

## HOUSTON INTERACTIVE

Every year the City of Houston uses technology to better serve and communicate with citizens. Our City's website—Houstontx.gov—was recently updated to be more responsive to the customer with easier navigation features. Although there are many valuable City webpages, the following pages are highlighted for public-facing, interactive features.

### Office of Emergency Management website

Office of Emergency Management (OEM)'s [houstonoem.org](http://houstonoem.org) is the go-to website for City residents and departments to help them prepare for, cope with and recover from the effect of natural and man-made disasters. OEM website includes information on sign up for Emergency alerts, how to prepare for emergencies, link to Houston Recover [www.houstonrecovers.org](http://www.houstonrecovers.org), updates on Coronavirus Disease 2019 (COVID-19) [www.houstonemergency.org/COVID19/](http://www.houstonemergency.org/COVID19/) OEM plans and programs including Resilient Houston strategies [www.houstonoem.org/plans-programs](http://www.houstonoem.org/plans-programs), guide to material and disaster preparedness and update on live events. OEM website can also be accessible in different languages.

**Website Address: [houstonoem.org](http://houstonoem.org)**

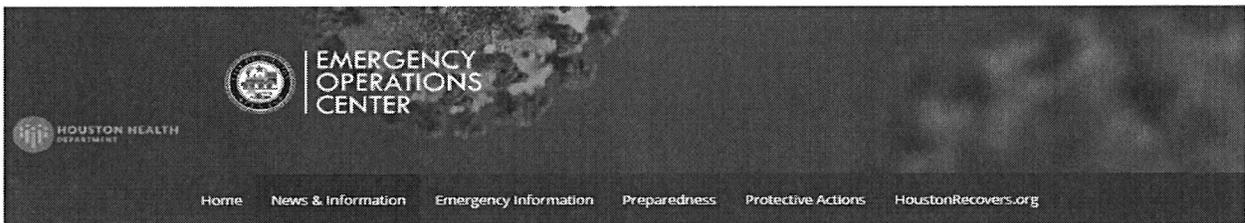


Figure 1 – Office of Emergency Management Homepage

## Coronavirus Disease 2019 (COVID-19) Updates

During the pandemic situation of Coronavirus Disease 2019 (COVID-19), Office of Emergency management and Houston Health Department created a webpage [www.houstonemergency.org/COVID19/](http://www.houstonemergency.org/COVID19/) to update Houstonians about COVID-19. Website includes information on Testing Sites [www.houstontx.gov/health/NewsReleases/houston-health-department-expands-COVID-19-test-sites-to-anyone-wanting-to-get-tested.html](http://www.houstontx.gov/health/NewsReleases/houston-health-department-expands-COVID-19-test-sites-to-anyone-wanting-to-get-tested.html), contact center details 832-393-4220, number of reported cases with demographic information, vulnerability map by super neighborhood and day by day updates from City/County and Federal Government. Website also includes information about local risk, routine protective actions, frequently asked questions, communication resources, rumor control, and emergency preparedness tips. There is also a link to COVID-19 registry <https://floodregistry.rice.edu/covid19> which has a research study that provides real-time information to Health Departments on the spread of COVID-19, who is being affected, and how.

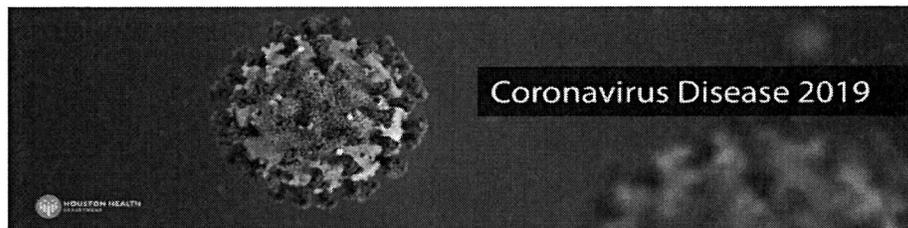
**Website Address: [houstonemergency.org/COVID19/](http://houstonemergency.org/COVID19/)**



### News & Alerts

## Coronavirus Disease 2019 (COVID-19) Updates

🕒 April 23, 2020 📌 Scott Packard



Communication Flyers | አማርኛ | Español | عربي | 中文 | فارسی | اردی | Français | ភាសាខ្មែរ | Kiswahili | ትግርኛ | Tiếng Việt



#### Community Based Testing Sites

Houston's FREE COVID-19 drive-thru testing sites are available to ANYONE, regardless of symptoms. Call 832-393-4220 to be provided an access code and instructions on where to go. A FEMA contractor calls with test results and they are made available through the LabCorp or Quest Diagnostics website, as

#### COVID-19 Call Center

832-393-4220

Monday – Friday  
9 a.m. – 7 p.m.

Saturday – Sunday  
9 a.m. – 3 p.m.

**After hours:** If you reach our call

Figure 2 – Coronavirus Disease 2019 (COVID-19) Homepage

## Houston Recovers

Following the devastation from Hurricane Harvey, the City of Houston created a webpage to help Houstonians affected by flooding. Houston Recovers is a focal point for information on: debris cleanup, repair permits, mold prevention, mosquito control, flood risk reduction, housing assistance, donations, volunteer opportunities, business recovery resources and much more. The City teamed up with local and non-profit entities to give citizens a powerful resource through this difficult time. The *Harvey by the Numbers* section provides interactive maps that illustrate the catastrophic impact of Hurricane Harvey on Greater Houston. Visit Houston Recovers to find out more.

Website Address: [HoustonRecovers.org](http://HoustonRecovers.org)

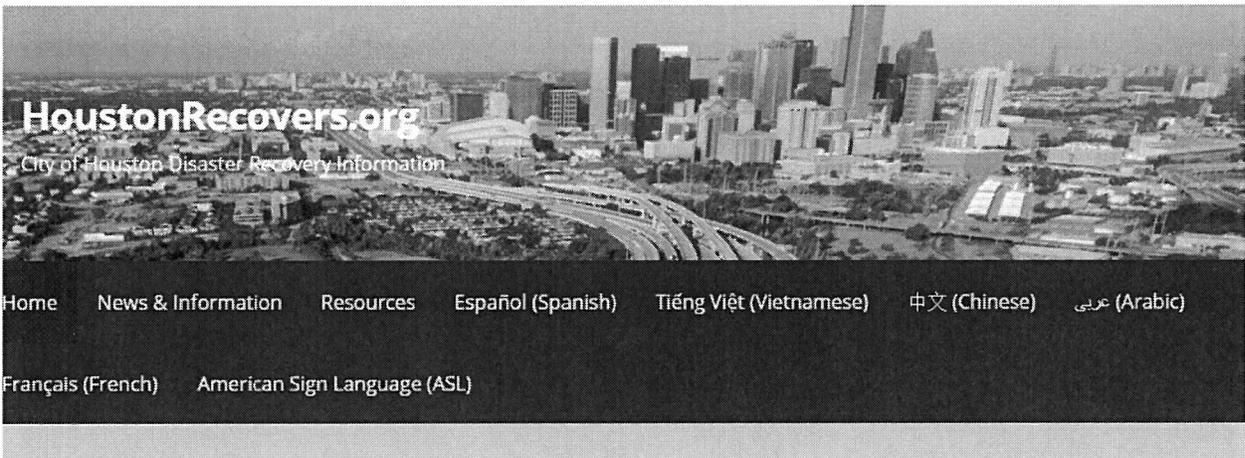


Figure 3- Houston Recovers Homepage

# Budget Bootcamp

Budget Bootcamp is a city website application that provides an interactive experience with city budget information through an easy to use dashboard. Budget Bootcamp was created during Houston’s inaugural Houston Hackathon and was the first project to become reality. Budget Bootcamp provides citizens an educational walk-through of the City’s budget data – both for the recently adopted budget, as well as all adopted budgets since Fiscal Year 2010. Check out this data visualization tool and get a better understanding of the City’s finances.

**Website Address:** [innovation.houstontx.gov/budgetbootcamp.html](http://innovation.houstontx.gov/budgetbootcamp.html)

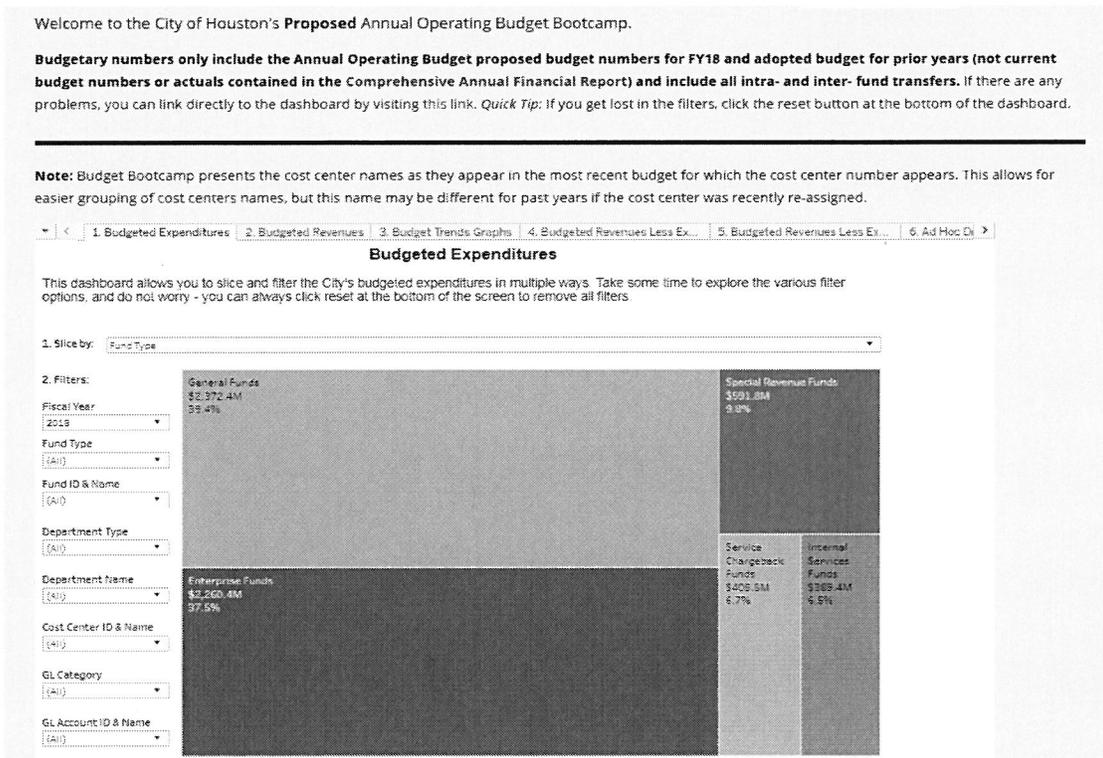
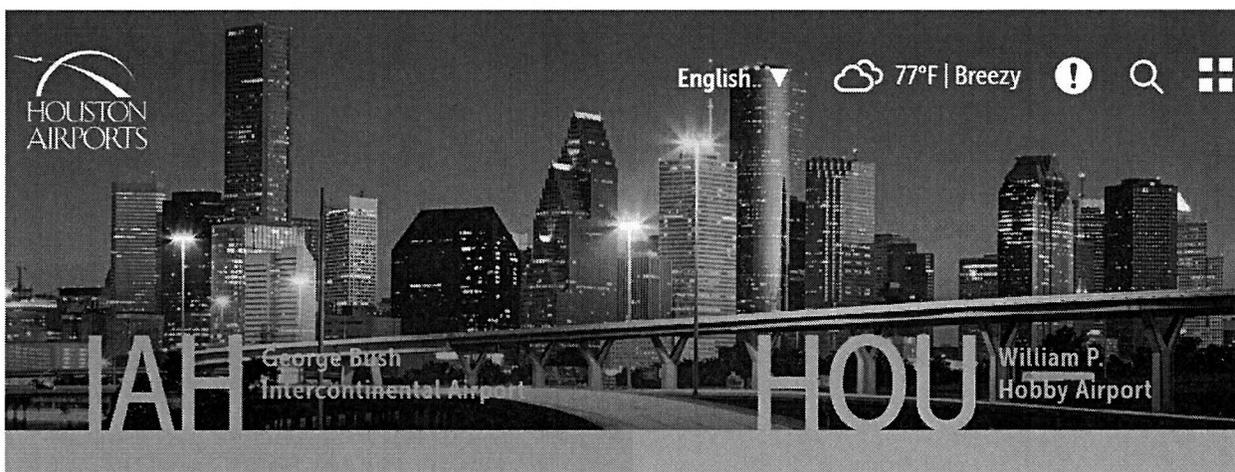


Figure 4 - Budget Bootcamp Homepage

## Houston Airports Passenger Website

The Houston Airport System's [fly2houston.com](http://fly2houston.com) is the go-to website for IAH and HOU passengers, as well as for friends and family picking them up and dropping them off at the airport. It includes flight search and TSA wait times; available parking, rates and reservations; airport maps and a lounge directory; security and international travel information; airline information and a list of non-stop destinations worldwide; a complete searchable guide to dining (with menus) and shopping; ground transportation; the airport art collection and Harmony in the Air live concert schedules; and a list of nearby hotels with airport shuttles. There also is a link to feedback, for online entry of customer feedback, as well as newsroom for the media.

Website Address: [fly2houston.com](http://fly2houston.com)



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Figure 5 - Houston Airports Systems Main Page

## IAH & HOU Interactive Maps

The Houston Airport System's IAH & HOU browser-based interactive map (no app download required) provides turn-by-turn wayfinding, including walking time estimates between any two points at the airport for passengers. Find your way from curb to gate and back with ease. Each website provides a handy search tool for: restaurants, cellphone charging stations, or shop listings.

IAH Website Address:

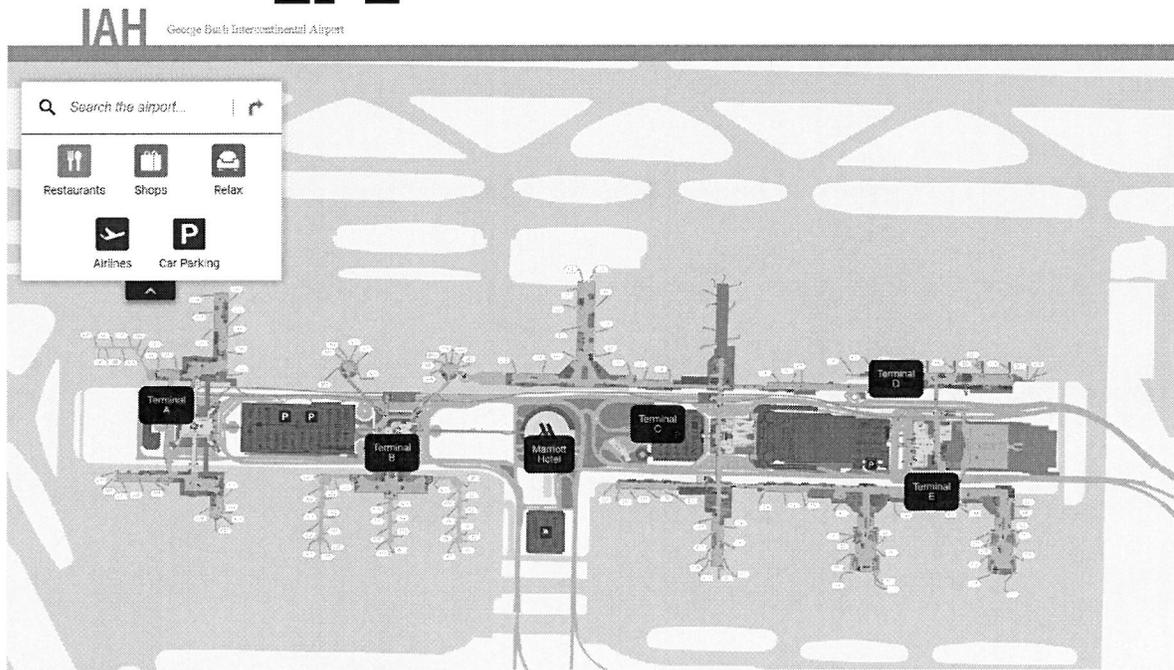


Figure 6 – Bush (IAH) Airport Interactive Map

HOU Website Address:

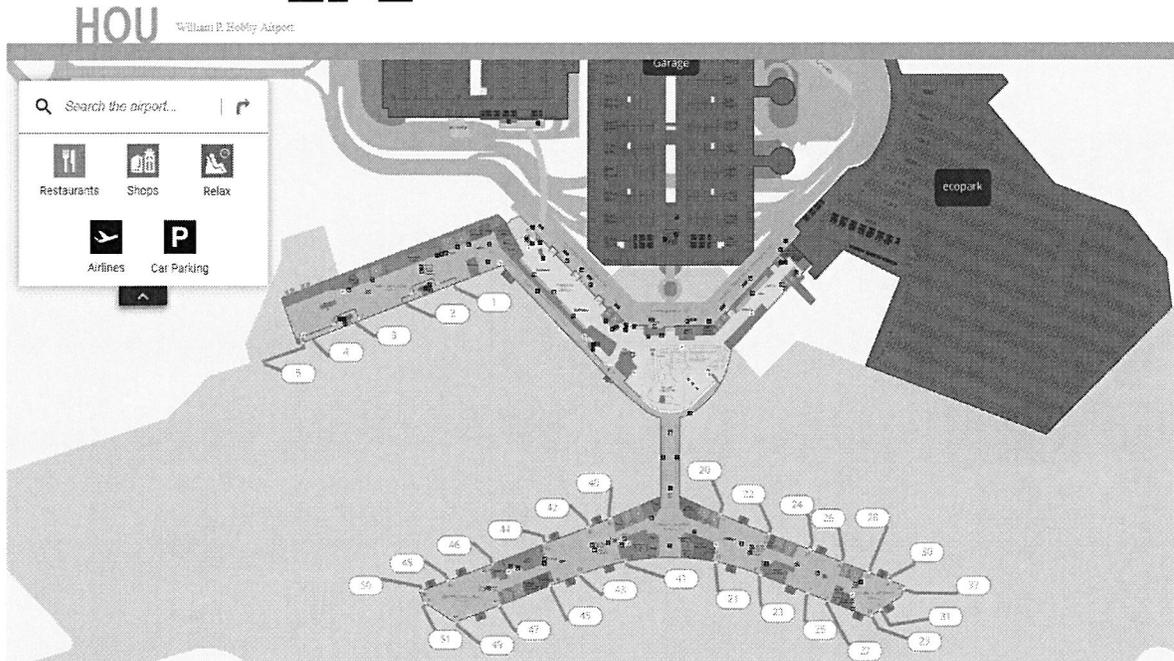


Figure 7 - Hobby (HOU) Airport Interactive Map

## Helpful Mobile Applications

### 311 Help & Info



iOS



Android

The Houston 311 app makes reporting issues easier than ever. The app uses GPS to identify your location and allows you to snap a photo to add to your service request. Reports are automatically sent to the City's 311 system and routed to city departments for resolution.

### Houston Public Library



iOS



Android

The Houston Public Library catalog, access to your account, information about library locations, and more is now available through your mobile device. Wherever you go you can now search for books, DVDs, audiobooks, and e-books, and place holds or renew items - all from your phone! You can also check out our latest reading recommendations, ask one of our professional librarians a question, find out about upcoming library events or classes, or follow our blog and tweets.

### Park Houston



iOS



Android

The City of Houston has partnered with Parkmobile to provide a convenient way to pay for parking using your mobile phone. The ParkHouston app takes the stress out of parking. No more searching for coins. With ParkHouston, starting your parking session takes just a few seconds. You can extend your session on-the-go (where permitted), as well as save "Favorite" and users can also opt-in to receive notifications prior to your parking session expiring.

### Rollout!



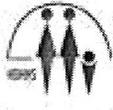
iOS



Android

Rollout! is a simple app to make figuring out the City of Houston's trash pickup easy! Forget about peeking outside to see if your neighbor's bins are out, with Rollout! we use your phone to look up your location and instantly let you see your schedule for your neighborhood. You can set up reminders to tell you when to take out your trash and to make sure you don't miss recycling day again.

**Houston  
- HDHHS**



iOS

**No Android Version**

The Houston Department of Health and Human Services app is very easy to use and is a fast way to access information on services offered by the City of Houston Health Department for all Houstonians.

**Ready  
Houston**



iOS



**Android**

The Ready App is the Houston Region's official emergency preparedness iOS application, brought to you by the City of Houston Office of Public Safety and Homeland Security. Its goal is to provide an all-inclusive, singular mobile resource for Houston-area residents to access accurate and timely information before and in the event of an emergency. For more information, visit [readyhouston.tx.gov](http://readyhouston.tx.gov). App features include: receive local weather and public health alerts, make a plan and keep track of your family and emergency contacts, build a kit, track your supplies and receive notices when it's time to restock, stay informed with direct access to emergency radio, news and weather updates, gain more information and watch videos on disaster preparedness, and use the emergency alert to notify your emergency contacts of your location.

**COHHR**



iOS



**Android**

The City of Houston's Human Resources Mobile Application provides access to a guidebook for municipal employees, as well as links to employee news and information on training, policy documentation and other useful resources. Real-time COH employee notifications are also featured in this app.

*Unsupported Mobile Apps*

**Finding  
Rover**



iOS



**Android**

Finding Rover uses its facial recognition technology to make finding dogs as quick and easy as the snap of a photo. See a lost dog? Take a photo, send a text and together we can bring every lost dog home.