

**FISCAL YEAR 2021 BUDGET**

**Fund Summary**

**Fund Name** : Water and Sewer Operating Fund  
**Business Area** : Houston Public Works  
**Fund No./Bus. Area No.** : 8300 / 2000

	<u>FY2020 Current Budget</u>	<u>FY2020 Estimate</u>	<u>FY2021 Budget</u>
Beginning Fund Balance	42,500,700	42,500,700	271,949,297
Provision for Bad Debt	0	0	0
Current Revenues	1,165,896,500	1,164,673,805	1,184,193,014
Total Available Resources	<u>1,208,397,200</u>	<u>1,207,174,505</u>	<u>1,456,142,311</u>
Maintenance and Operations	510,008,400	491,676,042	547,171,649
Debt Services	24,132,200	24,132,200	20,313,900
Operating Transfers	438,739,400	419,416,966	453,827,100
Total Expenditures	<u>972,880,000</u>	<u>935,225,208</u>	<u>1,021,312,649</u>
Planned Ending Fund Balance	<u>235,517,200</u>	<u>271,949,297</u>	<u>434,829,662</u>
Total Budget	<u><u>1,208,397,200</u></u>	<u><u>1,207,174,505</u></u>	<u><u>1,456,142,311</u></u>

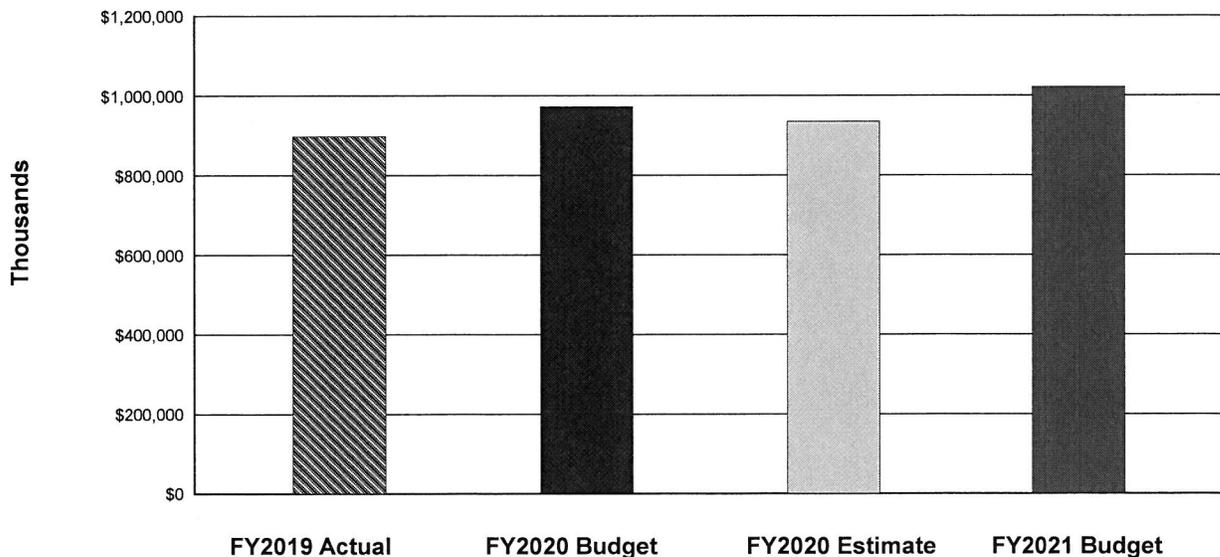
**FISCAL YEAR 2021 BUDGET**

**Business Area Budget Summary**

**Fund Name** : Water and Sewer Operating Fund  
**Business Area** : Houston Public Works  
**Fund No. /Bus. Area No.** : 8300 / 2000

		FY2019 Actual	FY2020 Current Budget	FY2020 Estimate	FY2021 Budget
Expenditures	Personnel Services	183,810,793	205,223,900	198,123,353	212,507,649
	Supplies	48,602,626	50,474,500	49,453,973	51,019,100
	Other Services and Charges	227,529,013	251,873,600	241,980,116	281,177,500
	Equipment	121,700	379,000	379,000	74,200
	Non-Capital Equipment	1,957,300	2,057,400	1,739,600	2,393,200
	Total M & O Expenditures	462,021,432	510,008,400	491,676,042	547,171,649
	Debt Service & Other Uses	436,559,830	462,871,600	443,549,166	474,141,000
Total Expenditure	898,581,262	972,880,000	935,225,208	1,021,312,649	
Revenues		1,080,119,188	1,165,896,500	1,164,673,805	1,184,193,014
Staffing	Full-Time Equivalents - Civilian	2,061.2	2,265.7	2,129.3	2,284.7
	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0
	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0
	Total	2,061.2	2,265.7	2,129.3	2,284.7
	Full-Time Equivalents - Overtime	175.2	143.7	144.1	137.2
Significant Budget Changes and Highlights	<ul style="list-style-type: none"> <li>o The FY2021 Budget provides funding for health benefits, pension contribution, and municipal employees contractual pay increases.</li> <li>o The FY2021 Budget includes \$34 million for continued wastewater maintenance, regulatory compliance, and assessment activities such as enhanced sewer cleaning, restaurant inspections, system inspections and investigations, Sanitary Sewer Overflow (SSO) response, data modelling support, public outreach and education.</li> <li>o River Authority Contracts increase of \$5.5 million from FY2020 Budget based on negotiated contracts with the different water authorities.</li> <li>o The FY2021 Budget includes a water and sewer rate adjustment of 3.5%.</li> <li>o The FY2021 Budget for facility rental decreases by \$5 million due to the deferred annual payment for 611 Walker Building.</li> </ul>				

**Water and Sewer Operating Fund  
Houston Public Works  
Expenditure Summary**



**FISCAL YEAR 2021 BUDGET**

<b>Business Area Performance Measures</b>				
<b>Fund Name : Water and Sewer Operating Fund</b>				
<b>Business Area : Houston Public Works</b>				
<b>Fund No. /Bus. Area No. : 8300 / 2000</b>				
<b>Performance Measures</b>	<b>FY2019 Actual</b>	<b>FY2020 Target</b>	<b>FY2020 Estimate</b>	<b>FY2021 Target</b>
Accept and Process Complete Water District Consent Applications within 30 Days of Receipt	35.0%	90.0%	80.0%	90.0%
Accounts Billed from Automated Reads	90.0%	93.0%	92.0%	93.0%
Number of Agent Assisted Calls Received	524,678	600,000	509,241	600,000
Percentage of TCEQ/EPA Required Tests Performed	100.0%	100.0%	100.0%	100.0%
Respond to Water Quality/Taste/Color/Odor within 2 Business Days	98.1%	99.0%	100.0%	100.0%
Sanitary Sewer Overflows Confirmed within 4 Hours of Notification	100.0%	100.0%	100.0%	100.0%
Systems Availability - WiMax Networks	99.5%	99.5%	99.5%	99.5%
Treatment Plant Permit Compliance Rate	99.6%	100.0%	99.9%	99.9%
Utility Billing Accuracy Rate	99.0%	99.0%	99.0%	99.0%
Utility Customer Calls Answered within 5 Minutes	53.0%	70.0%	67.0%	70.0%
Wastewater Capacity Reserve Letters Sent within 10 Business Days	90.0%	90.0%	99.9%	99.9%
Wastewater Collected and Treated (millions of gallons per year)	91,228	98,425	98,425	94,509
Wastewater repairs completed within 14 days (excluding restoration)	100.0%	99.9%	100.0%	100.0%
Wastewater-Pipe Cleaning Completed (millions of linear feet)	3.0	4.6	4.6	4.6
Wastewater-Pipe Renewal Completed (linear feet)	400,000	800,000	790,000	880,000
Water Gallons Delivered (millions of gallons per year)	165,712	184,294	172,169	172,203
Water Service Requests Investigated within Next Business Day.	99.9%	95.0%	95.0%	95.0%
Expenditures Adopted Budget vs Actual Utilization	94%	98%	96%	98%
Revenues Adopted Budget vs Actual Utilization	95%	100%	100%	100%

**FISCAL YEAR 2021 BUDGET**

<b>Division Summary</b>							
<b>Fund Name : Water and Sewer Operating Fund</b> <b>Business Area : Houston Public Works</b> <b>Fund No. /Bus Area No. : 8300 / 2000</b>							
<b>Division Description</b>	<b>FY2019 Actual</b>		<b>FY2020 Estimate</b>		<b>FY2021 Budget</b>		
	<b>FTEs</b>	<b>Costs \$</b>	<b>FTEs</b>	<b>Costs \$</b>	<b>FTEs</b>	<b>Costs \$</b>	
<b>Office of the Director 200003</b> Provides leadership and oversight in the operations of the Houston Public Works Department. Provides information to the media, responds to citizen inquiries and open record requests. Manages the utilization of small and minority businesses. Provides communication, learning and development support services to the Department. Provides funding for water and sewer legal services.	32.2	4,711,336	45.4	6,489,076	56.5	7,738,564	
<b>Houston Water 200004</b> Produces and supplies potable drinking water throughout Harris County and portions of surrounding counties. Treats domestic and industrial wastewater, meets all regulatory mandates and requirements.	1,509.7	358,311,710	1,525.4	372,661,053	1,612.3	414,197,600	
<b>Financial Management Services 200005</b> Manages, monitors and controls the department's financial and accounting activities including budgeting, financial analysis and planning, fiscal services, fixed assets, capital projects, disaster recovery and debt service management. Processes and coordinates procurement and contract-related activities, as well as the warehousing and distribution of general inventory items.	34.2	472,570,569	94.9	490,880,856	119.0	524,480,765	
<b>Capital Projects 200007</b> Initiates and manages the sale of surplus Utility owned properties.	0.0	0	0.0	0	2.0	225,125	
<b>Information Technology 200008</b> Implements, installs, configures, supports, and maintains HPW computer hardware, software, telecommunication, Supervisory Control and Data Acquisition (SCADA), WiMAX network, and security systems that enable the development, modification and maintenance of core application programs for mission critical systems. Provides data management, business continuity and disaster recovery services.	61.2	12,285,221	60.9	15,480,013	64.8	18,597,759	

**FISCAL YEAR 2021 BUDGET**

<b>Division Summary</b>							
<b>Fund Name : Water and Sewer Operating Fund</b>							
<b>Business Area : Houston Public Works</b>							
<b>Fund No. /Bus Area No. : 8300 / 2000</b>							
<b>Division Description</b>	<b>FY2019 Actual</b>		<b>FY2020 Estimate</b>		<b>FY2021 Budget</b>		
	<b>FTEs</b>	<b>Costs \$</b>	<b>FTEs</b>	<b>Costs \$</b>	<b>FTEs</b>	<b>Costs \$</b>	
<b>Management Support Branch</b> <span style="float:right"><b>200009</b></span>							
Provides support in the areas of Records Management, Fleet Support and Internal Review. Renders building maintenance support to the Learning and Development Center (LDC) and the 611 Walker building.	77.0	16,337,445	30.0	12,572,875	32.2	14,581,062	
<b>Customer Account Services</b> <span style="float:right"><b>200010</b></span>							
Reads and maintains water/sewer meters; produces water/sewer/drainage bills; receives and processes invoice payments, manages credit and collections processes, and responds to billing inquiries for water/wastewater/drainage utility customers within the City of Houston.	346.9	34,364,981	372.7	37,141,335	397.9	41,491,774	
<b>Total</b>	<b>2,061.2</b>	<b>898,581,262</b>	<b>2,129.3</b>	<b>935,225,208</b>	<b>2,284.7</b>	<b>1,021,312,649</b>	

---

---

**FISCAL YEAR 2021 BUDGET**

---

---

**Business Area Revenues Summary**

---

**Fund Name** : Water and Sewer Operating Fund  
**Business Area** : Houston Public Works  
**Fund No./Bus. Area No.** : 8300 / 2000

---

<b>Category</b>	<b>FY2019 Actual</b>	<b>FY2020 Current Budget</b>	<b>FY2020 Estimate</b>	<b>FY2021 Budget</b>
Licenses and Permits	825,322	912,200	1,027,592	<b>912,200</b>
Charges for Services	1,053,807,620	1,134,893,200	1,133,524,539	<b>1,132,632,248</b>
Direct Interfund Services	362,403	580,400	540,615	<b>580,400</b>
Indirect Interfund Services	5,800,900	6,139,700	6,139,700	<b>6,139,700</b>
Other Fines and Forfeits	108,339	52,200	101,872	<b>52,200</b>
Interest	5,023,713	3,457,800	3,457,800	<b>5,015,266</b>
Miscellaneous/Other	783,752	2,611,000	2,667,551	<b>2,611,000</b>
Other Resources	13,407,139	17,250,000	17,214,136	<b>36,250,000</b>
<b>Grand Total Revenues</b>	<b><u>1,080,119,188</u></b>	<b><u>1,165,896,500</u></b>	<b><u>1,164,673,805</u></b>	<b><u>1,184,193,014</u></b>