



Hurricane Dike



STORM DEBRIS COMMON QUESTIONS

CITY OF HOUSTON, BILL WHITE MAYOR SOLID WASTE MANAGEMENT DEPARTMENT, HARRY HAYES DIRECTOR

Debris on a Resident's Property

- Q: A tree is blocking my driveway
- Q: Trees down in my yard
- Q: Tree fell on my house
- Q: Tree in/on my roof

A: Debris must be placed at the curb for pick up. We prefer trees and branches to be cut in approximately 8 - 12 foot lengths and placed neatly in large piles along the curbside.

(No specific requirement as to how the branches need to be bundled, the neater the better.)

Blocked Roads

- Q: Tree across roadway
- A: Call the City of Houston Customer Service Hotline at 3-1-1.

Insurance/Funding

- Q: I don't have insurance
- Q: I don't have the funds to fix the damages
- A: Resident may contact FEMA IA (Individual Assistance) at 1.800.621.FEMA (3362) or www.fema.gov.

Debris

Types of Debris

In It's Own Separate Pile!

- Branches, Limbs, and Shrubbery
- Household Hazardous Waste (paint cans, aerosol sprays, batteries, etc.)
- Household Appliances
- Construction Debris (shingles, sidings, treated wood, etc.).

Power Line/Power Pole

- Q: Tree resting on power line, power pole down
- A: Resident should contact CenterPoint Energy Emergency HotLine at 713.207.2222. If life threatening, call 9-1-1.

Volunteers

If you would like to volunteer for a neighborhood clean- up initiative, please contact Keep Houston Beautiful at 713.839.8855 or visit their website at www.houstonbeautiful.org.