



GPC 2012 IT Industry Forum

Agenda

- ▶ City Overview
- ▶ Organization
- ▶ IT Direction & Strategy over 3 years
- ▶ Projects “In Flight”
- ▶ Fortune 100/500 with Contracts
- ▶ Initiatives Under Discussion
- ▶ Questions



City Overview

1. Approximately 25,000 City of Houston employees
2. Approximately 208 employees in IT Department
3. Innovative service delivery supporting our customer's customer (DRAFT)



Organization

1. City of Houston has 21 departments
2. Information Technology Department has 5 Divisions:
 - Enterprise Applications
 - Enterprise Infrastructure
 - Project Management Office
 - Resource Management
 - Communications (Radio)



IT Direction and Strategy over 3 years

1. Service Delivery with a *Sense of Urgency*
2. IT = Innovation with requisite Investment -> IT Governance while rebranding ITD
3. Begin IT Asset Inventory Plan, Conversion and Delivery Citywide (Phase I of III)
4. Investigate an Alternative Data Center using a Managed Service Provider
5. Standardize Project Management Reporting Methodology and Citywide IT Strategic Alignment



Projects “In-Flight”

1. 700Mhz Radio
2. CSMART
3. Records Management System (RMS)
4. 311 /Smart Device (Phase II of CRM)



Fortune 100/ 500 Companies under Contract

1. Hewlett Packard
2. SHI/Dell
3. Microsoft
4. Sogeti
5. Graybar Electric
6. Cisco



Initiatives Under Discussion

1. Better utilization of current application inventory
2. Hire a Chief Information Security Officer (CISO) to start a Security Practice, based ISO Standards
3. Collaboration, Enterprise Portfolio Management and Business Process Improvements
4. Assessments of IT Organizational Structure and IT Governance
5. Developing Professional Learning Plans for IT Professionals Citywide



Questions

