AGENDA - COUNCIL MEETING - TUESDAY - JUNE 19, 2018 - 1:30 P. M.
COUNCIL CHAMBER - SECOND FLOOR - CITY HALL
901 BAGBY - HOUSTON, TEXAS
with notes of action taken

MOTIONS – 2018-0308 to 2018-0326
ORDINANCES – 2018-0484 to 2018-0510
RESOLUTION – None

1:30 P. M. - PRESENTATIONS

2:00 P.M. - INVOCATION AND PLEDGE OF ALLEGIANCE - Council Member Davis

ROLL CALL AND ADOPT MINUTES OF PREVIOUS MEETING

2:00 P.M. - PUBLIC SPEAKERS - Pursuant to City Council Rule 8, City Council will hear from members of the public; the names and subject matters of persons who had requested to speak at the time of posting of this Agenda are attached; the names and subject matters of persons who subsequently request to speak may be obtained in the City Secretary’s Office
NOTE: If a translator is required, please advise when reserving time to speak

Motion 2018-0308 – Procedural motion
Motion 2018-0309 – Procedural motion
Motion 2018-0310 – Procedural motion
Motion 2018-0311 – Procedural motion

5:00 P. M. - RECESS

RECONVENE

WEDNESDAY - JUNE 20, 2018 - 9:00 A. M.

DESCRIPTIONS OR CAPTIONS OF AGENDA ITEMS WILL BE READ BY THE CITY SECRETARY PRIOR TO COMMENCEMENT

MAYOR’S REPORT

APPROXIMATELY 10:30 A. M.

1. Announced and results received
   Announcement by City Controller of the results of the electronic auction-style bidding for the sale of $225,000,000.00 Tax and Revenue Anticipation Notes, Series 2018
2. Motion 2018-0326
   MOTION awarding the Sale of $225,000,000.00 Tax and Revenue Anticipation Notes, Series 2018, based on the lowest true interest cost, ratify and confirm the use of the Preliminary Official Statement provided to prospective bidders in connection with the offering for sale of the Notes, and authorize the distribution of the Official Statement

CONSENT AGENDA NUMBERS 3 through 46

ACCEPT WORK - NUMBERS 3 and 4

3. Motion 2018-0319
   RECOMMENDATION from Director Houston Public Works for approval of final contract amount of $3,114,534.40 and acceptance of work on contract with TRAFFIC SYSTEMS CONSTRUCTION, INC for Traffic Signal Rebuild Package #3 - 5.62% under the original contract amount - DISTRICTS A - STARDIG; B - DAVIS; C - COHEN; E - MARTIN; F - LE; G - TRAVIS; J - LASTER and K - CASTEX-TATUM

4. Motion 2018-0312
   RECOMMENDATION from Director Houston Public Works for approval of final contract amount of $1,352,027.47 and acceptance of work on contract with WEISINGER INCORPORATED for New/ Replacement of Water Well - Forest Cove III - 4.62% under the original contract amount DISTRICT E - MARTIN

PURCHASING AND TABULATION OF BIDS - NUMBERS 5 through 13

5. Motion 2018-0320
   RESCUE ONE CORPORATION d/b/a ONE BOAT for two Evacuation Boats and five Double Stack Trailers for Fleet Management Department on behalf of Houston Fire Department $102,721.25 - Equipment Acquisition Consolidated Fund

6. Motion 2018-0321
   TRIAD MARINE & INDUSTRIAL SUPPLY, INC for two Inflatable Boats for Fleet Management Department on behalf of the Houston Fire Department - $44,645.96 - Equipment Acquisition Consolidated Fund

7. Motion 2018-0313
   CRITICAL START, INC - $92,350.00, MICROSOFT CORPORATION - $71,580.00, CENTRE TECHNOLOGIES, INC - $260,129.52, AT&T MOBILITY - $114,423.48, PCS MOBILE - $241,610.08 and MOBILE WIRELESS LLC - $83,977.00 to approve spending authority in the amount not to exceed $884,070.08 for the purchase of hardware, software license and subscriptions and support and maintenance services through the Texas Department of Information Resources for the Houston Police Department - General and Asset Forfeiture Funds

8. Motion 2018-0314
   INFORMATION BUILDERS, INC for Software License Maintenance and Support for the Houston Police Department - $139,621.01 - General Fund

9. Motion 2018-0315
   PCMG, INC d/b/a PC MALL GOV, INC for purchase of Subscription Renewal for Adobe Software Licenses from the General Services Administration Schedule 70 Contract through the Cooperative Purchasing Program for the Houston Police Department - 3 Years - $212,502.12 General Fund
PURCHASING AND TABULATION OF BIDS - continued

10. Motion 2018-0316
   SAFRAN USA INC dba MORPHOTRAK, LLC. for Software License, Hardware, Maintenance and Support for the Houston Police Department - $90,137.00 - General Fund

11. Motion 2018-0317
   AMEND COUNCIL MOTION #2016-0435, 9/14/16, TO INCREASE spending authority from $7,430,569.00 to $11,930,672.01 for Enterprise Microsoft Licenses and Software Maintenance for Houston Information Technology Services, awarded to SHI GOVERNMENT SOLUTIONS, INC - $4,500,103.01 - Central Services Revolving Fund

12. Motion 2018-0322
   ECOM TECHNICAL SERVICES, INC for approval of payment to address Emergency Disaster Recovery Activities due to Hurricane Harvey for Flood Damage Repair Services at multiple City of Houston Facilities for Houston Public Works - $960,484.86 - Disaster Recovery Fund - CUS

13. Motion 2018-0318
   CEMEX CONSTRUCTION MATERIALS HOUSTON, LLC for Ready Mix Concrete, 5 - 7 Sack Mix for Houston Public Works - 24 Months with three one-year options - $15,018,350.00 Enterprise and Other Funds

ORDINANCES - NUMBERS 14 through 46

14. Council Members Christie and Kubosh tagged
   ORDINANCE approving and authorizing agreement between the City of Houston and RICE UNIVERSITY for Consulting Services Regarding Environmental Health; providing a maximum contract amount - 3 Years with one renewal term - $665,280.00 - General Fund

15. Ordinance 2018-0493
   ORDINANCE supplementing the Master Ordinance relating to the issuance of City of Houston, Texas Airport System Subordinate Lien Revenue Bonds, and/or revenue refunding bonds in one or more series; providing for the payment thereof; authorizing the Mayor, the City Controller and other designated City Officials to approve the amount, interest rates, prices, redemption provisions and terms thereof; determining and authorizing the redemption, or defeasance of outstanding bonds or other obligations; approving other related procedures, provisions and agreements pertaining to such refunding and/or defeasance; authorizing the execution and delivery of one or more Bond Purchase Agreements, Paying Agent/Registrar Agreements, Escrow Agreements, and such other agreements relating to the bonds or the security thereof; authorizing an official to declare intent to reimburse; approving the form of Credit Enhancement Agreements with any bond insurer and debt service reserve fund policy provider; and making certain findings and other declarations necessary and incidental to the issuance of the bonds; and declaring an emergency
16. Ordinance 2018-0494
ORDINANCE supplementing the City of Houston, Texas Combined Utility System Master Ordinance; providing for the issuance of Combined Utility System First Lien Revenue Refunding Bonds, Series 2018C in one or more Series or Subseries as may be further designated and described herein to refund the City’s Combined Utility System First Lien Revenue Refunding Bonds, Series 2016C; authorizing the Mayor and City Controller to approve the amounts, interest rates, prices, and terms thereof and certain other matters relating thereto; providing for the payment thereof; making other provisions regarding such bonds including the use of a Preliminary Official Statement and authorizing the preparation and distribution of an Official statement and matters incident thereto; awarding the sale of the bonds; authorizing the defeasance, final payment, and discharge of Certain Outstanding Combined Utility System First Lien Revenue Bonds; authorizing the execution and delivery of an Escrow Agreement; authorizing the purchase of and subscription for certain escrowed securities; authorizing escrow verification and engagement of an Escrow Agent, authorizing a Co-Bond Counsel Agreement and a Special Disclosure Counsel Agreement; authorizing the execution and delivery of a Paying Agent/Registrar Agreement, a Remarketing Agreement and other related documents; making other provisions regarding such bonds; and declaring an emergency

17. Pulled-Not Considered
ORDINANCE finding and determining that public convenience and necessity no longer require the continued use of a 1,462 square-foot portion of a 10-foot-wide water line easement and a 3,691 square-foot portion of a 30-foot-wide water line easement, both easement portions being located in the James Hamilton Survey, Abstract No. 887, Harris County, Texas; abandoning such portions of the easements to Stadium Realty, LLC, the abutting owner, in consideration of its conveyance to the City of a 4,867 square-foot water line easement, a 200 square-foot water meter easement, payment to the City of $3,100.00, and other consideration - DISTRICT K - CASTEX-TATUM

18. Ordinance 2018-0495
ORDINANCE finding and determining that public convenience and necessity no longer require the continued use of a portion of Unity Drive, from Beverly Hill Lane to Skyline Drive, situated in the G.C. & S.F.R.R. Survey, Section One, Abstract No. 997, Houston, Harris County, Texas; abandoning such portion to Houston Independent School District, the abutting owner, in consideration of its conveyance to the City of $852,389.00, conveyance to the City of a 60-foot-wide utility easement, and other good and valuable consideration - DISTRICT J - LASTER

19. Ordinance 2018-0496
ORDINANCE accepting the proposal from TEXAS MUNICIPAL LEAGUE INTERGOVERNMENTAL RISK POOL; approving and authorizing purchase of Radio Equipment and Tower Insurance; providing a maximum premium amount - $328,330.00 - Property & Casualty Fund

20. Ordinance 2018-0497
ORDINANCE amending Ordinance No. 2014-0987 to increase the maximum contract amount; approving and authorizing first amendment to an agreement for Human Resources Consulting Services between the City of Houston and THE SEGAL COMPANY (WESTERN STATES), INC, known as SEGAL WATERS CONSULTING - $150,000.00 - Health Benefits Fund
21. Ordinance 2018-0484
ORDINANCE approving and authorizing $124,000.00 out of Property and Casualty Fund and approving and authorizing the execution of a Compromise and Settlement and Release Agreement between SHAVON TURNER and the City of Houston to settle a lawsuit

22. Ordinance 2018-0485
ORDINANCE appropriating $1,666,500.00 out of HAS Airports Improvement Fund; and awarding construction contract to GADBERRY CONSTRUCTION COMPANY, INC for construction of the Parking Office at William P. Hobby Airport (Project No. 738); setting a deadline for the bidder’s execution of the contract and delivery of all bonds, insurance and other required contract documents to the City; holding the bidder in default if it fails to meet the deadlines; providing funding for the Civic Art Program, engineering testing services and for contingencies relating to construction of facilities financed by such funds - DISTRICT I - GALLEGOS

23. Pulled-Not Considered
ORDINANCE approving and authorizing contract between the City and the property owner(s) at 4419 Meyerwood Drive, Houston, Texas 77096 for Federal Emergency Management Agency Flood Mitigation Assistance Home Elevation Work to be performed by Planet Three Consulting, Corp.; providing a maximum contract amount - $229,849.13 - Grant and Other Funds

24. Ordinance 2018-0498
ORDINANCE approving and authorizing a first amendment to the contract for financing, construction and operation of Regional Wastewater Treatment Facilities between the City of Houston and CHELFORD CITY MUNICIPAL UTILITY DISTRICT to extend the term of the contract - DISTRICT F - LE

25. Ordinance 2018-0499
ORDINANCE amending Ordinance Number 2017-237 to include the acquisition of two additional parcels for the Chelford City Diversion Package 1 Lift Station Project; finding and determining public convenience and necessity for the acquisition of real property interests to the additional parcels through dedication, purchase or condemnation; authorizing the acquisition of fee simple or easement interest to the additional parcels, and authorizing the payment of costs for parcel purchases/condemnations, relocation assistance expenses, appraisal fees, title policies/services, recording fees, court costs, expert witness fees and other acquisition costs in connection with the project - DISTRICT F - LE

26. Ordinance 2018-0500
ORDINANCE consenting to the addition of 22.828 acres of land to BAYBROOK MUNICIPAL UTILITY DISTRICT NO. 1, for inclusion in its district

27. Ordinance 2018-0501
ORDINANCE consenting to the addition of 17.279 acres of land to NORTHWEST HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 5, for inclusion in its district

28. Council Member Kubosh tagged
ORDINANCE consenting to the addition of 122.999 acres of land to NORTHWEST HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 10, for inclusion in its district

29. Ordinance 2018-0502
ORDINANCE consenting to the addition of 174.99 acres of land to HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 495, for inclusion in its district
ORDINANCES - continued

30. Ordinance 2018-0503
ORDINANCE consenting to the addition of 9.69 acres of land to KLEIN PUBLIC UTILITY DISTRICT, for inclusion in its district

31. Ordinance 2018-0504
ORDINANCE finding and determining public convenience and necessity for the acquisition of real property interests in connection with the public Improvement Project known as the 108-Inch Water Line Along City Easements Project (from Willis Street to Imperial Valley Drive); authorizing acquisition of fee simple or easement interest in and to twenty parcels of land required for the project and situated in the Christopher Walters Survey, Abstract No. 849, the William Sevey Survey, Abstract No. 699, and the Simon Contreras Survey, Abstract No. 220, in Harris County, Texas, by gift, dedication, purchase or eminent domain proceedings; authorizing payment of the costs of such acquisition, including the purchase price for the property interests and costs associated with relocation assistance, appraisals, title policies/services, recordation of instruments, and eminent domain proceedings - DISTRICT B - DAVIS

32. Ordinance 2018-0505
ORDINANCE amending Ordinance Number 2017-841 to include the acquisition of five additional parcels for the 108-Inch Water Line from Aldine Westfield to Willis Street Project; finding and determining public convenience and necessity for the acquisition of real property interests to the additional parcels through dedication, purchase or condemnation; authorizing the acquisition of fee simple or easement interest to the additional parcels, and authorizing the payment of costs for parcel purchases/condemnations, relocation assistance expenses, appraisal fees, title policies/services, recording fees, court costs, expert witness fees and other acquisition costs in connection with the project - DISTRICT B - DAVIS

33. Ordinance 2018-0486
ORDINANCE appropriating $1,552,500.00 out of Street & Traffic Control and Storm Drainage DDSRF and approving and authorizing an agreement to contribute right of way funds (fixed price) between the City of Houston and TEXAS DEPARTMENT OF TRANSPORTATION for improvements to FM 1960 from SH249 to Cutten Road; providing funding for CIP Cost Recovery relating to construction of facilities financed by the Street & Traffic Control and Storm Drainage DDSRF - DISTRICT A - STARDIG

34. Ordinance 2018-0506
ORDINANCE de-appropriating $1,000,000.00 out of Metro Projects Construction - Other Fund; re-appropriating $1,000,000.00 to Metro Projects Construction Fund; de-appropriating $7,000,000.00 out of Street & Traffic Control and Storm Drainage DDSRF-A; re-appropriating $7,000,000.00 to the Street & Traffic Control and Storm Drainage - DDSRF

35. Council Member Edwards tagged
ORDINANCE appropriating $3,786,931.00 out of Water & Sewer System Consolidated Construction Fund and authorizing the transfer of $3,786,931.00 to the Combined Utility System General Purpose Fund to reimburse said fund for payments made from the Combined Utility System General Purpose Fund to HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 499 under a Utility Functions and Services Allocation Agreement approved by Ordinance No. 2009-88 - DISTRICT E - MARTIN
ORDINANCES - continued

36. Not Received - Not Considered
ORDINANCE appropriating $600,000.00 out of Street & Traffic Control and Storm Drainage DDSRF-A as an additional appropriation; approving and authorizing first amendment to Professional Engineering Services Contract between the City of Houston and AGUIRRE & FIELDS, LP for Work Order Bridge Rehabilitation/Replacement Program (Approved by Ordinance No. 2015-0142); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Street & Traffic Control and Storm Drainage DDSRF-A - DISTRICTS C - COHEN; E - MARTIN; J - LASTER and K - CASTEX-TATUM

37. Ordinance 2018-0487
ORDINANCE appropriating $120,000.00 out of Metro Projects Construction DDSRF as an additional appropriation to Professional Engineering Services Contract between the City of Houston and AIA ENGINEERS, LTD for the General Work Order Contract for Neighborhood Projects (as Approved by Ordinance No. 2016-0036); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Projects Construction DDSRF

38. Ordinance 2018-0488
ORDINANCE appropriating $120,000.00 out of Metro Construction - Other Fund as an additional appropriation to Professional Engineering Services Contract between the City of Houston and EDMINSTER, HINSWAI, RUSS & ASSOCIATES d/b/a EHRA for the Safe Sidewalk Program (Approved by Ordinance No. 2013-0174); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Construction - Other Fund

39. Ordinance 2018-0489
ORDINANCE appropriating $60,000.00 out of Metro Construction - Other Fund as an additional appropriation to Professional Engineering Services Contract between the City of Houston and JAYMARK ENGINEERING CORPORATION for the Safe Sidewalk Program (Approved by Ordinance No. 2014-0472); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Construction - Other Fund

40. Ordinance 2018-0490
ORDINANCE appropriating $120,000.00 out of Metro Projects Construction DDSRF as an additional appropriation to Professional Engineering Services Contract between the City of Houston and McDONOUGH ENGINEERING CORPORATION for the City-Wide Overlay/Rehabilitation Projects (Approved by Ordinance No. 2013-0373); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Projects Construction DDSRF

41. Ordinance 2018-0491
ORDINANCE appropriating $120,000.00 out of Metro Construction – Other Fund as an additional appropriation to Professional Engineering Services Contract between the City of Houston and SCHAUMBURG & POLK, INC for the Safe Sidewalk Program (Approved by Ordinance No. 2016-0035); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Construction - Other Fund

42. Ordinance 2018-0507
ORDINANCE appropriating $540,000.00 out of Metro Projects Construction DDSRF as an additional appropriation to Contract between the City of Houston and JERDON ENTERPRISE, LP for the FY2017 Traffic Signal Work Orders (Approved by Ordinance No. 2017-0477); providing funding for CIP Cost Recovery relating to construction of facilities financed by the Metro Projects Construction DDSRF
ORDINANCES - continued

43. Ordinance 2018-0508
ORDINANCE appropriating $1,027,756.00 out of Metro Construction - Other Fund as an additional appropriation to the construction contract between the City of Houston and TIKON GROUP, INC for Safe Sidewalk Program (Approved by Ordinance No. 2017-0230); providing funding for CIP Cost Recovery relating and contingencies to construction of facilities financed by the Metro Construction - Other Fund

44. Ordinance 2018-0509
ORDINANCE appropriating $319,556.58 out of Water & Sewer System Consolidated Construction Fund as an additional appropriation to the Construction Management and Inspection Services Contract between the City of Houston and WESTON SOLUTIONS, INC for the Northside Sewer Relief Tunnel Rehabilitation Area No. 4 Project (Approved by Ordinance No. 2011-0411) DISTRICTS B - DAVIS and H - CISNEROS

45. Ordinance 2018-0492
ORDINANCE appropriating $5,105,900.00 out of Water & Sewer System Consolidated Construction Fund, awarding contract to RESICOM, INC for 30-inch and 36-inch Cast Iron Water Line Improvements from South Boulevard to Westpark Drive; setting a deadline for the bidder’s execution of the contract and delivery of all bonds, insurance, and other required contract documents to the City; holding the bidder in default if it fails to meet the deadlines; providing funding for testing services, CIP Cost Recovery, construction management, construction phase engineering services and contingencies relating to construction of facilities financed by the Water & Sewer System Consolidated Construction Fund - DISTRICT C - COHEN

46. Ordinance 2018-0510
ORDINANCE appropriating $9,911,000.00 out of Water & Sewer System Consolidated Construction Fund, awarding contract to INDUSTRIAL TX CORPORATION for East Water Purification Plant 3 High Service Pump Station Switchgear Replacement & Sludge Dewatering Building Switchgear Replacement; setting a deadline for the bidder’s execution of the contract and delivery of all bonds, insurance, and other required contract documents to the City; holding the bidder in default if it fails to meet the deadlines; providing funding for testing services, CIP Cost Recovery, and contingencies relating to construction of facilities financed by the Water & Sewer System Consolidated Construction Fund - DISTRICT E - MARTIN

END OF CONSENT AGENDA

CONSIDERATION OF MATTERS REMOVED FROM THE CONSENT AGENDA
47. Motion 2018-0323
RECOMMENDATION from Chief Procurement Officer to make the following awards for Tires for Fleet Management Department - 3 Years with two one-year options - $21,940,587.20 - Fleet Management Fund:

- AMERICAN TIRE DISTRIBUTORS, INC - $8,496,543.30
- RUSH TRUCK CENTERS OF TEXAS LP dba WORLD WIDE TIRES - $6,669,526.05
- SOUTHERN TIRE MART LLC - $3,625,542.85
- HESSELBEIN TIRE SOUTHWEST - $2,430,845.00, and
- LAPORTE TIRE CENTER, INC - $601,805.00

COUNCIL DRAW LOTS

GROUP 3, ITEM NO. 19 due to receiving identical bids from RUSH TRUCK CENTERS LP dba WORLD WIDE TIRES and LAPORTE TIRE CENTER, INC in the amount not to exceed $116,325.00 - RUSH TRUCK CENTERS LP dba WORLD WIDE TIRES drawn

MATTERS HELD - NUMBERS 48 and 49

48. Motion 2018-0324 – Adopt
MOTION by Council Member Cohen/Seconded by Council Member Davis to adopt recommendation from Director Houston Public Works for approval of final contract amount of $858,951.18 and acceptance of work on contract with TRAFFIC SYSTEMS CONSTRUCTION, INC for Citywide Intersection Redesign and Street Safety Improvements #3 - 7.73% under the original contract amount - DISTRICTS A - STARDIG; E - MARTIN; H - CISNEROS; J - LASTER and K - CASTEX-TATUM - TAGGED BY COUNCIL MEMBER CASTEX-TATUM
This was Item 1 on Agenda of June 13, 2018

49. Motion 2018-0325 – Adopt
MOTION by Council Member Cohen/Seconded by Council Member Davis to adopt recommendation from Director Houston Public Works, reviewed and approved by the Joint Referral Committee, on request from Jim Vo, on behalf of the Port of Houston Authority of Harris County, Texas (Port of Houston) (Ricky Kunz, Chief Commercial Officer), declining the acceptance of, rejecting, and refusing the dedication of Basin Street, from the south right-of-way line of Wingate Street south to the north right-of-way line of Mobile Street, located within the Port Houston Addition, out of John R. Harris One League Grant, S.S.B.B. - Parcel SY17-047 DISTRICT I - GALLEGOS - TAGGED BY COUNCIL MEMBER GALLEGOS
This was Item 5 on Agenda of June 13, 2018

MATTERS TO BE PRESENTED BY COUNCIL MEMBERS - Council Member Robinson first
ALL ORDINANCES ARE TO BE CONSIDERED ON AN EMERGENCY BASIS AND TO BE PASSED ON ONE READING UNLESS OTHERWISE NOTED, ARTICLE VII, SECTION 7, CITY CHARTER

NOTE - WHENEVER ANY AGENDA ITEM, WHETHER OR NOT ON THE CONSENT AGENDA, IS NOT READY FOR COUNCIL ACTION AT THE TIME IT IS REACHED ON THE AGENDA, THAT ITEM SHALL BE PLACED AT THE END OF THE AGENDA FOR ACTION BY COUNCIL WHEN ALL OTHER AGENDA ITEMS HAVE BEEN CONSIDERED

CITY COUNCIL RESERVES THE RIGHT TO TAKE UP AGENDA ITEMS OUT OF THE ORDER IN WHICH THEY ARE POSTED IN THIS AGENDA. ALSO, AN ITEM THAT HAS BEEN TAGGED UNDER CITY COUNCIL RULE 4 (HOUSTON CITY CODE §2-2) OR DELAYED TO ANOTHER DAY MAY BE NEVERTHELESS CONSIDERED LATER AT THE SAME CITY COUNCIL MEETING

6/19/2018 - Council Member Stardig absent on personal business
6/20/2018 - Council Member Stardig absent on personal business
   Council Member Davis absent on City business