

AGENDA



- » Project List
- » Individual Project Status
- » Future Updates this format, dashboard or written summary?
- » Questions

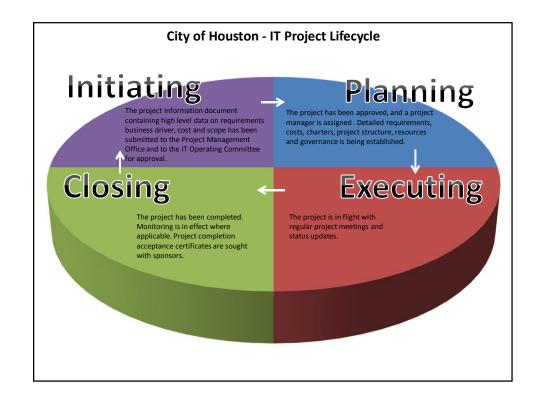


Project List - Summary



- » ALL Data Center Consolidation
- » ALL SAP FIRST HR
- » LGL/ARA/HITS PAGES
- » ALL Network, Telephony & Call Center Upgrade
- » HITS Active Directory Phase III (Clean-up); Phase IV (IDM)
- » FMD M5/Assetworks Upgrade
- » ALL Telecom Expense Management
- » HHS Clinical Management Information System
- » ALL Mobile Device Management
- » HPD Records Management System (RMS)
- » MCD CSMART

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Data Center Consolidation



- » Department Stakeholders: ALL *
- » Funding: CIP/TIP FY13 1.65M; FY14 1.05M; FY15 450K; FY16 350K
- » Status: Planning Phase
- » Next Steps: Move to Executing Phase; execute on the Labor Day weekend move for MCD and prepare for the movement of remaining computing facilities.
- » Outcomes: Reduction in citywide data center energy usage; optimization of server, storage and internet access. Reduction in the number of computing facilities into industry standard data centers. Increase in available programmatic office space.



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SAP FIRST - HR



- » Department Stakeholders: ALL
- » Funding: CIP/TIP FY13 3.375M; FY14 650K
- » Status: Initiation Phase
- » Next Steps: RFQ for Professional Services; select vendor(s) and move to the Planning stage.
- » Outcomes: The deployment of Employee Self-Service and Manager Self-Service; Re-defining and optimizing Human Resource processes. Reduce time to onboard, hire, personnel administration and benefits administration. The removal of internally developed applications to leverage SAP more effectively from an human resources perspective.



PAGES



- » Department Stakeholders: ARA, LGL, HITS
- » Funding: Central Service Revolving Fund
- » Status: Planning Phase
- » Next Steps: City Council Approval for the right to extend current solution provider to enable the outcomes.
- » Outcomes: Standard processes, with automation for TPIA, Litigation Holds, and e-Discovery. Implementation of records management, email archival, data leakage prevention (information security) and encryption. All to optimize the usage of existing technology investments while optimizing their usage with process improvements.
- Note: This project will enhance the internal services that the three stakeholders provide to other departments



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Network, Telephony & Call Centers



- » Department Stakeholders: ALL*
- » Funding: CIP/TIP FY14-FY18 3M per year
- » Status: Planning Phase
- » Next Steps: Hire a project manager; Finalize contract terms and conditions for financing options. Will come back to City Council for an appropriations.
- » Outcomes: Citywide upgrade of network, telephony and call center components; enable department call centers to rapidly deploy new services; enable reduction in support cost for moves, adds and changes.



Active Directory - Phases III, IV



- » Department Stakeholders: ALL except HPD, HAS
- » Funding: CIP/TIP FY13 365K Remaining; FY14 1M
- » Status: Execution Phase
- » Next Steps: Clean-up of data elements that are not required; Plan for single userid and synched password that will enable self-service resets
- » Outcomes: One repository for userid (employee id) and password; the ability to set citywide policies for information security; the ability to enable self-service password resets by the employee.



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M5 – AssetWorks/Fuel Force



- » Department Stakeholders: FMD
- » Funding: FMD Departmental Funds
- » Status: Execution Phase
- » Next Steps: Continue upgrade of application
- » Outcomes: Better accounting and reporting of fuel usage & optimizing fleet operations

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Telecom Expense Management



- » Department Stakeholders: ALL*
- » Funding: Central Service Revolving
- » Status: Execution Phase
- » Next Steps: Incorporate final steps with vendor; include federated departments in all steps of provisioning, inventory and accounts payable
- **Outcomes:** Have the ability, citywide, for wireless and wireline provisioning, inventory and accounts payable costing.



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Clinical Mgt Information System



- » Department Stakeholders: HHS
- » Funding: CIP/TIP FY14 2M; FY15 225K
- » Status: Initiation Phase
- » Next Steps: Finalize contract; Project Kickoff
- » Outcomes: Compliance with Federal, State and City Health management & reporting; The reimbursement dollars for Medicaid are an obvious tangible, however an even bigger savings will be realized in patient care, process automation, and staff/clinician time savings.

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Mobile Device Management



- » Department Stakeholders: ALL
- » Funding: Central Service Revolving
- » Status: Initiation Phase
- » Next Steps: Finish pilot testing; development high level citywide policies that work for all departments and implement.
- » Outcomes: The ability to protect city information on city mobile devices; discussion around policy and implementation of employee owned devices; ensure that city records on any mobile device are protected.



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Records Mgt System (RMS)



- » Department Stakeholders: HPD
- » Funding: FY14 12.918M; FY15 5.4M
- Status: Execution Phase
- » Next Steps: Continue Performance Testing and User Acceptance Testing
- » Outcomes: World Class Police Records Management System



CSMART



Department Stakeholders: MCD, HPDFunding: FY13 - 2.244M; FY14 - 12M

» Status: Execution Phase

» Next Steps: Accept Release Two of the fixed price statement of work; Continue the development, testing and acceptance of the remaining releases in the statement of work

» Outcomes: World Class Court Management System

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QUESTIONS?

