

# **Payroll Services**

## Automated Time and Attendance System (ATAS) Project Update Budget and Fiscal Affairs Committee May 3, 2011



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# **ATAS Project Vision**

The ATAS Project will automate all employee time collection and leave requests and help better track workers compensation and FMLA time taken through the use of:

- Time Clocks
- Web Clocks
- <sup>7</sup> Telephone Entry
- <sup>7</sup> Employee Self Service
- State of the Art Workflow Approval Process







# Background

Booz Study Recommended Three Action Items

- Consolidate Payroll Personnel Done
- Increase Professional Education Done
- Automate Time and Attendance This Project
  - Over-reliance on manual processes
  - Project target is all Municipal employees
  - Project return based on hourly Municipal employees only.

Employees (As of April 25, 2011)					
Total	Exempt	Non-Exempt (hourly)			
22,217	3,379	Total	HPD	HFD	Municipal
		18,838	5,042*	3,819	9,977*



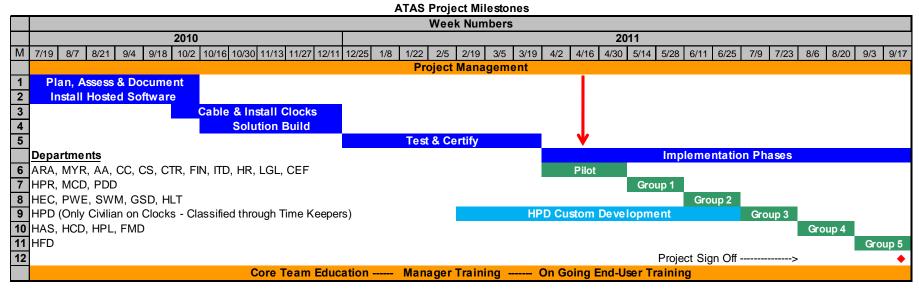
\* Converting from Exception to Positive Pay





## **Project Timeline**

Start Date: 19-Jul-10







## Pilot Group - Results (One Pay Period)

Administration & Regulatory Affairs

#### □ Pilot Group Statistics

- > 12 Departments
  - ARA, MYR, AA, CC, CS, CTR, FIN, ITD, HR, LGL, CEF, FMD (Removed)
- 1,494 Employees Moved to Kronos
- > 682 Hourly Employees Converted to Positive Pay

#### □ Pilot Group Pay Period

- > 8,000 + Transactions
- > 9 Errors on SAP Interface File
- 7 Employees with Off-Cycle checks

#### □ Financial Results

- > Only One Pay Period
- Results too Erratic to Determine
- Rounding Change May Improve Savings
- Will Need 5-6 Pay Periods to Identify a Trend

#### □ Expected Improvements

- Reduce Timekeepers
- Comp Time vs. Overtime
- > Overtime/Comp Time Control
- Pay Period Closes Require Less Effort





# **Pilot Group - Lessons Learned**

- Communications
- □ Training
- □ Schedule Management
- □ Time Punch Rounding
- □ Delegation Discipline
- □ City Badges Test Prior to Go-Live





## **Summary**

- Assessment and Design/Build phases proved very effective
- Testing Plan was well thought through and documented
- Testing and Certification team (many departments) functioned well
  - > Only minor "tweaks" after go-live
- □ AP 2-4 Was a Tremendous Support
- □ Go-Live went very smoothly with only minor issues
  - Payroll Services Help Desk easily kept up with calls
  - Most problems with supervisors that didn't get to training
  - Scheduling methodology change caused some issues
  - Data access changes for upper-level managers





## **Next Implementation Phases**

 May 14, 2011 – Parks, Planning and Municipal Courts

 In training now
 1,394 Employees (261/1,133)

June 11, 2011 – HEC, Public Works, Solid Waste, General Services, Health

- Increased training resources and labs
- ➢ 6,115 Employees (1,192/4,921)
- □ July 9, 2011 HPD
  - Custom entry screen for timekeepers
  - ➢ 6,978 Employees
- □ August 6, 2011 Aviation, Housing and Library
  - ➤ 2,157 Employees
- □ September 3, 2011 HFD and Fleet
  - 4,117 Employees





# Questions

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