Fund Summary

Fund Name : Central Service Revolving Fund

Fund No./Bus. Area No.: 1002 / 2500 / 6400 / 6500 / 6800 / 7000 / 8000

	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
Beginning Fund Balance Current Revenues	0 225,556,599	0 223,650,910	0 244,899,253
Total Available Resources	225,556,599	223,650,910	244,899,253
Maintenance and Operations Operating Transfers	225,556,599 0	223,650,910 0	244,899,253 0
Total Expenditures	225,556,599	223,650,910	244,899,253
Planned Ending Fund Balance	0	0	0
Total Budget	225,556,599	223,650,910	244,899,253
Fund Balance Distribution			
Non-Spendable	0	0	0
Restricted	0	0	0
Committed	0	0	0
Assigned	0	0	0
Unassigned	0	0	0

The above summarizes the FY2022 Budget, the FY2022 Estimate and the FY2023 Budget for the Central Service Revolving Fund. Also included are the beginning and ending fund balances, total revenues and total expenditures.

The Central Service Revolving Fund provides budgetary accounts for a centralized service function that provides for the purchase of goods and/or services for citywide operating departments. This method allows for the purchase of large quantities of goods and services for a large number of departments in a planned and well-managed manner. In addition, it provides for the efficient and effective audit of billings for such purchases.

Appropriations for these accounts are made from the respective operating departmental budgets as a part of the general appropriations ordinance. Sufficient appropriations are authorized from each department to allow for minimal encumbrance balances in each supply and service account in the Central Service Revolving Fund. After the delivery of goods and services, the actual cost is billed to the operating departments. At the end of each fiscal year, the fund is treated as a sub-fund of the General Fund and is not shown as a separate entity in the Annual Comprehensive Financial Report.

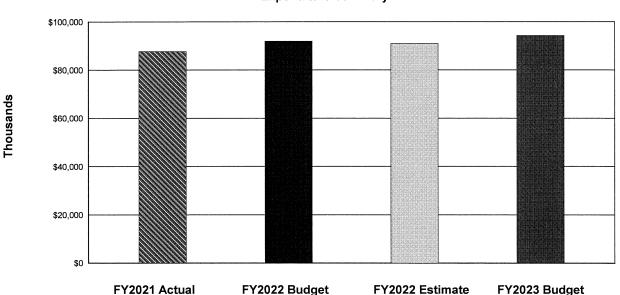
The Finance Department is responsible for administering the electricity and natural gas accounts for the City. They are also responsible for providing funding for financial, procurement, and accounts payable and receivable support to client departments within the City. The role of Energy Management is the responsibility of the General Services Department. The Administration and Regulatory Affairs Department manages the reprographics and office services accounts. The communications and data services fees and citywide copier services are administered by the Houston Information Technology Services Department. The Planning and Development Department provides a centralized service for geographic information system purchases. The Human Resources Department administers the accounts for Contingent Workforce Services (formerly known as Temporary Personnel Services), Human Resources Client Relations Division, and Learning and Development Center. The revenue and expenditure summaries include: General Services, Administration and Regulatory Affairs, Houston Information Technology Services, Planning and Development, Human Resources, and Finance.

Fund Name Business Are	: Central Service Revol	ving Fund			
Fund No. /Bu	s. Area No. : 1002 / 2500	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
	Supplies Other Services and Charges	(8,269) 87,689,812	0 92,117,610	0 91,045,794	0 94,409,000
Expenditures	Total M & O Expenditures Debt Service & Other Uses	87,681,543 0	92,117,610	91,045,794 0	94,409,000
	Total Expenditure	87,681,543	92,117,610	91,045,794	94,409,000
Revenues		87,681,543	92,117,610	91,045,794	94,409,000
	Full-Time Equivalents - Civilian	0.0	0.0	0.0	0.0
0, 15	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0
Staffing	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0
	Total	0.0	0.0	0.0	0.0
	Full-Time Equivalents - Overtime	0.0	0.0	0.0	0.0
			779 M2		

Significant Budget Changes and Highlights

- According to the EPA's Green Power Partnership, the City of Houston ranks 1st in the nation among government municipalities for green power. In addition, the City of Houston ranks 16th in the nation among the top 100 EPA green partners.
- o FY2023 Electricity Budget is 2.5% higher than the FY2022 Electricity Budget due to higher estimated consumption.
- o FY2023 Budget includes citywide funding for electricity and natural gas.

Central Service Revolving Fund General Services Expenditure Summary



Division Summary

Central Service Revolving Fund Fund Name

General Services 1002 / 2500 Business Area

Fund No. /Bus Area No. : 1002 / 2500						
Division		21 Actual		Estimate		3 Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
GSD - Energy Management 250004						
Provides support for citywide electricity and natural gas activities.	0.0	87,681,543	0.0	91,045,794	0.0	94,409,000
Total	0.0	87,681,543	0.0	91,045,794	0.0	94,409,000
	,					
		26			•	

Business Area Revenues Summary

Fund Name : Central Service Revolving Fund

Business Area : General Services

Fund No./Bus. Area No. : 1002 / 2500

Category	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
Direct Interfund Services	87,681,521	92,117,610	91,045,794	94,409,000
Miscellaneous/Other	22	0	0	0
Grand Total Revenues	87,681,543	92,117,610	91,045,794	94,409,000



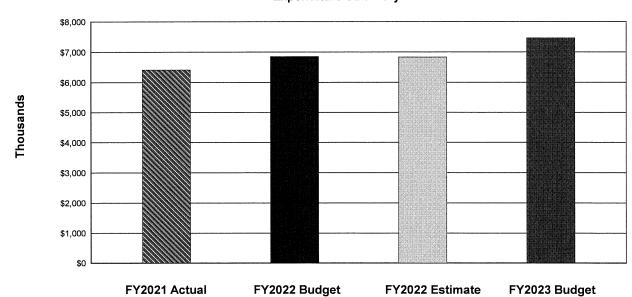
Fund Name : Central Service Revolving Fund Business Area : Finance Department						
Fund No. /Bu	s. Area No. : 1002 / 6400	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget	
	Personnel Services	6,064,271	6,455,131	6,340,199	6,947,361	
	Supplies	9,550	17,047	17,042	20,576	
	Other Services and Charges	345,616	386,107	479,935	500,693	
	Equipment	1,784	0	0	0	
Expenditures	Total M & O Expenditures Debt Service & Other Uses	6,421,221 0	6,858,285 0	6,837,176 0	7,468,630 0	
	Total Expenditure	6,421,221	6,858,285	6,837,176	7,468,630	
Revenues		6,421,221	6,858,285	6,837,176	7,468,630	
	Full-Time Equivalents - Civilian	57.5	59.6	56.5	60.2	
01-15	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0	
Staffing	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0	
	Total	57.5	59.6	56.5	60.2	
	Full-Time Equivalents - Overtime	0.0	0.0	0.0	0.0	

Significant Budget Changes and Highlights

o The FY2023 Budget provides funding for health benefits, pension contribution, and municipal employees contractual pay increases.

o The FY2023 Budget provides funding for financial, procurement, and accounts payable and receivable support to client departments within the City. Client departments include the Houston Fire Department, Fleet Management, Houston Information Technology Services, Houston Public Works, and General Services Department - Energy.

Central Service Revolving Fund Finance Department Expenditure Summary



Business Area Performance Measures

Fund Name

Central Service Revolving Fund

Business Area

Finance Department

Fund No. /Bus. Area No. : 1002 / 6400

Performance Measures	FY2021 Actual	FY2022 Target	FY2022 Estimate	FY2023 Target
Chargebacks Processed for Departments in 45 Days	100%	100%	100%	100%
Client Department Expenditures Adopted Budget vs Actual Utilization	95%	98%	101%	98%
Collection Rate for EMS	36%	32%	41%	43%
Collection Rate of Vendor Managed Revenues	37%	39%	36%	39%
Cost per Invoice Processed	\$35	\$44	\$36	\$44
Invoice Payments Processed within Payment Terms	93%	95%	95%	95%
Expenditures Adopted Budget vs Actual Utilization	96%	100%	100%	100%
Revenues Adopted Budget vs Actual Utilization	96%	100%	100%	100%

Division Summary

Fund Name Central Service Revolving Fund

Finance Department 1002 / 6400 **Business Area**

Fund No. /Bus Area No. : 1002 / 6400						
Division	I	1 Actual		Estimate		3 Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
Director's Office 640001 The division is responsible for budget development and monitoring financial activities, revenue and expense analysis, as well as day-to-day departmental support of routine transactions for Houston Information Technology Services and the Houston Fire Department.	0.0	0	9.0	1,348,487	9.4	1,442,484
Treasury and Capital Management 640003 The division coordinates and oversees the City's Capital Improvement Plan. There are dedicated specialists that provide customer service, capital planning and appropriation needs for Houston Information Technology Services and Fleet Management Department.	1.6	211,294	1.6	241,563	2.0	267,247
Financial Planning & Analysis 640004 The division is responsible for budget development and monitoring financial activities, revenue and expense analysis, as well as day-to-day departmental support of routine transactions for General Services Department - Energy Management and Fleet Management.	13.7	1,929,783	5.0	773,567	5.3	885,516
Financial Reporting & Operations 640005 The division provides centralized support in accounts payable, management and process review, analysis, and reporting services for Finance, Houston Information Technology, Houston Fire, General Services Department - Energy, Fleet Management, and Houston Public Works Departments. Provides centralized support in accounts receivable and	33.2	3,245,832	31.3	3,310,868	33.6	3,607,136
collections functions for EMS activity in support of the Houston Fire Department. FIN - Strategic Procurement Division 640007 The division is responsible for all citywide IT formal and informal procurements as well as all purchases via Texas Department of Information Resources (DIR). The division is also responsible for all purchases on behalf of the Fleet Management Department and the Houston Fire Departments.	9.0	1,034,312	9.6	1,162,691	9.9	1,266,247
Total	57.5	6,421,221	56.5	6,837,176	60.2	7,468,630

Business Area Revenues Summary

Fund Name

: Central Service Revolving Fund

Business Area

Finance Department

Fund No./Bus. Area No. :

Tulid No./Dds. Area No 1002 / 040	FY2021	FY2022	FY2022	FY2023
Category	Actual	Current Budget	Estimate	Budget
Charges for Services	0	78,012	78,012	79,779
Direct Interfund Services	6,421,221	6,780,273	6,759,164	7,388,851
Grand Total Revenues	6,421,221	6,858,285	6,837,176	7,468,630

Fund Name : Central Service Revolving Fund Business Area : Administration and Regulatory Affairs							
Fund No. /Bu	s. Area No. : 1002 / 6500	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget		
	Supplies	334,875	464,650	464,650	464,650		
	Other Services and Charges Total M & O Expenditures Debt Service & Other Uses	3,177,252	4,112,199	3,762,199	4,437,656		
Expenditures		3,512,127 0	4,576,849 0	4,226,849 0	4,902,306 0		
	Total Expenditure	3,512,127	4,576,849	4,226,849	4,902,306		
Revenues		3,512,127	4,576,849	4,226,849	4,902,306		
	Full-Time Equivalents - Civilian	0.0	0.0	0.0	0.0		
Ctoffina	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0		
Staffing	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0		
	Total	0.0	0.0	0.0	0.0		
	Full-Time Equivalents - Overtime	0.0	0.0	0.0	0.0		

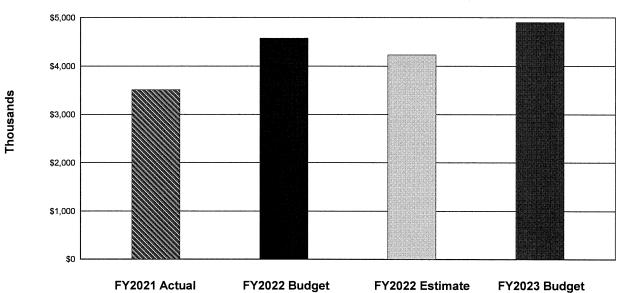
Significant Budget Changes and Highlights

o The FY2023 monthly garage rates are stated below:

- Hobby \$79.55. Tranquility City Tranquility City Pays All Access Card \$103.40.
 Tranquility Electric Vehicles \$144.50.
 Lot C \$67.55.

- City Hall Annex \$51.76.

Central Service Revolving Fund Administration and Regulatory Affairs Expenditure Summary



Division Summary

Fund Name

Central Service Revolving Fund

Business Area

Administration and Regulatory Affairs

Fund No. /Bus Area No. :

Division	FY202	1 Actual	FY2022	Estimate	FY202	Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
Central Services 650005						
Provides a centralized service function for postage for citywide operating departments. Administers service contracts and processes related service billings.	0.0	323,533	0.0	450,000	0.0	450,000
Print Shop 650006						
Provides cost effective high volume copying services through interlocal agreement with Bayside Printing Inc. Provides printing services to various departments including: design, artwork, offset printing/copying, layout and a variety of finishing services.	0.0	1,303,167	0.0	1,250,000	0.0	1,250,000
ARA - Payroll Services 650007						
Manages the printing and distribution services of W-2 forms to all City employees.	0.0	11,506	0.0	15,000	0.0	15,000
Employee Transit 650009 Manages the City employees' Metro bus passes and	0.0	1,873,921	0.0	2,511,849	0.0	3,187,306
parking program for Hobby Center, Houston First (Tranquility, City Hall Annex, and Lot C) through chargeback services in the Central Service Revolving Fund.	0.0	1,070,021	0.0	2,011,040	0.0	0,107,000
Total	0.0	3,512,127	0.0	4,226,849	0.0	4,902,306

Business Area Revenues Summary

Fund Name

: Central Service Revolving Fund

Business Area

Administration and Regulatory Affairs

Fund No./Bus. Area No. :

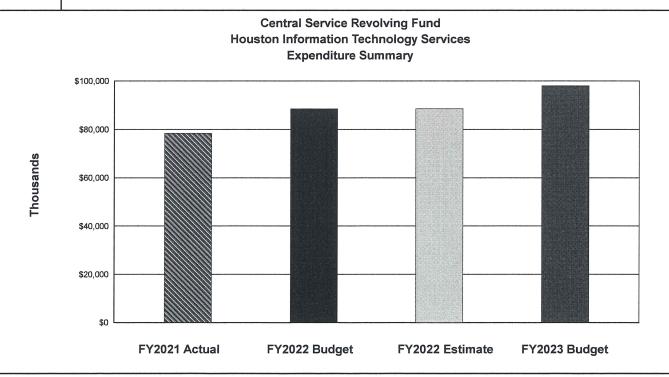
Category	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
Charges for Services	1,873,921	2,911,849	0	0
Direct Interfund Services	1,626,700	1,650,000	2,951,538	3,166,865
Miscellaneous/Other	11,506	15,000	1,275,311	1,735,441
Grand Total Revenues	3,512,127	4,576,849	4,226,849	4,902,306



Fund Name Business Are	: Central Service Revol	•	ces		
	s. Area No. : 1002 / 6800	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
	Personnel Services	23,345,301	26,722,737	25,932,297	30,222,787
	Supplies	389,482	648,828	496,874	639,734
	Other Services and Charges	53,672,348	60,781,040	61,827,095	67,060,772
	Equipment	809,779	340,921	237,260	128,122
	Non-Capital Equipment	20,087	0	0	0
Expenditures	Total M & O Expenditures Debt Service & Other Uses	78,236,997 200,000	88,493,526 0	88,493,526 0	98,051,415 0
	Total Expenditure	78,436,997	88,493,526	88,493,526	98,051,415
Revenues		78,436,997	88,493,526	88,493,526	98,051,415
	Full-Time Equivalents - Civilian	175.9	202.0	179.0	210.6
Ctoffina	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0
Staffing	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0
	Total	175.9	202.0	179.0	210.6
	Full-Time Equivalents - Overtime	3.2	2.5	3.3	2.5

Significant Budget Changes and Highlights

- o The FY2023 Budget provides funding for health benefits, pension contribution, and municipal employee contractual pay increases.
- o The FY2023 Budget includes contractual increases and expenses to mitigate the impact of employee attrition on the support level for major enterprise applications.
- o The FY2023 Budget includes the consolidation of: 1) HHD IT infrastructure, 2) a portion of LGL IT, and 3) HPW cybersecurity.



Division Summary

Fund Name : Central Service Revolving Fund

Business Area : Houston Information Technology Services

Fund No. /Bus Area No. : 1002 / 6800

Fund No. /Bus Area No. : 1002 / 6800	EV202	14 Actual	EV2022	Ectimate	EV202	2 Dudget
Division Description	F1202 FTEs	21 Actual Costs \$	FTEs	Estimate Costs \$	FTEs	3 Budget Costs \$
HITS - Director's Office Group 680001						
Citywide IT oversight, administrative support in financial analysis and reporting, cost accounting, capital planning, project staffing, funds management, asset management, procurement, contract compliance, open records and accounts payable. Management of the Chief Information Security Office (CISO) with the mission of information security operations, governance, architecture, and cyber threat analysis to assist in ensuring citywide compliance. HITS - Applications 680002	24.9	9,449,841	26.0	12,570,107	33.1	12,878,015
Provides solutions for business processes to City departments and responsible for implementing and supporting enterprise systems such as ERP, commercial off-the-shelf applications like 3-1-1, Fleet, the Contact Center, EGIS, as well as custom developed solutions. Manages the citywide scorecard project and data warehouse management. Manages the data warehousing and a suite of business intelligence platforms, and tools for the City. HITS - Infrastructure Group 680003	43.8	16,516,072	37.0	21,199,766	45.0	24,175,436
Provides help desk and field support for citywide applications. Manages the City's network telecommunications infrastructure, internet access and remote connectivity to ensure reliability. Manages server platforms, storage systems, data center facilities, server rooms, e-mail, communication systems, and system management tools.	44.0	39,693,545	50.0	40,526,530	64.4	45,336,324
HITS - Public Safety 680005						
Provides planning, management, and operations for mission critical IT systems within the Houston Emergency Center and over 30 external agencies. Supports Police, Fire, Emergency Management, Public Works and other departments. Manages infrastructure, applications and radio communications on 24X7 basis. Provides on-scene support during activations of the City's Emergency Operations Center and special events.	46.4	9,729,761	46.0	10,863,730	45.1	11,443,994
HITS - Client Solutions 680006		4 404 00=		4 000 000		4 500 000
Manages operational costs associated with the Court System for Management of Resources and Technology (CSMART). The operational costs include server operation system management, payment and image system management, scanning control and database management.	9.1	1,431,235	9.0	1,320,622	8.3	1,586,963

Division Summary

Central Service Revolving Fund **Fund Name**

Houston Information Technology Services **Business Area**

Fund No. /Bus Area No. : 1002 / 6800						
Division		21 Actual		Estimate		3 Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
HITS - Project Group 680007 Provides IT project governance, scope development, and performance metrics; while also ensuring IT projects are on schedule and on budget and are in alignment with Plan Houston and the HITS technology strategic plan.	7.7	1,616,543	11.0	2,012,771	14.7	2,630,683
Total	175.9	78,436,997	179.0	88,493,526	210.6	98,051,415
					-	
		:				

Business Area Revenues Summary

Fund Name

: Central Service Revolving Fund

Business Area

Houston Information Technology Services

Fund No./Bus. Area No. :

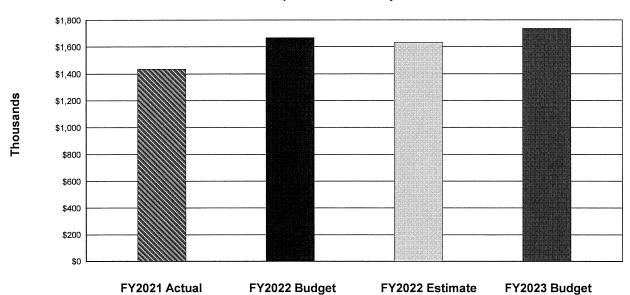
FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
1,291,659	1,666,288	1,351,317	1,462,105
76,987,527	86,827,238	87,142,209	96,589,310
157,811	0	0	0
78,436,997	88,493,526	88,493,526	98,051,415
	76,987,527 157,811	Actual Current Budget 1,291,659 1,666,288 76,987,527 86,827,238 157,811 0	Actual Current Budget Estimate 1,291,659 1,666,288 1,351,317 76,987,527 86,827,238 87,142,209 157,811 0 0

Fund Name Business Are	: Central Service Revolv	_			
Fund No. /Bu	ıs. Area No. : 1002 / 7000	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
	Personnel Services Supplies Other Services and Charges	1,274,958 4,361 155,725	1,427,765 25,466 214,959	1,429,808 25,464 175,153	1,497,714 25,466 213,667
Expenditures	Total M & O Expenditures Debt Service & Other Uses Total Expenditure	1,435,044 0 1,435,044	1,668,190 0 1,668,190	1,630,425 0 1,630,425	1,736,847 0 1,736,847
Revenues	•	1,435,044	1,668,190	1,630,425	1,736,847
Staffing	Full-Time Equivalents - Civilian Full-Time Equivalents - Classified Full-Time Equivalents - Cadets Total Full-Time Equivalents - Overtime	11.0 0.0 0.0 11.0 0.0	11.5 0.0 0.0 11.5 0.0	11.5 0.0 0.0 11.5 0.0	11.5 0.0 0.0 11.5

Significant Budget Changes and Highlights

o The FY2023 Budget provides funding for health benefits, pension contribution, and municipal employees contractual pay increases.

Central Service Revolving Fund Planning & Development Expenditure Summary



Business Area Performance Measures

Fund Name

Central Service Revolving Fund

Business Area

Planning & Development

Fund No. /Bus. Area No. : 1002 / 7000

Performance Measures	FY2021 Actual	FY2022 Target	FY2022 Estimate	FY2023 Target
Projects completed within 3 days	100%	100%	100%	100%
Property Addresses Assigned Prior to Planning Commission Approval	57%	60%	60%	60%
Expenditures Adopted Budget vs Actual Utilization	85%	100%	98%	100%
Revenues Adopted Budget vs Actual Utilization	85%	100%	98%	100%

Division Summary

Central Service Revolving Fund Fund Name

Planning & Development 1002 / 7000 **Business Area**

Fund No. /Bus Area No. : 1002 / 7000							
Division	FY202	1 Actual	FY2022	Estimate	FY202	3 Budget	
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$	
PD - GIS Services 700002							
This division creates and maintains the City's underlying geospatial data for all departments applications and map requests. The group also assigns official City addresses and coordinates with emergency providers within the City, county, and regional agencies to ensure accurate, effective emergency services; and provides mapping and analysis for data, training, testing and debugging to ensure product quality.	11.0	1,435,044		1,630,425		1,736,847	
Total	11.0	1,435,044	11.5	1,630,425	11.5	1,736,847	
:							

Business Area Revenues Summary

Fund Name : Central Service Revolving Fund

Business Area : Planning & Development

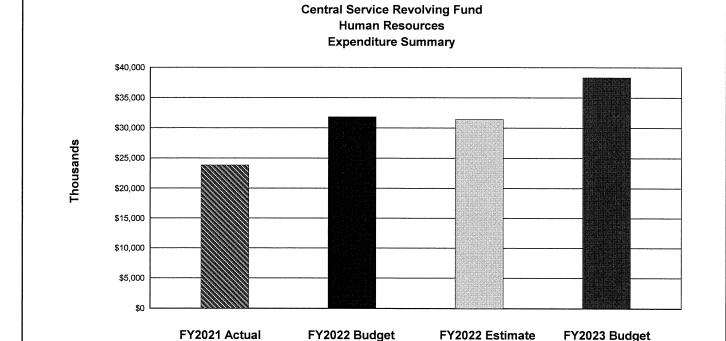
Fund No./Bus. Area No. : 1002 / 7000

Category	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
Direct Interfund Services	1,430,035	1,668,190	1,630,425	1,736,847
Miscellaneous/Other	5,009	0	0	0
Grand Total Revenues	1,435,044	1,668,190	1,630,425	1,736,847

Fund Name Business Are	: Central Service Revol : Human Resources	ving Fund			
Fund No. /Bu	s. Area No. : 1002 / 8000	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
	Personnel Services	15,296,991	18,102,767	16,481,387	20,172,878
	Supplies	34,380	116,675	58,993	125,993
1	Other Services and Charges	8,471,148	13,595,517	14,859,352	18,019,184
	Equipment	0	8,676	5,359	0
	Non-Capital Equipment	15,548	18,504	12,049	13,000
Expenditures	Total M & O Expenditures Debt Service & Other Uses	23,818,067	31,842,139 0	31,417,140 0	38,331,055 0
	Total Expenditure	23,818,067	31,842,139	31,417,140	38,331,055
Revenues		23,818,067	31,842,139	31,417,140	38,331,055
	Full-Time Equivalents - Civilian	168.3	178.0	157.0	185.0
04-55	Full-Time Equivalents - Classified	0.0	0.0	0.0	0.0
Staffing	Full-Time Equivalents - Cadets	0.0	0.0	0.0	0.0
	Total	168.3	178.0	157.0	185.0
1	Full-Time Equivalents - Overtime	0.0	0.0	0.0	0.0

Significant Budget Changes and Highlights

- o The FY2023 Budget provides funding for health benefits, pension contribution, and municipal employees contractual pay increases.
- o The FY2023 Budget includes HR General Fund operational functions transferring to this fund to align activities performed by the Client Service Program.
- The FY2023 Budget includes funding of \$1.2 million for Captain and Sr. Captain ranking exams for the Houston Fire Department.
- o The FY2023 Budget includes funding of \$12.3 million for two contingent workforce contracts. One contract for special, enterprise and grant funded departments. The second contract for General Fund departments.
- The FY2023 Budget includes funding for the new background checks contract awarded to Sterling for \$390,000.



Business Area Performance Measures

Fund Name : Central Service Revolving Fund

Business Area : Human Resources

Fund No. /Bus. Area No. : 1002 / 8000

Performance Measures	FY2021 Actual	FY2022 Target	FY2022 Estimate	FY2023 Target
Time To Fill (days)	127	<90	125	<90
Turnover Rate	10%	<10%	7%	<10%
Veterans Hired	9.8%	12%	10%	12%
Expenditures Adopted Budget vs Actual Utilization	83%	100%	99%	100%
Revenues Adopted Budget vs Actual Utilization	83%	100%	99%	100%

Division Summary

Central Service Revolving Fund Fund Name

Business Area **Human Resources**

Fund No. /Bus Area No. : 1002 / 8000						
Division		1 Actual		Estimate	1	3 Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
HR - Contingent Workforce Services 800011 This program is utilized by all departments as a vital component of the staffing strategy for peak load, pilot programs, grants, citywide events, and special needs. The City uses more than 500 temporary employees at any given time in diverse classifications; professional, technical, IT, administrative, and services.	1.2	5,809,700	2.0	11,605,951	2.0	12,488,528
HR - Client Relations Group 800020						
Guides and manages the overall provision of Human Resources (HR) services, compensations, policies, programs and civil services for the entire city. Responsible for executive support and leadership to all of the divisions of the HR department.	51.3	6,013,306	68.0	6,593,177	70.0	9,160,526
HR - Physical & Drug Testing 800021						
The Physical Exam and Drug Testing section provides citywide drug testing for all applicants and employees. Additional services include timely medical screenings for individuals who require adequate vision and hearing to execute job functions.	1.3	748,713	0.0	765,719	12.0	1,684,881
HR - Client Services HPW Group 800022						
A consolidated entity that originates and leads Human Resources practices and objectives. This HR division fosters an employee-oriented, high performance culture that emphasizes goal attainment, team spirit, superior customer service, quality work, high efficiency, and productivity for the Houston Public Works Department.	33.5	3,047,115	25.0	2,939,142	32.0	3,428,105
HR - Client Services HAS Group 800023						
A consolidated entity that originates and leads Human Resources practices and objectives. This HR division fosters an employee-oriented, high performance culture that emphasizes goal attainment, team spirit, superior customer service, quality work, high efficiency, and productivity for the Houston Airport System.	21.7	1,250,958	14.0	1,271,928	15.0	1,674,437
HR - Client Services Classified Group 800024						
A consolidated entity that originates and leads Human Resources practices and objectives. This HR division fosters an employee-oriented, high performance culture that emphasizes goal attainment, team spirit, superior customer service, quality work, high efficiency, and productivity for the Houston Fire & Police Departments.	42.4	4,118,389	26.0	4,135,659	27.0	4,327,760
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Division Summary

Fund Name : Central Service Revolving Fund

Business Area : Human Resources

Fund No. /Bus Area No. : 1002 / 8000

Division	FY202	21 Actual	FY2022	Estimate	FY202	3 Budget
Description	FTEs	Costs \$	FTEs	Costs \$	FTEs	Costs \$
HR - Revolving Fund Restricted 800025						
The financial support and services for the client services division budget, monitor, reconcile and reallocate all citywide restricted accounts chargebacks to the Human Resources Department.	0.0	850,441	1.0	1,806,484	1.0	2,254,443
HR - Information Management 800026						
The HR Information Management Division is the hub and go-to resource for all matters of systems' enhancement, data exchange, employee data and project management. The team's key focus is to drive innovation and transform processes that help lead the organization into the future. This division also includes Employee Records Management. The FY2023 budget includes the Human Resources initiative HROne.	5.9	583,284	8.0	625,900	8.0	970,952
HR - Talent & Organizational Development 800031						
Our purpose is to build a first-class responsive and results-oriented workforce by providing learning that meets critical business goals and lifelong learning opportunities that will prepare employees in an evolving technological society.	11.0	1,396,161	13.0	1,673,180	18.0	2,341,423
Total	168.3	23,818,067	157.0	31,417,140	185.0	38,331,055

Business Area Revenues Summary

Fund Name

: Central Service Revolving Fund

Business Area

Human Resources

Fund No./Bus. Area No. :

Category	FY2021 Actual	FY2022 Current Budget	FY2022 Estimate	FY2023 Budget
Charges for Services	16,595,776	19,822,923	18,169,459	23,555,945
Direct Interfund Services	7,222,291	12,019,216	13,247,681	14,775,110
Grand Total Revenues	23,818,067	31,842,139	31,417,140	38,331,055