



North Houston

TestFirst Drug & Alcohol Testing
North Houston Clinic & City of Houston
Afterhours/Weekend Services

Ron Brown, PhD

TestFirst Central/North Houston Clinics

testfirstnorthhouston@gmail.com

Central Location

(O) (281) 781-7674

(F) (281) 781-7618

1213 Hermann Dr. STE 125

Houston TX, 77004

North Location

(O) (281) 671-6608

8300 FM 1960 W. STE 464

Houston, TX 77389



North Houston

Mobile Services

First Point of Contact:

Brian Babin (Dispatcher/Office Manager)

Email: testfirst.brian@gmail.com

Phone: (346) 274-1188

Alternate Phone: (713) 409-7466

***Brian is also available via text at these numbers.**

Second Point of Contact:

Ron Brown, PhD (Owner)

Email: Testfirstnorthhouston@gmail.com

Phone: (832) 428-7204

***Ron is also available via text at this number.**

Third Point of Contact:

Doug Turner (Mobile Manager)

Email: douglasturner@email.com

Phone: (832) 607-4007

***Doug is also available via text at this number.**

Test First Fax Number:

(281) 781-7618

All the listed phone numbers are capable of receiving texts, which might offer a quicker alternative should calling not yield an immediate response.

City of Houston Employee (COH) and other callers will be greeted professionally and consistently.

We will triage the calls exactly per Alere's instructions:

- If it's a true emergency, the COH employee will be asked to call 911 or go the nearest emergency room.
- If it's non-urgent, the COH employee may convey the incident, address, and other pertinent information to the on-call dispatcher.

- If the on-call dispatcher is on another call and does not answer immediately, the caller should leave a message with their name, number, and any other pertinent information and someone will contact the caller back within 10 minutes.

Escalation process:

- If no response, send a text and or email 5 minutes later.
- If no response after 10 minutes, call the dispatcher twice (10 and 20 minutes).

The TestFirst staff will always be available to answer questions, document incidents, and schedule exams at a nearby facility or with an on-site mobile collector.

Revised: 2/13/24