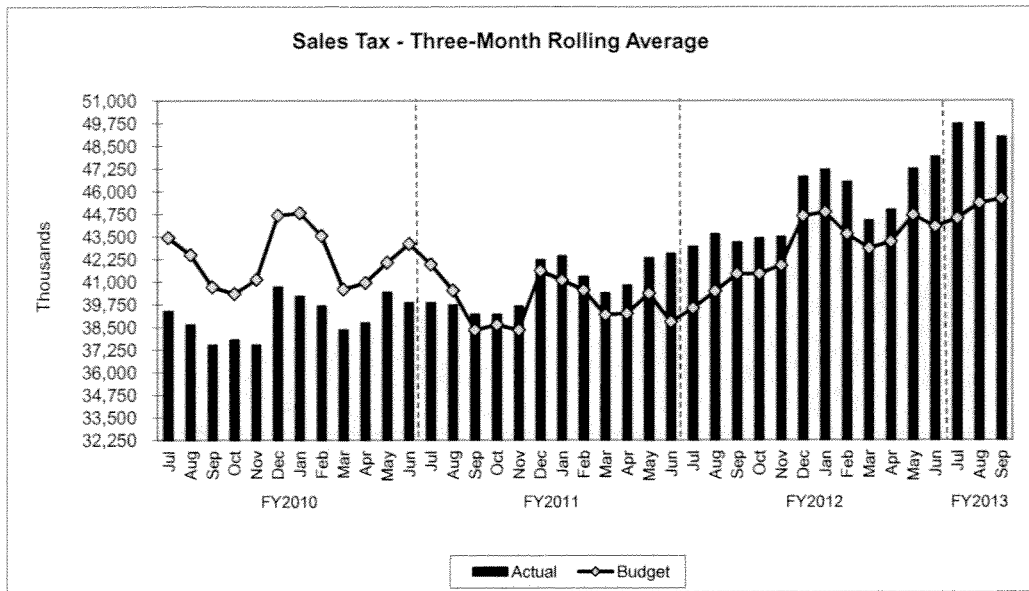
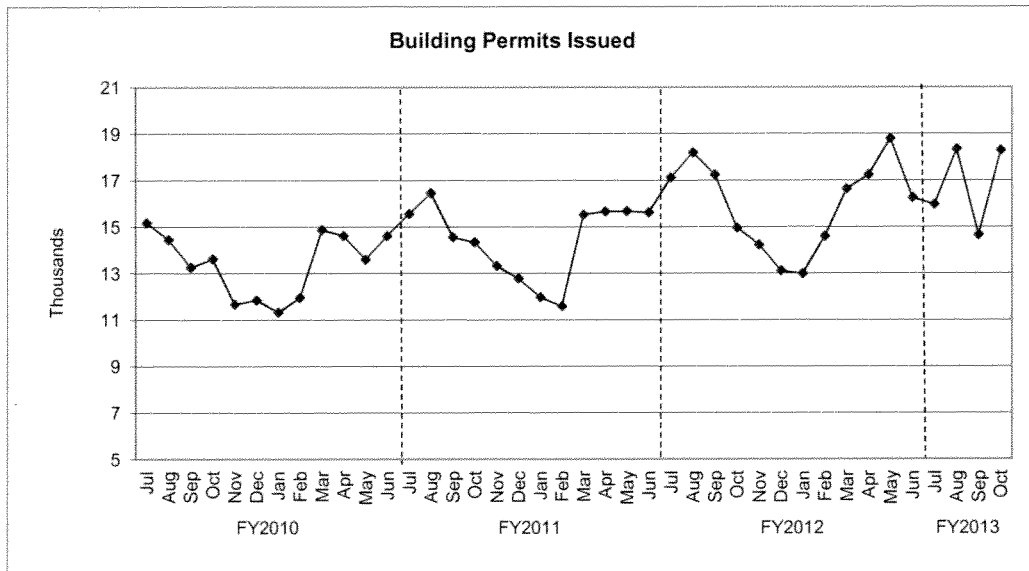


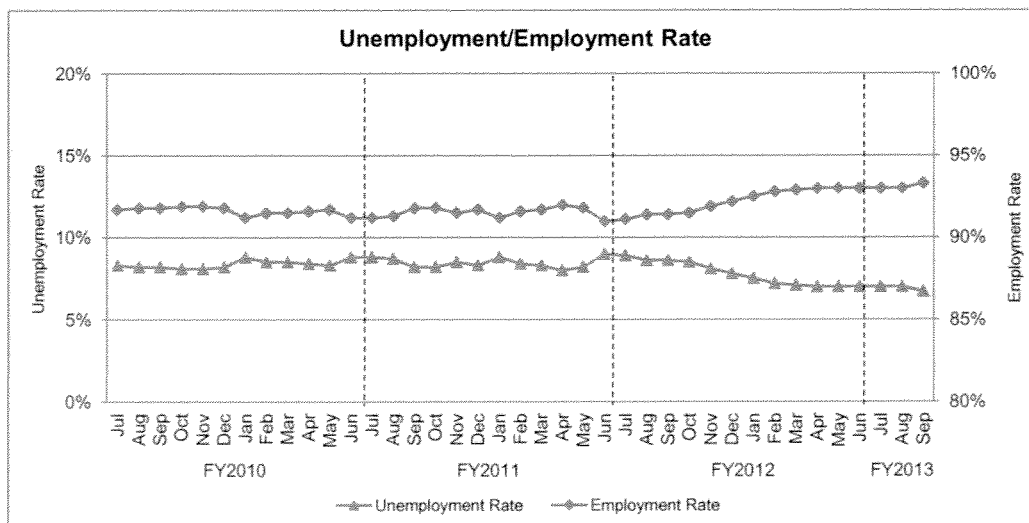
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

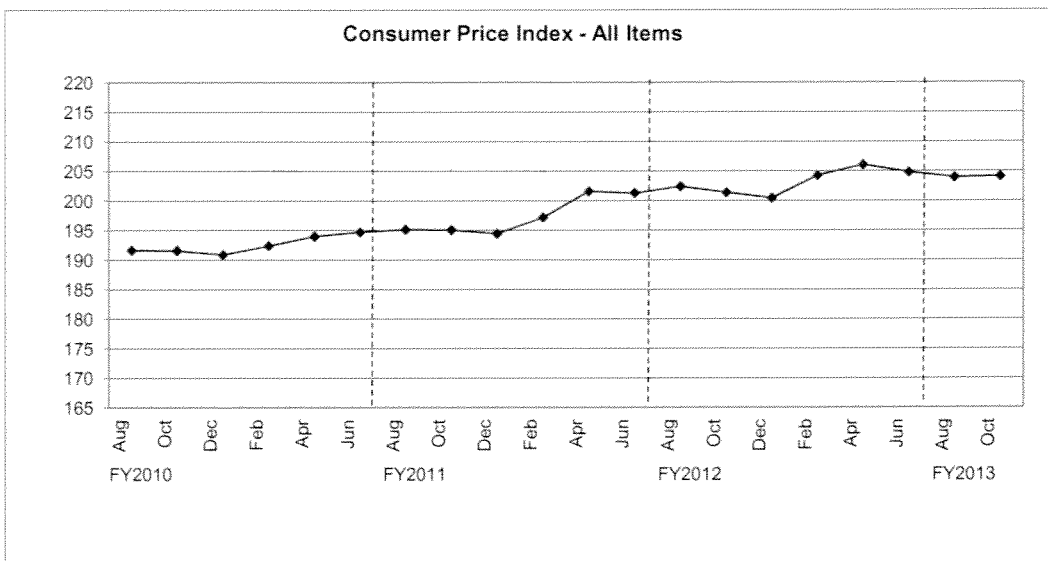


Source: City of Houston Planning and Development Department

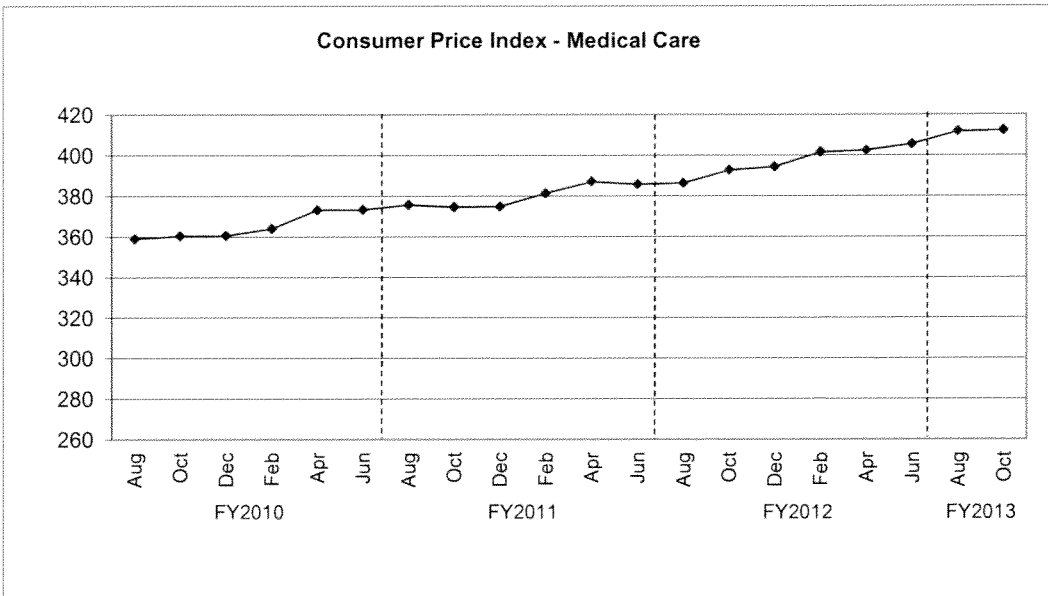


Source: Labor Market & Career Information, Texas Workforce Commission; Houston-Sugar Land-Baytown(MSA)

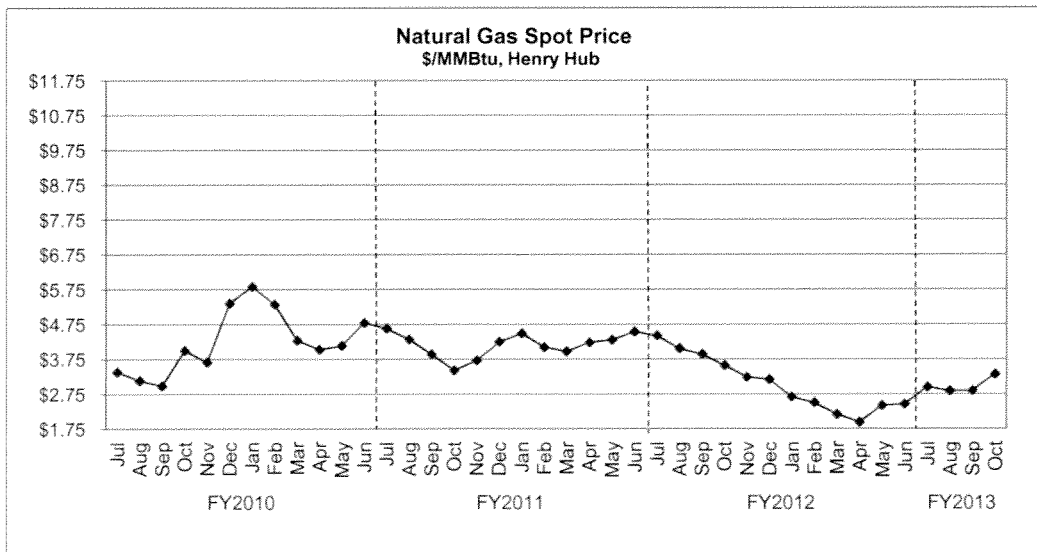
**TREND INDICATORS - LOCAL ECONOMY**



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

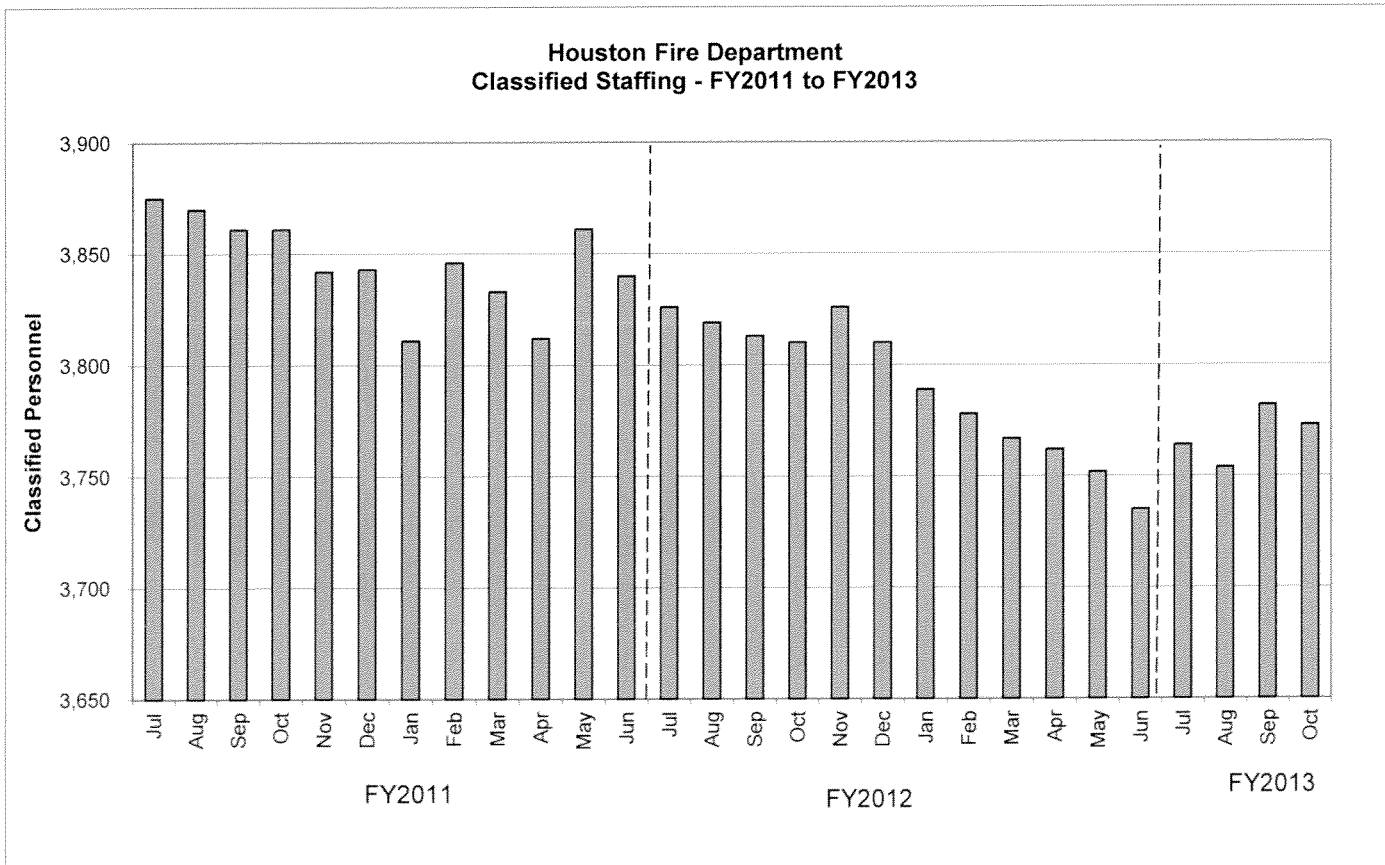
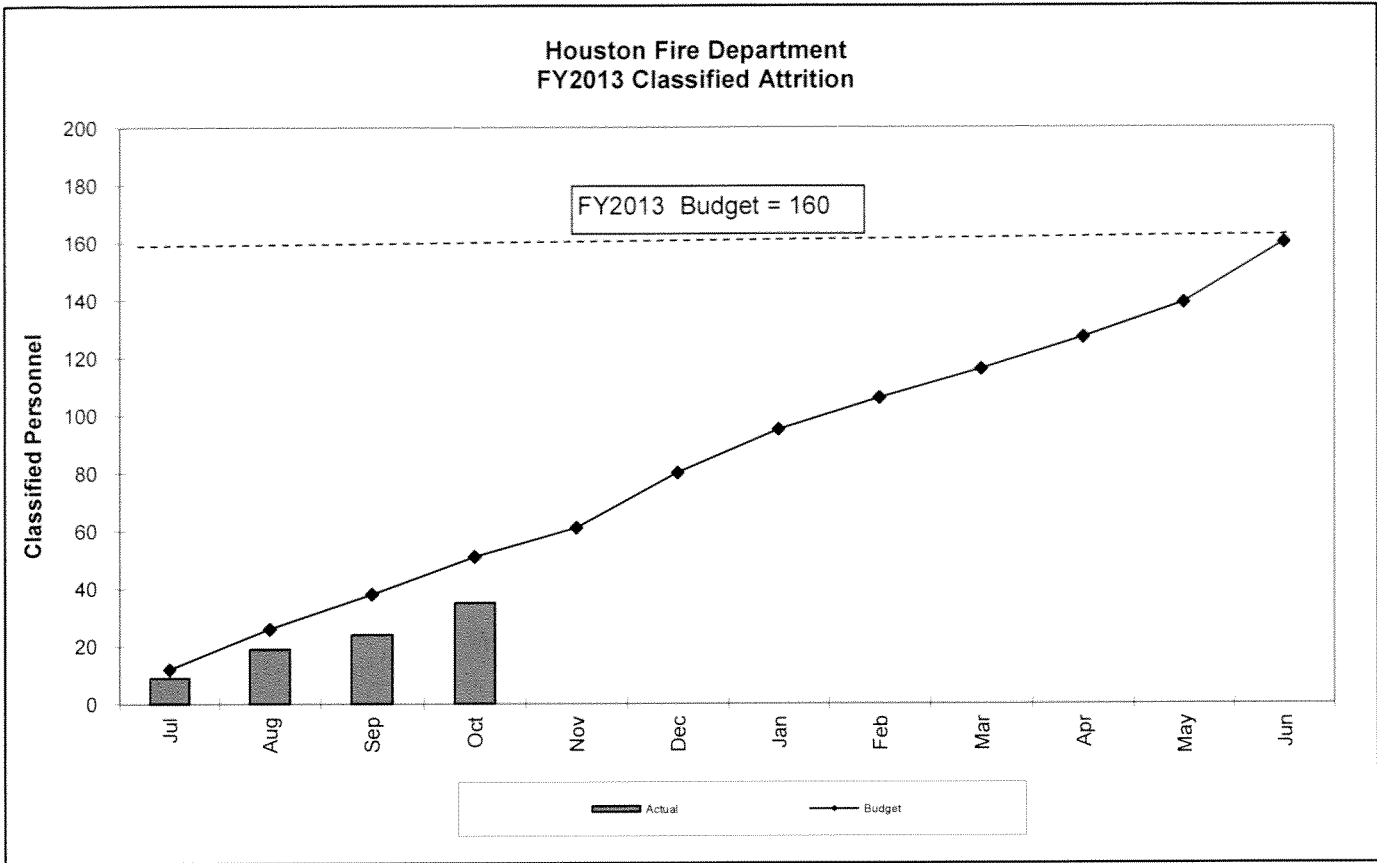


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



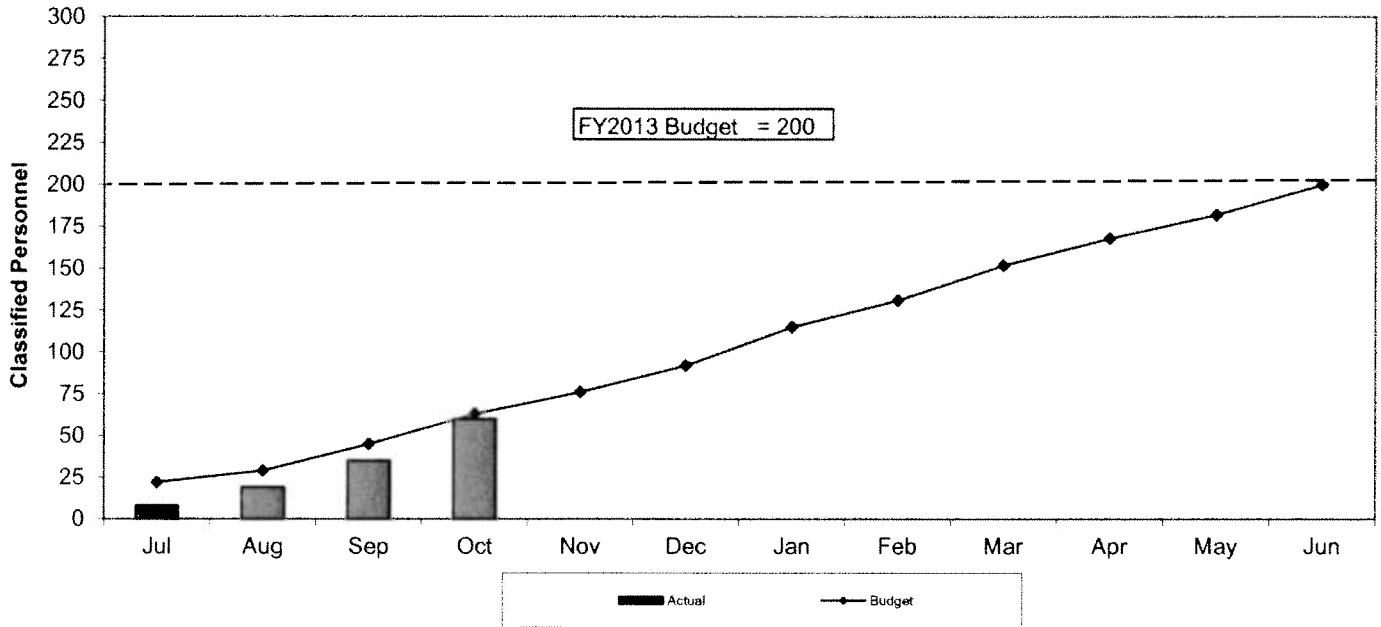
Source: Energy Information Administration/Natural Gas Monthly

# TREND INDICATORS - HOUSTON FIRE DEPARTMENT

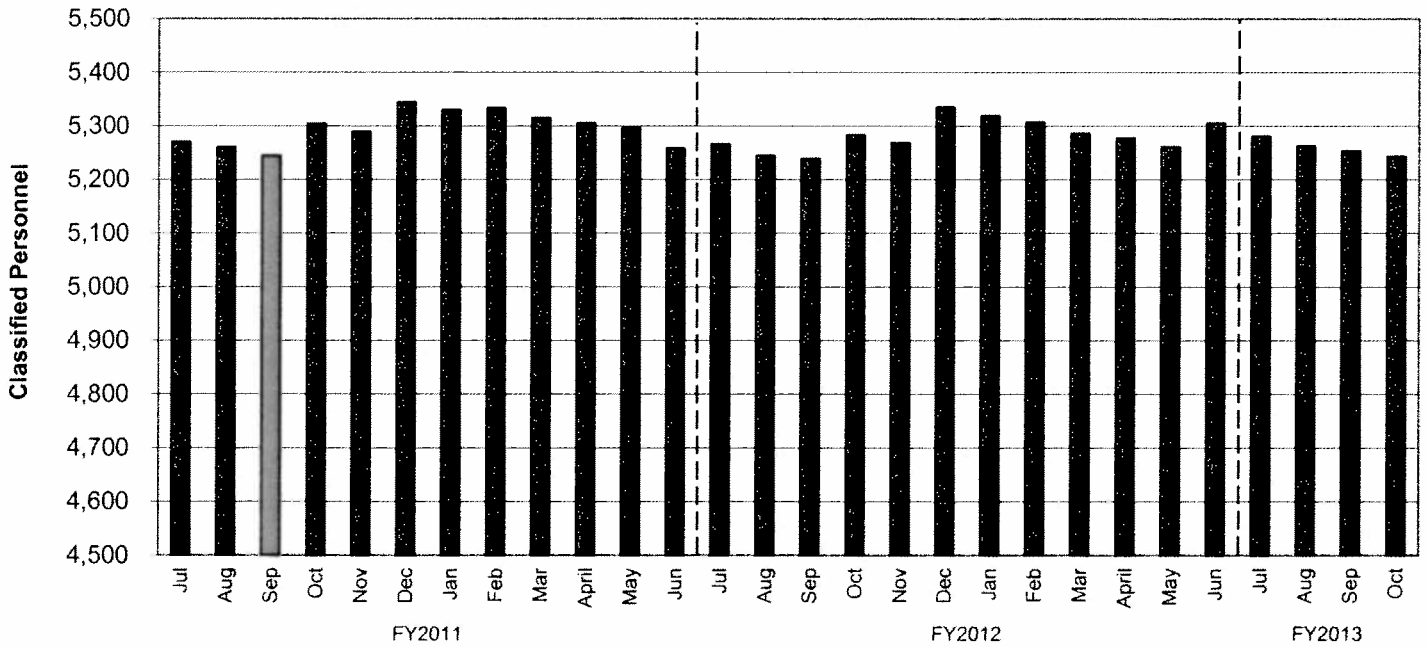


# TREND INDICATORS - HOUSTON POLICE DEPARTMENT

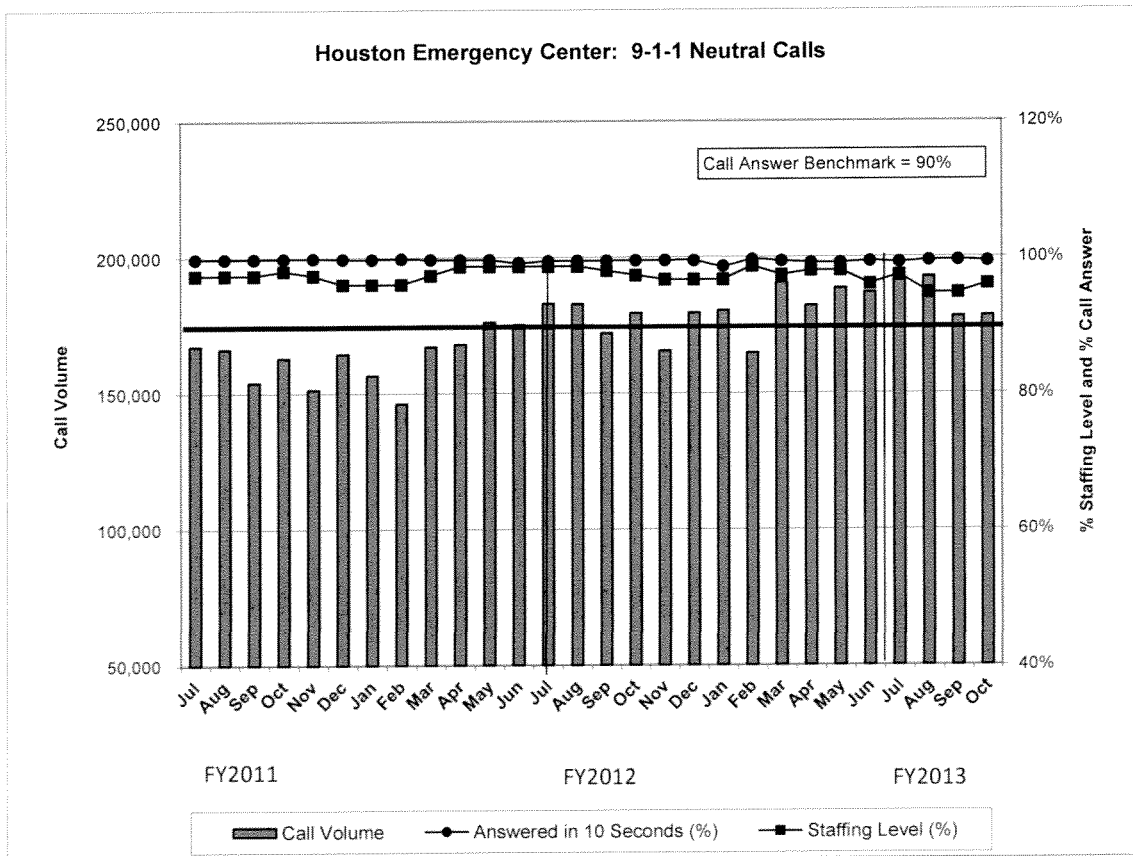
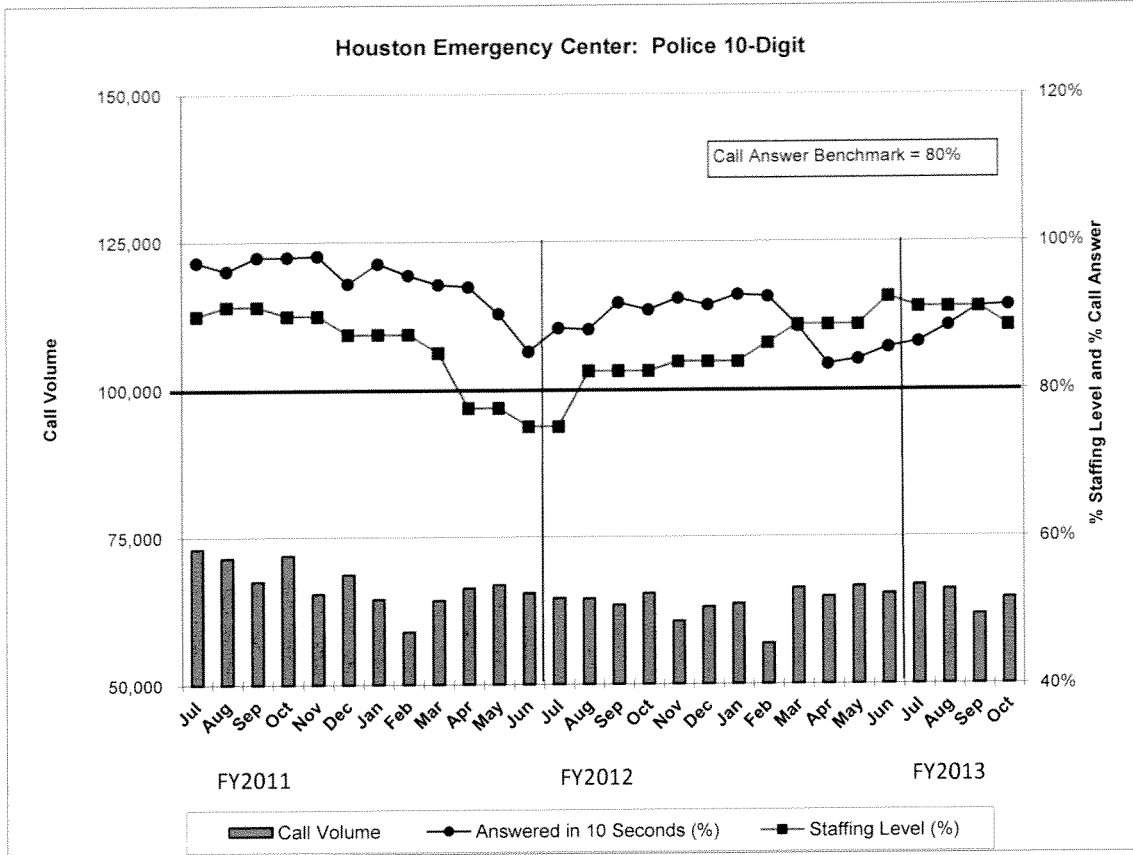
## Houston Police Department FY2013 Classified Attrition



## Houston Police Department Classified Staffing - FY2011 to FY2013

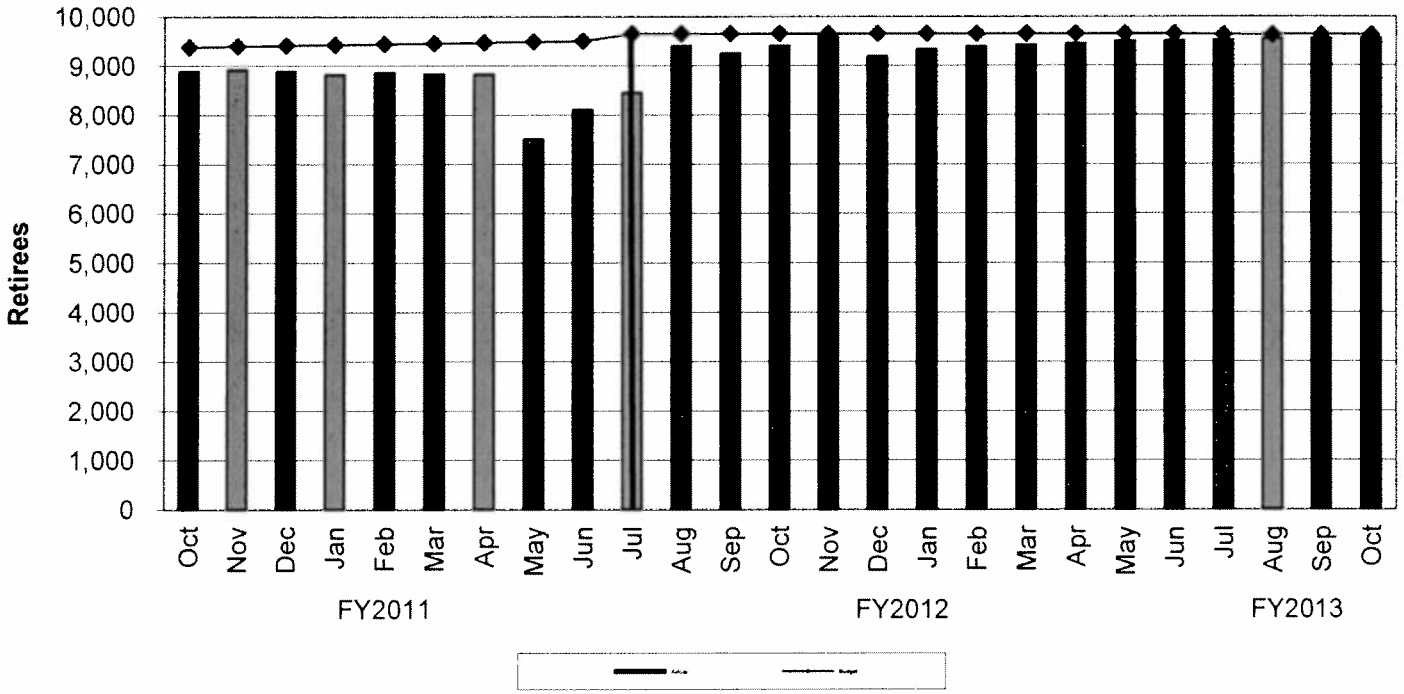


# TREND INDICATORS - HOUSTON EMERGENCY CENTER



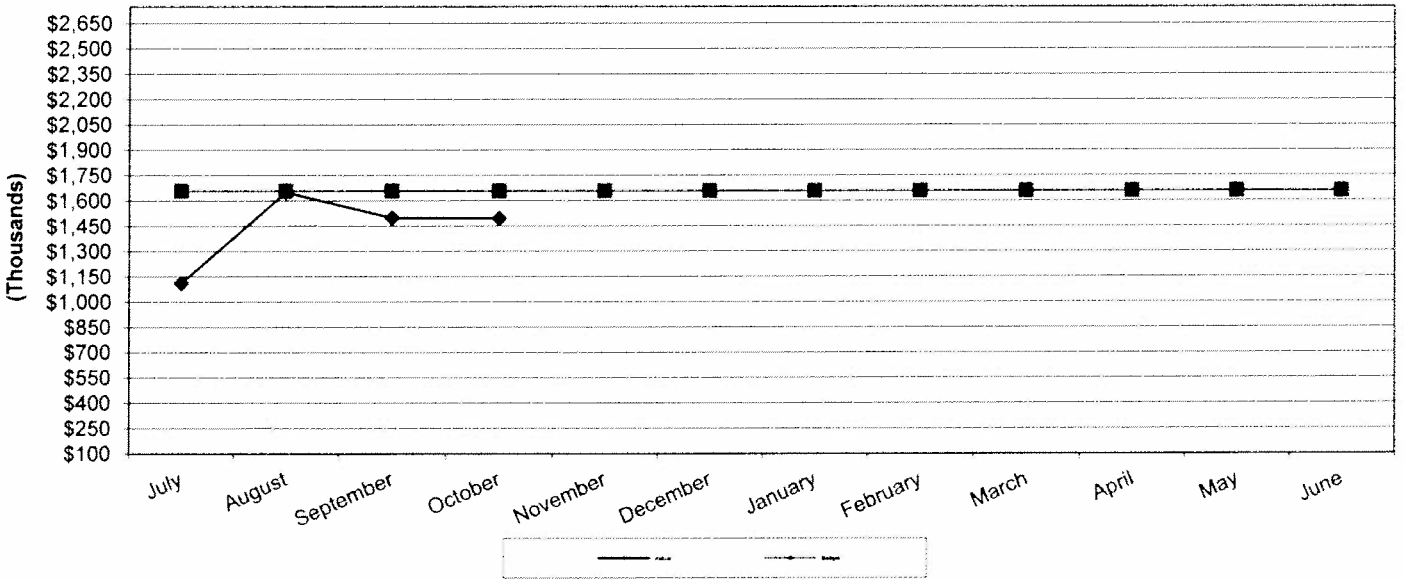
## TREND INDICATORS - RETIREMENTS

### Retirees Receiving Health Benefits

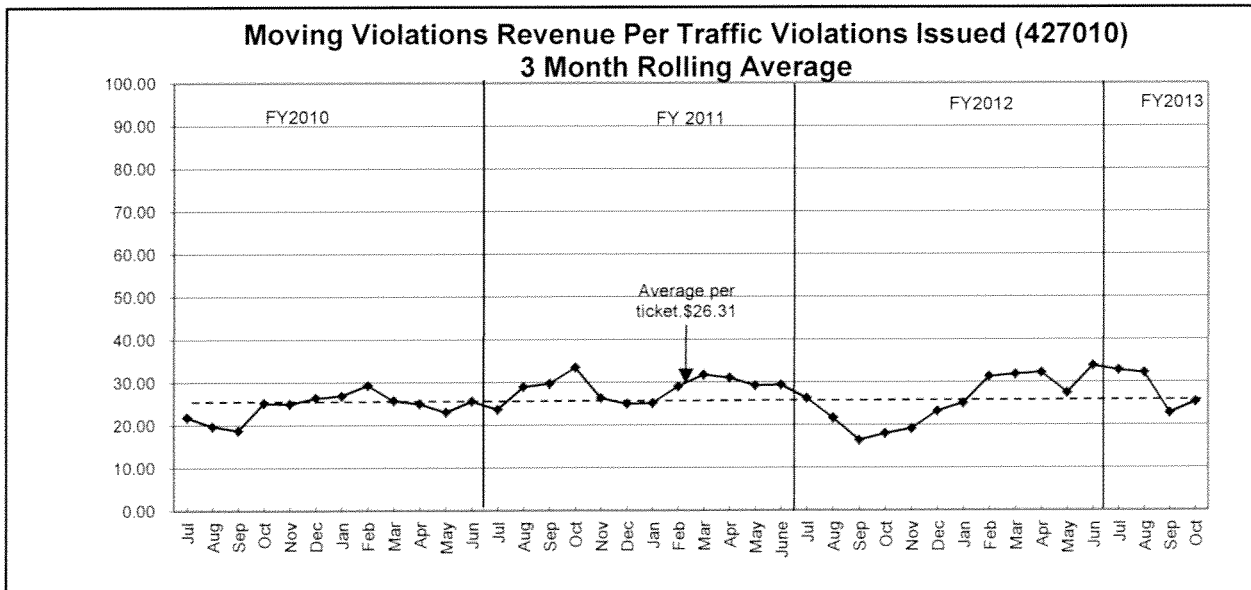
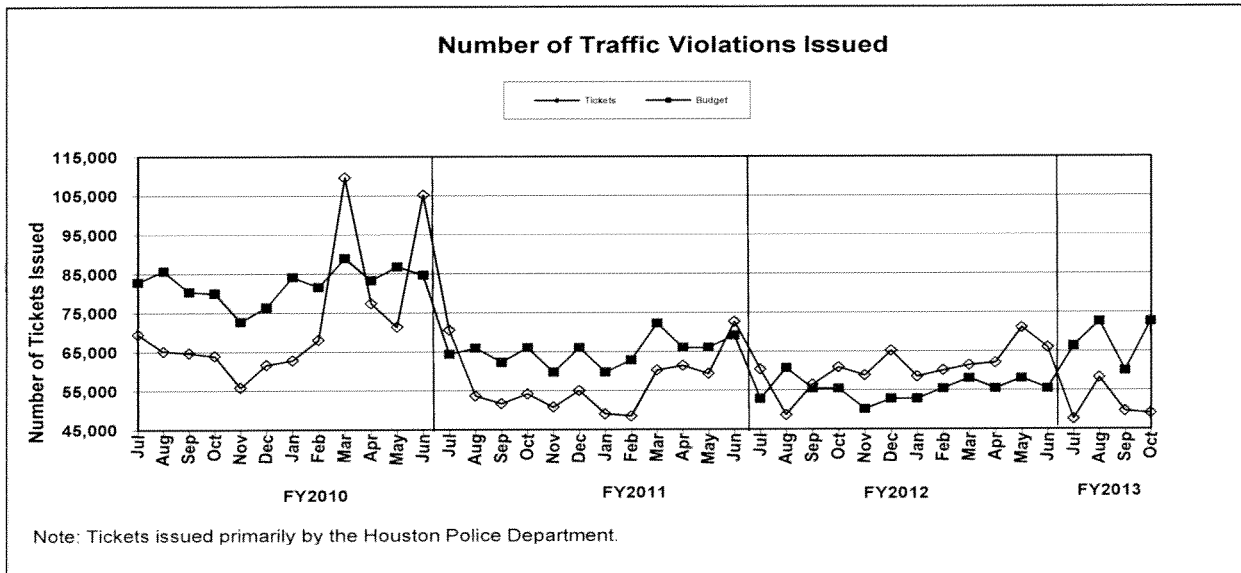
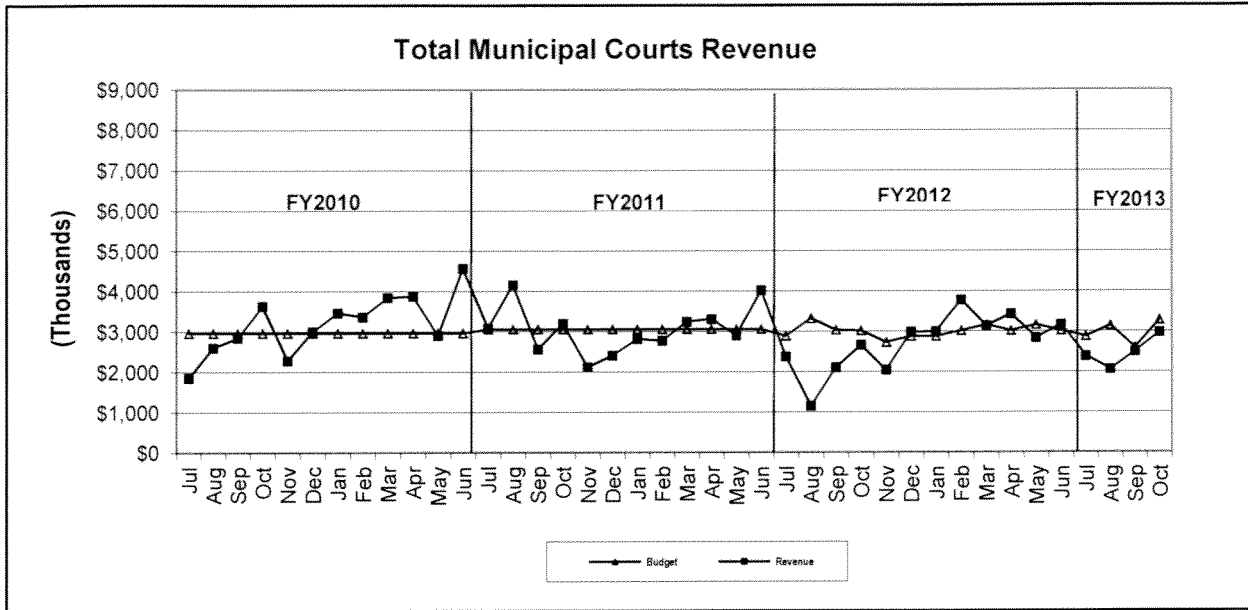


## TREND INDICATORS - PARKING MANAGEMENT

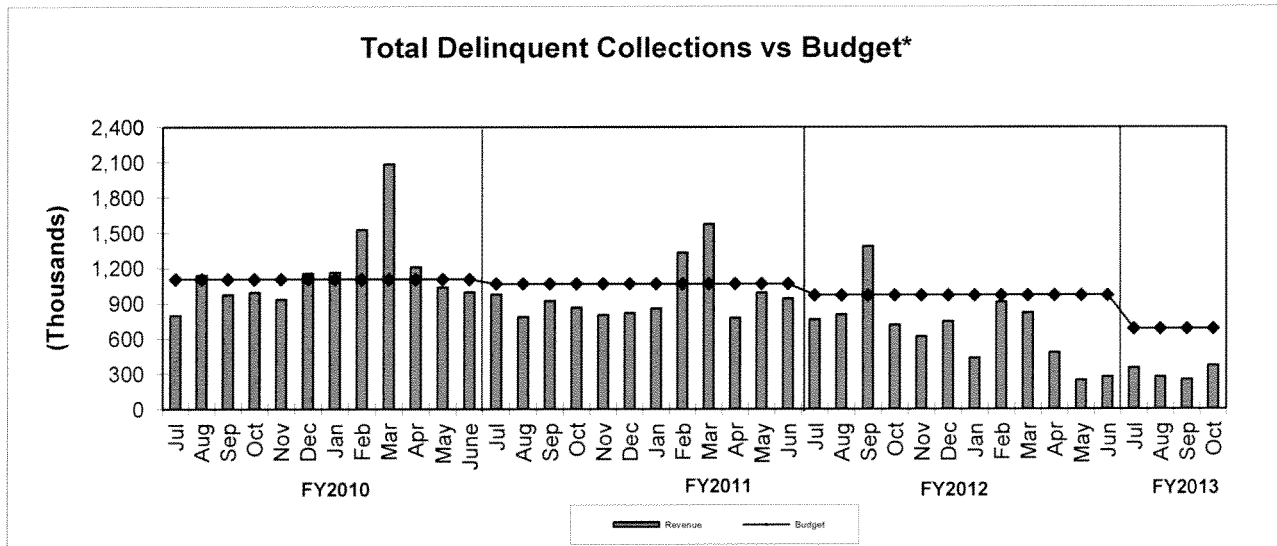
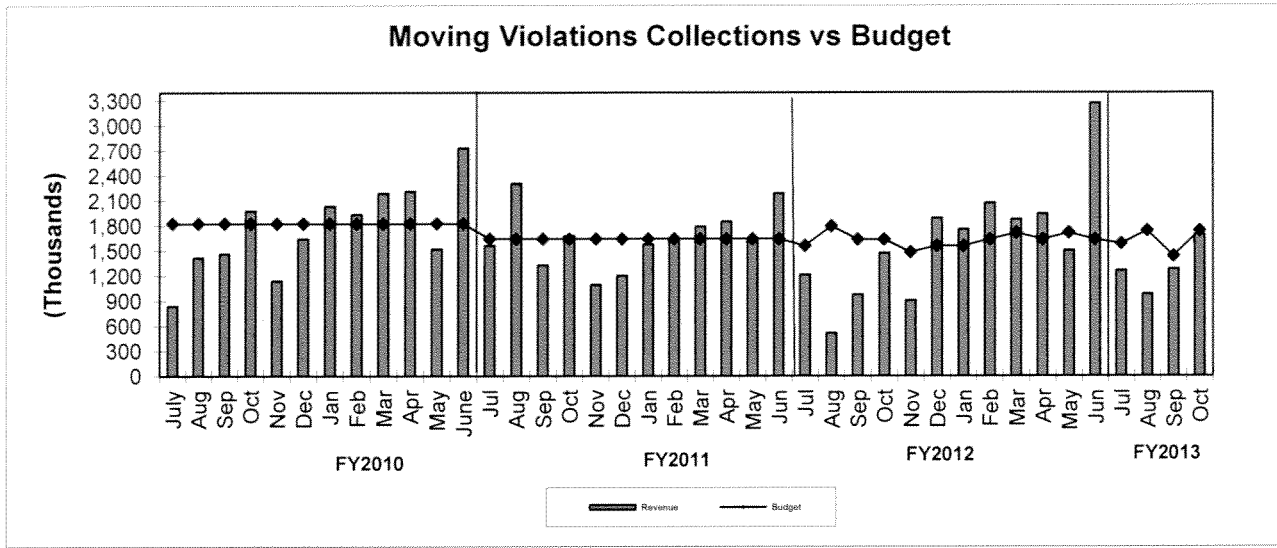
### Total Parking Management Revenue



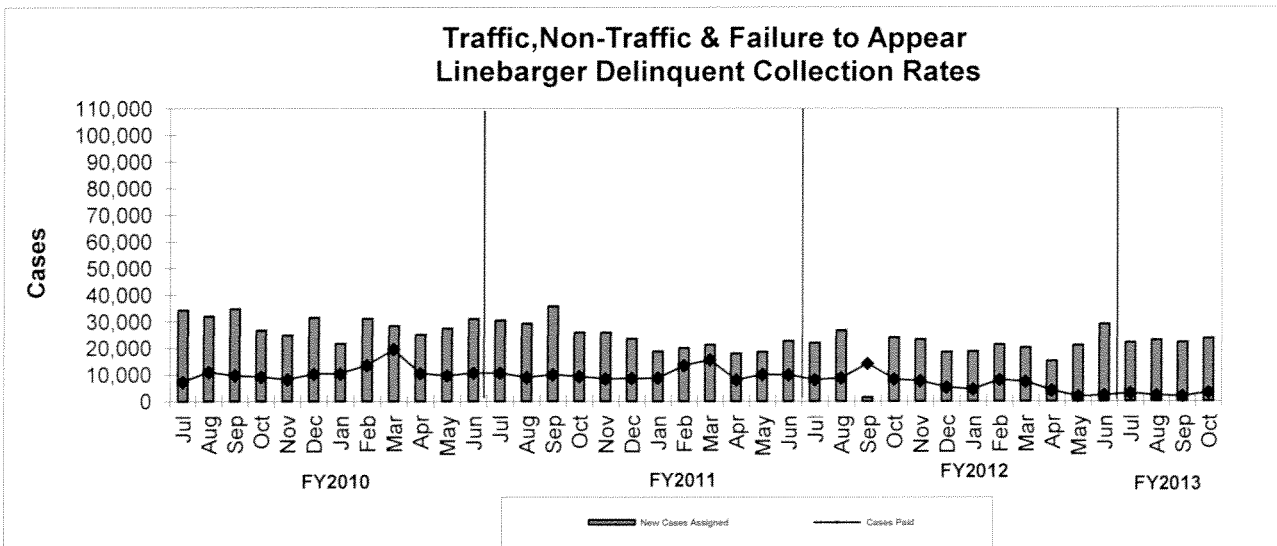
# TREND INDICATORS - MUNICIPAL COURTS



## TREND INDICATORS - MUNICIPAL COURTS



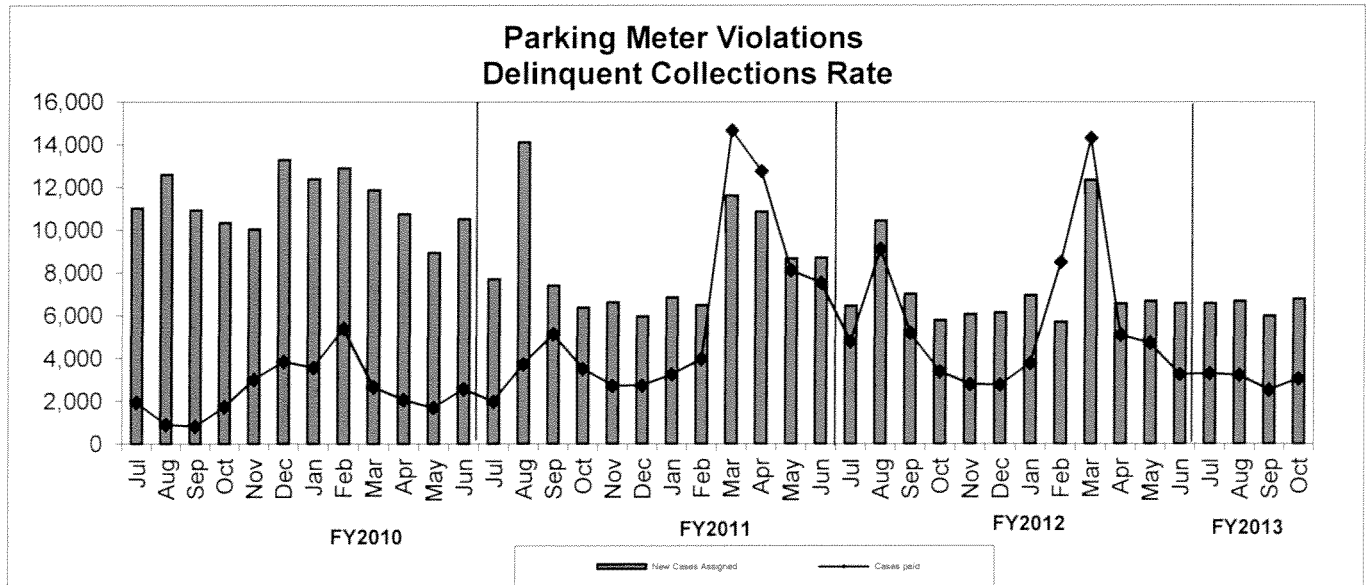
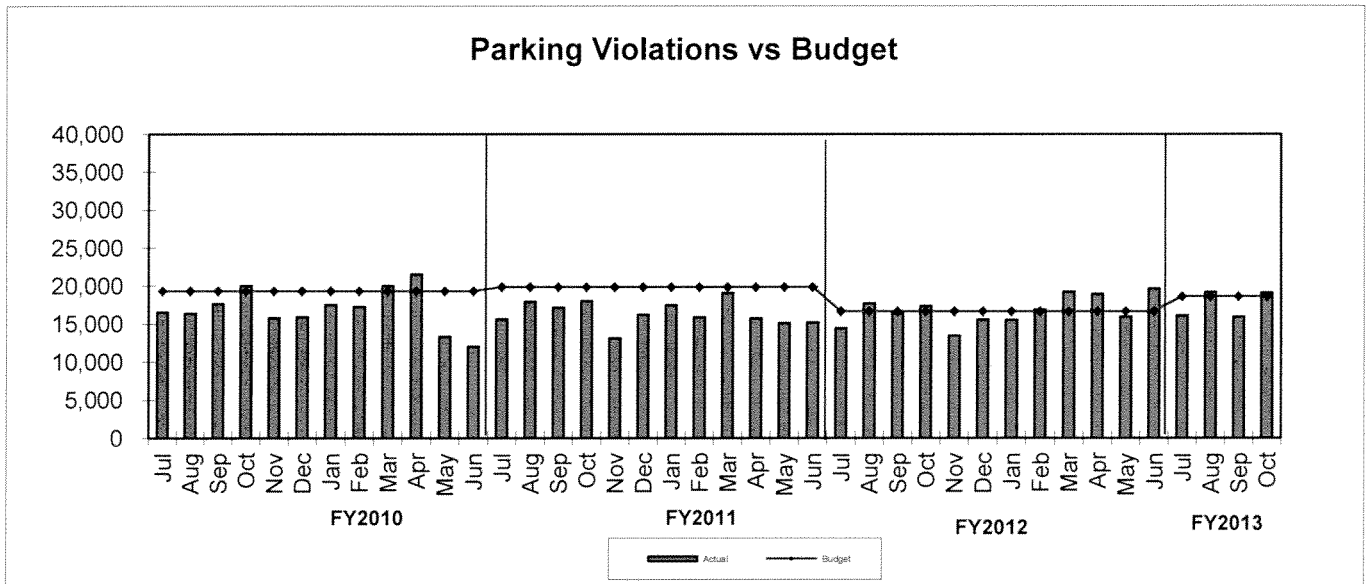
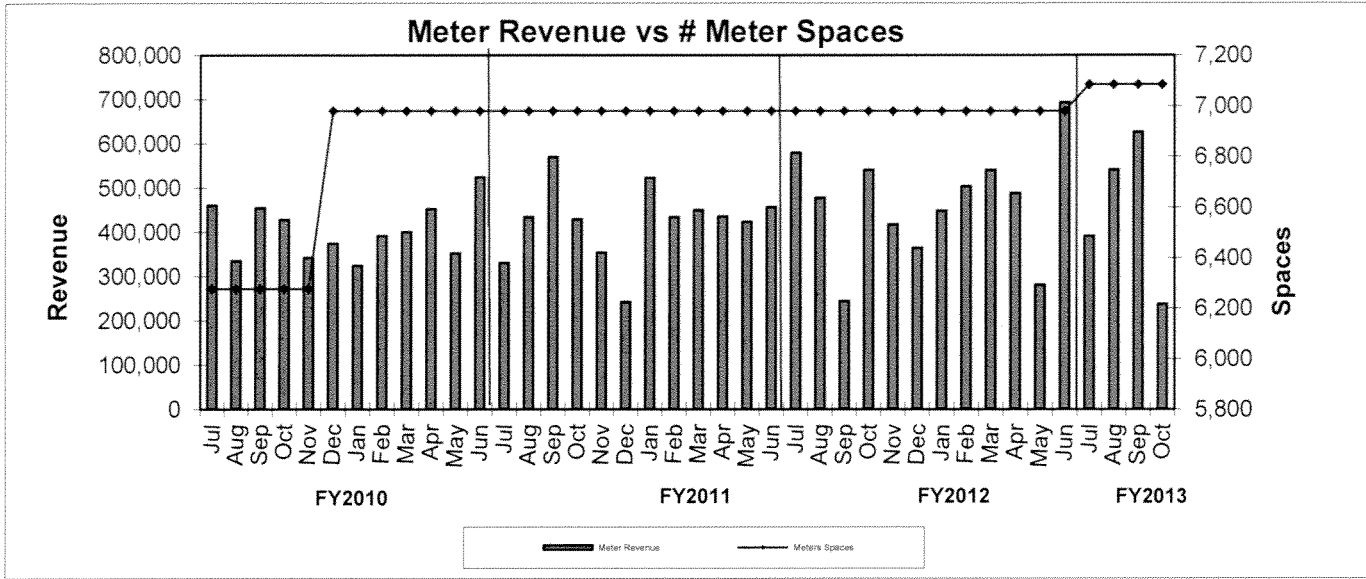
\*Net of fees and expenses paid to Lineberger



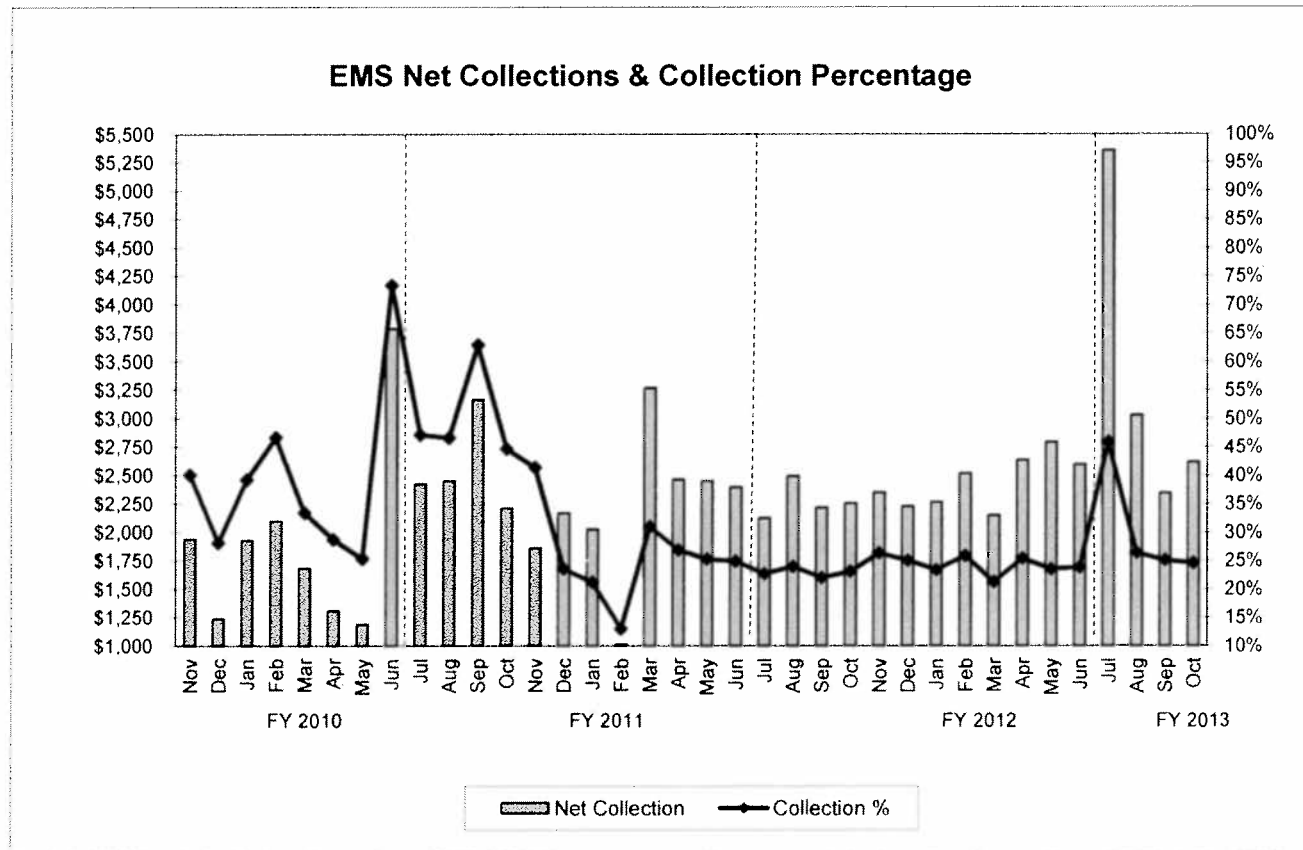
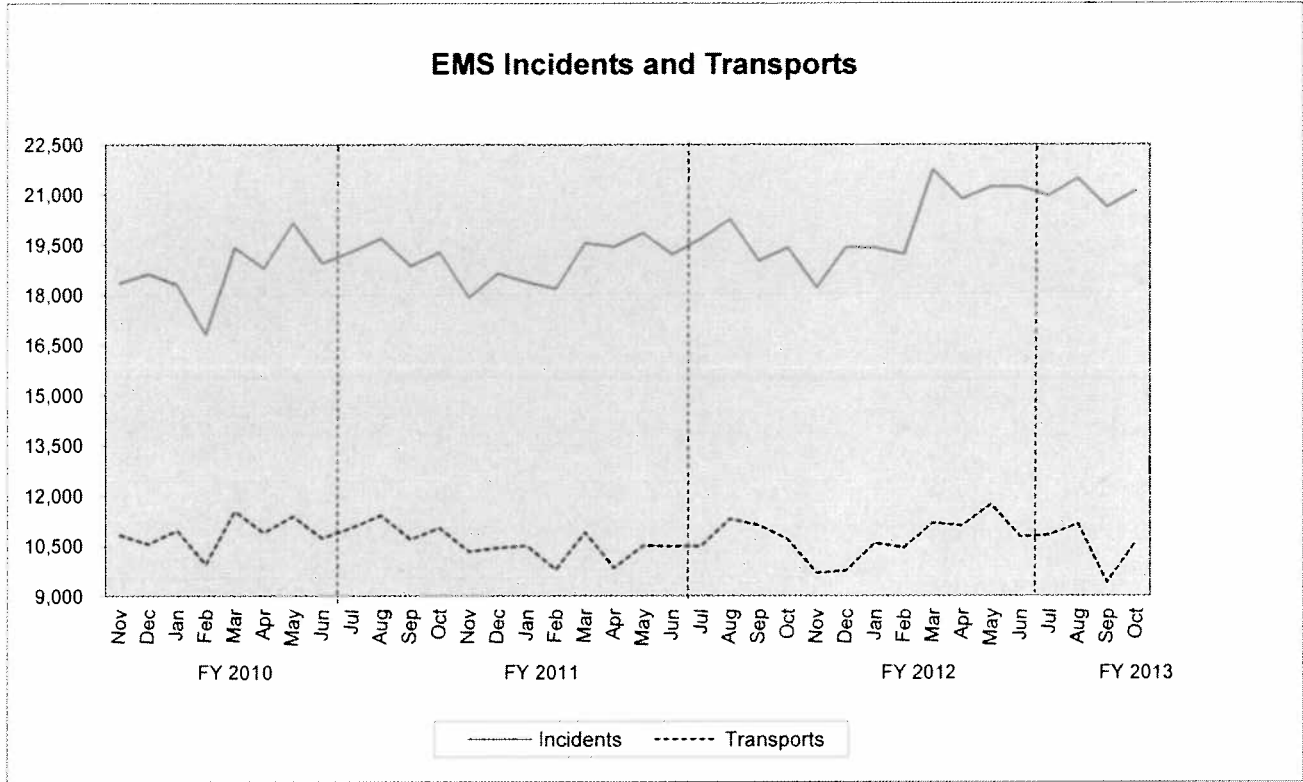
\*Excludes Delinquent Parking Collections



# TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS

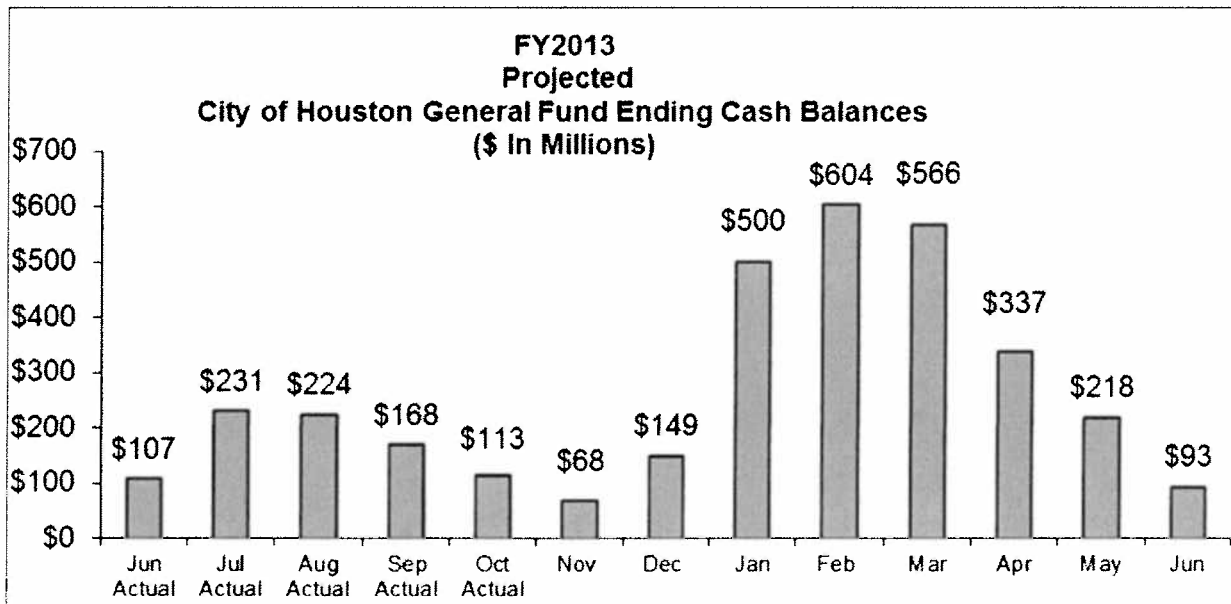
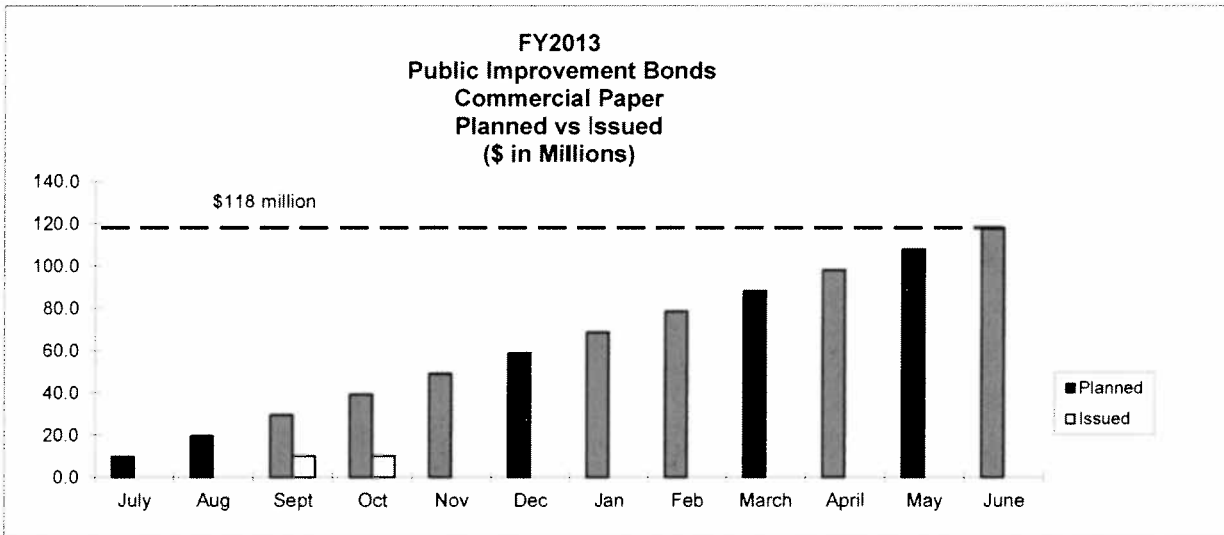
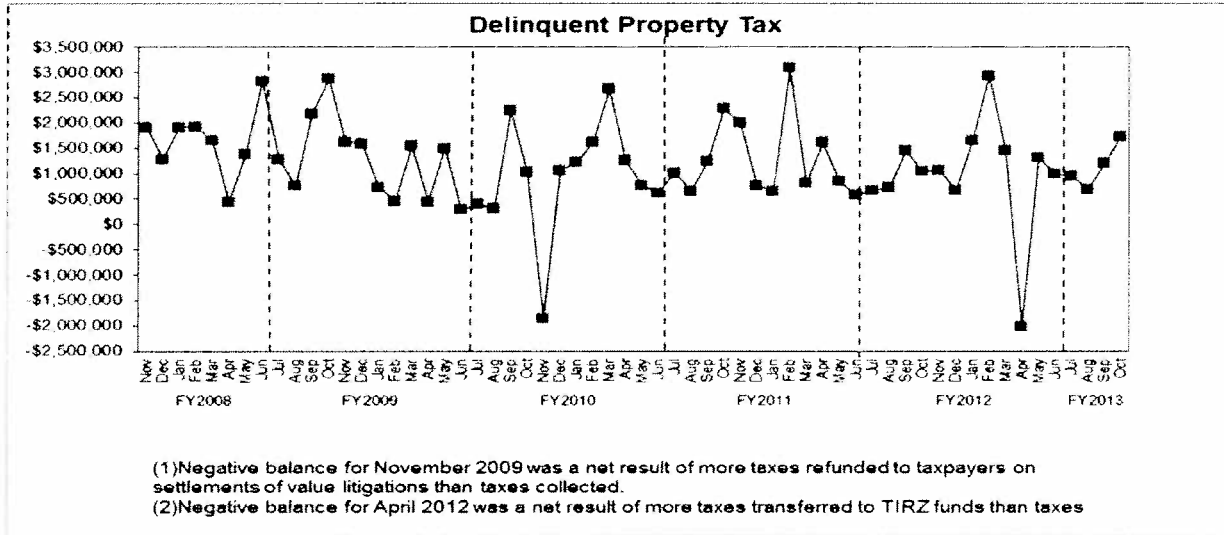


## TREND INDICATORS - AMBULANCE SERVICES

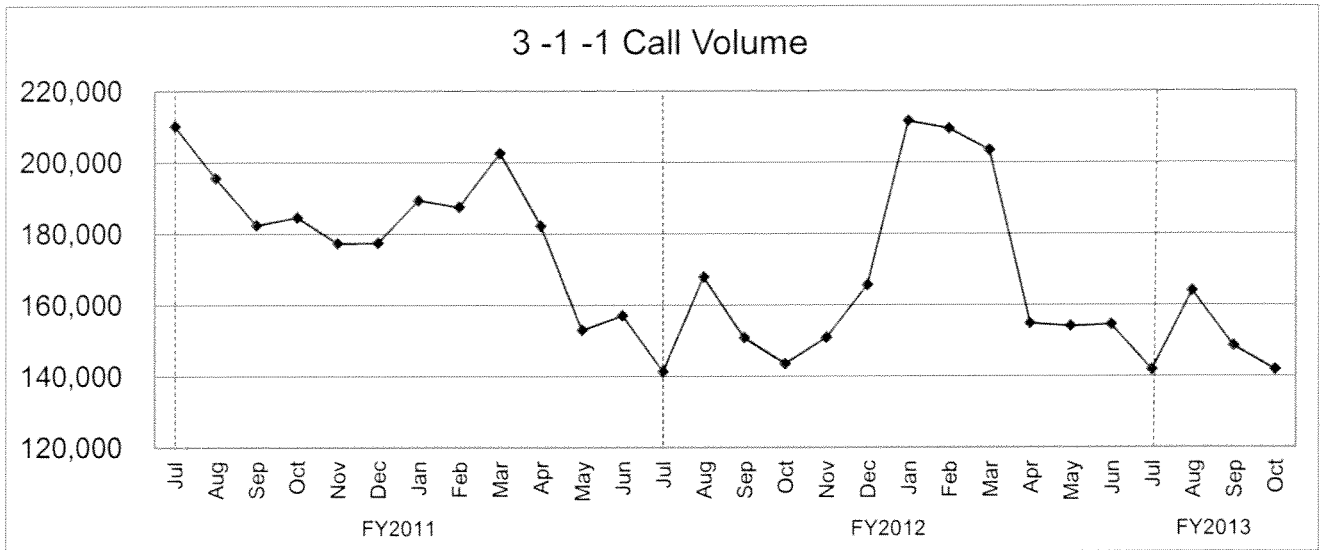


\* Reprocessing of denied Traditional Medicaid claims (due to removal of mileage fee) for periods December 2010 through May 2012; claims paid in July 2012 approximately \$2.33M

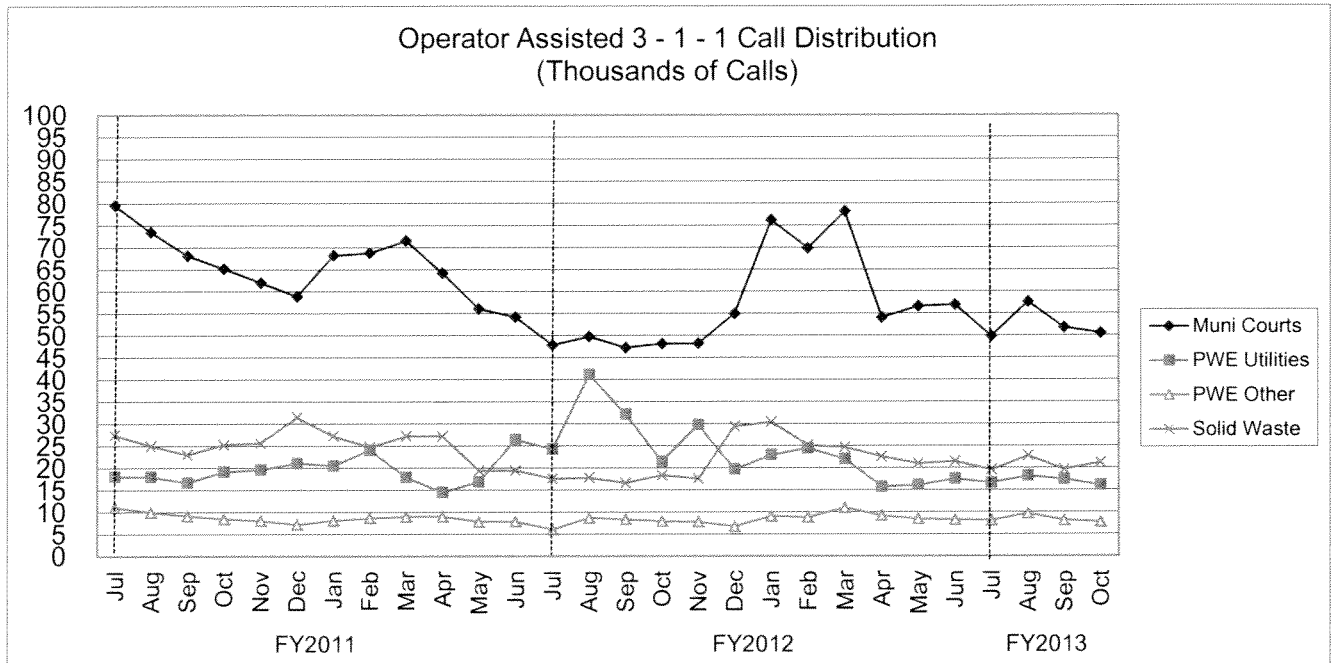
## TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.