

Office of International Communities (OIC)

OIC reaches out to the city's diverse international communities to facilitate their successful civic, economic and cultural integration into Houston. This includes educating immigrant communities about their rights and responsibilities and connecting them to city and community services. The office also promotes civic leadership and engagement through advisory committees and partnerships with local agencies.

Terence O'Neill
Division Manager
Phone: 832.393.1010

Office for People with Disabilities (OPD)

OPD is the City's primary advocate for the rights and needs of people with disabilities. The office serves as a liaison between government officials and the public, working under the advisement of the Houston Commission on Disabilities. OPD assists citizens with disabilities by connecting them to city services and community resources. The office collaborates with local agencies to offer a myriad of services, including legal clinics, financial workshops, job fairs and cultural events.

Landon Taylor
Assistant Director
832.394.0814

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Department of Neighborhoods
City of Houston
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Contact us:

832-394-0600

contact.don@houstontx.gov

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www.houstontx.gov/neighborhoods

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CITY OF HOUSTON



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***Improving the quality of life
in Houston communities***



Department of Neighborhoods (DON)

DON is dedicated to improving the quality of life in Houston neighborhoods through the delivery of services, innovative programs and strong community partnerships. The department combines the operations of six divisions, serving as a centralized resource for the resolution of neighborhood concerns, citizen access to city services, information and referrals.

TaKasha L. Francis
Director

DON Divisions:

- Inspections and Public Service
- Citizens Assistance Office
- Anti-Gang Office
- Office of International Communities
- Office for People with Disabilities
- Volunteer Initiatives Program

Inspections & Public Service (IPS)

IPS improves the quality of life in Houston by reducing blight and substandard living conditions.

IPS responds to the following issues: overgrown lots, dangerous vacant buildings, illegal dumping and trash accumulation, junk motor vehicles, materials and appliances stored in public view, graffiti, nuisance on private property, and signs illegally placed on city property and right of way.

To report other blight issues regarding garbage collection, yard waste and/or junk waste collection, dead animal collection and curbside recycling, please contact the Solid Waste Management Department.

For requests pertaining to the inspection of apartment complexes and commercial buildings, sidewalk repair and code enforcement for improper permitting construction, please contact the Public Works and Engineering Department.

To report a violation, call 713.837.0311 or e-mail 311@houstontx.gov.

Reggie Harris
Deputy Assistant Director
Phone: 832.394.0600

Citizens Assistance Office (CAO)

CAO coordinates responses to community issues, handles requests for city services and promotes neighborhood revitalization efforts through outreach activities. CAO partners with neighborhood groups, non-profit and social service organizations, schools and church groups to coordinate

neighborhood clean-ups, surveys, tours and site visits.

Rhonda Sauter
Division Manager
Phone: 832.393.0955

Volunteer Initiatives Program (VIP)

VIP engages Houstonians in volunteer public service activities sponsored by city departments, nonprofit agencies and community groups throughout the city. The program provides information about volunteer opportunities and serves as a volunteer recruitment resource for community groups.

Patricia Harrington
Division Manager
Phone: 832.393.0931

Anti-Gang Office (AGO)

AGO provides comprehensive responses to juvenile delinquency and gang activity through direct services, collaboration, community engagement and policy development. Youth services include case management, resistance and skill building workshops, summer and out-of-school time programs, mentoring and education.

Patricia Harrington
Division Manager
Phone: 832.393.0931