



City of Houston Chapter 28, Article XV Information and Consumer Credit Information

Please read the information on this form. This information will enable you to become familiar with selected sections of the City of Houston's Code of Ordinances Chapter 28, Article XV. Additionally, this form provides a listing of non-profit agencies in the City of Houston who provide FREE financial education classes, financial training programs and agencies with cash assistance programs.

Credit Access Businesses (CABs) are required under Chapter 28, Article XV to provide this informational form because you are seeking assistance in obtaining an extension of consumer credit today.

Customer signature _____ Date _____

Chapter 28, Article XV Information

On December 18, 2013, Houston City Council approved to amend Chapter 28 of the Code of Ordinances relating to Consumer Protection and Regulation of Credit Access Businesses, commonly known as payday lenders and motor vehicle title lenders. This meaningful and reasoned legislation seeks to modify lending practices currently regulated through limited state regulation within the Houston city limits. Credit access businesses are required under Chapter 28, Article XV to provide you this informational form because you are seeking assistance in obtaining an extension of consumer credit today.

Section 28-501. Maintenance of Records specifies that

- (a) A credit access business shall maintain a complete set of records of all extensions of consumer credit arranged or obtained by the credit access business, which must include the following information:
 - The name and address of the consumer.
 - The principal amount of cash actually advanced.
 - The length of the extension of consumer credit, including the number of installments and renewals; and
 - The fees charged by the credit access business to arrange or obtain an extension of consumer credit; and
 - The documentation used to establish a consumer's income under section 29-502 of this Code.
- (b) A credit access business shall maintain a copy of each written agreement between the credit access business and a consumer evidencing an extension of a consumer credit (including, but not limited to, any refinancing or renewal granted to the consumer).
- (c) A credit access business shall maintain copies of all quarterly reports filed with the Texas Consumer Credit Commissioner under Section 393.627 of the Texas Finance Code.
- (d) The records required to be maintained by a credit access business under this section must be retained for at least three years and made available for inspection by the city upon request during the usual and customary business hours of the credit access business.

Section 28-502. Restriction on extension of consumer credit specifies that:

- (a) The cash advanced under an extension of consumer credit that a credit access business obtains for a consumer or assists a consumer in obtaining in the form of a deferred presentment transaction may not exceed 20 percent of the consumer's gross monthly income.
- (b) The cash advanced under an extension of consumer credit that a credit access business obtains for a consumer or assists a consumer in obtaining in the form of a motor vehicle title loan may not exceed the lesser of:
 - Three percent of the consumer's gross annual income; or
 - 70 percent of the retail value of the motor vehicle.
- (c) A credit access business shall use a paycheck or other documentation establishing income to determine a consumer's income.
- (d) An extension of consumer credit that a credit access business obtains for a consumer or assists a consumer in obtaining and that provides for repayment in installments may not be payable in more than four installments.

Proceeds from each installment must be used to repay at least 25 percent of the principal amount of the extension of consumer credit. An extension of consumer credit that provides for repayment in installments may not be refinanced or renewed.

- (e) An extension of consumer credit that a credit access business obtains for a consumer or assists a consumer in obtaining and that provides for a single lump sum repayment may not be refinanced or renewed more than three times. Proceeds from each refinancing or renewal must be used to repay at least 25 percent of the principal amount of the original extension of consumer credit.
- (f) For purposes of this section, an extension of consumer credit that is made to a consumer within seven days after a previous extension of consumer credit has been paid by the consumer will constitute a refinancing or renewal.

CONSUMER CREDIT INFORMATION

THIS FORM IS FOR INFORMATION PURPOSES ONLY AND IS NOT INTENDED TO BE AN ENDORSEMENT OF ANY PROGRAM OR ENTITY.

CONSUMER CREDIT EDUCATION AND TRAINING

National Endowment for Financial Education (NEFE)

www.nefe.org

U.S. Department of Housing and Urban Development (HUD)

http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing

Federal Trade Commission – Bureau of Consumer Protection

<http://www.ftc.gov/about-ftc/bureaus-offices/bureau-consumer-protection>

Texas Attorney General – Consumer Protection Division

808 Travis, Suite 1520, Houston, Texas 77002-1702

713-223-5886

Texas Office of the Consumer Credit Commissioner

2601 North Lamar Boulevard, Austin, Texas 78705

Consumer Helpline

800-538-1579

www.occ.state.tx.us

2-1-1 Texas/United Way THRIVE hotline

Provides free information and referral assistance 24 hours a day, seven days a week

My Money

www.mymoney.gov

Alliance for Multicultural Community Services

6440 Hillcroft, Suite 411, Houston, Texas 77081

713-776-4700

www.allianceontheweb.org

Bank On Houston

P.O. Box 1562 Houston, Texas 77002

832-393-3406

Email: Bankonhouston@houstontx.gov

Credit Coalition – HUD approved Housing Counseling Agency

3300 Lyons Ave, Suite 203A, Houston, Texas 77020

713-224-8100

www.creditcoalition.org

Easter Seals Greater Houston

UCP Main Office, 4500 Bissonnet, Suite 340, Bellaire, Texas 77401

713-838-9050

www.eastersealshouston.org

Family Services of Greater Houston

2700 Southwest Freeway, Suite 209, Houston, Texas 77098

713-861-4849

www.familyservices.org/contactus/index.aspx

Email: family@familyservices.org

Federal Reserve Bank of Dallas

www.dallasfed.org/cd/wealth/index.cfm

5th Ward CDC

4300 Lyons Ave, Suite 300, Houston, Texas 77020

713-674-0175

www.fifthwardcrc.org

Houston Area Urban League

1301 Texas Avenue, Houston, TX 77002

713-393-8700

www.haul.org

LISC

1111 North Loop West Freeway, Suite 740, Houston, Texas 77008

713-334-5700

www.lisc.org/houston

Memorial Assistance Ministries

1625 Blalock Road, Houston, Texas 77080

713-468-4516

www.maministries.org

Money Management International (MMI) – 3 Houston branches

East Harris Co. Branch, 12605 East Freeway, Suite 500, Houston, Texas 77015

1-866-889-9347

www.moneymanagement.org

Neighborhood Centers Inc.

Various locations throughout Houston and the area

713-669-5263

www.neighborhood-centers.org

Skills for Living, Inc.

2500 Tanglewilde Suite 340, Houston, Texas 77063

713-782-9974

www.skills4living.org

The Women's Resource of Greater Houston
730 N. Post Oak Rd, Suite 204, Houston, Texas 77024
713-667-4493

CASH ASSISTANCE PROGRAMS

Texas Health and Human Services Commission
6124 Scott, Houston, Texas 77021
713-748-8450

Harris County Housing Resource Center
(Click emergency assistance link to view complete list)
<http://www.hrc.hctx.net/emergencyfinancial.htm>

Alliance for Multicultural Community Services
6440 Hillcroft, Suite 411, Houston, Texas 77081
713-776-4700
www.allianceontheweb.org

Catholic Charities of the Archdiocese of Galveston-Houston
2900 Louisiana, Houston, Texas 77002
713-874-6590
<http://www.catholiccharities.org>

Salvation Army
2208 Main Street, Houston, Texas 77002
713-658-9205
<http://www.salvationarmyhouston.org>

If you need additional information or have questions,

Visit: <http://www.Houstontx.gov/ara>

Email: Houstonpermithelp@houstontx.gov

Call: 832-394-8803 Administration & Regulatory Affairs Department - Commercial Permitting & Enforcement Section

Our customer service counter at the Houston Permitting Center is open Mondays through Fridays from 8:00 a.m. to 4:30 p.m. Please arrive and check-in before 4:00 p.m. to complete the process.