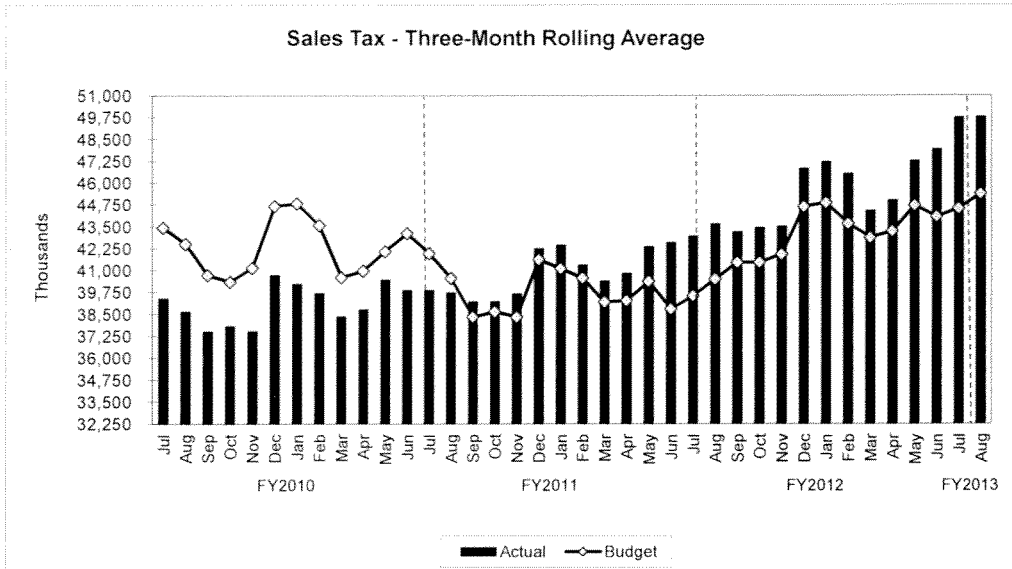
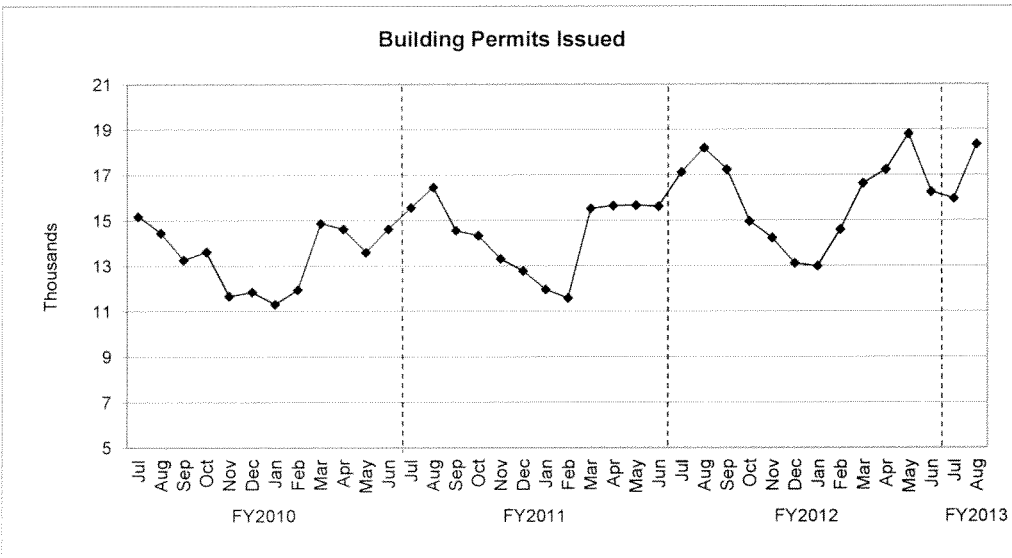


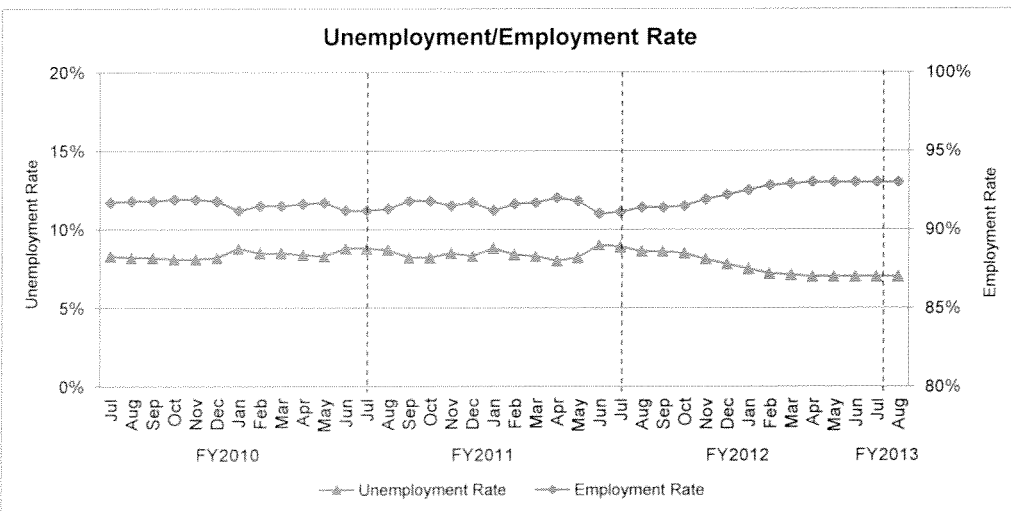
TREND INDICATORS - LOCAL ECONOMY



Source: Office of State Comptroller

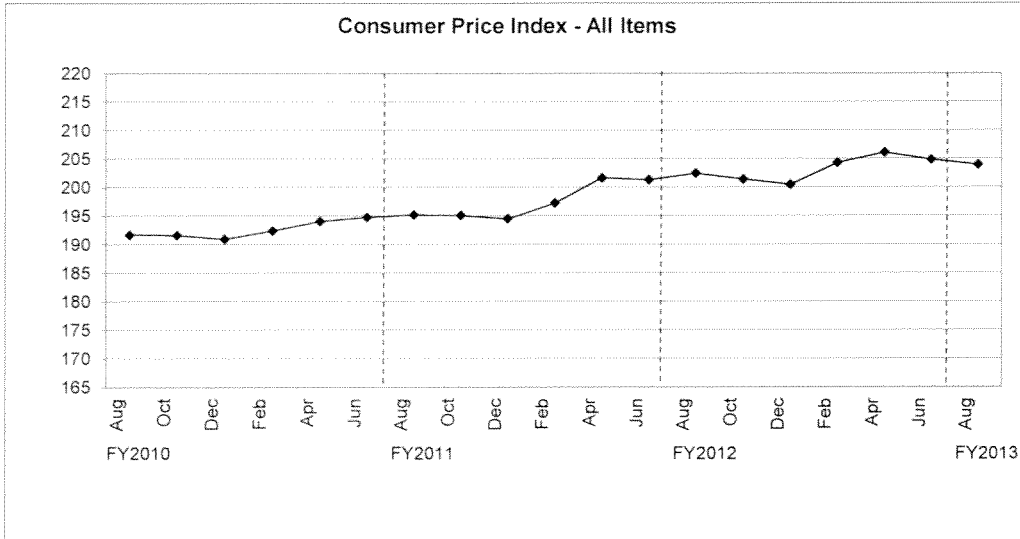


Source: City of Houston Planning and Development Department

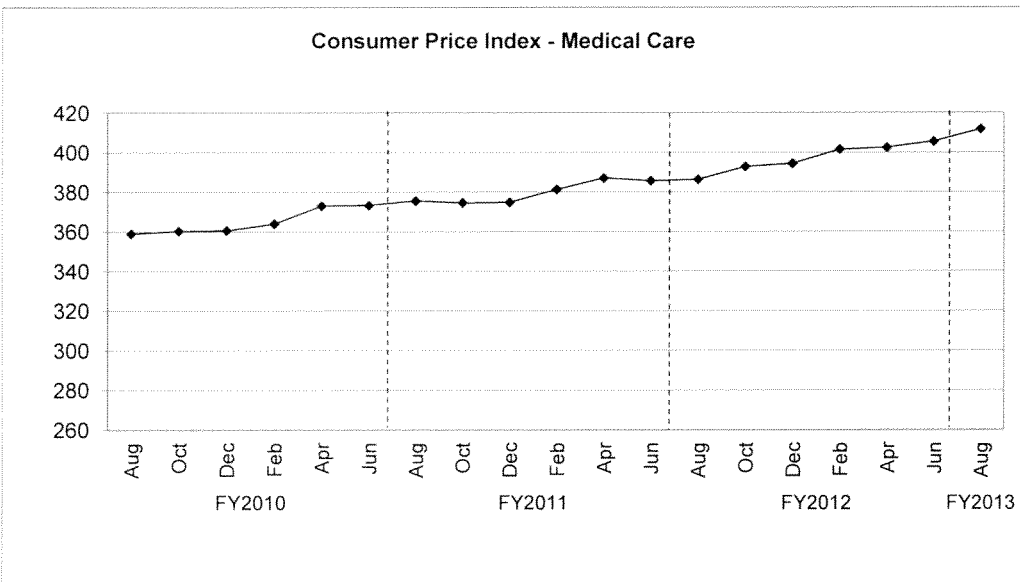


Source: Labor Market & Career Information, Texas Workforce Commission; Houston-Sugar Land-Baytown(MSA)

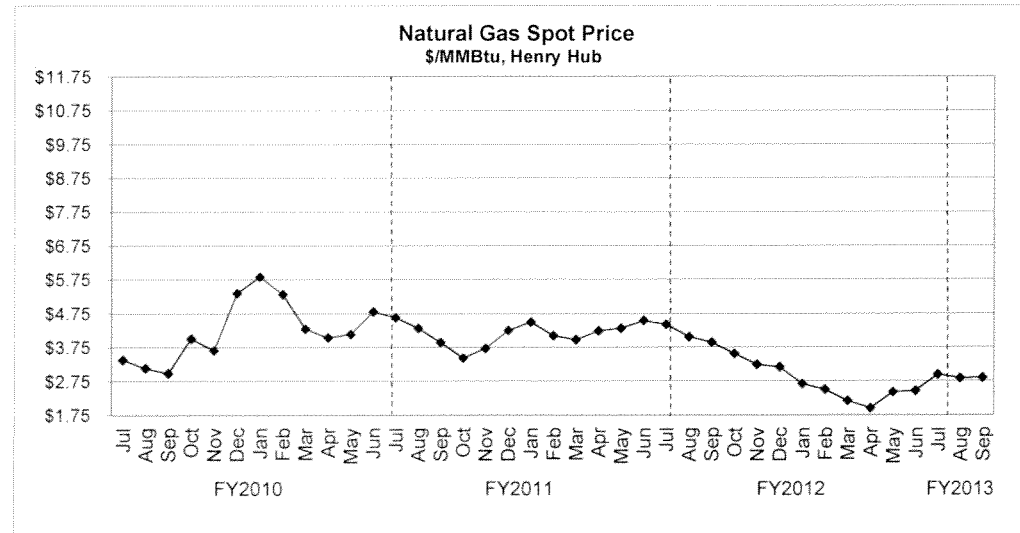
TREND INDICATORS - LOCAL ECONOMY



Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX

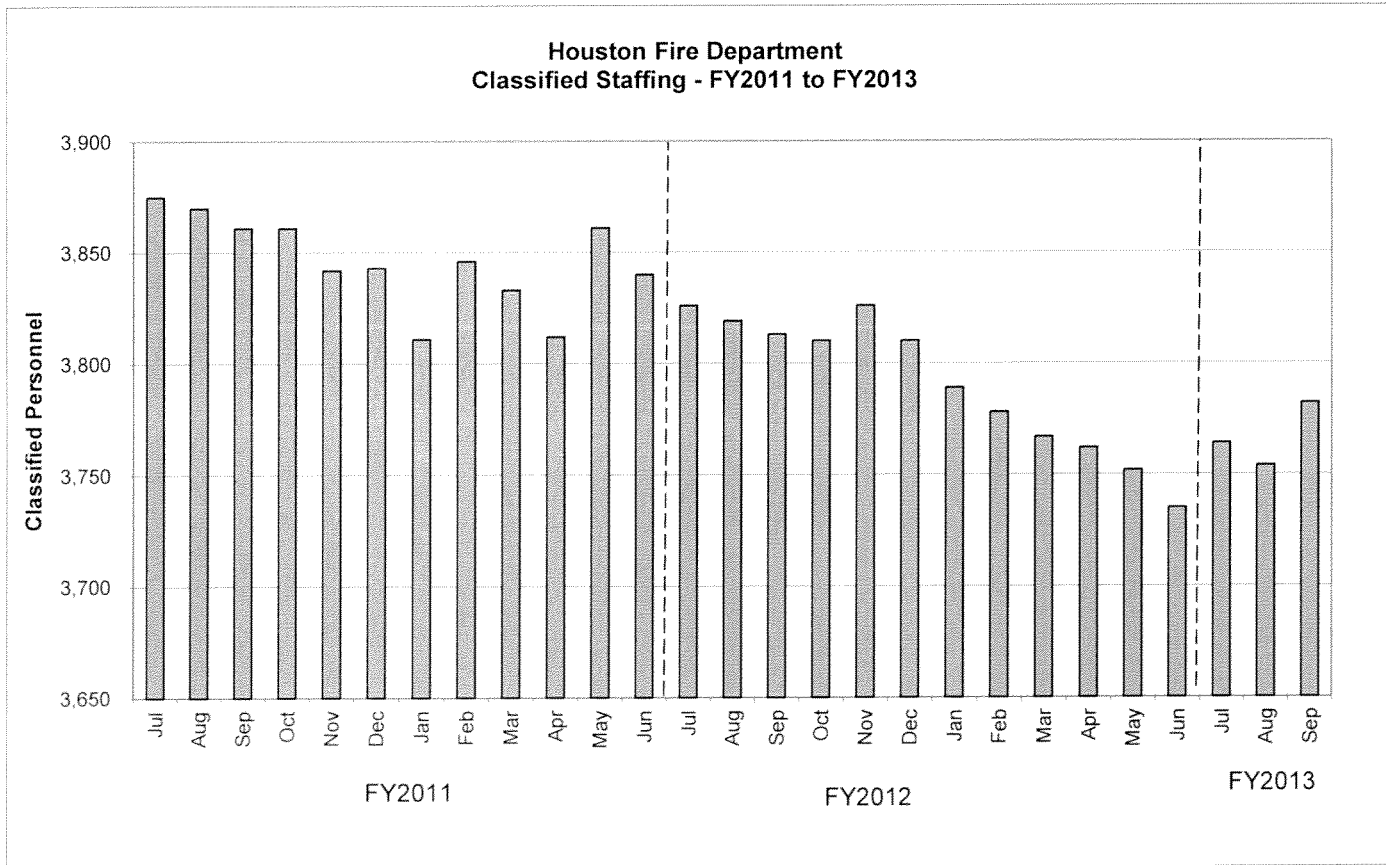
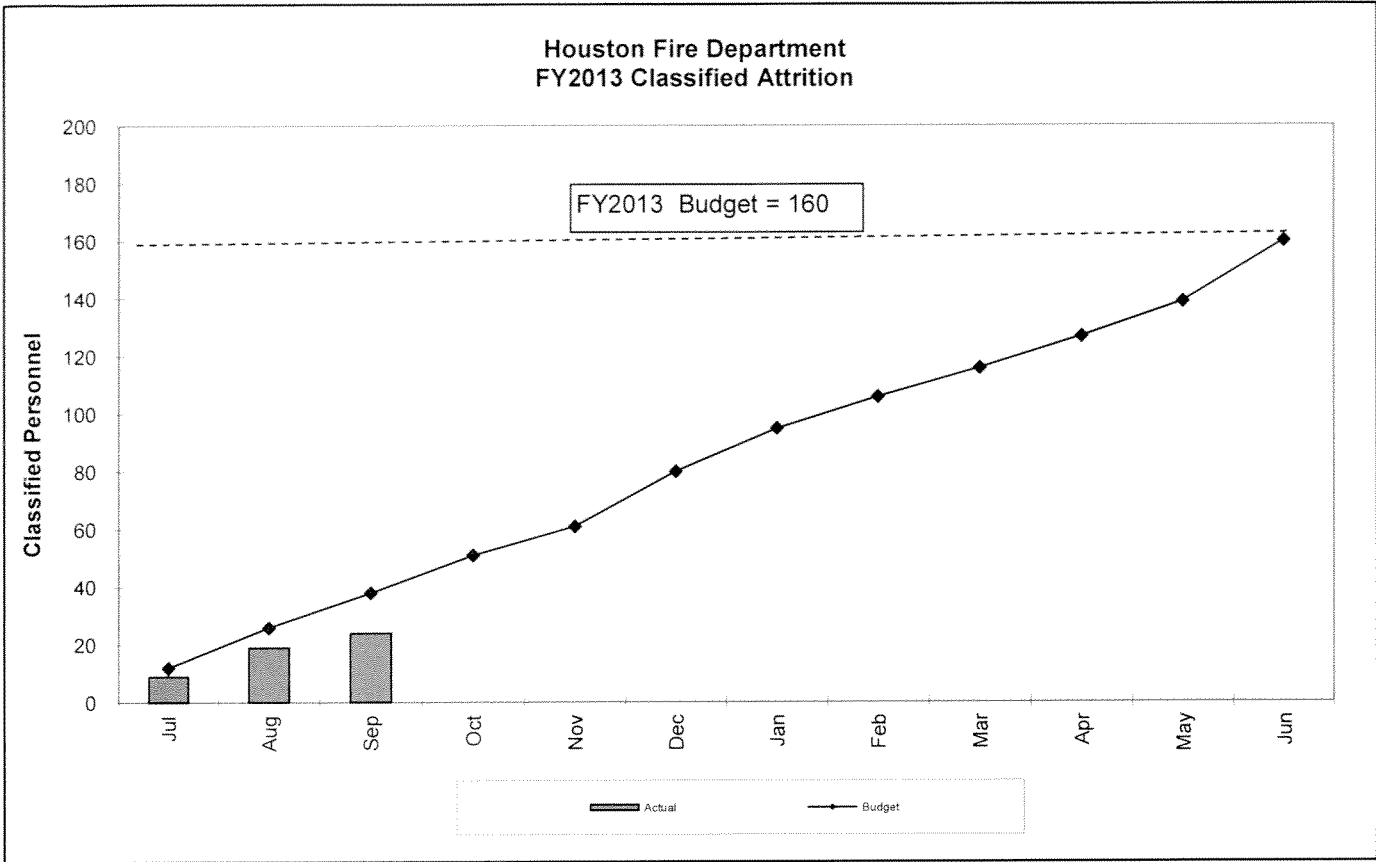


Source: Bureau of Labor Statistics - Houston, Galveston, Brazoria TX



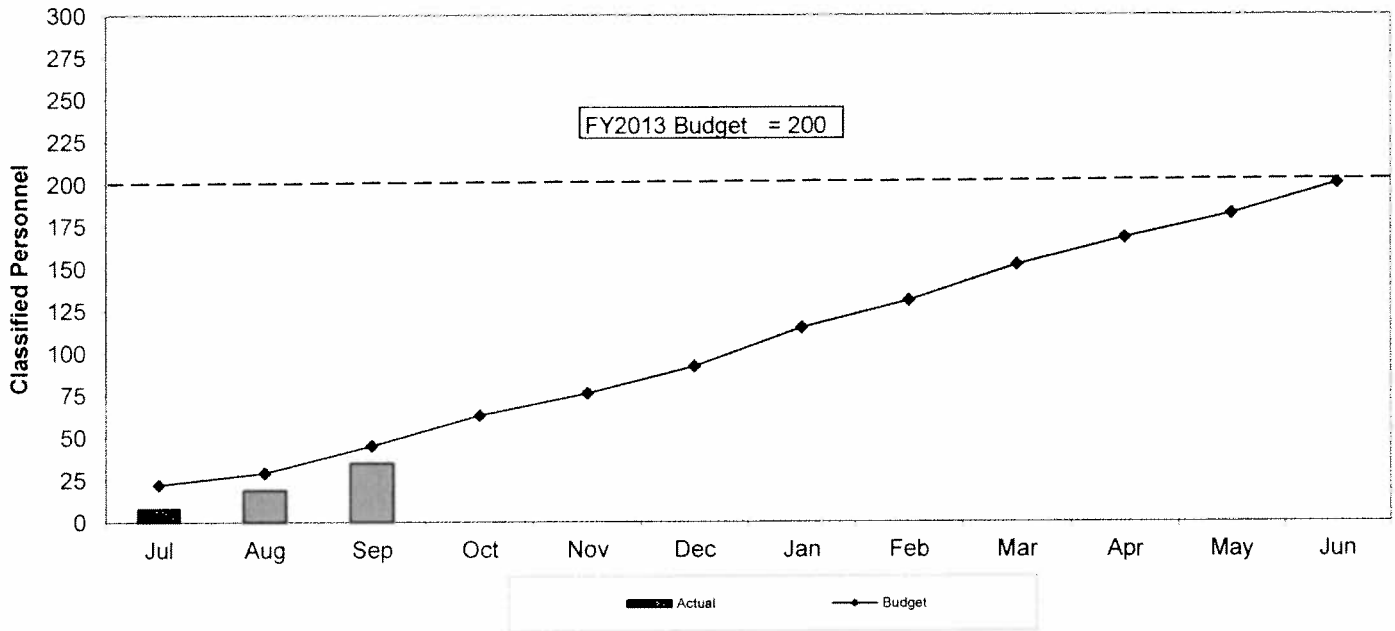
Source: Energy Information Administration/Natural Gas Monthly

TREND INDICATORS - HOUSTON FIRE DEPARTMENT

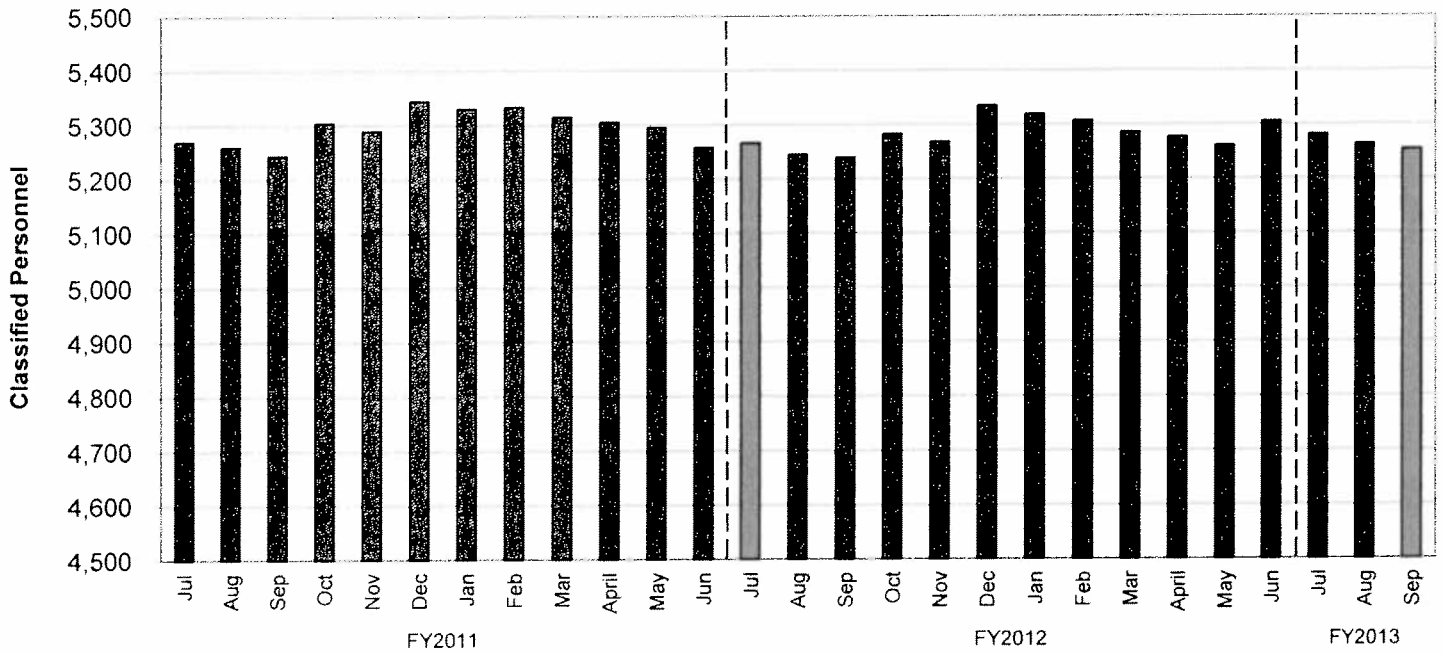


TREND INDICATORS - HOUSTON POLICE DEPARTMENT

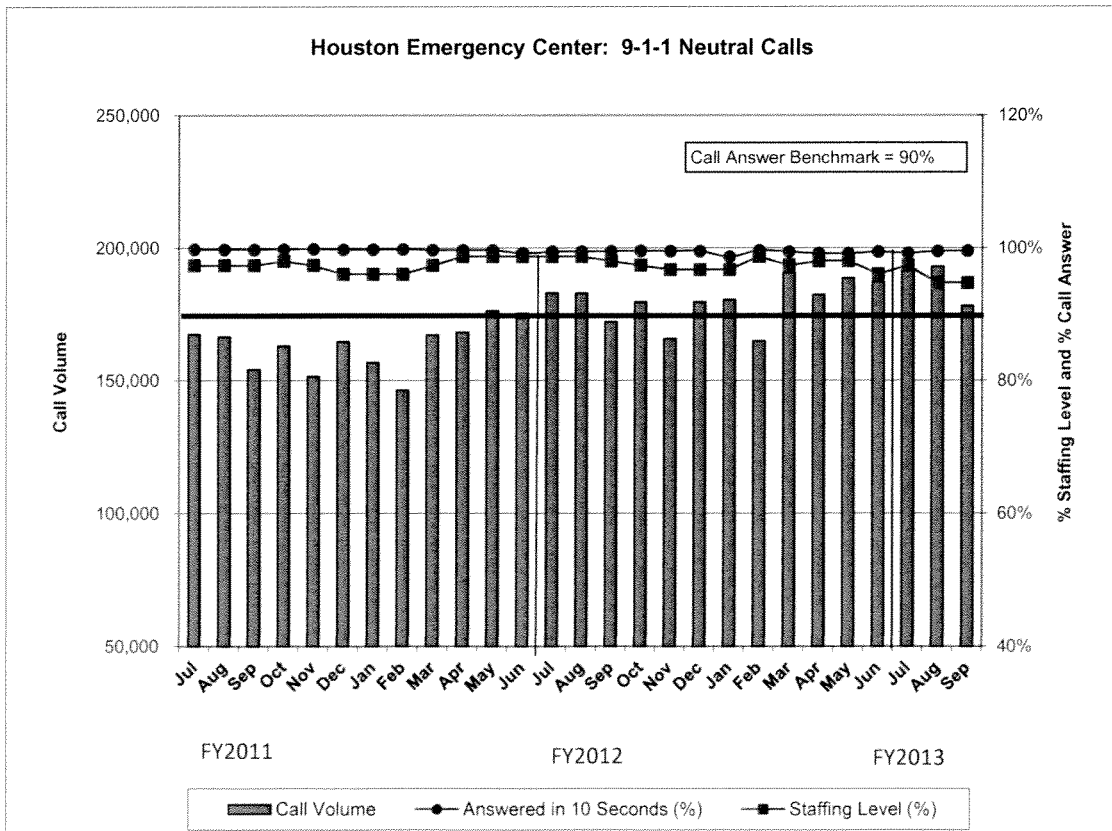
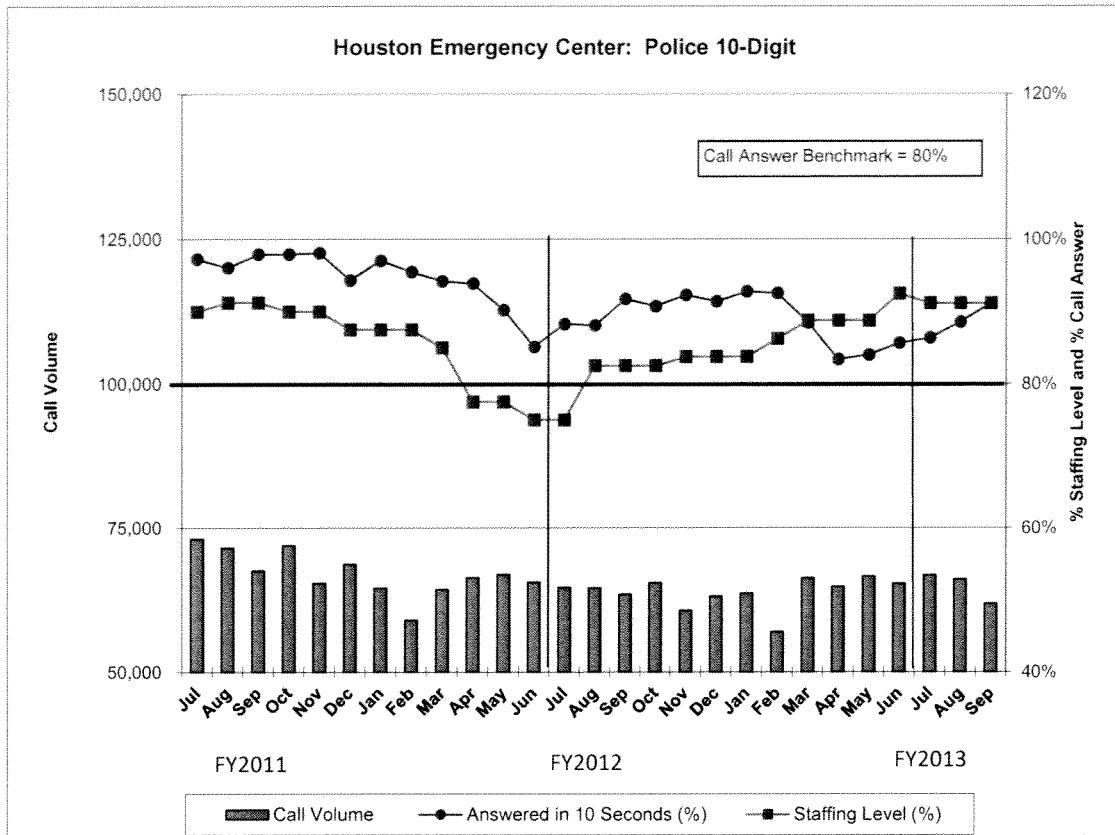
Houston Police Department FY2013 Classified Attrition



Houston Police Department Classified Staffing - FY2011 to FY2013

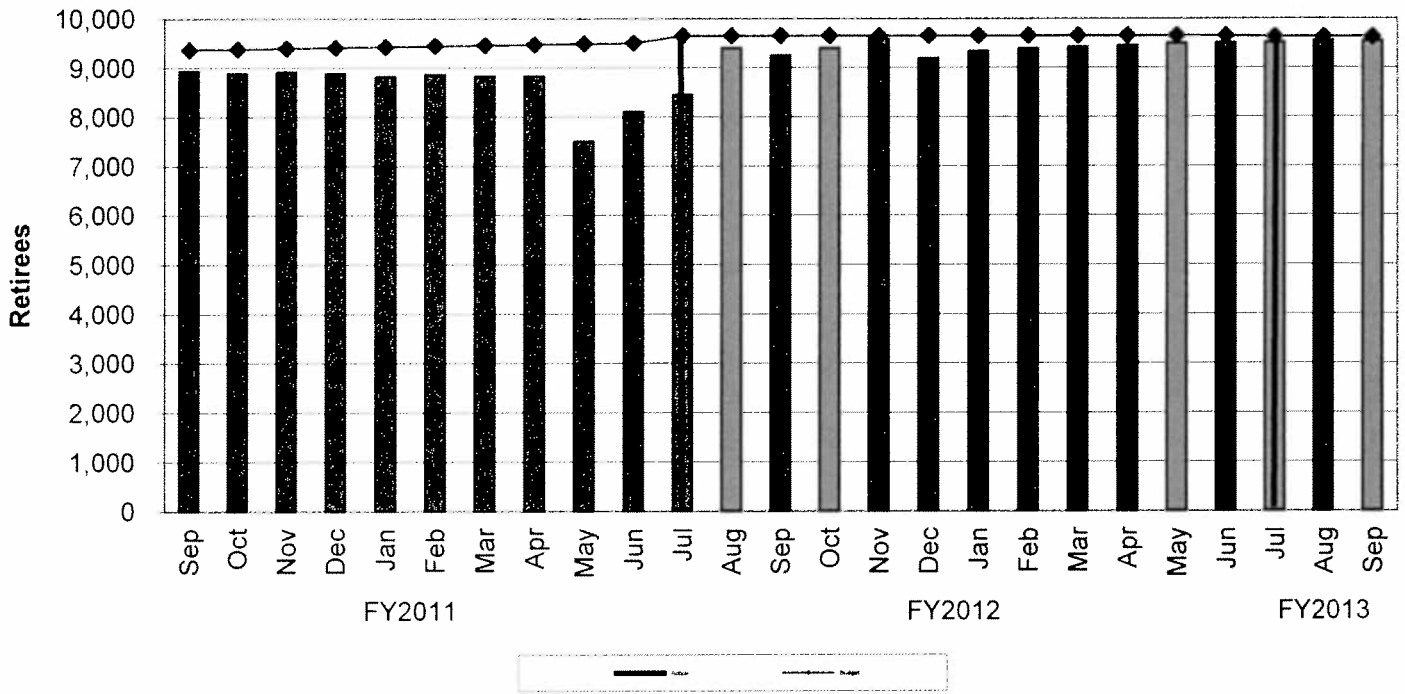


TREND INDICATORS - HOUSTON EMERGENCY CENTER



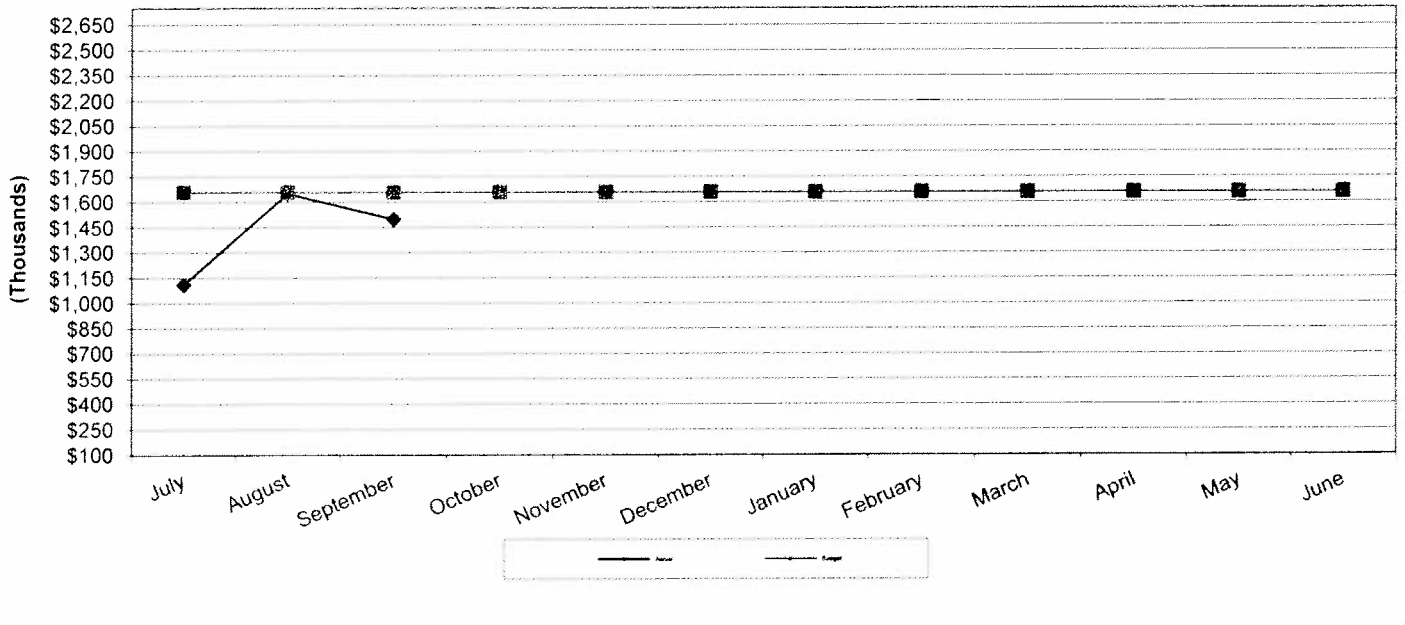
TREND INDICATORS - RETIREMENTS

Retirees Receiving Health Benefits

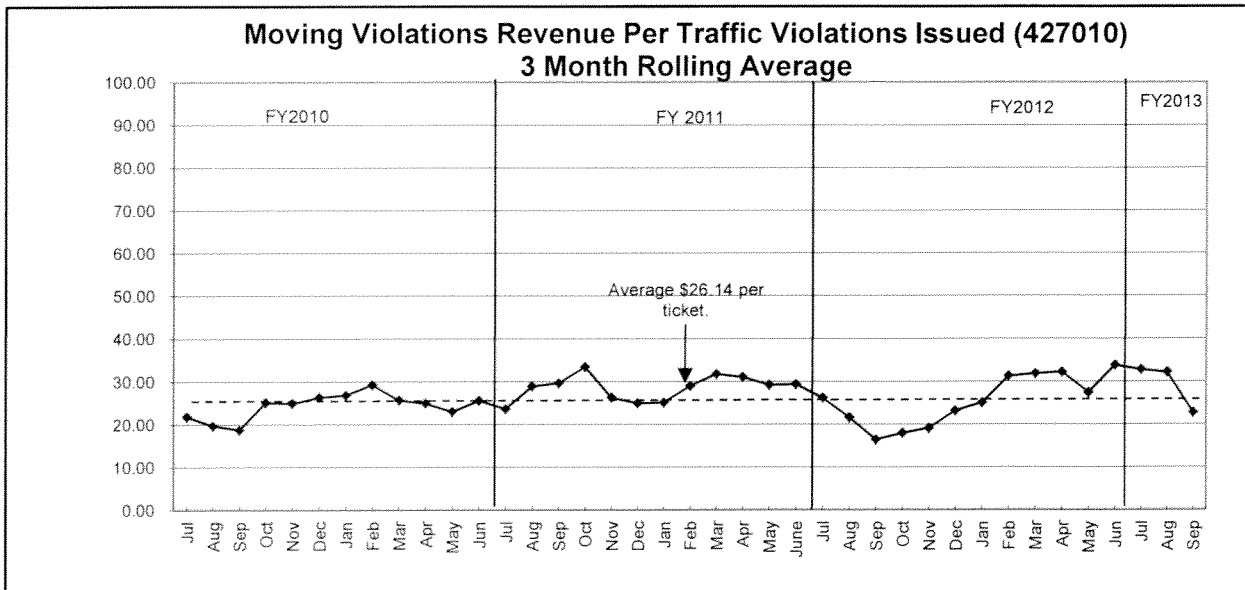
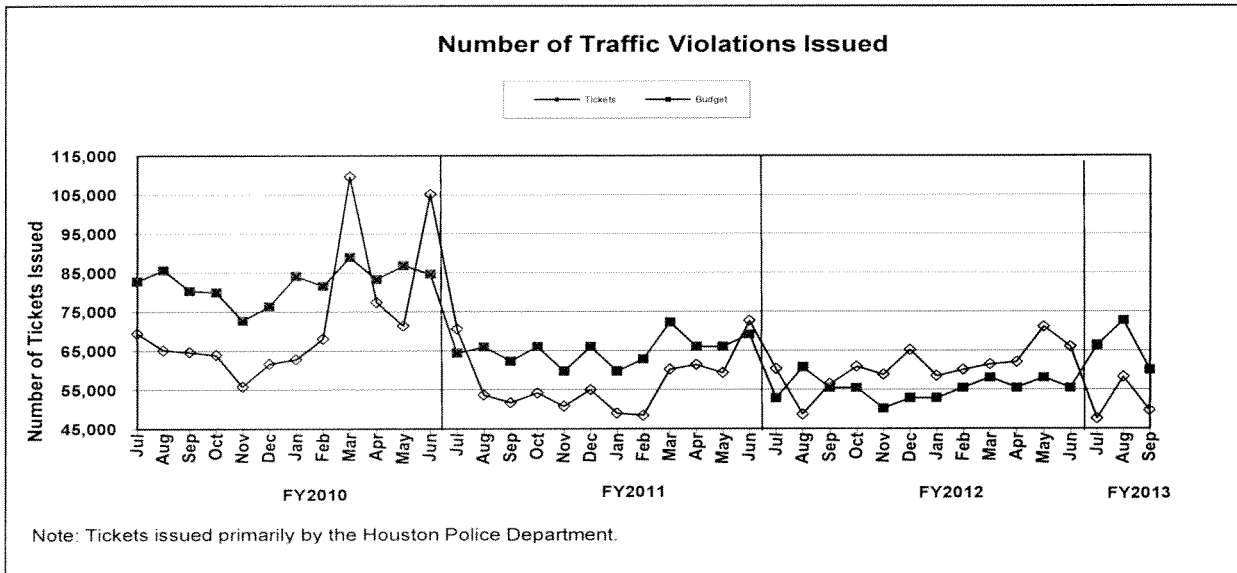
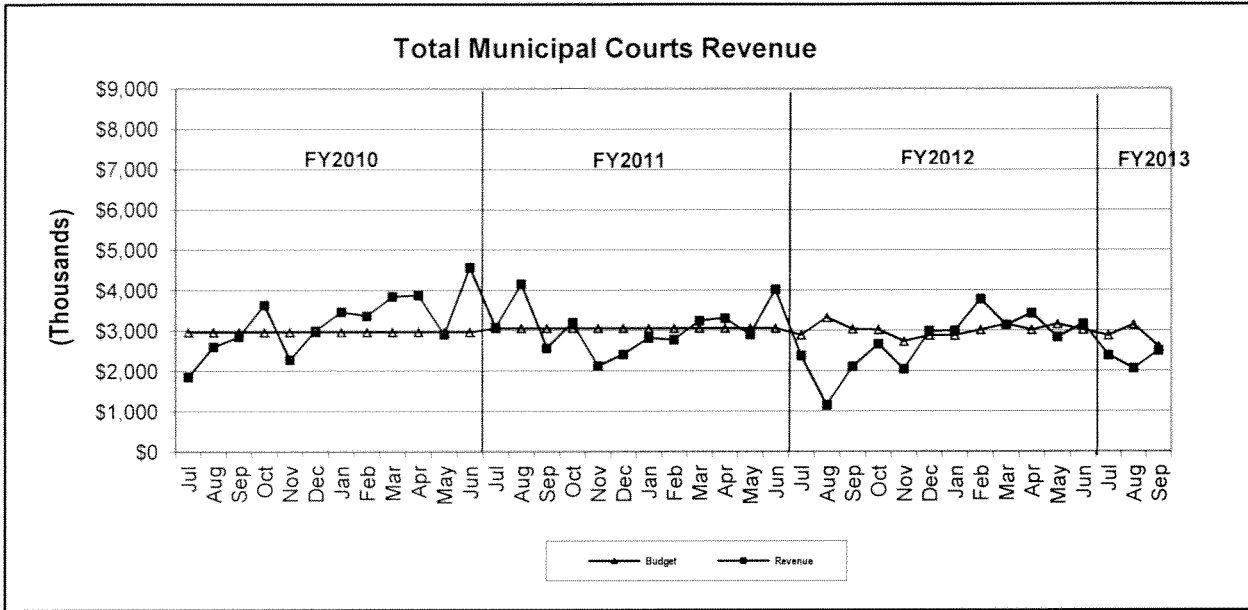


TREND INDICATORS - PARKING MANAGEMENT

Total Parking Management Revenue

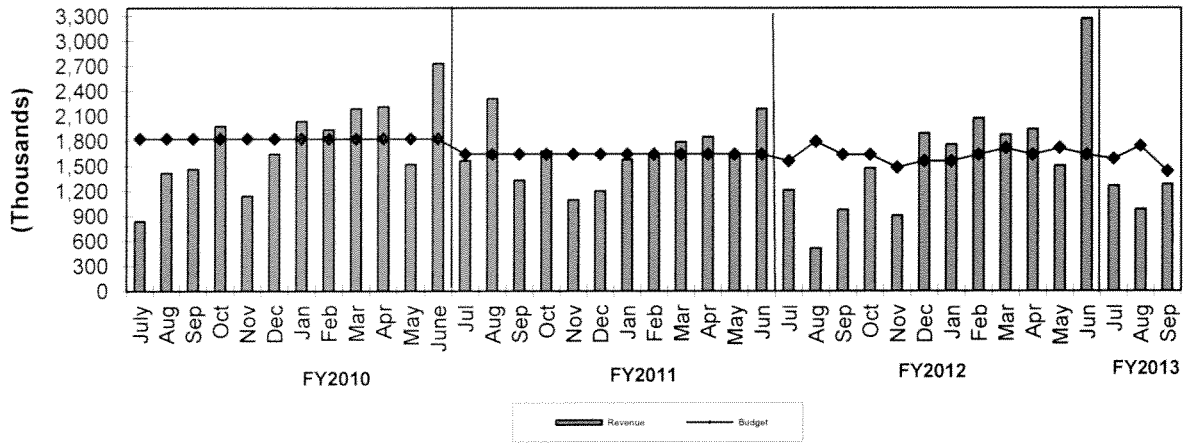


TREND INDICATORS - MUNICIPAL COURTS

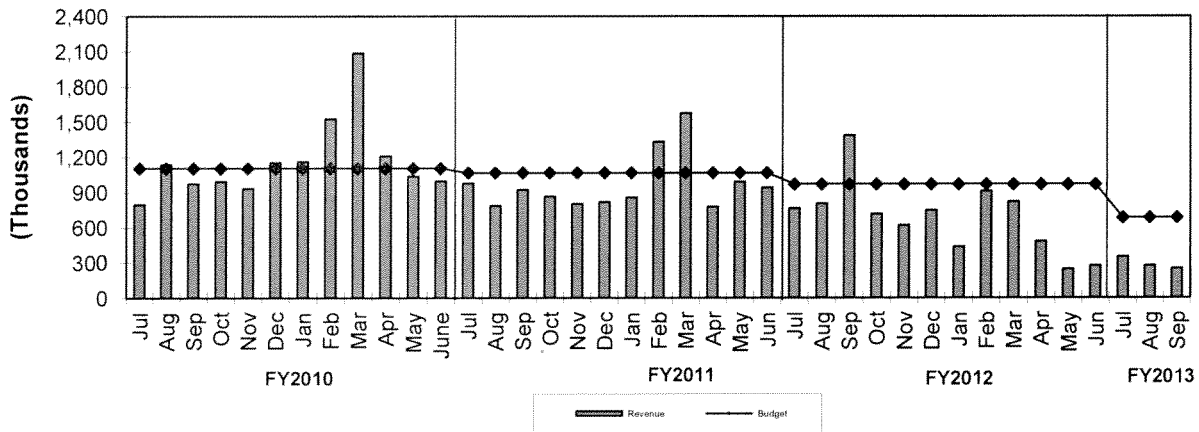


TREND INDICATORS - MUNICIPAL COURTS

Moving Violations Collections vs Budget

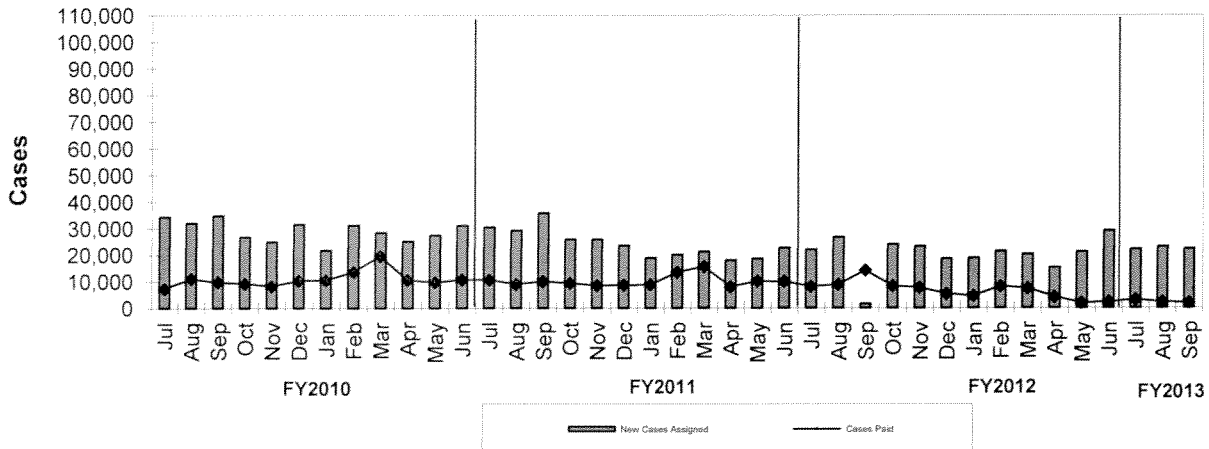


Total Delinquent Collections vs Budget*



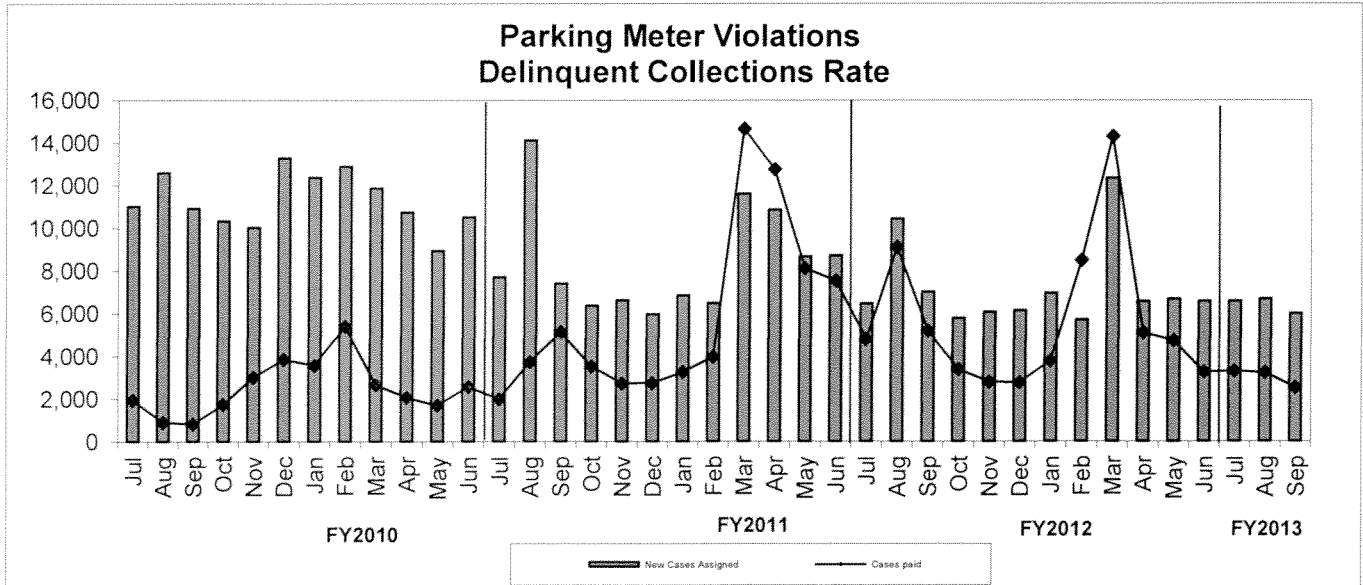
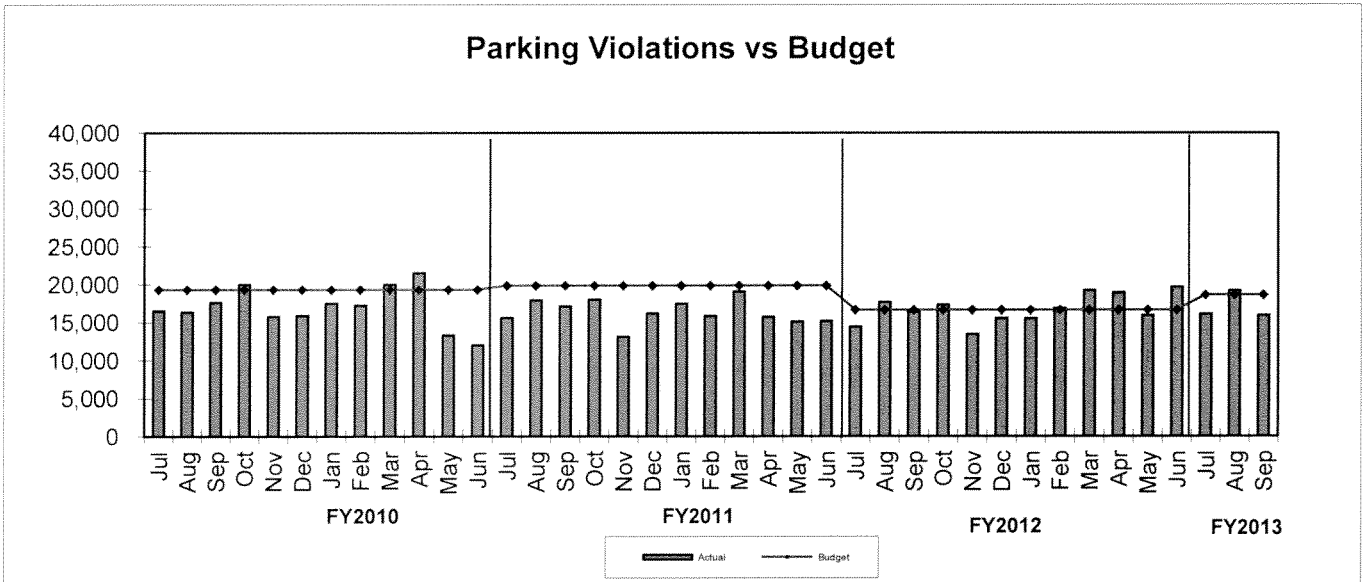
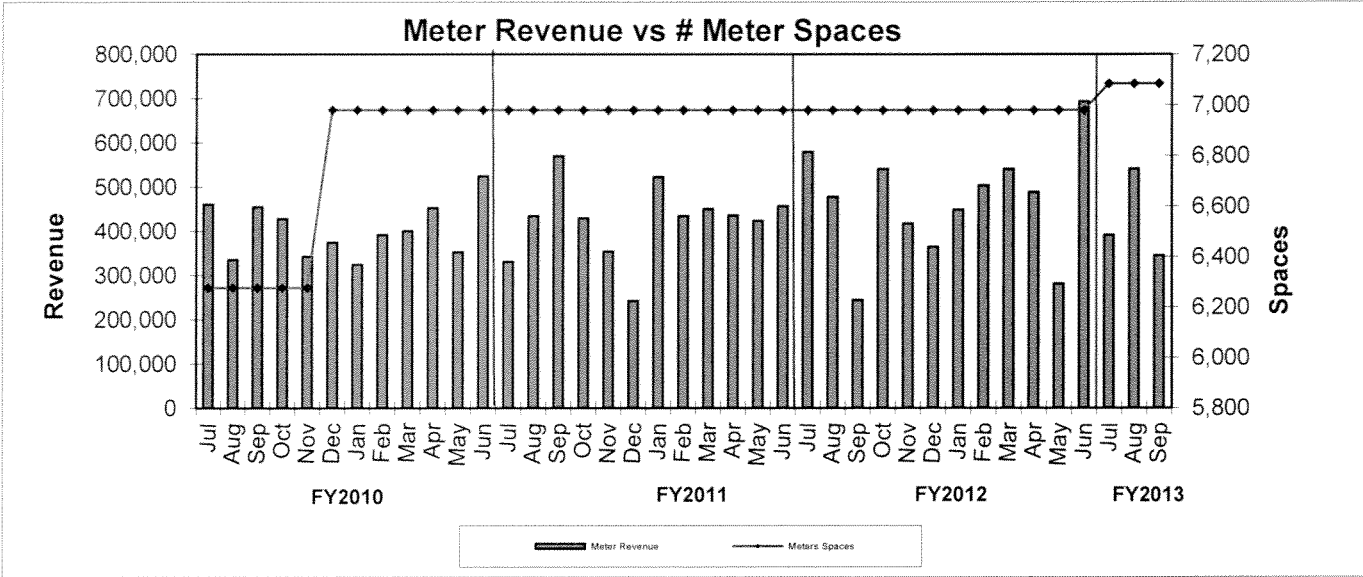
*Net of fees and expenses paid to Linebarger

Traffic, Non-Traffic & Failure to Appear Linebarger Delinquent Collection Rates

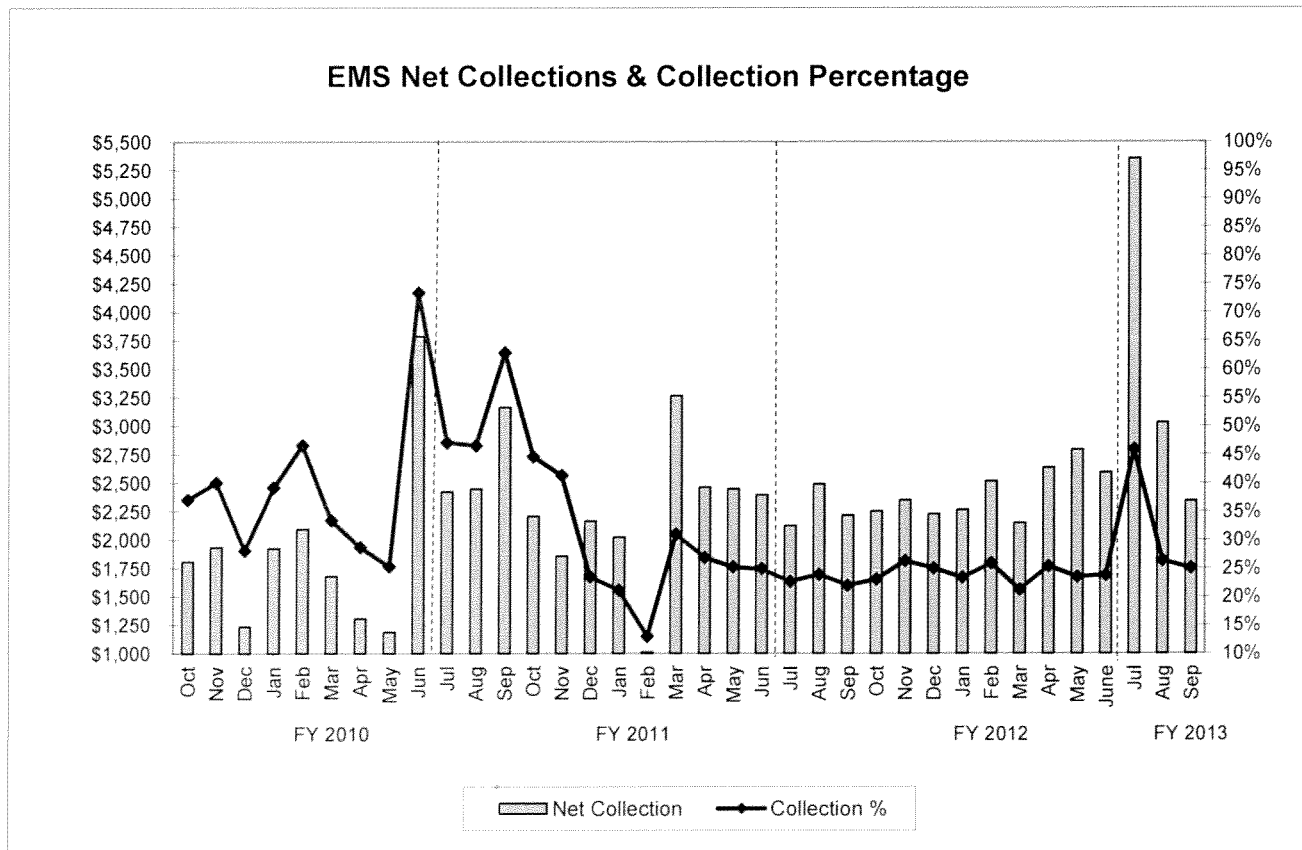
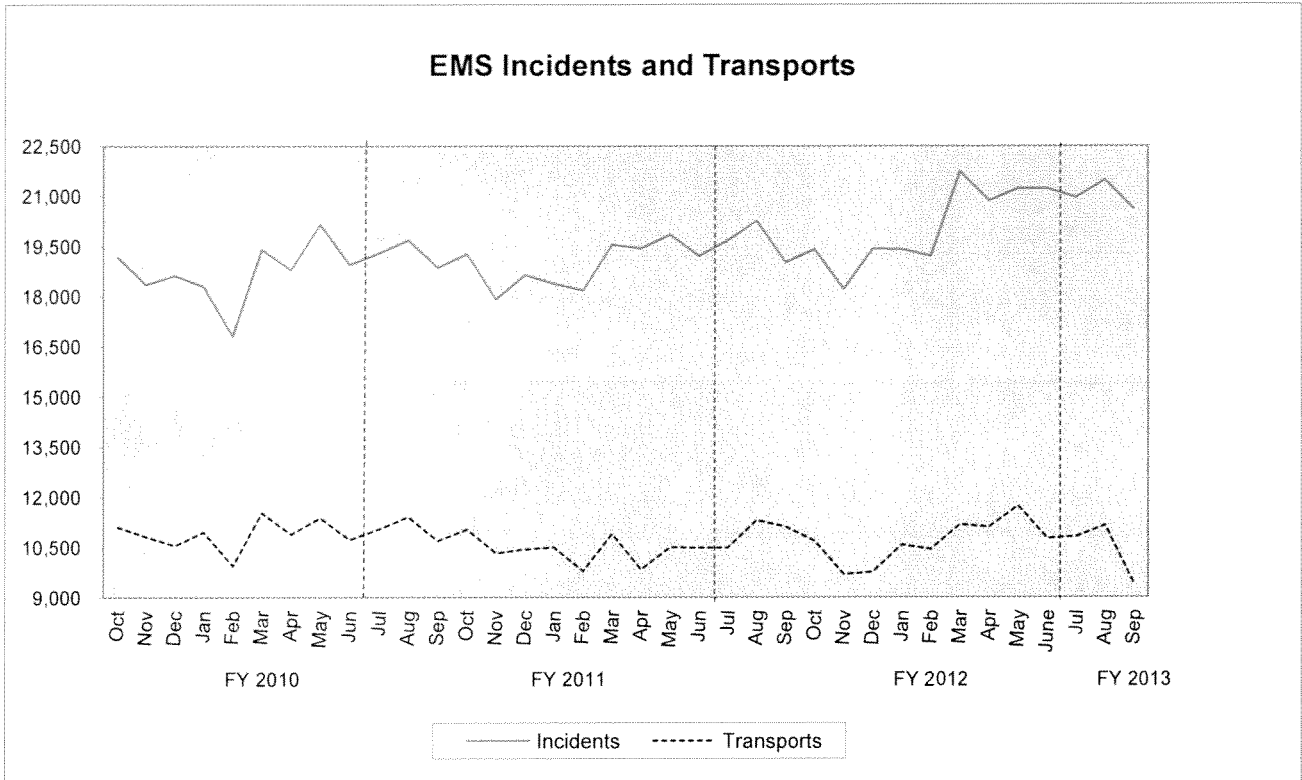


*Excludes Delinquent Parking Collections

TREND INDICATORS - ADMINISTRATION AND REGULATORY AFFAIRS

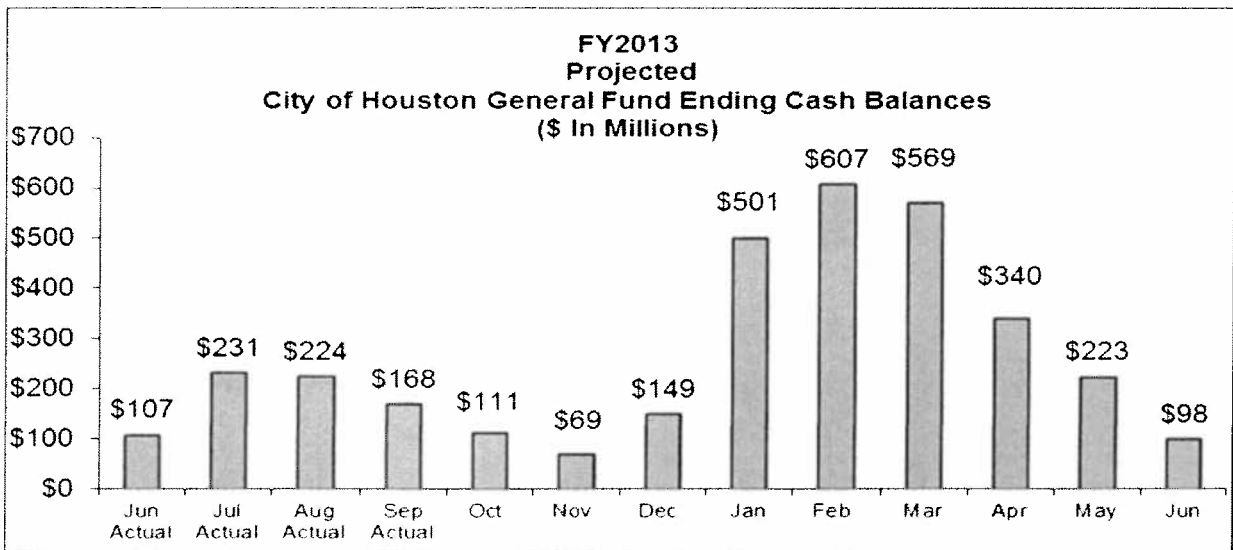
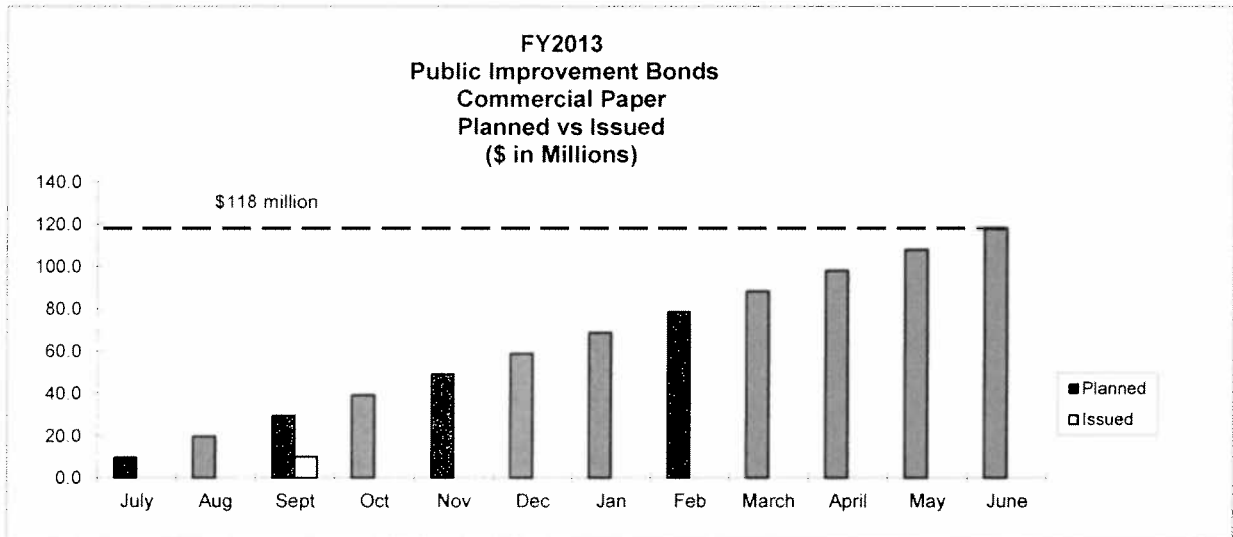
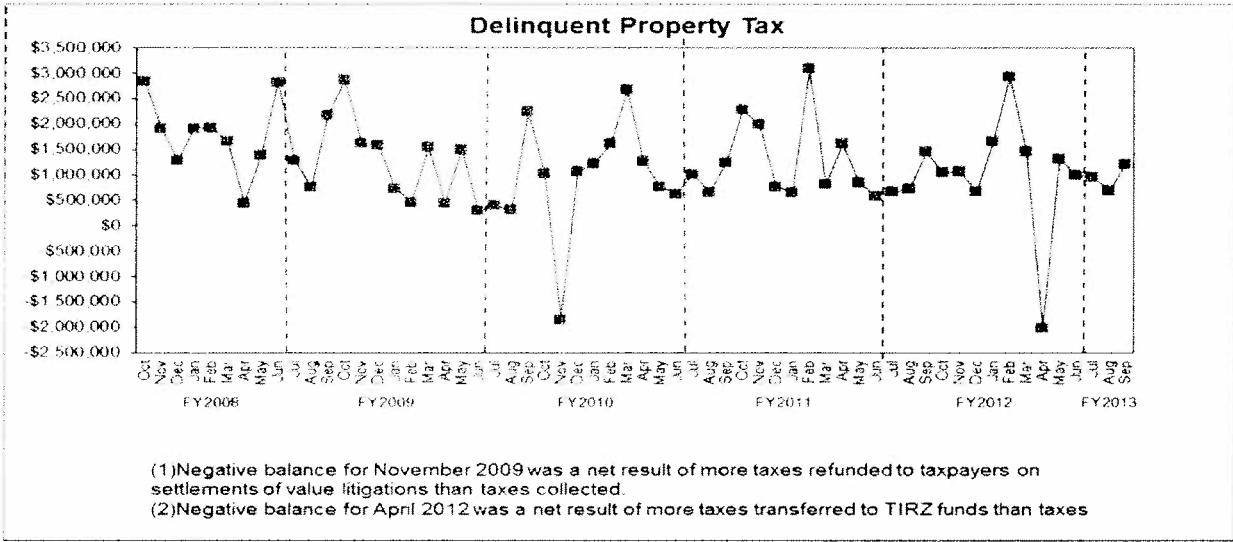


TREND INDICATORS - AMBULANCE SERVICES

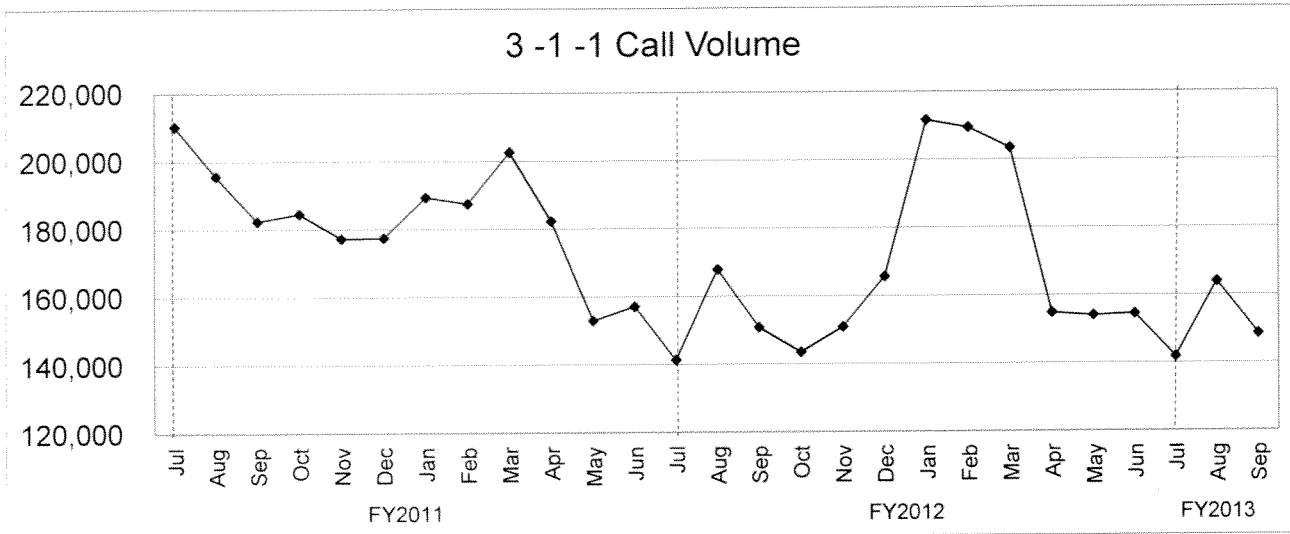


* Reprocessing of denied Traditional Medicaid claims (due to removal of mileage fee) for periods December 2010 through May 2012; claims paid in July 2012 approximately \$2.33M

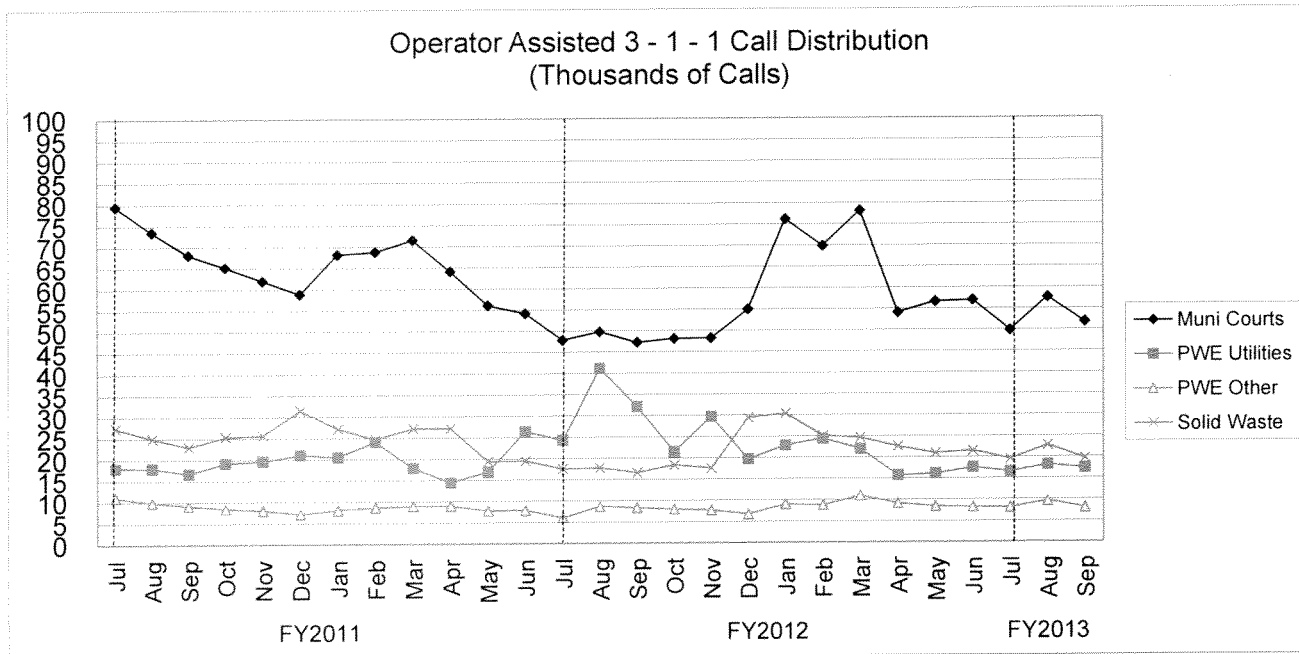
TREND INDICATORS - MISCELLANEOUS



TREND INDICATORS - MISCELLANEOUS



3-1-1 became fully operational in August 2001



4 largest users of operator assisted 3-1-1 calls.