



832-393-1010 <http://www.houstontx.gov/na> 832-395-9913

Serving People All over the World who Call Houston Home

900 Bagby
Houston, TX 77002

6400 High Star Dr. #311
Houston TX 77074

Guide to City Of Houston Resources for Immigrant & Refugees.

Contact the Mayor: 311 or 713-837-0311

Email: sylvester.turner@houstontx.gov

To request an appearance: scheduling@houstontx.gov

Request for Ceremonial Documents: 832-393-0802

E-Mail: ceremonialdocs@houstontx.gov

City Secretary: 832-393-1100

Who is my Council Member? Call 3-1-1 or 713-837-0311

My Address / ZIP <http://www.houstontx.gov/council/whoismycm.html>

City of Houston, City Council 901 Bagby, Houston, TX 77002

HOUSTON 311 HELP & INFO

311 is the City of Houston *non-emergency* online service directory and service phone line to request any city services.

For live assistance including TTY callers

Dial 311

Some mobile phone users or persons outside the Houston area may need to dial:

713-837-0311

On the web:

www.houston311.com

Email 311:

311@houstontx.gov

To report an **emergency** **Dial 9-1-1**



**ALWAYS DIAL 911 IN CASE OF
POLICE, FIRE OR MEDICAL
EMERGENCY**

[Houston Emergency Mgmt.](#) • [Harris County 911](#)

Houston Police Department (HPD) Substations

(Open 24 Hrs.) www.houstonpolice.org

Central 61 Riesner	713-247-4400
Special Operations 1900 Rusk	832-394-0000
Clear Lake 2855 Bay Area Blvd.	832-395-1777
Eastside 7525 Sherman	832-395-1580
Kingwood 3915 Rustic Woods Dr	832-395-1800
Midwest 7277 Regency Square Blvd	832-394-1200
North 9455 W Montgomery Rd	832-394-3800
Northeast 8301 Ley Rd	832-395-1500
Northwest 6000 Teague Rd	832-394-5500
South Central 2202 St. Emanuel	832-394-0200
South Gessner 8605 Westplace Dr	832-394-4700
Southeast 8300 Mykawa	832-394-1600
Southwest 4503 Beechnut	713-314-3900
Westside 3203 South Dairy Ashford	832-394-5600

HPD Storefronts*

Central	
Near town 802 Westheimer	713-284-8604
Heights 1127 North Shepherd	713-803-1151
North	
Acres homes 6719 West Montgomery	713-699-9591
Near north 1335 West 43 RD	713-956-3140
Independence Heights 803 Crosstimbers	713-742-1491
Greenspoint 105 Greenspoint Mall	281-875-6155
Aldine 10966 North Freeway	281-272-4784
Northwest	
Spring Branch 8400 Long Point #a	832-394-0100
Willowbrook 17375 Tomball Parkway	832-394-2720
Northeast	
Denver Harbor 6402 Market Street	713-670-2117
Fifth Ward 4014 Market Street	713-238-3232
East Freeway 12001 East Freeway	713-637-2120
South Central	
Southmore 3711 Southmore Boulevard	832-394-7500
Eastside	
Leija 4701 Galveston Road	713-847-1210
Southeast	
Telephone Road 10201 Telephone Road	713-991-3504
Palm Center 5330 Griggs # a101	832-394-7650
Sunnyside 3511 Reed Road	832-394-7465

Broadway Square 8751 Broadway	713-847-4155
Southwest	
Westbury 5600 South Willow #116	832-394-7520
Hiram Clark 4363 West Fuqua	713-433-2720
South Gessner	
Braeburn 7576 West Bellfort	713-773-7550
Gulfton 6227 Southwest Freeway #B	832-394-2660
Midwest	
Ranchester 9160 Bellaire Boulevard #F	832-394-2780
Richmond 6308 Richmond Avenue	832-394-7540
Westside	
Westwood 9700Bissonnet #1740W	832-394-7620

***NOTE: STOREFRONTS ARE NOT OPEN 24 HRS A DAY LIKE SUBSTATIONS. IF YOU NEED TO VISIT A STOREFRONT, PLEASE CALL AHEAD FOR HOURS OF OPERATION.**

OTHER RESOURCES:

Victims Assistance Office	713-308-9063
Auto Theft	713-308-3500
Burglary & Theft - 1200 Travis	713-308-0900
Citizens Review Committee:	713-308-8933
Community Outreach Unit	713-308-3281
Crime Stoppers (TIPS)	713-222-8477
DA Intake - Citizens Complaints	713-274-5800
Family Assistance	713-308-1240
Family Violence (6am-4pm)	713-308-1100
Gangs	713-308-0200
Hate Crimes Hotline	713-308-8737
Jail - Central (Public Info)	713-247-5400
Missing Persons	832-394-1818
Public Affairs - Community Outreach Unit	713-308-3200
Records - Main Number (Citizen Inquires)	713-308-8585
Sex Crimes (Adults)	713-308-1180
Sex Crimes (Children)	832-394-1971
Sex Offender Registration	832-394-1913
Victim Services Unit	713-308-0080
Victims of Sexual Assaults (8a.m. to 4p.m.)	713-308-1400
Wrecker Tow Line	713-308-8580

Clearance Letters (Immigration/Adoption/International Travel):

Clearance Letters are issued by the H.P.D. Identity Verification Unit, located at the Houston Permitting Center. If you would like an application form e-mailed to you, please contact Dennis Castillo,

Dennis.Castillo@HoustonPolice.Org.

Aviation Department

George Bush Intercontinental Airport [IAH]

2800 North Terminal Road

Houston, Texas 77032

General Information and Paging: 281-230-3100

TTY 281-230-3089

Fax 281-230-3108

Lost and Found: 281-230-3299

William P. Hobby Airport [HOU]

7800 Airport Boulevard

Houston, Texas 77061

General Information and Paging: 713-640-3000

Fax: 713-641-7703

Lost and Found: 713-845-6673

Houston Airport System [HAS]: 281-233-3000

16930 JFK Boulevard

Houston, Texas 77032

Fax: 281-233-1874

HAS Noise Complaint Hotline: 281-233-3900

<http://www.houstonairports.biz/ReportAircraftNoise>

Department of Neighborhoods (DON)

901 Bagby Street, 4th Floor

Houston, TX 77002

Contact us: 832-394-0600

don@houstontx.gov www.houstontx.gov/neighborhoods

DON is dedicated to improving quality of life in Houston neighborhoods through the delivery of services. The department combines the operations of six divisions, serving as a centralized source of services designed to assist citizens with their concerns, resolve neighborhood issues and promote community-based civic engagement.

Inspections and Public Service (IPS): 832-394-0600

Anti-Gang Office: 832-393-0931

Mayor's Citizens' Assistance Office: 832-393-0955

FAX: 832-393-0952

Mayor's Office for People With Disabilities: 832-394-0814

Volunteer Initiatives Program: 832-393-1061

Mayor's Youth Council (MYC): 832-393-0891

Office of New Americans and Immigrant Communities:
832-393-0855

City of Houston Health Department (HHD)

8000 N. Stadium Drive 1st Floor
 Houston, Texas 77054

<http://www.houstontx.gov/health/>

The City of Houston Health Department is a full service health department. HHD is the second biggest in the nation and the first city in Texas to achieve public health accreditation.

HHD has partnered with nonprofit Federally Qualified Health Centers (FQHCs) and hospital district primary care clinics to enhance access to services for residents and improve the city’s health profile. Efforts include the innovative HIV testing program for the community called “Hip-Hop for HIV Awareness.” In the AIM project, HDHHS goes door-to-door in selected neighborhoods performing assessments, linking residents to services and providing immediate follow-up. Many other services are listed below.

- | | |
|--|--|
| <ul style="list-style-type: none"> • Children and Family Programs • Clinical Programs and Services • Community Support • Health Statistics | <ul style="list-style-type: none"> • Education and Health Promotion • Emergency Preparedness • Environmental Health Services • Multi-Service Centers |
|--|--|

Helpful Phone Numbers

GENERAL INFORMATION	
General Information	832.393.5169
Información en Español (Information in Spanish)	832.393.5169
Central Appointments Line (Call Center)	832.393.5427
For any numbers not listed, call	832.393.5169 or 3-1-1 and (713) 837-0311 for calls outside the Houston city limits
HEALTH CENTERS	
Health Centers provide maternity care, family planning, immunizations, well child examinations, Tuberculosis diagnosis, dental care, and care for sexually transmitted diseases. Note: not all services are provided at all centers. Call each center for specific information.	
La Nueva Casa de Amigos Health Center	832.395.0570

Northside Health Center	832.395.9100
Sharpstown Health Services (STD, Dental, WIC only)	832.395.9800
Sunnyside Health Center	832.395.0206
OTHER HEALTH DEPARTMENT HELPFUL NUMBERS	
Adult Immunizations Clinic	832.393.5427
Ambulance Inspections	832.393.5611
Birth/Death Certificates apply in person at 8000 N. Stadium Drive Schedule: Monday – Friday 8:00 AM - 4:00 PM You can order your Birth Certificate Online Pick up the same day after 90 minutes or choose a delivery option: Next Day or Standard Processing. https://houstonvitals.permitium.com/bc/application	3-1-1 for local calls and 713-837-0311 for calls outside the Houston city limits
Dental Services	832.393.5427
Disease Reporting/Epidemiology	832.393.5080
Hansens Disease Information	832.393.4804
Hepatitis C Task Force	832.393.5010
HIV Prevention	832.393.5010
Immunizations	832.393.5427
Immunizations for Foreign Travel	832.393.5427
Nutrition	832.393.5427
Pharmacy	832.393.0255
Prenatal Care/Maternity	832.393.5427
Sexually Transmitted Diseases	832.393.5010
TB Control	832.393.5173
Warehouse	832.395.0254
Women, Infants, Children (WIC) Information/Appointments	832.393.5427
ENVIRONMENTAL SERVICES	
Air Quality - Indoor	832.393.5750
Air Quality - Outdoor	3-1-1 for local calls and (713) 837-0311 for calls outside the Houston city limits; after hours please call 832.393.5730

Asbestos	832.393.5750
Bureau of Pollution Control and Prevention (BPCP)	832.393.5730
Childhood Blood Level Testing of Lead	832.393.5141
Consumer Health	832.393.5100
Food Establishment Complaints	832.393.5100
Food Establishment Permits	832.393.5100
Food Managers Certification Class	832.393.5100
Hazardous Waste	832.393.5730
Laboratory Services	832.393.3900
Lead-Based Paint Abatement Program	832.393.5141
Mold	832.393.5750
Morning Air Pollution Forecast	832.393.5612
Pollen and Mold Spore Report	713.247.5846
Restaurant Inspections	832.393.5100
Smoking Ordinance Enforcement	832.393.5750
Swimming Pool/Spa Permits/Inspection	832.393.5740
Temporary Event Food Permit	832.393.5100
Water Pollution/Sanitation	832.393.5740
Water - Drinking Water Analysis	832.393.3939
HUMAN SERVICES	
Aging Disability/Kashmere	
Chronic Disease	832.393.4856
Community Garden Program	832.393.4867
Harris County Area Agency on Aging	832.393.4301
Kids Village	Call nearest health center
Re-Entry Program	832.393.5503
MULTI-SERVICE CENTERS	
The City of Houston multi-service centers provide various services to the different communities throughout the City of Houston. An example of these services is child care (day care), senior programs, rental space, etc. Agencies that are housed within the centers also provide services to the community.	
Acres Homes	832.393.4145
Denver Harbor	832.395.0895
Fifth Ward	832.393.3800

Kashmere	832.393.5503
Magnolia	832.395.3380
Northeast	832.395.0470
Hiram Clarke	832.393.4250
Southwest	832.395.9900
Sunnyside	832.395.0069
Third Ward	832.393.4051
West End	832.393.5950

PRIMARY CARE SERVICES (*these services are not by provided by the City of Houston, but listed for your convenience*)

- **Casa de Amigos ([Harris Health System clinic](#)) - [eligibility card](#)**, maternity services (located inside La Nueva Casa de Amigos, 1809 North Main) - Open 8 a.m. to 4 p.m. Monday through Friday. 713-222-2272, or For appointment information, 713-526-4243
- **El Centro de Corazon (Federally Qualified Health Center)** -_at Magnolia Health Center location, 7037 Capitol, Phone: 713.926.1849, open 8 a.m. to 4 p.m. Monday through Thursday
- **[Good Neighbor Health Care Center \(Federally Qualified Health Center\)](#)** - 190 Heights Blvd., Phone: 713.529.3597. Staffed by skilled health care professionals committed to their work and the patients they serve, GNHealth Center offers a wide array of services to families living in the Greater Houston area. Services include [primary health care](#), dental care, optometry and behavioral health services.
- **[Legacy at Lyons \(Federally Qualified Health Center\)](#)** - at Lyons Health Center location, Hours: 8:30 a.m. to 6 p.m. Mondays and 8:30 a.m. to 5 p.m. Tuesdays through Fridays. Legacy at Lyons offers "Affordable health care centers for the Family." Services include well woman/well male exams, annual checkups, school and sports physicals, immunization/flu shots, family planning/birth control, testing for sexually transmitted diseases and primary care. Legacy is accepting Medicaid/Medicare and many other private insurance plans. Call 832-548-5000. for more information.
- **South Central Houston Community Health Center** (Federally Qualified Health Center), Riverside Clinic, 3315 Delano Street phone 713-733-1755 opens 8 a.m. to 5 p.m. Monday through Wednesday.

Houston Public Library (HPL)

All locations offer free WiFi and are Fully Accessible

The Houston Public Library is the largest public library system in Texas, serving the most diverse city in the United States with free learning resources and recreational activities. Through 44 locations and online, the Houston Public Library serves 20,000 people every day. With a free Houston Public Library 'MY Link' Card, you gain access to:

- Books, magazines, and newspapers in over 20 different languages.
- Free Wi-Fi, Internet, laptop and computer use.
- Open Job Labs and Workforce Solutions Job Search Seminars
- English learning classes, computer classes, tutoring, and educational programs for children, teens and adults.
- Citizenship Information Corners and Citizenship classes.
- Mobile libraries, science and technology activities, computers, and other services delivered to you, through our Mobile Express team.

For further information, visit the Houston Public Library at www.houstonlibrary.org or call 832-393-1313. Follow us on Twitter: @houstonlibrary Facebook: /houstonlibrary and Instagram @houstonpubliclibrary

LOCATION GUIDE WINTER 2017

REFERENCE / INFO

832-393-1313

CIRCULATION QUESTIONS

832-393-2222

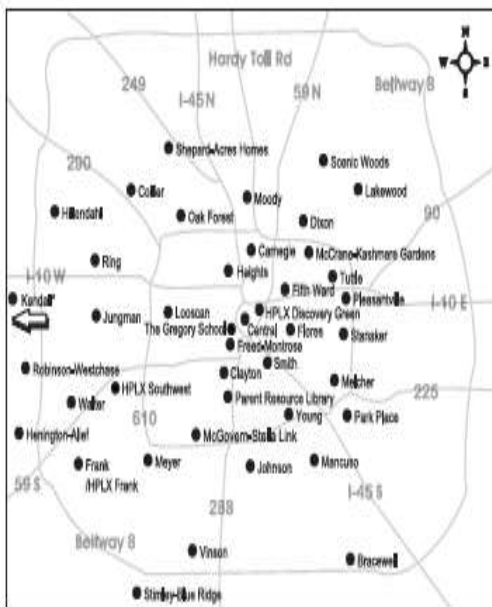
TELEPHONE RENEWALS

832-393-2280

VOLUNTEER SERVICES

832-393-1481

If you have a special physical or communication need that may impact your participation in Houston Public Library activities, please contact the location staff prior to the program to discuss accommodations. We cannot ensure the availability of appropriate accommodations without prior notification of need.



*Wendall Library is located east of HWY 6. (This location is not seen in the above image.)

BRACEWELL

9002 Huggins Tr, 77075 | 832-393-2580
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

CARNEGIE NEIGHBORHOOD LIBRARY & CENTER FOR LEARNING

1050 Quinlan, 77009 | 832-393-1720
M 9-8:30 | T 9-8:30 | W 9-8:30 | Th 9-8:30 | F 1-5 | Sa 10-5

CENTRAL LIBRARY

500 McKinney St, 77002 | 832-393-1313
M 10-6 | T 10-8 | W 10-8 | Th 10-8 | F 10-5 | Sa 10-5 | Su 1-5

COLLIER REGIONAL

6200 McInnis, 77092 | 832-393-1740
CLOSED FOR REPAIRS

DIXON

8002 Hirsch, 77016 | 832-393-1760
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

FIFTH WARD

4014 Market St, 77020 | 832-393-1770
M 2-6 | T 2-6 | W 2-6 | Th 2-6 | F 2-5

FLORES

110 North Wilby, 77003 | 832-393-1780
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

FREED-MONTROSE

4100 Montrose, 77006 | 832-393-1800
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

HEIGHTS

1302 Heights Blvd, 77008 | 832-393-1810
M 12-8 | T 10-6 | W 12-8 | Th 10-6 | F 1-5 | Sa 10-5

HENINGTON-ALIEF REGIONAL

7979 South Kirkwood, 77072 | 832-393-1820
M 12-8 | T 10-6 | W 12-8 | Th 10-6 | F 1-5 | Sa 10-5

HILLEDAHL

2436 Gessner Rd, 77080 | 832-393-1940
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

JOHNSON

3517 Reed Rd, 77051 | 832-393-2550
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

JULIA IDESON BUILDING

550 McKinney St, 77002 | 832-393-1662
M 10-6 | T 10-6 | W 10-8 | Th 10-6 | Sa 10-5

JUNGMAN

5830 Westheimer Rd, 77057 | 832-393-1860
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

KENDALL

6019 E. Eldridge, 77079 | 832-393-1880
M 12-8 | T 10-6 | W 12-8 | Th 10-6 | F 1-5 | Sa 10-5

LAKEWOOD

8015 Reland St, 77028 | 832-393-2530
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

LOOSCAN

2510 Wilkovic, 77027 | 832-393-1900
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

MANCUSO

6767 Beltfort, 77087 | 832-393-1920
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

MCCRANE-KASHMERE GARDENS

5411 Pander St, 77026 | 832-393-2450
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

MCGOVERN-STELLA LINK

7405 Stella Link, 77025 | 832-393-2630
M 12-8 | T 10-6 | W 10-6 | Th 10-6 | F 1-5 | Sa 10-5

MELCHER

7200 Kehler, 77012 | 832-393-2480
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

MEYER

5005 West Beltfort, 77035 | 832-393-1840
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

MOODY

9525 Inverglow, 77016 | 832-393-1950
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

OAK FOREST

1349 West 43rd St, 77018 | 832-393-1960
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

PARENT RESOURCE LIBRARY THE CHILDREN'S MUSEUM OF HOUSTON

1500 Binz, 77004 | 713-533-7292
T 10-6 | W 10-6 | F 10-6 | Sa 10-6 | Su 12-6
Family Free Night — Th 5-8, Library always free

PARK PLACE REGIONAL

8145 Park Place, 77017 | 832-393-1970
M 12-8 | T 10-6 | W 12-8 | Th 10-6 | F 1-5 | Sa 10-5

PLEASANTVILLE

1520 Galtram, 77029 | 832-393-2330
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

RING

8835 Lump Point, 77055 | 832-393-2000
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

ROBINSON-WESTCHASE

3223 Wilcrest, 77042 | 832-393-2011
CLOSED FOR RENOVATION

SCENIC WOODS REGIONAL

10677 Homestead Rd, 77016 | 832-393-2030
M 12-8 | T 10-6 | W 12-8 | Th 11-6 | F 1-5 | Sa 10-5

SHEPARD-ACRES HOMES

8501 West Montgomery, 77088 | 832-393-1700
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

SMITH

3624 Scott St, 77004 | 832-393-2050
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

STANAKER

6115 Sgt. Macarini Garcia, 77011 | 832-393-2080
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

STIMLEY-BLUE RIDGE

7007 West Piqua, 77489 | 832-393-2370
M 9:30-6 | T 11:30-8 | W 9:30-6 | Th 9:30-6 | F 10-4 | Sa 10-4
OPENING EARLY 2017

TUTTLE

702 Iress, 77020 | 832-393-2100
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

VINSON

3810 West Piqua, 77045 | 832-393-2120
M 11-6 | T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

WALTER

7660 Carewood, 77036 | 832-393-2900
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

YOUNG - NEW LOCATION

5107 Gregg, 77021 | 832-393-2140
T 10-6 | W 10-6 | Th 12-8 | F 1-5 | Sa 10-5

CAFÉ COLLEGE LOCATED IN THE CARNEGIE NEIGHBORHOOD LIBRARY & CENTER FOR LEARNING

1050 Quinlan, 77009 | 832-393-1720
T 8:30-7:30 | W 8:30-7:30 | Th 8:30-7:30 | F 1-5 | Sa 10-5

HPL EXPRESS LOCATIONS**FRANK (HPL EXPRESS)**

10103 Fadden, Brays Oaks Towers Building, 77096
832-393-2410
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

HPL EXPRESS DISCOVERY GREEN

1500 McKinney St, #102, 77010 | 832-393-1375
T 10-2 | F 12-5 | Sa 12-5 | Su 1-5

HPL EXPRESS SOUTHWEST

6000 High Star, 77074 | 832-393-2660
M 11-6 | T 12-8 | W 10-6 | Th 11-6 | F 1-5 | Sa 10-5

SPECIAL COLLECTIONS**THE AFRICAN AMERICAN LIBRARY AT THE GREGORY SCHOOL**

1300 Victor St, 77019 | 832-393-1440
M 10-6 | T 10-6 | W 10-6 | Th 10-6 | Sa 10-5

HOUSTON METROPOLITAN RESEARCH CENTER, LOCATED IN THE JULIA IDESON BUILDING

550 McKinney St, 77002 | 832-393-1662
M 10-6 | T 10-6 | W 10-8 | Th 10-6 | Sa 10-5

CLAYTON LIBRARY CENTER FOR GENEALOGICAL RESEARCH

5300 Cantline, 77004 | 832-393-2800
T 10-6 | W 10-8 | Th 10-6 | F 10-5 | Sa 10-5



Visit www.houstonlibrary.org/hpl-locations for additional info on your local HPL location.

Other City Services

BARC Animal Shelter/Adoption:	311 or 713-837-0311
Board & Commissions:	832-393-0817
City Hall Tours:	832-393-0955
Education Initiatives:	832-393-1020
Homeless Initiative:	832-393-0866
Houston Fire Department:	832-394-6700
Houston Television (Municipal channel)	832-393-1277
Mayor's Office of Cultural Affairs:	832-393-1094
Mayor's Office of People with Disabilities:	832-394-0814
Municipal Courts:	713-247-5464
Office of Business Opportunity:	832-393-0600
Office of Emergency Management:	713-884-4500 or 311
Office of Trade and International Affairs	832-393-0700
Parking Management/Accessible Parking:	832-393-8690
Parks and Recreation Department:	832-395-7000
Planning & Development:	832-393-6600
Public Information Office:	832-394-6271
Public Safety & Homeland Security:	832-393-0875
Public Works:	832-395-2500
Solid Waste Management:	832-393-0454
Veteran's Affairs:	832-393-0992

City of Houston Housing and Community Development Department (HCD)

601 Sawyer, Suite 400
Houston, Texas 77007

EMAIL: hcdd@houstontx.gov

CONTACT US:	832-394-6200
Receptionist:	832-394-6279

The Housing and Community Development Department (HCDD) provides the leadership and financing to make affordable housing and neighborhood revitalization happen in Houston. From investing in neighborhood parks, multifamily communities and economic development, to providing first-time homebuyer assistance and funds to serve the homeless, elderly and disabled -- HCDD works to improve the quality of life for Houston's neighborhoods and families

Helpful Phone Numbers

Consolidated Action Plan:	832-394-6271
Community Involvement Coordinator:	832-394-6271
Disaster Recovery Program:	832-394-6200

Fair Housing:	832-394-6200
Grants:	832-394-6236
Homebuyers Hotline:	832-394-6200
Housing Opportunities for Persons with AIDS (HOPWA):	832-394-6200
Land Assemblage Redevelopment Authority (LARA):	832-394-6200
Monitoring and Compliance:	832-394-6152
Multifamily Housing Communities:	832-394-6200
Municipal and Private Public Facilities:	832-394-6200
Single-Family Home Repair Program:	832-394-6200

Other Resources:

Better Business Bureau of Metropolitan Houston:	713-868-9500
Child Care Council of Houston, Inc:	713-266-6045
FEMA:	800-621-3362
Harris County Community Development:	713-747-0132
Harris County Appraisal District:	713-812-5800
Harris County Housing Authority:	713-578-2100
Harris County Social Services:	713-696-7900
Harris County Tax Office:	713-368-2000
Houston Bar Association:	713-759-1133
Houston Business Development:	713-845-2400
Houston Housing Authority:	713-260-0377
One Stop Business Assistance Center:	832-393-0954

Anti-Human Trafficking assistance & Resources

Special Advisor to Mayor on Human Trafficking 832.393.0977



Children At Risk 713-869-7740
 2900 Wesleyan, Suite 400
 Houston, TX 77027
 Website: childrenatrisk.org/content/info@childrenatrisk.org

Crime Stoppers of Houston 713-222-TIPS
 3001 Main Street
 Houston, TX 77002
 Website: www.crime-stoppers.org/info@crime-stoppers.org

Houston Interfaith Worker Justice (Fe y Justicia Worker Center)
 1805 W. Alabama St. 713-862-8222
 Houston, TX 77098
 Website: www.houstonworkers.org/ fjwc@houstonworkers.org
United Against Human Trafficking 713-874-0290
 P.O. Box 541184
 Houston, TX 77254
 Website: www.houstonrrr.org/

Welcoming Houston

The Partnership for New American Economy (PNAE)’s selected the City of Houston in March 2016 as one of 20 cities for the Gateway for Growth (G4G) Challenge to “institutionalize strategies ensuring the ongoing inclusion and long-term economic and social integration of newcomers”.

Mayor Sylvester Turner invited various members/organizations in the community to join the Welcoming Houston Task-Force, and the Houston Immigration Legal Services Collaborative (HILSC) to assist in coordinating these efforts.

Local Resources

- ACLU of Texas** 713-942-8146
www.aclutx.org/en
- Anti-Defamation League** 713-627-3490
www.houston.adl.org
- Cair Texas Houston Chapter** 713-838-2247
www.cairtexas.com
- Crime Stoppers** 713-222-TIPS
www.crime-stoppers.org
- Gay & Lesbian Switchboard** 713-529-3211
- Houston Immigration Legal Services Collaborative** 713-775-2588
www.houstonimmigration.org
- Houston Independent School District** 713-556-6000
www.houstonisd.org
- Interfaith Ministries for Greater Houston** 713-533-4900
www.imgh.org
- Legacy Community Health** 832-548-5100
www.legacycommunityhealth.org
- Montrose Counseling Center** 713-529-0037
www.montrosecenter.org
- Neighborhood Centers, Inc.** 713-667-9400
www.immigrationforgood.org

Stop Houston Gangs

Report Gang Crimes

www.stophoustongangs.org

Tahirih Justice Center

713-496-0100

www.tahirih.org

The Alliance for Multicultural Community Services

713-776-4700

www.allianceontheweb.org

United Way 2-11 Helpline

2-1-1

www.unitedwayhouston.org

United We Dream

713-863-1422

<http://unitedwedream.org>

National Resources

National Human Trafficking Hotline

1-888-373-7888

www.traffickingresourcecenter.org

Southern Poverty Law Center

1-888-414-7752

www.splcenter.org

Immigrant Legal Resource Center

415-255-9499

<https://www.ilrc.org/local-options>

National Immigration Law Center

213-639-3900

www.nilc.org/

Harris County Community Health Clinics

Harris Health Robindell Clinic

713-218-2697

Houston, TX - Open until 8:00 PM

www.harrishealth.org [Directions](#)

Harris County Hospital District Dental Center

713-757-0572

Houston, TX - Open until 5:00 PM

UTHealth Harris County Psychiatric Center

713-741-5000

Houston, TX - Open 24 hours

MHMRA of Harris County - Mental Health Clinic

713-970-7000

Houston, TX

Smith Clinic

713-526-4243

Houston, TX - Open until 7:00 PM

**The Harris Center for Mental Health
and IDD Neuro Psychiatric Center**

713-970-7070

Houston, TX - Open 24 hours

Harris County Hospital District

713-272-2600

Houston, TX - Open until 5:00 PM

Houston Refugee Consortium Service Agencies

The Alliance for Multicultural Community Services 713-776-4700
6440 Hillcroft, 4th Floor, Houston, TX 77081
www.allianceontheweb.org ■Resettlement - ■Employment & Case Management - ■Driver's Education for refugees - ■Individual Development Accounts (Savings Accounts with matching funds) - ■ESL Classes- ■Youth and After-School Programs - ■Immigration Services (for Green Card application)

Bilingual Education Institute 713-789-4555
6060 Richmond Ave, Suite 180, Houston, TX 77057
www.bei.edu ■ESL Classes (at BEI and various apartment complexes) - ■Computer Literacy/Advanced English - ■Cultural Orientation
Working Hours: Mon-Fri 8 AM - 9 PM & Sat 9 AM - 12 PM

Catholic Charities of the Archdiocese of Galveston/Houston
2900 Louisiana, Houston, TX 77006 713-526-4611
www.catholiccharities.org ■Resettlement - ■Employment/Case Management - ■Women's - ■Trauma/Literacy Groups - ■Youth & After School Programs - ■Immigration Services (for Green Card application)

Houston Community College 713-718-6956 or 57 or 55
Central Campus, LHSB 214, 1300 Holman, Houston, TX 77004
www.hccs.edu ■Vocational Training - ■Educational Counseling

Interfaith Ministries for Greater Houston 713-533-4900
3217 Montrose, Houston, TX 77006
www.imgh.org ■Resettlement - ■Employment/Case Management - ■Women's Groups - ■Cultural Orientation

Refugee Services of Texas: 713-644-6224
Fax: 713-645-1915
houston@rstx.org - <http://www.rstx.org/houston.html> ■Services for unaccompanied children (UAC) - ■Resettlement Services - ■Job readiness training and job placement - ■English language training - ■Social Adjustment Services - ■Refugee Cash Assistance

YMCA International Services 713-339-9015
6300 Westpark Dr # 600, Houston, TX 77057
www.ymcahouston.org ■Resettlement - ■Employment/Case Management - ■Cultural Orientation - ■Pre-GED Classes - ■Youth Programs - ■Services to Victims of Trafficking - ■Immigration Services (for Green Card application)

The City of Houston speaks your language!



Access City of Houston services in languages other than English!

The City provides interpretation assistance when paying your water bill, getting a library card, applying for a permit, and much more.

To learn more, visit www.ispeakhouston.org

iSPEAKHOUSTON
Houston's Language Access Solution

A Project of the City of Houston





U.S. CITIZENSHIP FORUM

First come, first served: First 75 participants in line will receive free, one-on-one citizenship application assistance & legal consultations with immigration attorneys. **Los primeros 75 participantes en línea recibirán asistencia gratuita con la solicitud de la ciudadanía al igual que consultas individuales con abogados de inmigración.**

You may qualify for a fee waiver if you receive public benefits or you are low income earner according to the Federal Poverty Guidelines for more info call: **888-839-8682**

Usted podría calificar para una exención del pago de la forma de ciudadanía si recibe beneficios públicos o es de bajos ingresos de acuerdo la Guía Federal de Pobreza. Para más información llame a 888-839-8682

For more information on date, time and locations please call:

NALEO Educational Fund: 1.888.839.8682

Neighborhood Centers: 713.273.3707

**The Office of New Americans and Immigrant Communities:
832.395.9913**

IMPORTANT: Bring the Following Records and Information

- **Identification:** Resident Card, Passport (exp. and current), Driver's License, Social Security Card.
- **Personal and Work Information:** Your home address and work history (including names and addresses of employers) for the past **5 years**.
- **Marriage Information:** Information about current spouse and **ALL** prior marriages for you and your spouse.
- **Children's Information:** Age, address, place of birth, Social Security number, immigration status.
- **Travel History:** List of all trips taken over the last 5 years.
- **Other:** If you have been arrested, your arrest records.

Note: Once the application is ready you need to include a check/money order of \$725.00 payable to the U.S. Department of Homeland Security.

U.S. Citizenship Forum is a Collaboration with





832-393-1010 <http://www.houstontx.gov/na> 832-395-9913

Serving People All over the World who Call Houston Home

900 Bagby
Houston, TX 77002

6400 High Star Dr. #311
Houston TX 77074

MAYOR TURNER ISSUES STATEMENT ON IMMIGRATION

"I know there are a lot of immigrant & refugee families and children who are afraid and worried right now about what might happen to them. I want them to know that Houston is, and always has been, a welcoming city, where we value and appreciate diversity. HPD is not the Immigration & Customs Enforcement agency. We don't profile, and we are not going to start profiling people to determine whether they are here illegally. It hasn't happened under previous mayors, and it will not happen under my administration."

EL ALCALDE TURNER HACE UNA DECLARACIÓN SOBRE LA INMIGRACIÓN

"Sé que hay una gran cantidad de niños y familias de inmigrantes y refugiados que ahora sienten temor y preocupación por lo que les podría pasar. Quiero que sepan que Houston es —y siempre ha sido— una ciudad hospitalaria, donde valoramos y apreciamos la diversidad. El Departamento de Policía de Houston no es la Agencia para el Control de Inmigración y Aduanas. No asumimos perfiles raciales y no empezaremos a hacerlo para determinar si las personas están aquí ilegalmente. Esto no ha sucedido con los alcaldes anteriores y tampoco sucederá bajo mi administración".

thị trường Turner ra thông cáo về nhập cư

"Tôi biết có nhiều gia đình và trẻ em nhập cư và tị nạn ngay lúc này đang sợ hãi và lo lắng về những điều có thể xảy ra với họ. Tôi muốn họ hiểu rằng Houston đang và sẽ luôn là một thành phố đón nhận, nơi sự đa dạng luôn được đánh giá cao và coi trọng. HPD không phải là một tổ chức Thi Hành Luật Nhập cư & Hải quan. Chúng tôi không lập hồ sơ, và sẽ không lập hồ sơ về mọi người để xác định liệu họ có ở đây hợp pháp hay không. Không có chuyện này dưới thời những thị trường trước đây, và chuyện đó cũng sẽ không xảy ra trong thời gian tôi điều hành."

الهجرة ب شأن ت یرنر ال عمدة من صادر ب ین

ی ع تصرهم الذین واللاجئین المهاجرین والأط فال الأ سر من ال کثیر هناك أن أعلم" وس تظل کانت هیوس تن أن هولاء ف ل یعلم لہم ی حدث قدما ب شأن الآن وال قلق ال خوف شرطة وإدارة. ونقدّره ال تنوع ف ینا نتمنّ مدیة ل لجمیع، ذراع ینا ف تحت مدیة دائماً الأ شخص، عن معلومات نجمع لاف نحن. والجمارك الهجرة ب دائرة ل یرست هیوس تن ف هذا. لأم قانونياً هنا وجودهم کان إذا ما ت ت ب ین ل کي عنهم ال معلومات جمع ف ین بدأ ولن "عهدي ف ین تا ک ی دب کل ی حدث لنوال سابقین، ال عمد من أي عهد ف ین ی حدث لم

特納市長發表有關移民問題的聲明

「我知道，現在，很多移民和難民家庭及孩子們都很害怕和擔心，不知道對他們可能發生什麼。我希望告訴大家，休斯頓一直都是、並且仍然會是一個歡迎所有人的城市，我們非常珍視並欣賞多元化。休斯頓警察局不是移民和海關執法機構，我們不搞個人檔案，也不會開始去搞，以確定什麼人是否非法留在這裡。這在以前市長治下從來沒有發生過，在我的治下也不會發生。」

HOUSTON, PUBLIE UN COMMUNIQUÉ SUR L'IMMIGRATION

« Je sais qu'il existe aujourd'hui un grand nombre de familles et d'enfants de réfugiés et d'immigrants qui ont peur et qui s'inquiètent de ce qui pourrait leur arriver. Je veux qu'ils sachent que Houston est, et a toujours été, une ville d'accueil qui valorise et apprécie la diversité de sa population. HPD (Services de Police de Houston) n'est pas une agence d'application de la loi en matière d'immigration et de douanes (Immigration and Customs Enforcement). Nous n'effectuons aucun profilage ethnique, et nous n'avons pas l'intention de commencer à le faire pour déterminer si les personnes sont en situation irrégulière. Mes prédécesseurs ne l'ont pas fait par le passé et mon administration ne le fera pas non plus. »

میئر ٹرنر کا یو ایس ہجرت پر بیان -

“میں جانتا ہوں کہ بچے اور خاندان اس وقت خوفزدہ اور پریشان ہیں کہ ان کے ساتھ کیا ہونے والا ہے۔ میں انہیں یقین دلاتا ہوں کہ ہیوسٹن، آج اور ہمیشہ سے ایک استقبالیہ شہر رہا ہے جہاں (ہیوسٹن پولیس ڈپارٹمنٹ، ہجرت اور شہریت کا HPD تنوع کی قدر کی جاتی ہے۔ ایچ پی ڈی) ادارہ نہیں ہے۔ یہ پروفائل نہیں کرتا، اور یہ تعین کرنے کے لئے کہ کوئی شخص یا خاندان غیر قانونی طور پر یہاں ہے، ہم ان کا تجزیہ نہیں کریں گے۔ نہ تو یہ کسی پچھلے میئر کے تہت ہوا اور نہ ہی یہ میری انتظامیہ کے تہت ہو گا۔”

