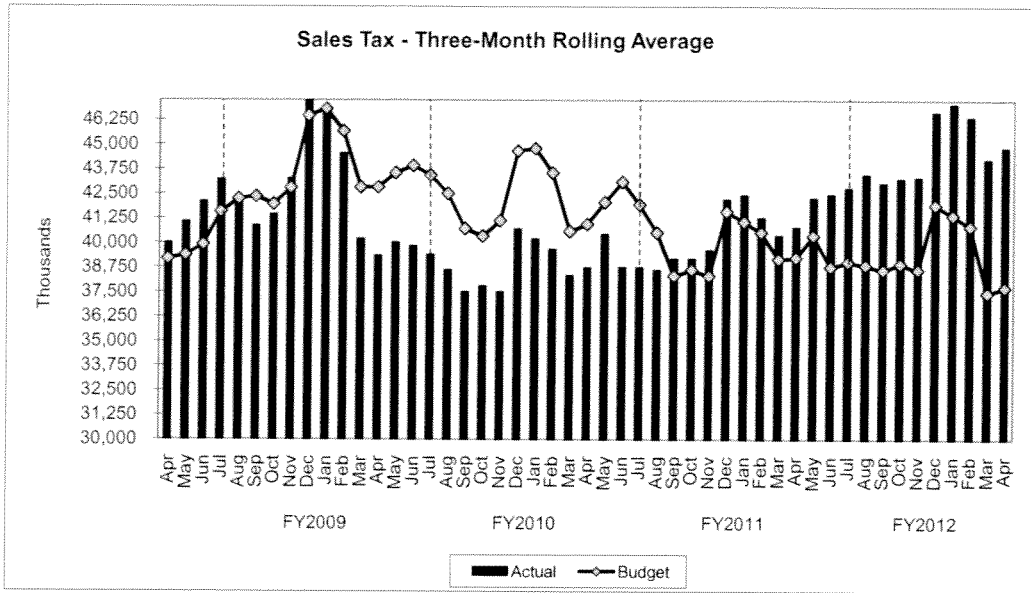
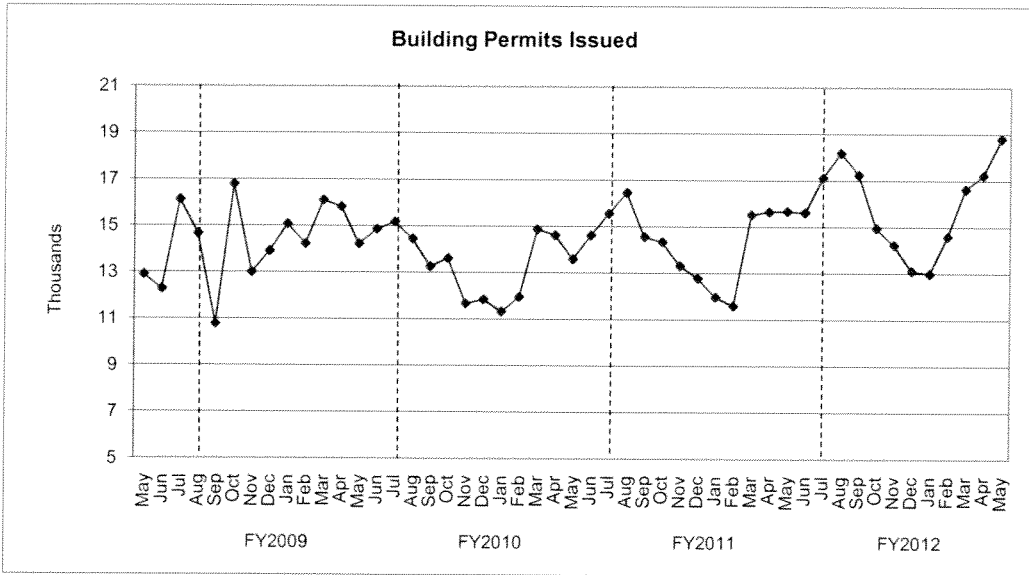


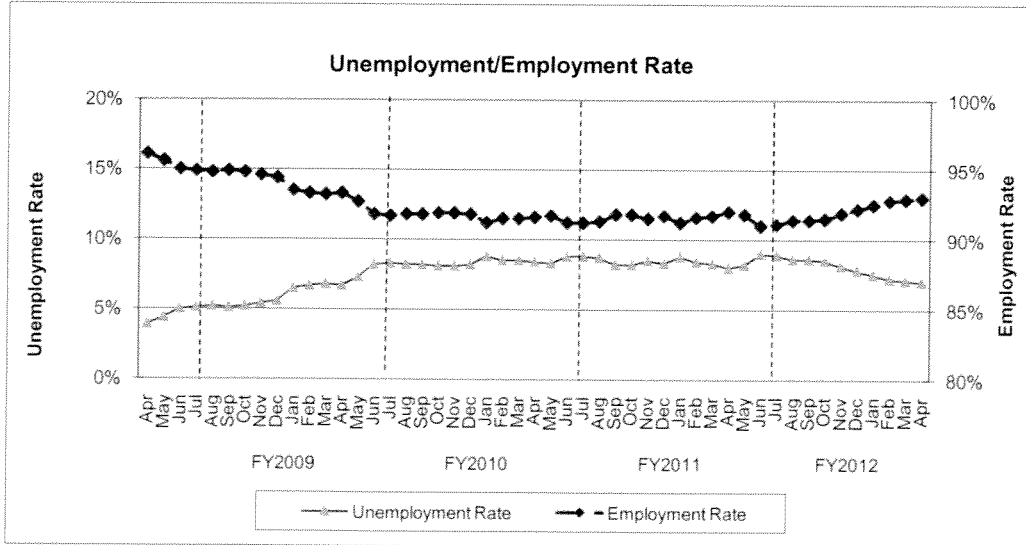
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

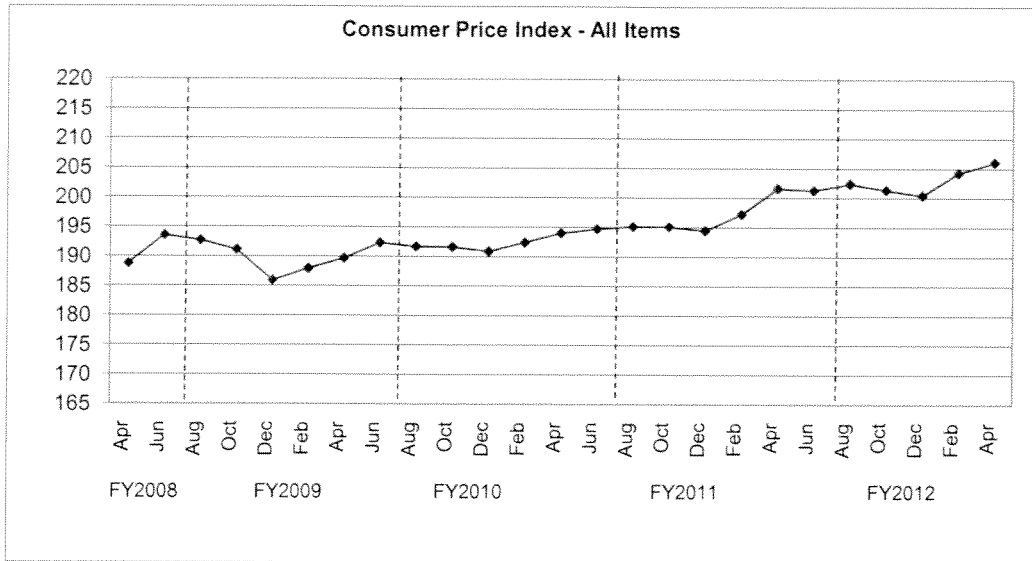


Source: City of Houston Planning and Development Department

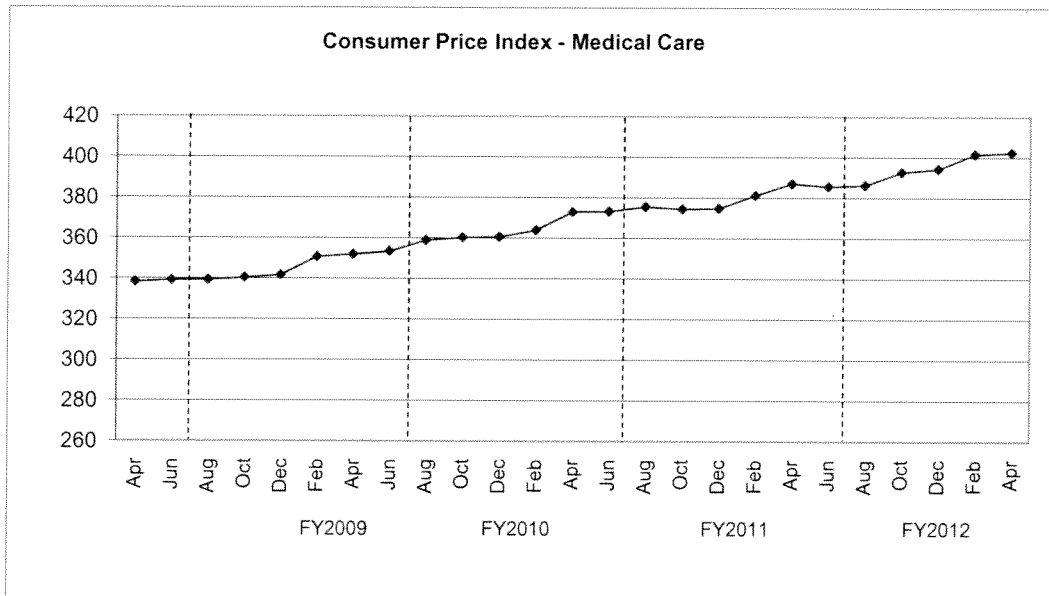


Source: Labor Market & Career Information, Texas Workforce Commission; Houston-Sugar Land-Baytown(MSA)

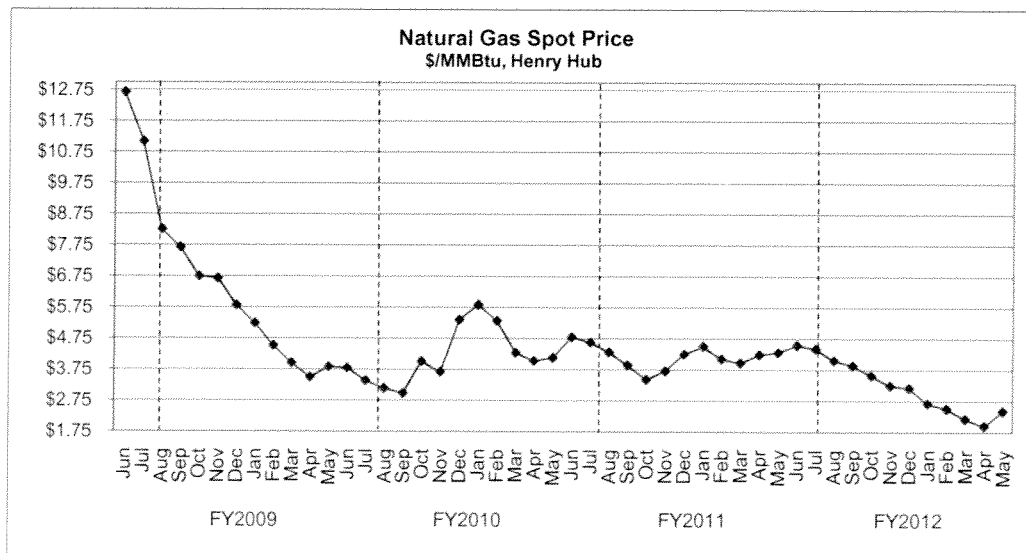
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

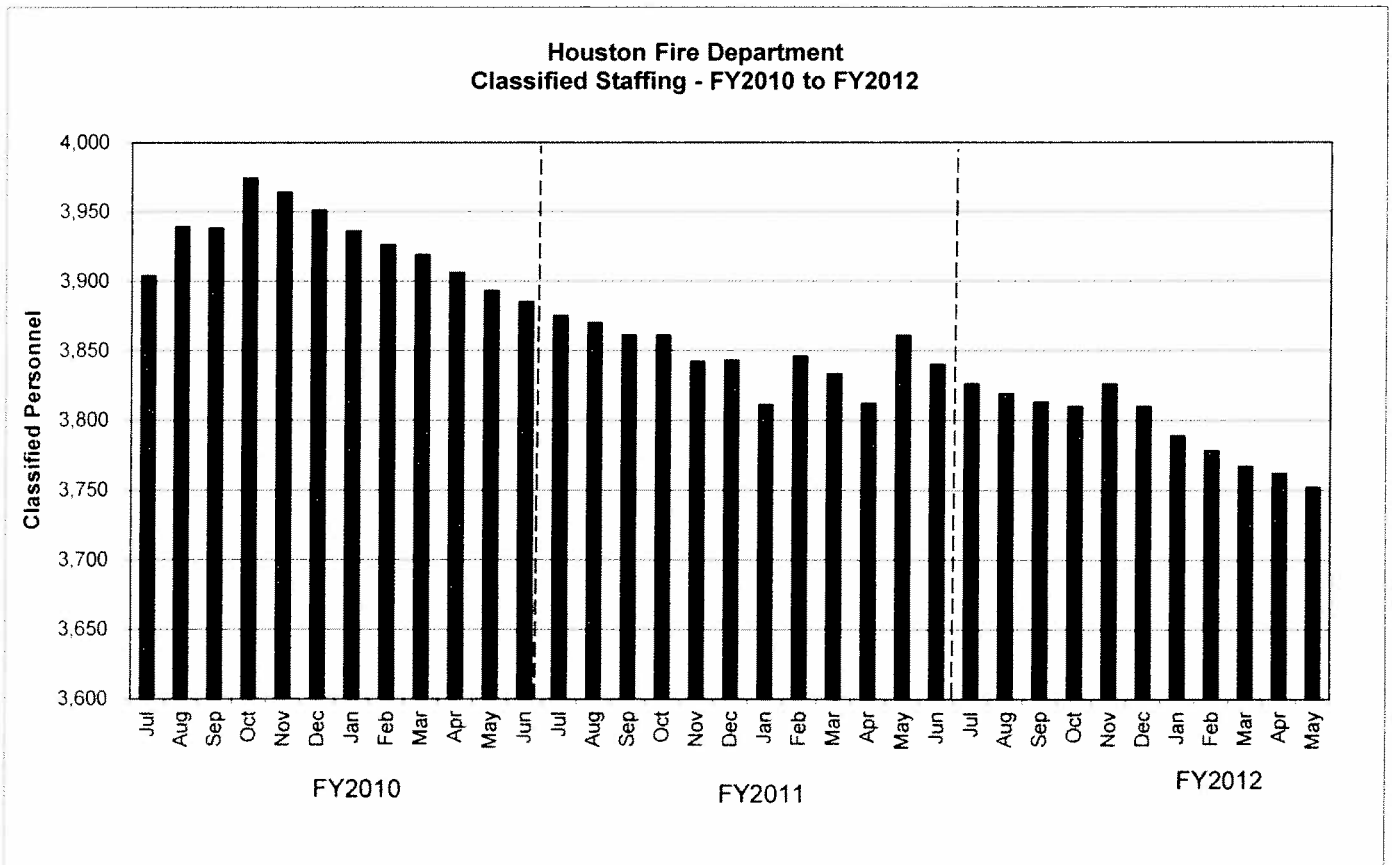
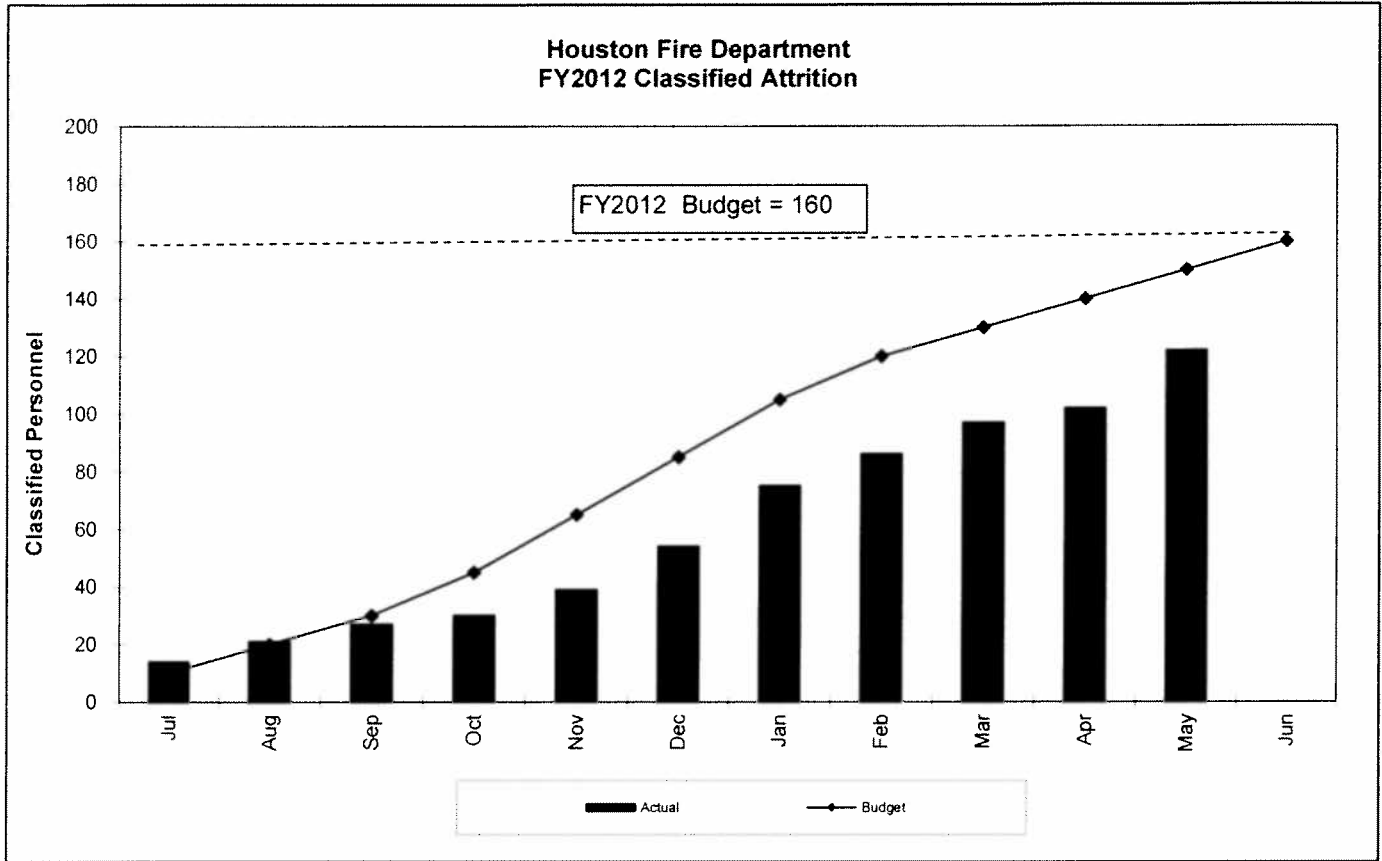


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

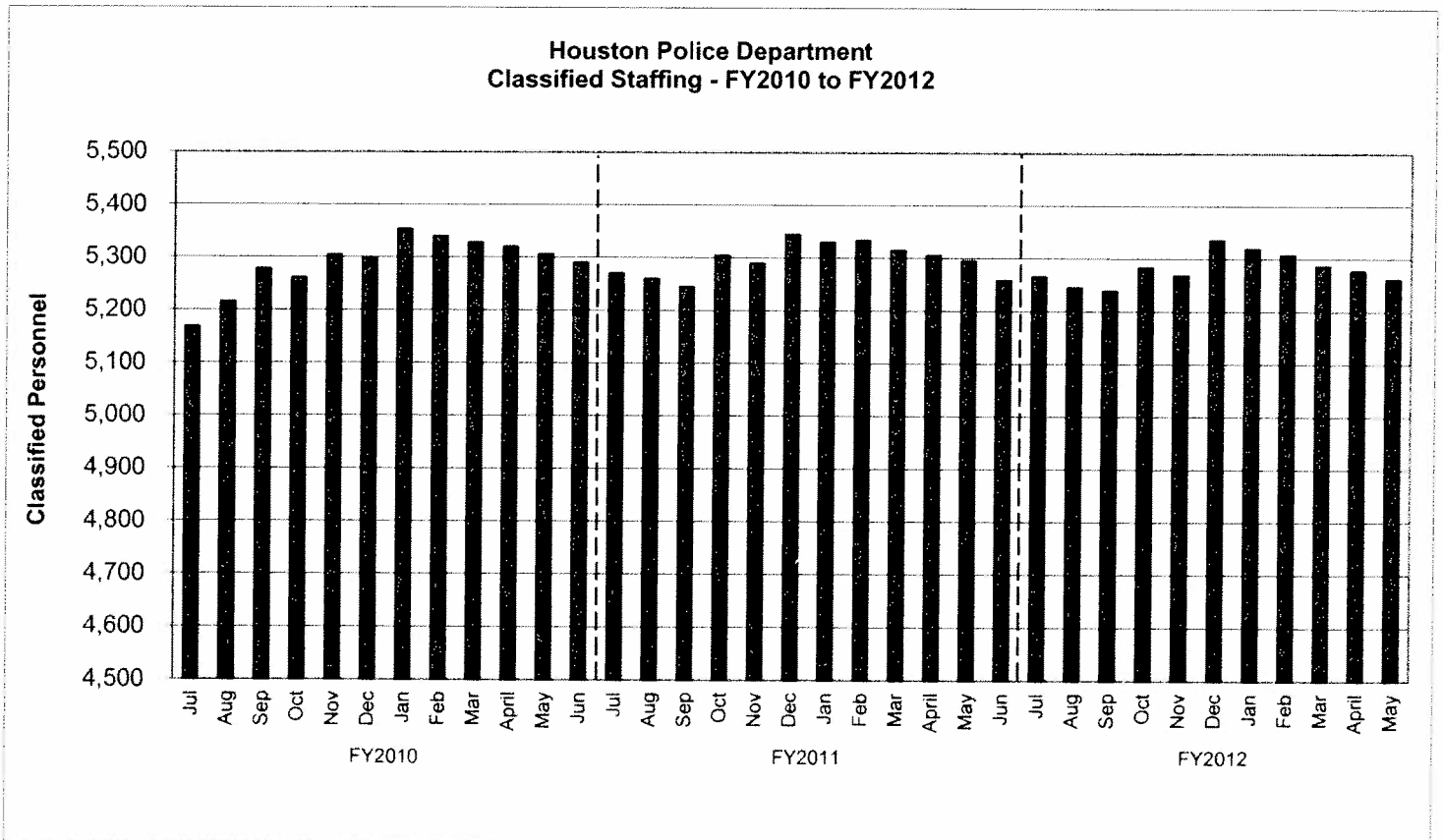
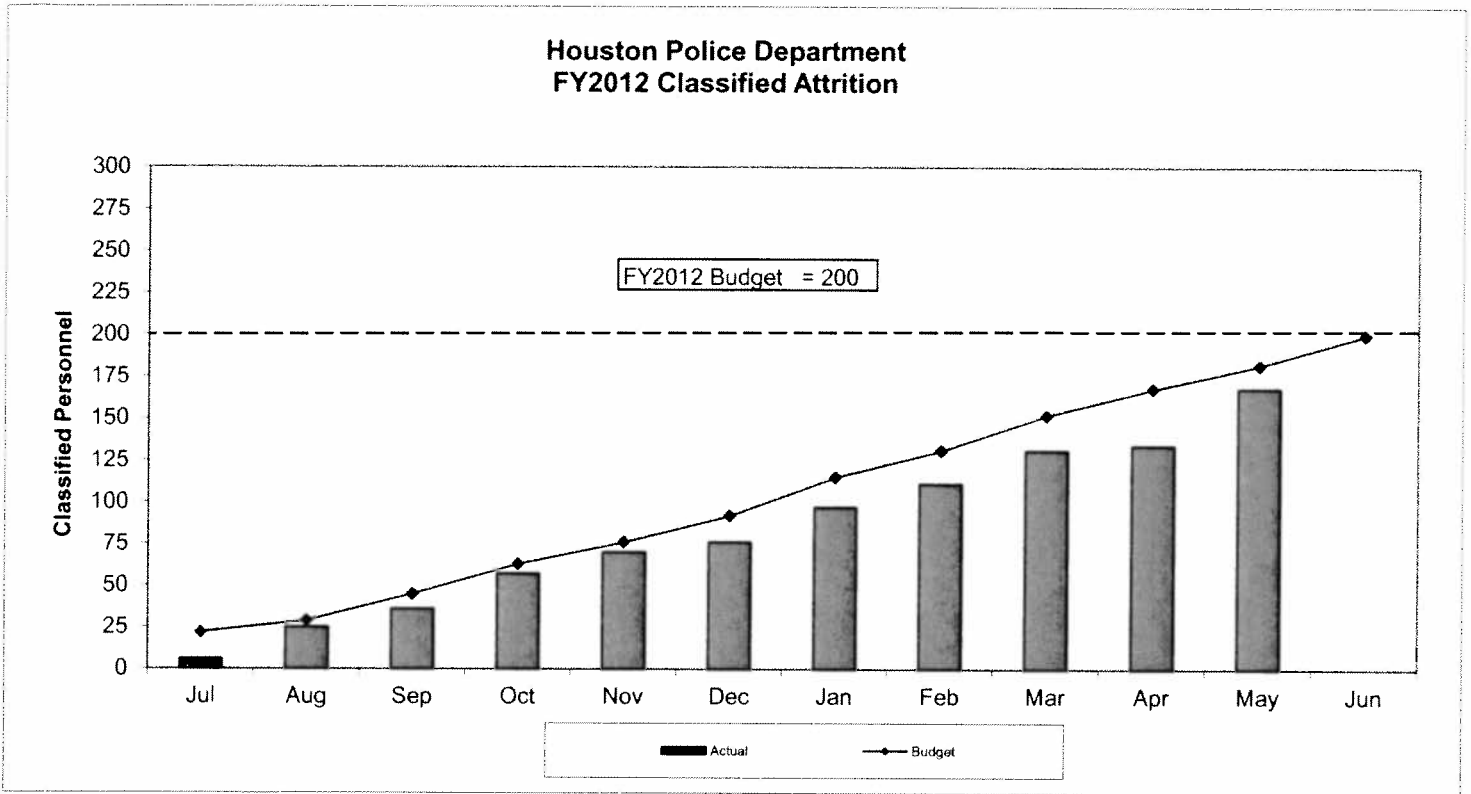


Source: Energy Information Administration/Natural Gas Monthly

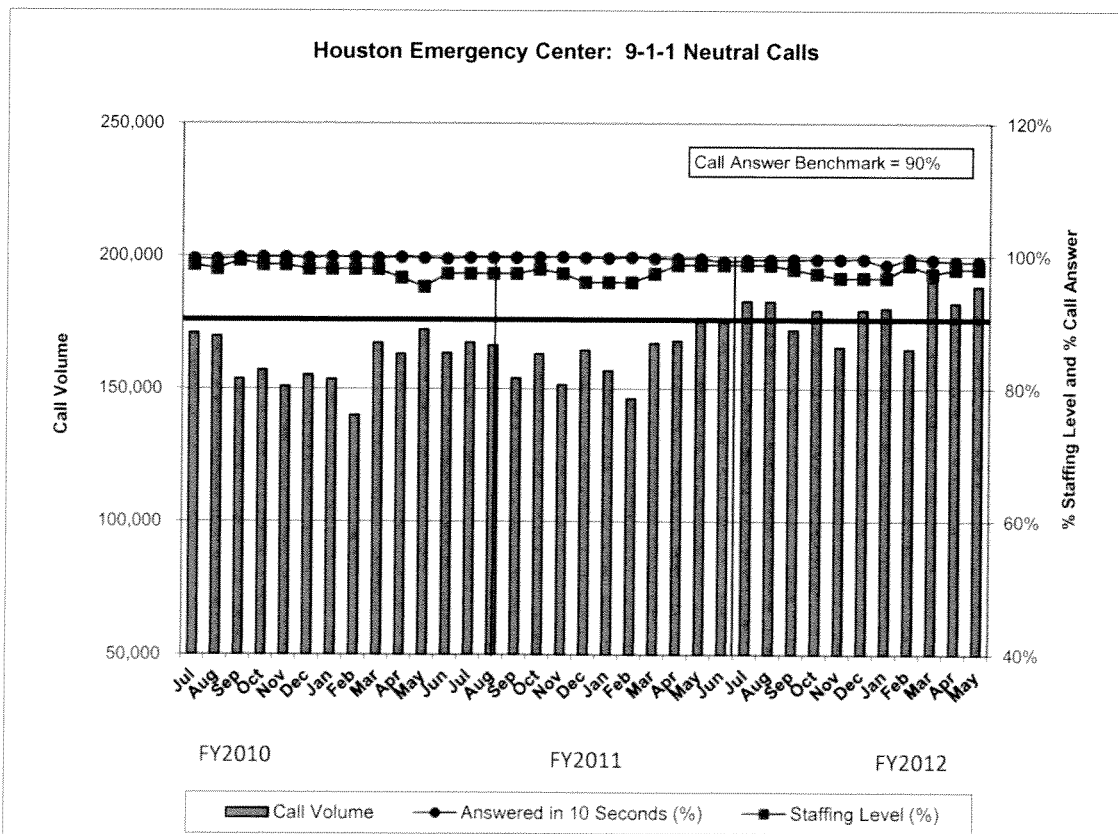
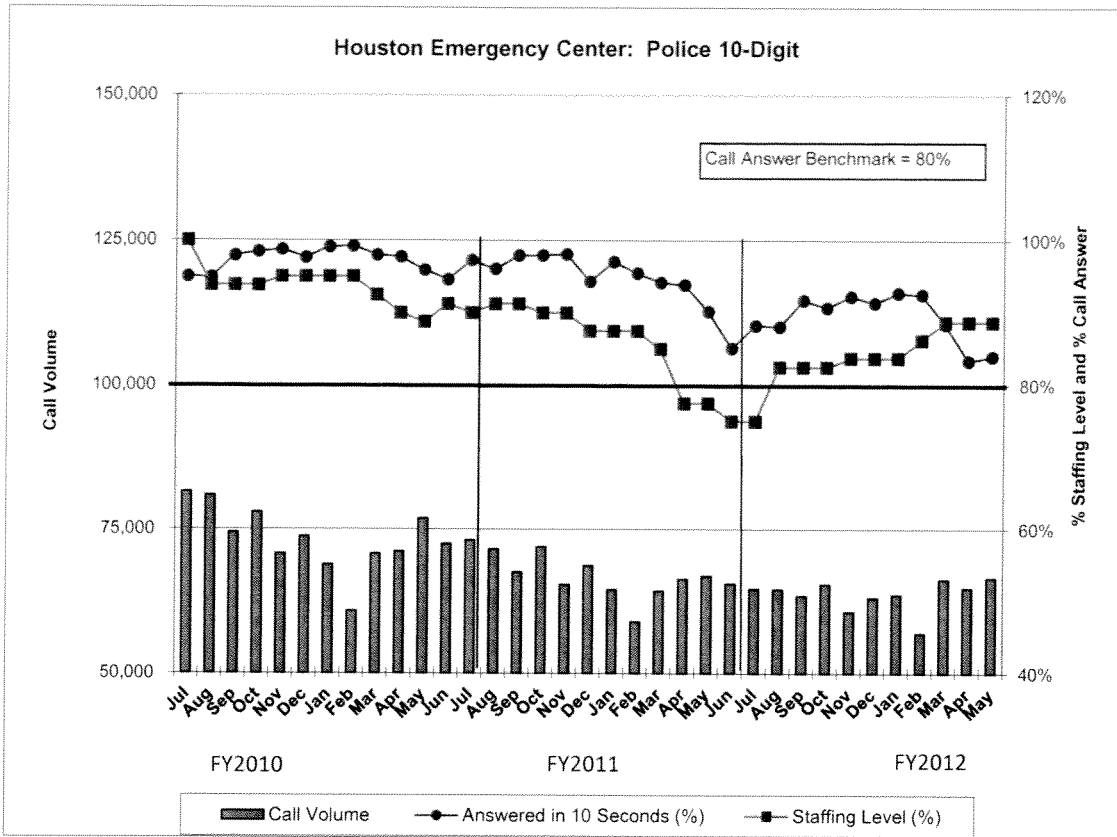
TREND INDICATORS - HOUSTON FIRE DEPARTMENT



TREND INDICATORS - HOUSTON POLICE DEPARTMENT

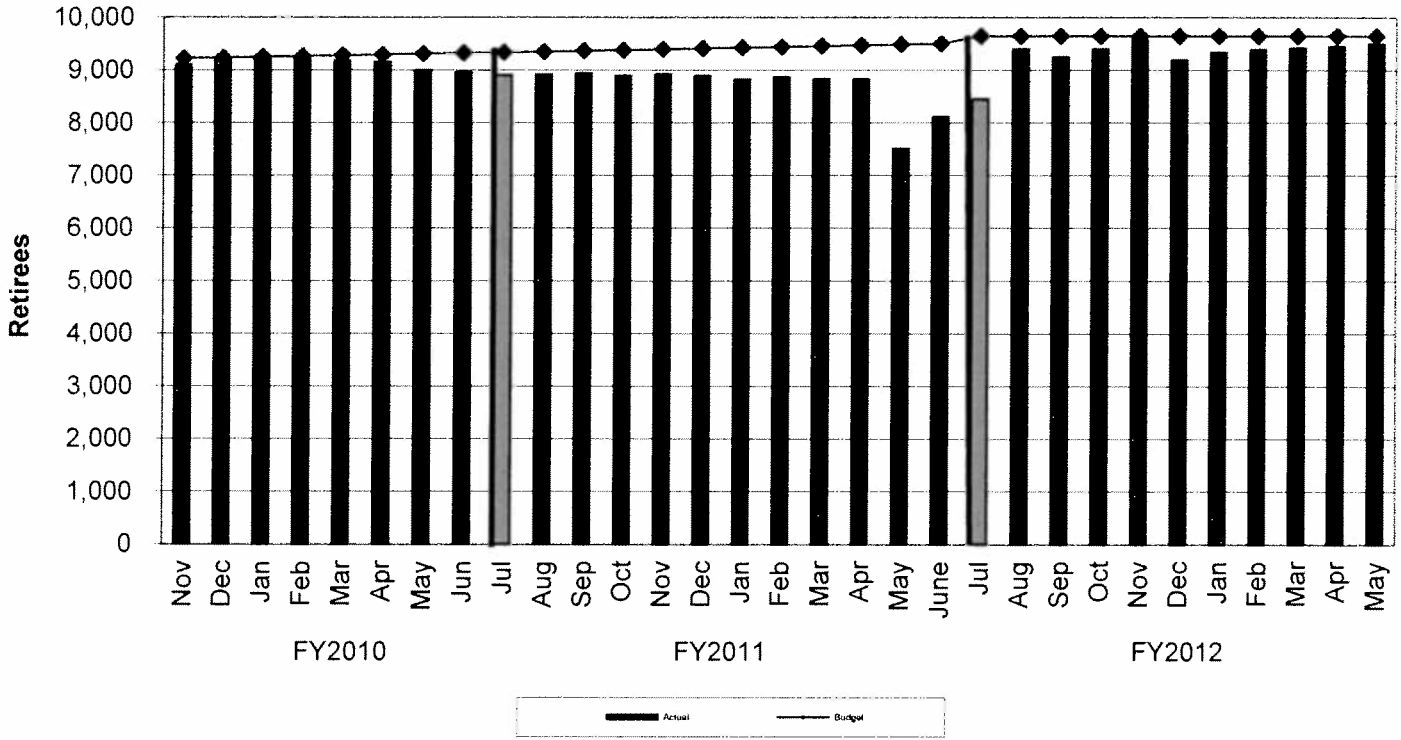


TREND INDICATORS - HOUSTON EMERGENCY CENTER



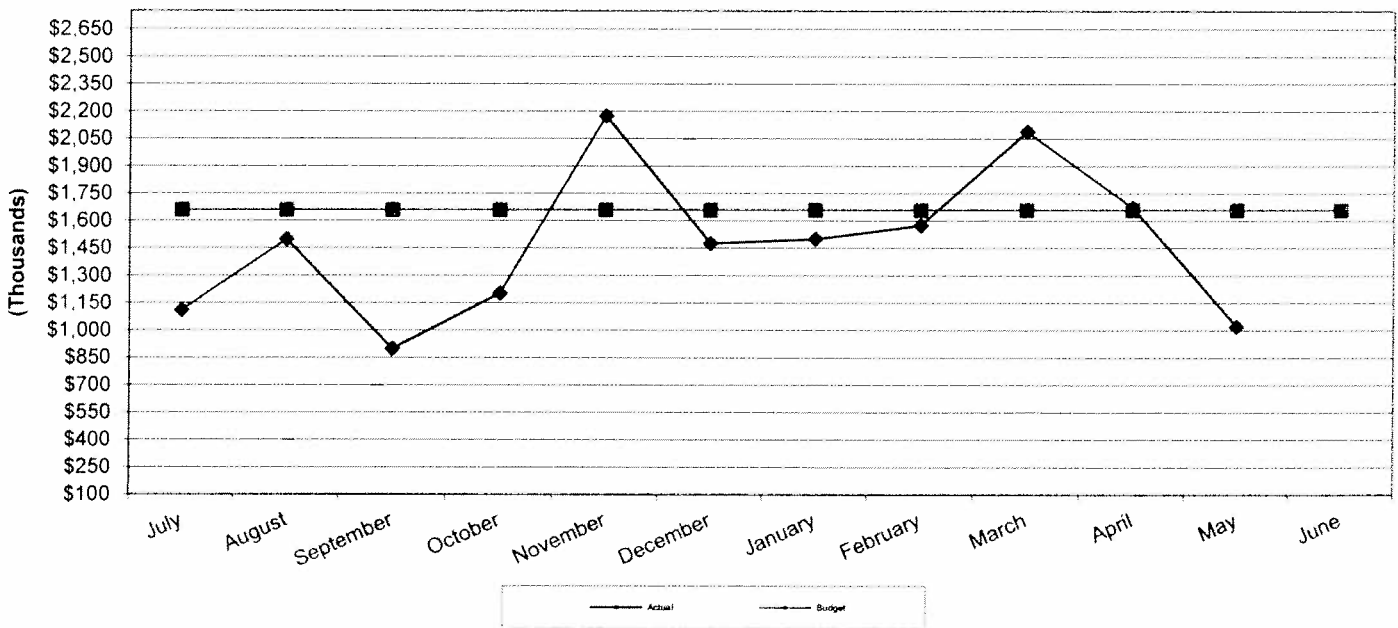
TREND INDICATORS - RETIREMENTS

Retirees Receiving Health Benefits

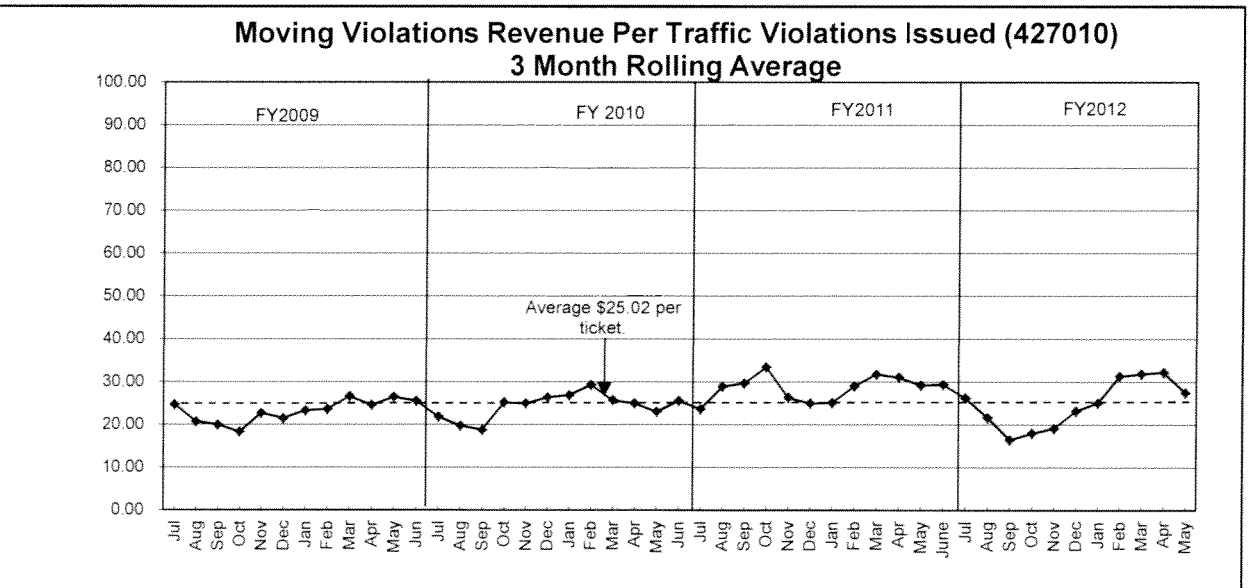
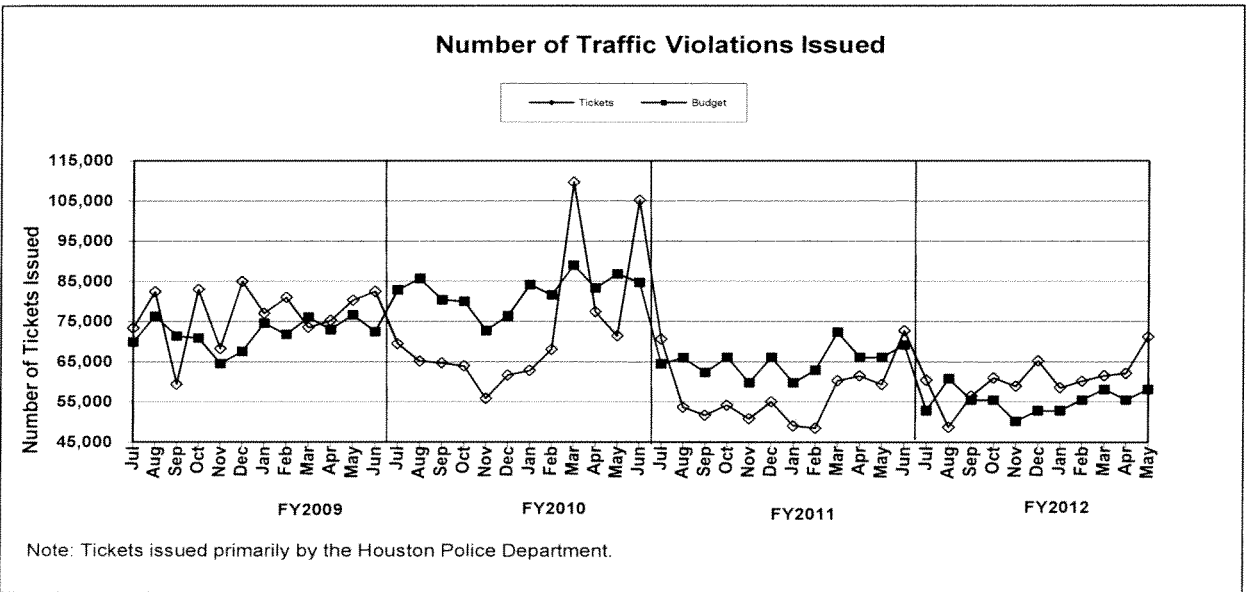
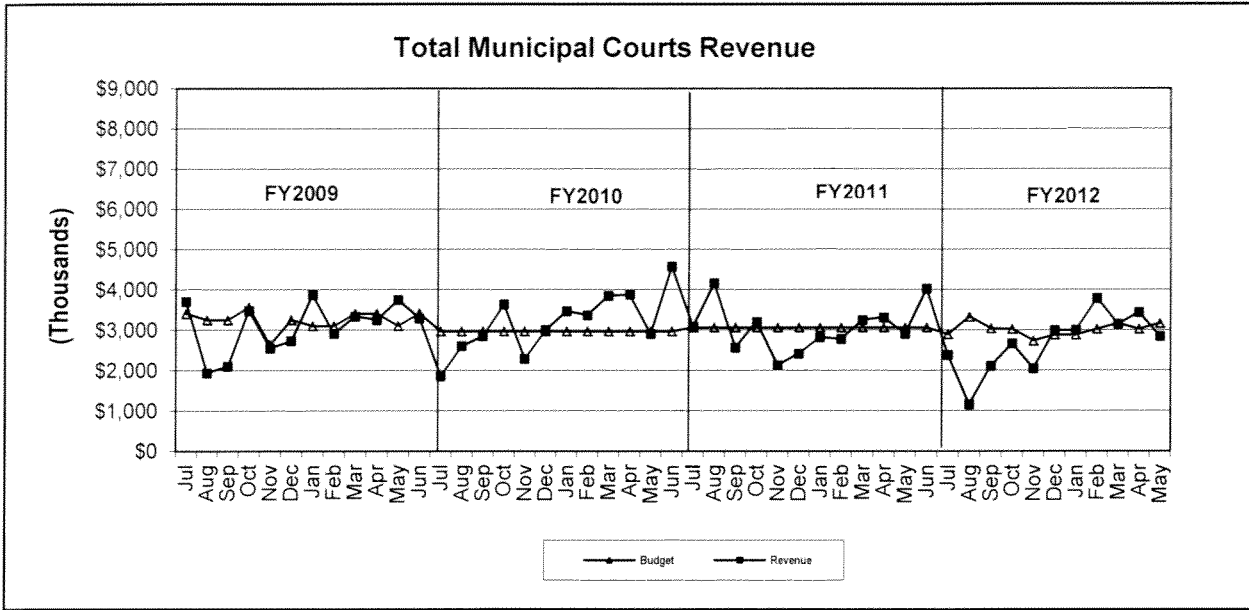


TREND INDICATORS - PARKING MANAGEMENT

Total Parking Management Revenue

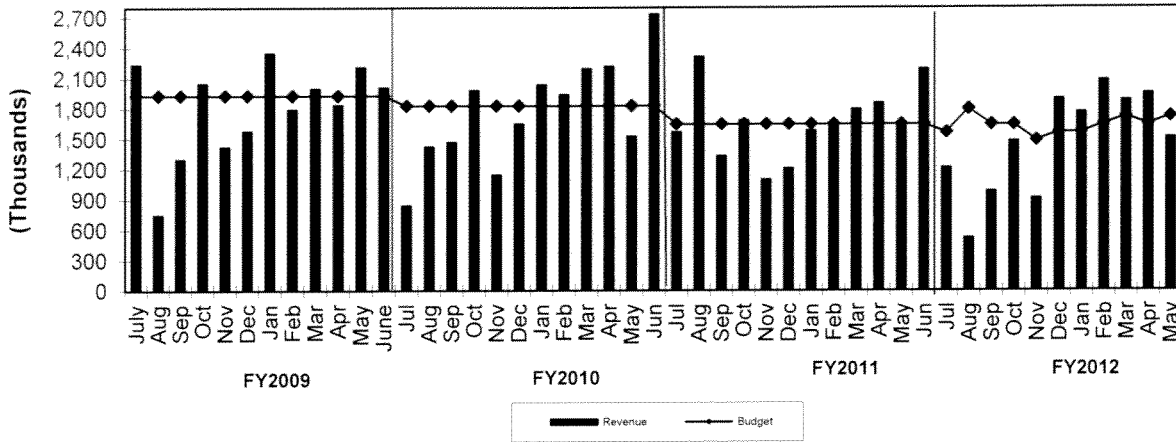


TREND INDICATORS - MUNICIPAL COURTS

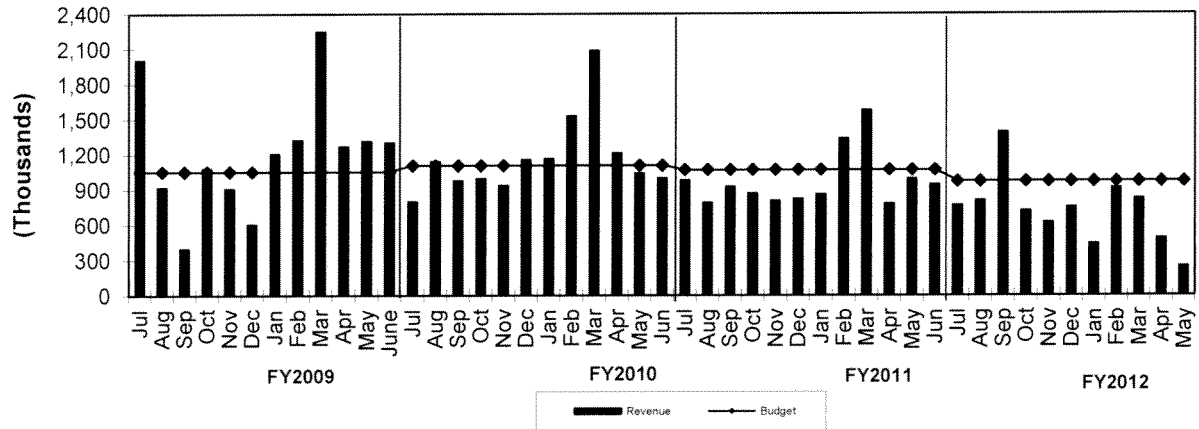


TREND INDICATORS - MUNICIPAL COURTS

Moving Violations Collections vs Budget

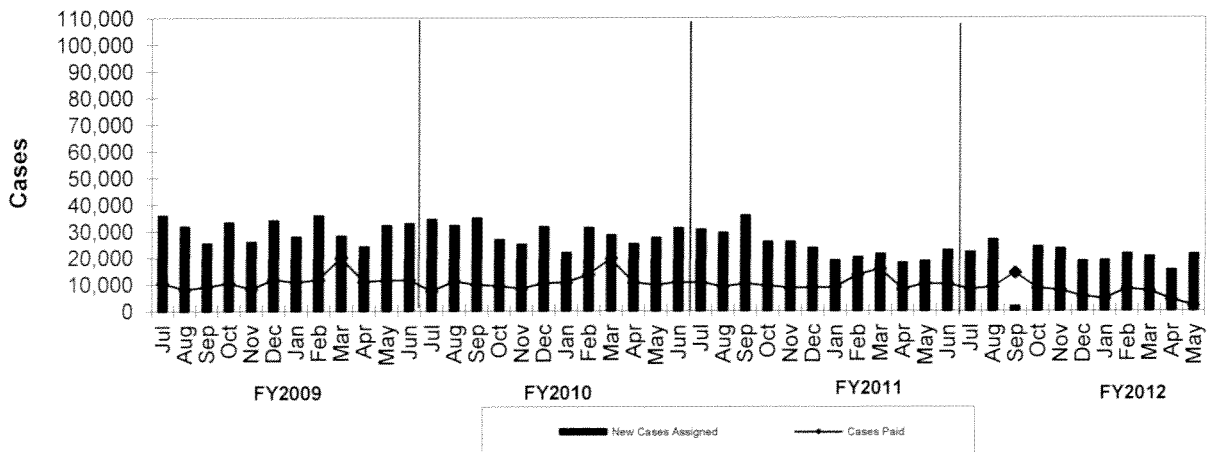


Total Delinquent Collections vs Budget*



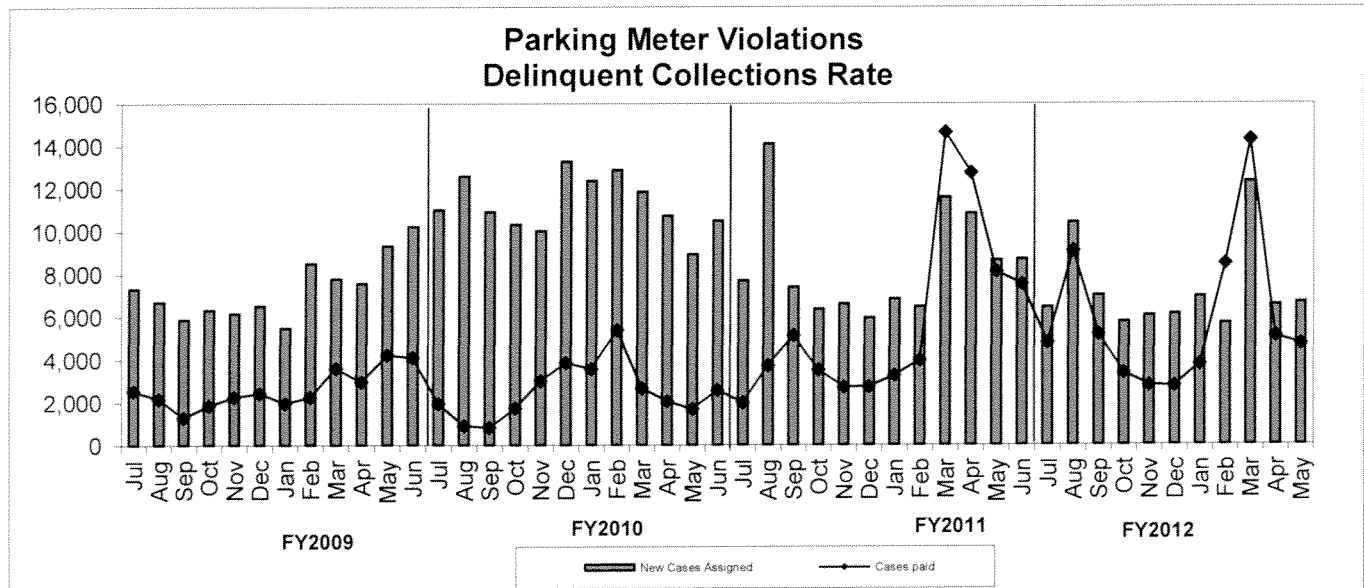
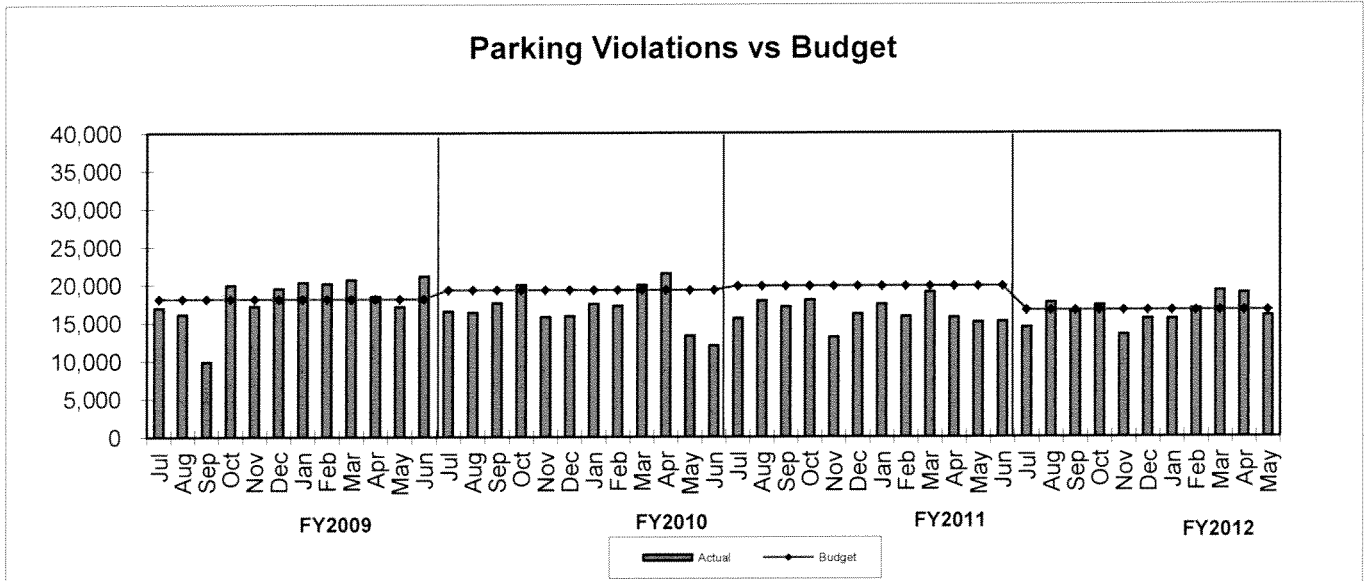
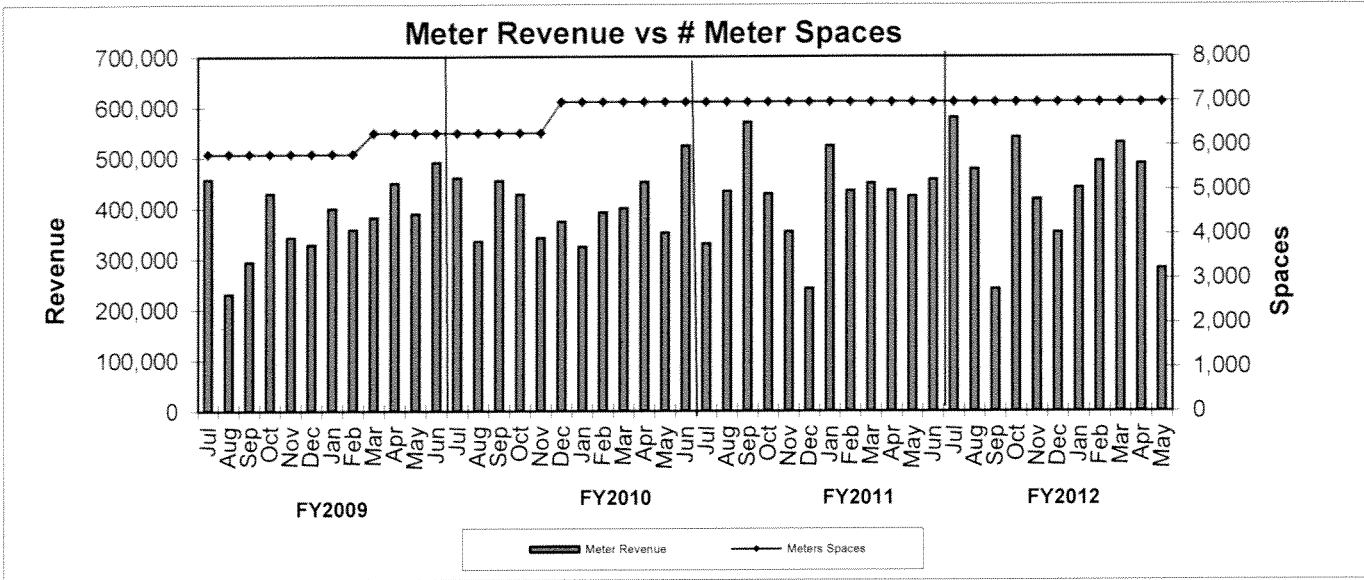
*Net of fees and expenses paid to Linebarger

Traffic, Non-Traffic & Failure to Appear Linebarger Delinquent Collection Rates



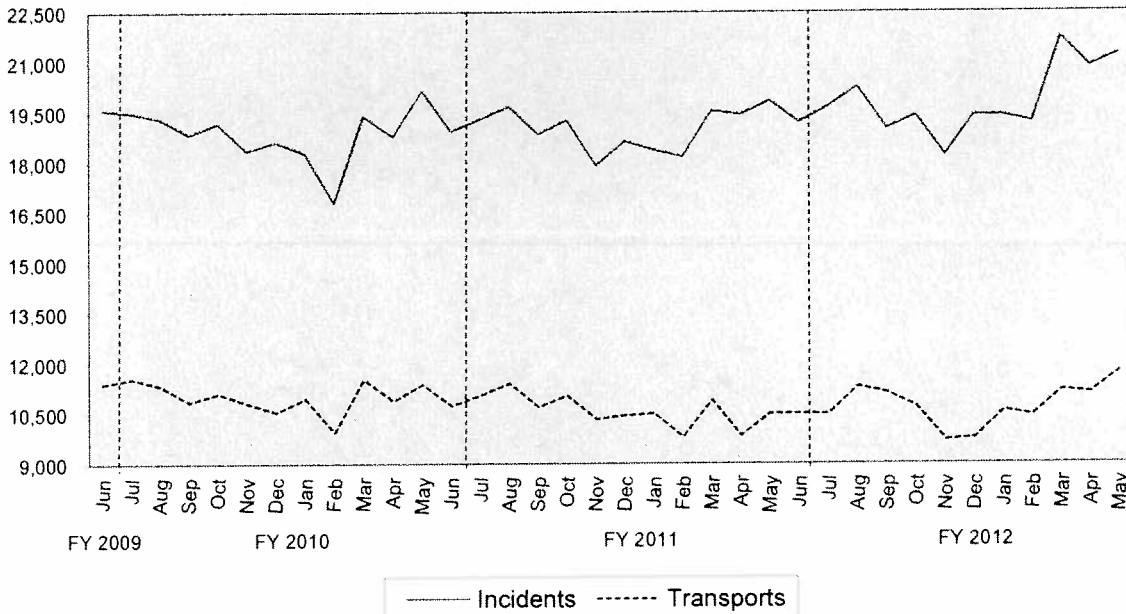
*Excludes Delinquent Parking Collections

TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS

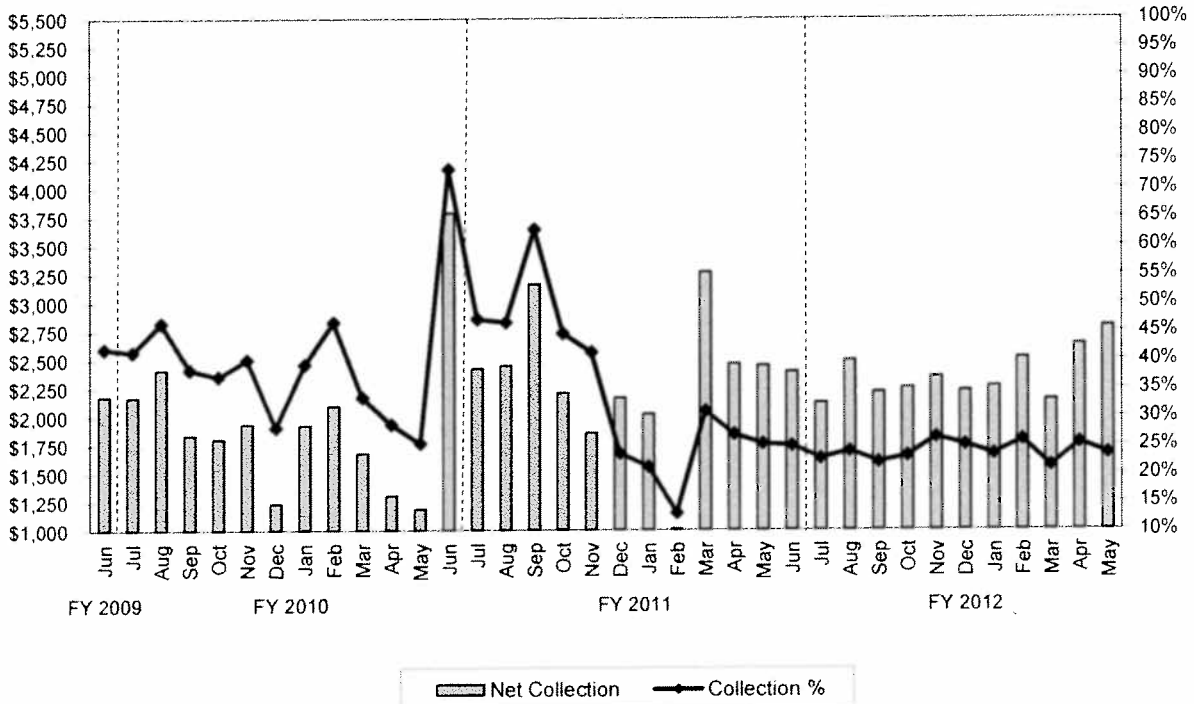


TREND INDICATORS - AMBULANCE SERVICES

EMS Incidents and Transports



EMS Net Collections & Collection Percentage

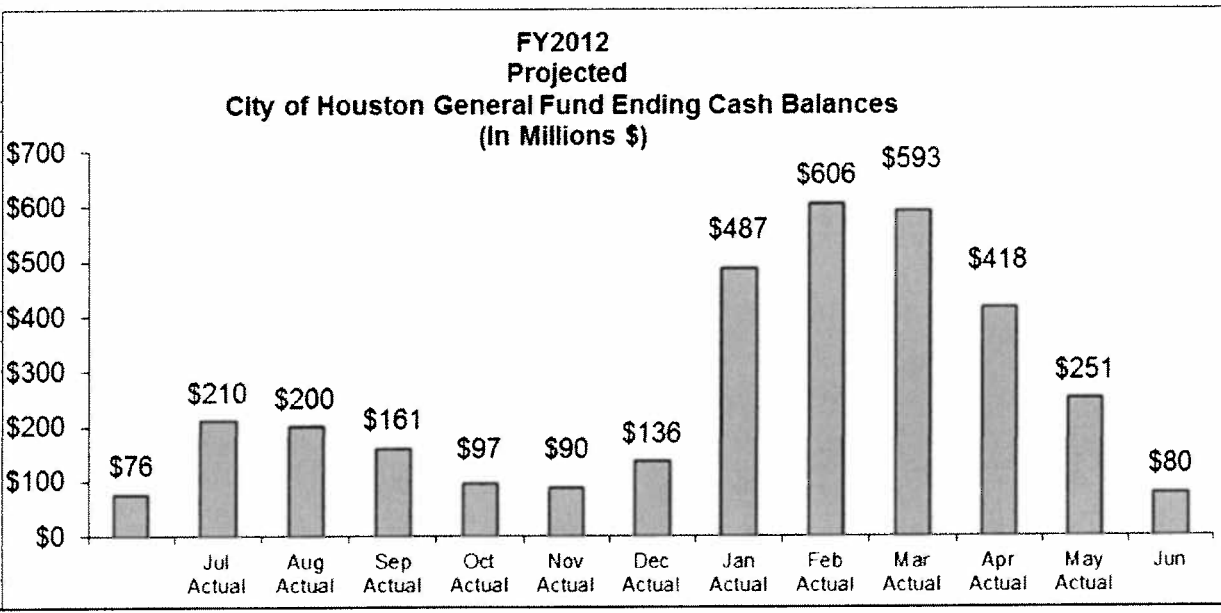
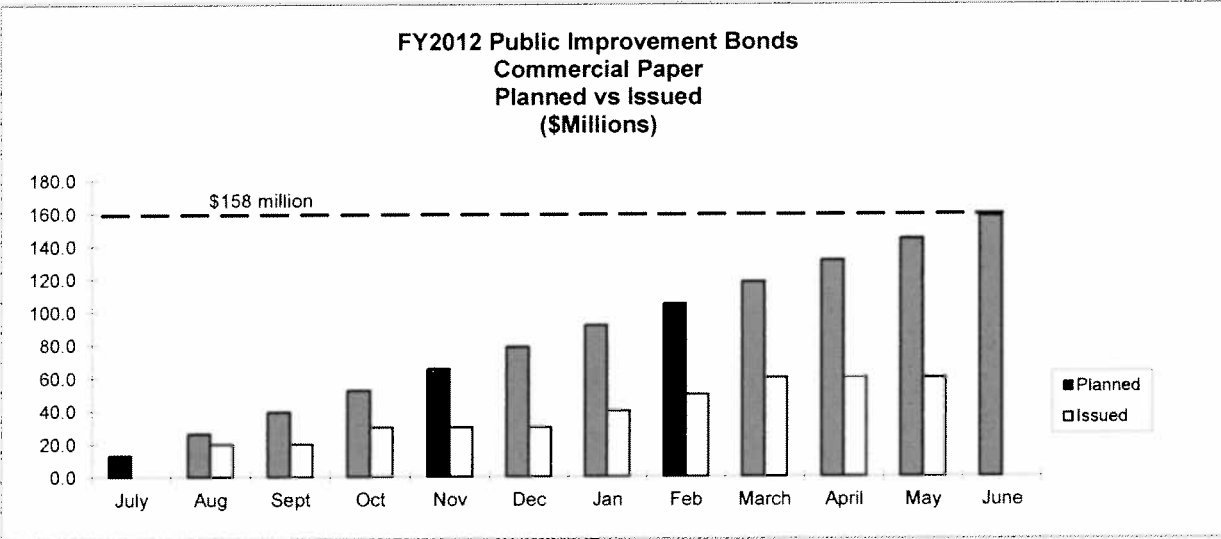
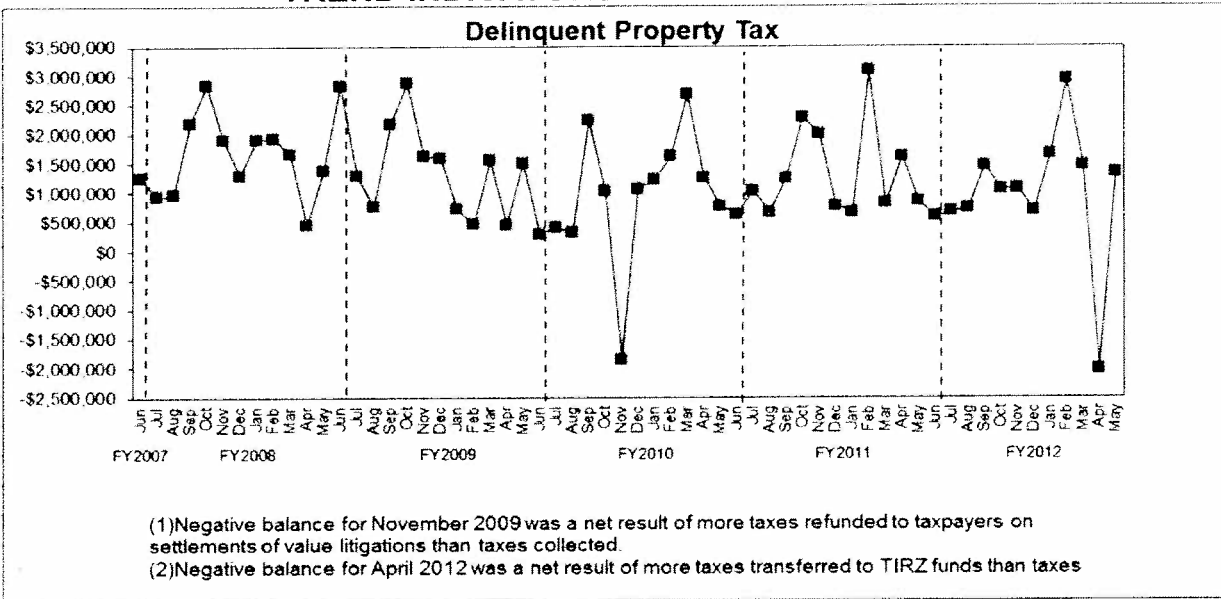


*The decline in collection in March-May 2010 results from delays in reimbursement from Medicare. The Medicare holdbacks of \$2.421M were received 7/2/10 and accrued back to FY10.

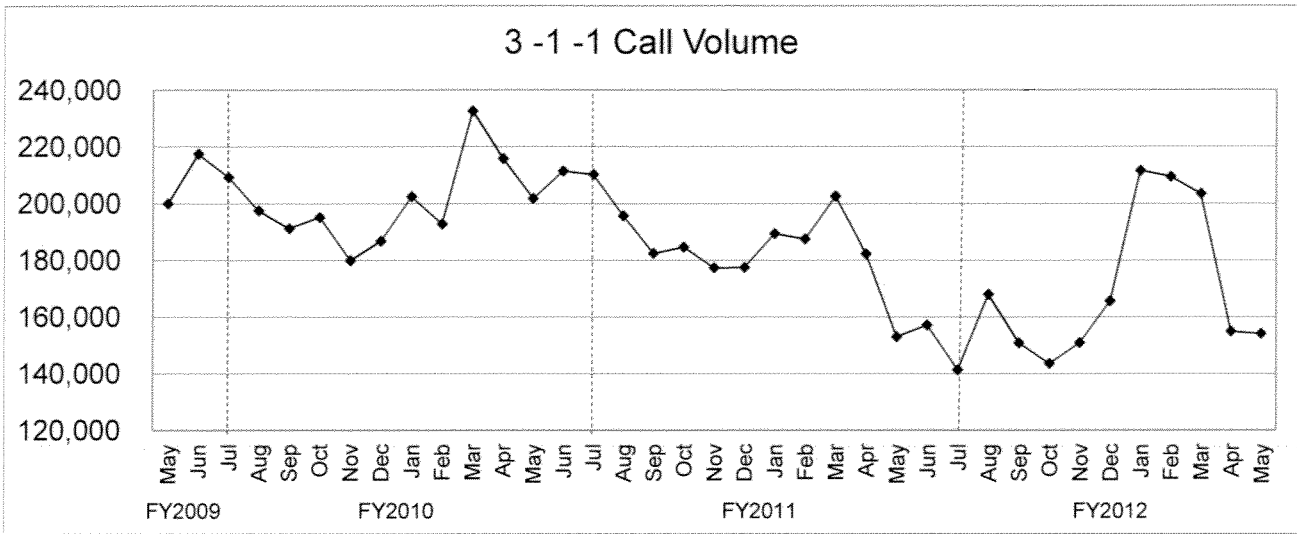
**EMS rates incr. from \$415 to \$1,000 on 12/1/10. Collections are for service prior to Dec. 1st thus significant decr. in collection ratio.

***Decline in Jan'11 & Feb '11 collections due to a delay in the processing of claims by Medicare. (fractional mileage change)

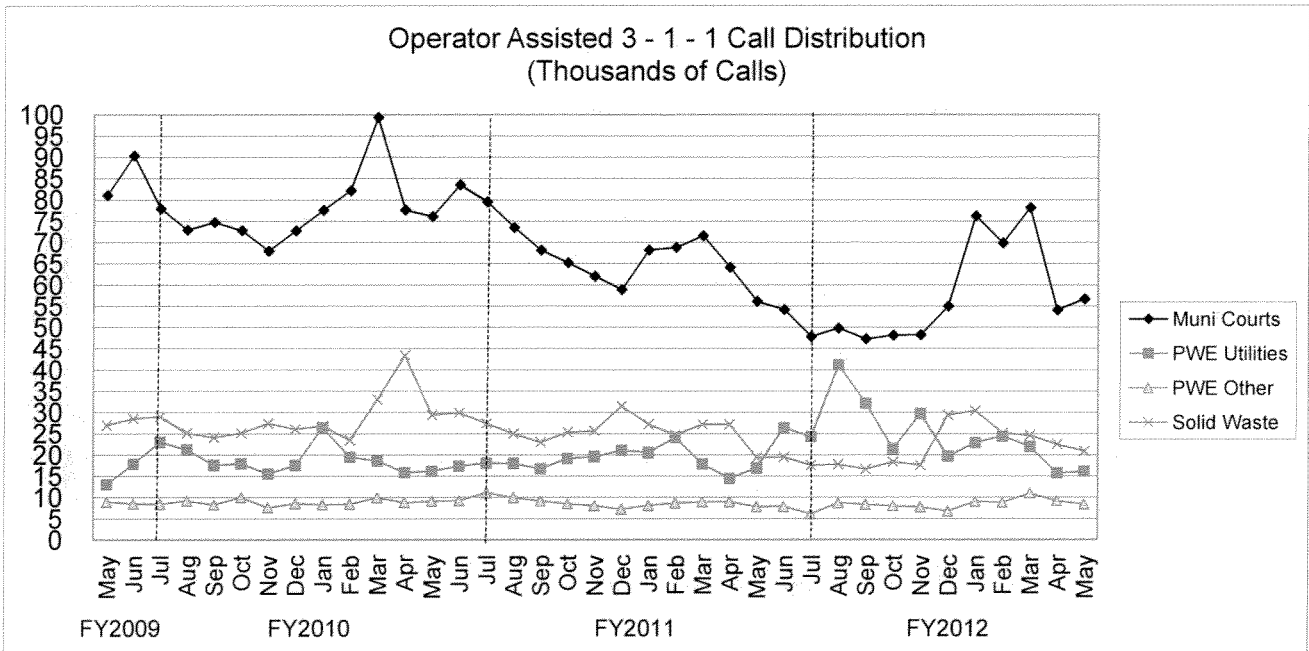
TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.