Houston Police Department
Performance at a Glance
Fiscal Year 2014 - 3rd Quarter

#1   Enhance Safety Throughout the City

Priority: Keeping the Public safe from criminal activity, through traffic enforcement, and by providing homeland security

Indicators:	Trend
Maintain Code 1 Response Time	Success
Maintain Code 2 Response Time	Success
Obtain Clearance Rates Exceeding 5 Yr avg	Worsening

#2   Continue Positive Police / Community Relations

Priority: Maintaining the public trust and confidence

Indicators:	Trend
Maintain or Reduce the Part 1 Crime Rate	Success
Maintain weighted response times	Worsening
Improve Citizen Satisfaction Benchmarks	No Information
Enhance Community Relations Utilizing Social Media and an interactive Web 3.0 environment for Smartphones	Success

#3   Ensure the Accountability to the Public

Priority: Improve the public's satisfaction of police services and improve the quality of life of Houston's residents and workers

Indicators:	Trend
Complete a Recently Commissioned Comprehensive Work Demand Analysis	Success
Continue the ISO 9001 Process for Crime Scene Unit and Records Division	Success
Exercise Sound Fiscal Management in Utilizing the Funds Provided by City Council.	Success
Conduct Post-Critical Incident Training	Success

#4   Maintain/ Increase Productivity

Priority: Leverage technology and improve the allocation of limited resources

Indicators:	Trend
Exceed the 3 year average of traffic stops conducted	Worsening
Exceed the 3 year average of self-initiated investigations	Worsening
Increase the percentage of cases worked with pursuable leads.	Cautious
Maintain capacity to respond to approximately 1.1 milion calls for service annually.	Success
Maintain a positive Property Disposal Rate	Worsening

#5   Increase Professionalism of Department Employees

Priority: Improve the worforce through the adoption of superior training and best practices to better serve the public

Indicators:	Trend
Implement actions designed to reduce incidents of unacceptable or unwanted behavior.	Success
Complete implementation of customer service message and standard protocols	Success
Develop a cadre of classified employees trained to deliver defensive tactics	Success
Develop more training opportunities for civilian employees	Success
Develop a process to email civilian job postings to department employees	Success