

HFD Response Update



Data Comparison

August 1, 2010 through July 1, 2011 (Pre-All Hazards)

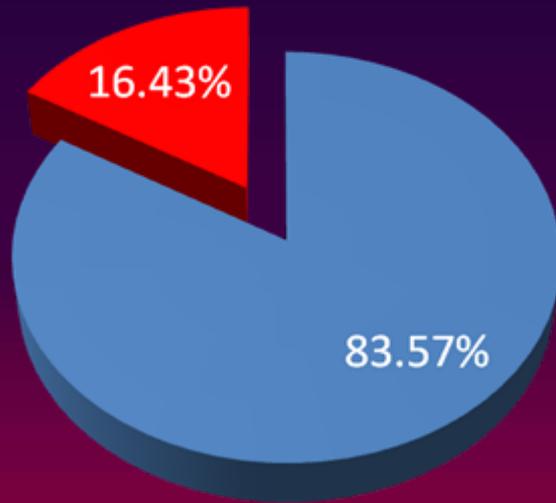
VS

August 1, 2011 through July 1, 2012 (All Hazards)



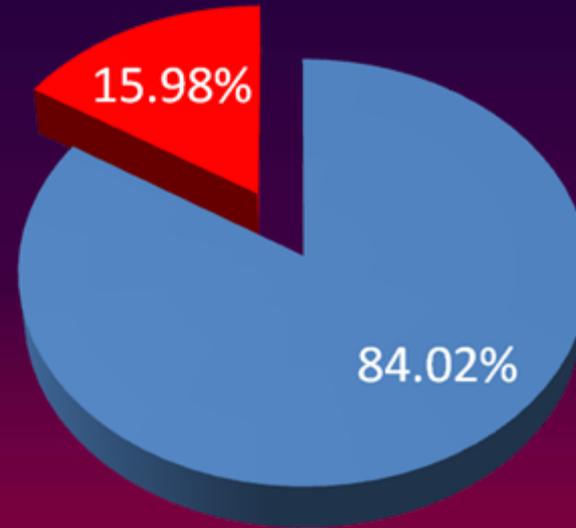
Total Events vs. EMS Events

Aug 1 2010-Jul 1 2011



Total Events: 250,823

Aug 1 2011-Jul 1 2012



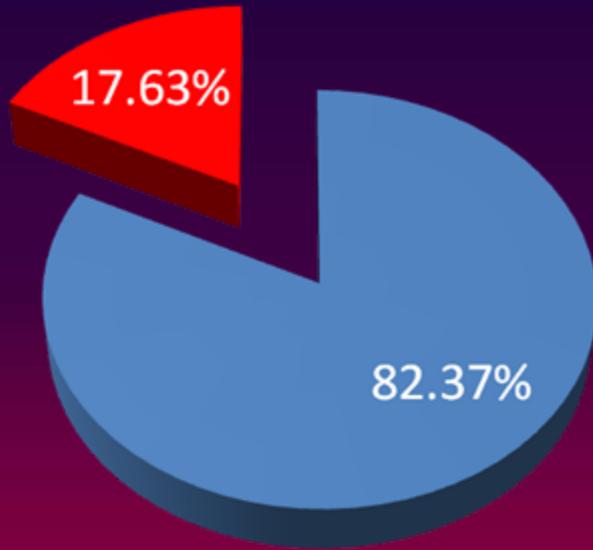
Total Events: 262,686

■ EMS Events

■ Fire Events

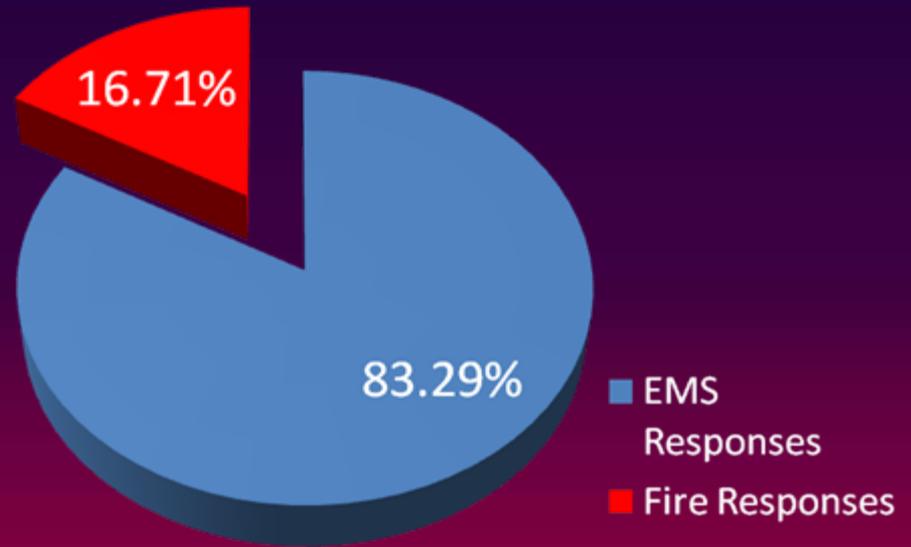
Total Responses vs. EMS Responses

Aug 1 2010-Jul 1 2011



Total Responses: 461,667

Aug 1 2011-Jul 1 2012

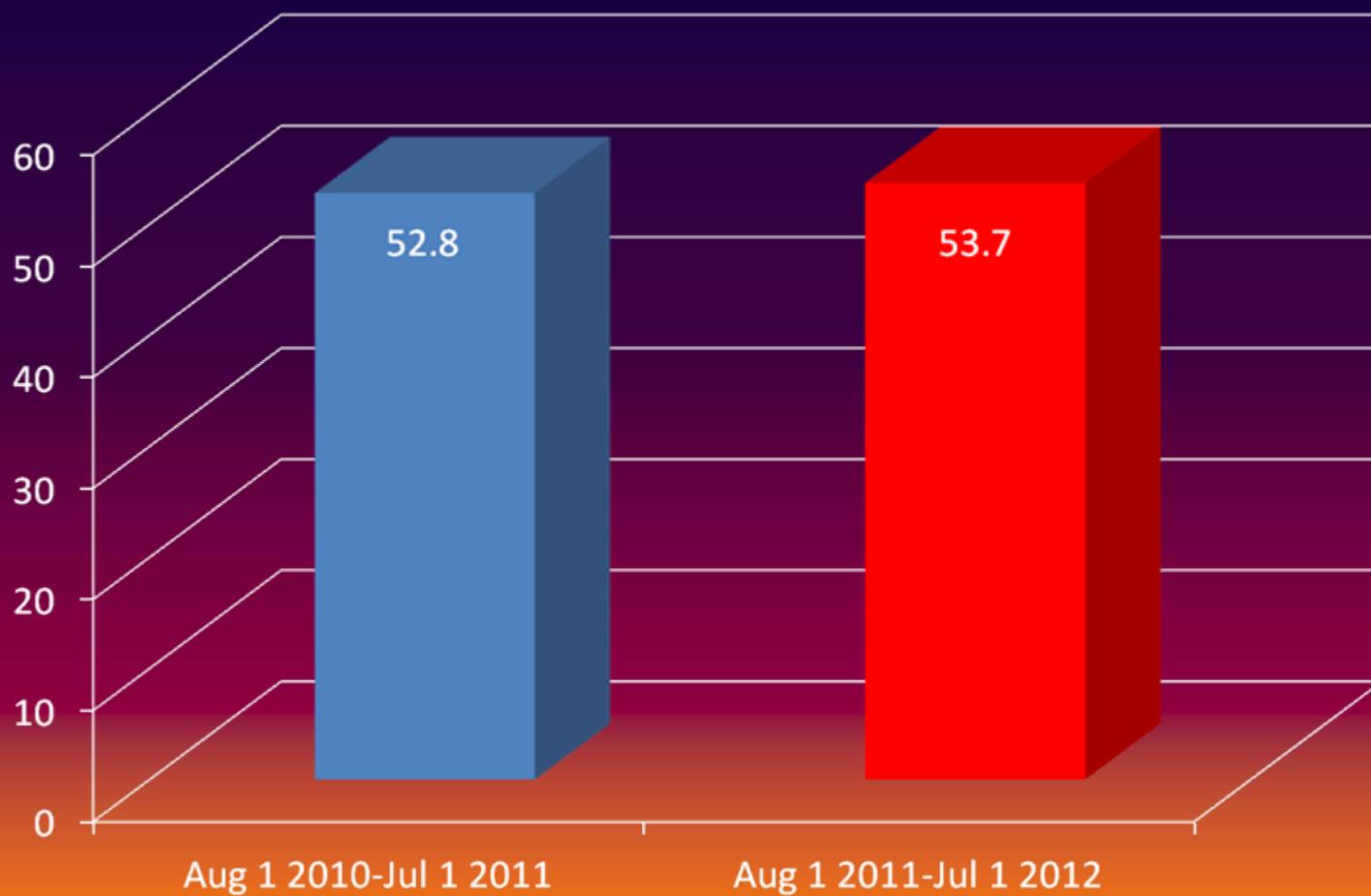


Total Responses: 473,634



Transport Rate

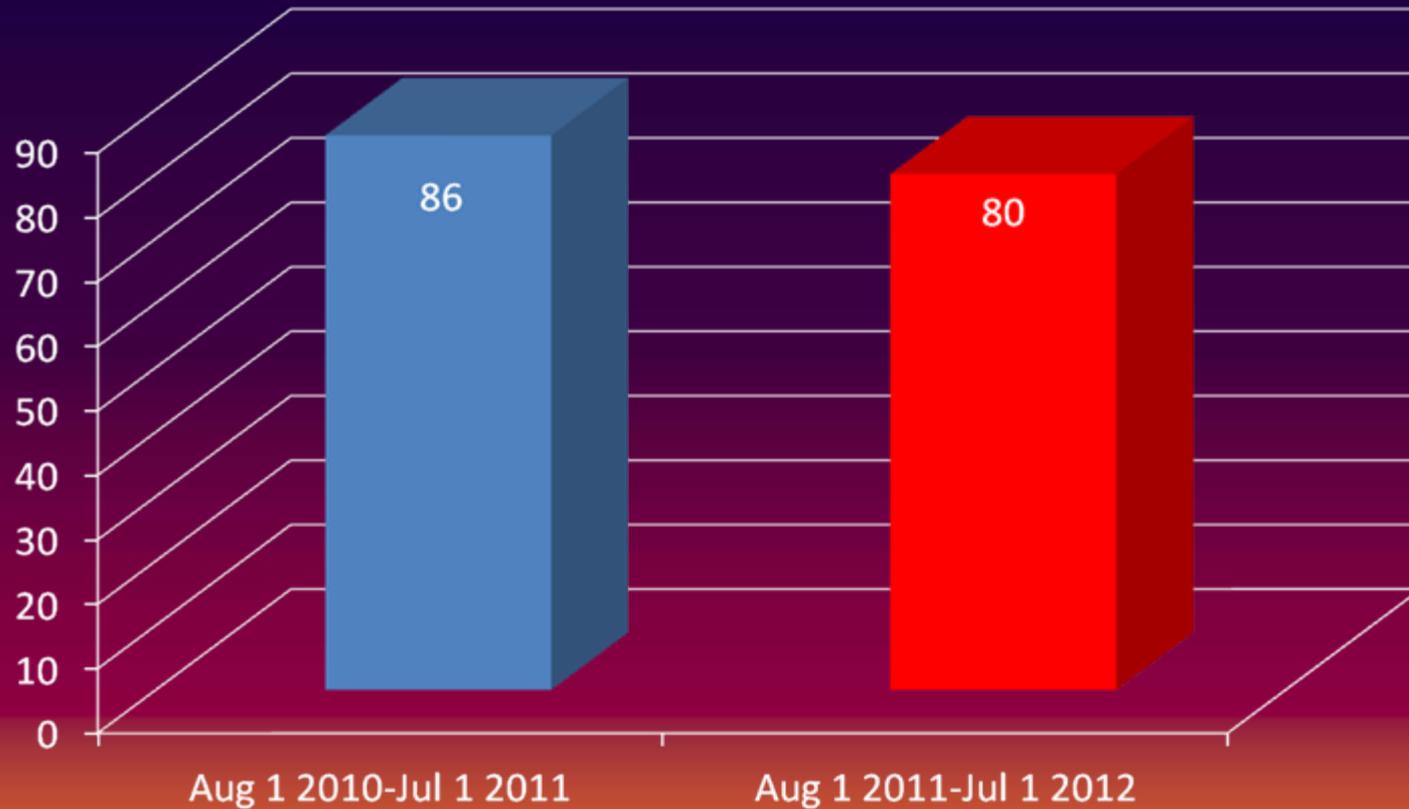
Percentage of Transports for all EMS Events





EMS Call Processing Time

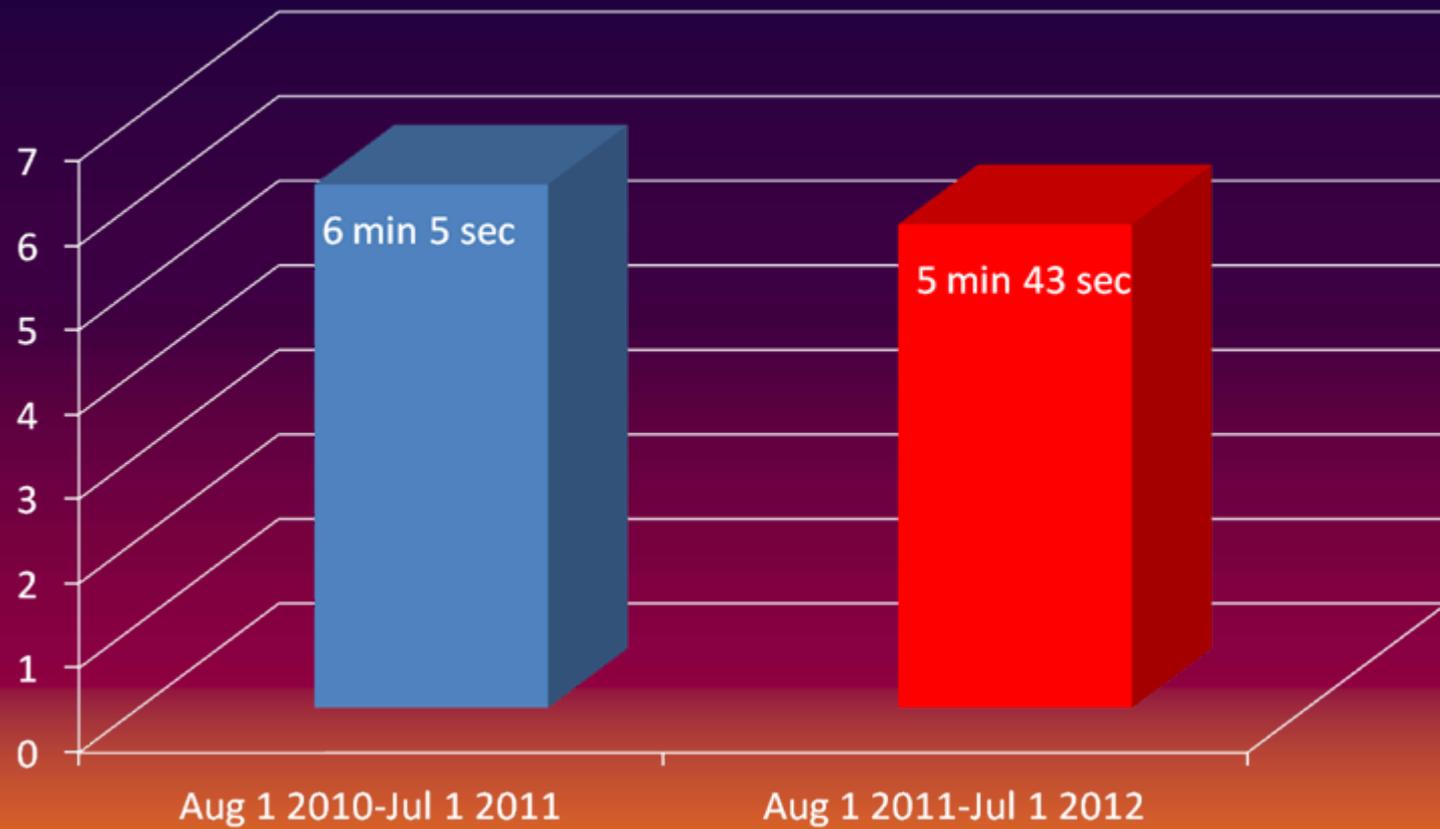
EMS Call Processing Time (in seconds)





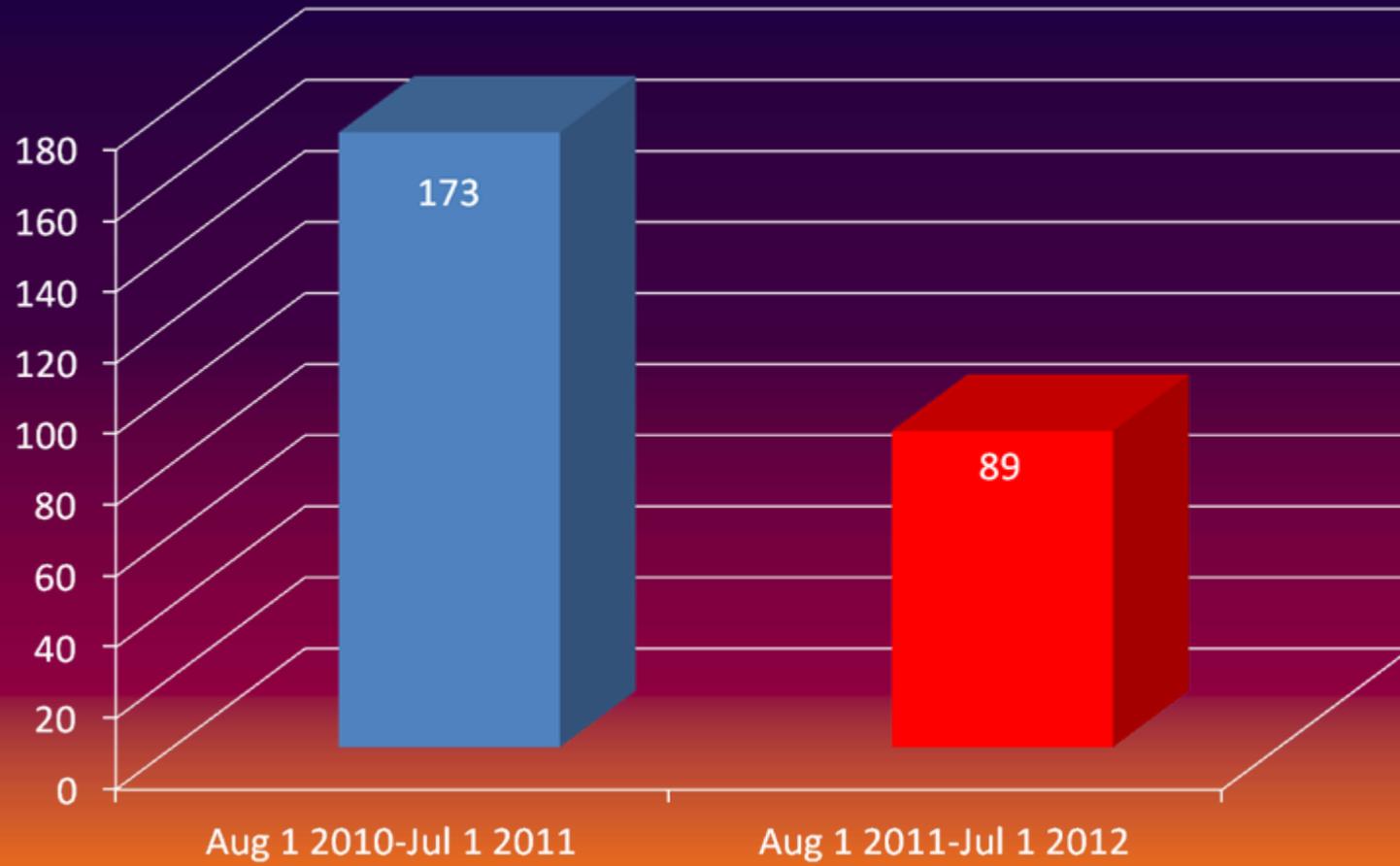
Response Time

Time to 1st Unit on Scene



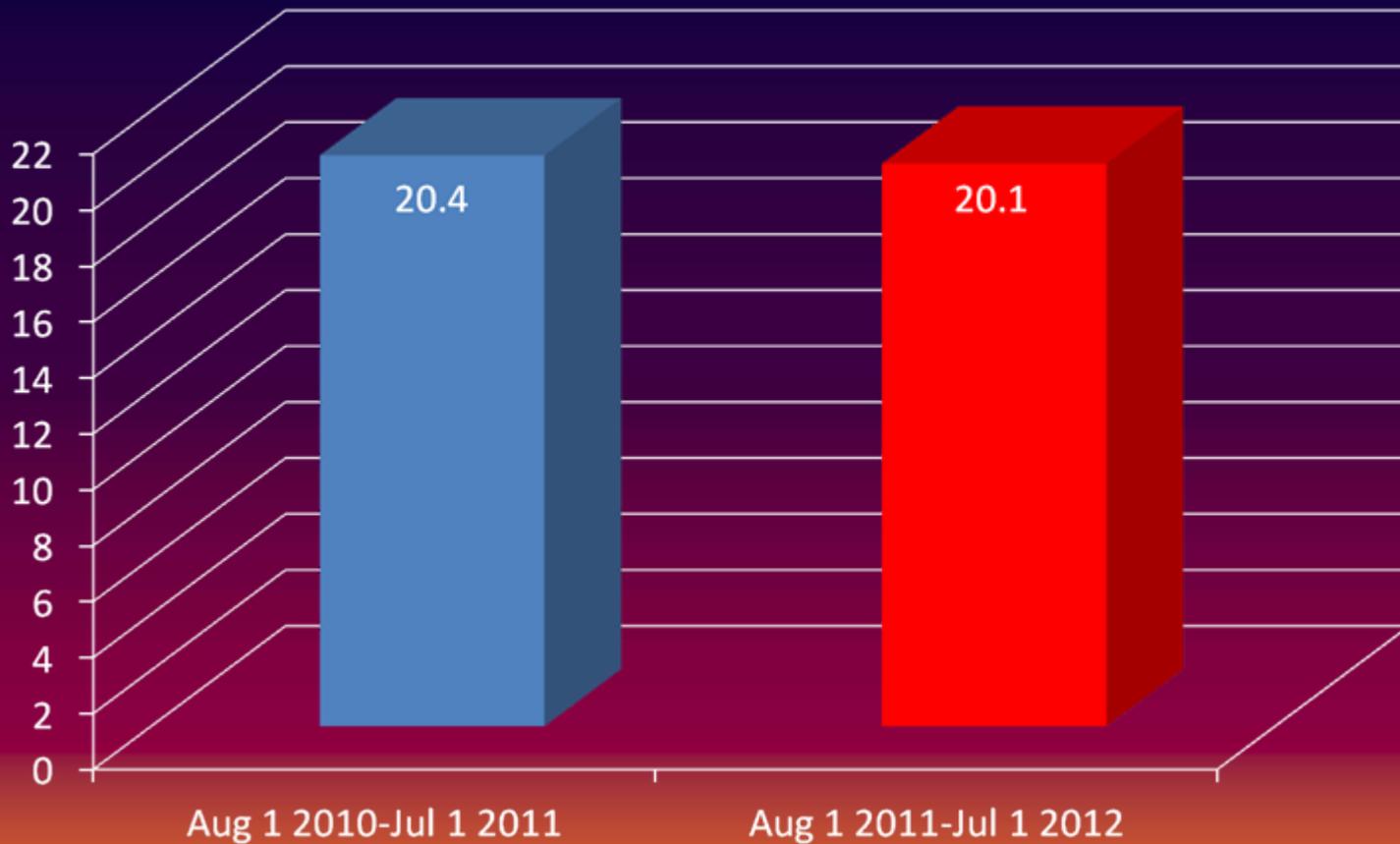
EMS Resource Management

Number of Times Entered EMS Resource Management



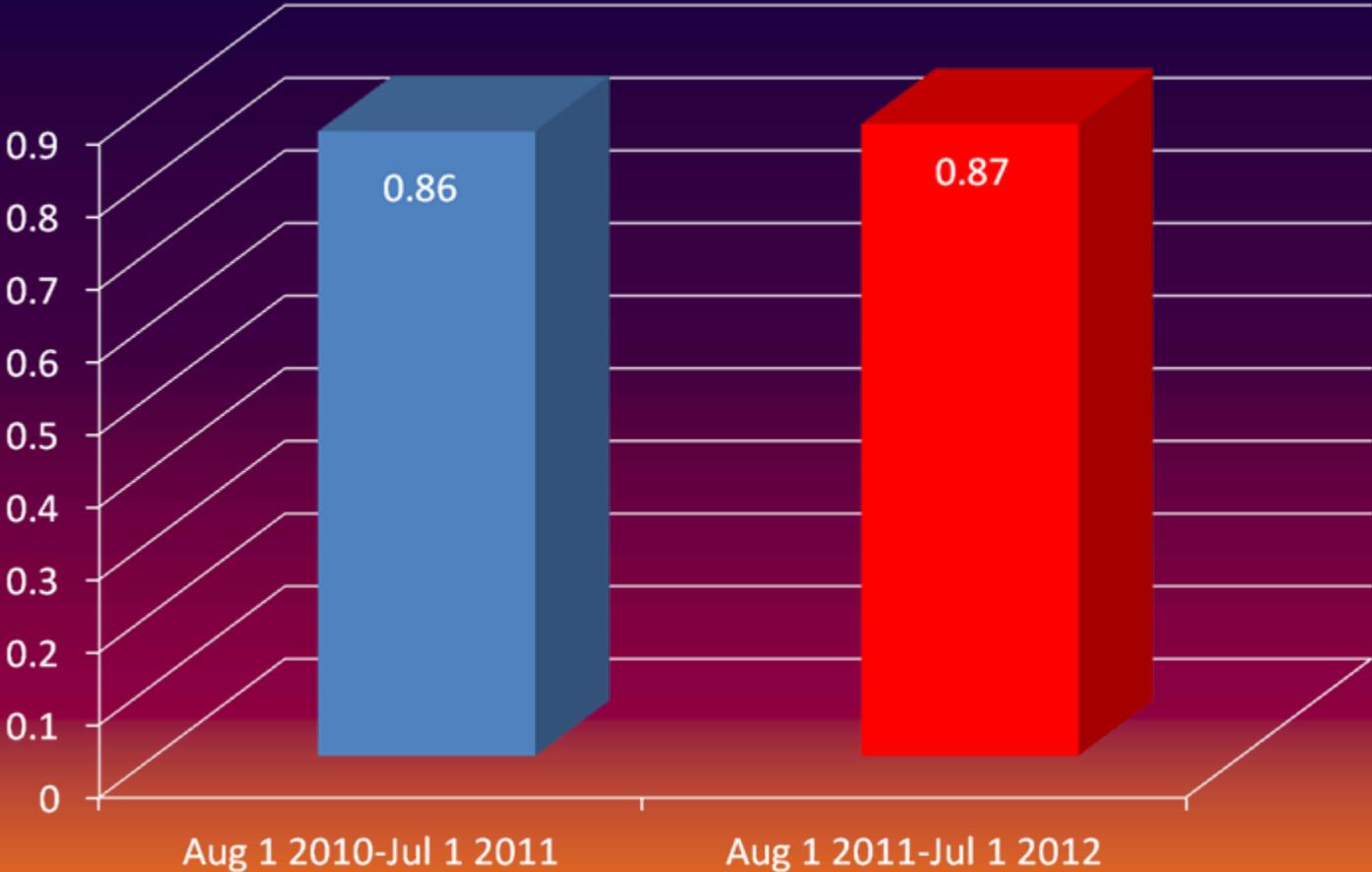
ALS Rate

Percentage of Events Involving ALS Care



Critical Care Rate

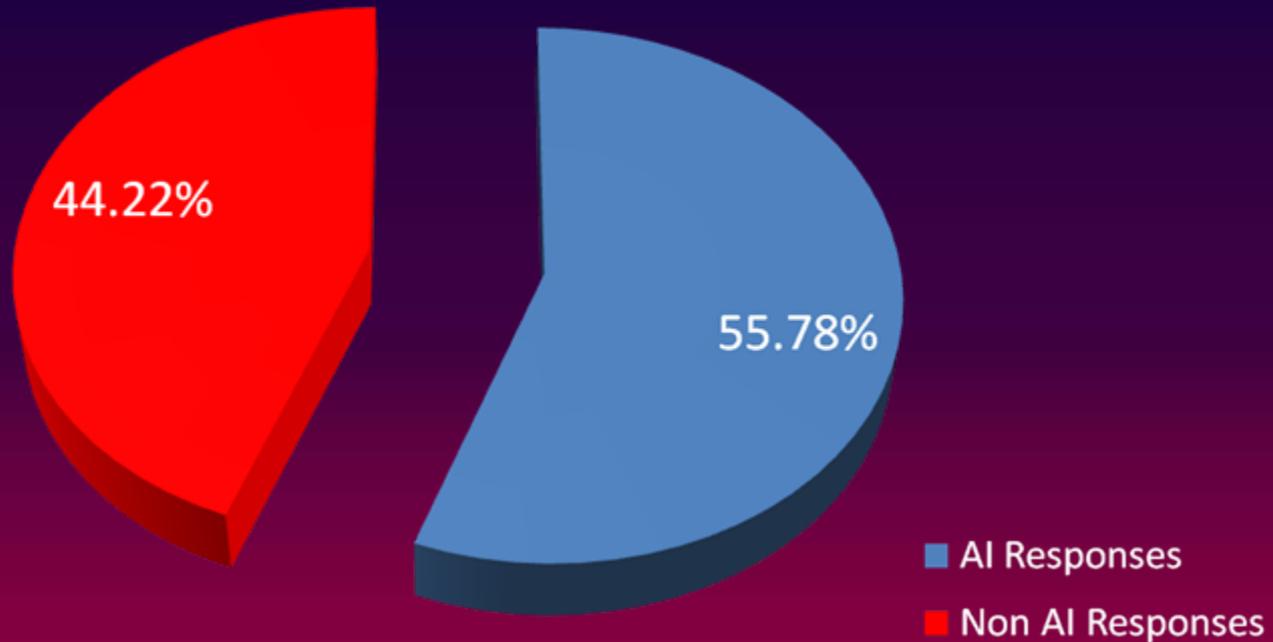
Percentage of Events Requiring Critical Care





AI Responses vs. Non AI Responses

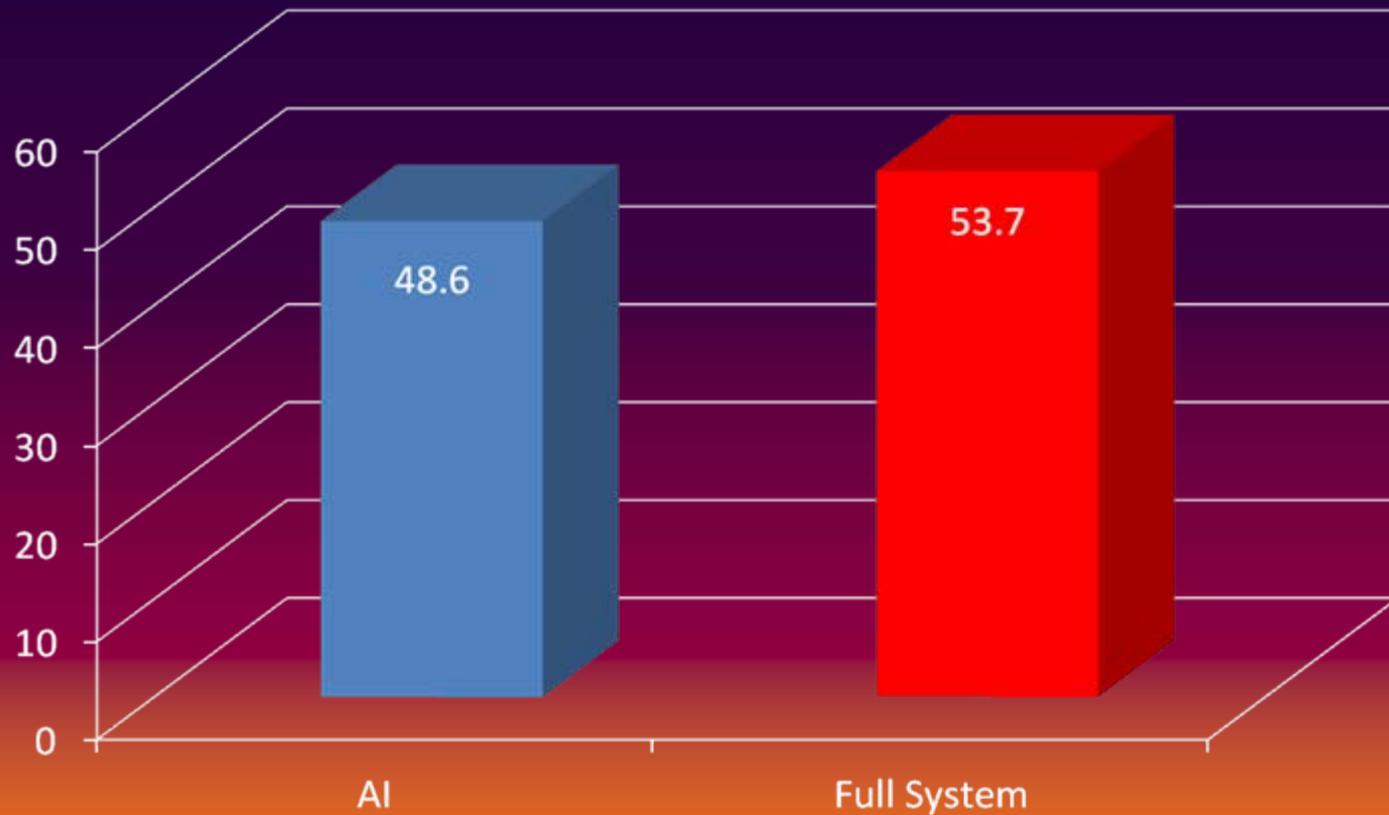
Aug 1 2011-Jul 1 2012



Total EMS Responses: 220,708

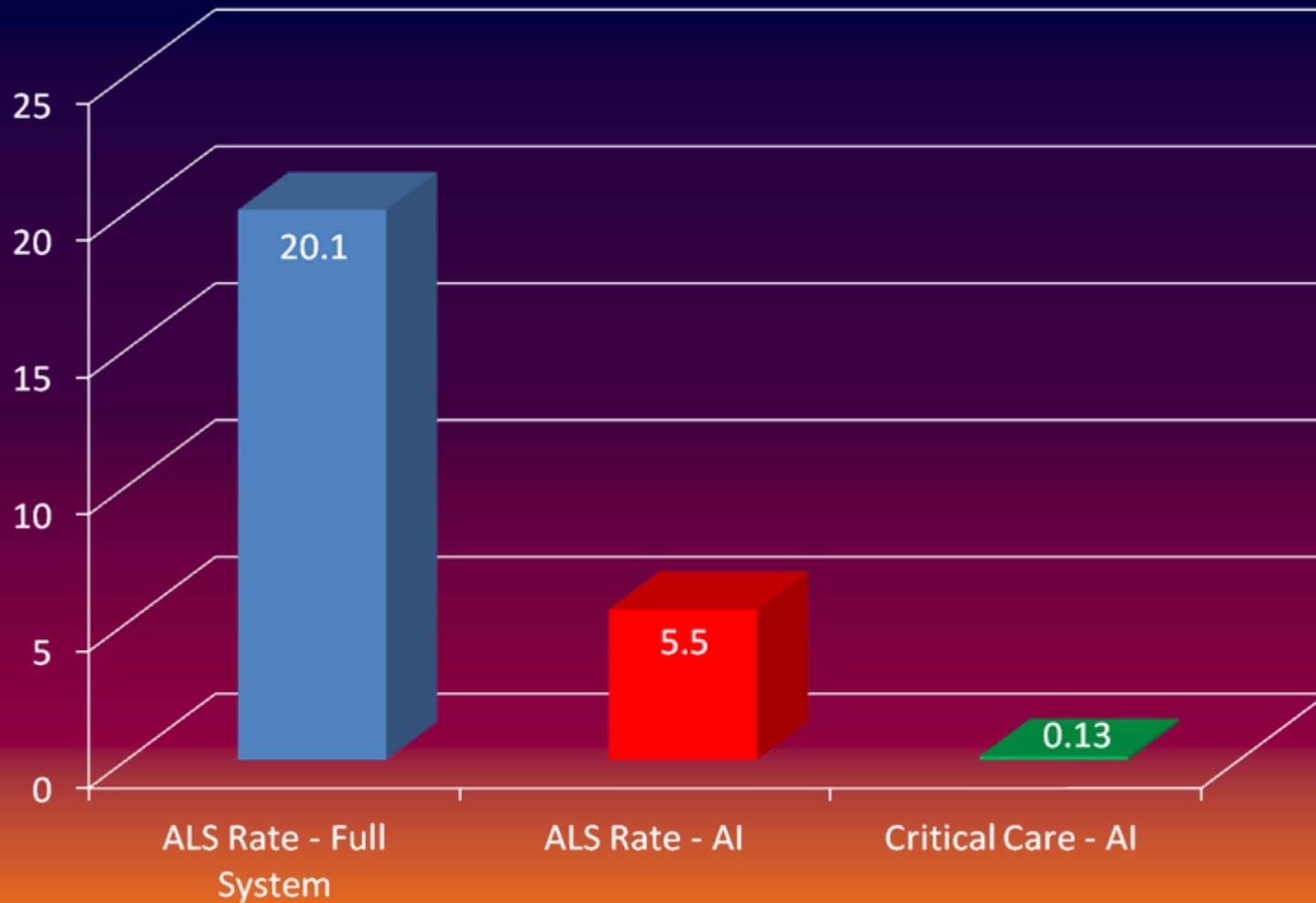
Transport Rate, AI vs. Full System

Transport Rate, Aug 1 2011-Jul 1 2012





ALS and Critical Care Rates



HFD Response Update: Summary

AI has resulted in a 28 second improvement in response time (6 seconds in call processing + 22 seconds in response).

Fire Response time were basically unchanged, from 5.7 to 5.8 minutes.