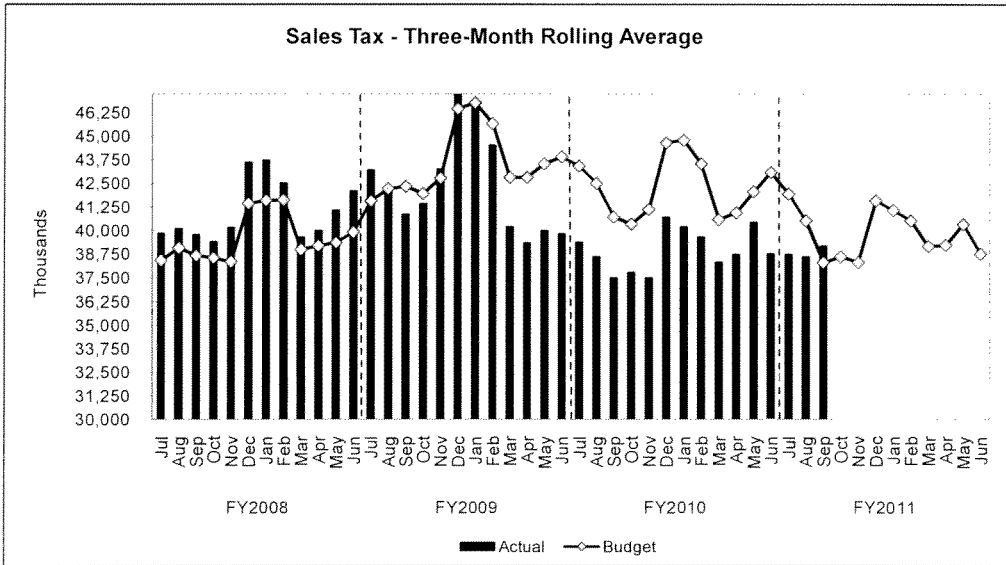
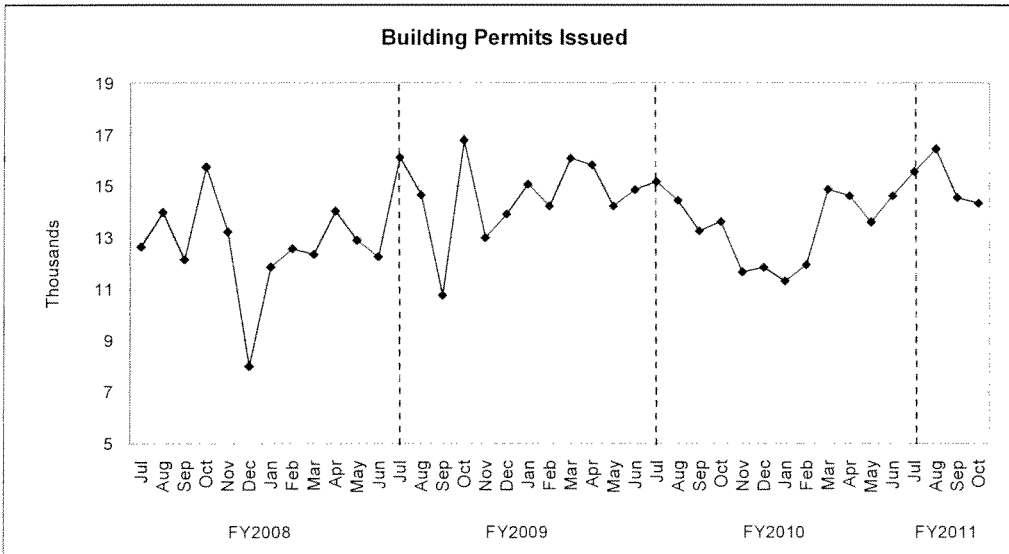


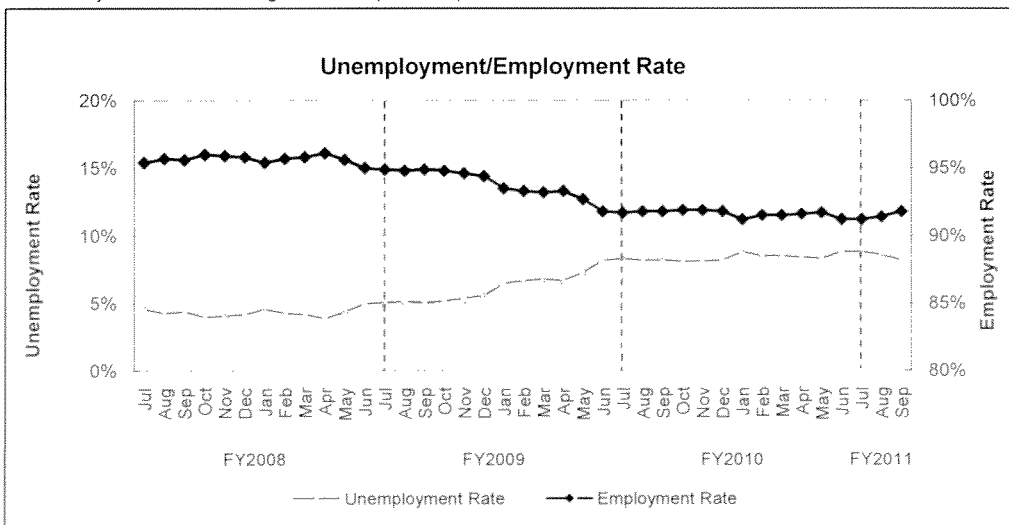
### TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

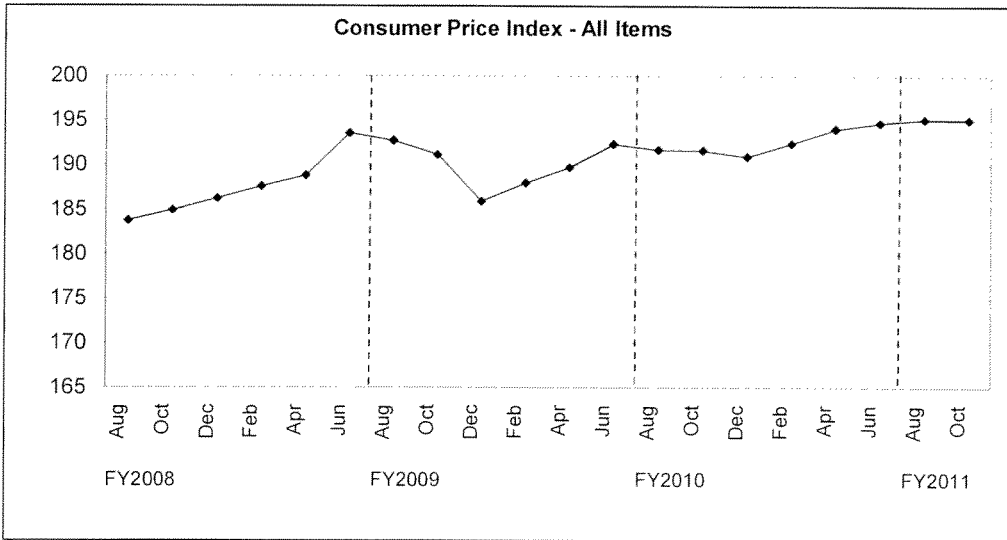


Source: City of Houston Planning and Development Department

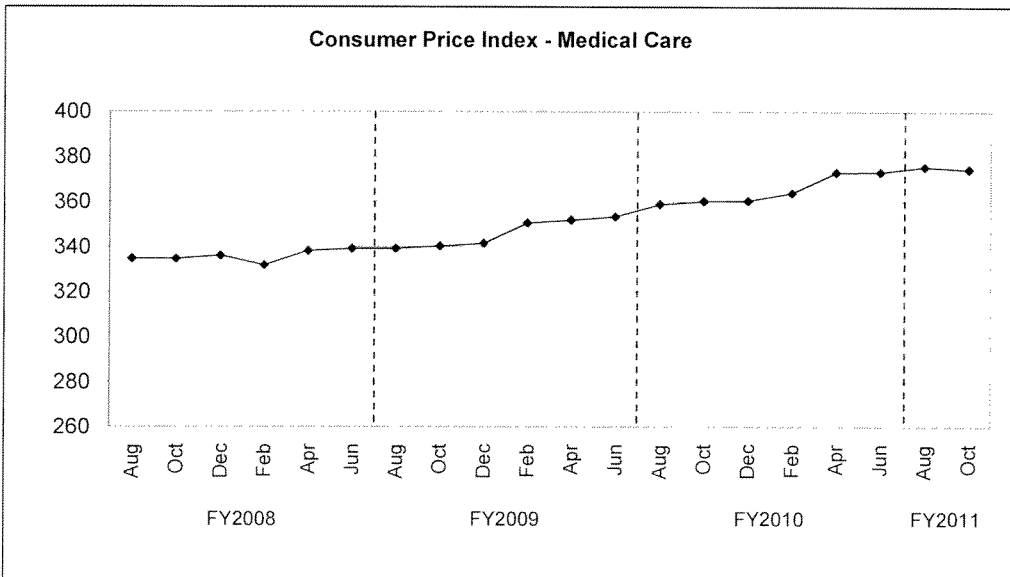


Source: Labor Market & Career Information, Texas Workforce Commission; Houston-Sugar Land-Baytown(MSA)

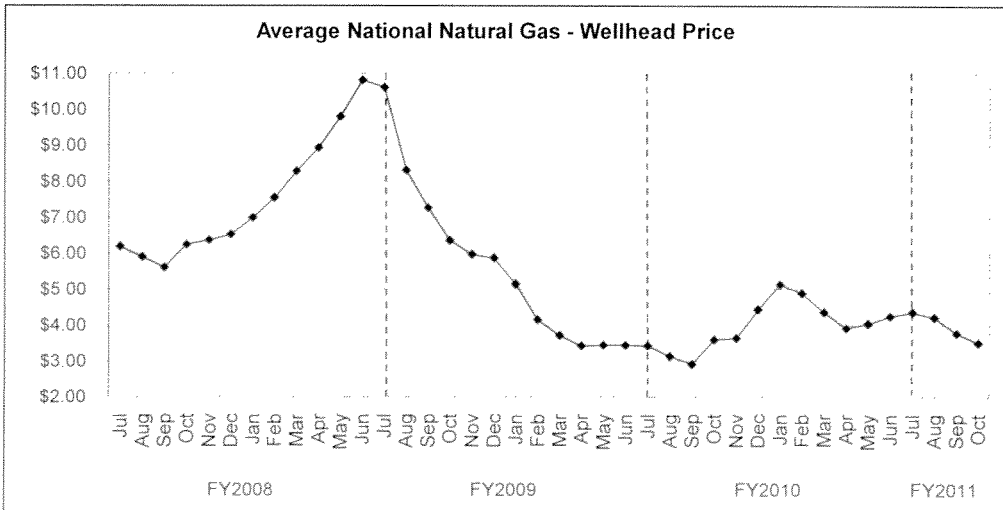
## TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

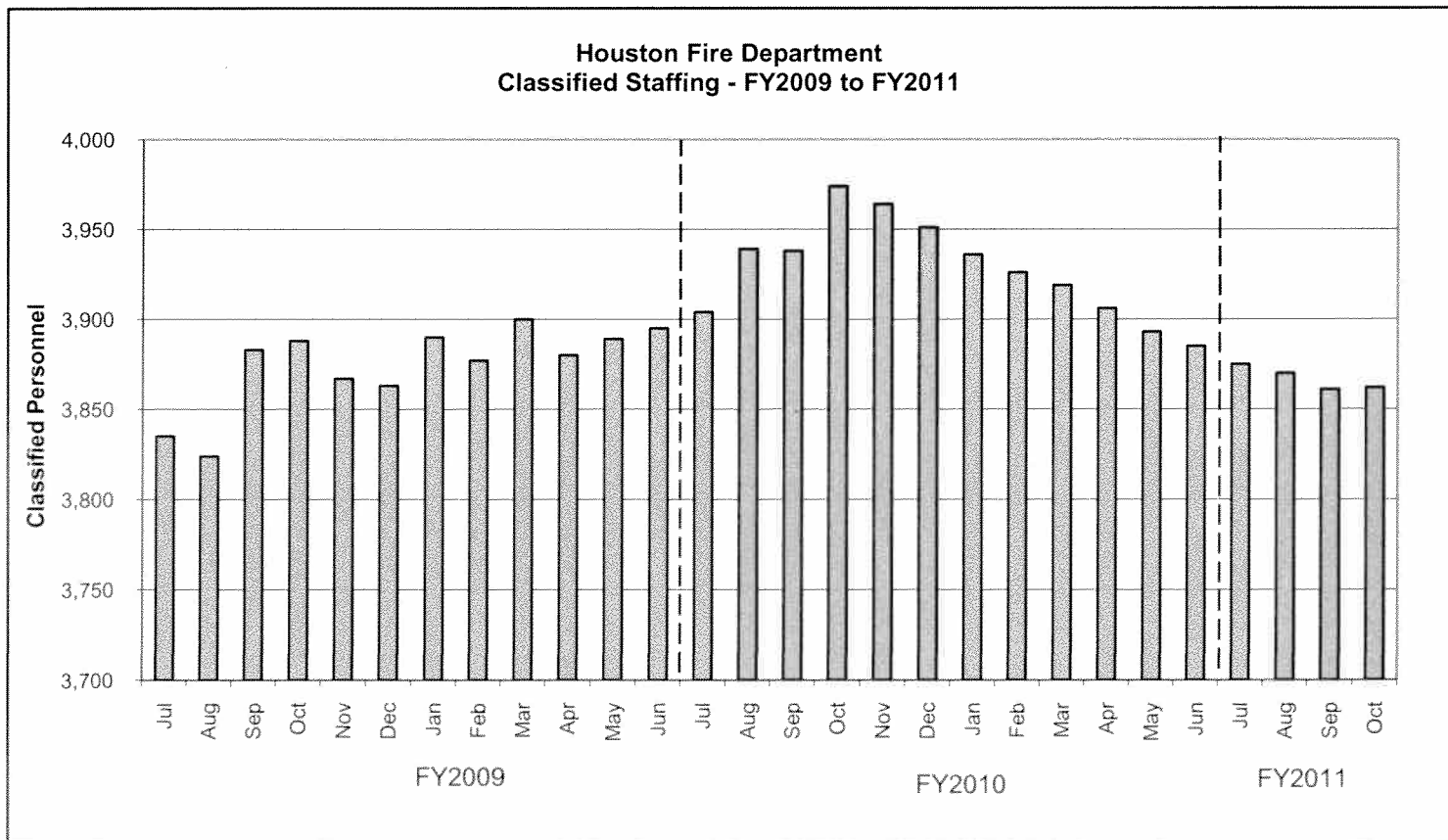
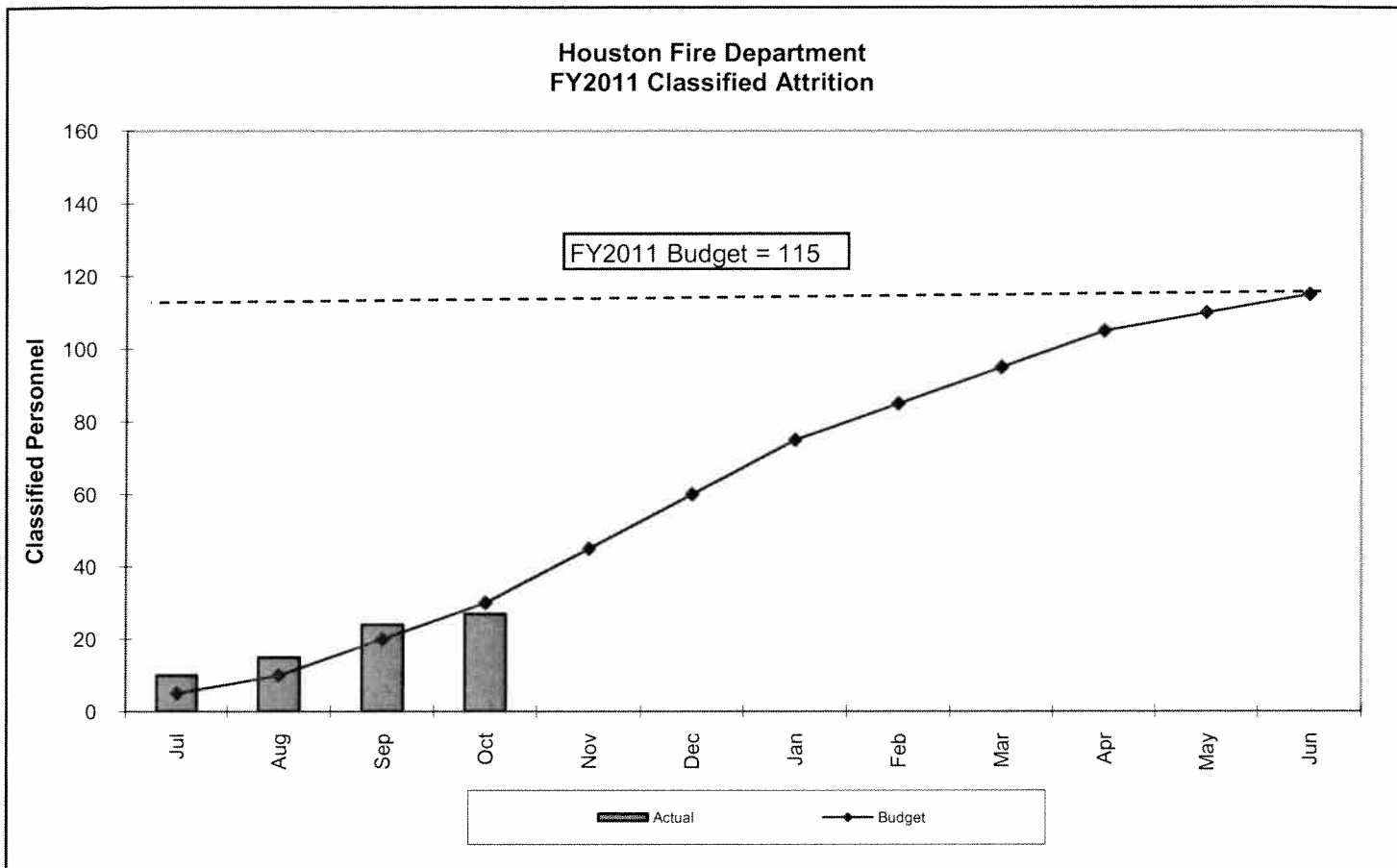


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



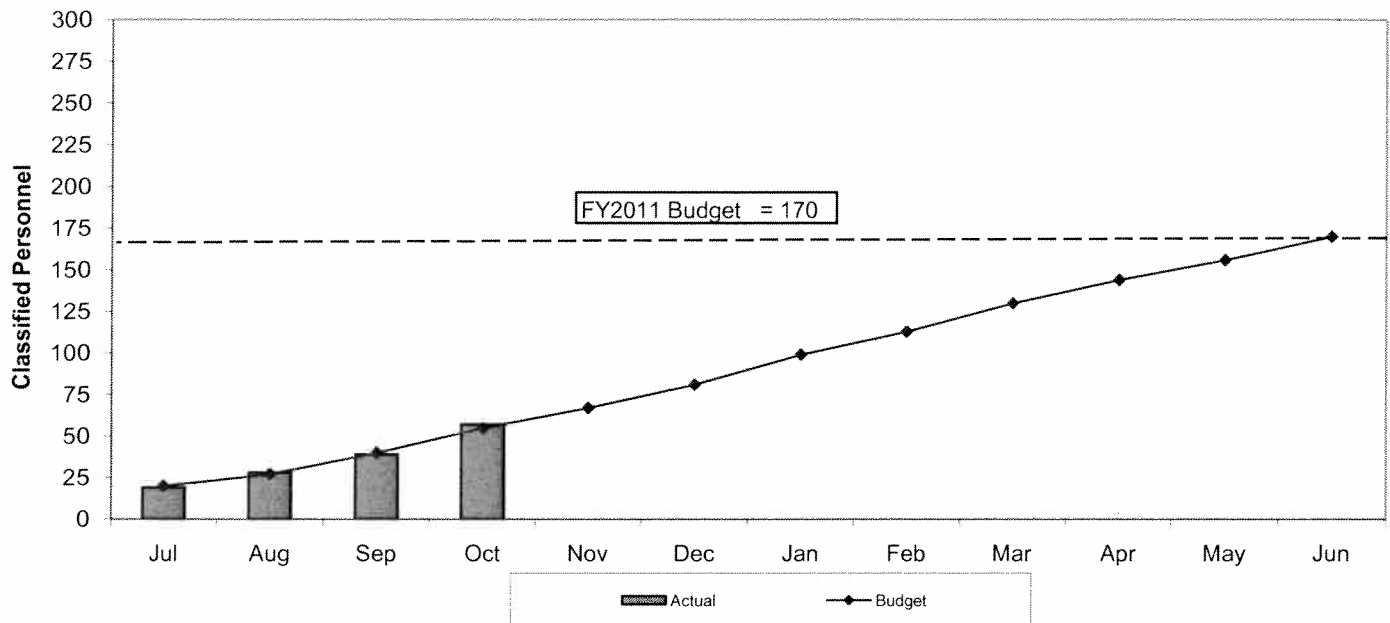
Source: Energy Information Administration/Natural Gas Monthly

# TREND INDICATORS - HOUSTON FIRE DEPARTMENT

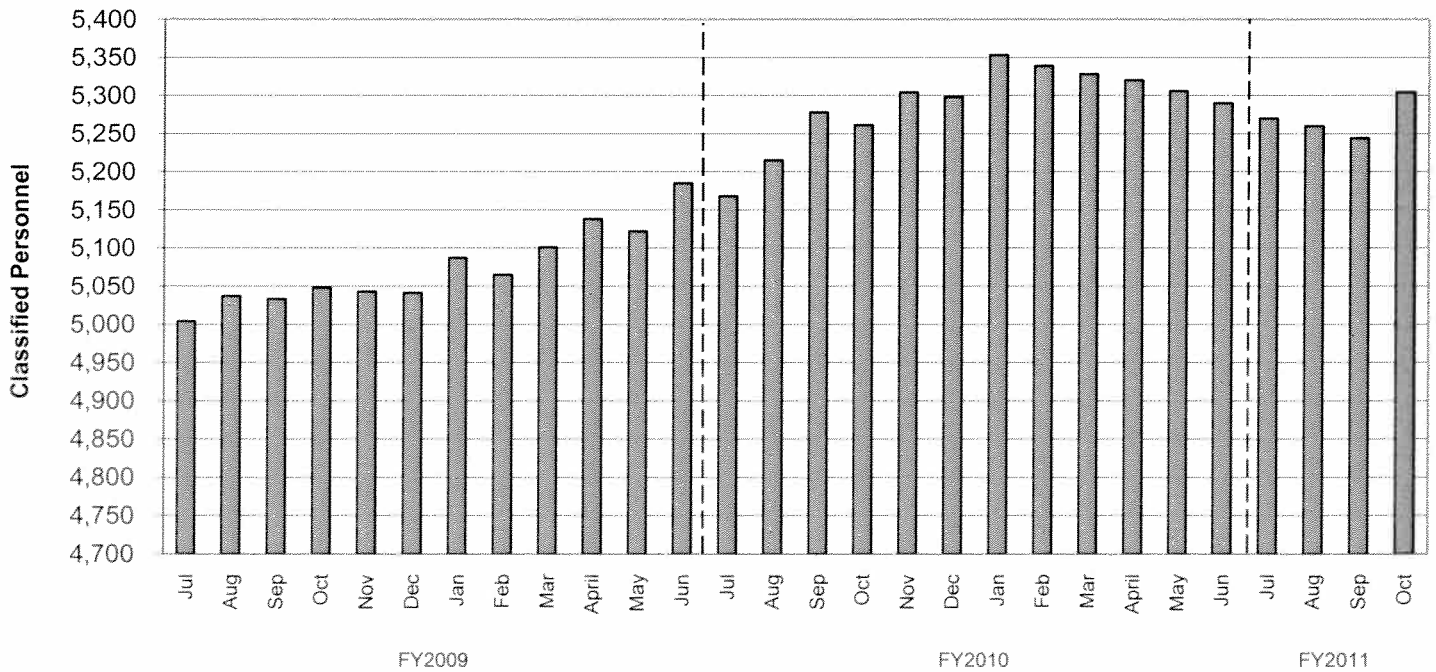


## TREND INDICATORS - HOUSTON POLICE DEPARTMENT

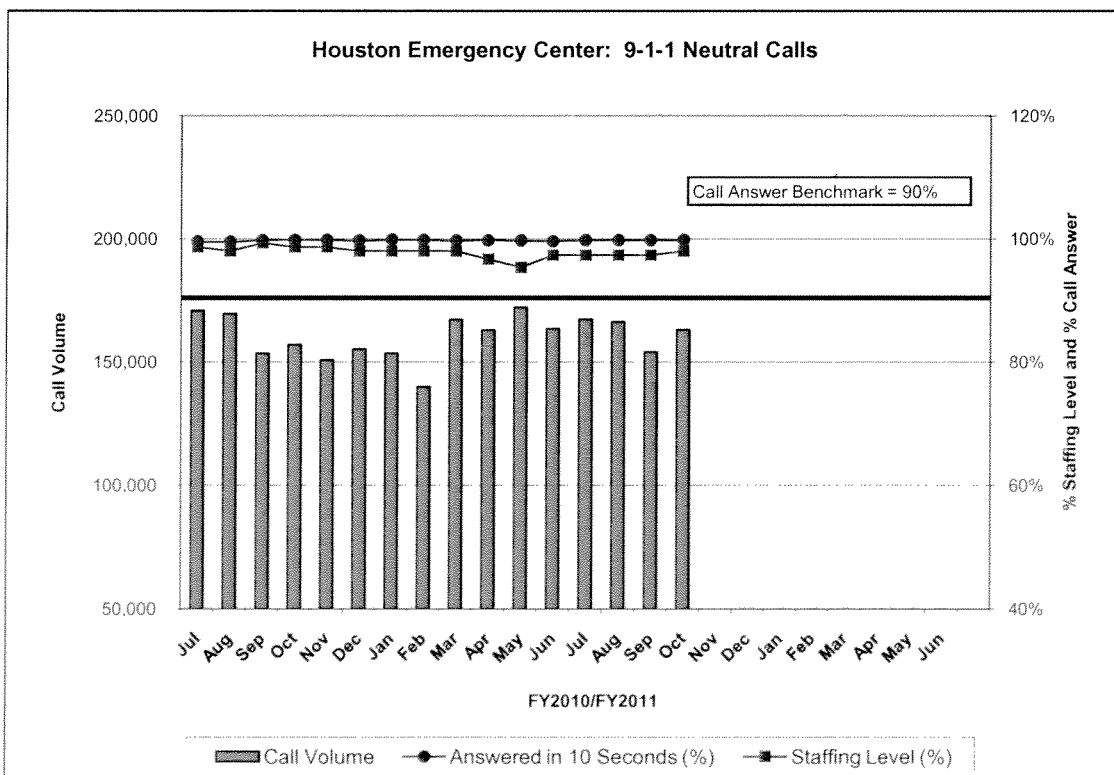
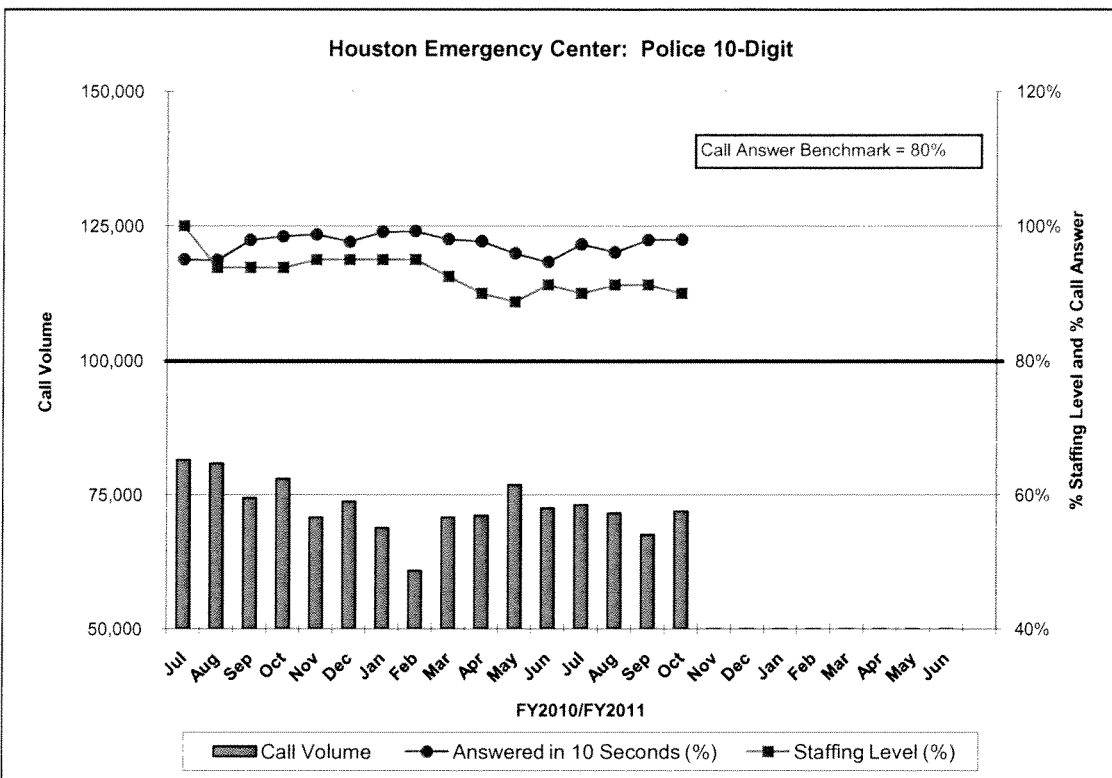
### Houston Police Department FY2011 Classified Attrition



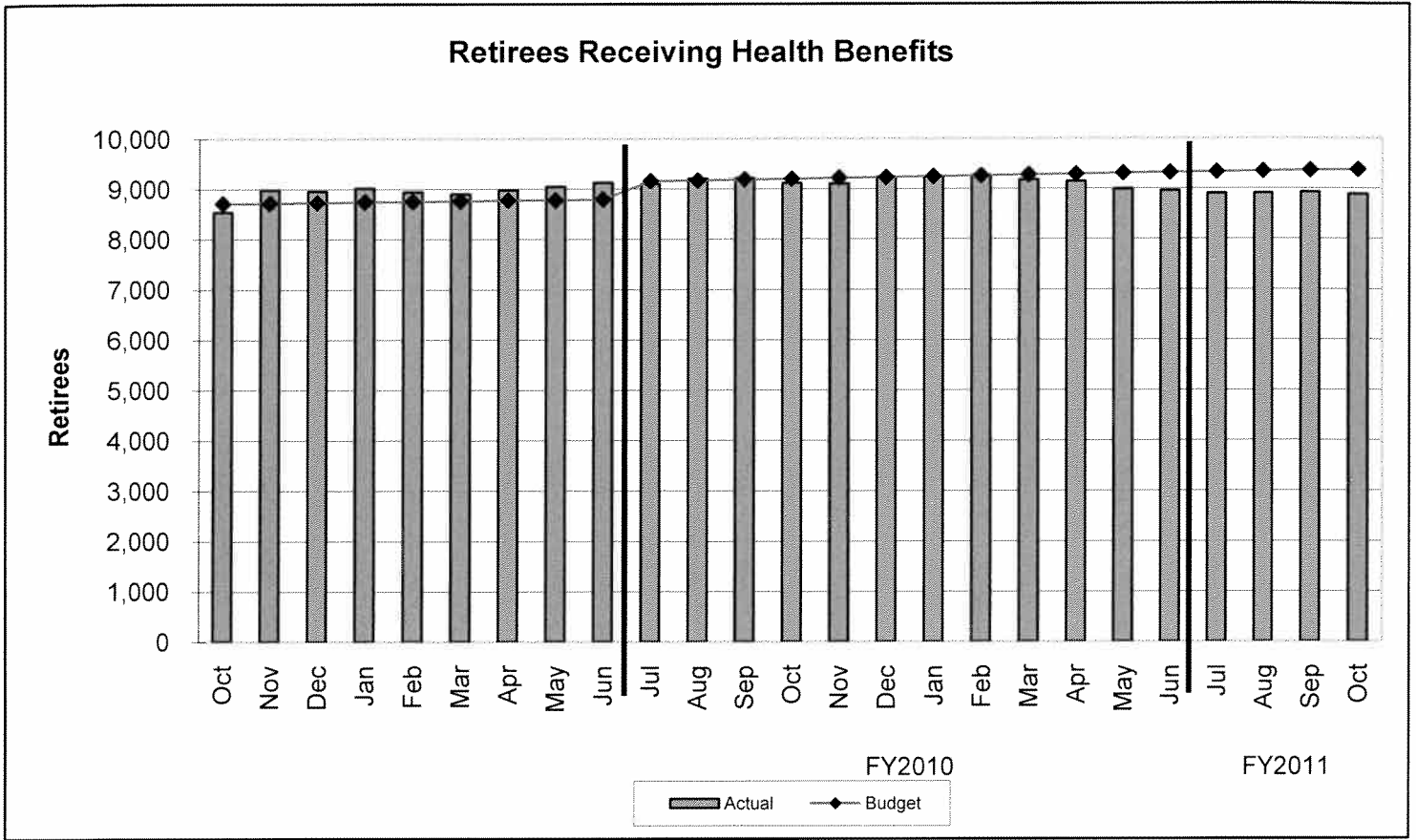
### Houston Police Department Classified Staffing - FY2009 to FY2011



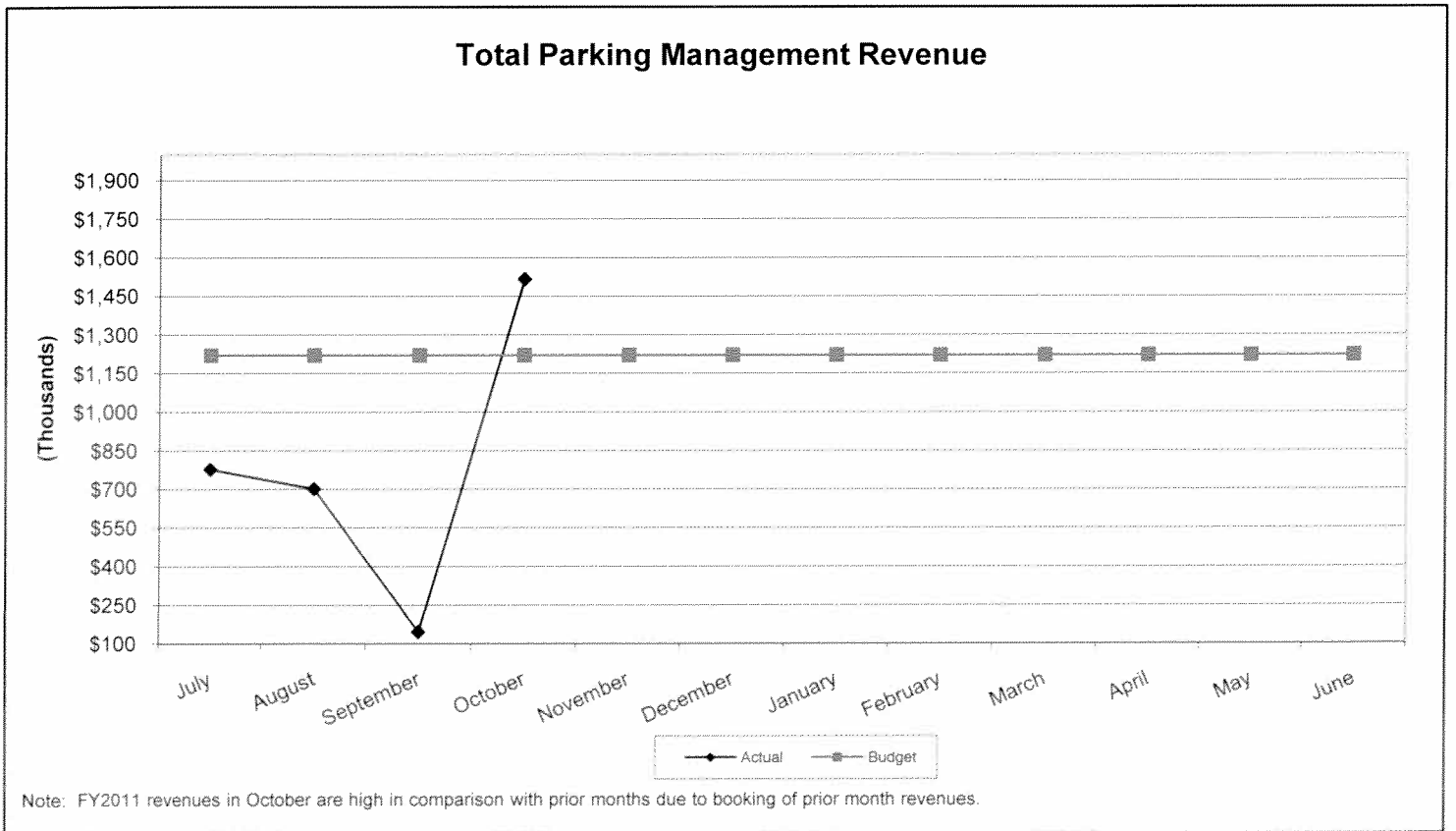
## TREND INDICATORS - HOUSTON EMERGENCY CENTER



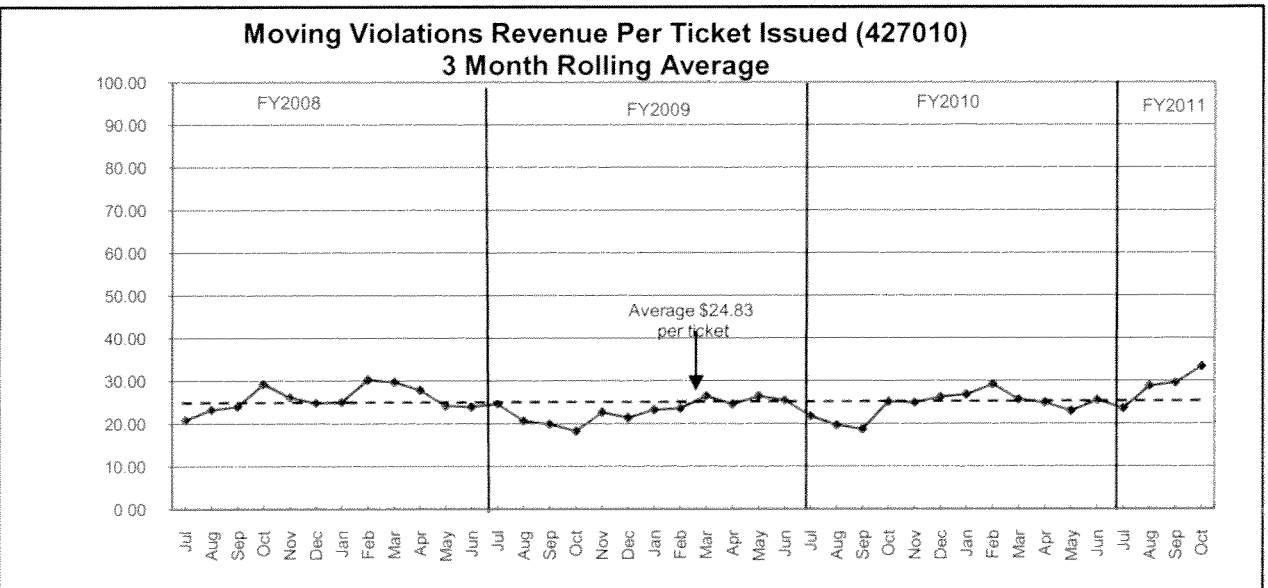
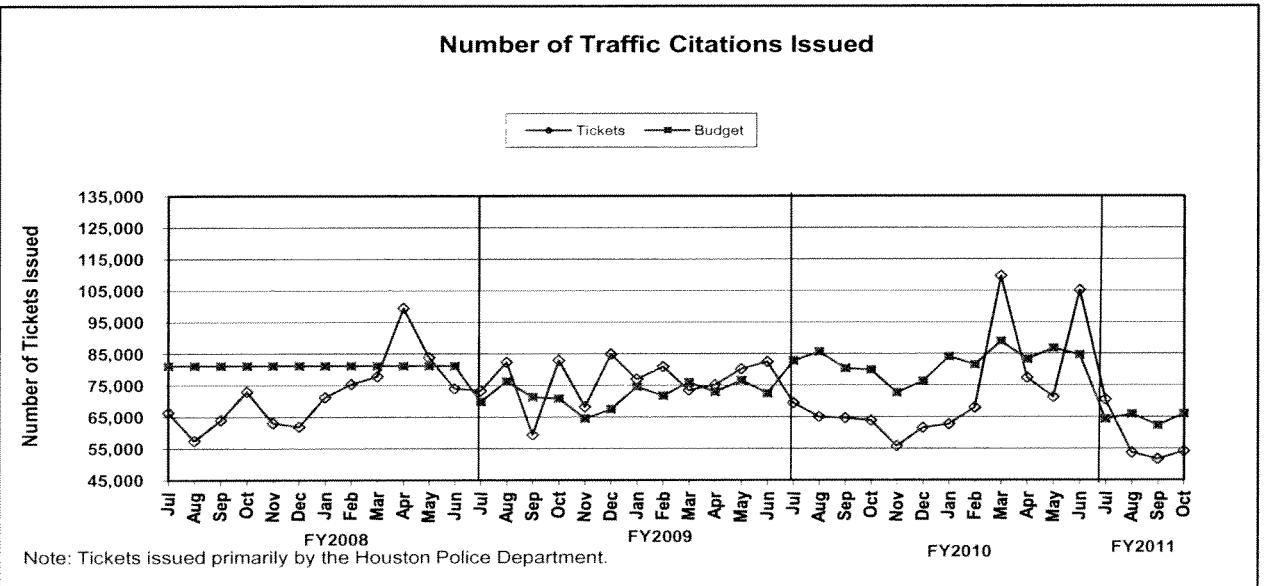
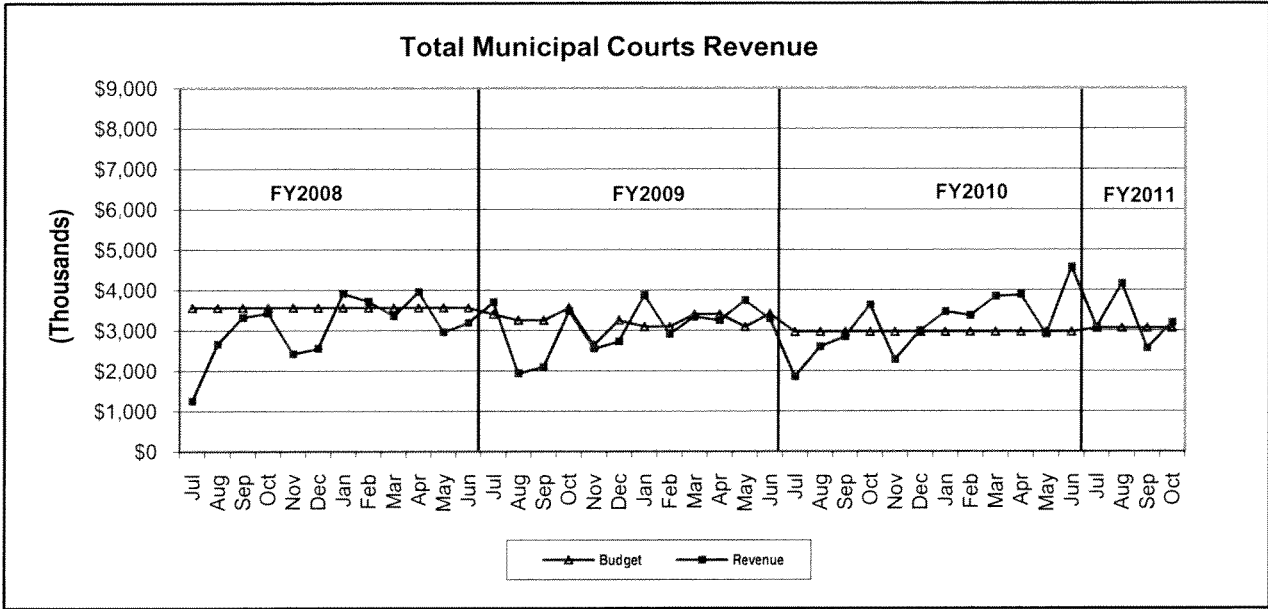
## TREND INDICATORS - RETIREMENTS



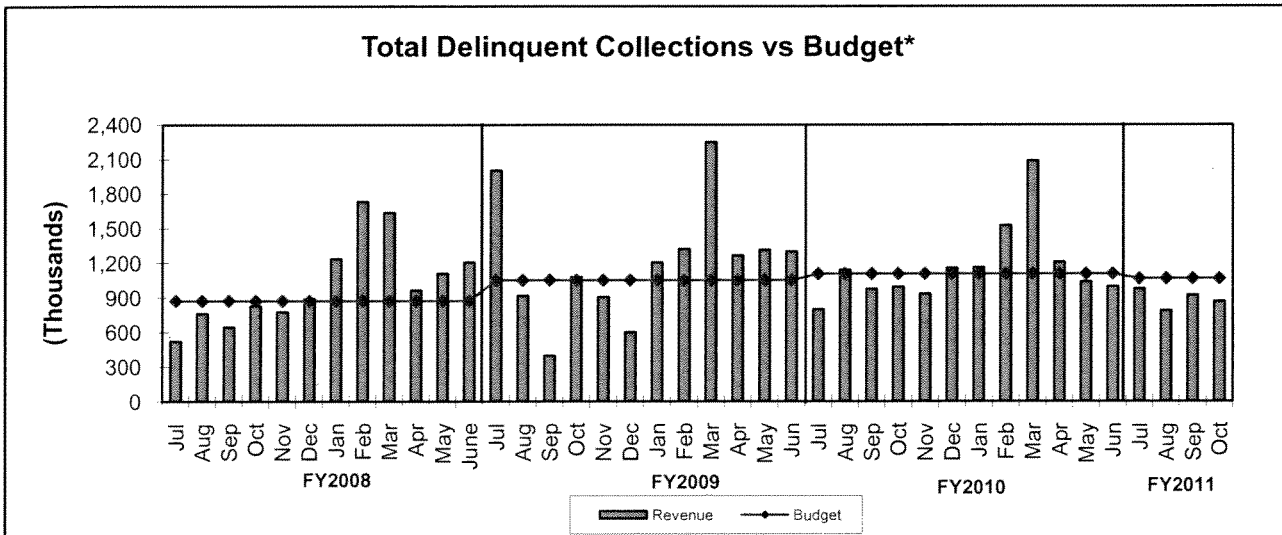
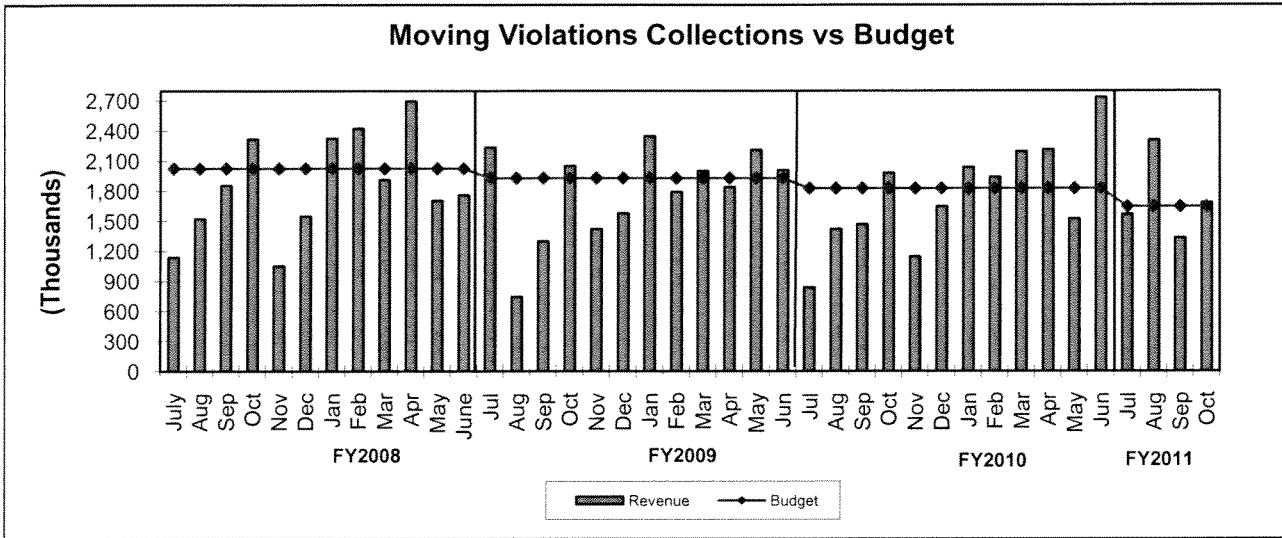
## TREND INDICATORS - PARKING MANAGEMENT



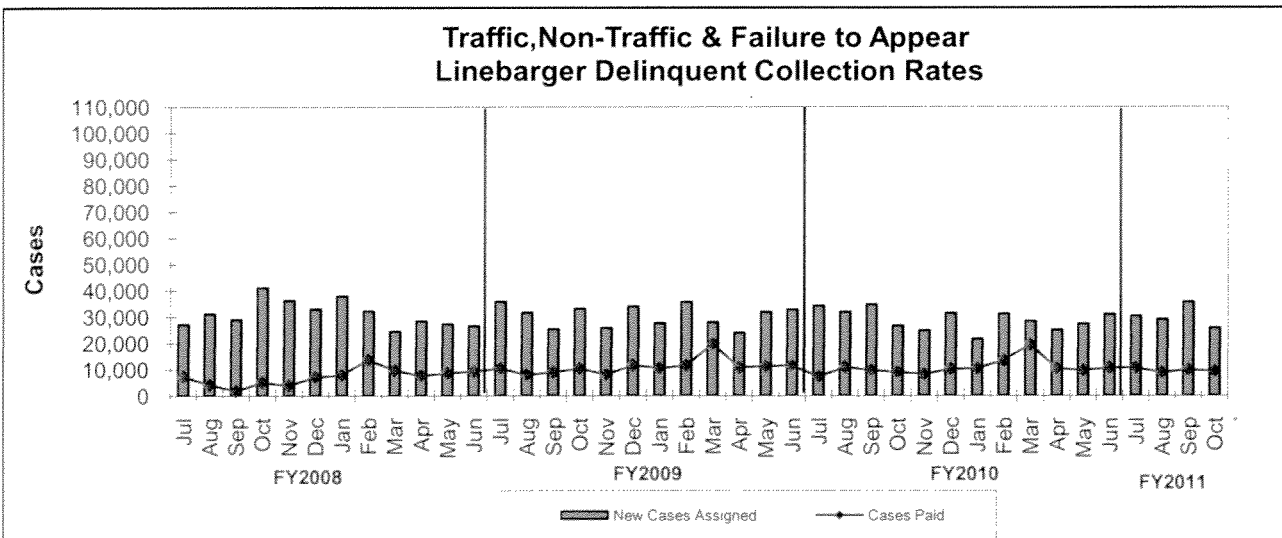
# TREND INDICATORS - MUNICIPAL COURTS



# TREND INDICATORS - MUNICIPAL COURTS



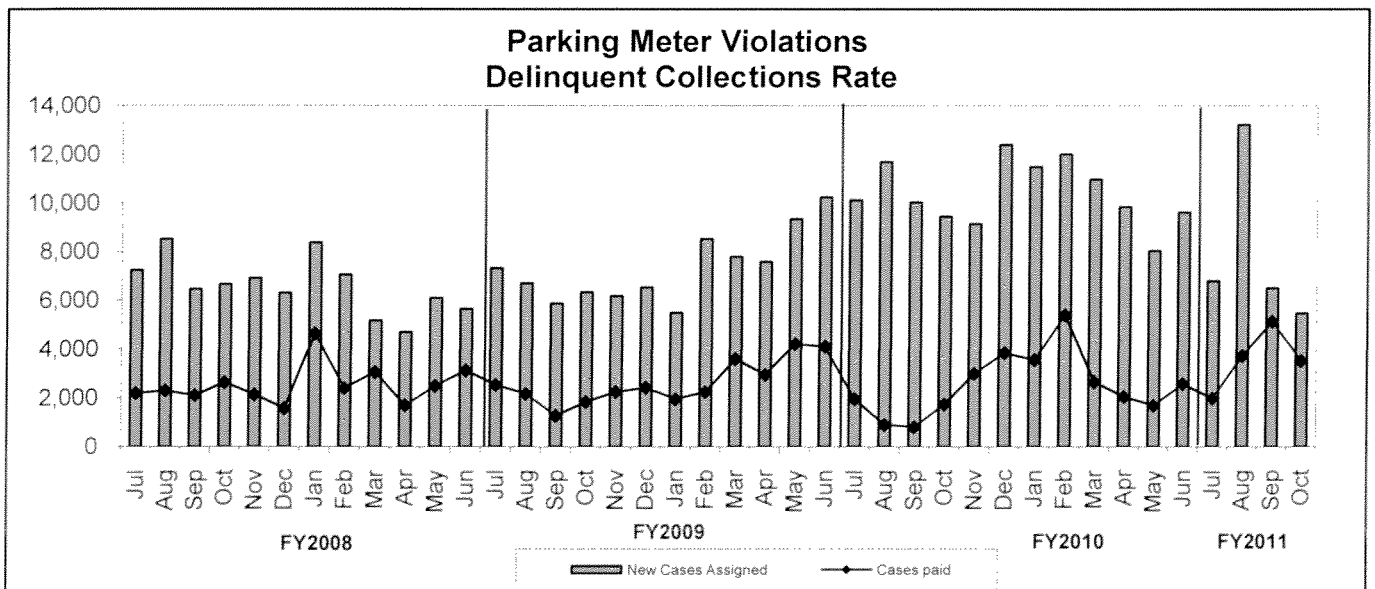
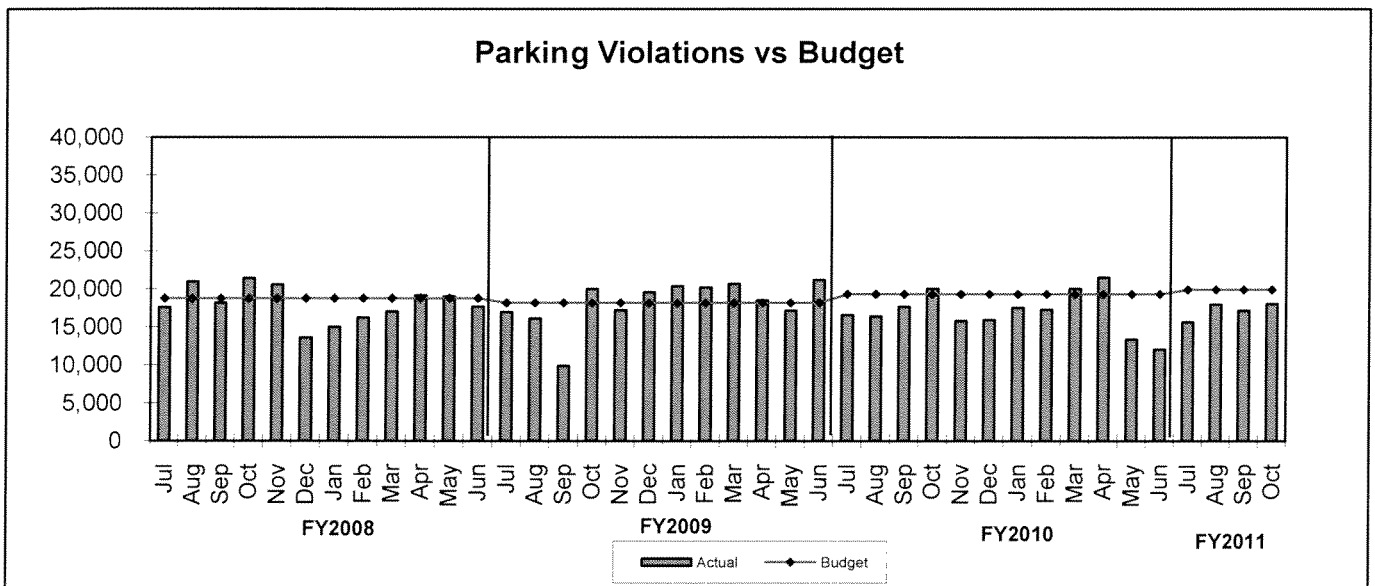
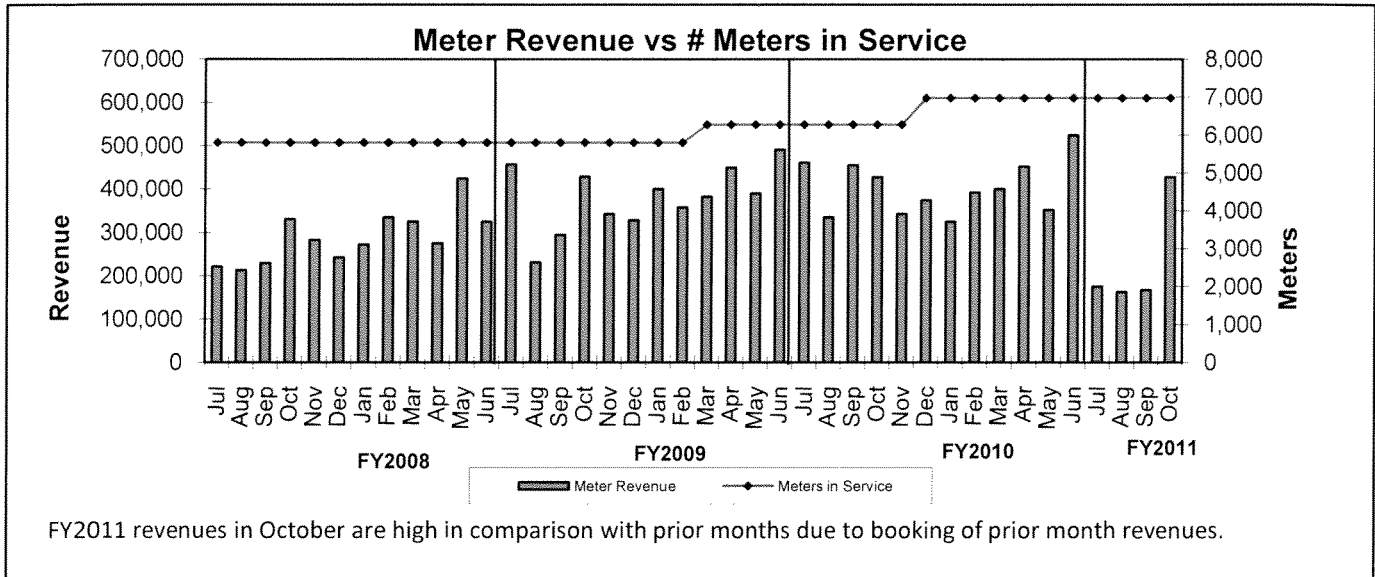
\*Net of fees and expenses paid to Lineberger



\*Excludes Delinquent Parking Collections

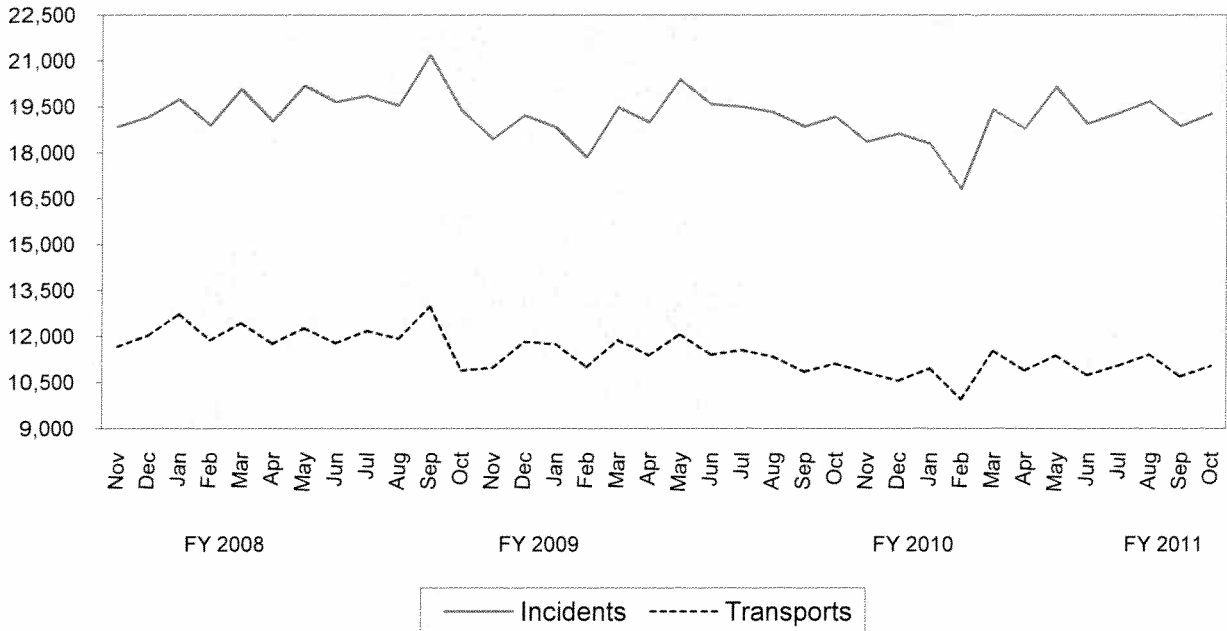


# TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS

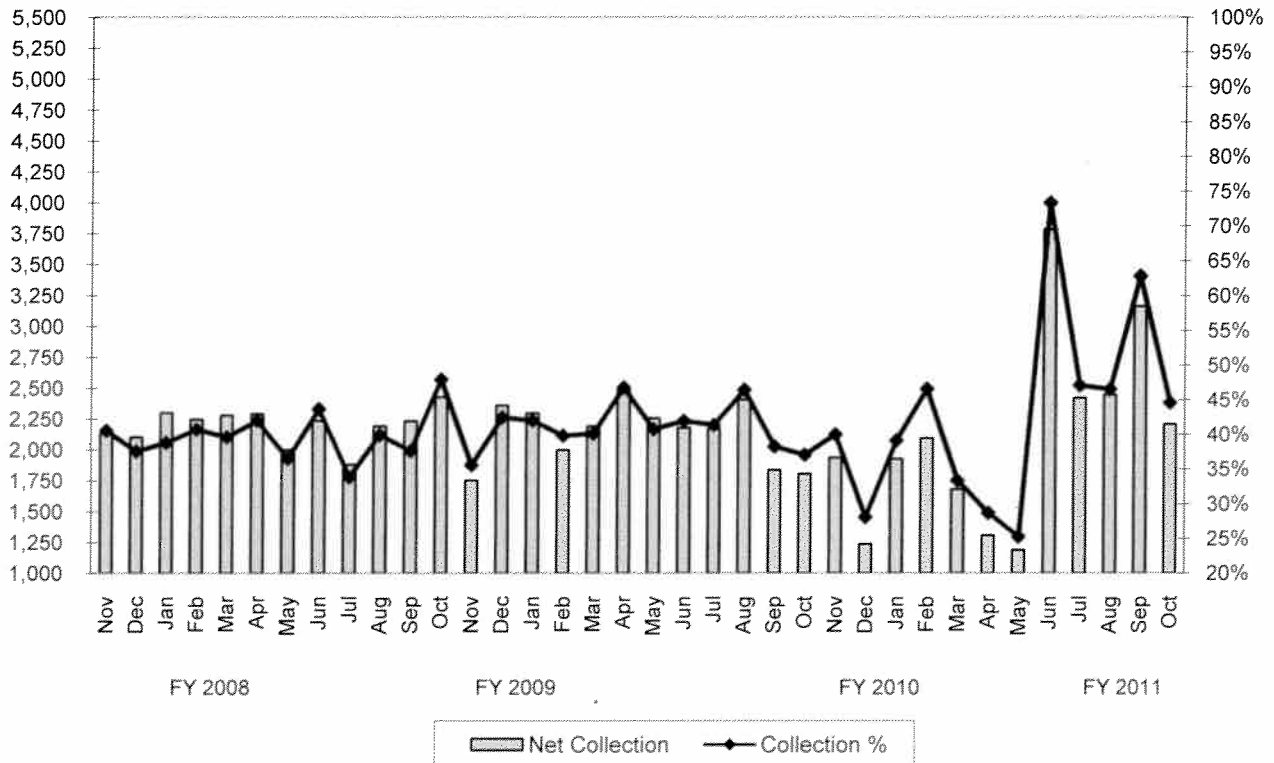


# TREND INDICATORS - AMBULANCE SERVICES

## EMS Incidents and Transports

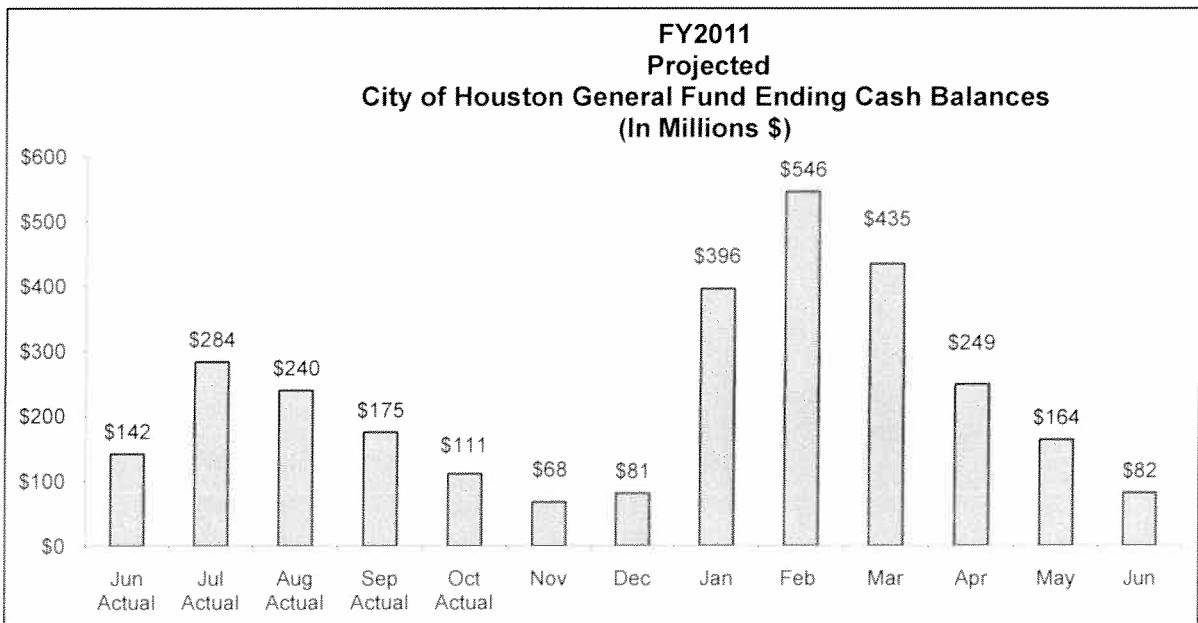
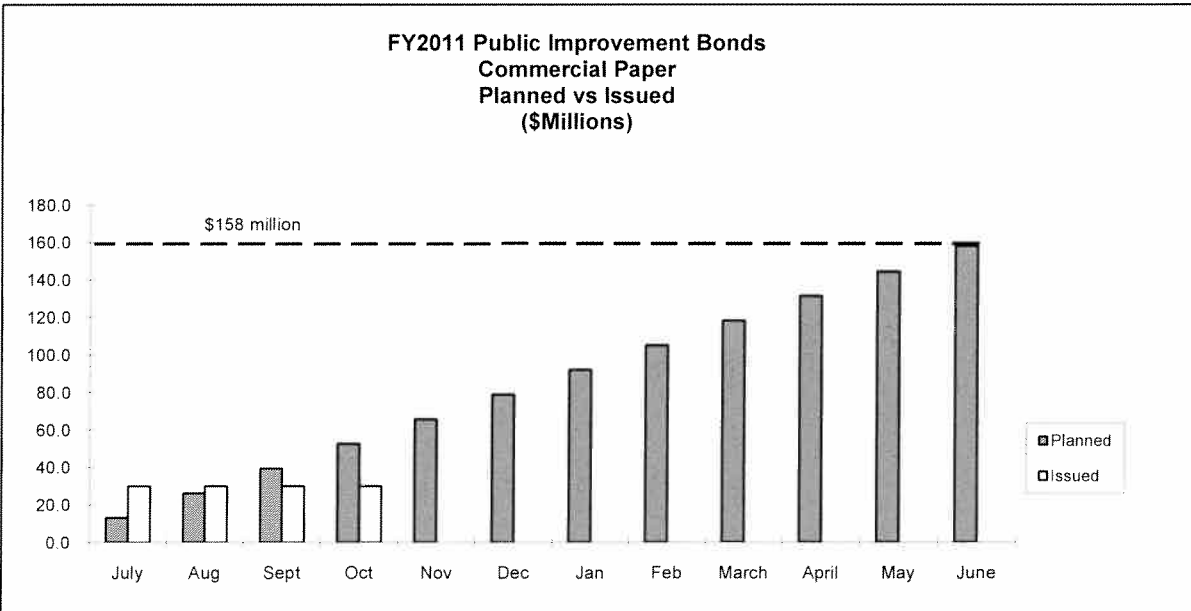
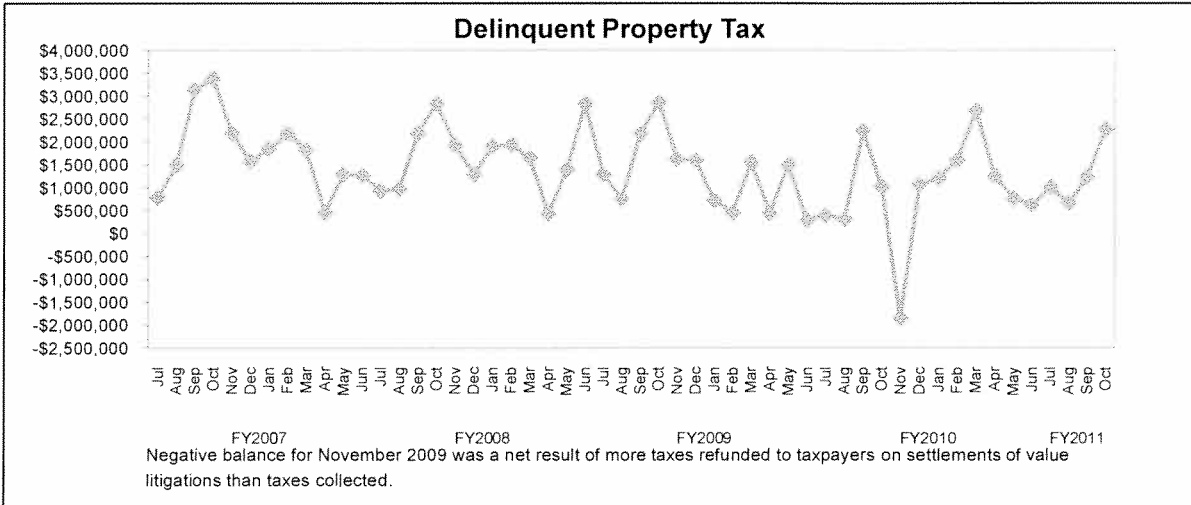


## EMS Net Collections & Collection Percentage

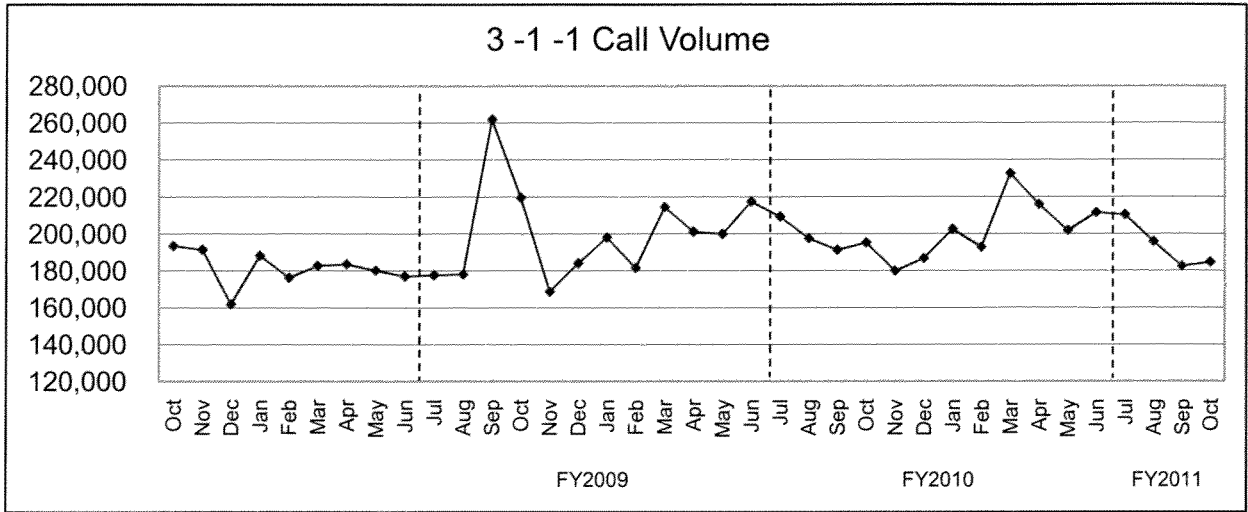


\*The decline in collection in March-May 2010 results from delays in reimbursement from Medicare. The Medicare holdbacks of \$2.421M were received 7/2/10 and accrued back to FY10.

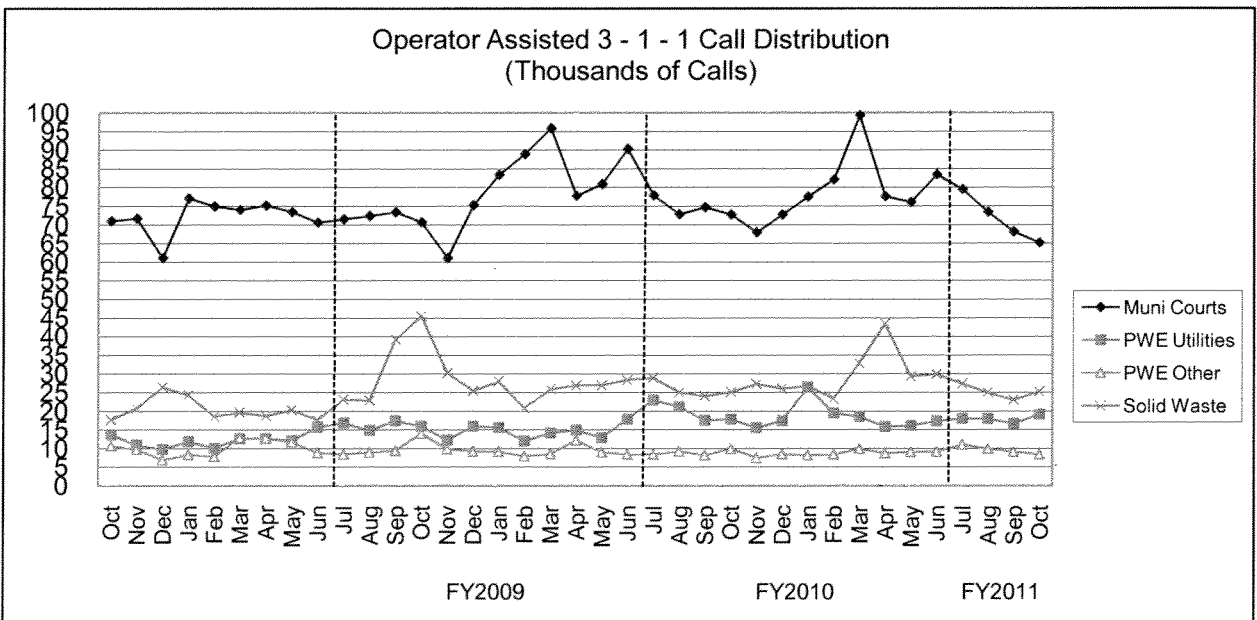
## TREND INDICATORS - MISCELLANEOUS



### TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.