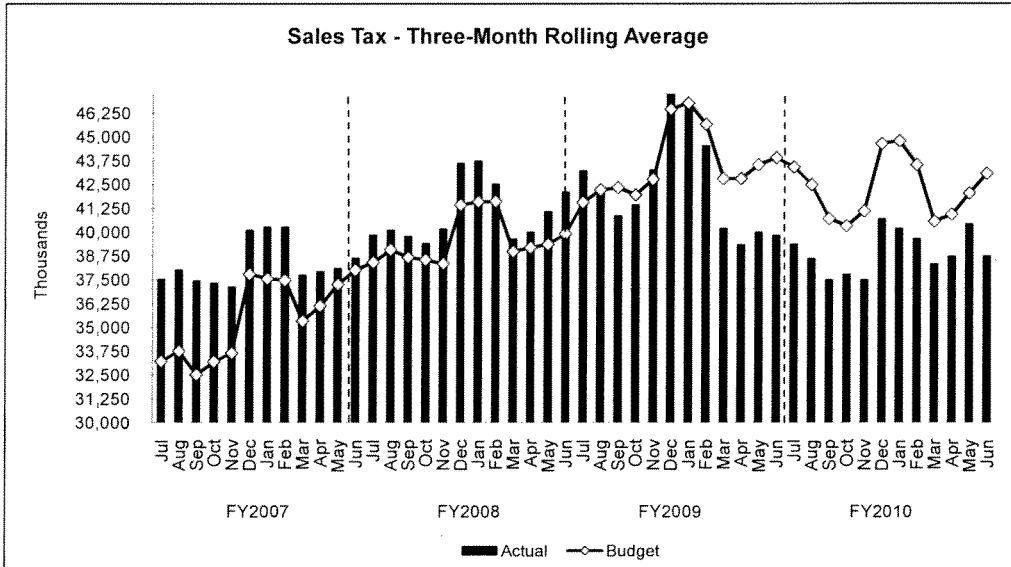
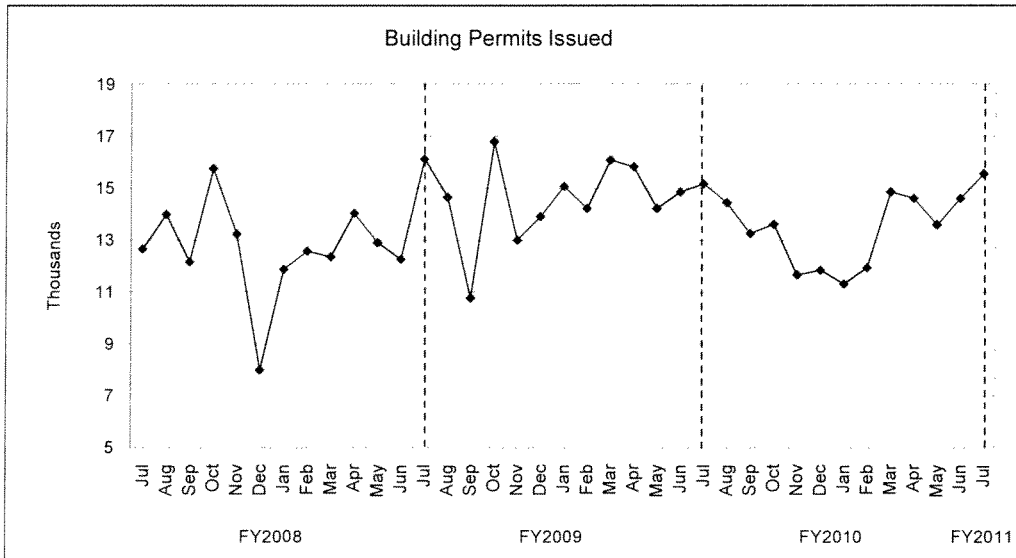


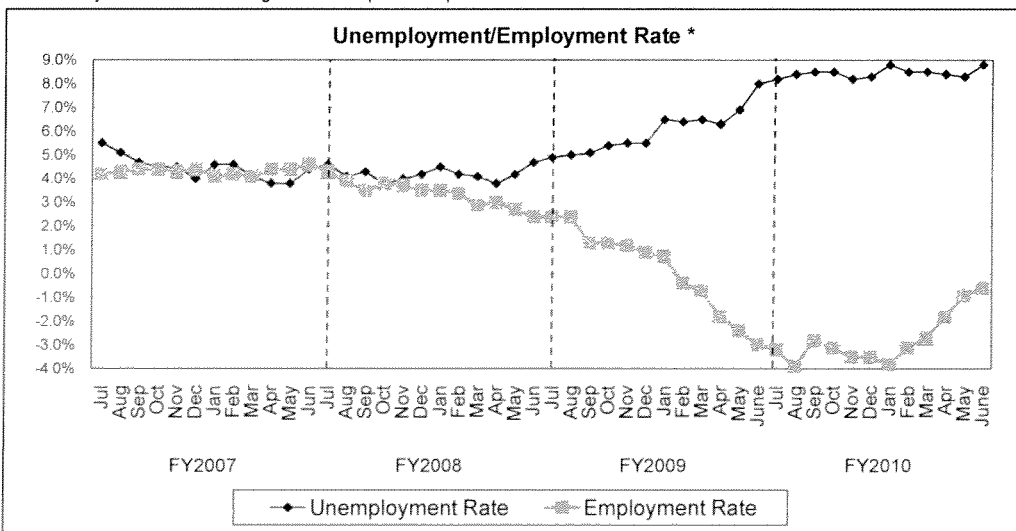
## TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller



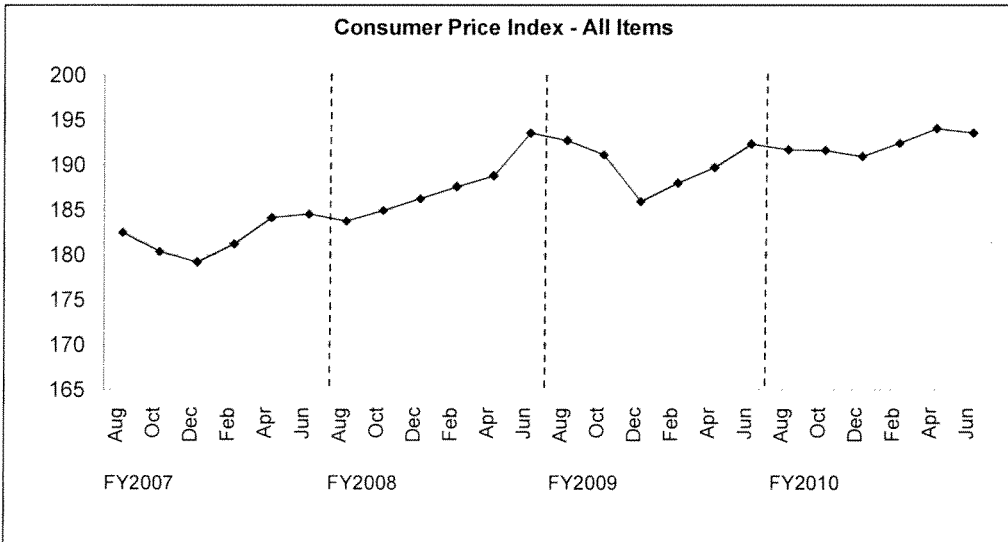
Source: City of Houston Planning and Development Department



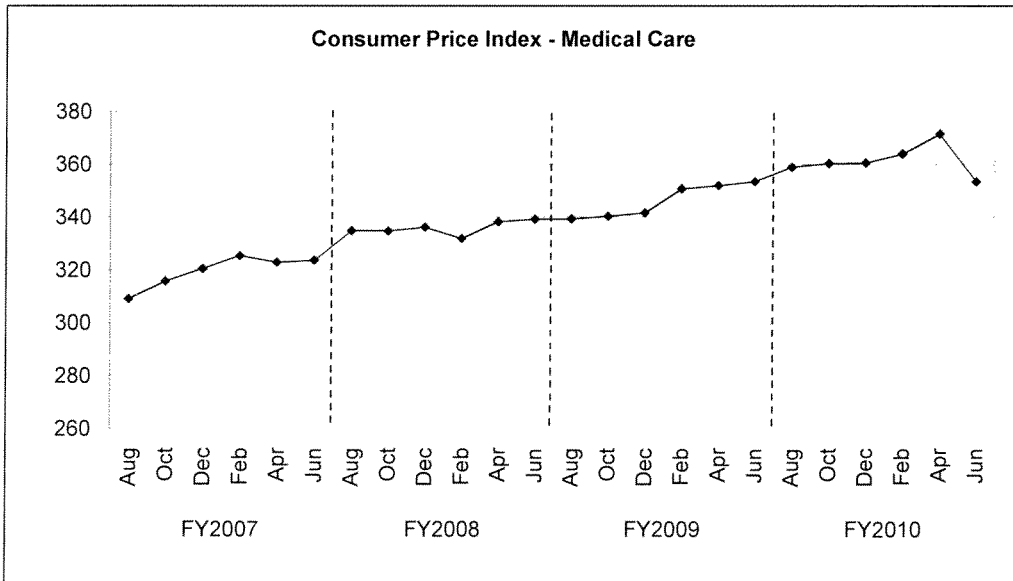
\* Change from same period of previous year.

Source: Unemployment Rate - Databook Houston; University of Houston Center for Public Policy; not seasonally adjusted  
 Employment Rate - Texas Workforce Commission; Houston-Sugar Land-Baytown; Nonfarm; not seasonally adjusted

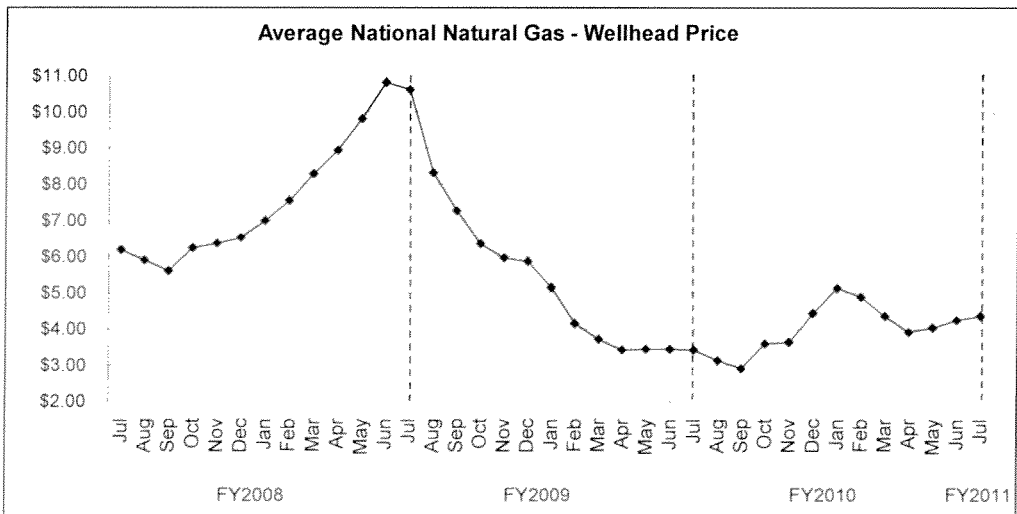
## TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

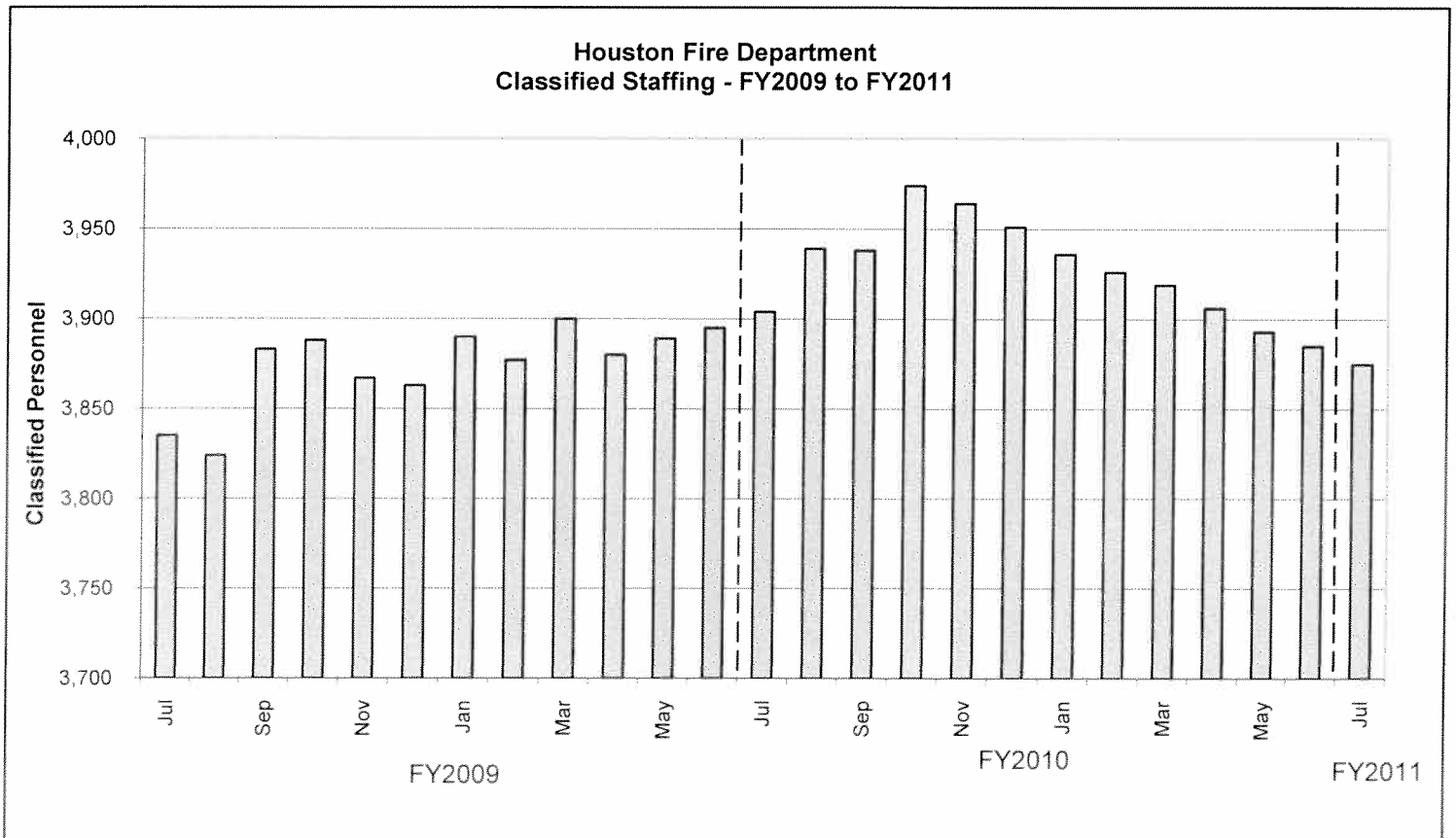
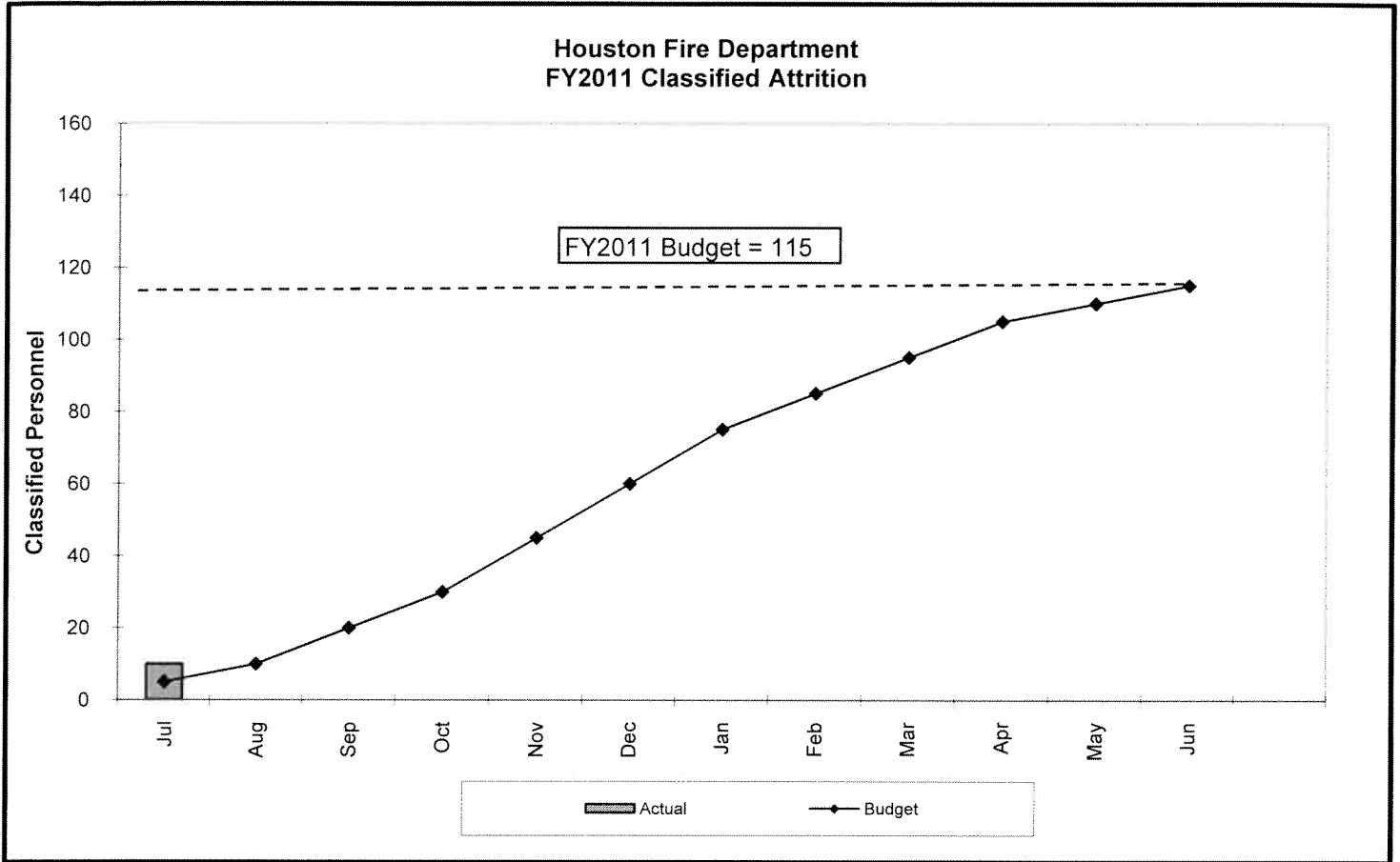


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

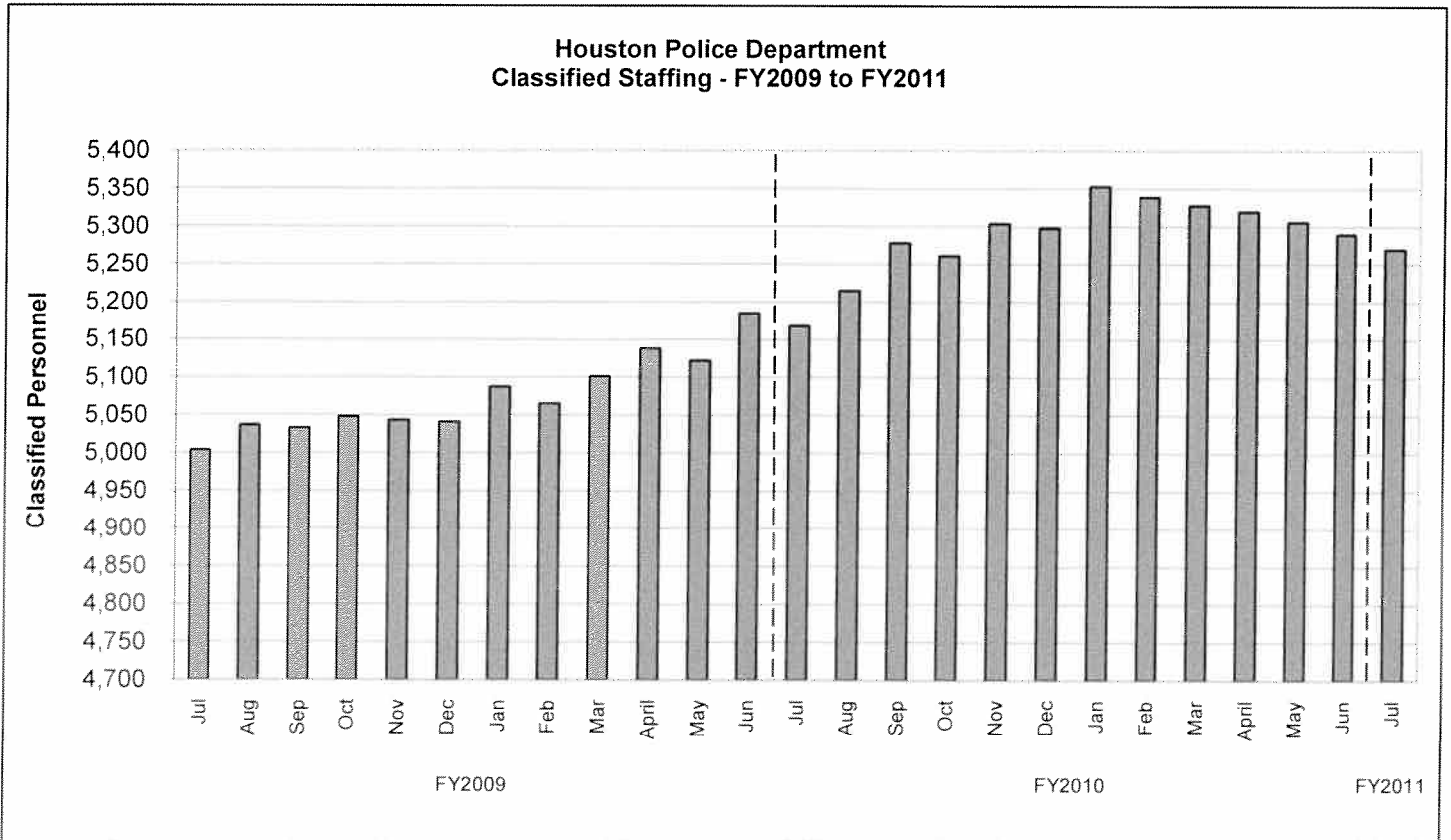
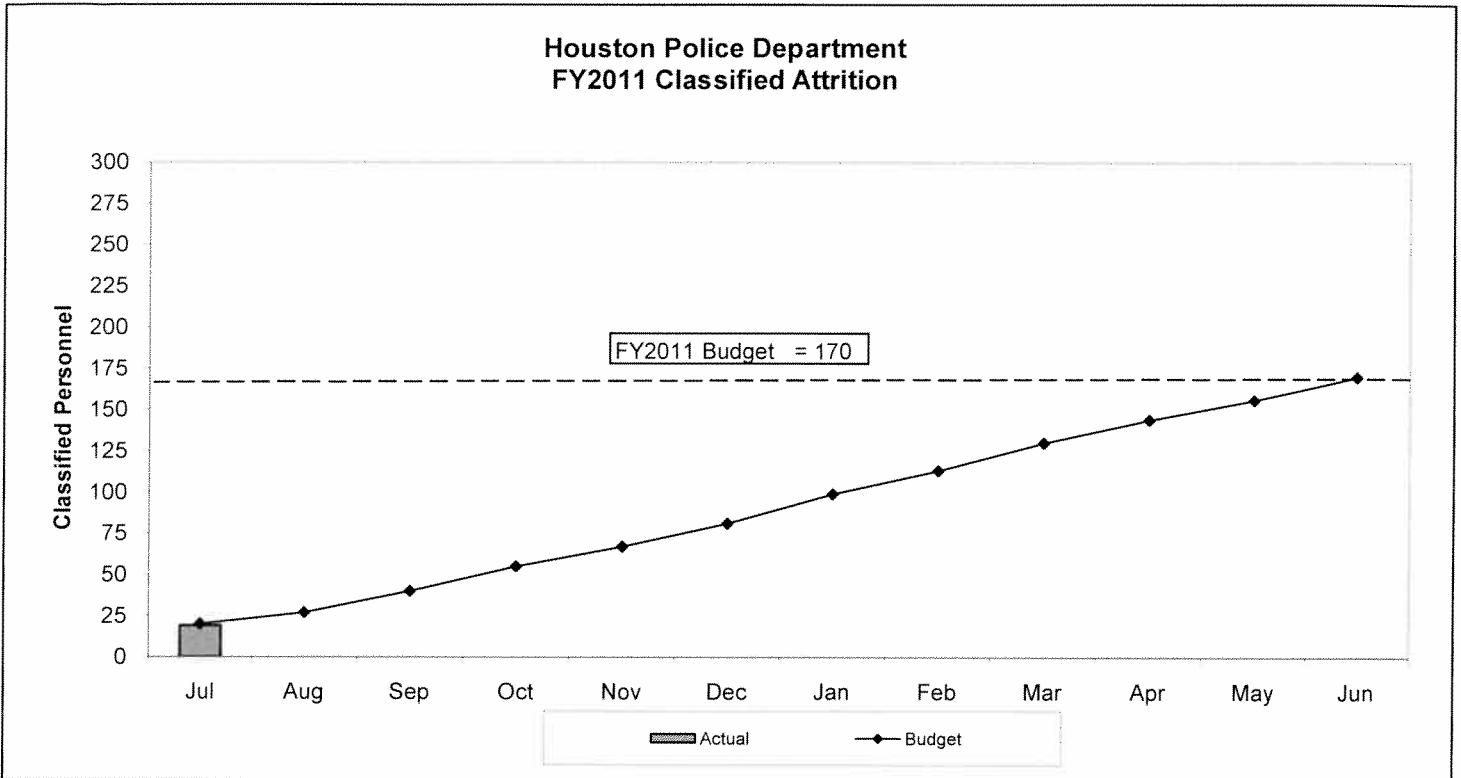


Source: Energy Information Administration/Natural Gas Monthly

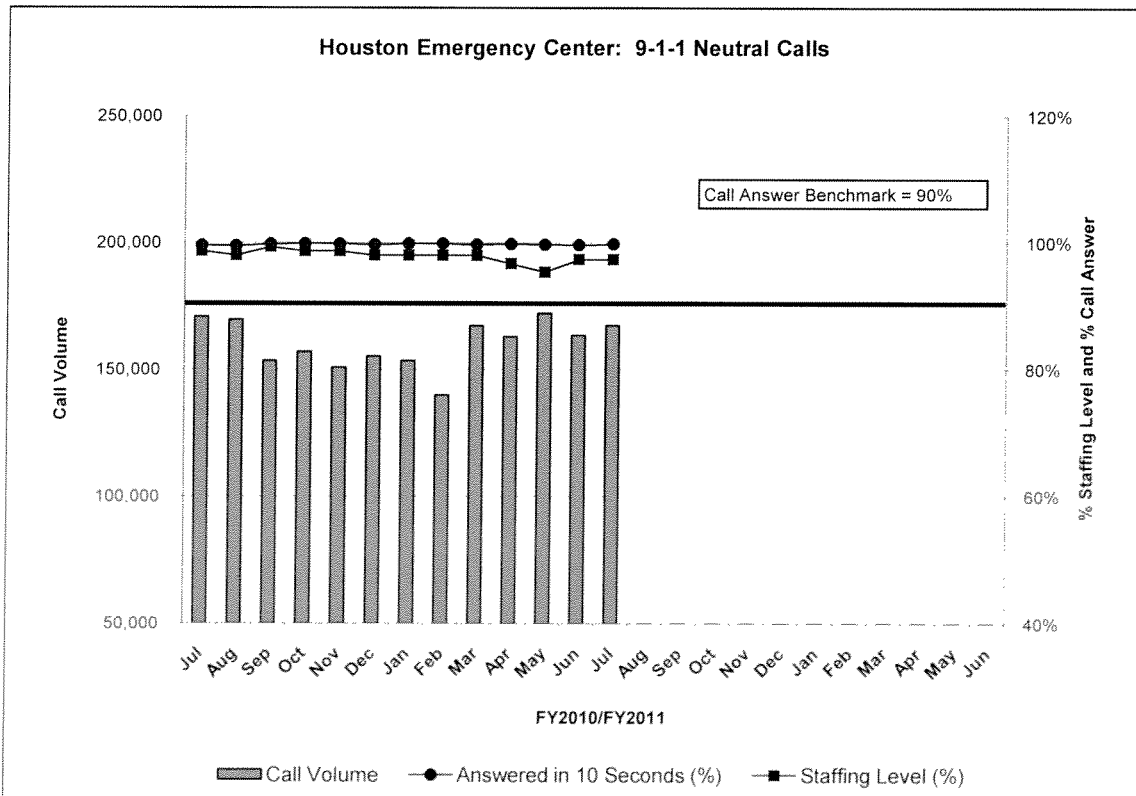
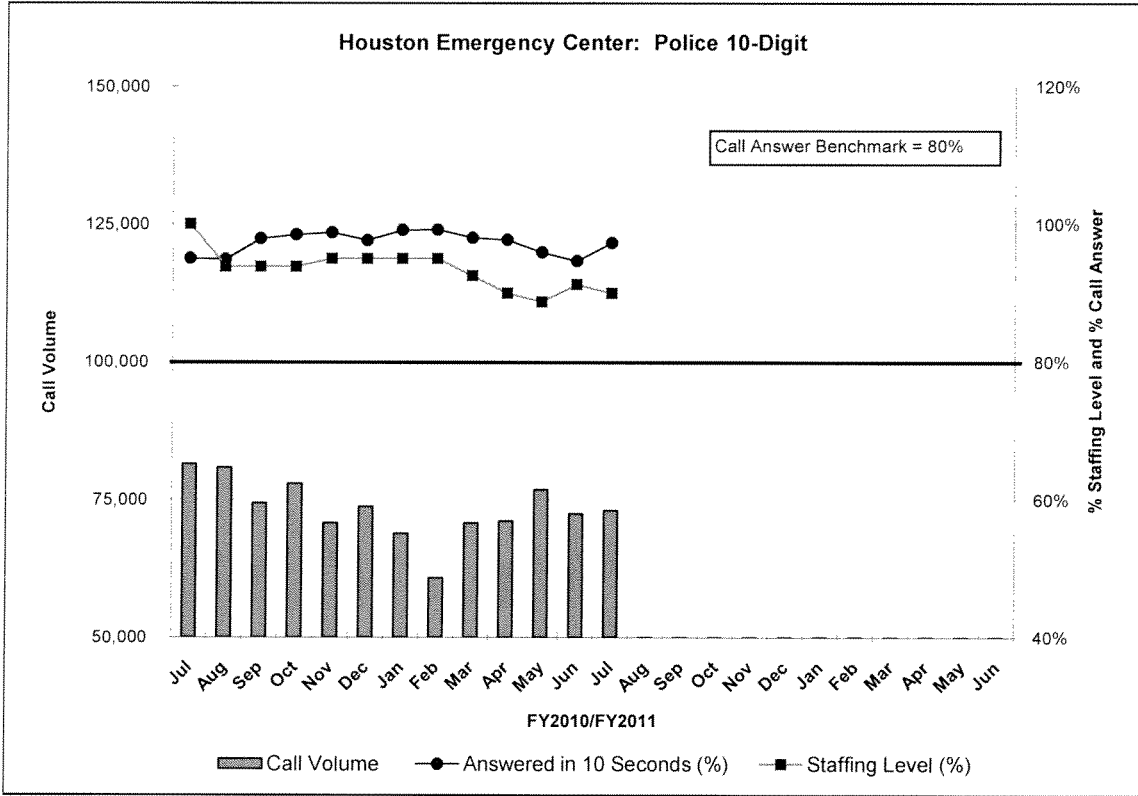
# TREND INDICATORS - HOUSTON FIRE DEPARTMENT



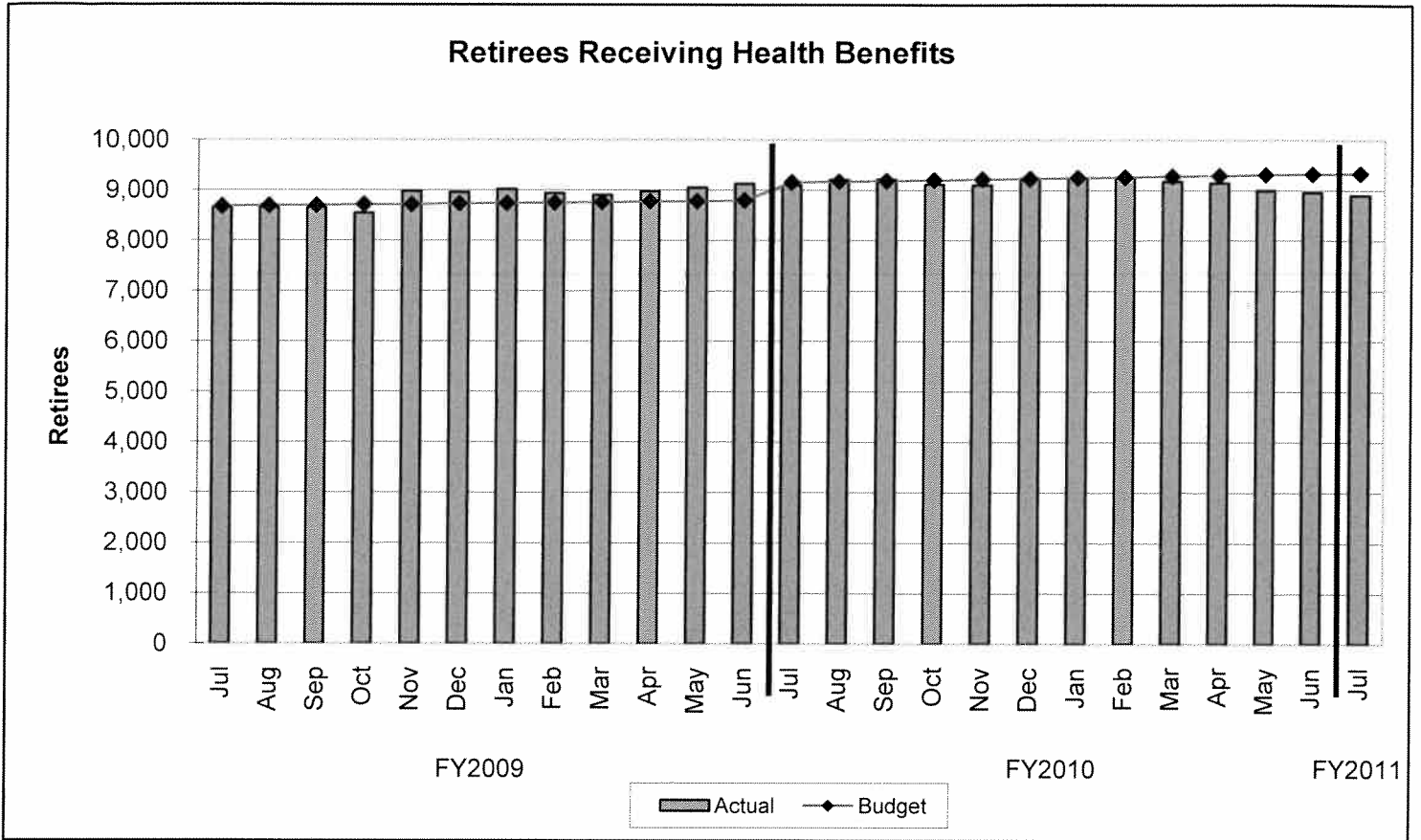
## TREND INDICATORS - HOUSTON POLICE DEPARTMENT



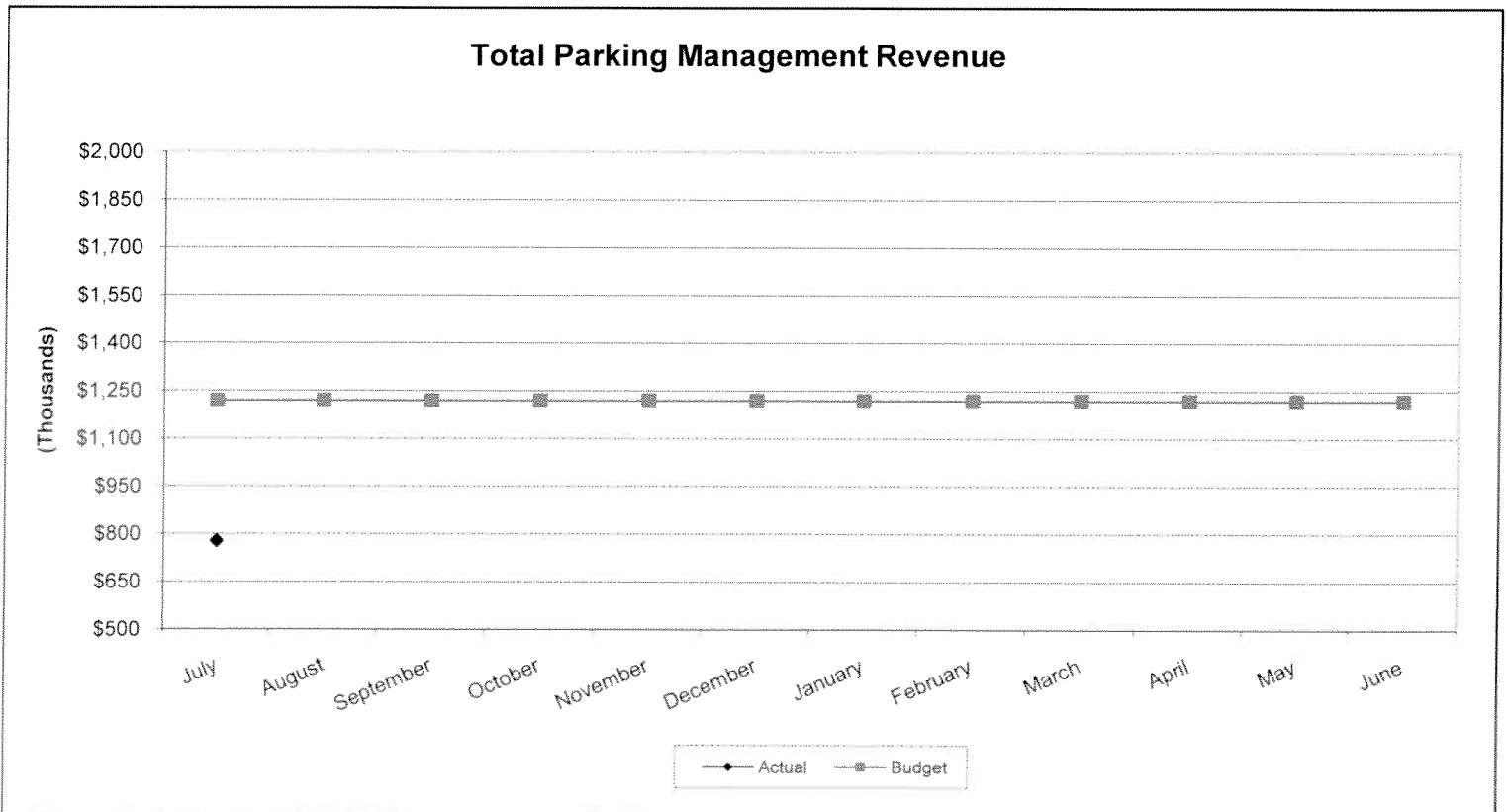
# TREND INDICATORS - HOUSTON EMERGENCY CENTER



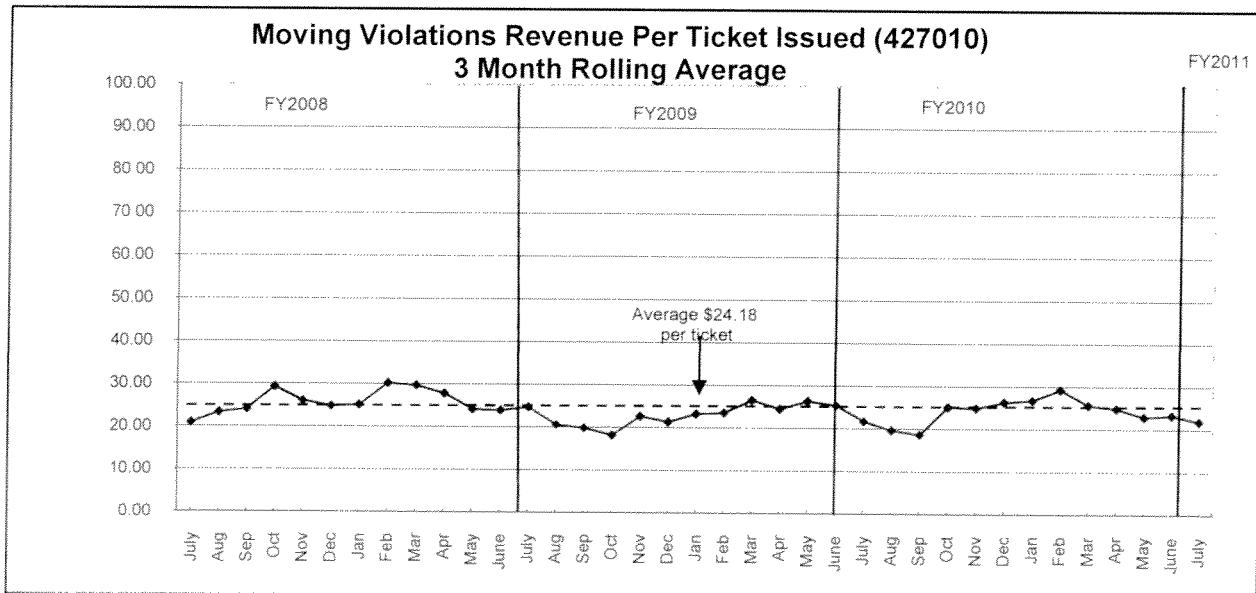
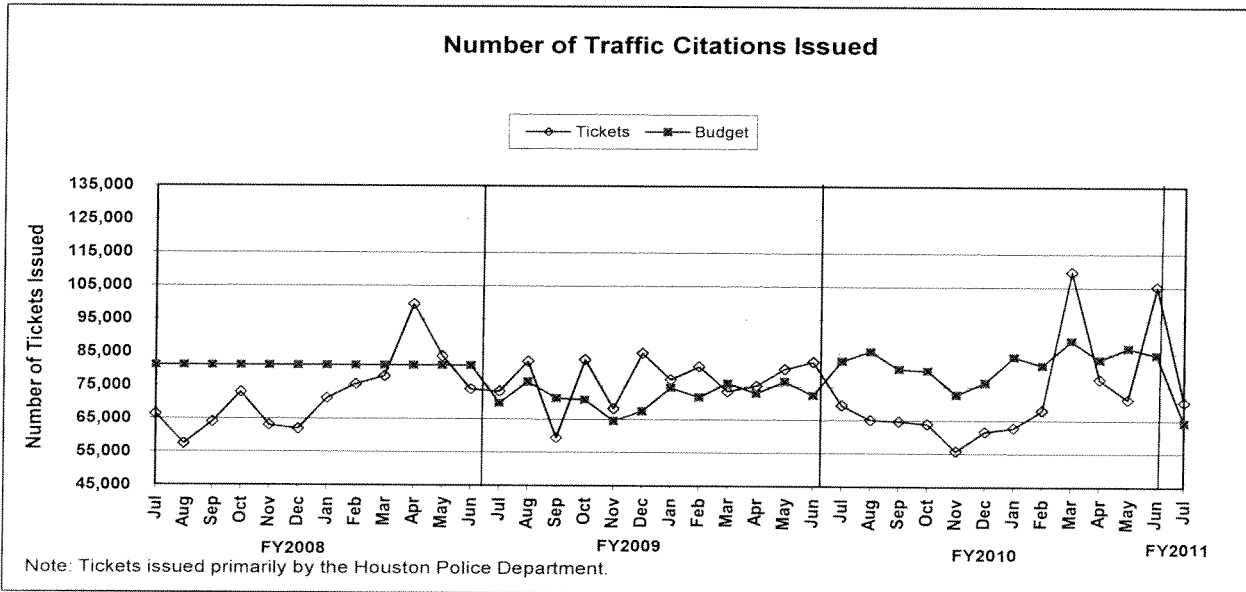
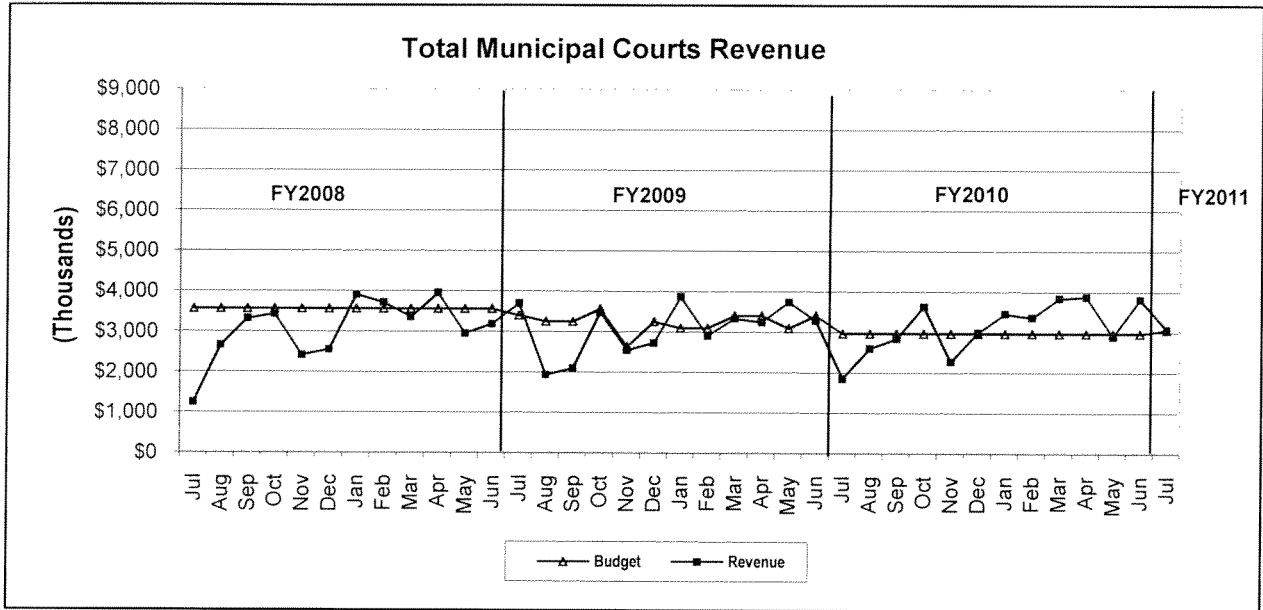
## TREND INDICATORS - RETIREMENTS



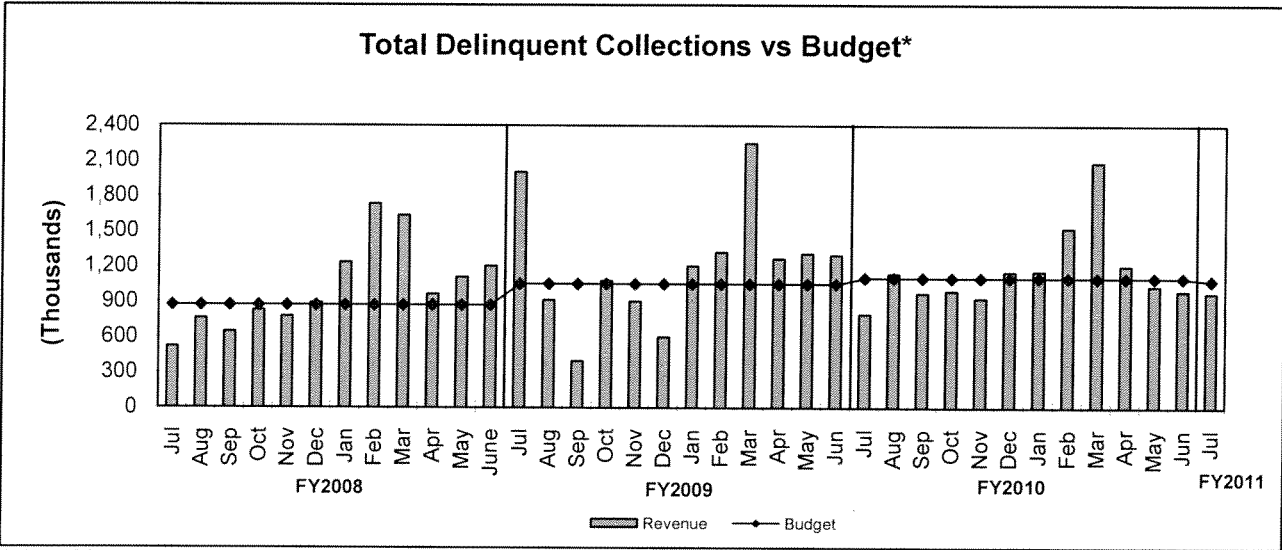
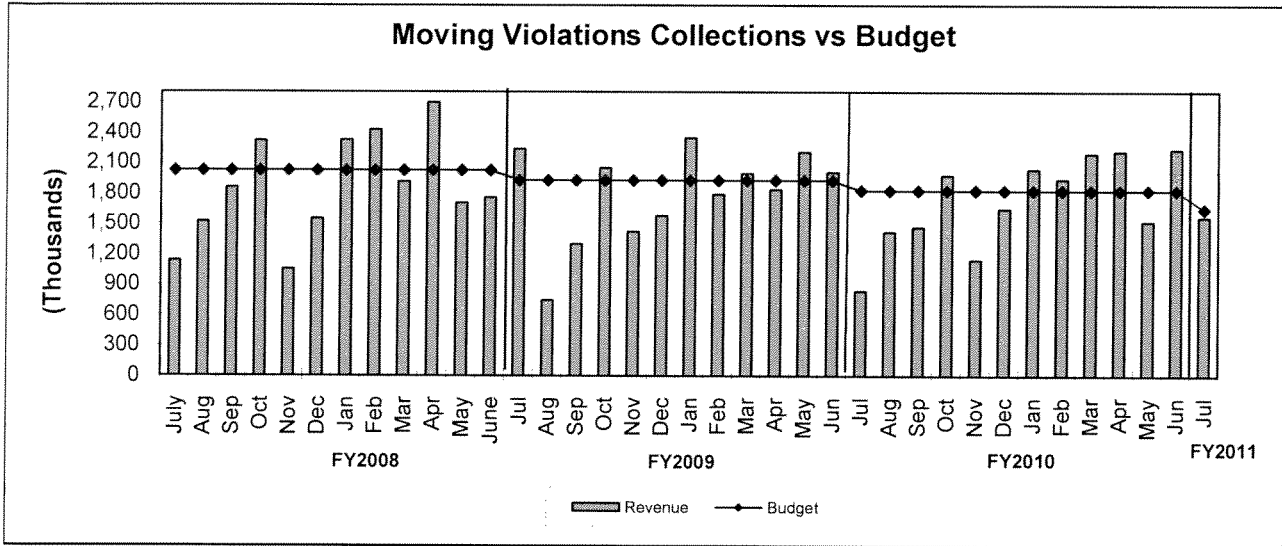
## TREND INDICATORS - PARKING MANAGEMENT



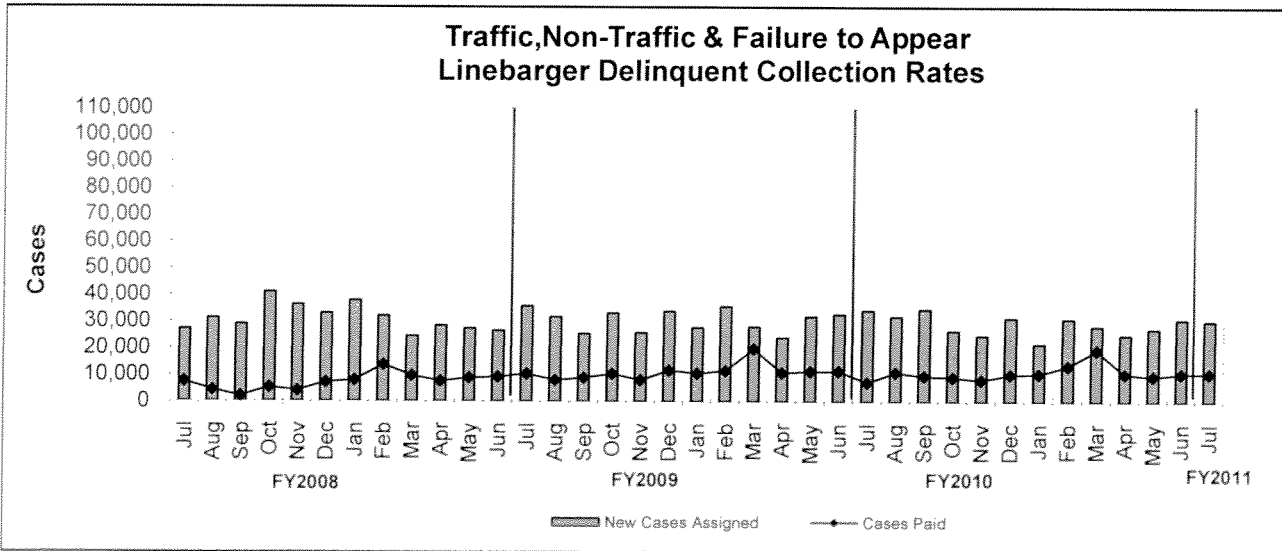
# TREND INDICATORS - MUNICIPAL COURTS



# TREND INDICATORS - MUNICIPAL COURTS



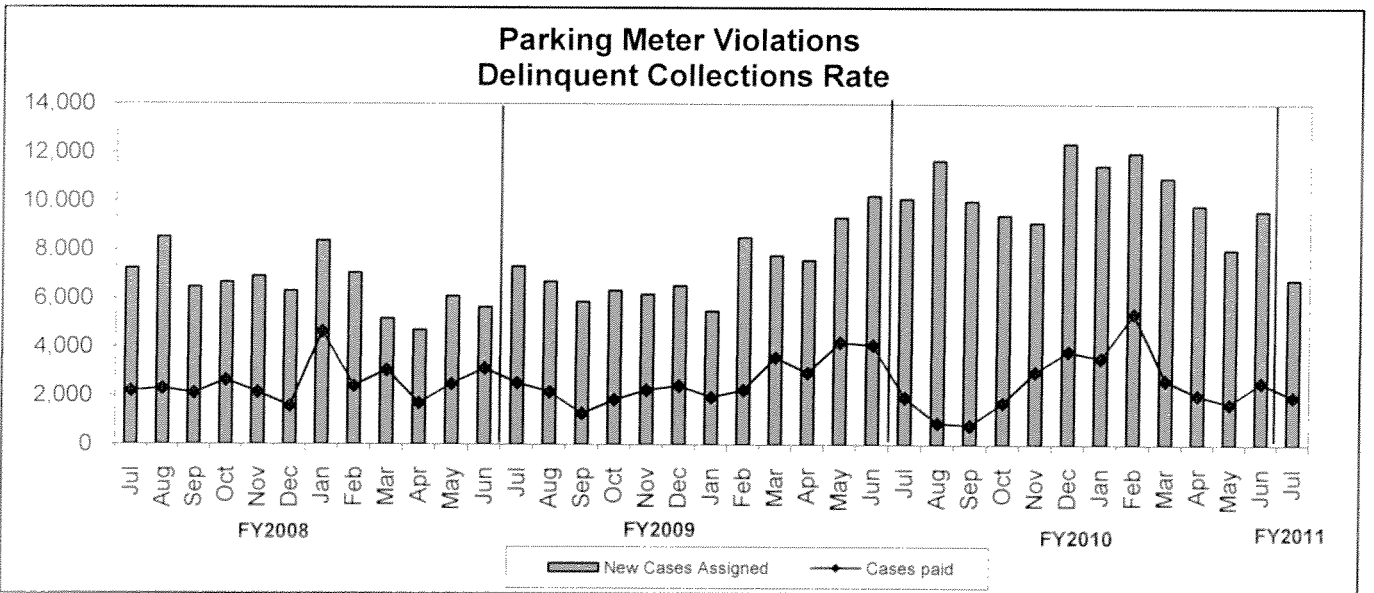
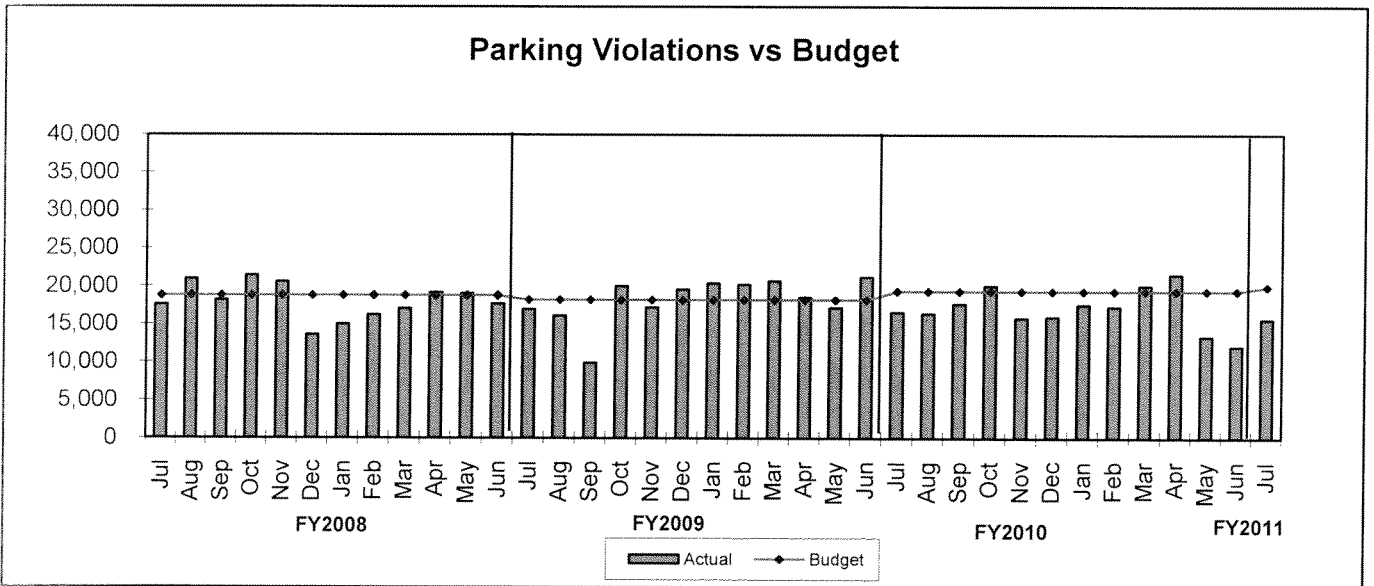
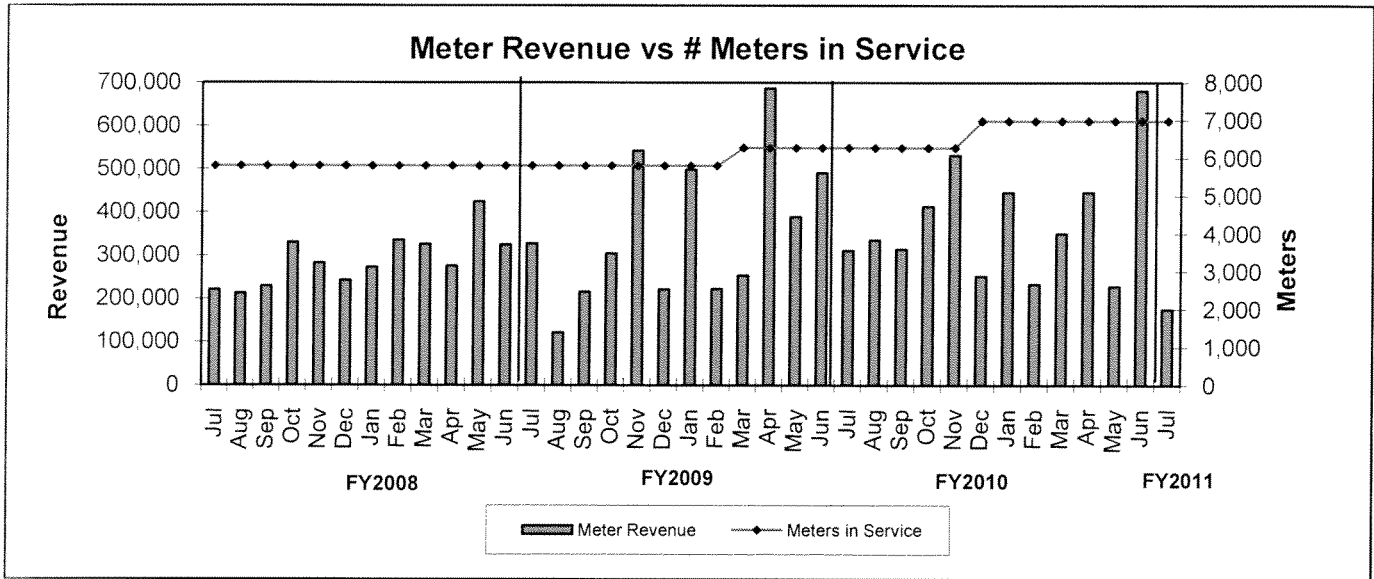
\*Net of fees and expenses paid to Linebarger



\*Excludes Delinquent Parking Collections

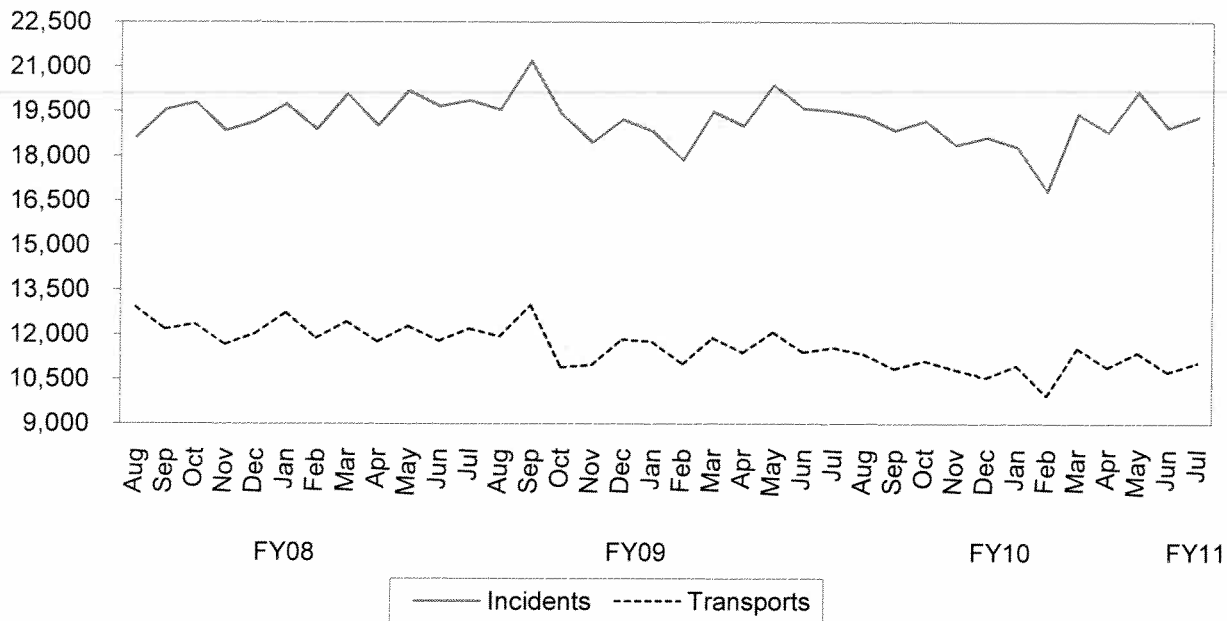


# TREND INDICATORS - MUNICIPAL COURTS

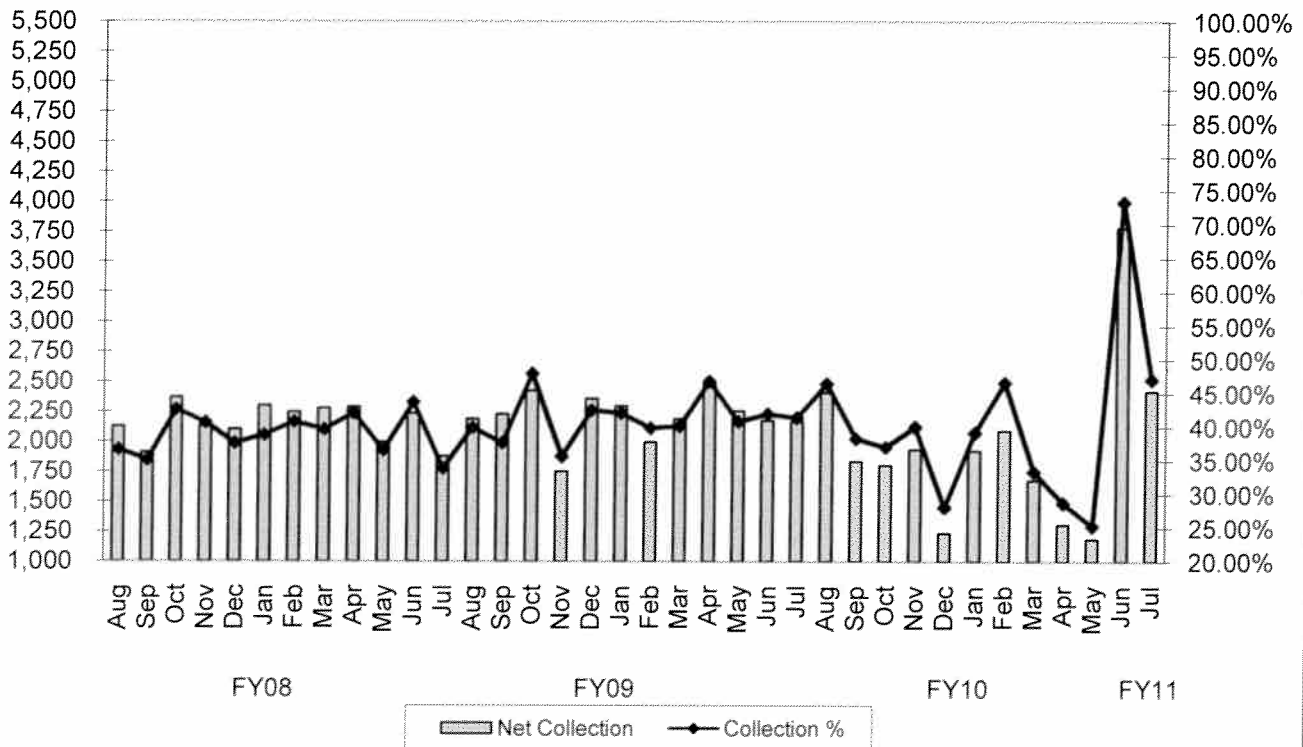


## TREND INDICATORS - AMBULANCE SERVICES

### EMS Incidents and Transports

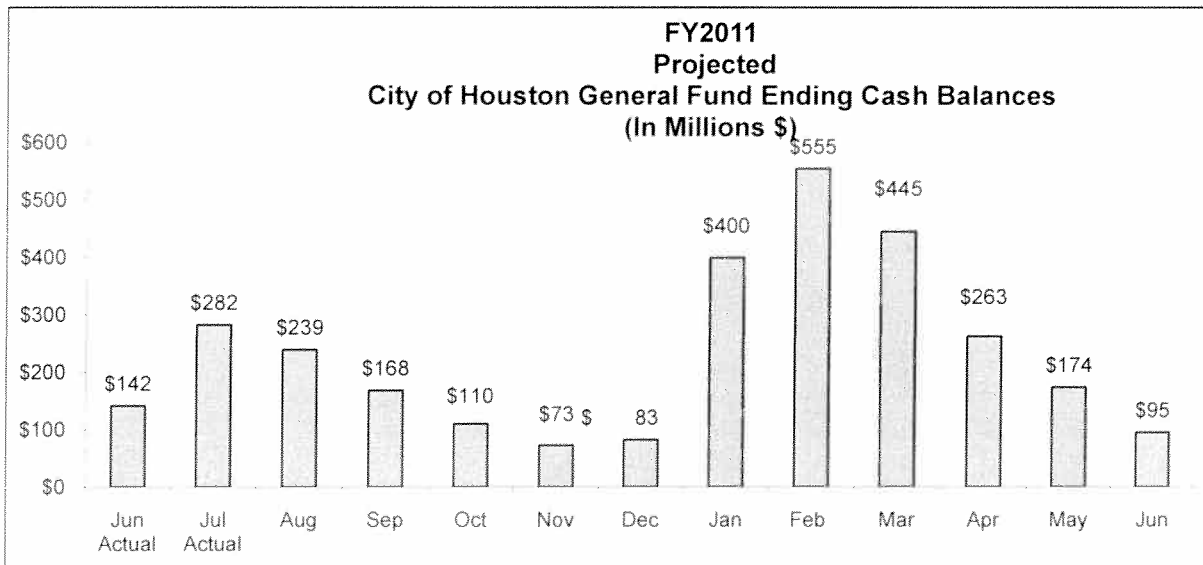
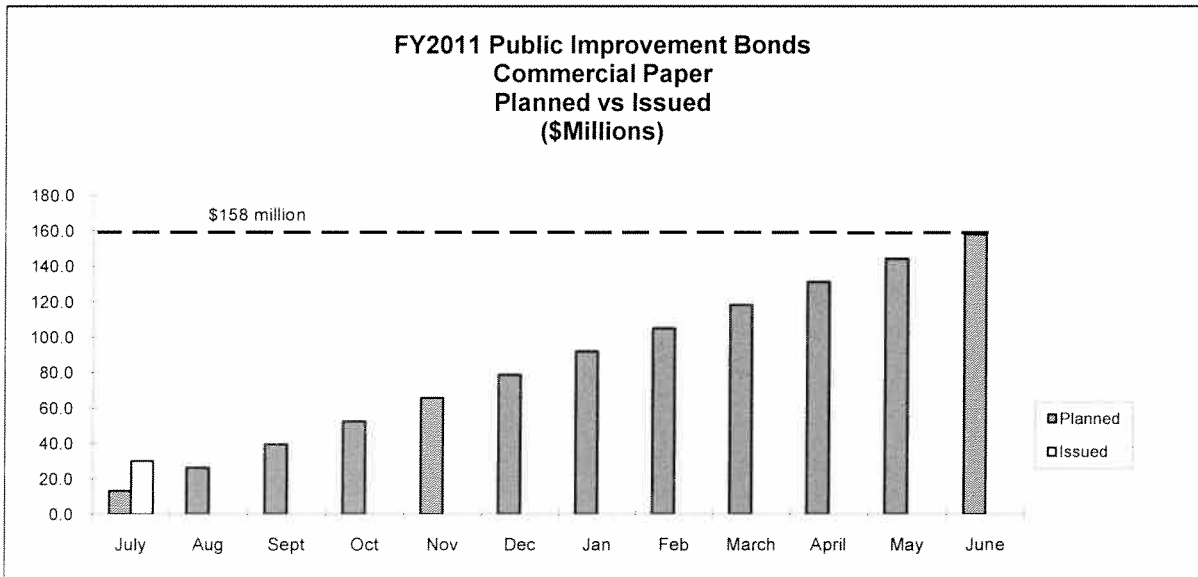
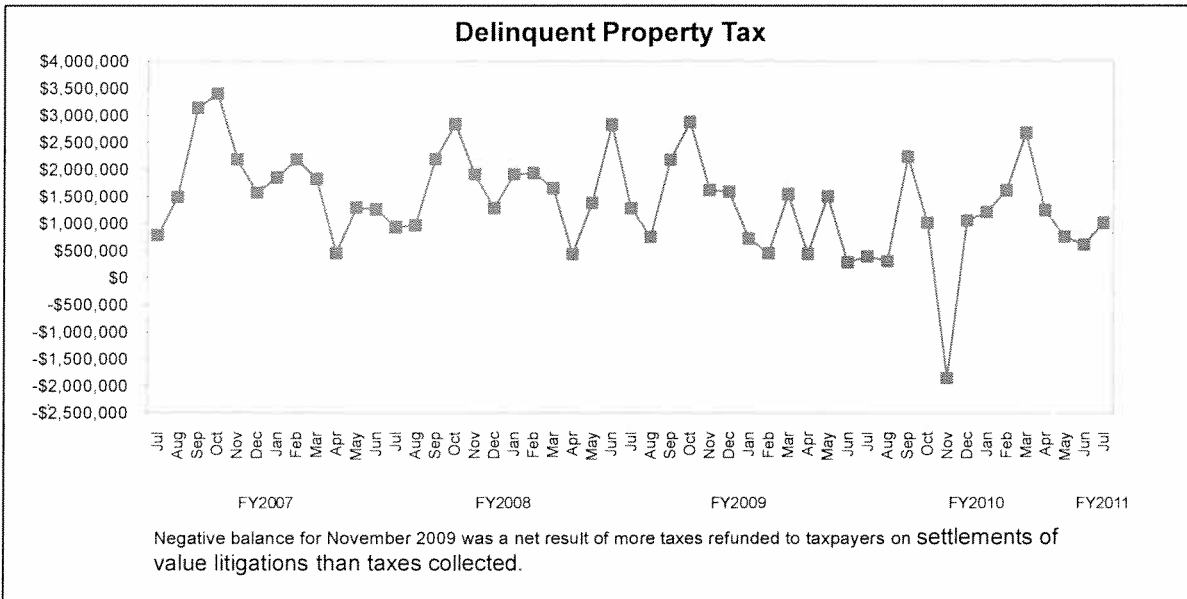


### EMS Net Collections & Collection Percentage

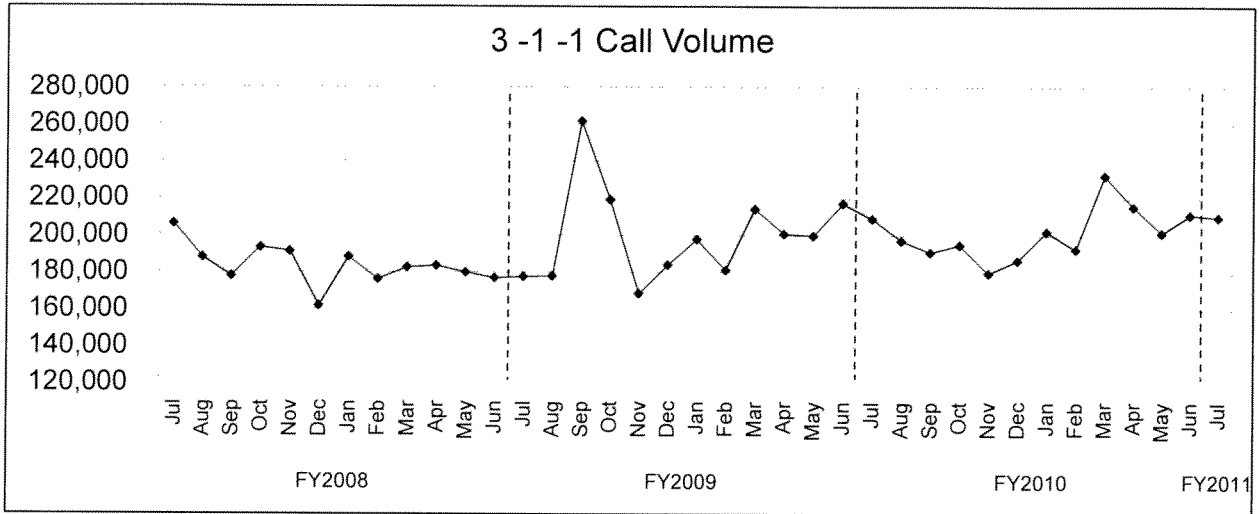


\*The decline in collection in March-May 2010 results from delays in reimbursement from Medicare. The Medicare holdbacks of \$2.421M were received 7/2/10 and accrued back to FY10.

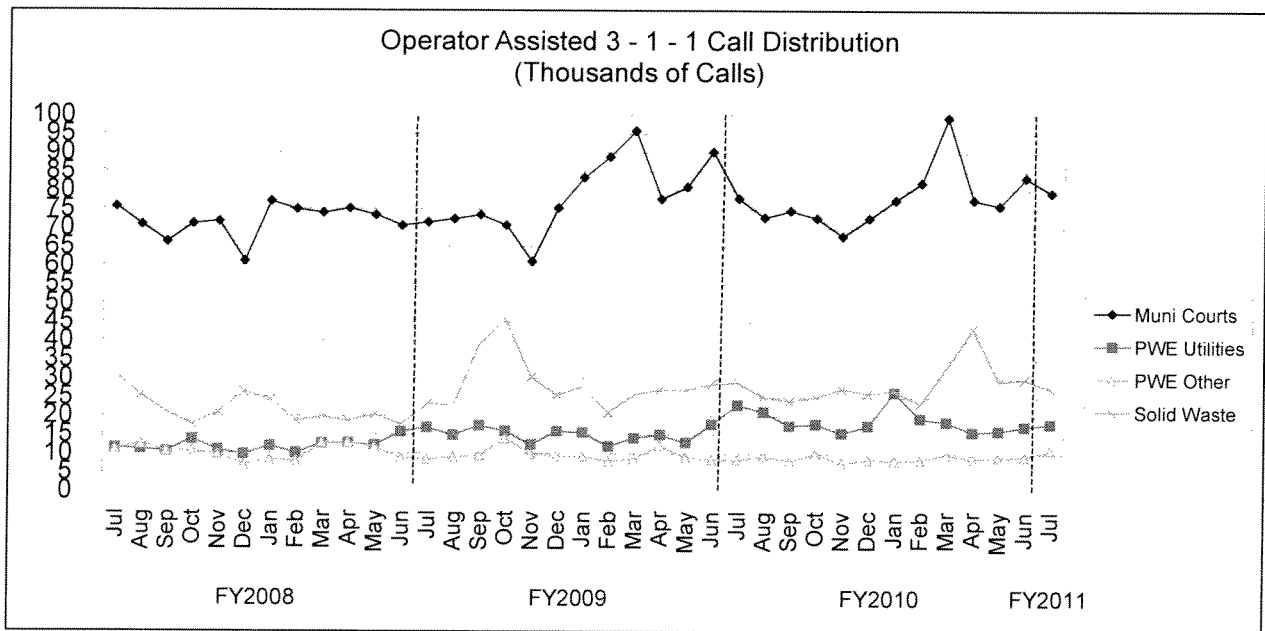
## TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.