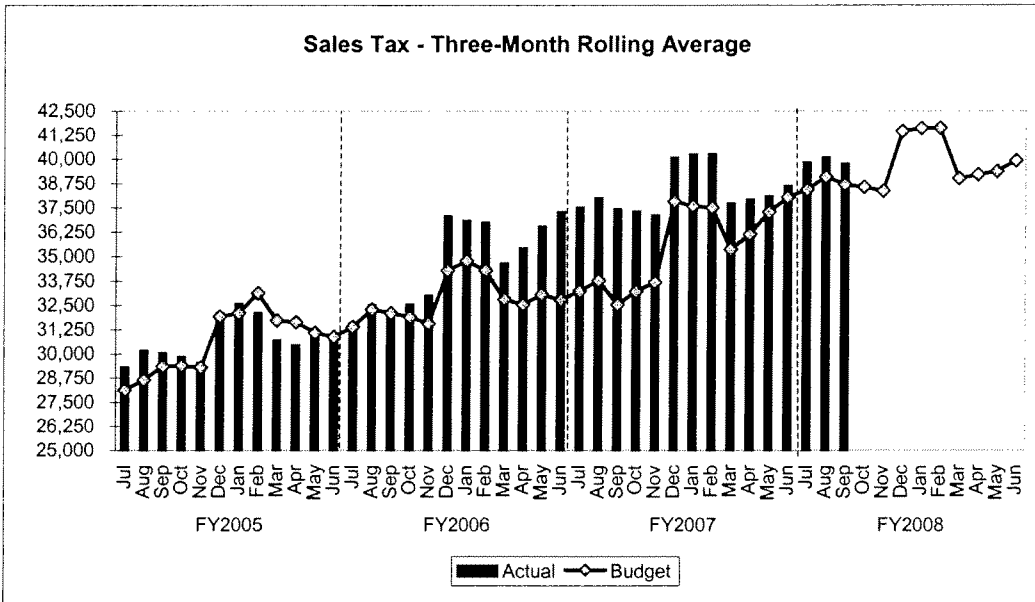
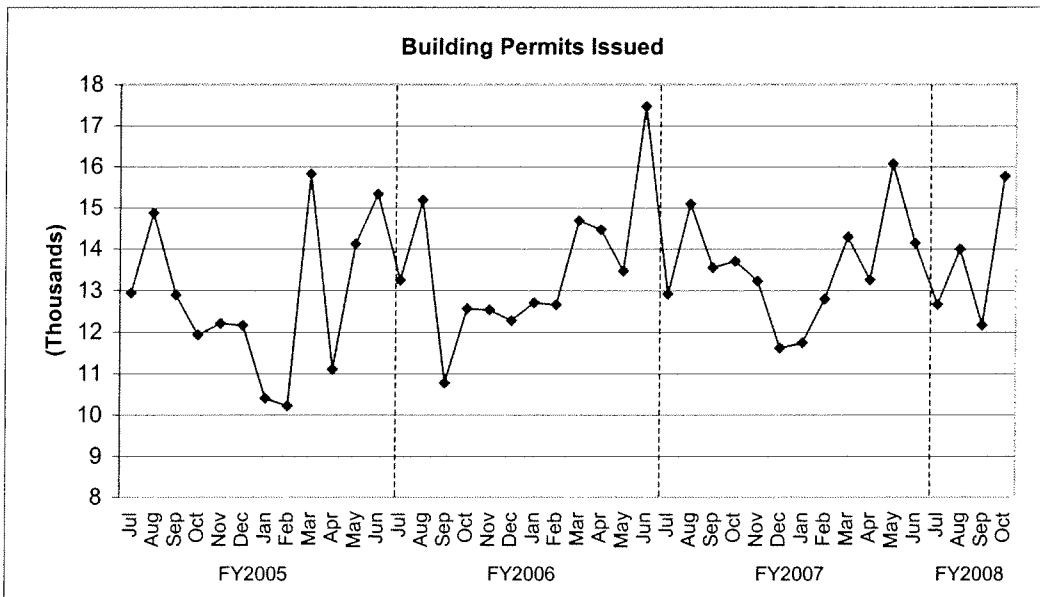


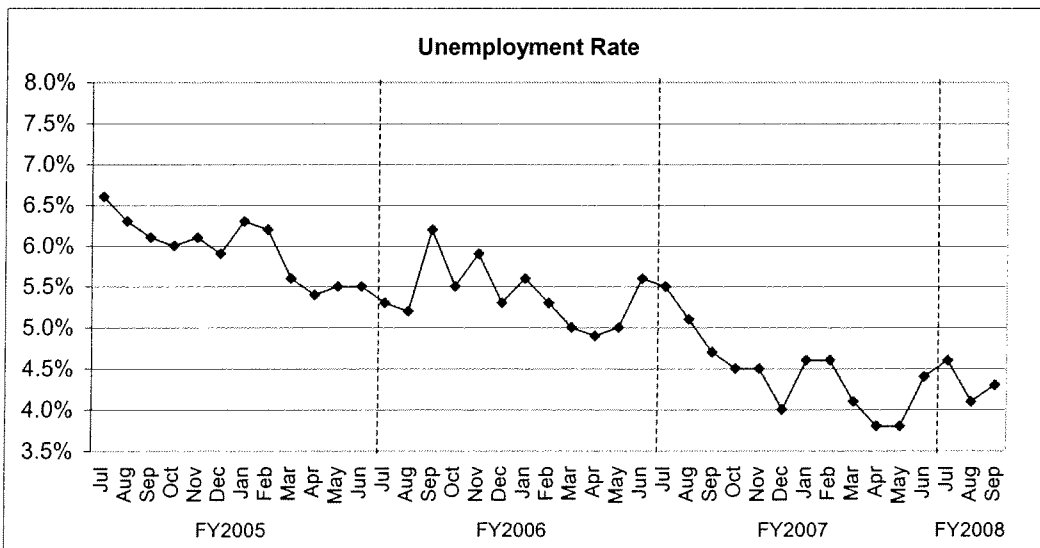
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

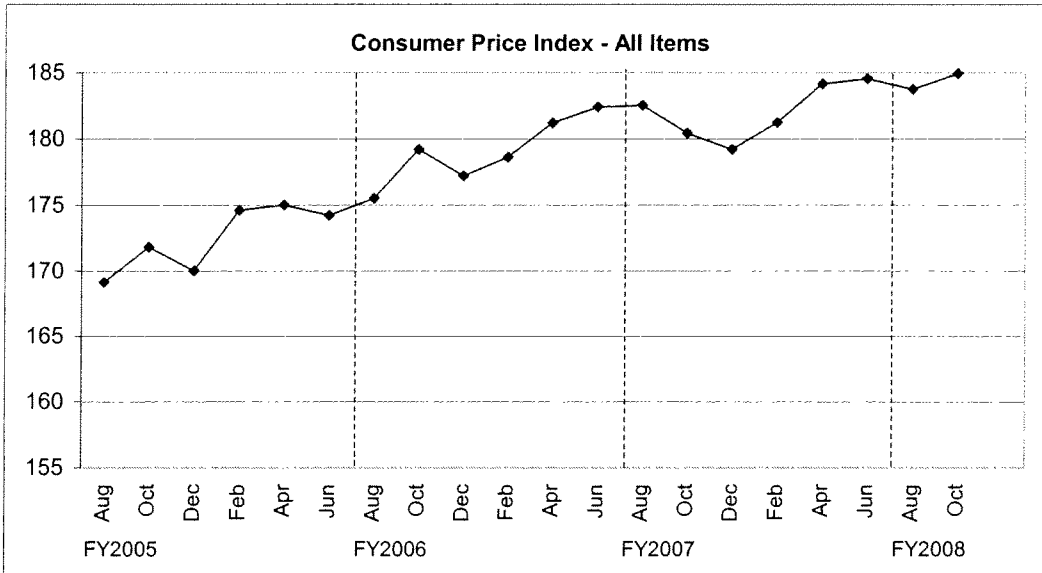


Source: City of Houston Planning and Development Department

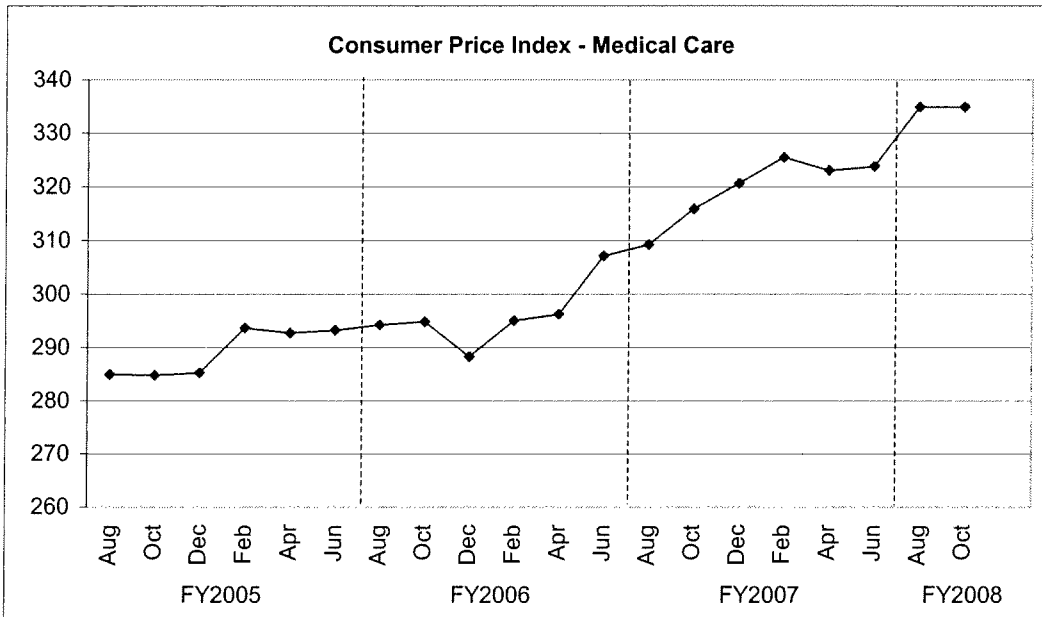


Source: Databook Houston; University of Houston Center for Public Policy; not seasonally adjusted

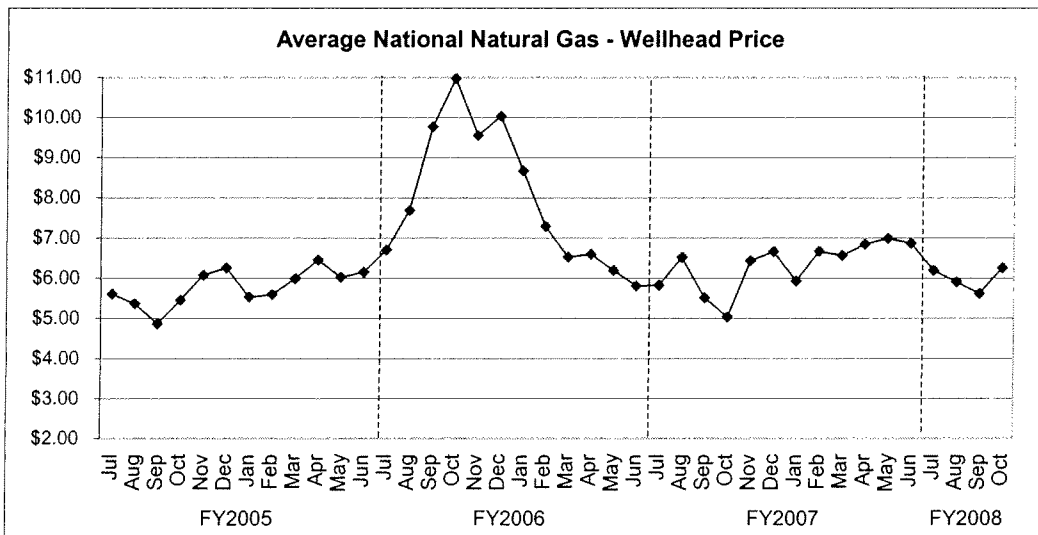
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

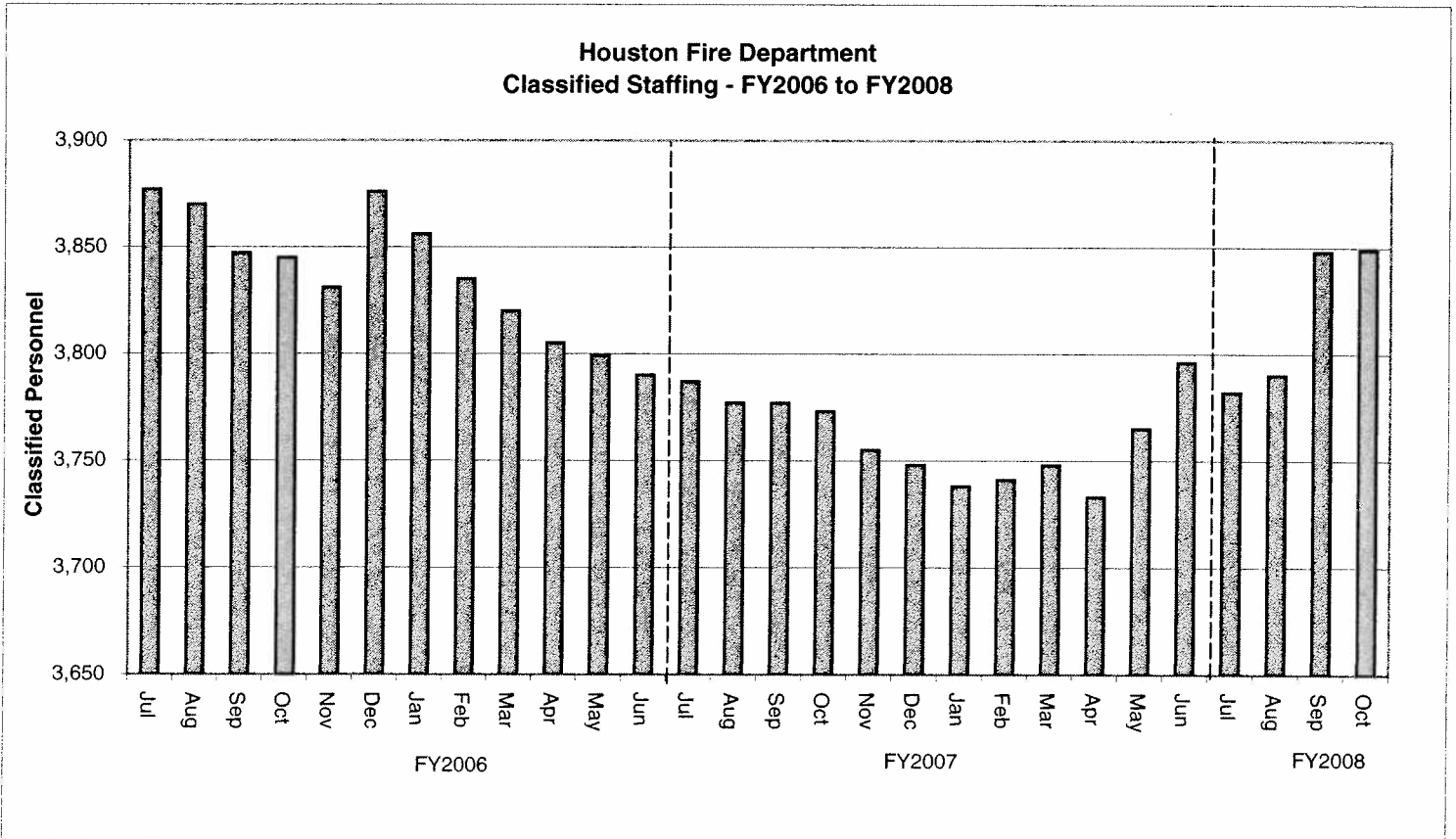
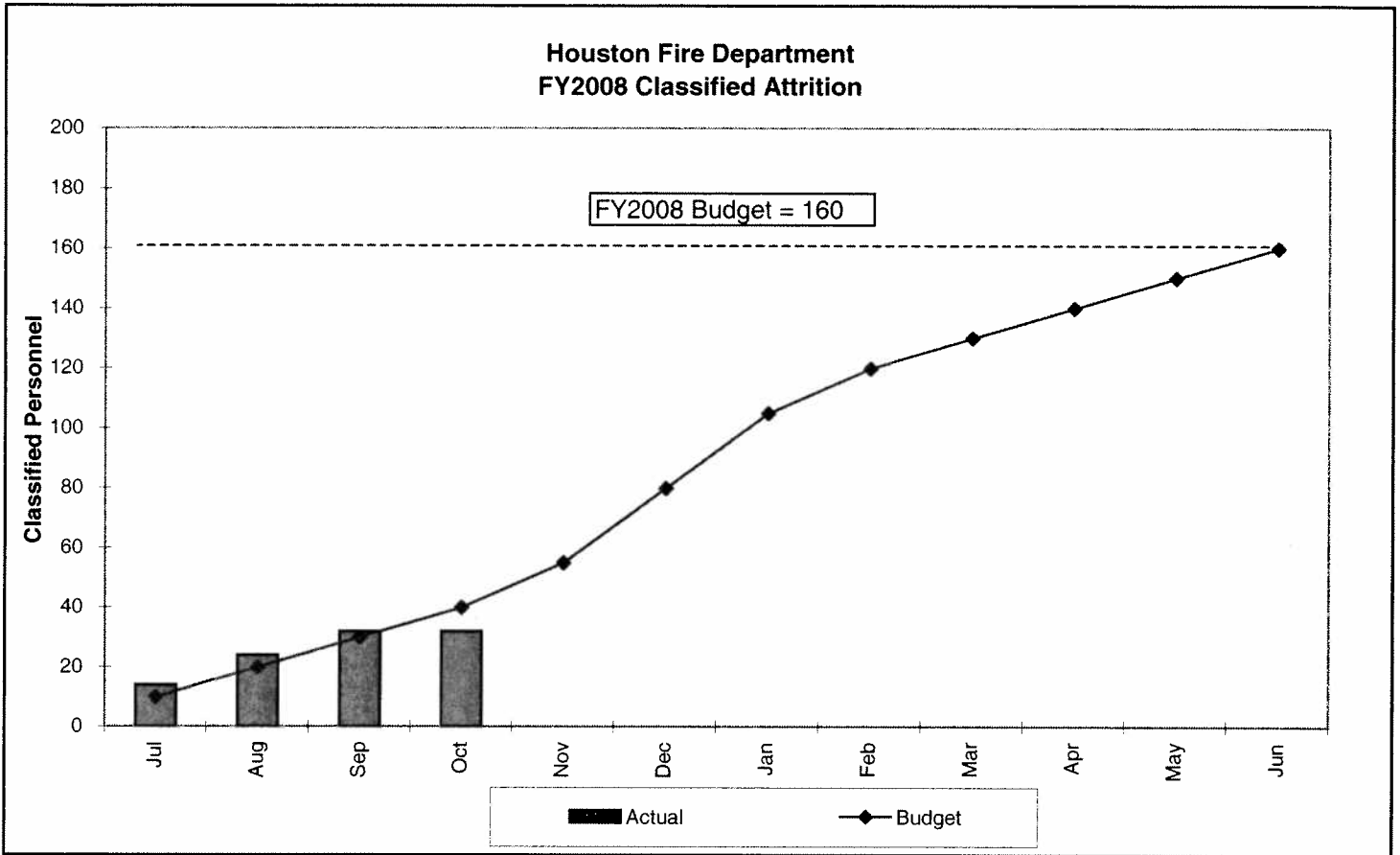


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

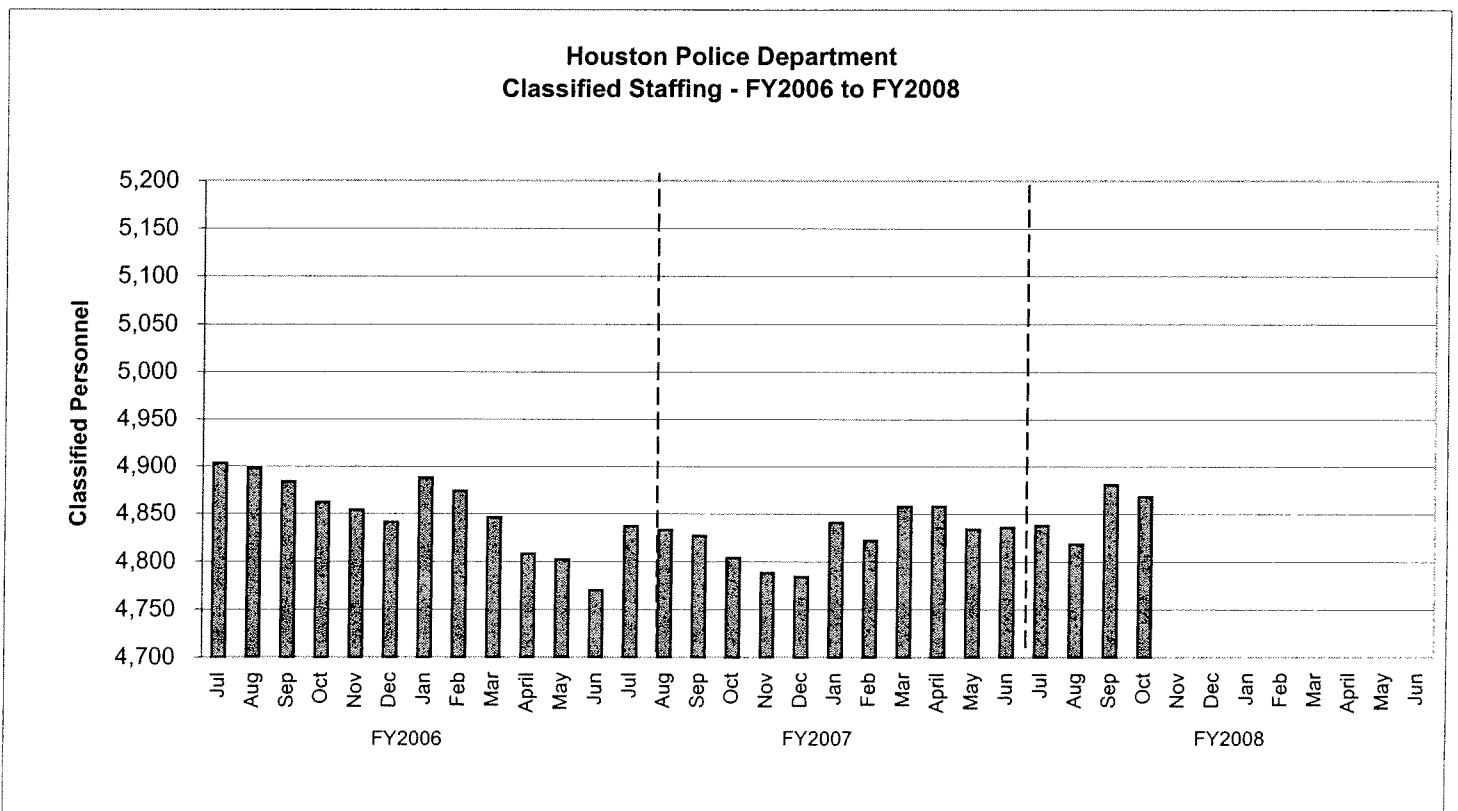
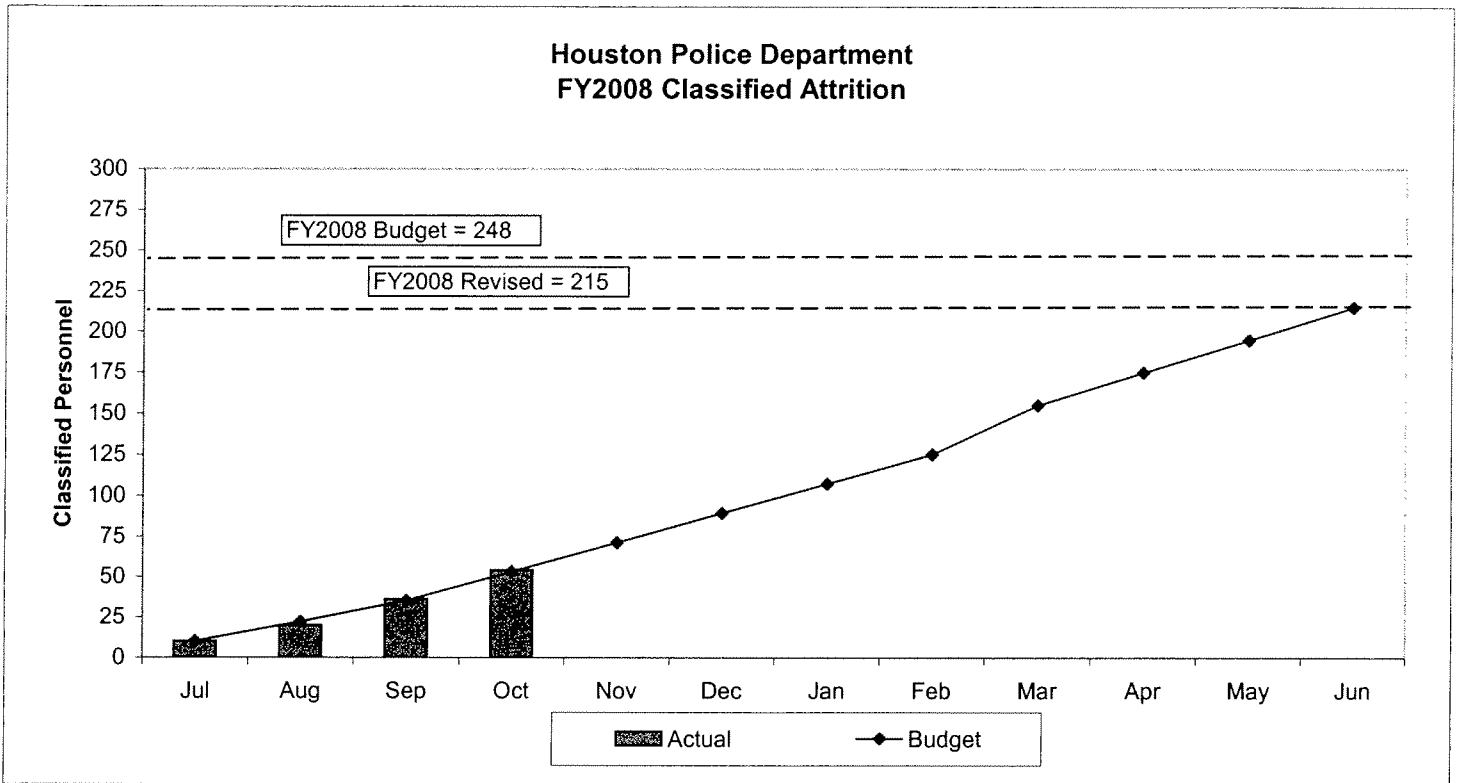


Source: Energy Information Administration/Natural Gas Monthly

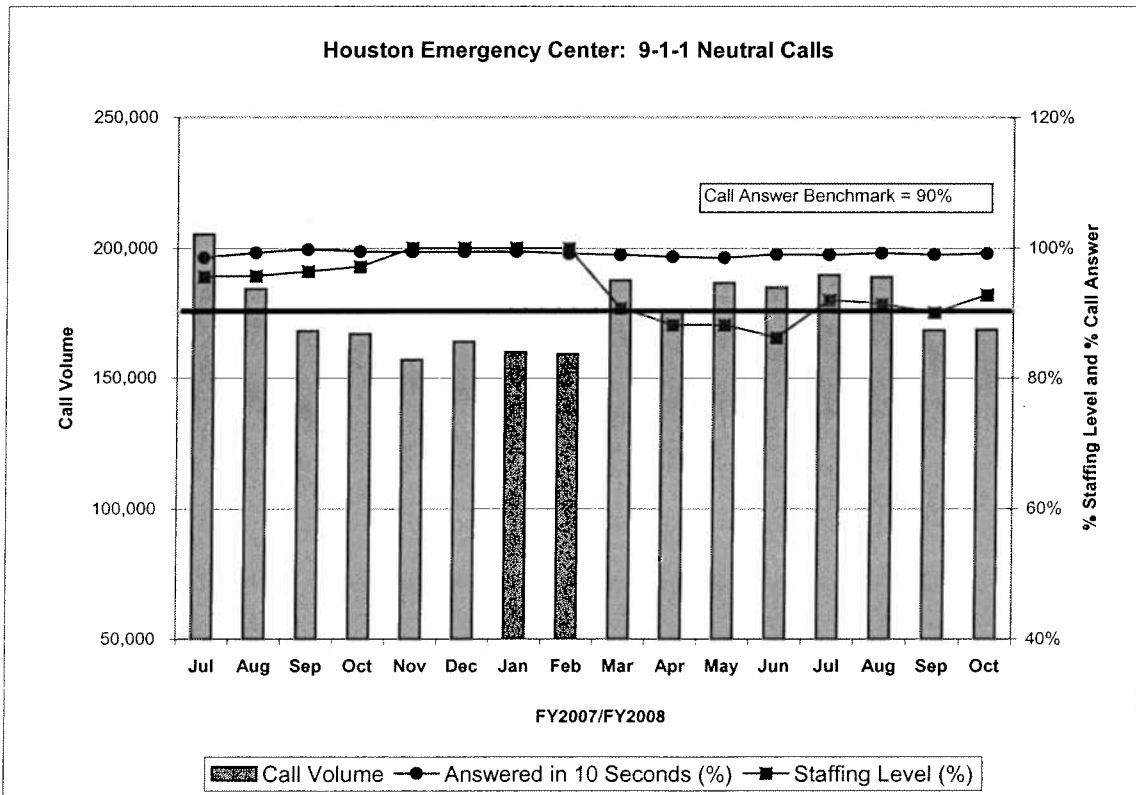
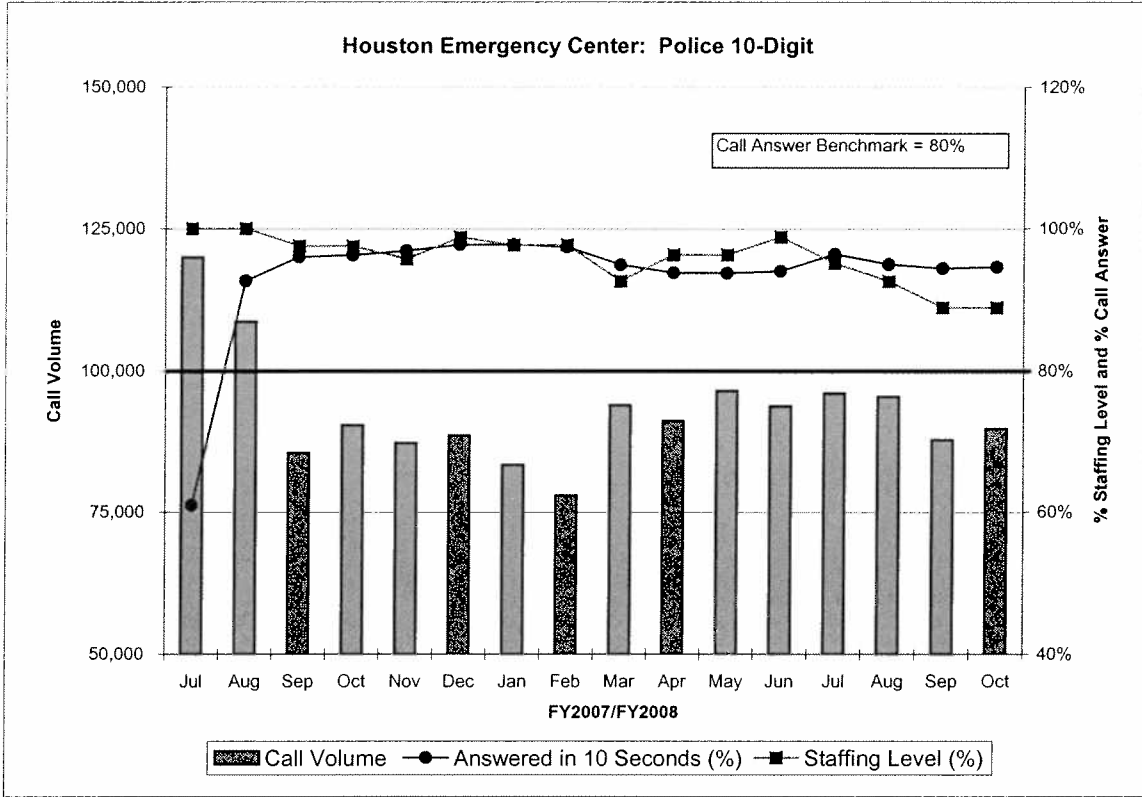
TREND INDICATORS - RETIREMENTS



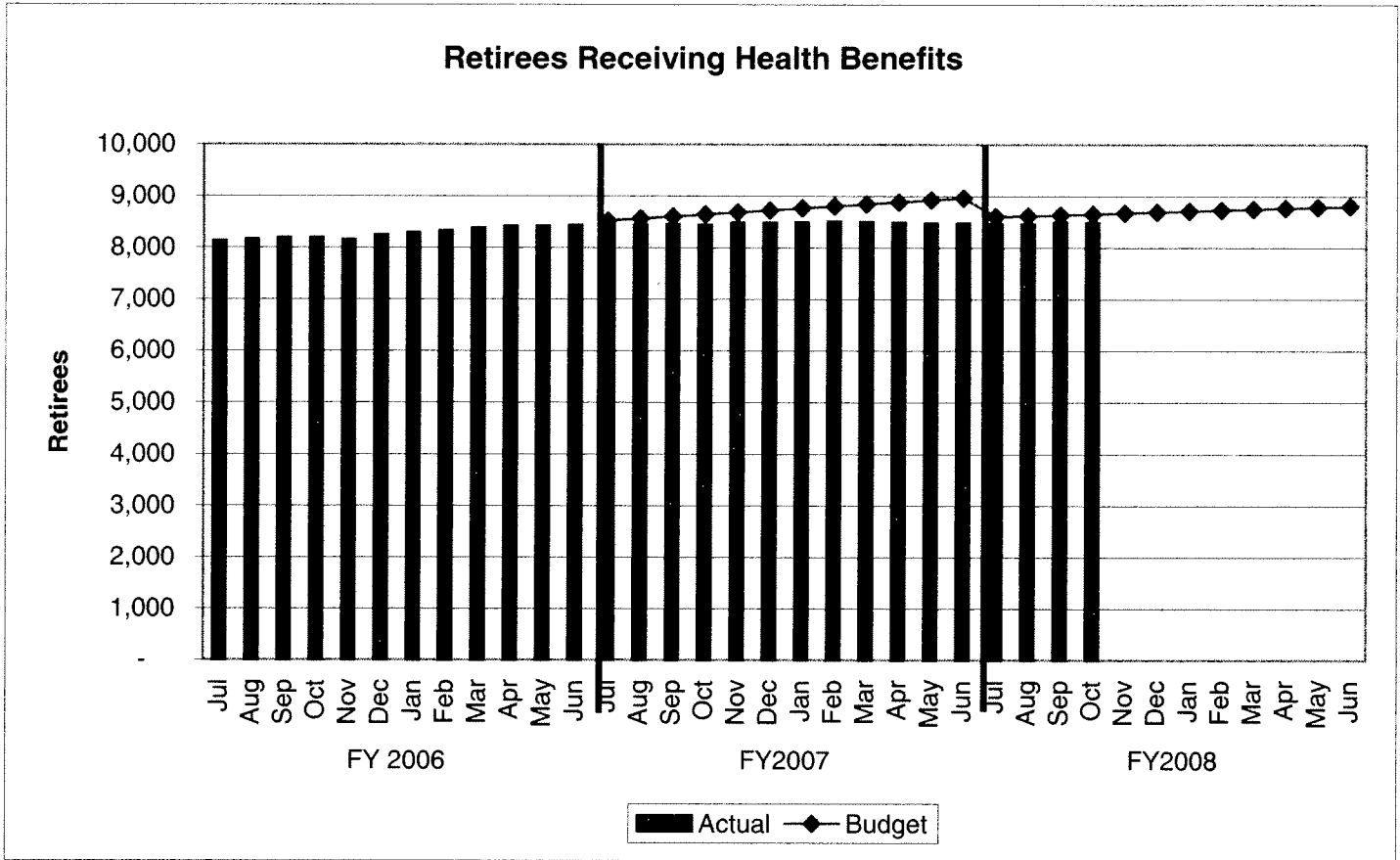
TREND INDICATORS - HIRING AND RETIREMENTS



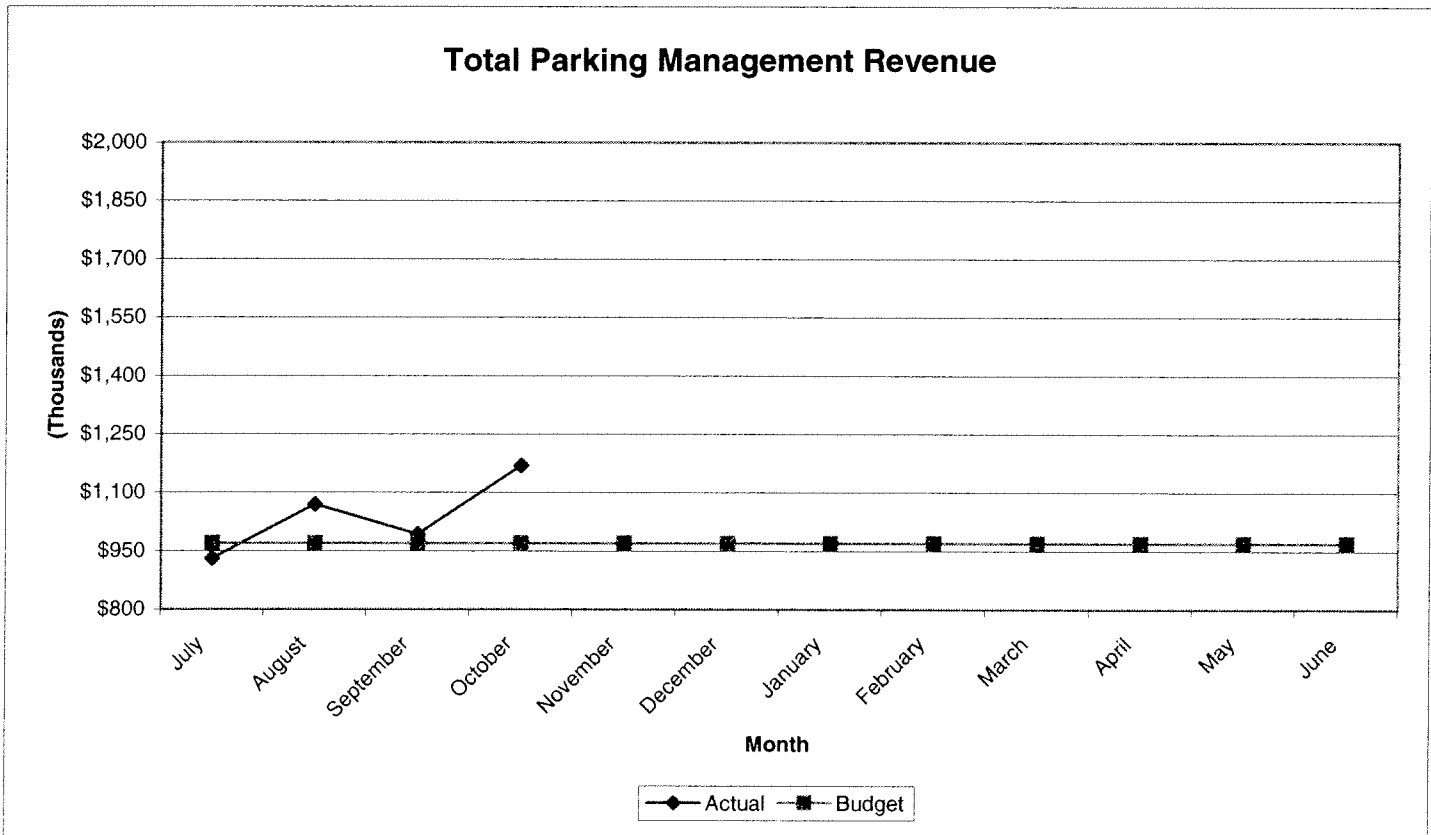
TREND INDICATORS - HOUSTON EMERGENCY CENTER



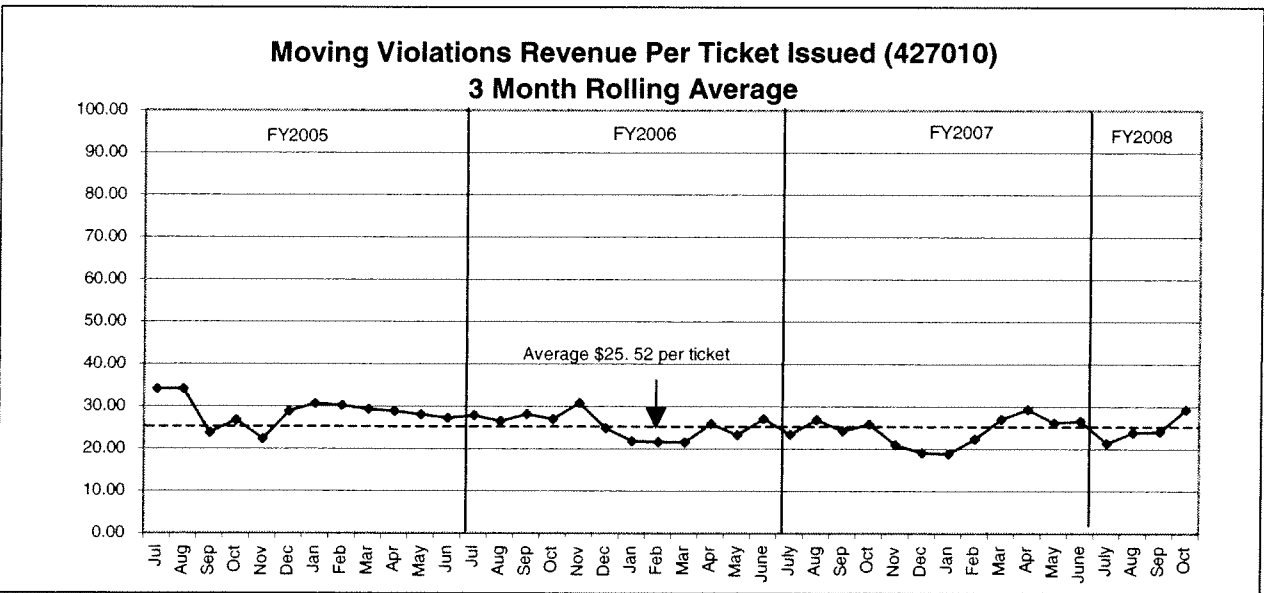
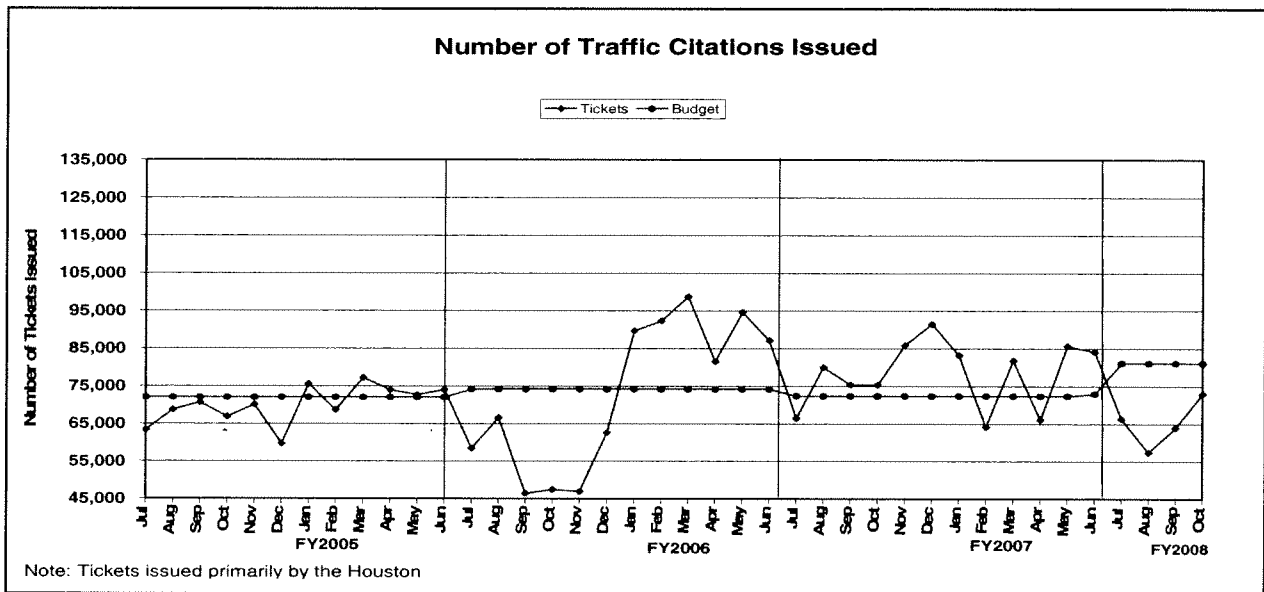
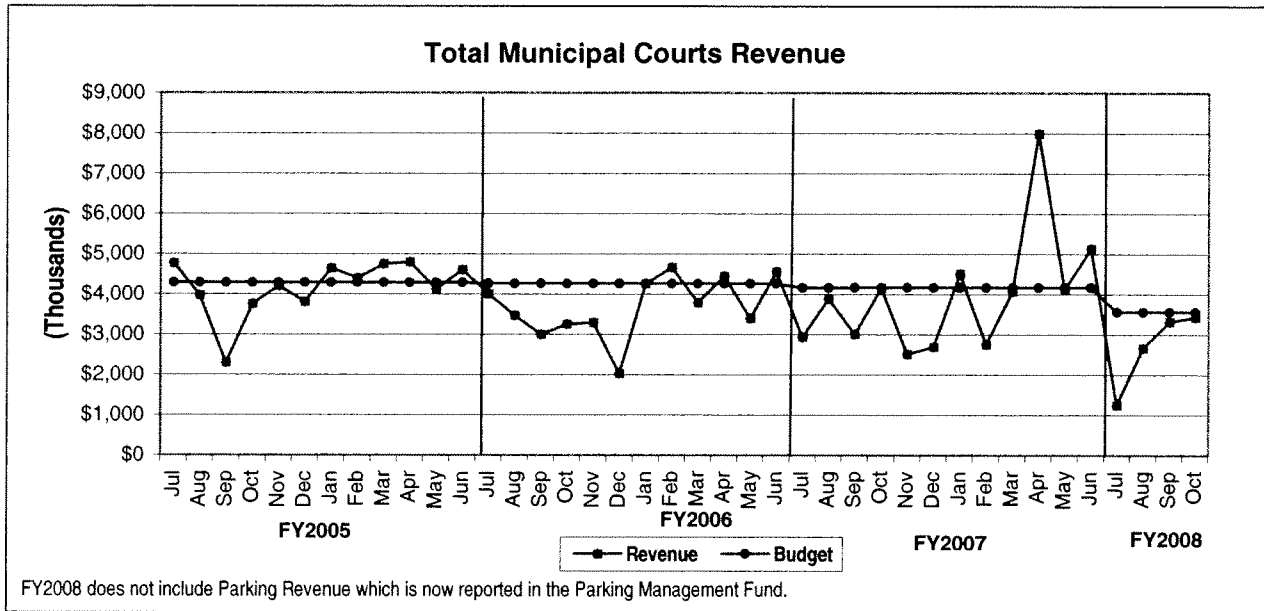
TREND INDICATORS - RETIREMENTS



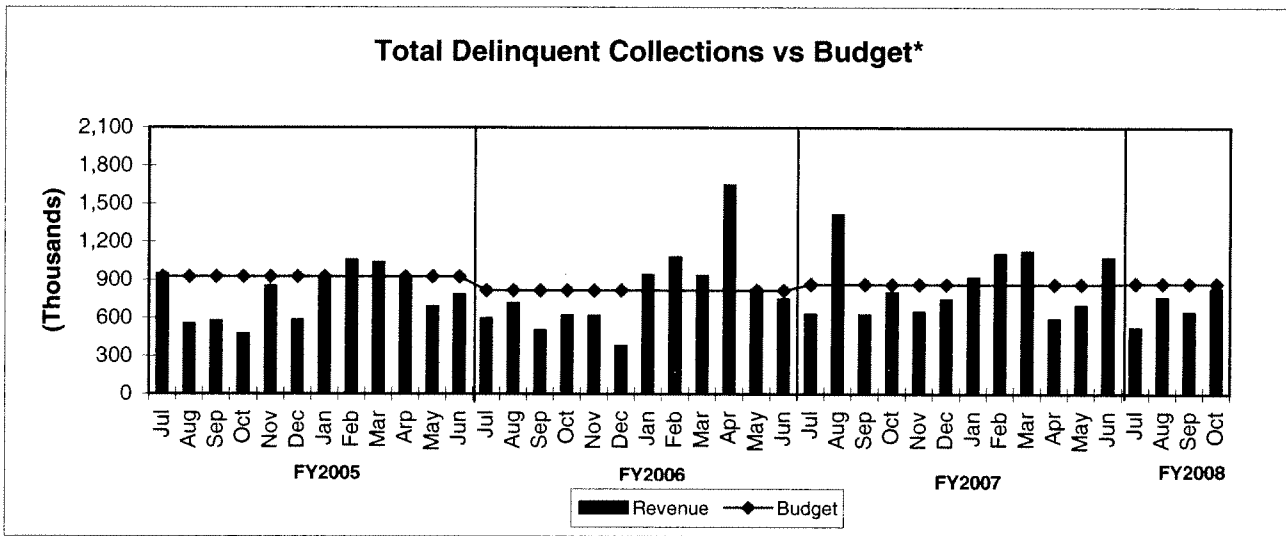
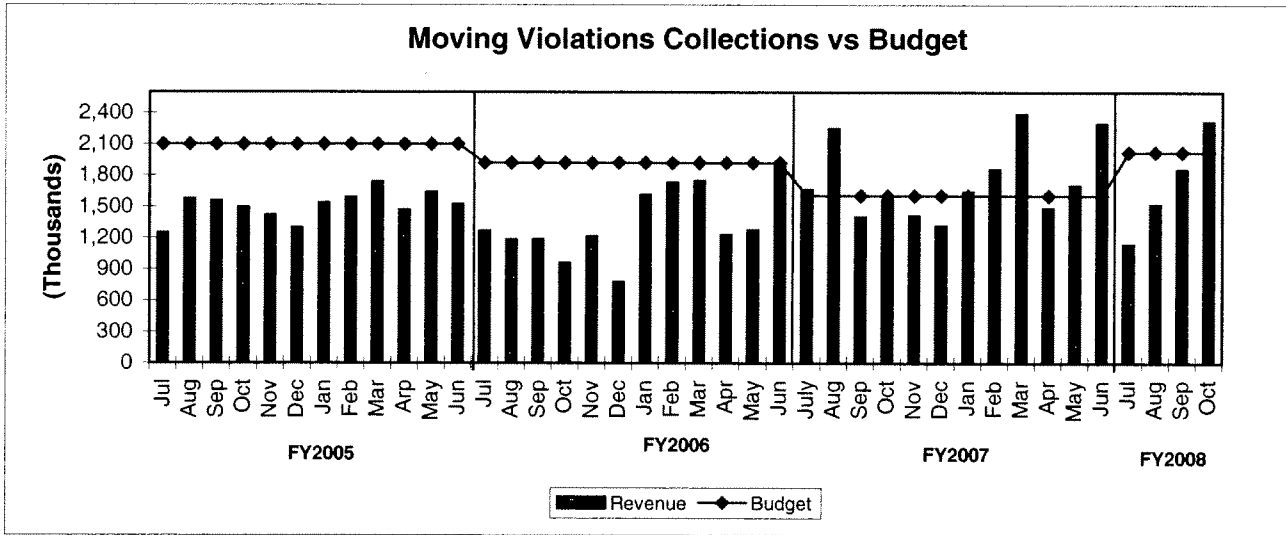
TREND INDICATORS - PARKING MANAGEMENT



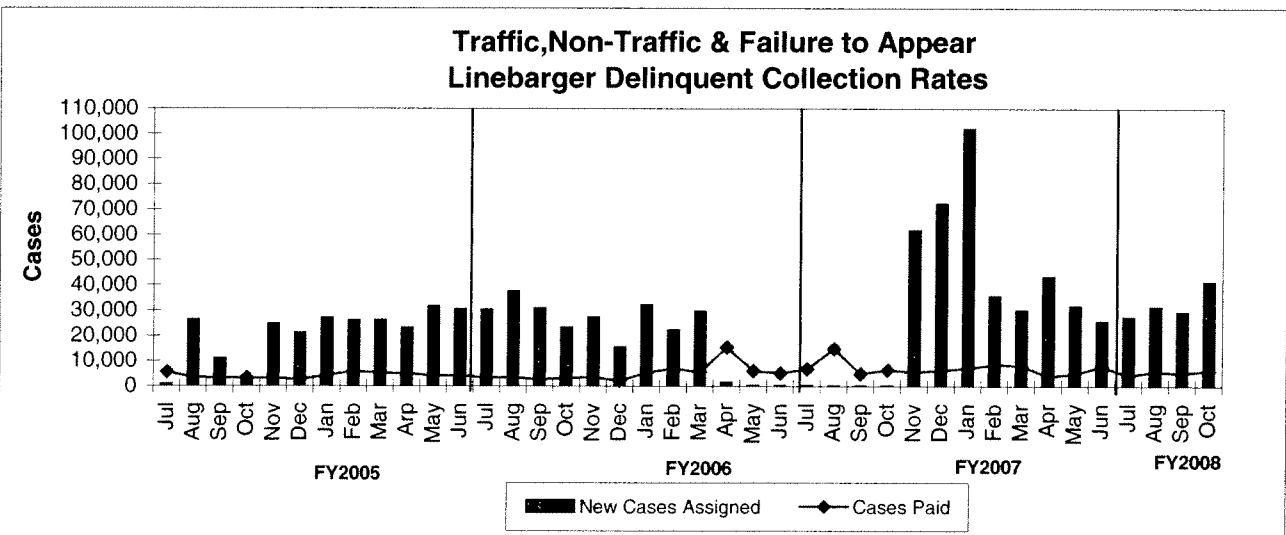
TREND INDICATORS - MUNICIPAL COURTS



TREND INDICATORS - MUNICIPAL COURTS

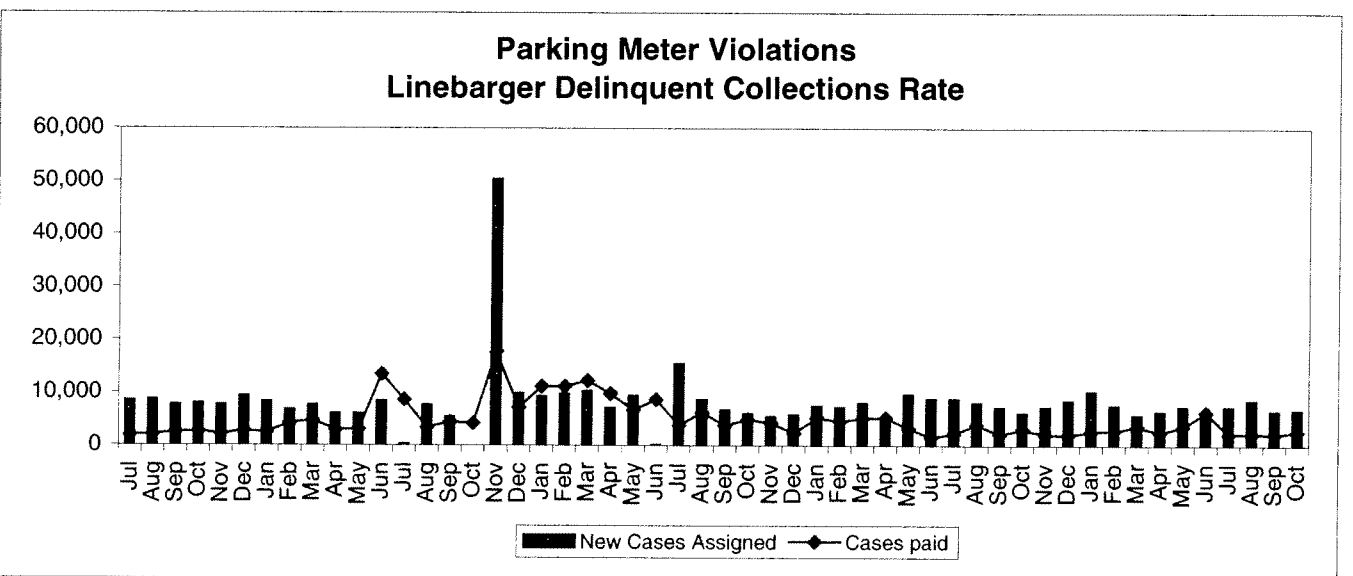
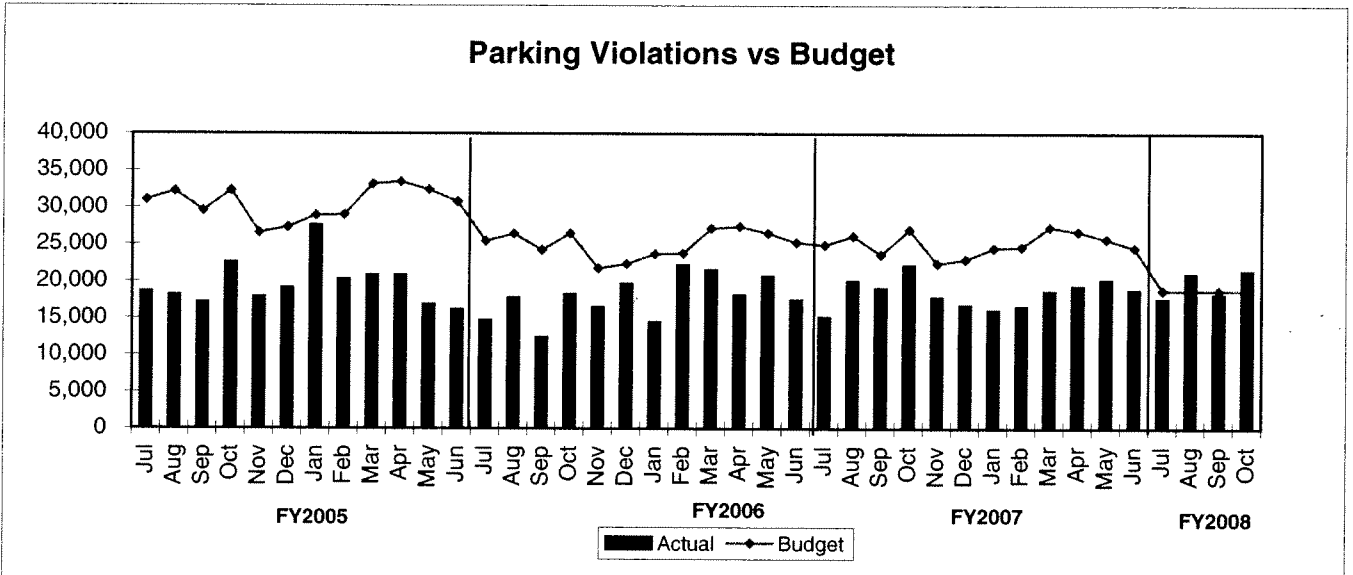
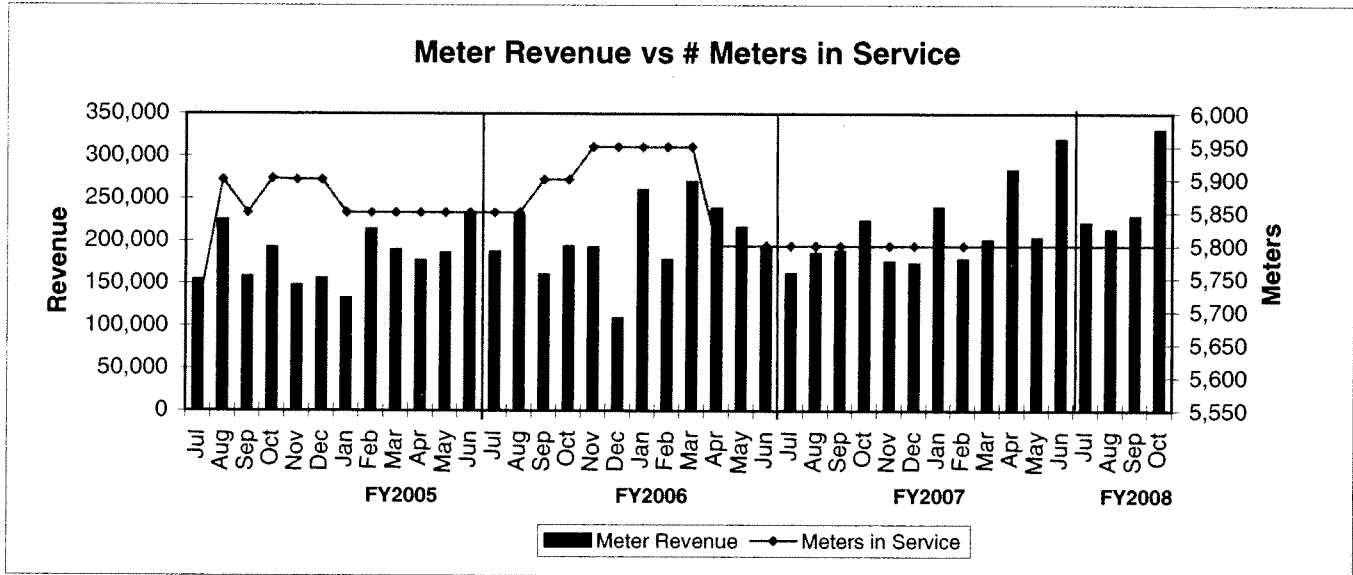


*Net of fees and expenses paid to Linebarger



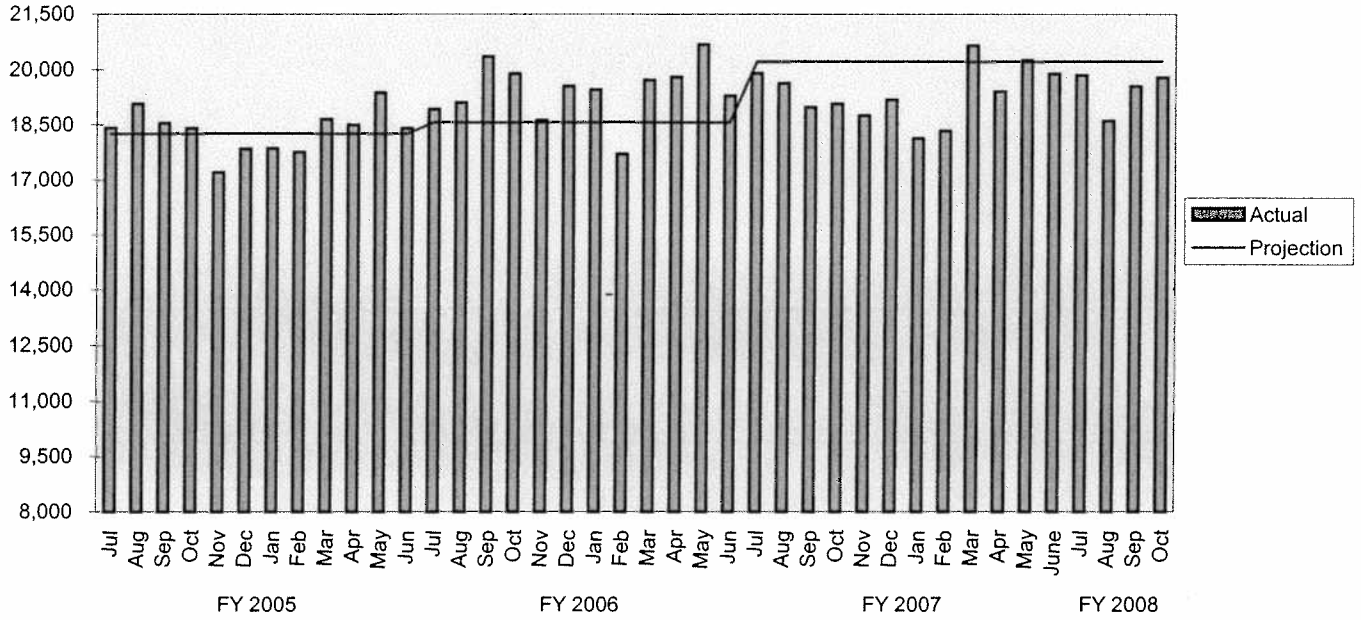
*Excludes Delinquent Parking Collections

TREND INDICATORS - MUNICIPAL COURTS

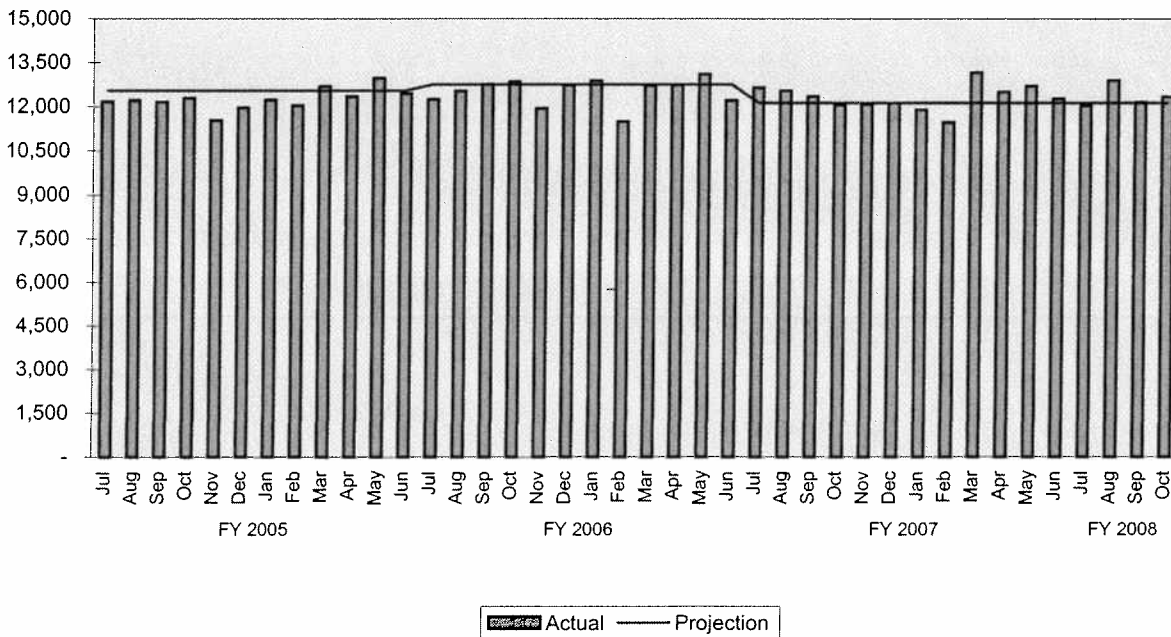


TREND INDICATORS - AMBULANCE SERVICES

EMS Incidents

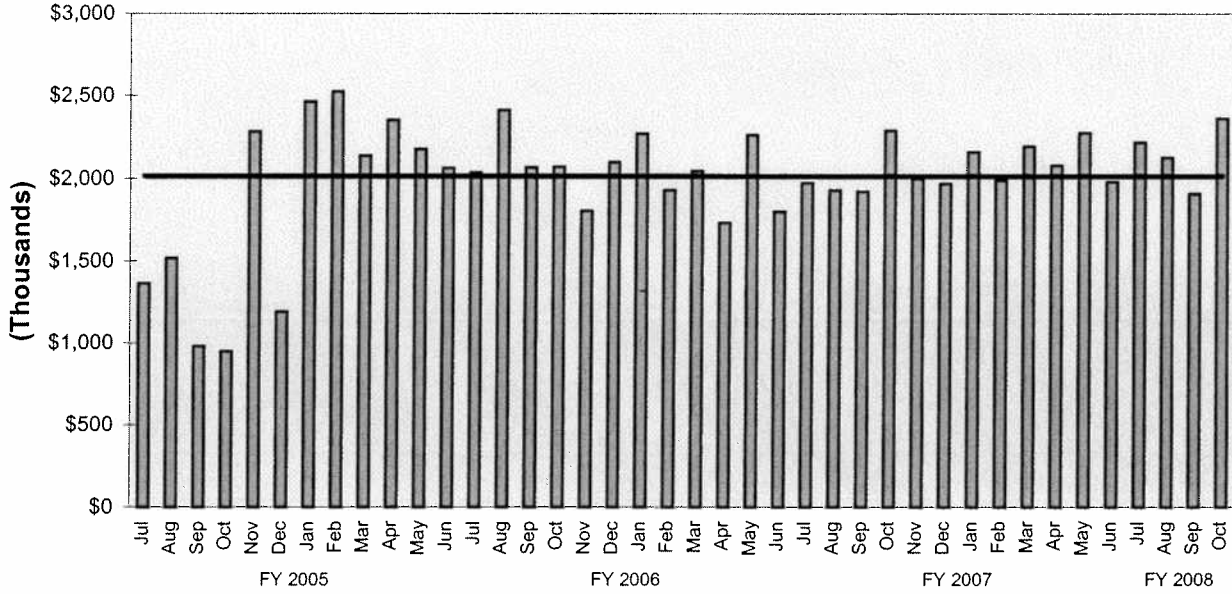


EMS Transports

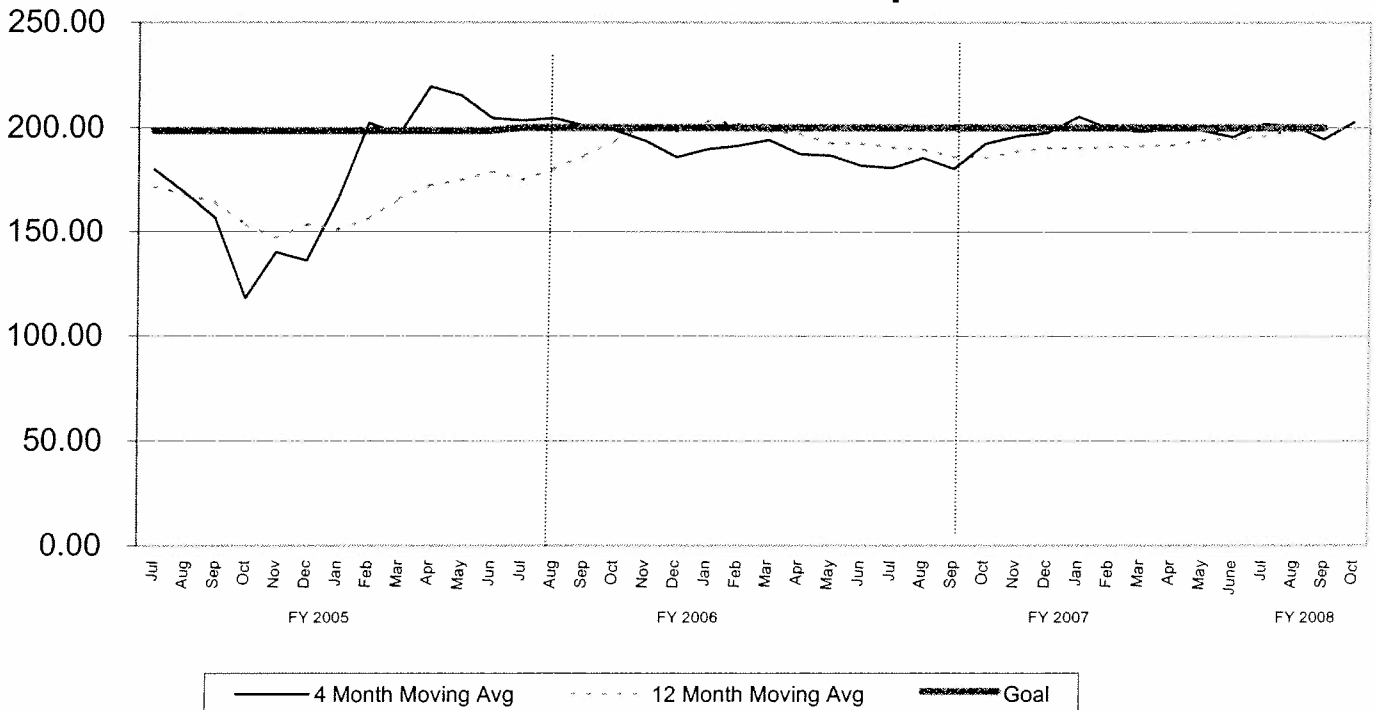


TREND INDICATORS - AMBULANCE SERVICES

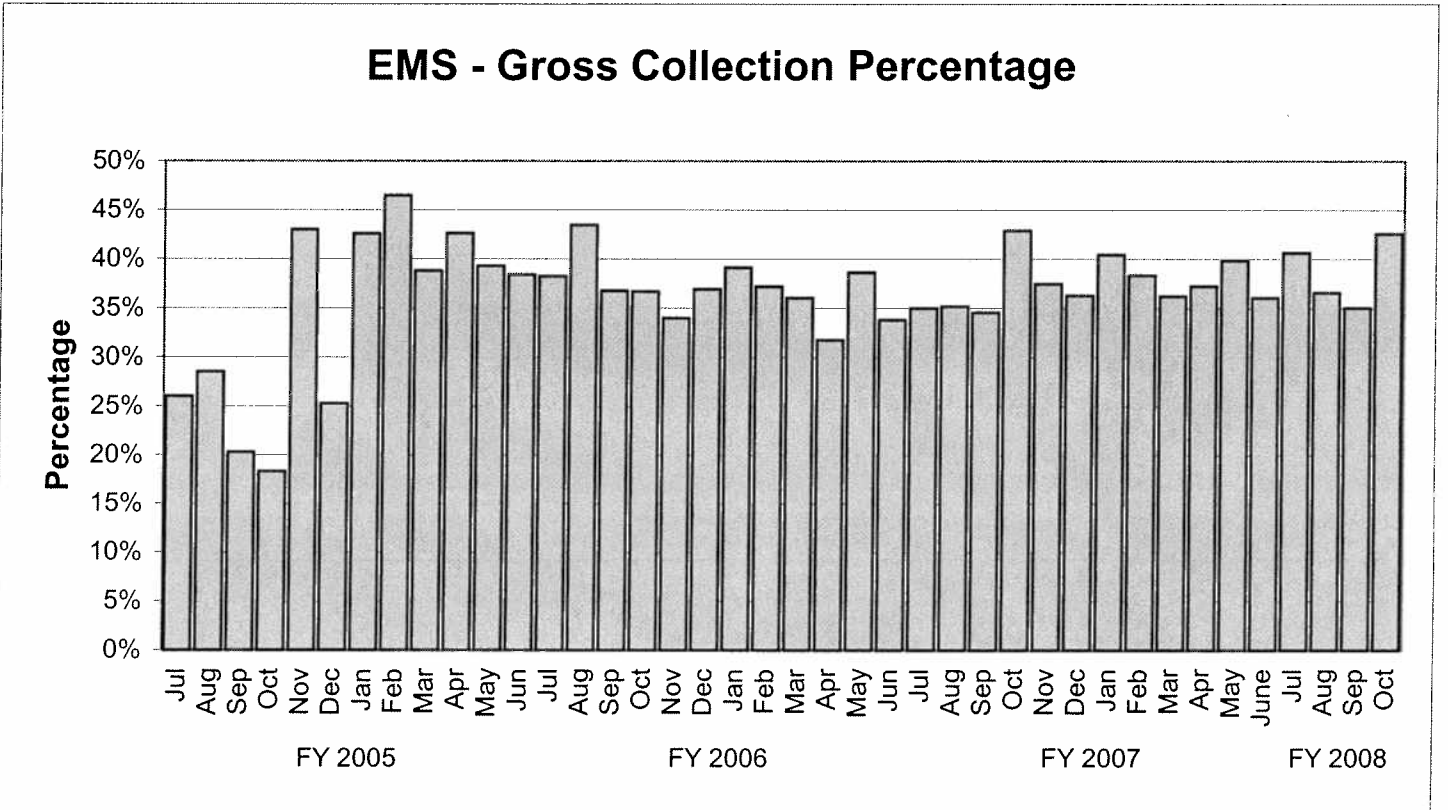
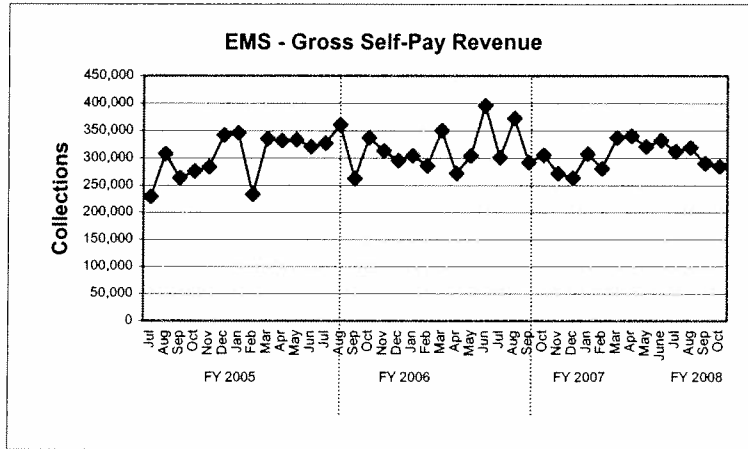
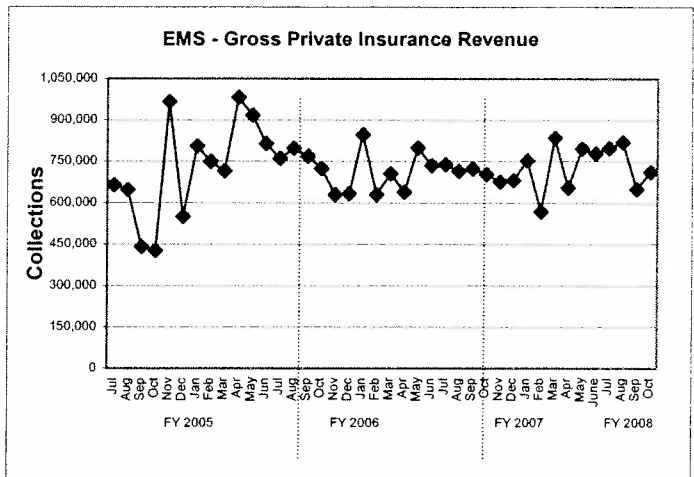
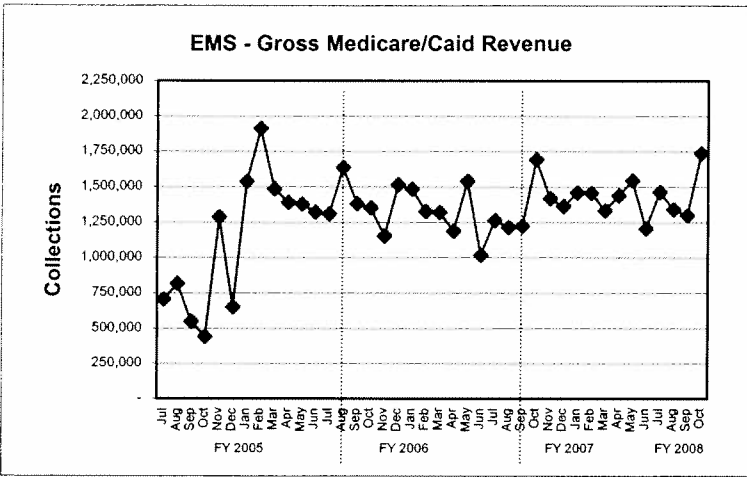
EMS Revenue (Net Collections)



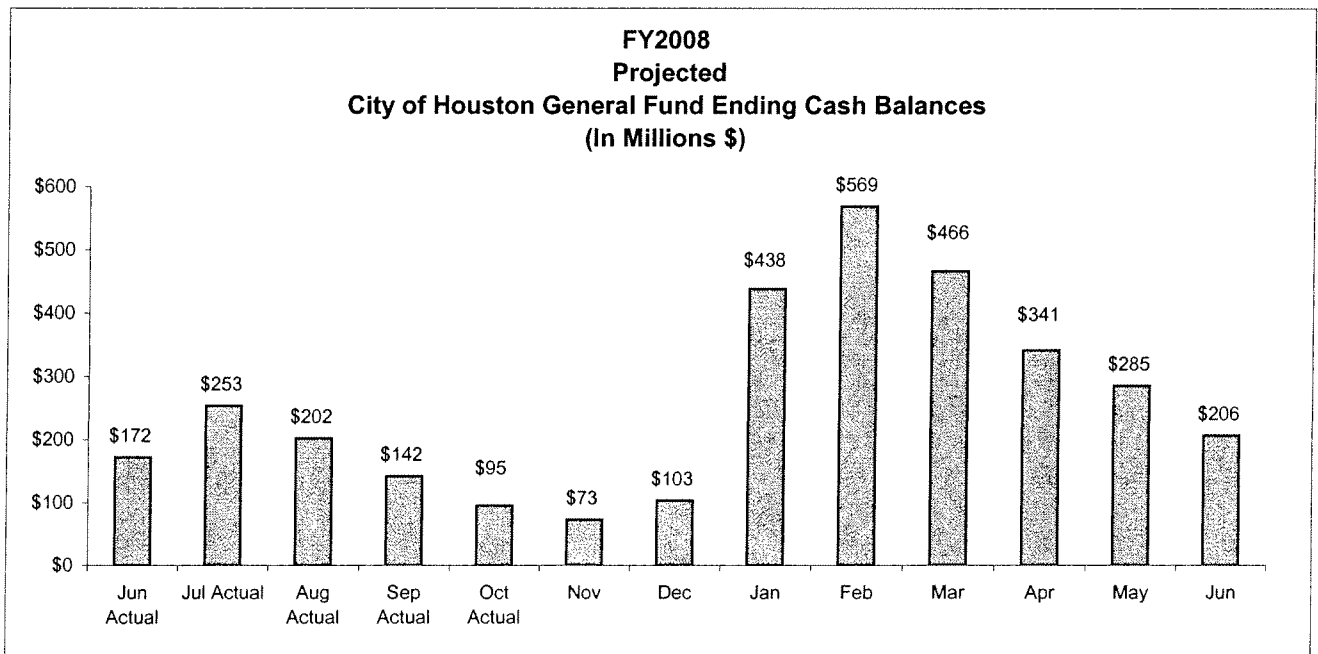
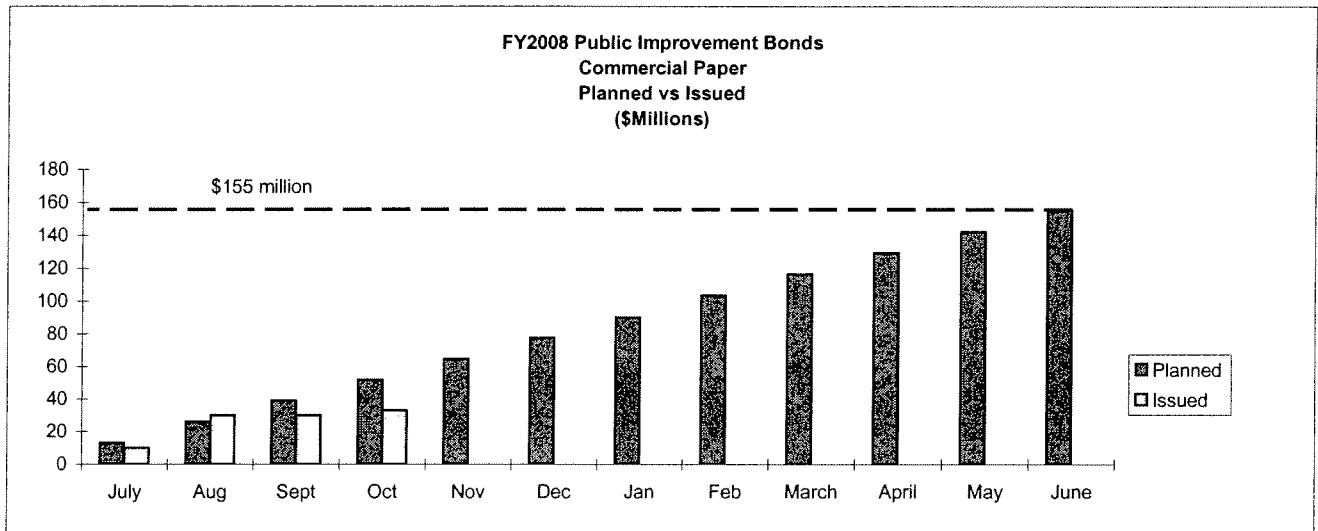
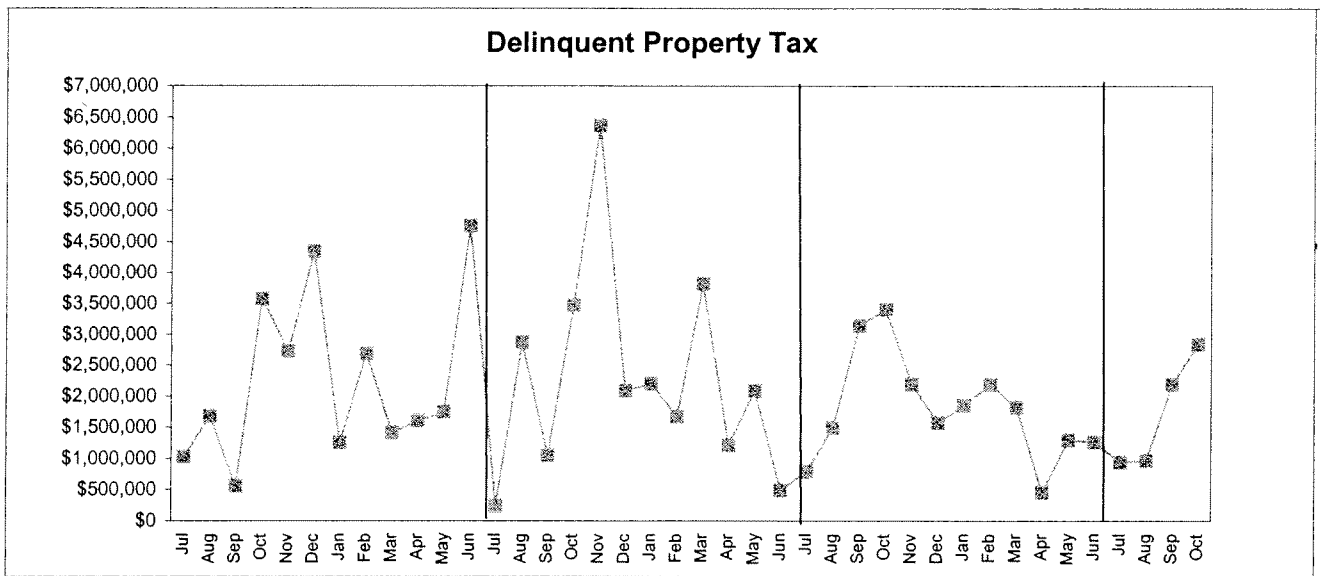
4 Month and 12 Month Moving Average EMS Revenue Per Transport



TREND INDICATORS - AMBULANCE SERVICES

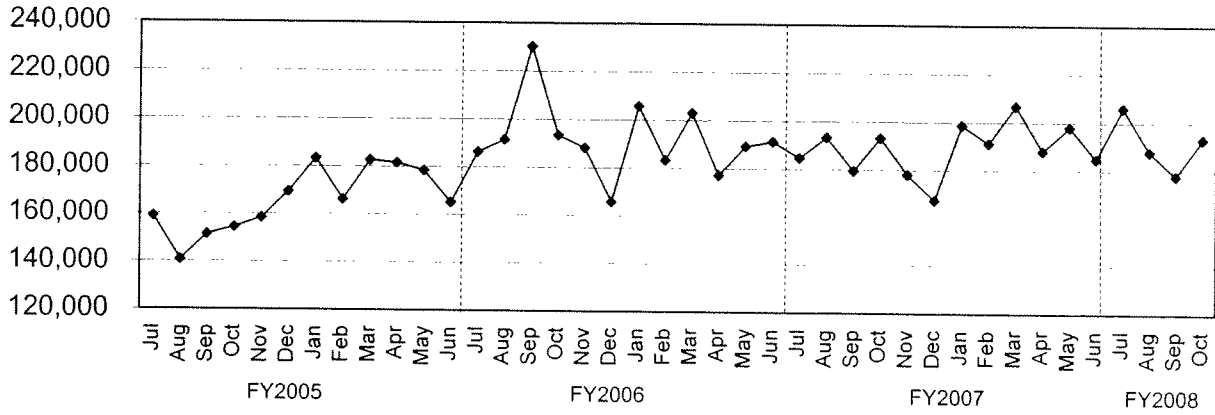


TREND INDICATORS - MISCELLANEOUS



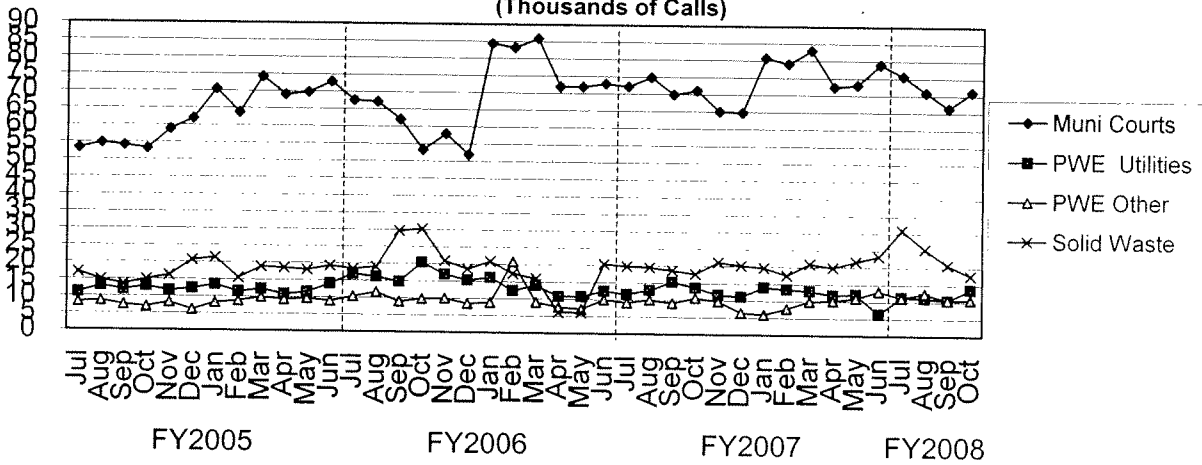
TREND INDICATORS - MISCELLANEOUS

3-1-1 Call Volume



3-1-1 became fully operational in August 2001

Operator Assisted 3-1-1 Call Distribution (Thousands of Calls)



4 largest users of operator assisted 3-1-1 calls.