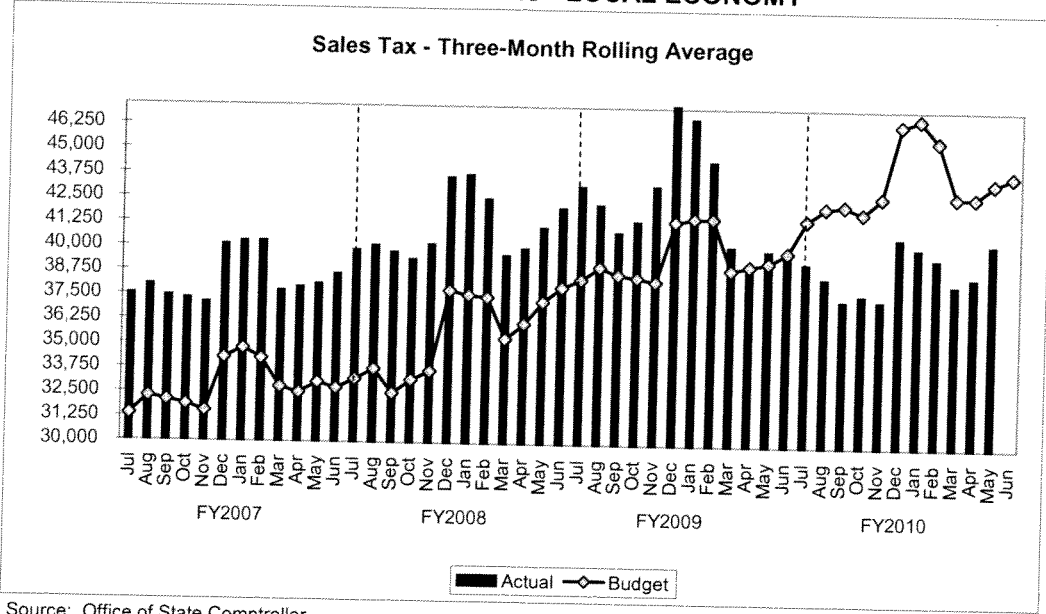
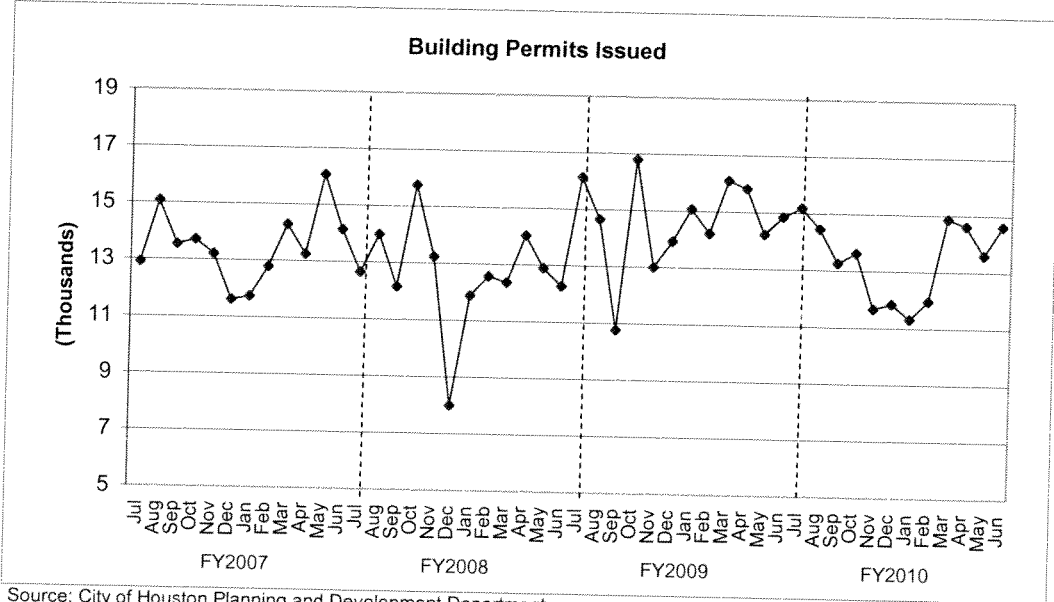


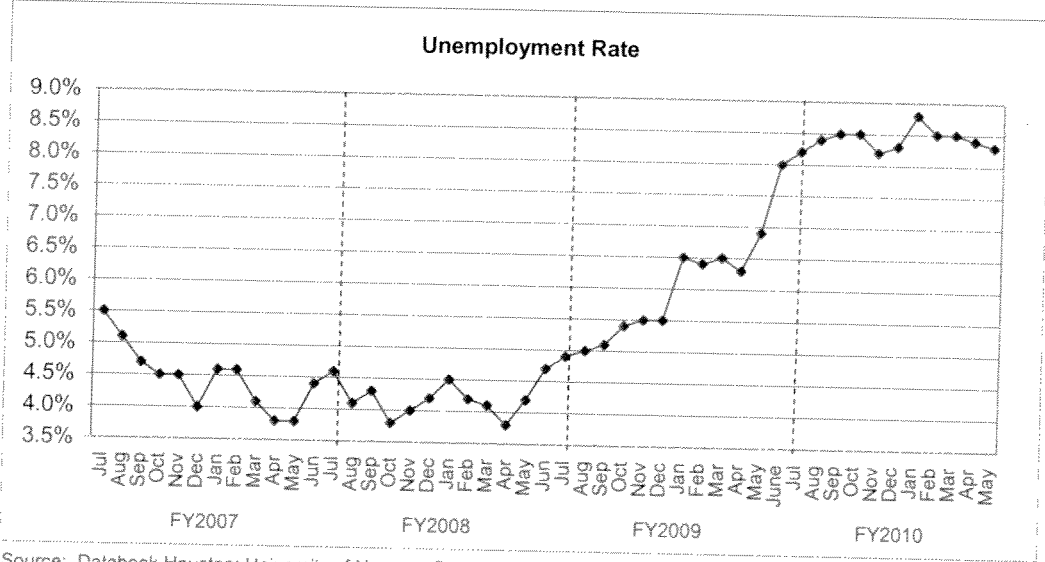
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

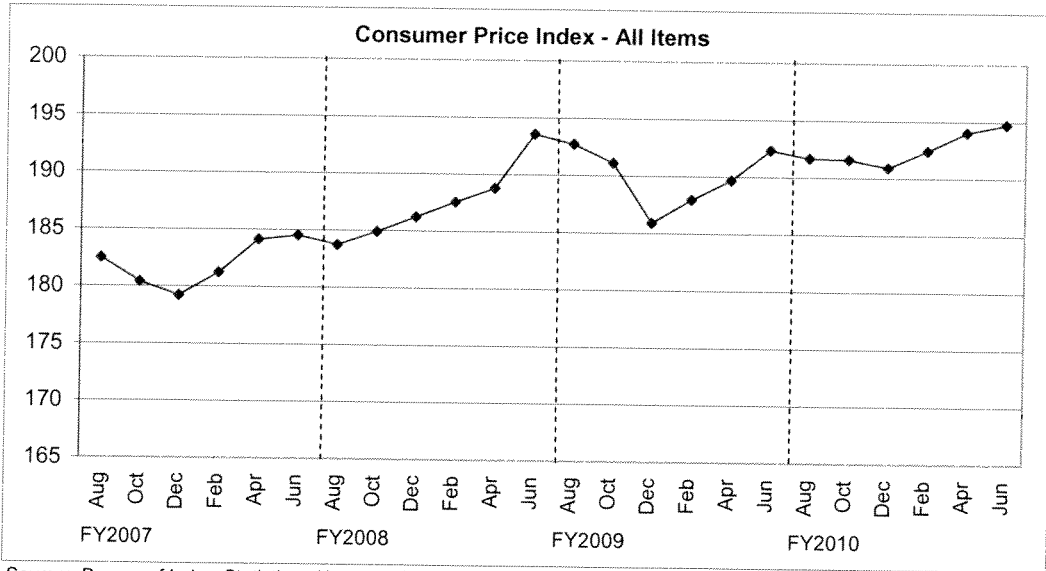


Source: City of Houston Planning and Development Department

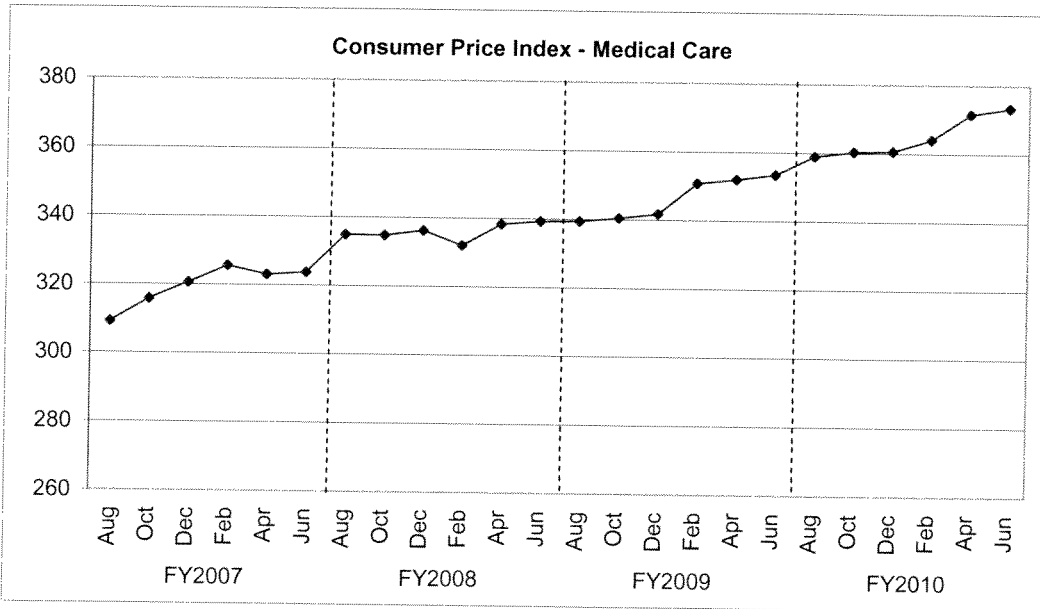


Source: Databook Houston; University of Houston Center for Public Policy; not seasonally adjusted

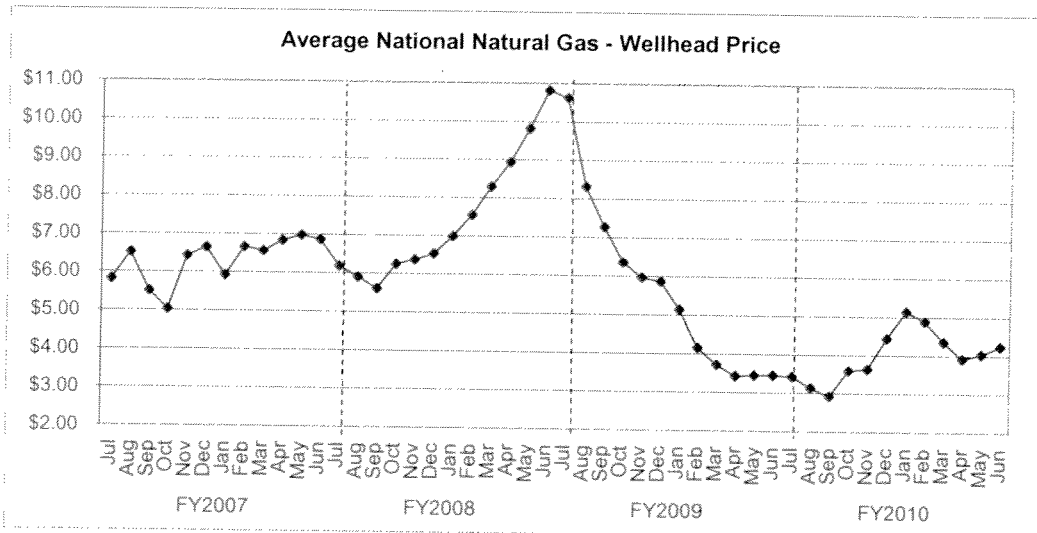
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

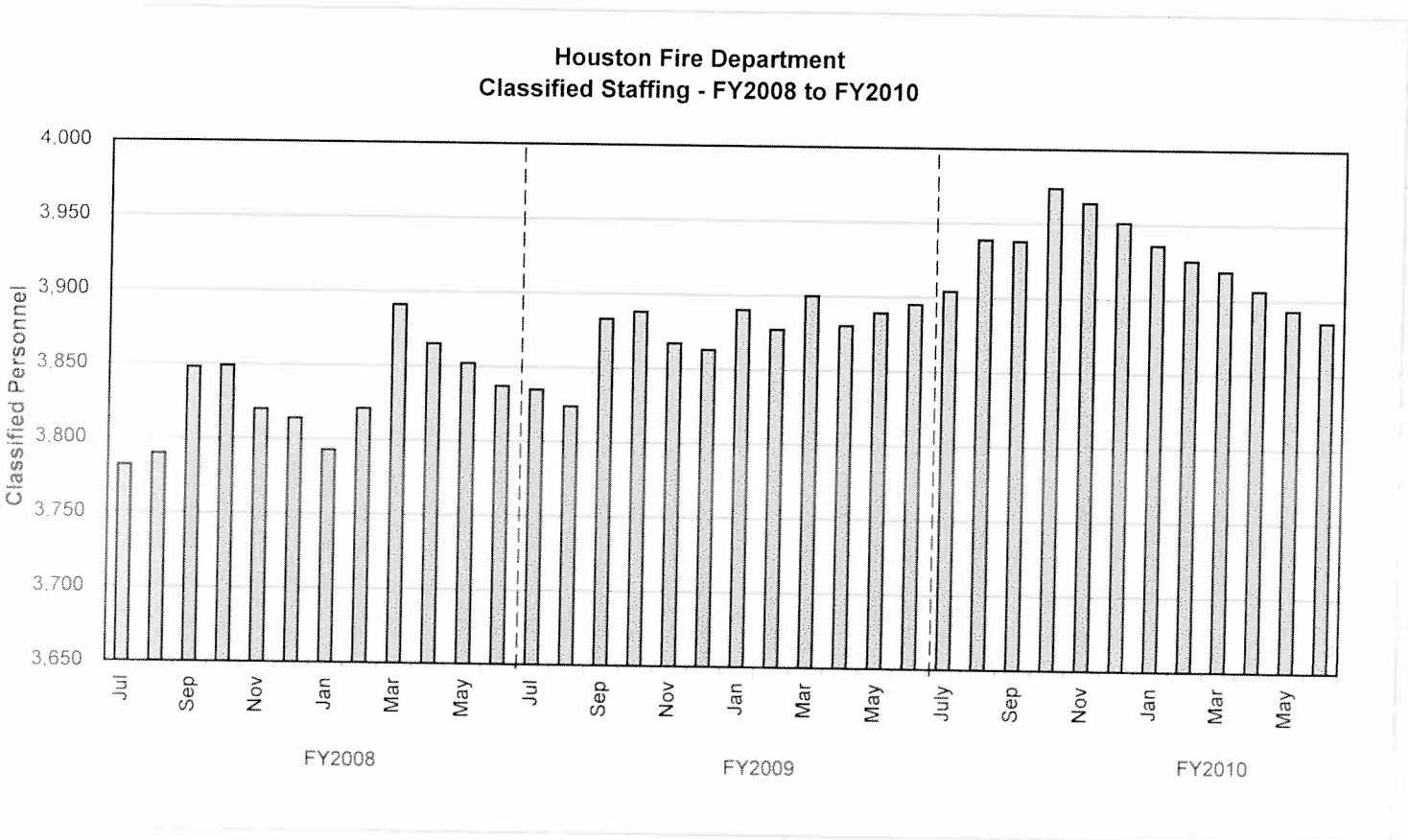
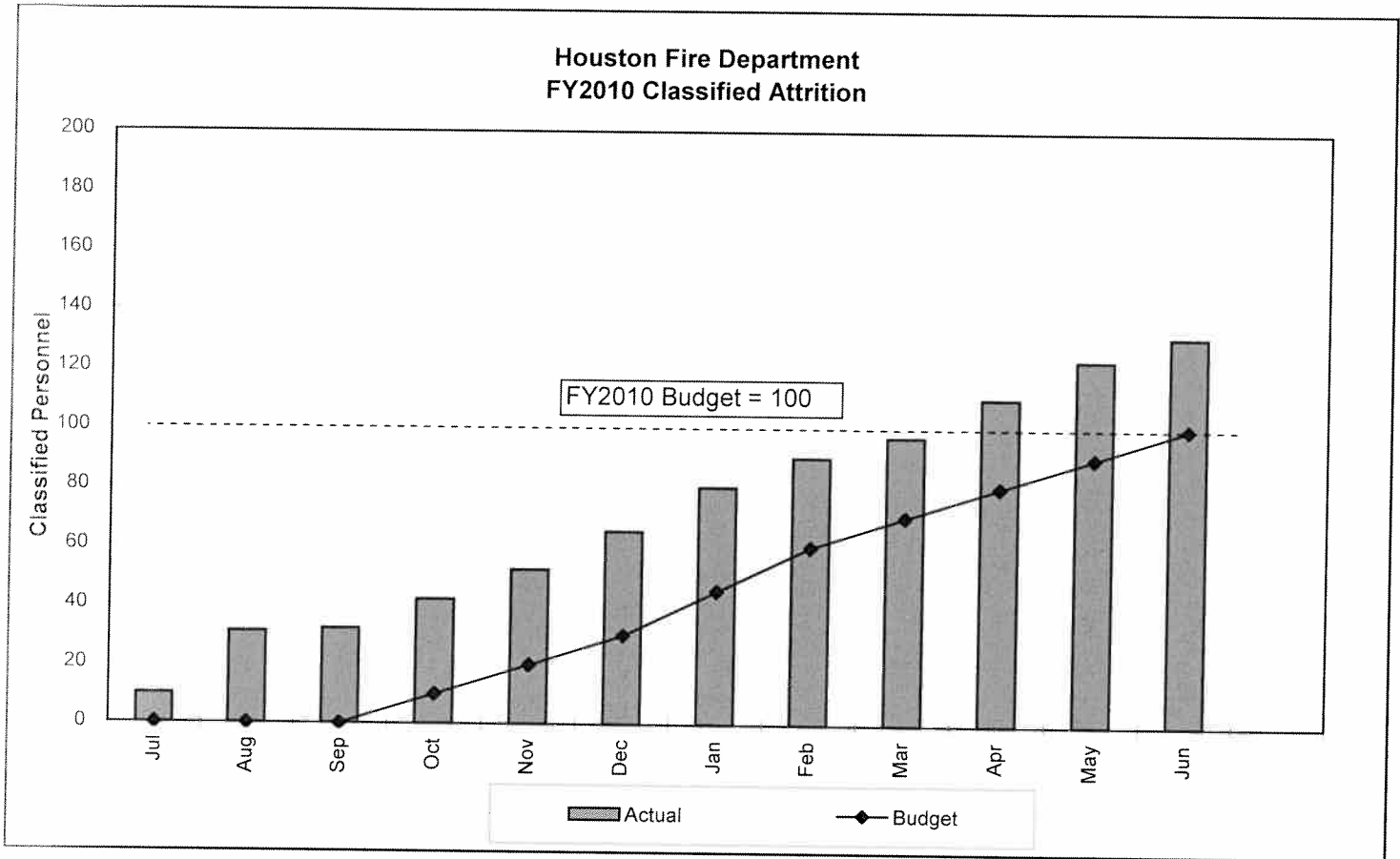


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



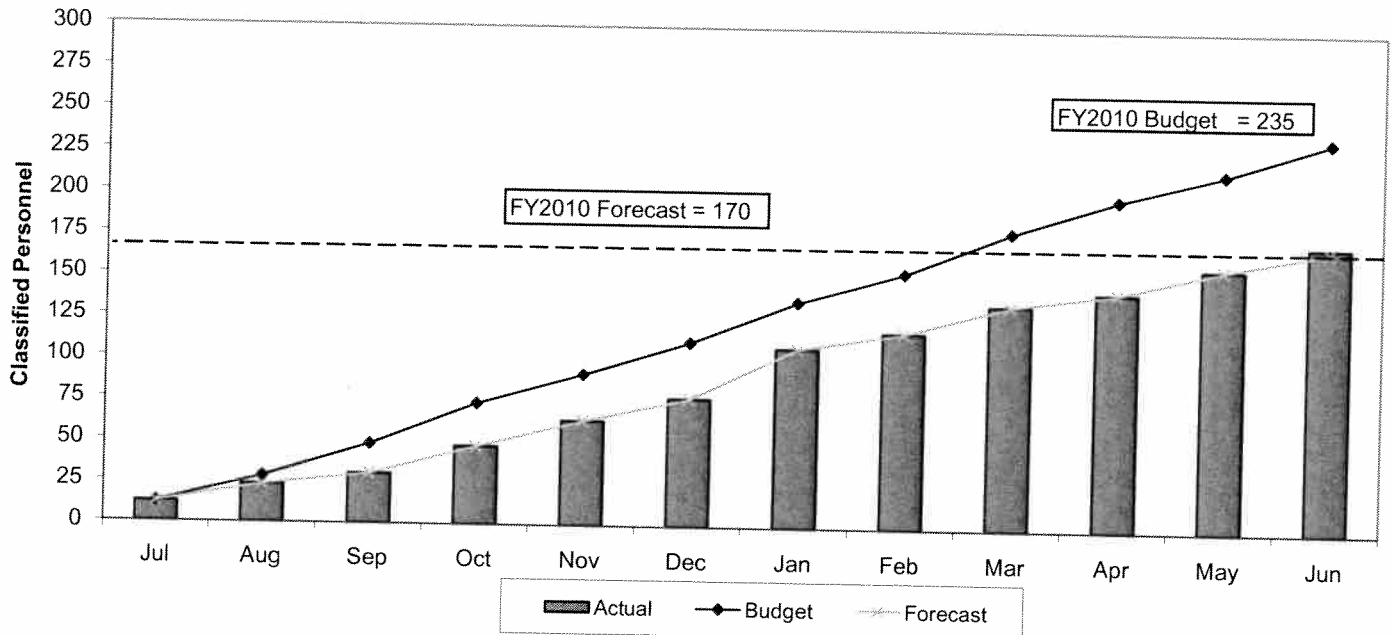
Source: Energy Information Administration/Natural Gas Monthly

TREND INDICATORS - RETIREMENTS

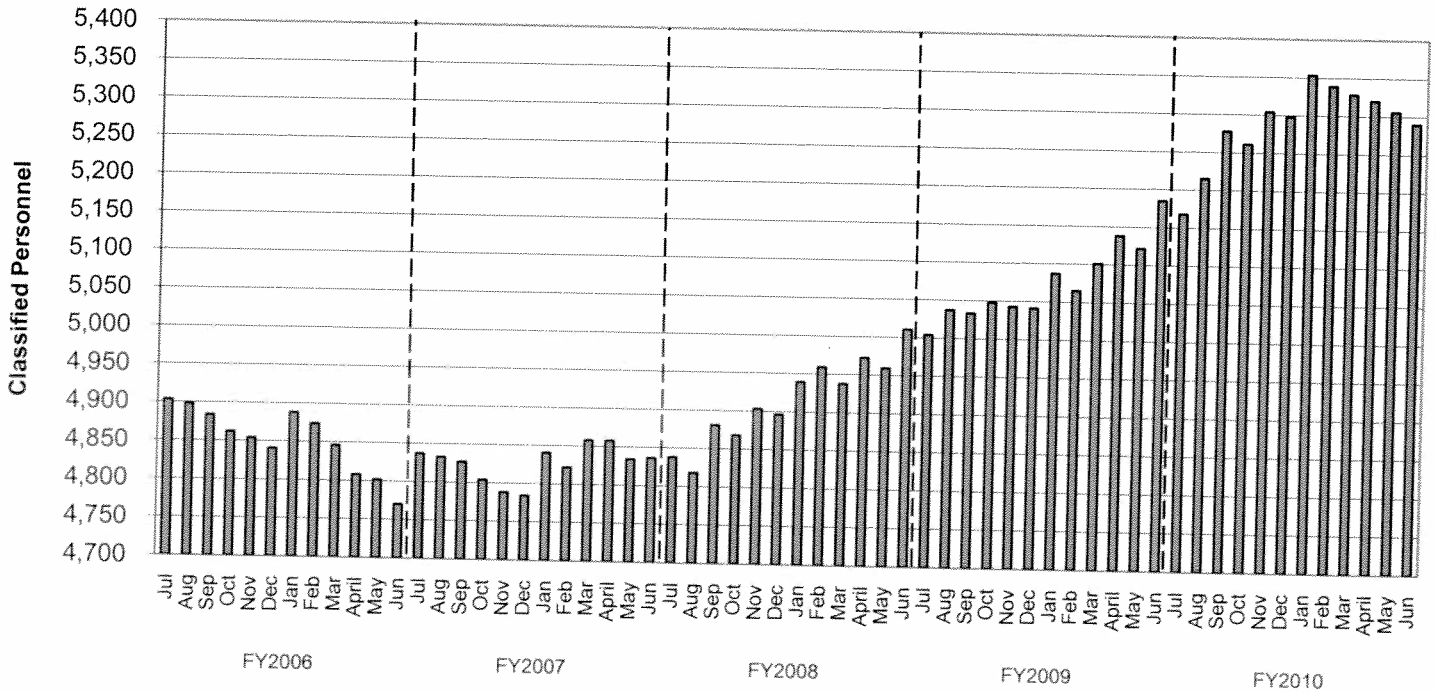


TREND INDICATORS - HIRING AND RETIREMENTS

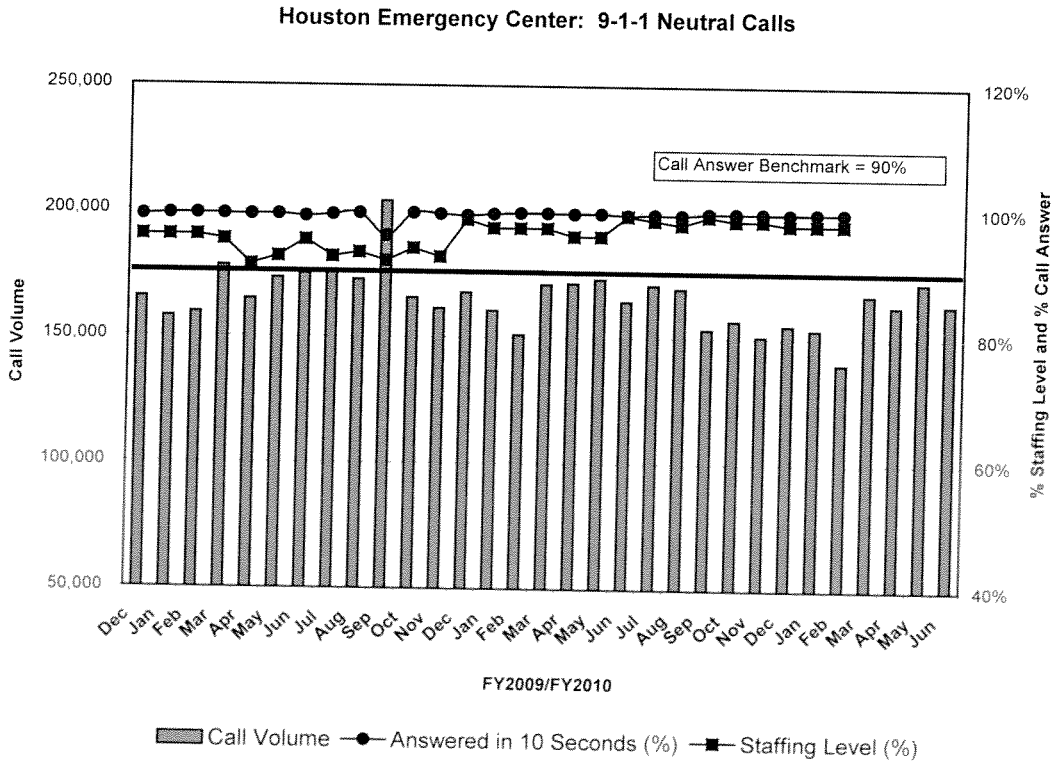
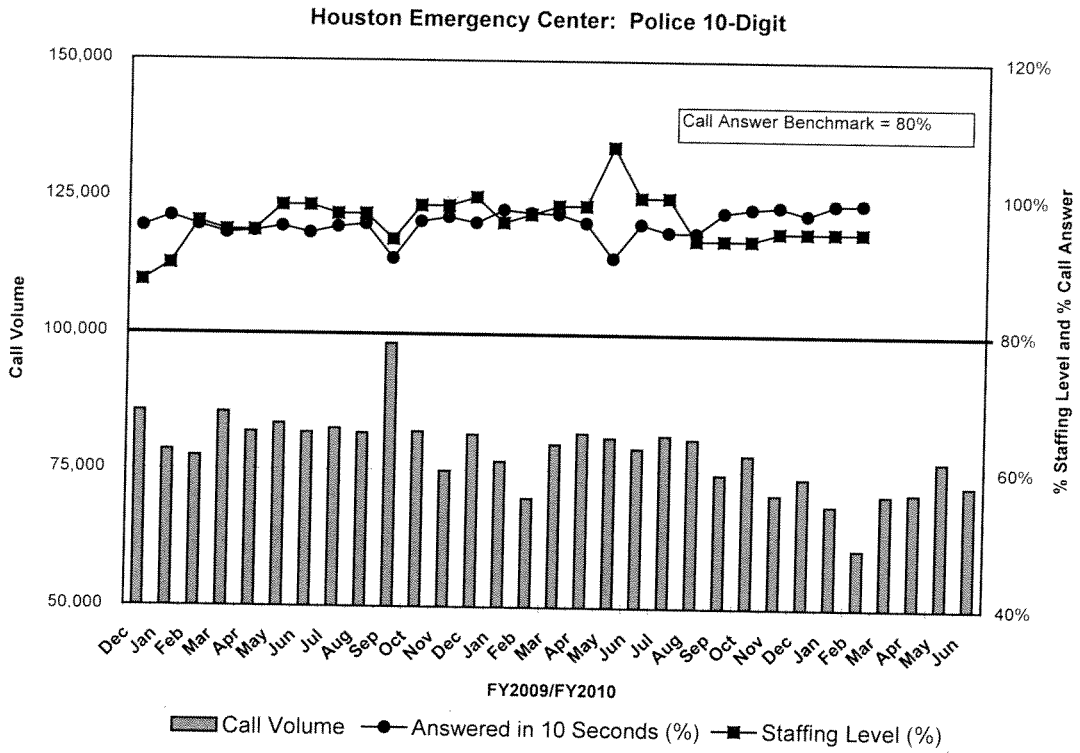
Houston Police Department FY2010 Classified Attrition



Houston Police Department Classified Staffing - FY2006 to FY2010

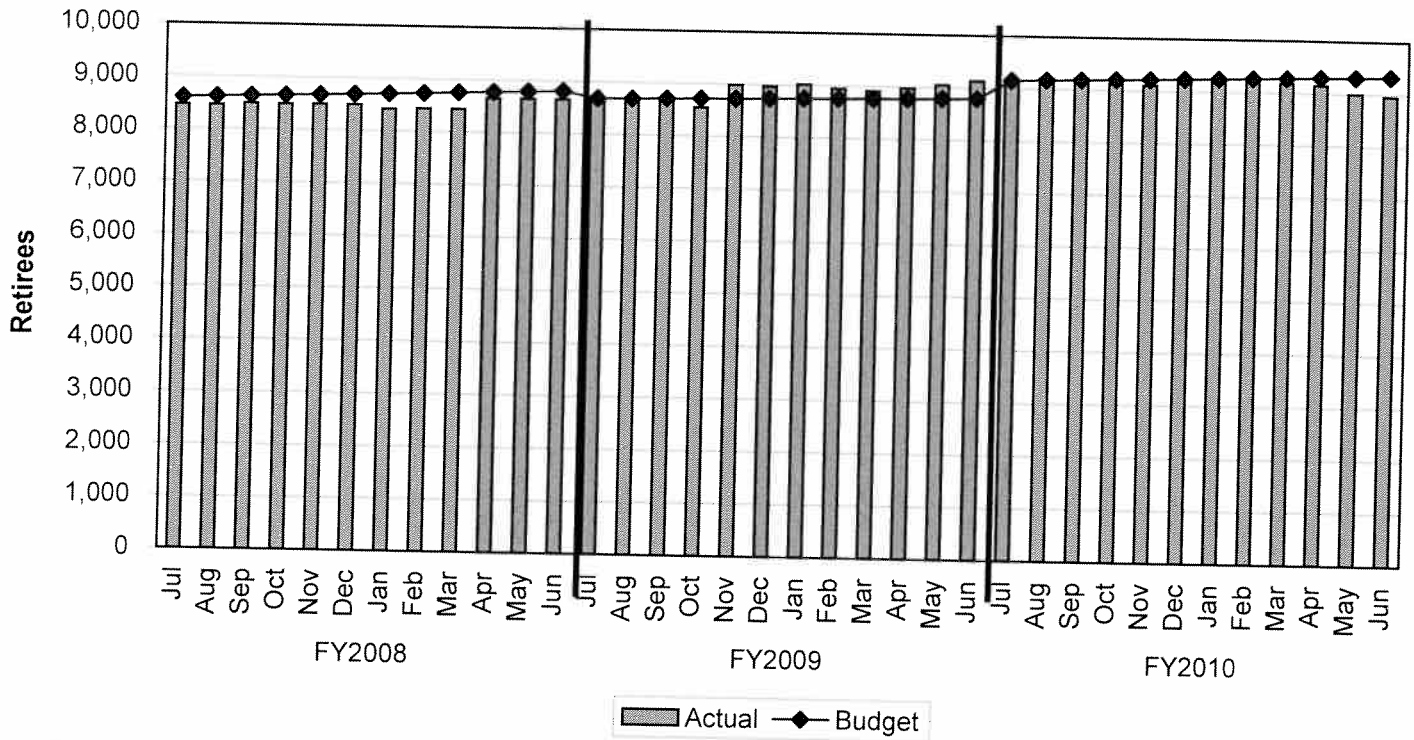


TREND INDICATORS - HOUSTON EMERGENCY CENTER



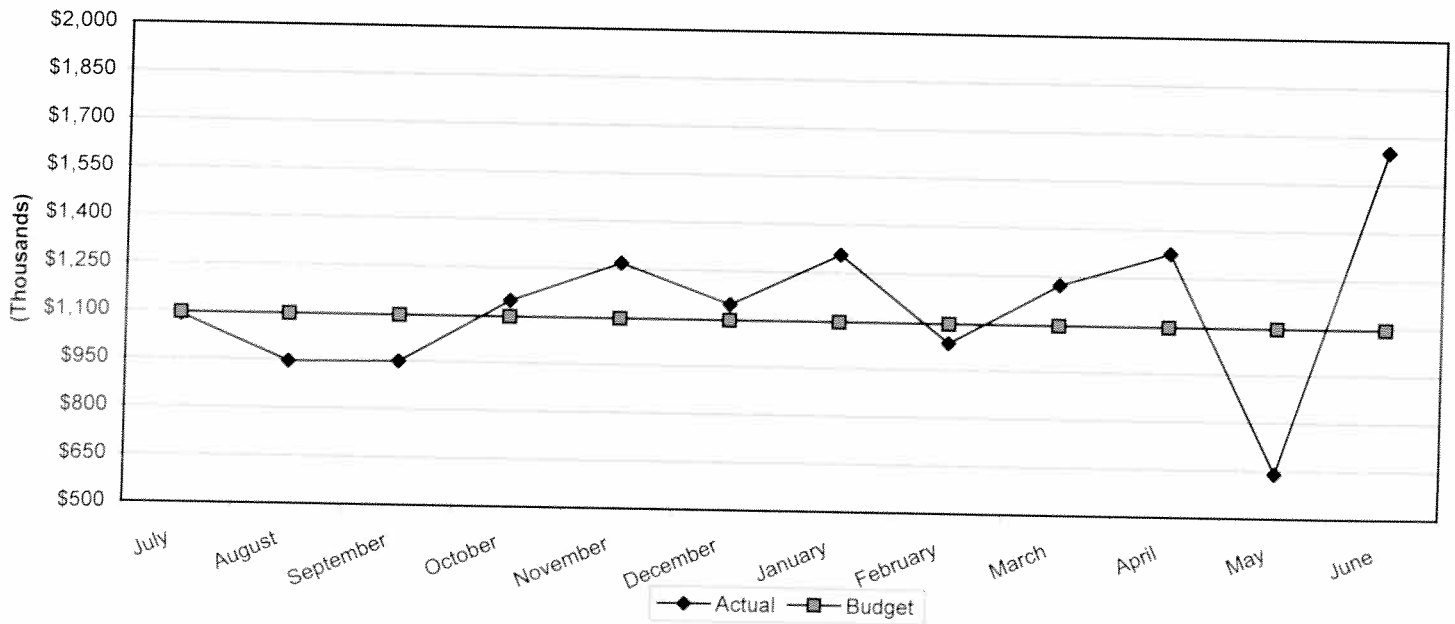
TREND INDICATORS - RETIREMENTS

Retirees Receiving Health Benefits



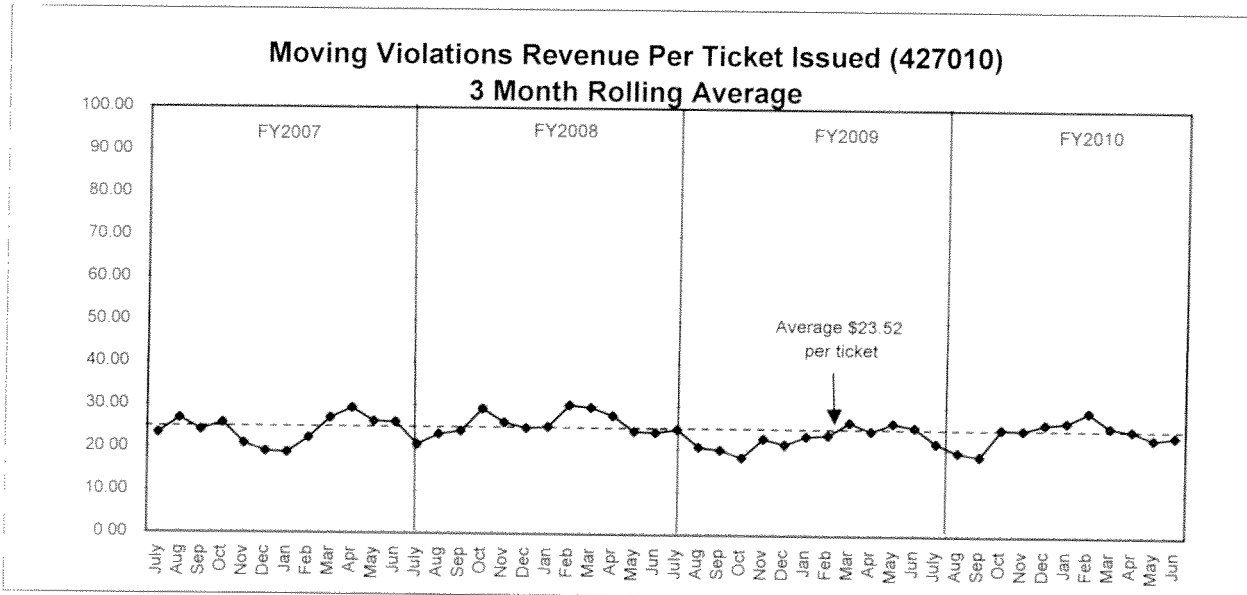
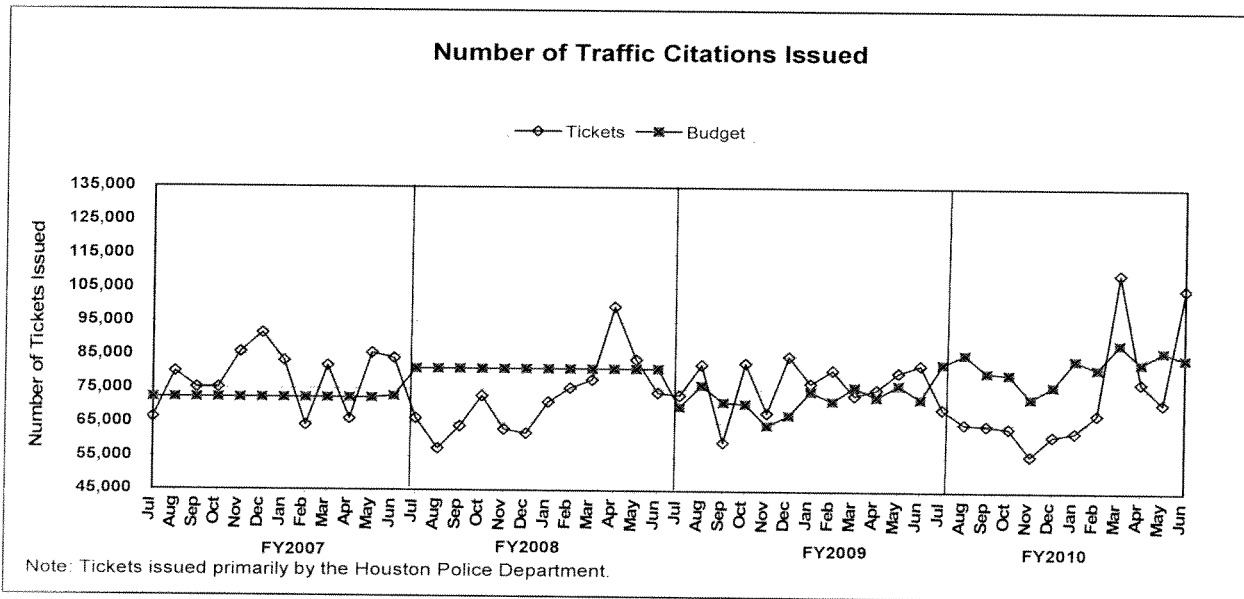
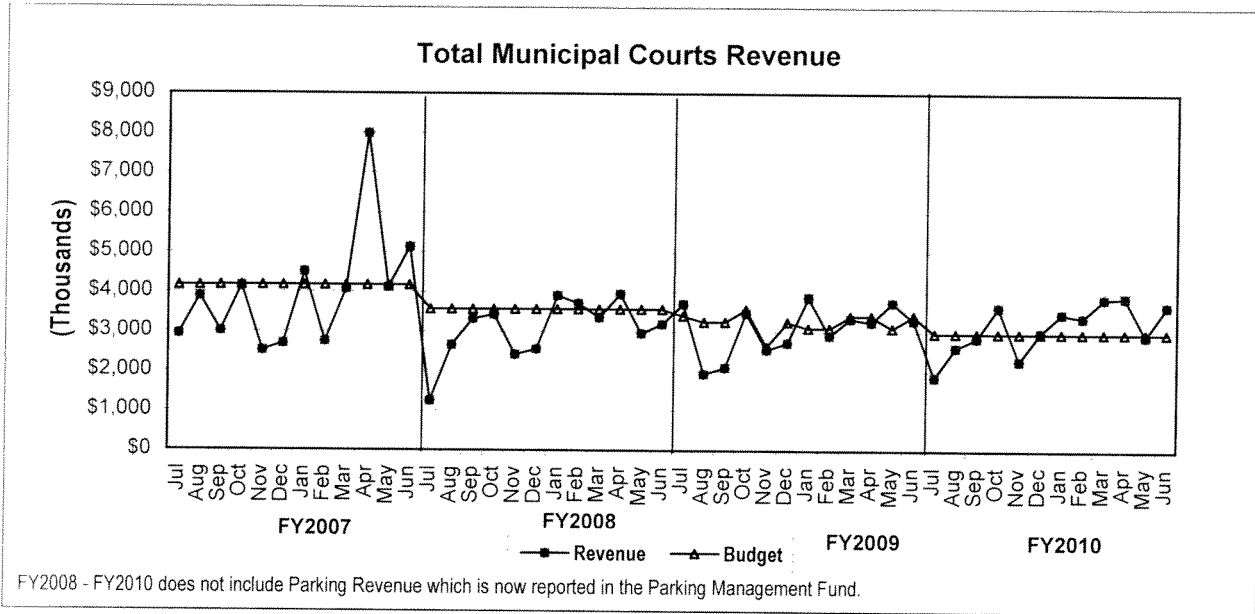
TREND INDICATORS - PARKING MANAGEMENT

Total Parking Management Revenue



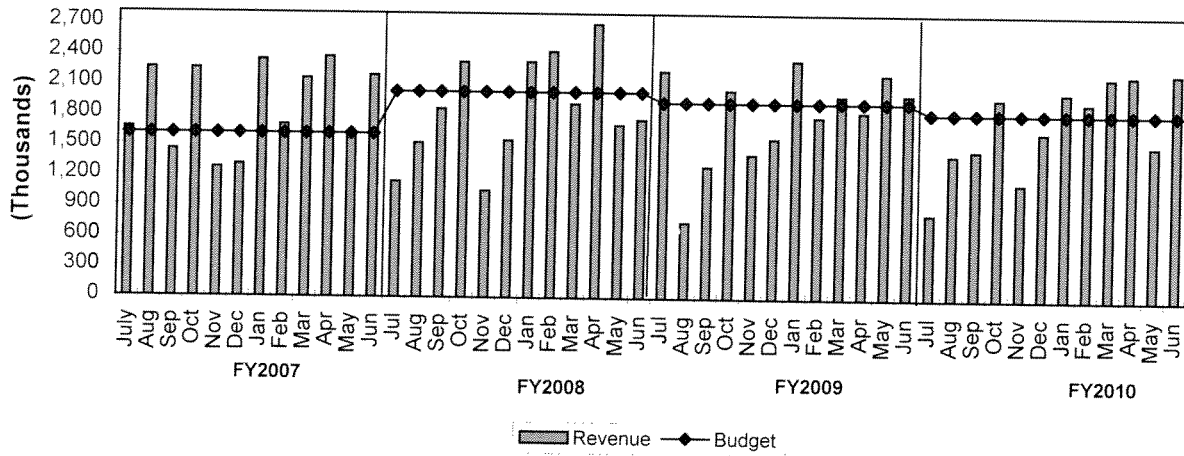
Note: The implementation of the new parking management system (T2) caused some of May revenues to be reflected in June.

TREND INDICATORS - MUNICIPAL COURTS

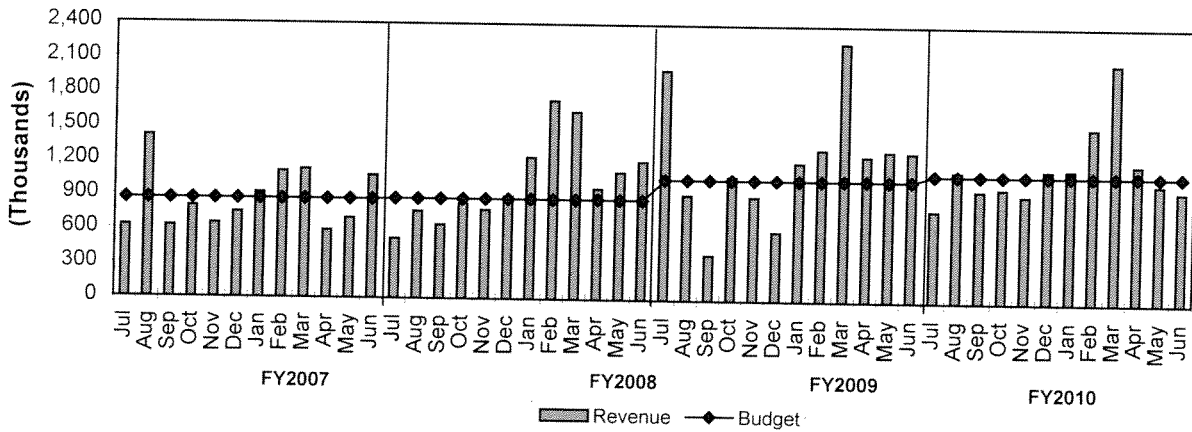


TREND INDICATORS - MUNICIPAL COURTS

Moving Violations Collections vs Budget

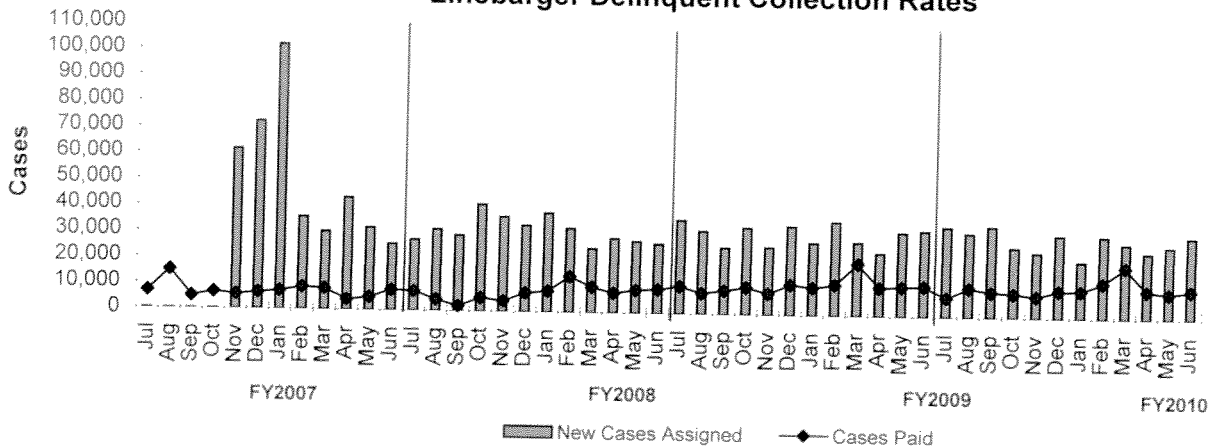


Total Delinquent Collections vs Budget*



*Net of fees and expenses paid to Linebarger

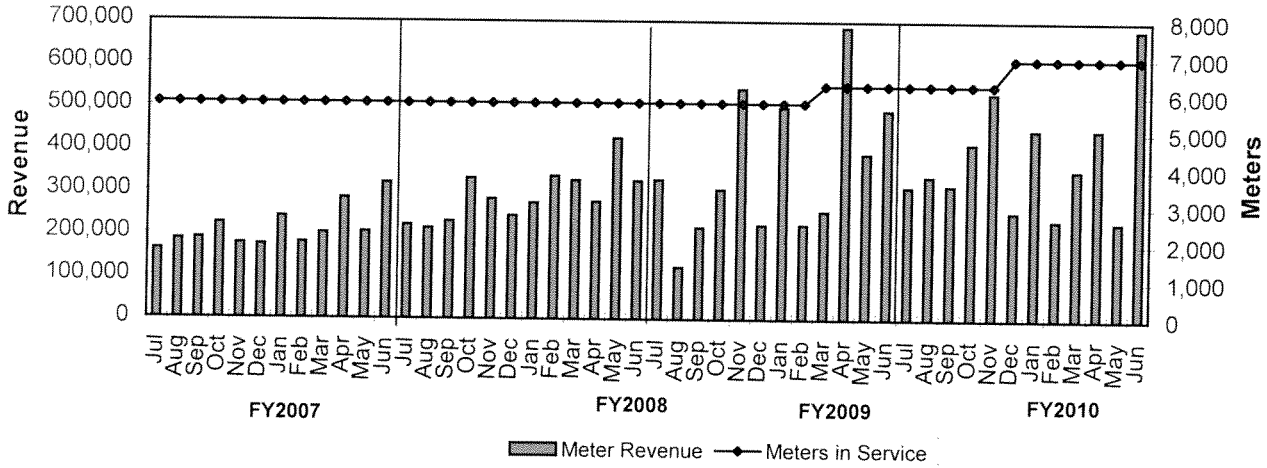
Traffic, Non-Traffic & Failure to Appear Linebarger Delinquent Collection Rates



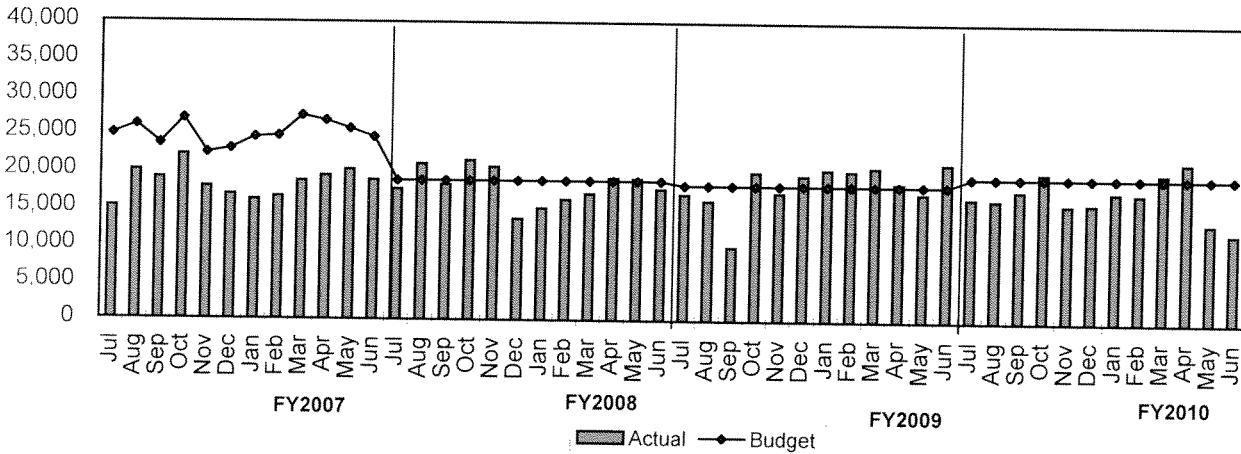
*Excludes Delinquent Parking Collections

TREND INDICATORS - MUNICIPAL COURTS

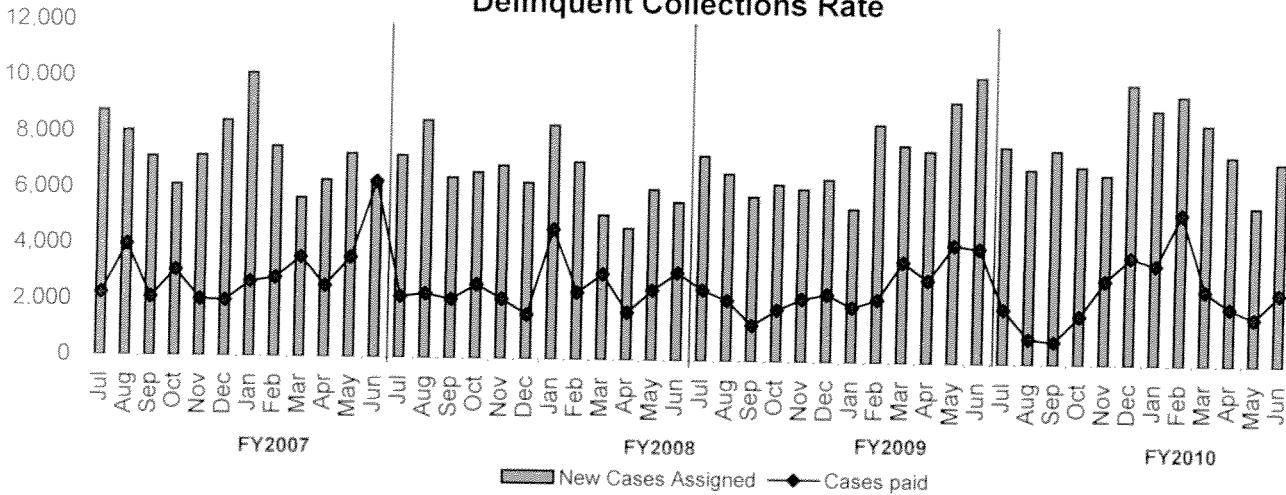
Meter Revenue vs # Meters in Service



Parking Violations vs Budget

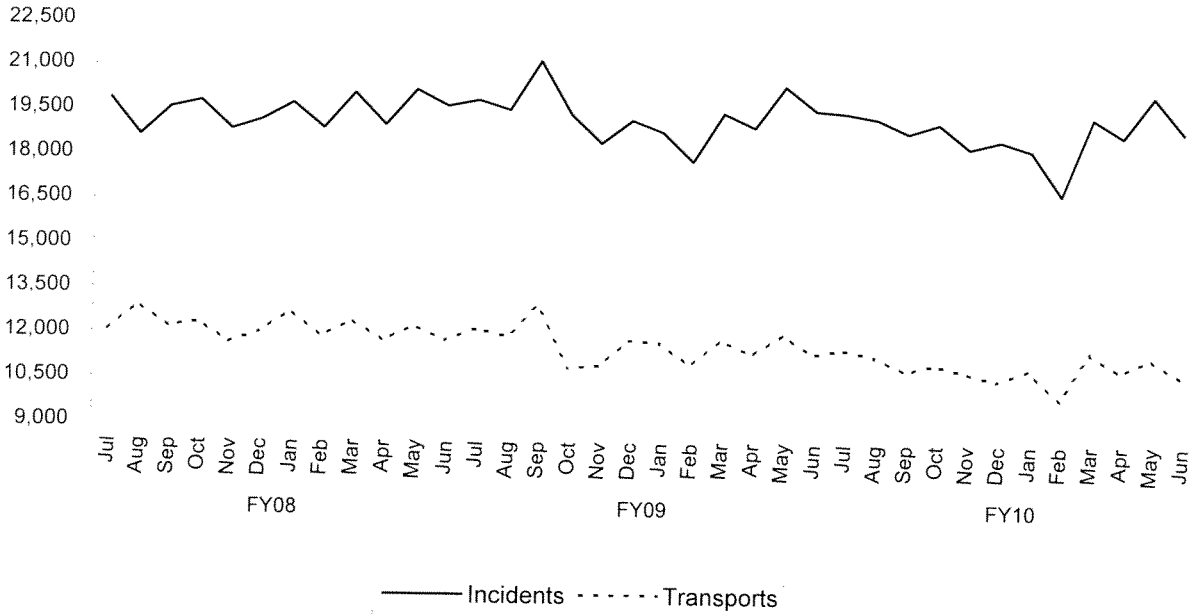


Parking Meter Violations Delinquent Collections Rate

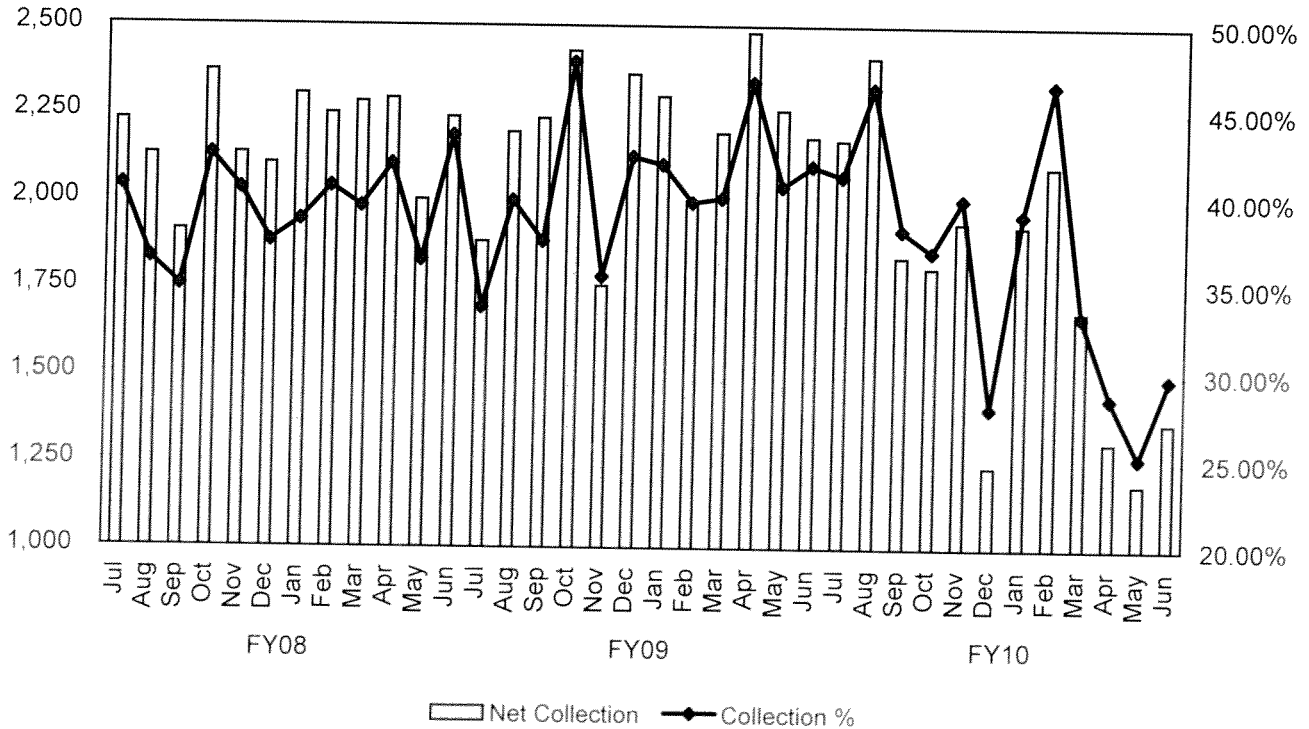


TREND INDICATORS - AMBULANCE SERVICES

EMS Incidents and Transports

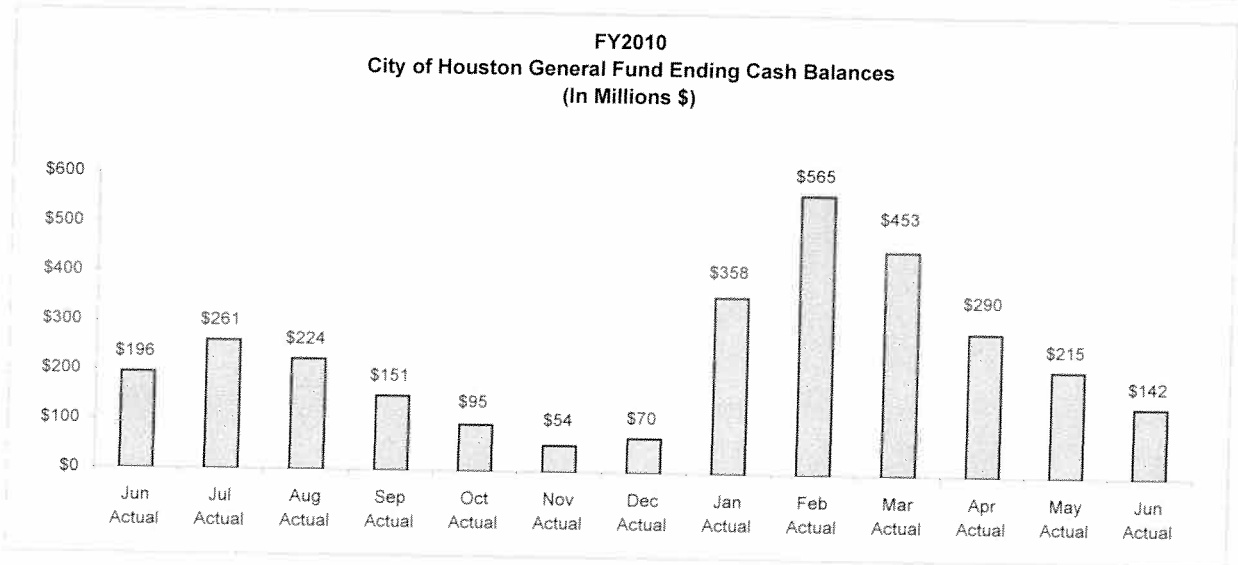
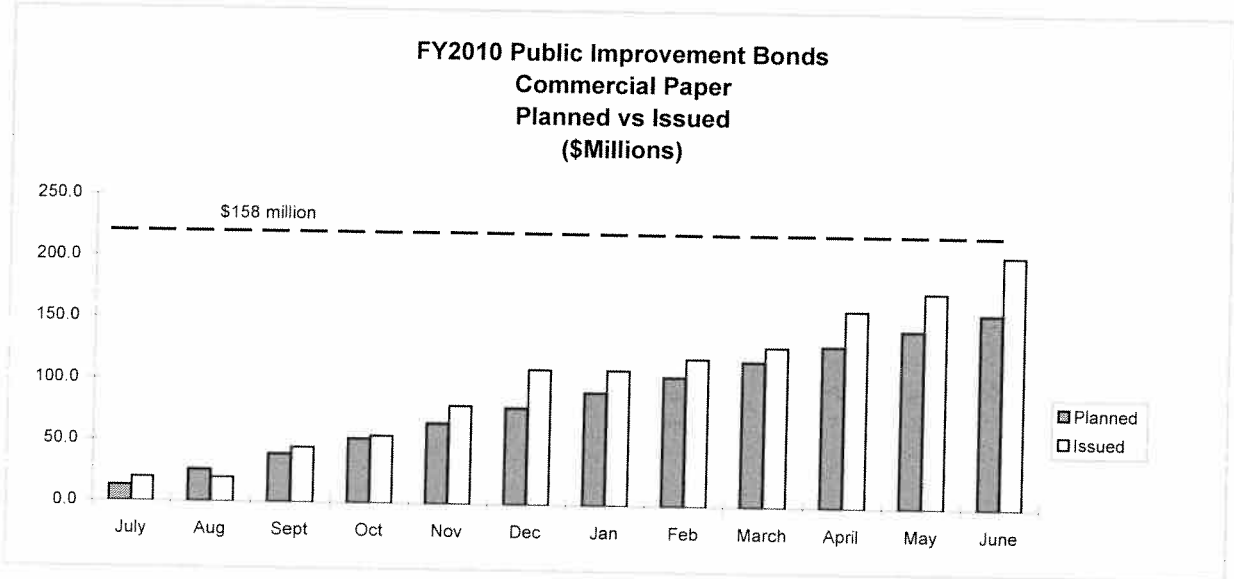
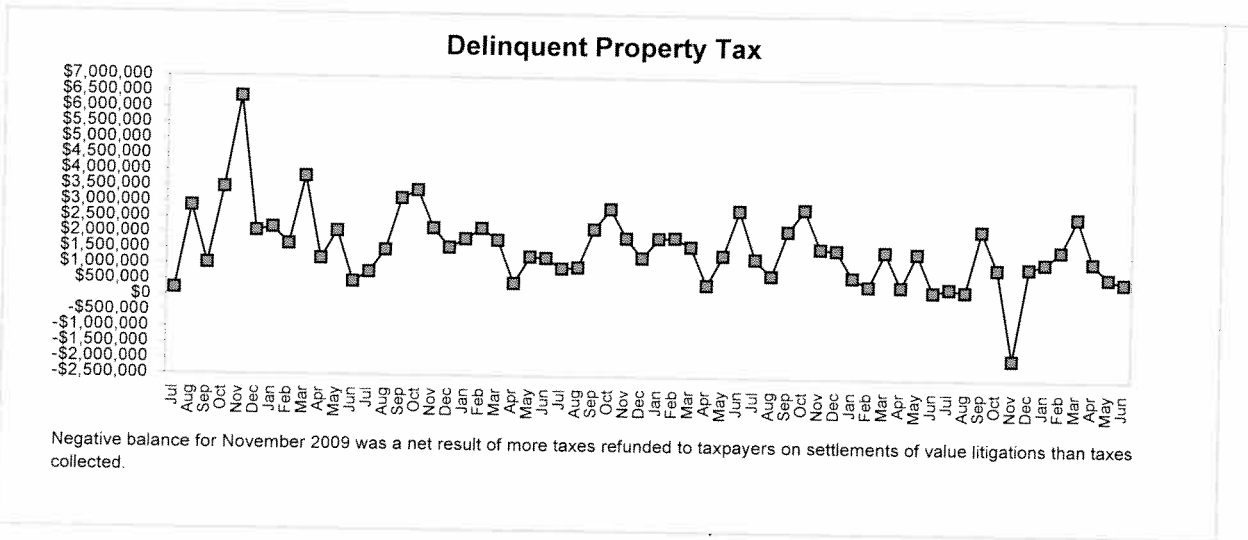


EMS Net Collections & Collection Percentage

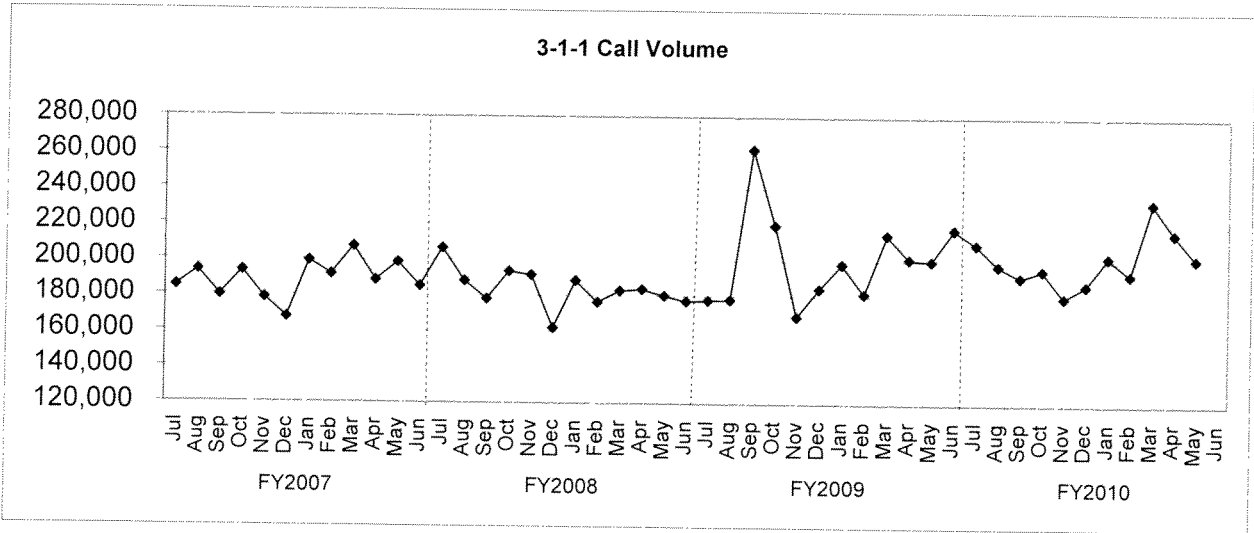


*The decline in collection in March-May 2010 results from delays in reimbursement from Medicare. The Medicare holdbacks of \$2,421M were received 7/2/10 and accrued back to FY10.

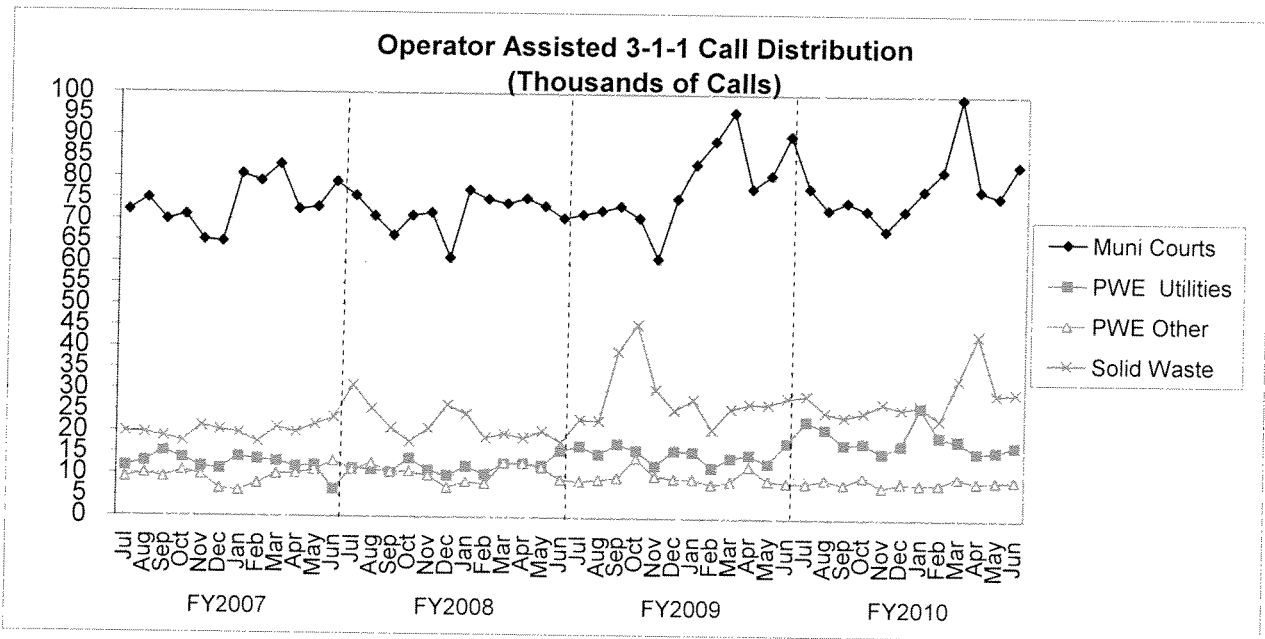
TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.