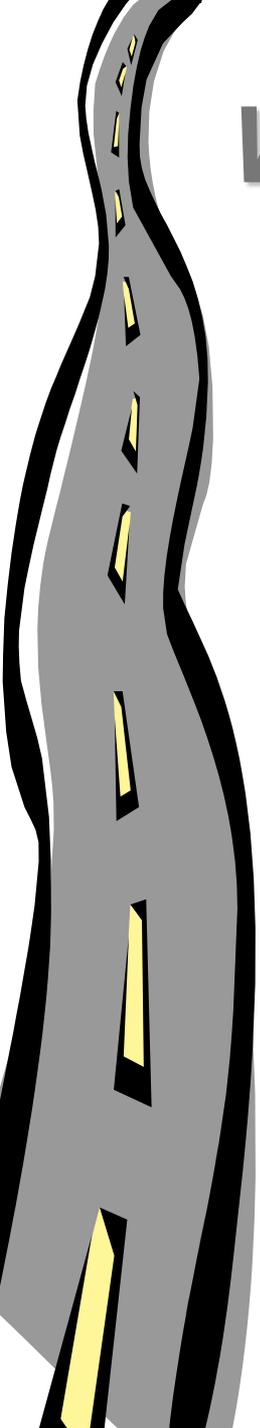


Parking StreetSmarts



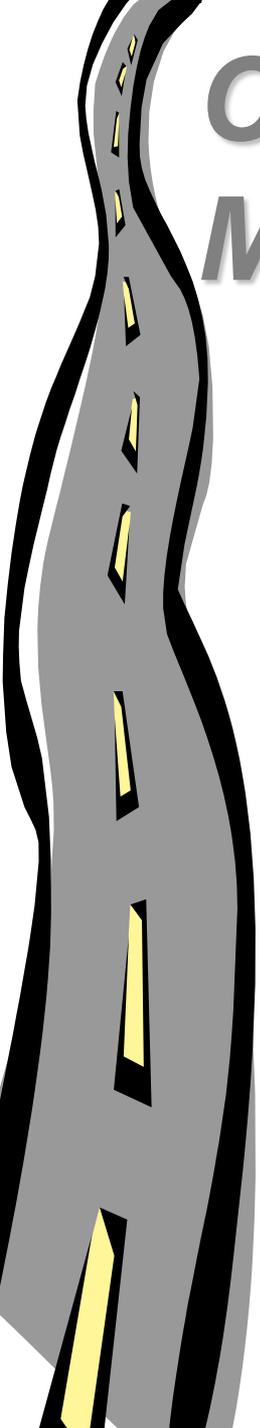
PARK
HOUSTON

City of Houston
ParkHouston
The Parking Management Division



Who is ParkHouston?

- ✦ ParkHouston is a division of Administration and Regulatory Affairs
- ✦ 60+ employees in four (4) groups:
 - Administration
 - Customer Service
 - Compliance and Regulations
 - Meter Operations



City of Houston Master Parking Plan

ParkHouston is a professional, creative and customer-focused parking program that provides innovative parking solutions through active collaboration with valued customers and stakeholders.

Mission

- ✦ Support City's Economic Development Goals
- ✦ Provide Superior Customer Service
- ✦ Invest in Cutting-Edge technology Solutions
- ✦ Active Collaboration with Stakeholders



Services and Programs

- ✦ Manage On-street Parking, Garages and Parking Lots
- ✦ Regulation and Compliance
- ✦ Volunteer Parking Enforcement
- ✦ Parking Permits
 - ✦ Residential
 - ✦ Commercial Vehicle Loading Zones
 - ✦ Valet Zone and Operators
 - ✦ Contract Parking
 - ✦ Newsrack



Paper, Plastic or Phone?

- ✦ Paper Bills
- ✦ Visa and MasterCard credit and debit cards
- ✦ Coins
- ✦ Pay-by-Phone with **ParkHouston** app
 - ✦ Text reminder before time expires
 - ✦ Register at Parkmobile.com



Follow these simple steps:

1. Press any key to start
2. Select preferred language
3. Enter your license plate number
4. Select the desired amount of time
5. Insert payment – please note that the pay stations do not provide change
6. Take the receipt and Go!
Payment is verified by your license plate number.



Downtown Hopper

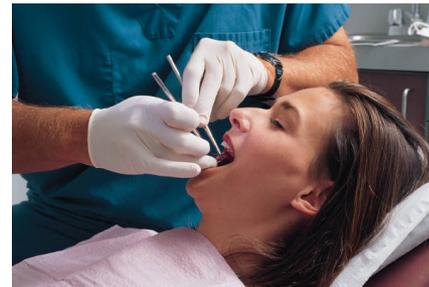
- Allows “hopping” throughout downtown
- Follow the time limits for each meter
- Prevents long-term parking
- Turnover of parking spaces creates parking for business patrons and visitors



Business meeting



Tunnel shopping between appointments

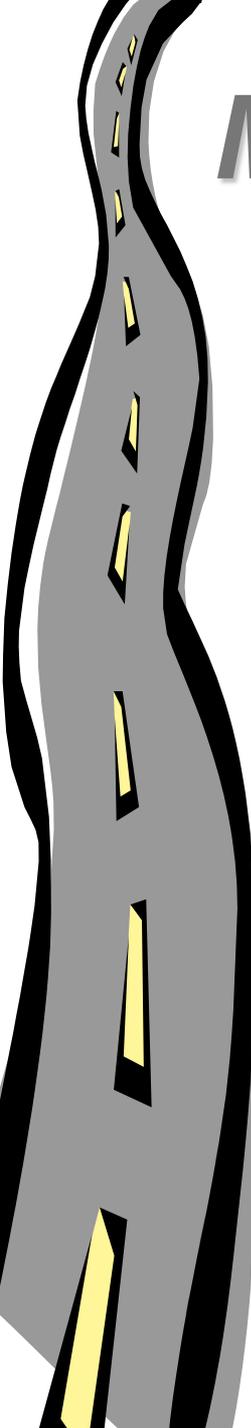


Last stop –dental check-up

Downtown Parking Tips

- Metered Parking
 - Monday – Saturday
 - 7 a.m. – 6 p.m.
- Only pay at the pay station for on-street parking
- Check the signs before parking
- Follow the time limits for each zone
- Use the **ParkHouston** app to receive a reminder before your time expires
- Report concerns to 311





Mobility Lanes

-  No parking in mobility lanes in downtown
 - 7 a.m. to 9 a.m.
 - 4 p.m. to 6 p.m.
-  Not all downtown streets are mobility lanes – **check the signs**
-  Clear streets improve traffic flow during peak periods
-  Vehicles in violation will be towed

Downtown Parking Tips Improved Signage



Commercial Vehicle Loading Zones

- Look for the **Red Meter**
- Parking Rate \$5 per Hour or by permit
- Only marked Commercial Vehicles
- Fines begin at \$255



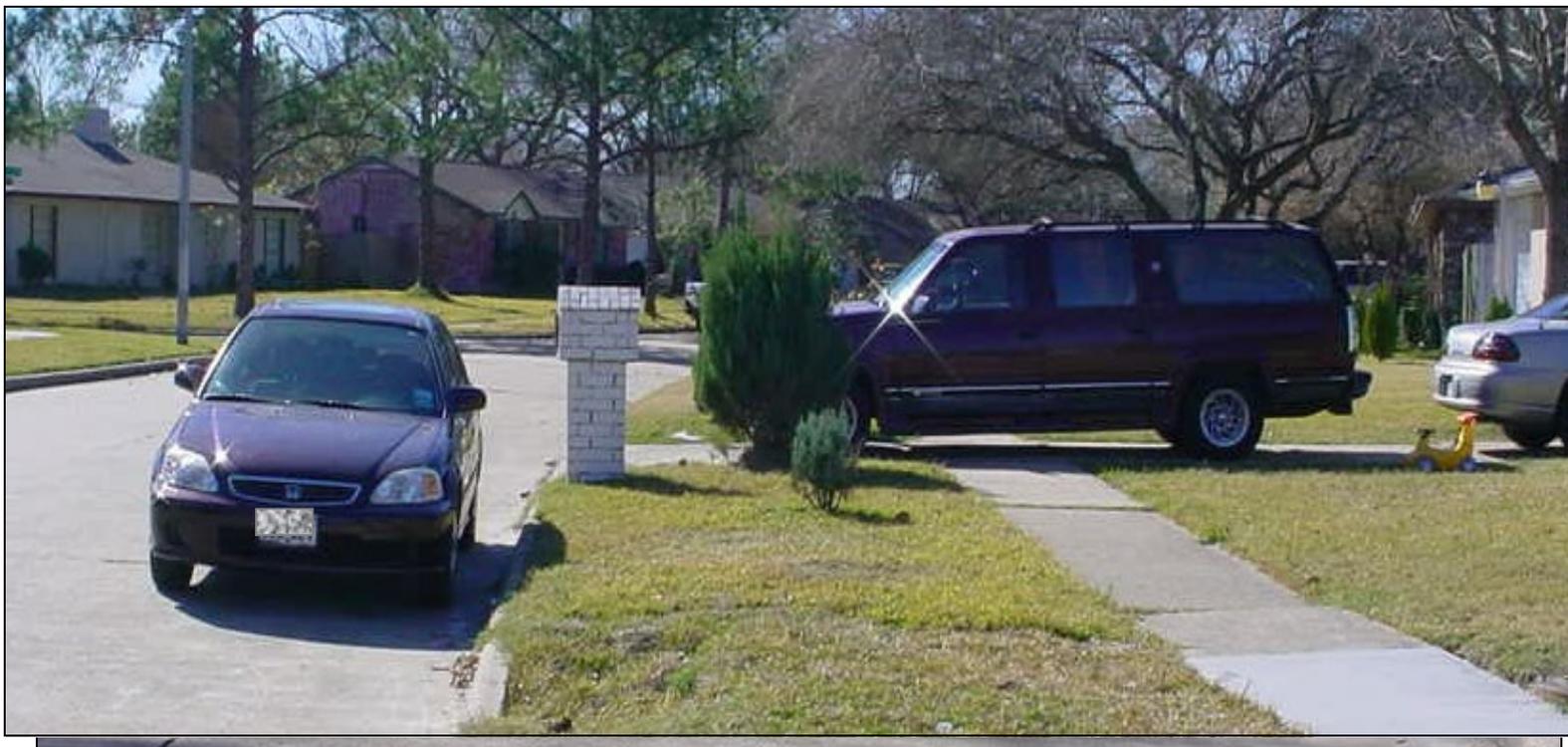
Did you know it's illegal to park

x ...Blocking a sidewalk



Did you know it's illegal to park

x ...On the wrong side of the street



Did you know it's illegal to park...

- ✘ ...On an esplanade, median strip or traffic island

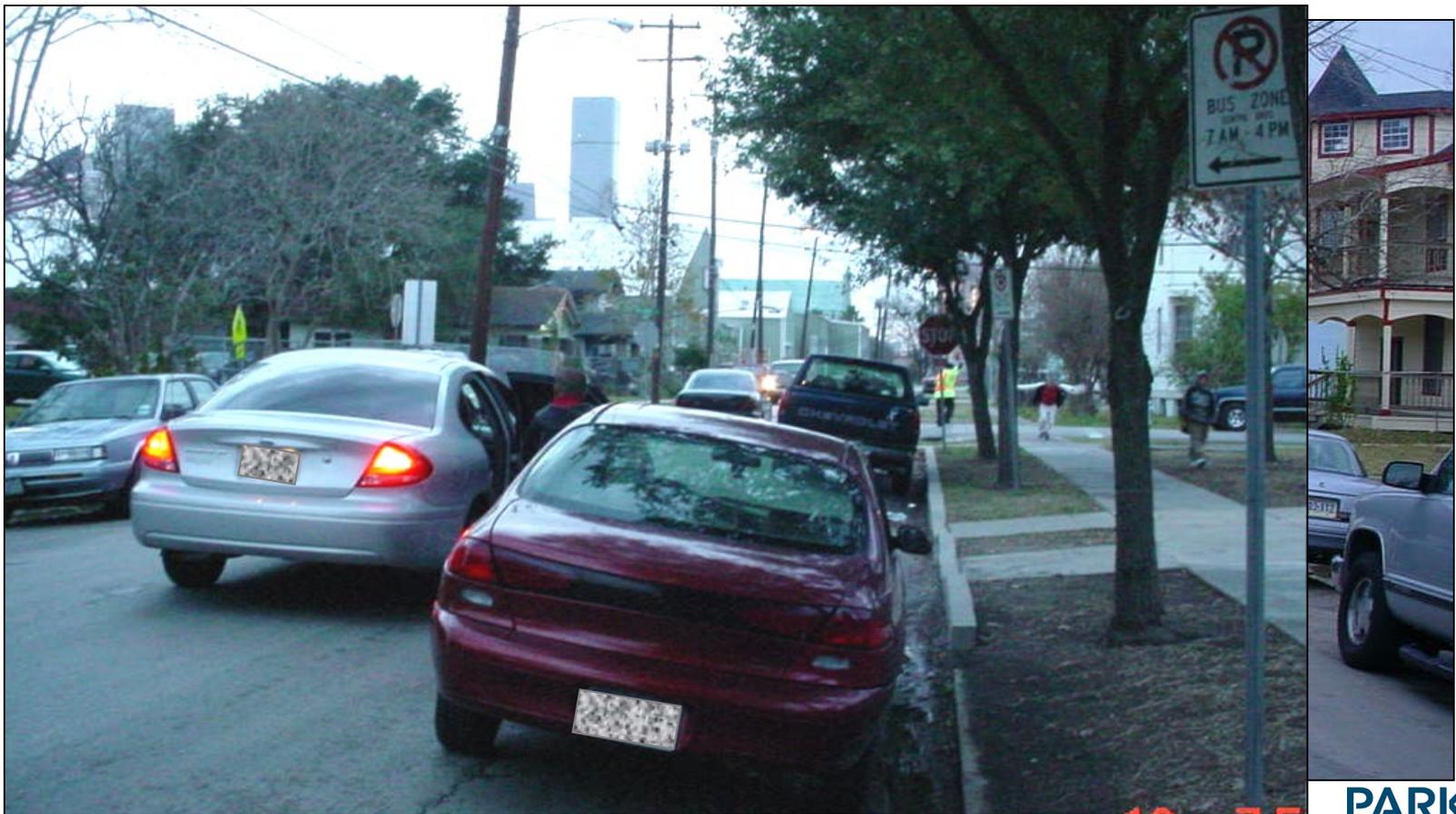


Did you know it's illegal to park...

- x ...On a bridge
- x ...On street for purpose of advertising
- x ...Within 50' of a railroad crossing
- x ...Right wheel more than 18" from the right curb
- x ...Within 15' of a fire hydrant
- x ...Double park

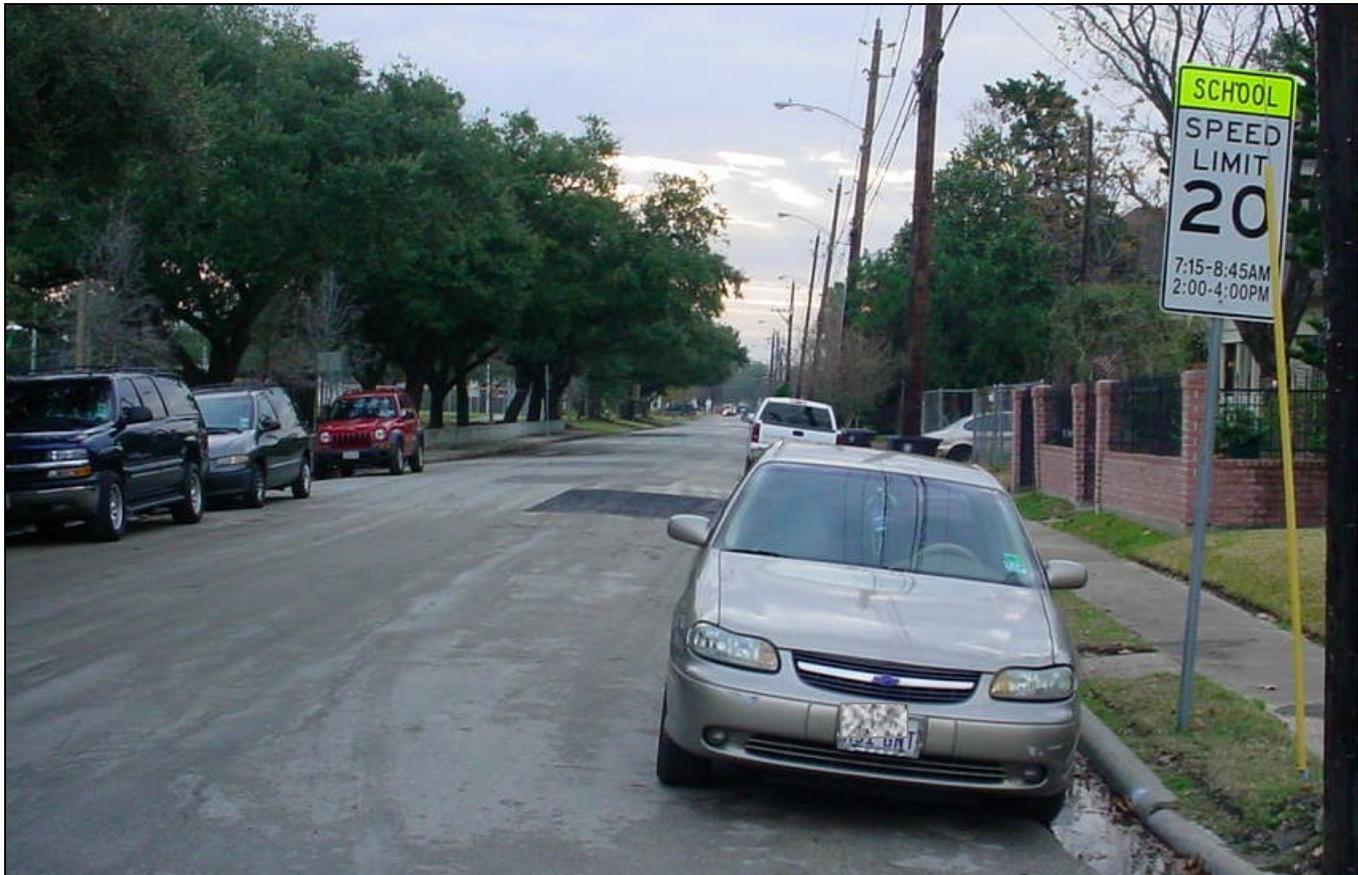
Safety in School Zones

- ...Please read and comply with all signage



Safety in School Zones

- ✘ Parked on the wrong side of the street



Safety in School Zones

✘ Parked too close to a crosswalk

Park at least 20 ft. from crosswalks



Payment Options



Credit card



<https://www.houstontx.gov/parking/resolve.html>



By phone – 877-855-6841



Mail



Write ticket number(s) on check or money order



Mail payments in the envelope provided



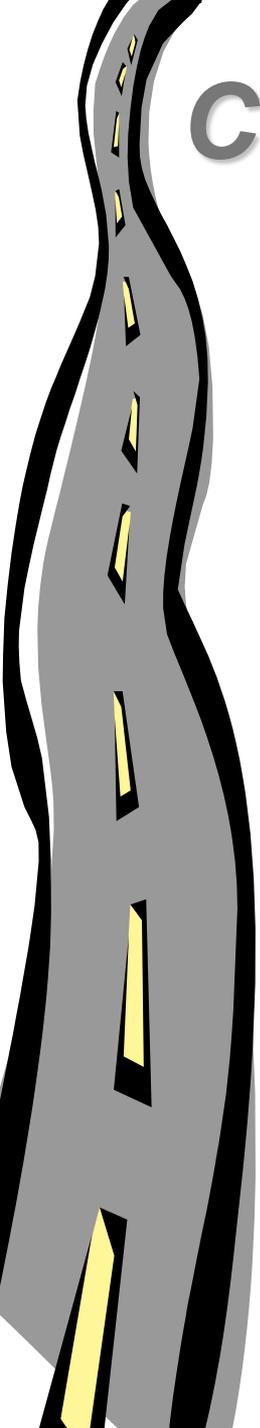
In person



Parking Management, 2020 McKinney,
Monday- Friday, 8 a.m. – 5 p.m.



Municipal Courts 1400 Lubbock,
Monday – Saturday, 7 a.m. – 10 p.m.



Contesting a Parking Citation

- ◆ Have 30 days total to contest
- ◆ Contest online within 7 days after citation is entered in the system
- ◆ Visit the Parking Adjudication Office, 1400 Lubbock
- ◆ Hearings held first come, first served, 9 a.m. to 10 p.m., Monday through Friday and Saturdays 9 a.m. to 5 p.m.

Contact Us

- ✦ Email – parking@houstontx.gov
- ✦ Phone – 832-393-8690
- ✦ Web - Houstonparking.org



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