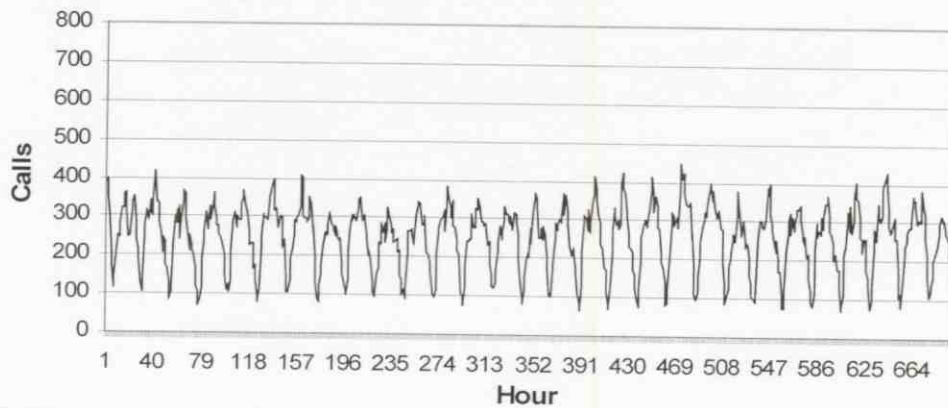


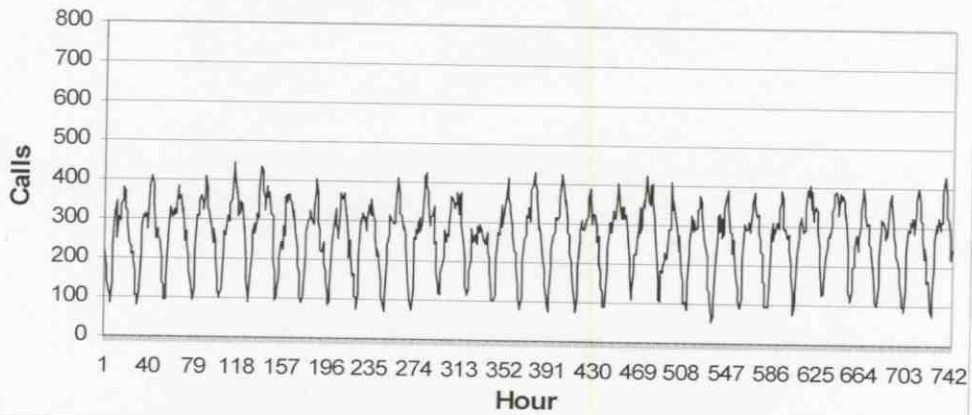
2004/01 All Calls



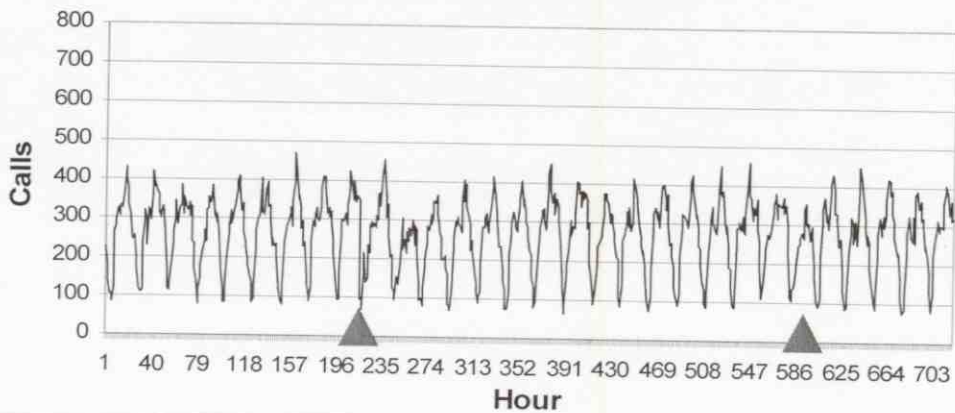
2004/02 All Calls



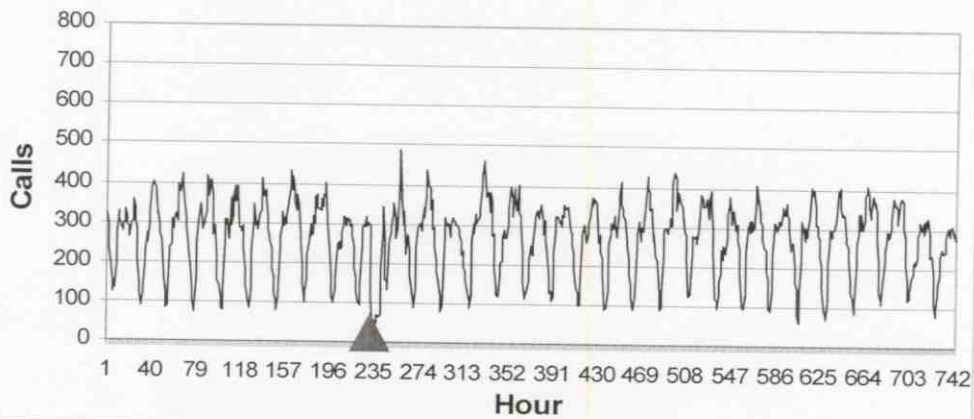
2004/03 All Calls



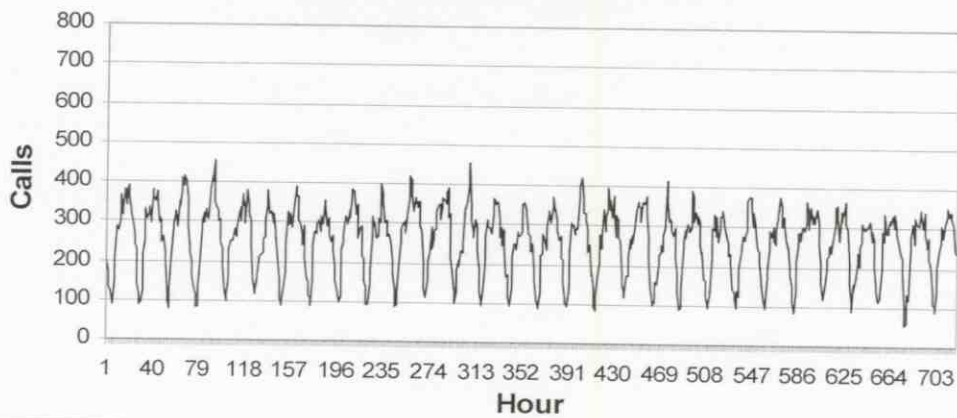
2004/04 All Calls



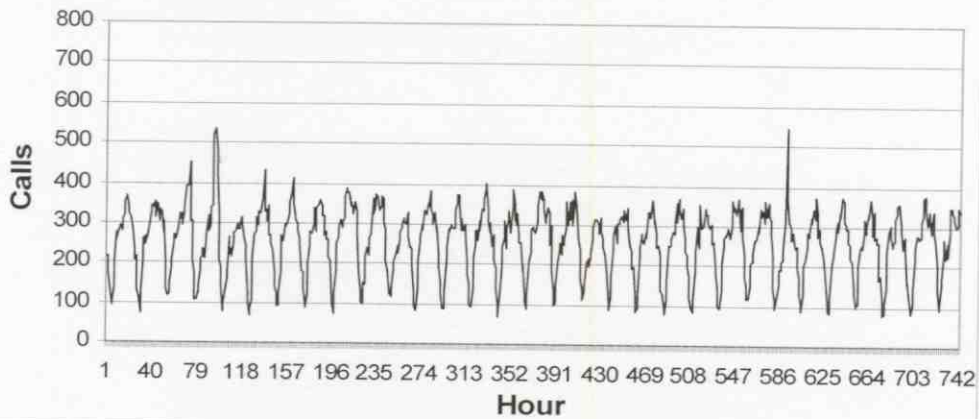
2004/05 All Calls



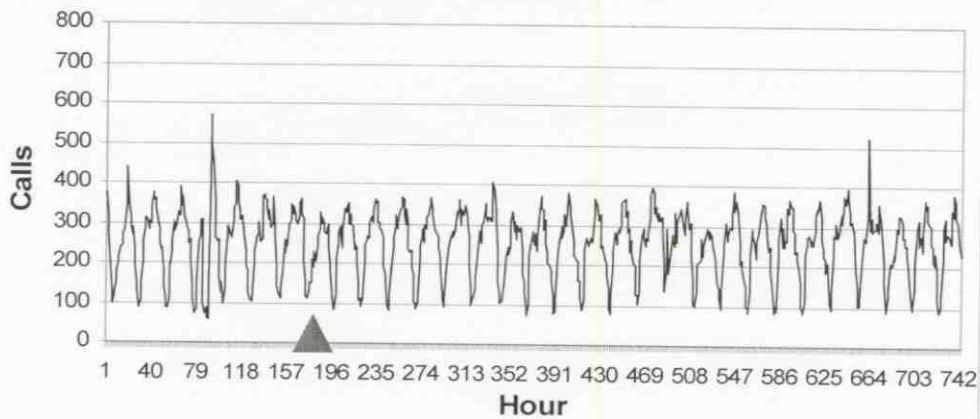
2004/06 All Calls



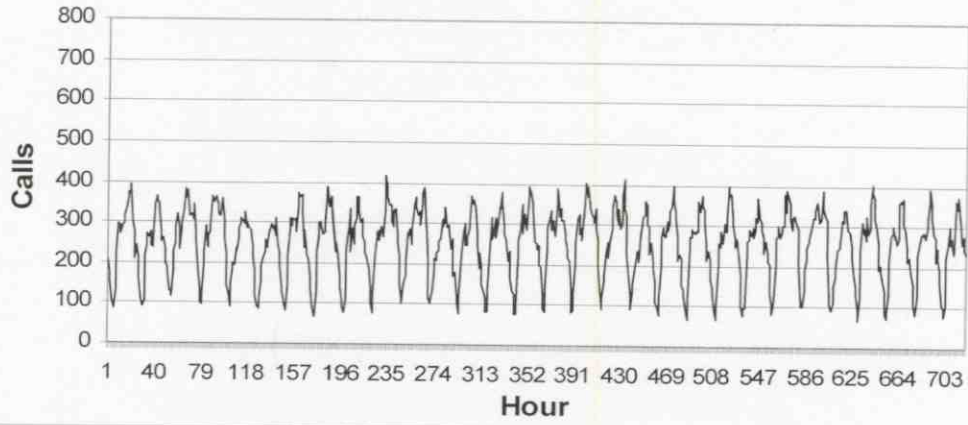
2004/07 All Calls



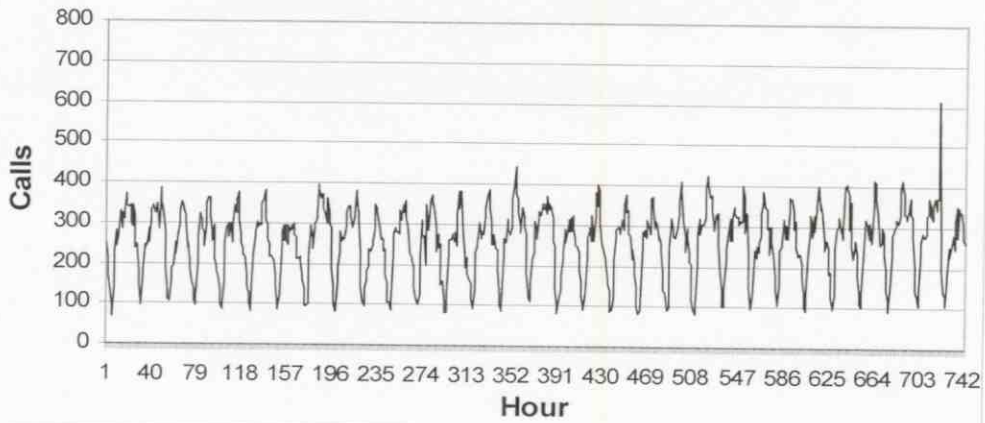
2004/08 All Calls

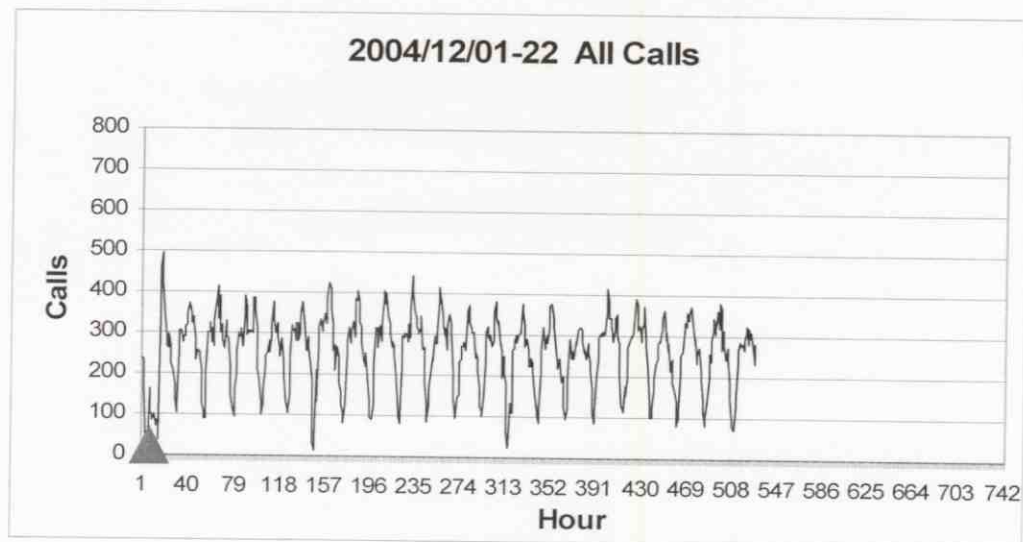
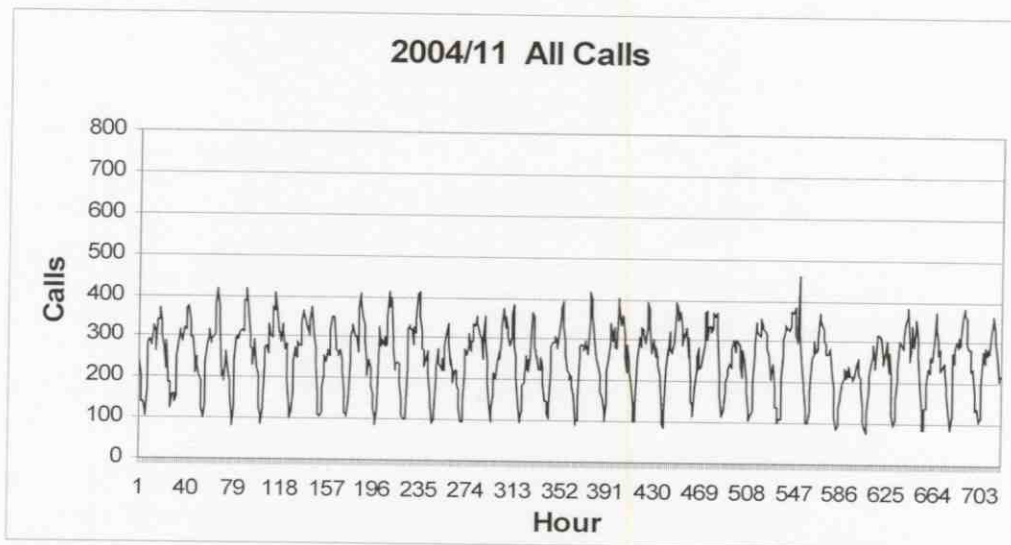


2004/09 All Calls



2004/10 All Calls





Call volume statistics from 23 September 2003 to 22 December 2004:

Max =	754
Median =	274
Average =	256
Min =	15

Distribution List

Internal

F. G. McLoughlin
M. L. Minter
D. R. Moody
A. G. Moore
R. F. Nesbit
M. S. Rosen
A. M. Shoemaker
T. J. Woodhouse
J. P. L. Woodward

Project

R. Blount, Jr. (10 copies)
S. F. Chang
F. Galdos
S. P. Morrissey
S. Nakamoto
D. P. Shaffer

External

Sharon Counterman, Houston Emergency Center (20 copies)
Barbara Evans, Houston Emergency Center
Roy Morales, Houston Emergency Center
Rene Gonzales, DC Services
Brian Jones, L. Robert Kimball & Associates, Inc.
Bryan Smith, L. Robert Kimball & Associates, Inc.
Rick Taormina, L. Robert Kimball & Associates, Inc.