New Homes for Houston Virtual Homebuyer Fair

### August 16, 2023

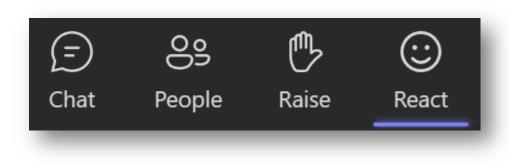


CITY OF HOUSTON HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT



## **Housing Keeping**

- Please mute your microphone
- The Homebuyer Fair is being recorded
- Send questions into the chat box
- Use the "raise hand" icon during open Q&A





## Introductions

## WHY DO YOU WANT TO BE A HOMEOWNER?



"TIRED OF RENT!" "BUILDING GENERATIONAL WEALTH"

\$



"THE AMERICAN DREAM"

"FOR SOMETHING TO CALL MY OWN"

*"FOR MY* 

CHILDREN"

THE CITY OF HOUSTON | HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

## WHAT IS THE MOST IMPORTANT THING YOU ARE LOOKING FOR IN A HOME?



THE CITY OF HOUSTON | HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

## WHAT IS YOUR BIGGEST OBSTACLE TOWARDS HOMEOWNERSHIP TODAY?



THE CITY OF HOUSTON | HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

## Partner Presentation: Fifth Ward CRC

Informational Only



# FIFTH WARD COMMUNITY REDEVELOPMENT CORPORATION

CREATING A COMMUNITY OF CHOICE

## Fifth Ward Community Redevelopment (CRC)

Fifth Ward CRC, organized in 1989, is an established entity, focused on comprehensive redevelopment of Houston's 5th Ward. The organization's primary objective is to encourage an improved quality of life through transformational projects and programming for both residents and businesses in a growing and thriving historic community with great development and revitalization potential.

To mitigate the challenges of growth and diversity, the organization works to create an inclusive, healthy, economically sustainable, and balanced neighborhood that adds value, population, and business opportunity while strengthening the existing community fabric and identity.



,

### Our Work

We will continue to lead the next phase of revitalization for 5<sup>th</sup> Ward into a more inclusive, environmentally friendly, mixed income neighborhood with a strong community fabric, cultural offerings, and economic opportunities that help stabilize and grow household income while strengthening the existing community and achieved through the following Lines of Businesses:

- <u>Real Estate Development</u>
- <u>Homeownership Promotion and Preservation</u>
- Arts and Cultural Development
- Community Engagement and Supportive Services
- <u>Economic Development</u>
- Disaster Response and Recovery

\*\* All Of The Services That Fifth Ward CRC Offers, Are Available To Everyone Who Is Interested In Reaching Their Financial Goals





## **Fifth Ward CRC Home Ownership Promotion & Preservation** Meet our HOPP team:



**Frankie Hamilton** 

Intake Specialist/Class Coordinator

fhamilton@fifthwardcrc.org



**Mary Guerra** 

HUD Certified Housing Counselor

 $\underline{mguerra@fifthwardcrc.org}$ 



Monika Galikova HUD Certified Housing Counselor mgalikova@fifthwardcrc.org



Christina Cornelius Special Initiatives Coordinator ccornelius@fifthwardcrc.org



FWCRC Presentation -

We believe **Homeownership** creates **Wealth**, so by providing our services to families in Houston and surrounding areas we help build their NET worth, invest, and create a legacy for their children

#### Services we provide:

#### Consumer Education:

- HUD Approved Home Buyer Education Classes; in Person & Virtual
- Financial Education Webinars (fourmonth cohorts)
- Lunch & Learns (monthly webinars)
- Credit Workshops
- Post-Purchase Workshops



#### Counseling:

- Pre-Purchase Counseling
- Post-Purchase Counseling
- Foreclosure Counseling
- Rental Counseling
- Credit & Budget Counseling
- Financial Coaching

#### Promotional Services:

- Intake, Outreach, and Referral Services
- Wealth and Asset Building
- Program Enhancements for BIPOC families
- Vetting and Eligibility Determination for Special Programs and Initiatives

#### **Consumer Education:**

#### > 8 hr. HUD Approved Home Buyer Education Classes

Course Offering: In-person; virtual via ZOOM; or online e-Home America self-paced classes

Cost: \$50/per household

Certificate: valid for 12 months after completing the class; certificate is a requirement when applying for Down Payment Assistance programs, or securing a lower interest rate

> Financial Education Webinars/Workshops:

Course Offering: virtual via ZOOM

<u>Cost</u>: Free of Charge

- *Thriving Together* Financial Cohort (four-month cohort webinars )
- Lunch & Learns; Fair Housing Workshops; Credit Workshops & Post-Purchase Workshops





#### **Counseling Services:**

- > Pre-Purchase Counseling
- > Post-Purchase Counseling
- Foreclosure Counseling
- Rental Counseling
- Credit & Budget Counseling
- Financial Coaching
- Rental Services

<u>Offerings</u>: virtual via ZOOM, over the phone, or in-person <u>Cost</u>: Free of Charge





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#### Is Owning a Home Something I Actually Want?

- > Make this process a family affair
- > Ask yourself:
  - Am I ready to settle down?
  - Do I want the responsibility of Homeownership?

#### Homeownership is not for everybody. It's OK to not be ready



- > Pro's of owning a home Stability & Peace of mind, Equity, Tax Benefits, Stable housing cost; Long-term investment
- > Con's of owning a home Decreased mobility, Maintenance cost, Less Amenities, Must pay property taxes



#### How Do I Know If I Am Ready To Buy a House?

- **Income** Evidence of consistent/stable income from employment, business or other sources
- Savings Seasoned and growing funds for related Mortgage requirements and closing expenses, approx. \$3,000-\$5,000 (Earnest Money, Inspection, Down Payment, Option Fees, Reserves, Escrow, Moving Cost) In case of 100% financing, funds are still needed for Reserves and Closing cost
- Credit credit score min \*620; debt-to-income ratio must fall within the lender's guidelines, usually max 45% of \*\*GMI
- \* Some lenders will approve loan with credit score under 620 \*\* GMI – Gross Monthly Income





#### Q: If I Am Not Ready, Who Can Help Me?

#### <u>A: Your Homebuying Team</u> – especially your HUD Certified Housing Counselor

- > Income We offer Financial Coaching free of charge; we connect clients with local job fairs; SBA
- > Savings We refer clients to IDA matching programs; brainstorm of any income opportunities
- Credit We offer Credit Counseling free of charge. During our counseling sessions we will review your credit report and create an Action Plan to help reduce debt and improve your credit scores to increase the probability for loan approval.





#### How Can a Housing Counselor Support You?

- > We will be your biggest cheerleader and advocate throughout your homebuying process
- > We will hold you accountable to make sure you are completing your tasks set in your personal Action Plan
- > We will be your resource center provide referrals for lenders, realtors, insurance agents, inspectors, etc.
- > We will make sure Fair Housing Laws are applied and followed during your homebuying process
- > We help take some of the stress out of the mortgage and homebuying process
- BONUS: Fifth Ward CRC is a HUD Approved Housing Counseling Agency. Our counseling and HBE classes are recognized by most Down Payment assistance programs.



Q

#### **Outline of Homebuying Journey:**



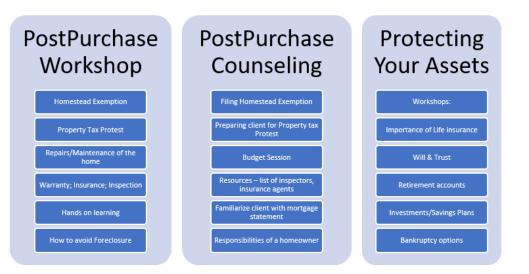


#### What the "American dream" really means? It means not only to buy a home, but also be able to keep it.

#### <u>How We Can Help AFTER</u> <u>You Buy A Home?</u>

With the proper maintenance of your home, you are passing down the biggest asset to your children





Upcoming Classes, Workshops, and Events:

#### HUD approved 8hr Homebuyer Classes for rest of 2023:

In person classes:	SEPTEMBER 16 <sup>TH</sup>	* English	
	OCTOBER 21 <sup>st</sup> English	*	
<u>Virtual classes</u> (ZOOM):	NOVEMBER 11 <sup>TH</sup>	* English	
	DECEMBER 16 <sup>TH</sup>	* English	
	AUGUST 14 <sup>TH</sup> -17 <sup>TH</sup>	* English	
	SEPTEMBER 30 <sup>TH</sup>	* Spanish	
	OCTOBER $2^{ND} - 5^{TH}$	* English	
	NOVEMBER 18 <sup>TH</sup>	* English	
STH NeighborWorks®			

AMERICA

#### Topics for each class:

- Are You Ready To Buy?
- Shopping For A Home
- Managing Your Money
- Understanding Your Credit
- Obtaining A Mortgage
- Protecting Your Investment
- Down Payment Assistance

#### > *Thriving Together* Cohort Workshops for 2023:

- Workshop #1 (Jul 25<sup>th</sup>): "Goal Setting & Budgeting"
- Workshop #2 (Aug 8<sup>th</sup>): "Importance of Savings/Understanding Credit"
- Workshop #3 (Sep 19th): "Financial Protection through Life Insurance /Wills vs Trust"
- Workshop #4 (Oct 10<sup>th</sup>): "Types of Bankruptcy / Assets management Planning for Golden years"
- GRADUATION DAY (Nov 11<sup>th</sup>): Celebration of Completing the Workshops, Receiving Certificates & Gift Cards

\* Thriving Together Cohort Are Series of Workshops, However, They Can Be Taken Individually



#### Lunch & Learn Workshops for 2023:

- August 30<sup>th</sup> : *"Homestead Exemption/Protesting Taxes"*
- September 27<sup>th</sup>: "Debt Consolidation and The Business of Savings"
- October 25<sup>th</sup>: "Rental Assistance Program / Fair Housing"
- November 15<sup>th</sup>: "Preparing Budget for The Holidays"
- December 13<sup>th</sup>: "New Year New Adventures Home Purchase vs Renting"



#### > Credit Workshop:

• <u>September 23<sup>rd</sup> (Saturday)</u>; 10am-1pm @ DeLuxe Theater; Free of Charge

#### Rental Workshop:

• November 8<sup>th</sup> (Wednesday); 11am – 1pm @ Pleasant Hill Village; Free of Charge



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- FALLing into Homeownership Resource fair
- \* Free event, everybody is welcome!
- \* October 28th, 2023





FWCRC Presentation

### **FWCRC**

### **Home Ownership Promotion & Preservation**

#### **Contact Information:**

Scan me for registration links:

#### Fifth Ward Community Redevelopment Corporation www.fifthwardcrc.org Address: 4300 Lyons Ave., Suite 300, Houston, TX 77020, USA Office Hours: Mon-Thu 9:00 a.m. to 5:00 p.m. Fri: 9:00 a.m. to 3:00 p.m. Phone number: (713) 674-0175 Email: info@fifthwardcrc.org





Homebuyer Assistance Program



#### NOTICE TO HOMEBUYER ASSISTANCE PROGRAM APPLICANTS

We have reached our funding limit. At this time, we are not processing new applications on our active list. Should our active list change, additional applications may be added for processing. If you have already received your pre-approval from HCD, continue your search for your home.







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## Homebuyer Assistance Program

- Up to \$50,000 for program-qualified Houstonians\*
- Single-Family, condominium, townhouse, co-op unit, or manufactured home on foundation
- Down payment assistance, reasonable closing costs, mortgage reduction, interest rates, prepaid items



#### \*Subject to program funding & review



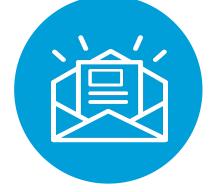


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Secure pre-approval letter for a fixed-rate mortgage from a lender Earn up to 80% Area Median Income



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## **Eligibility: Taxable Income**

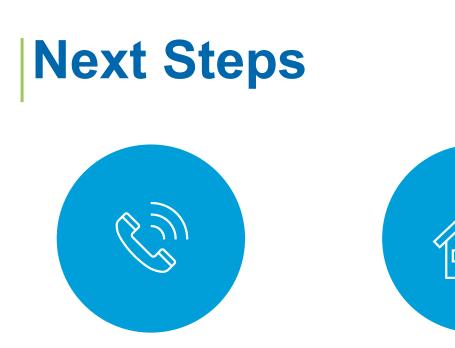
2023 Houston/The Woodlands/Sugar Land Region HUD Maximum Annual Household Income Limits\*

Household Size	80% Area Median Income (AMI)	120% Area Median Income (AMI)
1 person	\$52,000	\$78,300
2 person	\$59,650	\$89,450
3 person	\$67,100	\$100,650
4 person	\$74,550	\$111,850
5 person	\$80,550	\$120,800
6 person	\$86,500	\$129,750
7 person	\$92,450	\$138,700
8 person	\$98,450	\$147,650

### \*Household income limits increased on June 15, 2023.









Find home that is taxed by the City of Houston & pass environmental review, inspection, underwriting review

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Sign terms & conditions







## **Things To Know**

- First-time homebuyer (not owned a home in the last 3 years)
- 33% front end and 45% debt to income back-end ratio
- \$30,000 liquid asset limit
- Five-year secondary lien
- Learn about program requirements at: <u>https://houstontx.gov/housing/hap.html</u>







# New Homes for Houston

## **Affordable Homeownership**





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## New Homes For Houston Initiative

- Invest \$105M in our neighborhoods
- Over 2,000 affordable, disaster-resilient, energyefficient homes
- Affordable Homes <u>reserved</u> for Program Qualified Homebuyers
- Investment based on Affordable Homebuyer
- 4-year secondary lien
- <u>Additional</u> Developer Program Requirements MAY APPLY







# **Towne Park Village**

#### Towne Park Village - Affordable Luxury Living





#### Towne Park Village - Affordable Luxury Living



www.burghlihomes.com

Houston Tx 77022

#### Towne Park Village - Affordable Luxury Living



the right to make changes to its floor plans signs and elevations without not info@burghlihomes.net

CONTACT INFORMATION 713-691-3948

www.burghlihomes.com

4615 N.Freeway Suite 212 Houston Tx 77022

Burahli Homes

# Summary

- Price Range: \$ 250,000 \$270,000
- Sale Status: NOW
- Projected move-in: Now
- Developer Contact Info
  - Burghli Homes
  - 713-691-3948
  - Burghlihomes.com
  - info@burghlihomes.net





# New Homes for OST South Union



## Homes ranging from

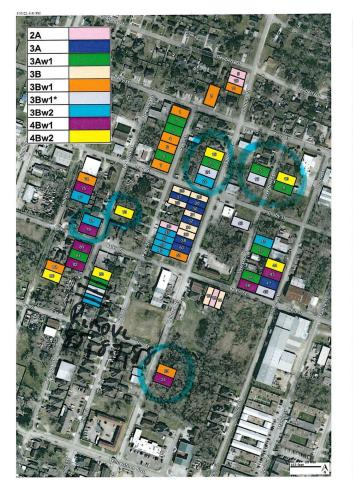
839 sq. ft. 2 bedroom 1 bath home 1431 sq. ft. 3 bedroom 2.5 bath home

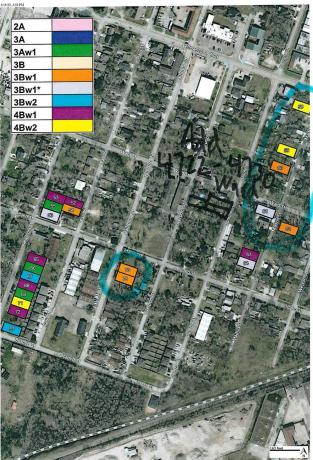


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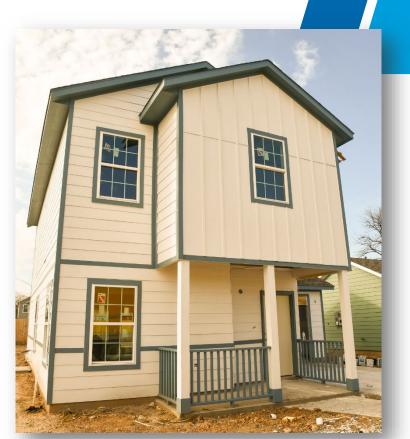
Agape Development







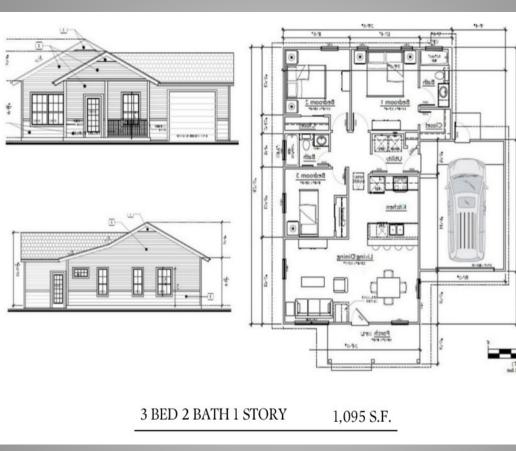








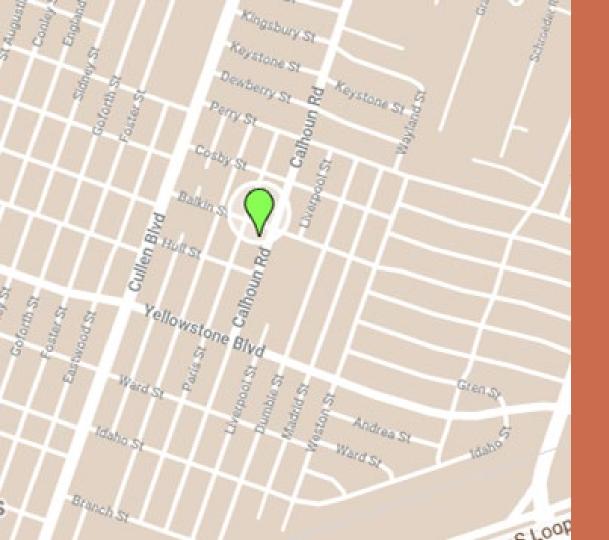




### Program Requirements

- Under 80% AMI
- Have not owned home in last 3 years.
- Up to date on taxes.
- Have income to afford monthly expenses.
- Must show a dedication to savings
- Qualify for a loan from conventional financing. (income, debt ratio, credit score)
- 620/640 credit score.
- Create will and testament.
- Must sign agreement for a second lien/deed of trust. Prevents home flipping for 20 years.
- Agape Home Buyer Training Program

Agape Development



# Agape Development

### OST / SOUTH UNION

6504 Calhoun Road Houston, Texas 77012

info@agapedevelopment.org 713-658-1001

# Summary

- Market Rate Price Range: \$ 219,000 -\$399,000\*
- Presale Status: <u>NOW</u>
- Projected move-in: Through Fall 2023
- Developer Contact Info
  - 713-658-1001
  - info@agapedevelopment.org
  - <u>https://www.agapedevelopment.org/</u>

\*Contact developer for final prices





# New Homes for Northeast Houston

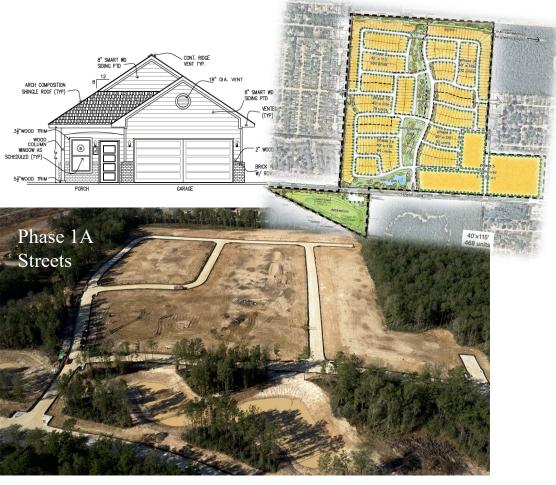




A127-acre, affordable, master-planned community serving low-to-moderate-income families.

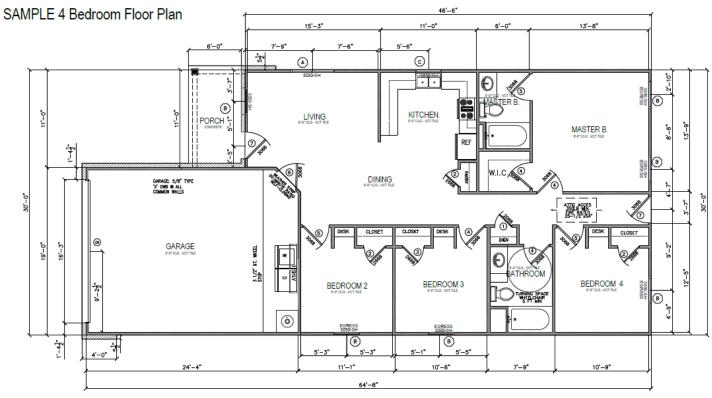
- 468 Single-family homes
- 500 Multi-family & senior units
- Legacy Community Health Clinic
- Houston Public Library Branch
- 12 Acre Park
- TXRX Makerspace
- Trees for Houston Tree Farm
- 2.2 Acre Urban Farm with Urban Harvest
- Neighborhood Resilience Hub
- Hike and Bike Trails
- Commercial Kitchen and Food Hall
- Child Care

🐨 Habitat for Humanity®





Houston Habitat for Humanity"





### **March 2023**



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Houston Habitat for Humanity

## May 2023



CITY OF HOUSTO

Habitat for Humanity

### June 2023





CITY OF HOUSTO

Habitat for Humanity

### **August 2023**



CITY OF HOUSTO

Habitat for Humanity



## **Homeownership Program**



## Eligibility

- U.S. Citizen or Permanent Legal Resident
- Income should be within 50-80% of Houston Area Median Income (A.M.I.)
- ✿ Need an acceptable Credit Score
- ✿ Demonstrate Need for Housing
- Willingness to Partner

### Download an application and virtually tour our homes at www.houstonhabitat.org

CITY OF HOUSTO

abitat for Humanity" We build strength, s

# Eligibility continued

### **Income Guidelines**

Family Size	50%	80%
1	\$31,050	\$49,600
2	\$35,450	\$56,700
3	\$39,900	\$63,800
4	\$44,300	\$70,850
5	\$47,850	\$76,550
6	\$51,400	\$82,200
7	\$54,950	\$87,900
8	\$58,500	\$93,550

### **Ability to Pay**

(Can afford the home)

- ✿ Steady income
- 50-80% of the Houston Area Median Income (AMI) per household size
- No more than 30% of monthly income toward house payment (Front Ratio- Housing Cost Ratio)
- Credit check to ensure ability to pay the monthly mortgage.
- No more than 43% of monthly income toward debt payments + house payment (Back Ratio- DTI)

### **Need for Housing**

Current housing is:

- 🔒 Not habitable
- ✿ Not safe
- Overcrowded
- Costs more than 30% of pay
   Willingness to
   Partner

(Can afford the home)

- ✿ Complete sweat equity
- Pay closing costs
- Purchase home where we build

abitat for Humanity<sup>•</sup>





abitat for Humanity®

Houston Habitat for Humanity is an equal opportunity employer and lender and follows all fair housing laws. Houston Habitat for Humanity does not discriminate based on age, race, marital or familial status, gender, creed, faith or religious affiliation.

## How do I apply?

Wisit www.houstonhabitat.org

Download the Application

Fill in, include required documents, and deliver to office drop-box or by postal mail to:

Houston Habitat for Humanity 3750 N. McCarty St. Houston, TX 77029 Attn: Homeowner Services Department

# Summary

- Price Range: \$155,000 \$195,000\*
- Presale Status: N/A, contact Developer ore more information
- Projected move-in: Summer 2023
- Developer Contact Info
  - www.houstonhabitat.org
  - 713-671-9993 x287
- www.houstonhabitat.org



#### \*Contact developer for final prices





# New Homes for **OST South Union** at MLK

## **March 2023**





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## May 2023





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### **Southern Palm**



## **Southern Palm Playground**



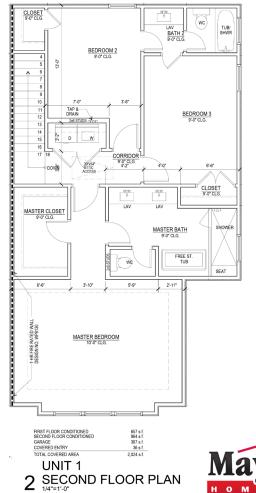
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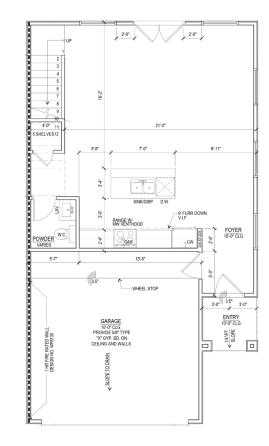


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## **Southern Palm Interior**







FIRST FLOOR CONDITIONED 657 s.f. SECOND FLOOR CONDITIONED 964 s.f. TOTAL LIVING SPACE 1,621 s.f.

UNIT 1 **1** FIRST FLOOR PLAN <sup>1/4"=1'-0"</sup>

# Summary

- Price Range: \$250,018 \$297,425\*
- Presale Status: Spring 2023
- Projected move-in: Mid-Summer 2023
- Developer Contact Info
  - Ashley Mayberry
  - 281-771-2121
  - <u>Ashley@Mayberryhomes.net</u>
- <u>https://mayberryhomes.net/</u>



#### \*Contact developer for final prices





# New Homes For Houston in 2024

## Fall 2023 Construction Start



### **Complete our Homebuyer Interest Survey to sign up for updates!**



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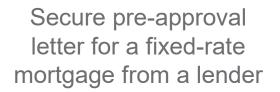


Homebuyer Prequalification









Earn up to 120% Area Median Income\*

\*Future developments may be up to 80% Area Median Income. ( 📭 ) (vextdoor) ( 📊 ) ( 🗨 





### **Eligibility: Taxable Income**

2023 Houston/The Woodlands/Sugar Land Region HUD Maximum Annual Household Income Limits\*

Household Size	80% Area Median Income (AMI)	120% Area Median Income (AMI)
1 person	\$52,000	\$78,300
2 person	\$59,650	\$89,450
3 person	\$67,100	\$100,650
4 person	\$74,550	\$111,850
5 person	\$80,550	\$120,800
6 person	\$86,500	\$129,750
7 person	\$92,450	\$138,700
8 person	\$98,450	\$147,650

#### \*Household income limits increased on June 15, 2023.





### **Homebuyer Profile**

- Family of four & one grandparent
- Inspector: \$45,480
- School Social Worker: \$48,220
- Stay at home grandparent
- Income Calculation: \$45,480 + 48,220 = \$93,700
- 120% Area Median Income for 5person household: \$114,850



Salary ranges per <u>U.S. Bureau of Labor Statistics</u>2021 Houston-Woodlands-Sugar Land Metro Area



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# **Affordability Gap**

- Fixed Rate Mortgage\*: \$250,000
- Market Rate Sales Price: \$300,000
- Affordability Gap: \$300,000 \$250,000
   = \$50,000
- Developer works with INDIVIDUAL homebuyer's Affordability Gap



\*Homebuyers will secure a fixed rate mortgage through an independent lender.





### **Secondary Lien**

- 4-year secondary lien tied to homebuyer Affordability Gap
- 25% forgiven every year
- Example: \$50,000 \* 25% = \$12,500 forgiven
- Secondary lien is COMPLETELY forgiven after 4 years
- No payments made on secondary lien UNLESS you sell/move out of home before 4 years







# **Debt to Income (DTI) Ratio**

- Debt to income ratio = monthly payments divided by gross monthly income
- Monthly mortgage payment
  - Principle, Interest, Taxes, Insurance
- Monthly Debt
  - Car payment, credit cards, student loans, medical debt, etc.
- Gross Income = Income before taxes
- DTI CANNOT exceed 45%







# **DTI Example**

- Monthly Mortgage Payment = \$2,000
- Monthly Debt = \$1,500
- Total Monthly Debt: \$2,000 + \$1,500 = \$3,500
- Gross Monthly Income = \$7,808
- DTI: \$3,500 / \$7,808 = 44%
- 45% DTI and below IS eligible!

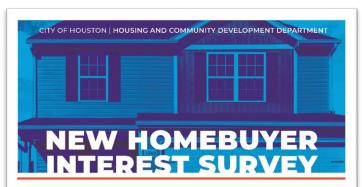






### Resources

- New Homes for Houston
  - <u>https://houstontx.gov/housing/h</u> <u>omes/new.html</u>
- New Homebuyer Interest Survey
  - <u>https://bit.ly/HCDNewHomesFor</u>
     <u>Sale</u>
- Contact Us!
  - <u>newhomebuyer@houstontx.gov</u>



#### NEW HOMES FOR HOUSTON

The City of Houston Housing and Community Development (HCD) Large Tract Division will be building new attainable single-family homes priced up to \$425,000\*. We partnered with local Developers to build energy-efficient, disaster-resilient homes throughout the City. Pre-sales will begin in Fall 2022. Complete the New Homebuyer Interest Survey and the City will let you know when new Homes are available for sale.

\*Price based on household size and Area Median Income.

#### HOW TO PARTICIPATE

- Scan the QR code below to visit the New Homebuyer Interest Survey and learn more about each development!
- Complete the Survey, and the City and our developer partners will contact you when homes are ready for purchase!







### **Program Summary**

	Homebuyer Assistance Program	New Homes for Houston
Assistance Amount	Up to <b>\$50,000.</b>	Varies dependent on development & affordability gap.
Finding A Home	Shop for a new or previously owned home throughout the City. Home must meet program eligibility requirements.	Choose a new construction home among City financed developments.
AMI% Requirement	Up to 80%.	Up to 120% for most developments, some up to 80%.
DTI Ratio	33% front end; 45% back end.	45% back end.
Secondary Lien	5 years	Standard 4 years, some developments may be longer
Website	https://houstontx.gov/housing/hap.html	https://houstontx.gov/housing/homes/new.html





# Additional Resources

### Resources

- Session 1: Credit 101
- Session 2: Building the Perfect
  Team
- Session 3: Road Rules: What to Expect
- Session 4 Housing Tune-Ups
- Visit <u>https://houstontx.gov/housing/outre</u> <u>ach/360.html</u> to learn more.



#### Session Two: Building the Perfect Team

Our newest series: **360 Road to Homeownership**, focuses on preparing to become first-time homeowners.

The four sessions include understanding the importance of building healthy credit and real expectations after homeownership, including maintenance and aftercare. The series runs from March through June 2023.

During the second session, you will learn the importance of building a solid team of business professionals, including real estate agents, brokers, mortgage officers, and inspectors.







**Cities for Financial Empowerment** Fund





### Houston Financial Empowerment Centers

### **Core Elements of the FEC Model**

The Financial Empowerment Center initiative offers professional, one-onone financial counseling as a free public service for all residents.



### **FEC Locations & Contact Info**

#### Acres Home Multi-Service Center

6719 W. Montgomery Road, Suite 223, Houston, TX 77091

#### Sunnyside Multi-Service Center

4410 Reed Road

Houston, TX 77051

Magnolia Multi-Service Center

7037 Capitol Street, Suite A, Houston, TX 77011

Kashmere Gardens Multi-Service Center 4802 Lockwood Dr.

#### Houston, TX 77026



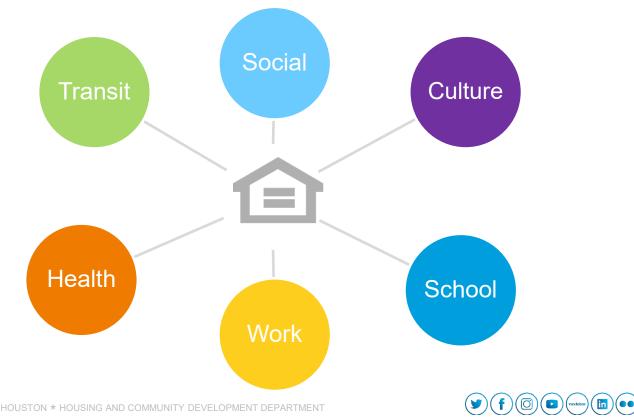
#### **Contact Information**

- <u>https://fecpublic.my.site.com/fecbot/s/referral?c</u> city=0010f00002VgXRd
- Non-Profit Program Manager: Roberto Howard
- Phone: 281.883.7940
- Email: rhoward@serjobs.org



# FAIR HOUSING BASICS

### **Importance of Fair Housing**





# The Fair Housing Act Covers:

- The rental or sale of housing
  - Housing availability
  - Housing terms/conditions/privileges
- Housing services or facilities
- Advertising
- Lending and insurance
- Reasonable accommodations and modifications
- Harassment
- Retaliation





### **Protected Classes**

The Fair Housing Act prohibits housing discrimination against any of the following protected classes:

- Race
- Color
- National Origin
- Religion
- Sex
- Familial Status
- Disability







# Filing a Fair Housing Complaint



U.S. Department of Housing & Urban Development

1.800.669.9777 or www.HUD.gov

Texas Workforce Commission Civil Rights Division 1.888.452.4778

**Greater Houston Fair Housing Center** 713.641.3247



CITY OF HOUSTON **\*** HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT





# What does housing discrimination look like?





CITY OF HOUSTON \* HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT



- "If I were a single woman like you, I would want to rent in an area where it's safer."
- "I don't think you would be happy in this neighborhood."
- "With young children, would you feel safe living on a busy street like this?"
- "We typically invite families with kids to apply for first-floor units."

### Common Discriminatory

Statements

### Steering

- Occurs when a real estate agent or landlord attempts to direct a home seeker to a particular area based on their protected class
- To avoid steering realtors should
  - Show all available properties to all homebuyers
  - Allow homebuyers to make decisions about which properties should be viewed or if the property is a good fit for them
  - Direct homebuyers to reliable resources such as the local school district, law enforcement, or Census Bureau to obtain information about neighborhood demographics





### **Fair Housing Resources**



Fair Housing Information & Downloads https://bit.ly/HCDD-FairHousing



Fair Housing & Landlord-Tenant Hotline 832.394.6200 ext. 5



Fair Housing Education & Outreach FairHousing@houstontx.gov











2100 Travis Street, 9th floor, Houston, TX 77002 832-394-6200 www.houstontx.gov/housing





