



Benefits and Premiums are effective January 1, 2021 through December 31, 2021

SUMMARY OF BENEFITS
 PROVIDED BY AETNA LIFE INSURANCE COMPANY

PLAN FEATURES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Monthly Premium	Please contact your former employer/union/trust for more information on your plan premium.	
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Annual Deductible	\$0	\$0
This is the amount you have to pay out of pocket before the plan will pay its share for your covered Medicare Part A and B services.		

Annual Maximum Out-of-Pocket Amount	Network Services:	Network and out-of-network services:
	\$3,400	\$5,000 for in and out-of-network services combined

Annual maximum out-of-pocket limit amount includes any deductible, copayment or coinsurance that you pay. It will apply to all medical expenses except hearing aid reimbursement, vision reimbursement and Medicare prescription drug coverage that may be available on your plan.

HOSPITAL CARE	This is what you pay for network providers	This is what you pay for out-of-network providers
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Inpatient Hospital Care	\$300 per stay	30% per stay
The member cost sharing applies to covered benefits incurred during a member's inpatient stay.		

Prior authorization or physician's order may be required.

Outpatient Hospital Care	\$150	30%
Prior authorization or physician's order may be required.		

PHYSICIAN SERVICES	This is what you pay for network providers	This is what you pay for Out-of-network providers
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Primary Care Physician Visits	\$0	30%
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Includes services of an internist, general physician, family practitioner for routine care as well as diagnosis and treatment of an illness or injury and in-office surgery.

Physician Specialist Visits	\$15	30%
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Primary Care Physician Selection	Optional	Not Applicable
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There is no requirement for member pre-certification. Your provider will do this on your behalf.

Referral Requirement	None	
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PREVENTIVE CARE	This is what you pay for network providers	This is what you pay for out-of-network providers
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Annual Wellness Exams	\$0	30%
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One exam every 12 months.

Routine Physical Exams	\$0	30%
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One exam every 12 months.

Medicare Covered Immunizations	\$0	\$0
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Pneumococcal, Flu, Hepatitis B

Routine GYN Care (Cervical and Vaginal Cancer Screenings)	\$0	30%
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One routine GYN visit and pap smear every 24 months.

Routine Mammograms (Breast Cancer Screening)	\$0	30%
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One baseline mammogram for members age 35-39; and one annual mammogram for members age 40 & over.

Routine Prostate Cancer Screening Exam	\$0	30%
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For covered males age 50 & over, every 12 months.

Routine Colorectal Cancer Screening	\$0	30%
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For all members age 50 & over.

Routine Bone Mass Measurement	\$0	30%
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Medicare Diabetes Prevention Program (MDPP)	\$0	30%
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12 months of core session for program eligible members with an indication of pre-diabetes.

Additional Medicare Preventive Services	\$0	30%
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- Ultrasound screening for abdominal aortic aneurysm (AAA)
- Cardiovascular disease screening
- Diabetes screening tests and diabetes self-management training (DSMT)
- Medical nutrition therapy
- Glaucoma screening
- Screening and behavioral counseling to quit smoking and tobacco use
- Screening and behavioral counseling for alcohol misuse
- Adult depression screening
- Behavioral counseling for and screening to prevent sexually transmitted infections
- Behavioral therapy for obesity
- Behavioral therapy for cardiovascular disease
- Behavioral therapy for HIV screening
- Hepatitis C screening
- Lung cancer screening

EMERGENCY AND URGENT MEDICAL CARE	This is what you pay for network providers	This is what you pay for out-of-network providers
Emergency Care; Worldwide (waived if admitted)	\$50	\$50
Urgently Needed Care; Worldwide	\$50	\$50
DIAGNOSTIC PROCEDURES	This is what you pay for network providers	This is what you pay for out-of-network providers
Outpatient Diagnostic Laboratory	\$0	30%
Prior authorization or physician's order may be required.		
Outpatient Diagnostic X-ray	\$0	30%
Prior authorization or physician's order may be required.		
Outpatient Diagnostic Testing	\$15	30%
Prior authorization or physician's order may be required.		
Outpatient Complex Imaging	\$100	30%



Prior authorization or physician's order may be required.

HEARING SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Routine Hearing Screening	\$0	30%
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One exam every 12 months.

DENTAL SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Medicare Covered Dental	\$0	30%
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Non-routine care covered by Medicare.

Prior authorization or physician's order may be required.

VISION SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Routine Eye Exams	\$0	30%
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One annual exam every 12 months.

Diabetic Eye Exams	\$0	30%
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Vision Eyewear Reimbursement	\$50 once every 12 months	
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Applies to in or out of network

MENTAL HEALTH SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Inpatient Mental Health Care	\$300 per stay	30% per stay
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The member cost sharing applies to covered benefits incurred during a member's inpatient stay.

Prior authorization or physician's order may be required.

Outpatient Mental Health Care	\$15	30%
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Prior authorization or physician's order may be required.

Inpatient Substance Abuse	\$300 per stay	30% per stay
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The member cost sharing applies to covered benefits incurred during a member's inpatient stay.

Prior authorization or physician's order may be required.

Outpatient Substance Abuse	\$15	30%
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Prior authorization or physician's order may be required.



SKILLED NURSING SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Skilled Nursing Facility (SNF) Care	\$0 copay per day, day(s) 1-20; \$100 copay per day, day(s) 21-100	30%
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Limited to 100 days per Medicare Benefit Period*.

The member cost sharing applies to covered benefits incurred during a member's inpatient stay. Prior authorization or physician's order may be required.

*A benefit period begins the day you go into a hospital or skilled nursing facility. The benefit period ends when you haven't received any inpatient hospital care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a skilled nursing facility after one benefit period has ended, a new benefit period begins. There is no limit to the number of benefit periods.

PHYSICAL THERAPY SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Outpatient Rehabilitation Services	\$15	30%
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(Speech, Physical, and Occupational therapy)

Prior authorization or physician's order may be required.

AMBULANCE SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Ambulance Services	\$15	30%
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Prior authorization or physician's order may be required.

MEDICARE PART B DRUGS	This is what you pay for network providers	This is what you pay for out-of-network providers
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Medicare Part B Prescription Drugs	15%	30%
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ADDITIONAL SERVICES	This is what you pay for network providers	This is what you pay for out-of-network providers
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Blood Covered in and out of network	All components of blood are covered beginning with the first pint.	
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Observation Care Covered in and out of network	Your cost share for Observation Care is based upon the services you receive.	
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Outpatient Surgery	\$150	30%
Prior authorization or physician's order may be required.		
Home Health Agency Care	\$0	30%
Prior authorization or physician's order may be required.		
Hospice Care	Covered by Original Medicare at a Medicare certified hospice.	
Cardiac Rehabilitation Services	\$15	30%
Pulmonary Rehabilitation Services	\$15	30%
Radiation Therapy	\$15	30%
Chiropractic Services	\$15	30%
Limited to Original Medicare - covered services for manipulation of the spine. Prior authorization or physician's order may be required.		
Durable Medical Equipment/ Prosthetic Devices	10%	30%
Prior authorization or physician's order may be required.		
Podiatry Services	\$15	30%
Limited to Original Medicare covered benefits only.		
Diabetic Supplies	\$0	15%
Includes supplies to monitor your blood glucose from LifeScan. Prior authorization or physician's order may be required.		
Outpatient Dialysis Treatments	\$30	\$30
Prior authorization or physician's order may be required.		
ADDITIONAL NON-MEDICARE COVERED SERVICES	This is what you pay for Network Providers	This is what you pay for Out-of-Network Providers
Fitness Benefit	Silver Sneakers	
Resources For Living[®]	Covered	
For help locating resources for every day needs.		
Teladoc	Covered	
Telemedicine services with a Teladoc provider covered at PCP cost share. State mandates may apply.		



CITY OF HOUSTON
Aetna MedicareSM Plan (PPO)
Basic PPO Plan
Rx \$10/\$15/\$30/\$45/\$75

Telehealth

Covered

Telemedicine Services. Telehealth services covered when provided by PCP, Behavioral Health or Urgent Care providers. Member cost share will apply based on services rendered.

See next page for Pharmacy-Prescription Drug Benefits.



PHARMACY - PRESCRIPTION DRUG BENEFITS

Calendar-year deductible for prescription drugs \$0

Prescription drug calendar year deductible must be satisfied before any Medicare Prescription Drug benefits are paid. Covered Medicare Prescription Drug expenses will accumulate toward the pharmacy deductible.

Pharmacy Network P1

Your Medicare Part D plan is associated with pharmacies in the above network. To find a network pharmacy, you can visit our website (<http://www.aetnaretireplans.com>).

Formulary (Drug List) GRP B2 Plus

Initial Coverage Limit (ICL) \$4,130

The Initial Coverage Limit includes the plan deductible, if applicable. This is your cost sharing until covered Medicare prescription drug expenses reach the Initial Coverage Limit (and after the deductible is satisfied, if your plan has a deductible):

5 Tier Plan	Standard retail cost sharing up to a 30 - day supply	Preferred retail cost sharing up to a 30 - day supply	Standard retail or standard mail order cost sharing up to a 90 - day supply	Preferred retail cost sharing up to a 90 - day supply	Preferred mail order cost sharing up to a 90 - day supply
Tier 1 - Preferred Generic Generic Drugs	\$15	\$10	\$45	\$30	\$30
Tier 2 - Generic Generic Drugs	\$20	\$15	\$60	\$45	\$45
Tier 3 - Preferred Brand Preferred Brand Drugs	\$35	\$30	\$105	\$90	\$90



5 Tier Plan	Standard retail cost sharing up to a 30 - day supply	Preferred retail cost sharing up to a 30 - day supply	Standard retail or standard mail order cost sharing up to a 90 - day supply	Preferred retail cost sharing up to a 90 - day supply	Preferred mail order cost sharing up to a 90 - day supply
Tier 4 - Non-Preferred Brand Non-Preferred Brand Drugs	\$50	\$45	\$150	\$135	\$135
Tier 5 - Specialty Includes high-cost/unique generic and brand drugs	\$80	\$75	Limited to one-month supply	Limited to one-month supply	Limited to one-month supply

Coverage Gap

The Coverage Gap starts once covered Medicare prescription drug expenses have reached the Initial Coverage Limit. Here’s your cost-sharing for covered Part D drugs after the Initial Coverage Limit and until you reach \$6,550 in prescription drug expenses:

Your former employer/union/trust provides additional coverage during the Coverage Gap stage for covered drugs. This means that you will generally continue to pay the same amount for covered drugs throughout the Coverage Gap stage of the plan as you paid in the Initial Coverage stage. Coinsurance-based cost-sharing is applied against the overall cost of the drug, prior to the application of any discounts or benefits.



Catastrophic Coverage:

Greater of 5% of the cost of the drug - or -
\$3.70 for a generic drug or a drug that is
treated like a generic and \$9.20 for all
other drugs.

Catastrophic Coverage benefits start once \$6,550 in true out-of-pocket costs is incurred.

Requirements:

Precertification

Applies

Step-Therapy

Applies

Enhanced Drug Benefit

- Not Covered

For more information about Aetna plans, go to www.aetna.com or call Member Services at toll-free at 1-888-267-2637 (TTY: 711). Hours are 8 a.m. to 6 p.m. local time, Monday through Friday.

Medical Disclaimers

Not all PPO Plans are available in all areas

The provider network may change at any time. You will receive notice when necessary.

Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

In case of emergency, you should call 911 or the local emergency hotline. Or you should go directly to an emergency care facility.

The complete list of services can be found in the Evidence of Coverage (EOC). You can request a copy of the EOC by contacting Member Services at 1-888-267-2637 (TTY: 711). Hours are 8 a.m.



to 9 p.m. EST, Monday through Friday.

The following is a partial list of what isn't covered or limits to coverage under this plan:

- Services that are not medically necessary unless the service is covered by Original Medicare or otherwise noted in your Evidence of Coverage
- Plastic or cosmetic surgery unless it is covered by Original Medicare
- Custodial care
- Experimental procedures or treatments that Original Medicare doesn't cover
- Outpatient prescription drugs unless covered under Original Medicare Part B

You may pay more for out-of-network services. Prior approval from Aetna is required for some network services. For services from a non-network provider, prior approval from Aetna is recommended. Providers must be licensed and eligible to receive payment under the federal Medicare program and willing to accept the plan.

Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Aetna will pay any non contracted provider (that is eligible for Medicare payment and is willing to accept the Aetna Medicare Plan) the same as they would receive under Original Medicare for Medicare covered services under the plan.

Pharmacy Disclaimers

Aetna's retiree pharmacy coverage is an enhanced Part D Employer Group Waiver Plan that is offered as a single integrated product. The enhanced Part D plan consists of two components: basic Medicare Part D benefits and supplemental benefits. Basic Medicare Part D benefits are offered by Aetna based on our contract with CMS. We receive monthly payments from CMS to pay for basic Part D benefits. Supplemental benefits are non-Medicare benefits that provide enhanced coverage beyond basic Part D. Supplemental benefits are paid for by plan sponsors or



members and may include benefits for non-Part D drugs. Aetna reports claim information to CMS according to the source of applicable payment (Medicare Part D, plan sponsor or member).

Aetna's pharmacy network includes limited lower-cost, preferred pharmacies in some rural areas of the country. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-800-594-9390 (TTY: 711) or consult the online pharmacy directory at <http://www.aetnaretireplans.com>.

The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

You must use network pharmacies to receive plan benefits except in limited, non-routine circumstances as defined in the EOC. In these situations, you are limited to a 30 day supply.

Pharmacy clinical programs such as precertification, step therapy and quantity limits may apply to your prescription drug coverage.

If you reside in a long-term care facility, your cost share is the same as at a retail pharmacy and you may receive up to a 31 day supply.

Members who get "extra help" don't need to fill prescriptions at preferred network pharmacies to get Low Income Subsidy (LIS) copays.

Specialty pharmacies fill high-cost specialty drugs that require special handling. Although specialty pharmacies may deliver covered medicines through the mail, they are not considered "mail-order pharmacies." Therefore, most specialty drugs are not available at the mail-order cost share.

For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 7-10 days. You can call 1-888-792-3862, (TTY users should call 711) 24 hours a day, seven days a week, if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery.



The Medicare Coverage Gap Discount Program provides manufacturer discounts on brand name drugs. The amount you pay and the amount discounted by the manufacturer count toward your out-of-pocket costs as if you had paid them and moves you through the coverage gap.

Coinsurance-based cost-sharing is applied against the overall cost of the drug, prior to the application of any discounts or benefits.

There are three general rules about drugs that Medicare drug plans will not cover under Part D. This plan cannot:

- Cover a drug that would be covered under Medicare Part A or Part B.
- Cover a drug purchased outside the United States and its territories.
- Generally cover drugs prescribed for “off label” use, (any use of the drug other than indicated on a drug's label as approved by the Food and Drug Administration) unless supported by criteria included in certain reference books like the American Hospital Formulary Service Drug Information, the DRUGDEX Information System and the USPDI or its successor.

Additionally, by law, the following categories of drugs are not normally covered by a Medicare prescription drug plan unless we offer enhanced drug coverage for which additional premium may be charged. These drugs are not considered Part D drugs and may be referred to as “exclusions” or “non-Part D drugs”. These drugs include:

- Drugs used for the treatment of weight loss, weight gain or anorexia
- Drugs used for cosmetic purposes or to promote hair growth
- Prescription vitamins and mineral products, except prenatal vitamins and fluoride preparations
- Outpatient drugs that the manufacturer seeks to require that associated tests or monitoring services be purchased exclusively from the manufacturer as a condition of sale
- Drugs used to promote fertility
- Drugs used to relieve the symptoms of cough and colds
- Non-prescription drugs, also called over-the-counter (OTC) drugs



- Drugs when used for the treatment of sexual or erectile dysfunction

Plan Disclaimers

Aetna Medicare is a HMO and PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal.

Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change. Plans are offered by Aetna Health Inc., Aetna Health of California Inc., and/or Aetna Life Insurance Company (Aetna).

You must be entitled to Medicare Part A and continue to pay your Part B premium and Part A, if applicable.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.

If there is a difference between this document and the Evidence of Coverage (EOC), the EOC is considered correct.

You can read the *Medicare & You 2021* Handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (<http://www.medicare.gov>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-888-267-2637 (TTY: 711). Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-267-2637 (TTY: 711). Traditional Chinese: 注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 1-888-267-2637 (TTY: 711).

You can also visit our website at www.aetnaretireplans.com. As a reminder, our website has



the most up-to-date information about our provider network (Provider Directory) and our list of covered drugs (Formulary/Drug List).

Aetna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Aetna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Aetna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call the phone number listed in this material.

If you believe that Aetna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Aetna Medicare Grievance Department, P.O. Box 14067, Lexington, KY 40512. You can also file a grievance by phone by calling the phone number listed in this material (TTY: 711). If you need help filing a grievance, call the phone number listed in this material. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. You can also contact the Aetna Civil Rights Coordinator by phone at 1-855-348-1369, by email at MedicareCRCoordinator@aetna.com, or by writing to Aetna Medicare Grievance Department, ATTN: Civil Rights Coordinator, P.O. Box 14067, Lexington, KY 40512.

Aetna is the brand name used for products and services provided by one or more of the Aetna



group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health Care plans and their affiliates (Aetna).

TTY: 711

If you speak a language other than English, free language assistance services are available. Visit our website or call the phone number listed in this document. (English)

Si habla un idioma que no sea inglés, se encuentran disponibles servicios gratuitos de asistencia de idiomas. Visite nuestro sitio web o llame al número de teléfono que figura en este documento. (Spanish)

如果您使用英文以外的語言，我們將提供免費的語言協助服務。請瀏覽我們的網站或撥打本文件中所列的電話號碼。 (Traditional Chinese)

Kung hindi Ingles ang wikang inyong sinasalita, may maaari kayong kuning mga libreng serbisyo ng tulong sa wika. Bisitahin ang aming website o tawagan ang numero ng telepono na nakalista sa dokumentong ito. (Tagalog)

Si vous parlez une autre langue que l'anglais, des services d'assistance linguistique gratuits vous sont proposés. Visitez notre site Internet ou appelez le numéro indiqué dans ce document. (French)

Nếu quý vị nói một ngôn ngữ khác với Tiếng Anh, chúng tôi có dịch vụ hỗ trợ ngôn ngữ miễn phí. Xin vào trang mạng của chúng tôi hoặc gọi số điện thoại ghi trong tài liệu này. (Vietnamese)

Wenn Sie eine andere Sprache als Englisch sprechen, stehen Ihnen kostenlose Sprachdienste zur Verfügung. Besuchen Sie unsere Website oder rufen Sie die Telefonnummer in diesem Dokument an. (German)

영어가 아닌 언어를 쓰시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 저희 웹사이트를 방문하시거나 본 문서에 기재된 전화번호로 연락해 주십시오. (Korean)

Если вы не владеете английским и говорите на другом языке, вам могут предоставить бесплатную языковую помощь. Посетите наш веб-сайт или позвоните по номеру, указанному в данном документе. (Russian)

إذا كنت تتحدث لغة غير الإنجليزية، فإن خدمات المساعدة اللغوية المجانية متاحة. تفضل بزيارة موقعنا على الويب أو اتصل برقم الهاتف المدرج في هذا المستند (Arabic)

अगर आप अंग्रेजी के अलावा कोई अन्य भाषा बोलते हैं, तो मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। हमारी वेबसाइट पर जाएं या इस दस्तावेज़ में दिए गए फोन नंबर पर कॉल करें। (Hindi)



Nel caso Lei parlasse una lingua diversa dall'inglese, sono disponibili servizi di assistenza linguistica gratuiti. Visiti il nostro sito web oppure chiami il numero di telefono elencato in questo documento. (Italian)

Caso você seja falante de um idioma diferente do inglês, serviços gratuitos de assistência a idiomas estão disponíveis. Acesse nosso site ou ligue para o número de telefone presente neste documento. (Portuguese)

Si ou pale yon lòt lang ki pa Anglè, wap jwenn sèvis asistans pou lang gratis ki disponib. Vizite sitwèb nou an oswa rele nan nimewo telefòn ki make nan dokiman sa a. (Haitian Creole)

Jeżeli nie posługują się Państwo językiem angielskim, dostępne są bezpłatne usługi wsparcia językowego. Proszę odwiedzić naszą witrynę lub zadzwonić pod numer podany w niniejszym dokumencie. (Polish)

英語をお話しにならない方は、無料の言語支援サービスを受けることができます。弊社のウェブサイトアクセスするか、または本書に記載の電話番号にお問い合わせください。 (Japanese)

Nëse nuk flisni gjuhën angleze, shërbime ndihmëse gjuhësore pa pagesë janë në dispozicionin tuaj. Vizitoni faqen tonë në internet ose merrni në telefon numrin e telefonit në këtë dokument. (Albanian)

ከእንግሊዝኛ ሌላ ቋንቋ የሚናገሩ ከሆነ ነጻ የቋንቋ ድጋፍ አገልግሎቶችን ማግኘት ይቻላል። የእኛን ድረ-ገጽ ይጎብኙ ወይም በዚህ ሰነድ ላይ የተዘረዘረውን ስልክ ቁጥር በመጠቀም ይደውሉ። (Amharic)

Եթե խոսում եք անգլերենից բացի մեկ այլ լեզվով, ապա Ձեզ համար հասանելի են լեզվակալան աջակցման անվճար ծառայություններ: Այցելելք մեր վեբ կայքը կամ զանգահարելք այս փաստաթղթում նշված հեռախոսահամարով: (Armenian)

যদি আপনি ইংরেজী ব্যতীত অন্য কোনো ভাষায় কথা বলেনতাহলে বিনামূল্যের দোভাষীর পরিষেবা উপলব্ধ আছে। আমাদের ওয়েবসাইট দেখুন এবং এই নথিতে তালিকাভুক্ত ফোন নম্বরে ফোন করুন। (Bengali)

បើលោកអ្នកនិយាយភាសាផ្សេងពីភាសាអង់គ្លេស សេវាកម្មជំនួយផ្នែកភាសាមានផ្តល់ជូនដោយឥតគិតថ្លៃ។ សូមចូលមើលគេហទំព័ររបស់យើងខ្ញុំ ឬហៅទៅកាន់លេខទូរស័ព្ទដែលមានរាយនៅក្នុងឯកសារនេះ។ (Khmer)

Ako govorite neki jezik koji nije engleski, dostupne su besplatne jezičke usluge. Posetite našu internet stranicu ili nazovite broj telefona navedenog u ovom dokumentu. (Serbo-Croatian)

Na ye jam thuɔŋdět tēnē thoŋ ë Dīŋlīth, ke kuɔɔny luiłooi ë thok ë path aa tō thīn. Nem yōt tēn internet tēdē ke yī cōl akuēn cōtmeec cī gat thin nē athōr du yic. (Dinka)

Als u een andere taal spreekt dan Engels, is er gratis taalondersteuning beschikbaar. Bezoek onze website



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Basic PPO Plan
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اگر آپ انگریزی کے علاوہ دوسری زبان بولتے ہیں تو، زبان سے متعلق مدد کی مفت خدمات دستیاب ہیں۔ ہماری ویب سائٹ
ملاحظہ کریں یا اس دستاویز میں درج فون نمبر پر کال کریں۔ (Urdu)

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דעם טעלעפאן נומער וואס שטייט אויף דעם דאקומענט (Yiddish)

Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, go to www.aetna.com.

*****This is the end of this plan benefit summary*****

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