



# Administration & Regulatory Affairs

## **FY2023 Proposed Budget Presentation** **Tina Paez, Director**

May 19, 2022

# FY2023 Functional Organizational Chart General Fund (in thousands)



**General Fund**  
**Administration & Regulatory Affairs Department**  
 FY2023 Budget: \$32,174 \*  
 FY2023 FTEs: 185.5

\*Total includes \$10.8M transferred to BARC Special Revenue Fund.

Director's Office	Resilience & Sustainability	Franchise Administration	Regulatory Permitting	Payroll Services	Operations & 311	Financial Services
\$2,301 FTEs: 5.1	\$632 FTEs: 4.0	\$335 FTEs: 3.0	\$4,694 FTEs: 34.7	\$4,349 FTEs: 39.6	\$8,059 FTEs: 94.5	\$982 FTEs: 4.6
<ul style="list-style-type: none"> <li>▪ ARA General Management &amp; Administration</li> <li>▪ Council Liaison</li> <li>▪ PIO</li> <li>▪ Strategic Planning and Initiatives</li> <li>▪ Utility Regulation</li> <li>▪ Performance Improvement</li> <li>▪ Citywide mail services</li> </ul>	<ul style="list-style-type: none"> <li>▪ Resilient Houston</li> <li>▪ Houston's Climate Action Plan</li> <li>▪ Sustainability Initiatives</li> </ul>	<ul style="list-style-type: none"> <li>▪ Franchise Administration</li> <li>▪ Utility Complaints (electricity, gas, cable, etc.)</li> <li>▪ Citywide Policy Administration</li> </ul>	<ul style="list-style-type: none"> <li>▪ Business Licenses</li> <li>▪ Burglar Alarm Administration</li> <li>▪ Vehicle for Hire Regulation</li> </ul>	<ul style="list-style-type: none"> <li>▪ Citywide Payroll Operations</li> </ul>	<ul style="list-style-type: none"> <li>▪ 311 Help &amp; Info Center</li> <li>▪ Asset Disposition</li> <li>▪ Records Management</li> </ul>	<ul style="list-style-type: none"> <li>▪ Budgeting</li> <li>▪ Accounting</li> <li>▪ Fixed Assets</li> </ul>

# FY2023 Functional Organizational Chart ParkHouston (in thousands)



**ParkHouston Special Revenue Fund  
Administration & Regulatory Affairs Department  
FY2023 Budget: \$20,738  
FY2023 FTEs: 86.0**

**Administration**

**\$13,928**  
FTEs: 24.0

- Manages and monitors COH's parking programs including citation database, sale of permits, commercial zones, valet parking & and meter bagging

**Compliance**

**\$3,624**  
FTEs: 44.0

- Monitors on-street parking relative to local and state parking regulations
- Enforces paid parking program
- Searches for and boots vehicles

**Meter Operation**

**\$3,064**  
FTEs: 18.0

- Collects coins and bills inserted into the on-street meters
- Provides regular maintenance for equipment for metered parking spaces

**Washington Avenue PBD**

**\$122**  
FTEs: 0.0

- Collects revenue for PBD which is shared with the City and the District for public improvement projects per Chapter 26. The meter revenue split is 60% of net cost.

# FY2023 Functional Organizational Chart

## BARC (in thousands)



**BARC Special Revenue Fund**  
**Administration & Regulatory Affairs Department**  
**FY2023 Budget: \$13,337**  
**FY2023 FTEs: 110.0**

Administration	Medical	Animal Enforcement	Customer Service	Shelter	Special Initiatives
\$2,421 FTEs: 7.5	\$1,695 FTEs: 3.5	\$2,817 FTEs: 33.0	\$1,452 FTEs: 14.0	\$3,285 FTEs: 44.0	\$1,667 FTEs: 8.0
<ul style="list-style-type: none"> <li>Provides support for operations within the BARC division through the facilitation of purchasing, policy, budget, and other admin services</li> </ul>	<ul style="list-style-type: none"> <li>Maintains comprehensive management and health care programs</li> <li>Promotes the well-being of all animals</li> </ul>	<ul style="list-style-type: none"> <li>Protects the health and safety of the residents of the City and provides educational services to the community</li> </ul>	<ul style="list-style-type: none"> <li>Assists the citizens of Houston with animal intakes, adoptions, pet registration and other customer-related activities</li> </ul>	<ul style="list-style-type: none"> <li>Ensures the well-being of animals kept on-site</li> <li>Works with medical section to streamline intake &amp; sanitization protocols</li> </ul>	<ul style="list-style-type: none"> <li>Coordinates and maintains oversight over BARC's programs that target increased Live Release Rate</li> </ul>

# FY2023 Functional Organizational Chart

## Property & Casualty (in thousands)

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**Property & Casualty Fund**  
**Administration & Regulatory Affairs Department**  
**FY2023 Budget: \$28,259**  
**FY2023 FTEs: 6.0**

**Risk Management**

**\$28,259**  
**FTEs: 6.0**

- All City commercial insurance (non-employee)
- Property/Flood
- Cyber Insurance
- Citywide insurance advisory services
- Commercial insurance claims

# FY2023 Functional Organizational Chart

## Central Services (in thousands)



**Central Services Fund**  
**Administration & Regulatory Affairs Department**  
**FY2023 Budget: \$4,902**  
**FY2023 FTEs: 0.0**

Mail & Postage Services	Print Shop Services	Payroll Services	Employee Transit
<b>\$450</b> <b>FTEs: 0.0</b>	<b>\$1,250</b> <b>FTEs: 0.0</b>	<b>\$15</b> <b>FTEs: 0.0</b>	<b>\$3,187</b> <b>FTEs: 0.0</b>
<ul style="list-style-type: none"> <li>Provides Citywide mail and postage services</li> </ul>	<ul style="list-style-type: none"> <li>Provides high volume copying services through Interlocal Agreement with Bayside Printing Inc. to various City departments</li> </ul>	<ul style="list-style-type: none"> <li>Provides Citywide printing &amp; distribution of W-2 forms to employees</li> </ul>	<ul style="list-style-type: none"> <li>Manages the City employees' Metro bus passes and parking program for Hobby Center and HoustonFirst</li> </ul>

# Administration and Regulatory Affairs Programming



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## Major Services:

ARA's mission is to provide efficient and logical solutions to administrative and regulatory challenges. Our goal is to deliver increasing value to Houstonians via a customer-driven team that pursues continual improvement to operational efficiency and service excellence in the following major areas:

- 311
- Animal Regulation & Care
- Asset Disposition
- Business Permitting & Licensing
- Central Payroll
- Commercial Property Insurance
- Franchise Administration
- Parking Regulation
- Records Retention & Administration
- Resilience and Sustainability
- Utility Regulation

## Statutory Requirements for Service Delivery:

- Fair Labor Standards Act
- Federal Stafford Act
- Texas Alcoholic Beverage Act
- Texas Health and Safety Code
- Texas Occupations Code
- Texas Public and Information Act
- Texas Penal Code
- Texas Transportation Code
- City of Houston Charter
- City of Houston Code of Ordinances

# Administration and Regulatory Affairs Programming

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## **Financial or Societal Impact of Service Delivery**

- Federal and state penalties for failure to comply with payroll laws
- Criminal penalties for failure to comply with animal regulation statutes
- Breach of bond covenants and federal FEMA requirements for failure to purchase commercial property insurance
- Sanctions and criminal penalties for failure to comply with records retention and management; penalties for failure to comply with TPIA laws
- Increased risk due to climate-related weather events

## **Anticipated Growth or Reduction in Populations Served**

- As the city grows, demand for 311 services, animal control, permitting services, and parking management services will grow.



# Revenues By Fund (in thousands)



Fund	FY21 Actual	FY22 Budget	FY22 Estimate	FY23 Proposed	Variance FY23 Prop/ FY22 Est	% Change
<b>General Fund</b>						
<b>Franchise Fee Revenues:</b>						
Electricity	\$ 97,695	\$ 94,614	\$ 94,642	\$ 94,691	\$ 49	0.05%
Telephone	\$ 21,552	\$ 20,816	\$ 19,541	\$ 17,795	\$ (1,746)	-8.93%
Cable	\$ 12,264	\$ 11,859	\$ 12,528	\$ 12,543	\$ 15	0.12%
Gas	\$ 13,034	\$ 13,083	\$ 13,083	\$ 13,056	\$ (27)	-0.21%
Other Franchise	\$ 7,880	\$ 7,644	\$ 8,633	\$ 8,563	\$ (70)	-0.81%
<b>Subtotal: Franchise Fee Revenues</b>	<b>\$ 152,571</b>	<b>\$ 148,015</b>	<b>\$ 148,608</b>	<b>\$ 146,649</b>	<b>\$ (1,959)</b>	<b>-1.32%</b>
<b>Permit &amp; License Revenues</b>	<b>\$ 12,879</b>	<b>\$ 12,539</b>	<b>\$ 13,619</b>	<b>\$ 12,958</b>	<b>\$ (661)</b>	<b>-4.86%</b>
<b>Other Revenues*</b>	<b>\$ 4,303</b>	<b>\$ 4,762</b>	<b>\$ 4,842</b>	<b>\$ 5,348</b>	<b>\$ 506</b>	<b>10.45%</b>
<b>General Fund</b>	<b>\$ 169,605</b>	<b>\$ 165,317</b>	<b>\$ 166,889</b>	<b>\$ 164,955</b>	<b>\$ (1,934)</b>	<b>-1.16%</b>
<b>Special Funds</b>						
BARC	\$ 10,995	\$ 11,994	\$ 12,128	\$ 12,162	\$ 35	0.29%
ParkHouston	\$ 15,645	\$ 17,358	\$ 18,505	\$ 19,840	\$ 1,335	7.21%
<b>Revolving Funds</b>						
Property & Casualty	\$ 20,840	\$ 26,784	\$ 26,512	\$ 28,259	\$ 1,747	6.59%
Central Services	\$ 3,512	\$ 4,577	\$ 4,227	\$ 4,902	\$ 675	15.98%
<b>Total</b>	<b>\$ 220,597</b>	<b>\$ 226,030</b>	<b>\$ 228,261</b>	<b>\$ 230,119</b>	<b>\$ 1,858</b>	<b>0.81%</b>

\*Includes other General Fund fees and charges; fines and forfeits; direct interfund services; and miscellaneous other small revenues.

# FY2023 General Fund Revenue Highlights

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- ❑ **Electricity Franchise Fee:** This fee is based on kWh usage within the city limits. Although CenterPoint customer growth continues within the city limits, kWh consumption decreased substantially over the past two years because businesses were closed due to the pandemic. Based on our discussions with CenterPoint about their anticipated growth for FY23, we are projecting a small increase, but this revenue remains almost \$3M lower than FY21 for the foreseeable future.
- ❑ **Telephone Franchise Fee:** This fee is based on the number of access lines (physical telephone lines) operated within the city limits. Since FY2021, the amount paid to the City of Houston has been impacted by SB1152, enacted by the Texas Legislature in 2019, which requires that providers of both telecom and cable services pay only the **greater** of the two to municipalities. The number of telephone access lines also continues to decline as consumers “cut the cord” in favor of wireless service, which does not use municipal rights-of-way and is not subject to access line fees.
- ❑ **Cable TV Franchise Fee:** This fee is based on 5% of the company's gross revenues from cable tv service provided within the city limits. There is a small revenue increase projected for FY23, and that is mainly attributable to an increase in cable revenues.
- ❑ **Natural Gas Franchise Fee:** This fee is based on 5% of the 3-year rolling average of CenterPoint’s gross revenues from the sale of natural gas within the city limits. Thus, FY23 franchise fees will be based on calendar years 2019, 2020, and 2021. Although there was a substantial spike in natural gas prices last year during the winter storm, it was (a) short lived and (b) just one price point in a three-year average for this computation, so we simply will not see a spike in this franchise fee related to that storm. Natural gas prices increased this year, so we should see a small impact on franchise fees beginning in FY24, but we won’t see the full impact until FY25.
- ❑ **Solid Waste Franchise Fee:** This fee is based on 4% of the operator's gross revenues from the collection, transportation and disposal of commercial trash within the city limits. Although we saw a decrease in this revenue in FY21 because so many businesses were closed due to the pandemic. In FY22 the revenues began to recover, and we are projecting a return to pre-pandemic levels for FY23.

# FY2023 General Fund Revenue Highlights (cont'd)

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- ❑ **Permit and License Revenues:** Permit and license revenues are projected to decrease by more than \$660,000 in FY23. The largest loss is in alcohol licenses, mainly because in 2021 the State legislature eliminated several categories of alcohol fees the City used to be able to collect – or changed the timing for us to collect fees – and that change went into effect in September 2021. The City has also lost more than \$200,000 in taxicab permits and fees from taxi companies that did not survive the pandemic.
- ❑ **Network Nodes:** The FY23 proposed budget is \$706k higher than the FY22 year-end estimate, bringing this annual revenue to more than \$2M per year.
- ❑ **Audits and Recoveries:** Within both our Franchise and Permitting Divisions we conduct regular audits and compliance checks to recover as many delinquencies as possible. In FY22, we are projected to collect almost \$300,000 in delinquent fees due to these efforts.

# Expenditures By Fund (in Thousands)



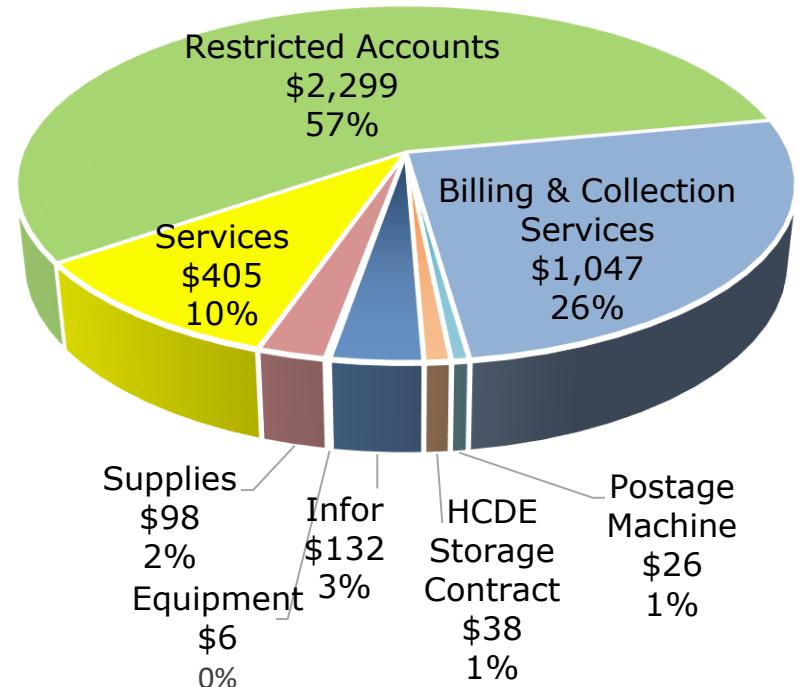
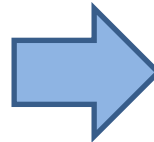
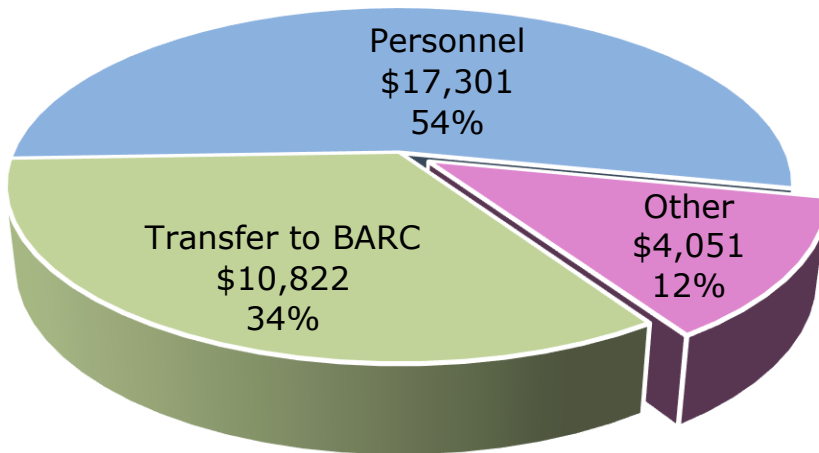
Fund	FY21 Actual	FY22 Budget	FY22 Estimate	FY23 Proposed	Variance FY23 Prop/ FY22 Bud	% Change
<b>General Fund*</b>	\$ 26,813	\$ 30,830	\$ 30,830	\$ 32,174	\$ 1,344	4.36%
<b>Special Funds</b>						
ParkHouston	\$ 14,014	\$ 17,881	\$ 17,827	\$ 20,738	\$ 2,857	15.98%
BARC	\$ 11,504	\$ 13,685	\$ 13,127	\$ 13,337	\$ (347)	-2.54%
<b>Revolving Fund</b>						
Property & Casualty	\$ 20,840	\$ 26,784	\$ 26,512	\$ 28,259	\$ 1,476	5.51%
Central Services	\$ 3,512	\$ 4,577	\$ 4,227	\$ 4,902	\$ 325	7.11%

\*General Fund expenditures shown here **include** the transfer to BARC of \$10.8M.



# FY2023 Personnel vs Non-Personnel General Fund (in thousands)

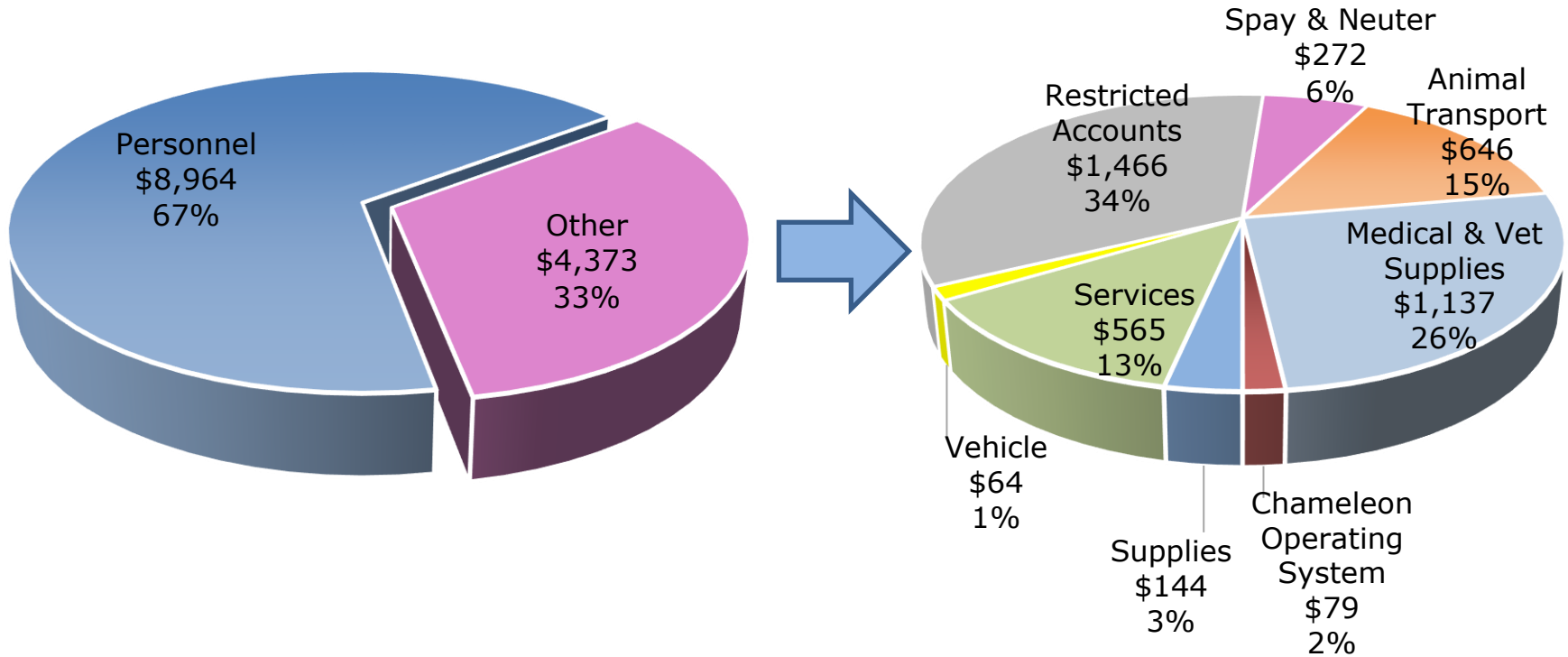
ARA FY2023 Proposed Budget: \$32,174





# FY2023 Personnel vs Non-Personnel BARC Special Revenue Fund (in Thousands)

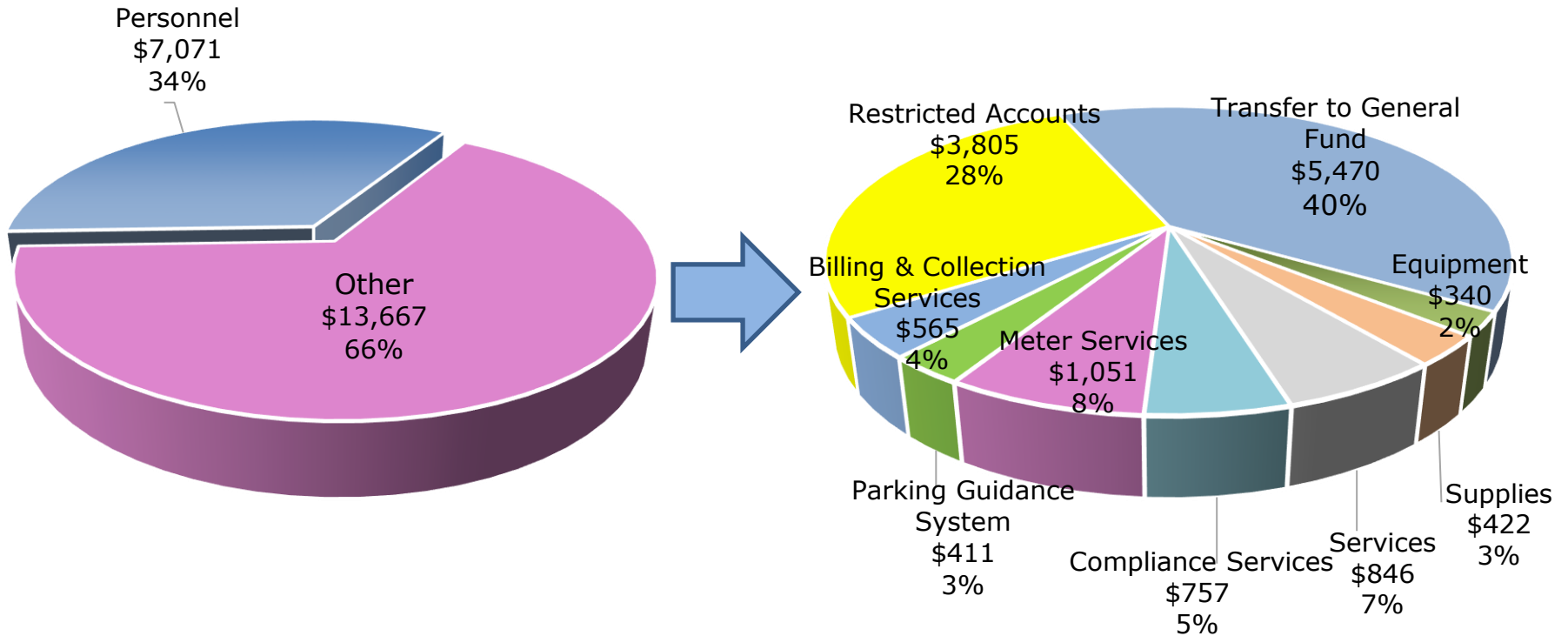
FY2023 Proposed Budget: \$13,337





# FY2023 Personnel vs Non-Personnel ParkHouston Special Fund (in Thousands)

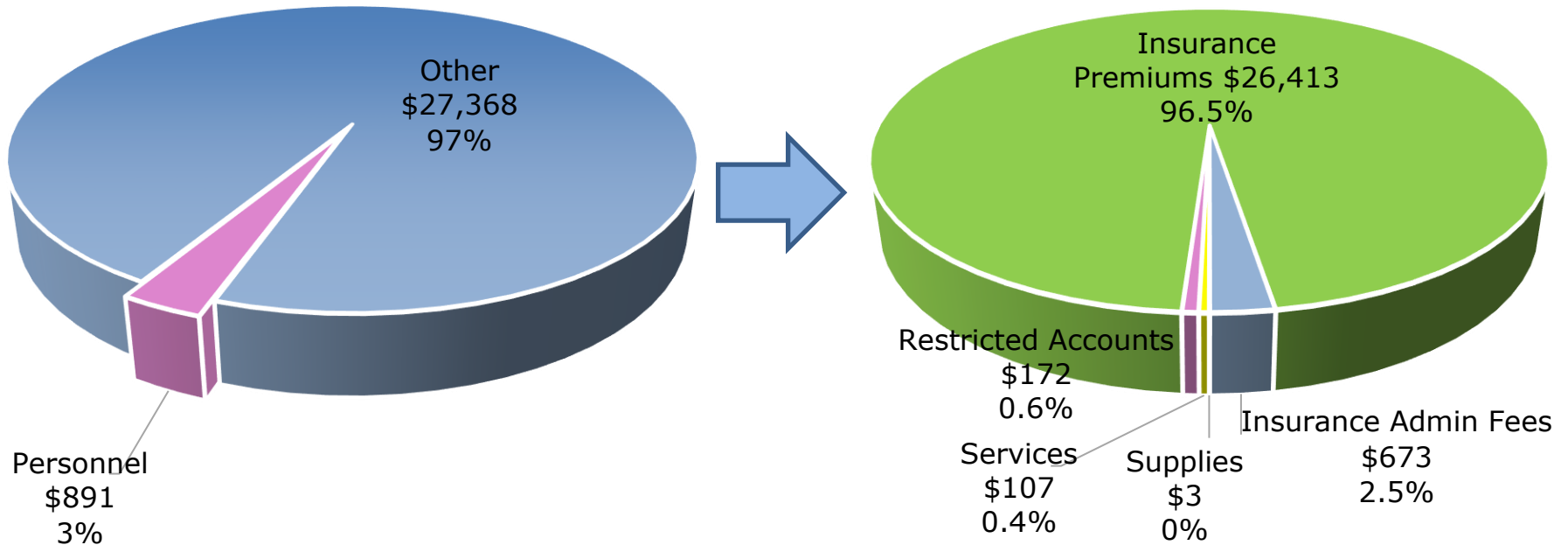
FY2023 Proposed Budget: \$20,738





# FY2023 Personnel vs Non-Personnel Property & Casualty Special Fund (in Thousands)

FY2023 Proposed Budget (ARA Portion): \$28,259





# FY2023 General Fund Expenditures Net Change (in thousands)



Net Change to FY2023 Current Budget		
<b>FY2022 Current Budget</b>		<b>Notes</b>
Operating Budget	\$ 17,741	
Restricted Accounts	\$ 2,048	1
Transfer to BARC	\$ 10,513	
<b>FY2022 Adopted Budget</b>	<b>\$ 30,302</b>	
<b>Adjustments to FY2022 Budget:</b>		
FY2022 HOPE Adjustment - General Fund	\$ 283	
FY2022 HOPE Adjustment - BARC	\$ 161	
Restricted Accounts adjustment	\$ (71)	
Council Member Cisneros Budget Surplus - BARC - One time adj.	\$ 21	
Program Adjustments - General Fund	\$ 17	2
Program Adjustments - BARC	\$ 117	3
<b>Total FY2022 Budget Adjustments</b>	<b>\$ 527</b>	
<b>FY2022 Current Budget + One-time Adjustments</b>	<b>\$ 30,830</b>	
Explanation of FY2023 Incremental Increase/(Decrease)		
<b>Operating Budget Adjustments</b>		
City Council Surplus - BARC - FY2022 adjustment	\$ (21)	
FY23 Program Adjustments - General Fund	\$ 328	4
FY23 Program Adjustments - BARC	\$ (216)	5
<b>Total Operating Budget Changes</b>	<b>\$ 91</b>	
<b>% Change from FY22 Operating Budget</b>	<b>0.5%</b>	
<b>Contractual or Mandated Adjustments:</b>		
Health Benefits Active Civilian	\$ 101	
ARA General Fund & BARC Employee HOPE Pay Increases	\$ 772	
Municipal Pension (Both General Fund and BARC)	\$ 56	
Restricted Accounts	\$ 325	
<b>Subtotal Contractual/Mandated Increases</b>	<b>\$ 1,253</b>	
<b>FY2023 Proposed Budget</b>		
Operating and Contractual Adjustments	\$ 1,344	
<b>FY2023 Proposed Budget</b>	<b>\$ 32,174</b>	
<b>% Change from FY2022 Current Budget</b>	<b>4.4%</b>	
<b>Notes:</b>		
1 Restricted accounts include chargebacks for Citywide charges such as fuel, HPC rent, and IT-service related charges.		
2 FY22 City Secretary Records Retention Project \$14k and 311 New Hire Incentive \$3k		
3 FY22 BARC cleaning contract \$107k and Rescue incentive program cost \$10k		
4 FY2023 General Fund Program Adjustments Include: City Secretary Record Retention Project \$36,000; 311 New Hire Incentive Program \$20,991; transfer of funding for Chief Resilience Officer from Planning to ARA \$224,861.		
5 This is the net from <b>deducting</b> the FY22 one-time budget amendments and <b>adding</b> the FY23 program adjustments for BARC: rescue incentives (\$30k); pet microchipping (\$39k); shelter cleaning \$150k); and heartworm medication (\$129k).		



# FY2023 Expenditure Highlights

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## **General Fund**

- ❑ Funding for document scanning and archival for City Secretary Records Retention Initiative: \$36,000
- ❑ Hiring Incentive Funding for 311 Agent Recruitment and Retention: \$20,991
- ❑ Transfer of Funding for Chief Resilience Officer from Planning to ARA to Enable Consolidation of resilience & sustainability functions in ARA: \$224,861

## **BARC Special Revenue Fund**

- ❑ Funding for Contract Shelter Cleaning: \$256,402
- ❑ Funding for Rescue Incentive Program: \$30,000
- ❑ Funding for Pet Microchipping: \$39,000
- ❑ Funding for Pet Heartworm Medications: \$129,000
- ❑ Reduction of FY2022 One-Time (Non-Recurring) Program Adjustments: (\$563,844)

## **ParkHouston Special Revenue Fund**

- ❑ Funding for 10 additional FTEs for a 4<sup>th</sup> shift of Compliance Officers: \$256,402



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# Questions?



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# Appendix

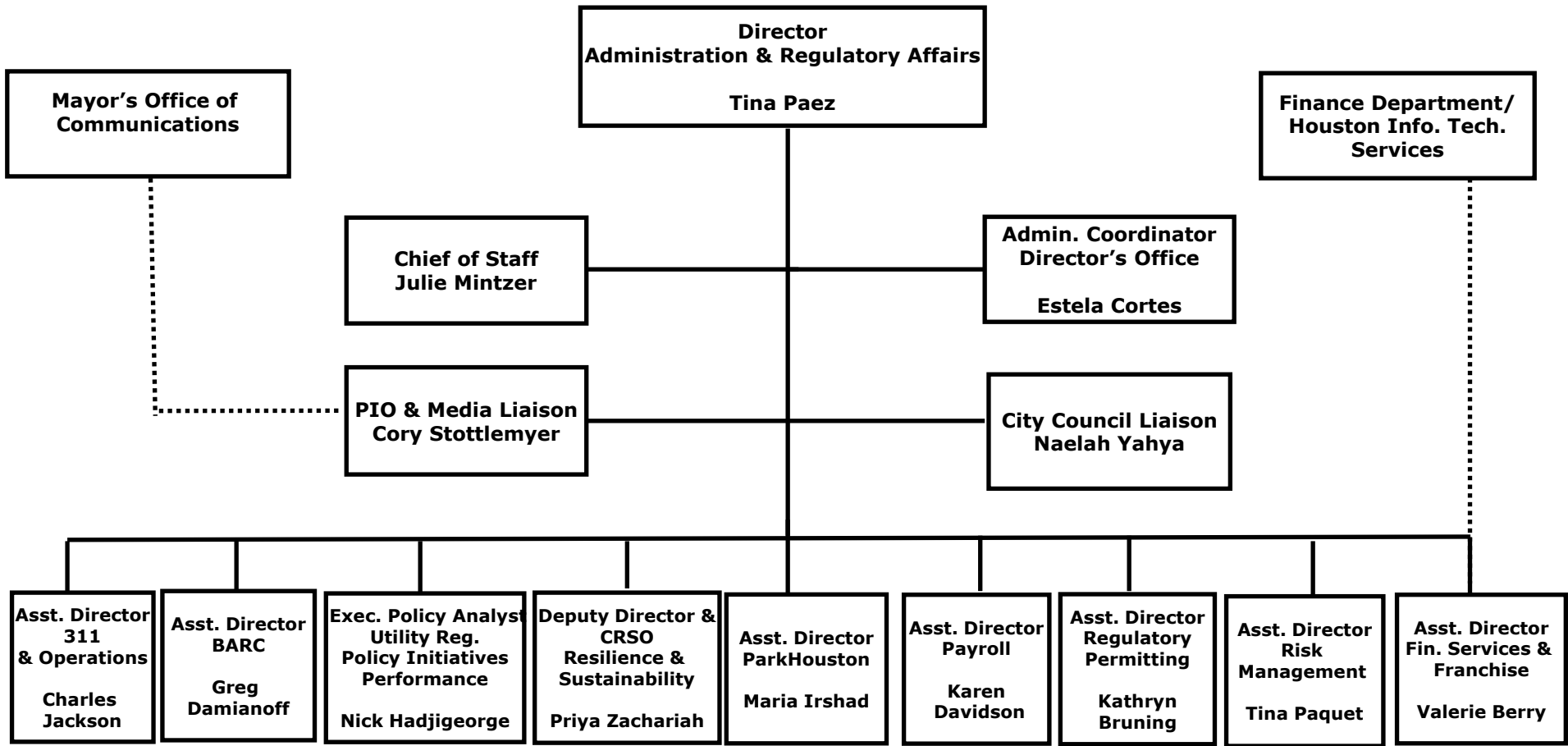


# ARA Restricted Account Details

GL Description	Justification & Cost Drivers
Fuel	Fuel Program operates and manages all City owned fuel sites. Expense explanation - Fuel services are driven primarily by market pricing.
Application Services	Costs include Microsoft Enterprise licenses, 3-1-1 maintenance support and applications, SAP licenses maintenance and support, various Enterprise Application and Server support personnel, CSMART (MCD Only), eSignature, Project Management, Infor, eDiscovery, Cyber Security Office software and support, HITS Budget support via the Finance Department, eSignature.
Insurance Fees	Cost increase for property insurance premium.
Electricity	Responsible for administering the electricity accounts for the City. Program is responsible for overseeing procurement contracts, forecasting, providing price certainty, and financial reporting. Electricity expenses are projected to be lower than the previous year as a function of the competitive bidding process.
Natural Gas	Responsible for administering the natural gas accounts for the City. Program is responsible for overseeing procurement contracts, forecasting, providing price certainty, and financial reporting. Natural gas expenses are projected to be lower than the previous year due to current market conditions and locking in a rate favorable to the City.
Data Services	Costs associated with software and maintenance support contracts required to maintain city networks, applications, desktop devices, servers, payment card industry security, storage devices, cloud services, telephone systems and network equipment including Phonoscope circuits. Contracts cover Antivirus, Firewall and Network backup systems. Also, the Data Center costs are included in the Data Services restricted account.
Voice Services	Monthly costs for Voice/Communication Services. The services include: Local landlines, voice/data circuits, long distance, 1-800 numbers, calling cards, language lines, Citywide ISP/Internet Access. The major vendors are ATT, Department of Information Resources (DIR), Verizon and Century Link.
Voice Labor	Labor costs and parts needed to perform work associated with installation and/or upgrades of telephone systems and cabling. The sole vendor is Selrico.
GIS Revolving Fund Services	Personnel, software licenses and maintenance costs associated with the city of Houston's Enterprise Geographic Information System (EGIS)
Voice Services - Wireless	Monthly charges for Verizon Business services and mobile devices including cell phones, air cards and tablets.
Interfund HR Client Services	Include HR operation cost reflecting health benefits and restricted accounts increase.
KRONOS Service Chargeback	Software license and maintenance costs associated with the city of Houston's Time and Attendance System (KRONOS).
Drainage Fee Service Chargeback	Fee is based on impervious service.
Interfund Permit Center Rent Chargeback	The cost include the HPC Point of Sale cost increase for credit card merchant fee, and lease cost increase.
Interfund Vehicle Services	Provides repair, maintenance, and administrative support for all city departments' rolling stock equipment. Expense explanation - Vehicle Services are projected to increase driven by part cost, contractual increases, and an aging vehicle population.
Interfund Radio System Access	Due to the consolidation of the radio group in General Fund to revolving fund for HITS. This group is responsible for the operation and maintenance of the City's public safety radio system.



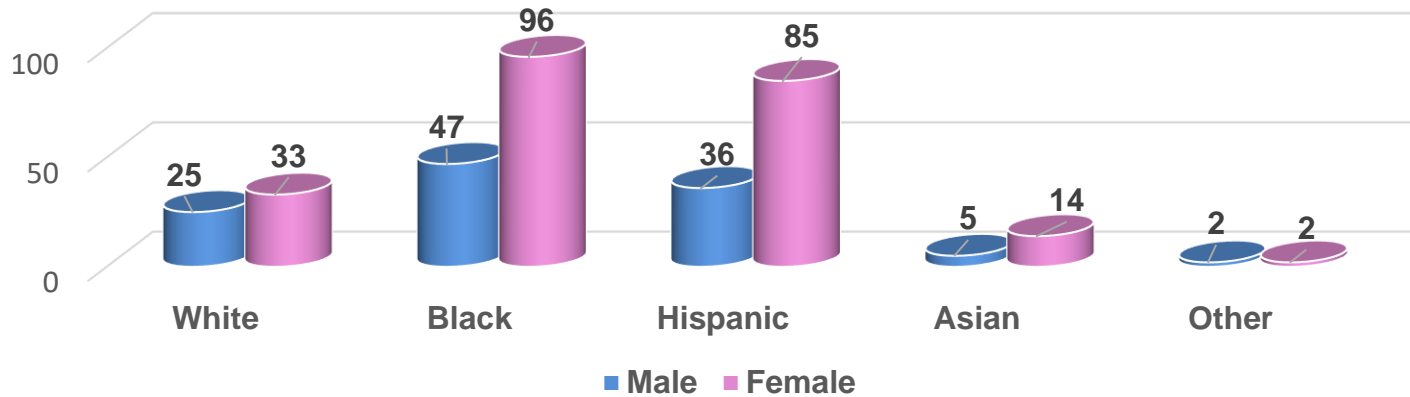
# ARA Department Organization Chart



# ARA FY2022 DEMOGRAPHIC BREAKDOWN (as of April 2022)



## ARA Employees Total 345

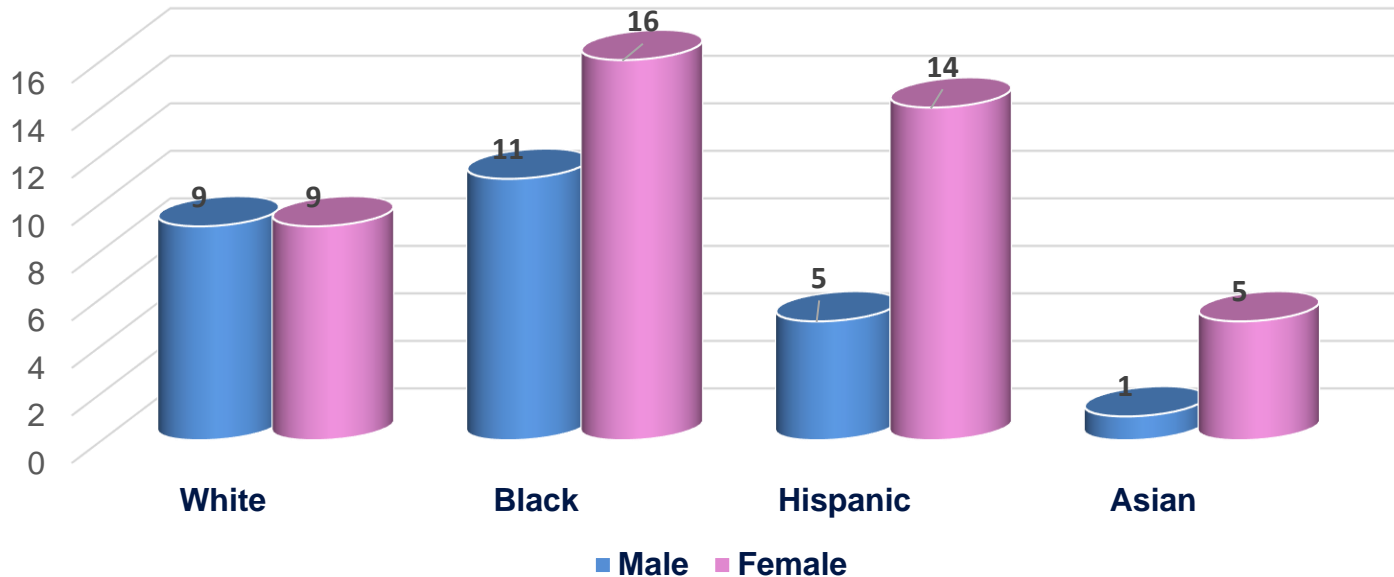


Category	White	Black	Hispanic	Asian	Other	Total
Males	25	47	36	5	2	115
%	7.2%	13.6%	10.4%	1.4%	0.6%	33.3%
Females	33	96	85	14	2	230
%	9.6%	27.8%	24.6%	4.1%	0.6%	66.7%
ARA Totals	58	143	121	19	4	345
%	<b>16.8%</b>	<b>41.4%</b>	<b>35.1%</b>	<b>5.5%</b>	<b>1.2%</b>	<b>100.0%</b>
Citywide Totals	6,446	7,399	5,714	1,571	141	21,271
%	<b>30.3%</b>	<b>34.8%</b>	<b>26.9%</b>	<b>7.4%</b>	<b>0.7%</b>	<b>100.0%</b>



# ARA MANAGEMENT\* DEMOGRAPHIC BREAKDOWN (as of April 2022)

ARA Management Total 70



Category	White	Black	Hispanic	Asian	Total
Males	9	11	5	1	26
%	12.9%	15.7%	7.1%	1.4%	37.1%
Females	9	16	14	5	44
%	12.9%	22.9%	20.0%	7.1%	62.9%
ARA Total	18	27	19	6	70
%	25.7%	38.6%	27.1%	8.6%	100.0%

\* This includes supervisory classifications with pay grades of 17 and higher.





# **FY2022 ARA Accomplishments & Highlights**

# FY2022 ARA General Fund: Accomplishments & Highlights



## ❑ 311:

- Implemented the new 311 system in Microsoft Dynamics 365
- Created the first-ever customer portal for Houston 311 users. Includes service request creation with the aid of a virtual agent and access to the same knowledge database accessed by 311 agents when answering customer questions. Customers can also check their case status. Upgrades to the portal are currently underway and expected to be finished during FY23.
- Winter Storm Uri – 311 handled over 20,000 calls and created over 5,564 service requests. Connected Houstonians without power and water to life-saving services, including non-emergency transportation to shelters and medical facilities and oxygen tank and water delivery. No operational down time.

## ❑ Franchise:

- Collected over \$180,000 to date in delinquent and audit recovery revenue

## ❑ Payroll:

- Successfully paid more than 22,000 employees manually during KRONOS outage in Dec 21 – Jan 22

## ❑ Regulatory Permitting:

- Implemented Donation Box Permitting Framework – September 2021
- Achieved City Council approval of Midtown Entertainment Zone – December 2021
- Achieved approval of revisions to the Noise Ordinance (Chapter 30) – April 2022

## ❑ Resilience & Sustainability

- Assisted in obtaining key permit toward development of the Sunnyside Solar Farm
- Achieved City Council approval for Lily pads Masterplan study
- Kicked off power resilience initiative with CenterPoint called Resilient Now
- Working with HCC on the resilience workforce development program
- Consolidated actions from Houston Climate Action Plan and Resilient Houston into a single database for expedited implementation



# FY2022 ARA Special Funds: Accomplishments & Highlights

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## ❑ **BARC:**

- **FY2022 Live Release:** 93.7% live release rate FY22 YTD; > 90% live release rate for 29 consecutive months
- **Chapter 6 Revisions:** Unanimous City Council Approval on recommended ordinance revisions, including mandatory microchipping of pets and ban on puppy mill sales in pet stores.
- **ABC13 Pick Your Pet Event** hosted adoption event at BARC for the first time ever; 86 pets adopted during the 11-hour adoption event.
- **Rescue/Transfer Program:** 6,389 animals transferred to rescue partners as of April 2022.
- **Animal Enforcement:**
  - 37,250 field calls as of April 2022.
  - 97.7% of Priority 1, 2, and 3 service calls completed (excluding cancelled calls)
- **Animals Fostered:** 1,705 animals transferred to fosters as of April 2022.

## ❑ **ParkHouston:**

- Achieved IPMI Accreditation and Distinction
- Raised more than \$320K for Memorial Park improvements
- Established a Parking Benefits District in Museum Park and Midtown
- Implemented the Almeda Community Parking Program

## ❑ **Property & Casualty Fund – Risk Management Division:**

- Property insurance renewals for City's \$10.7B insured values and Houston First Properties, including flood, windstorm and business interruption for designated locations
- \$250M Terrorism Insurance for city-wide properties
- Settlement of three Property Insurance claims with a combined total recovery of \$2.26M for damages resulting from Tropical Storm Imelda, HCD facility vandalism and HPW warehouse fire



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**End**