



## CitySource – Department of Neighborhoods - INFOR

August 27<sup>th</sup>, 2015

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# Agenda



- » **What is “CitySource”?**
- » **INFOR - DON**
- » **Schedule**
- » **Conference Room Pilot....**
- » **Questions**

## What is “CitySource”?



- 1. Program - Infor Public Sector – (IPS); staged/phased implementation with process improvements.**
- 2. Enterprise Asset & Work Order Management**
- 3. Permitting, Planning, Code Enforcement, Inspections & Licensing**
- 4. 311 Replacement, Service Request Management, Citizen Relationship Management**
- 5. Mobility, GIS & Data Integration**

## INFOR - DON



- » **Inspections, Code Enforcement with Tablets for Inspectors in the field**
- » **Replacement of internal custom application called FORMS on citywide standard platform – INFOR Public Sector (IPS)**
- » **Implemented without customization; migration of specific data**
- » **All Case/Project Categories and Violation Codes will be implemented.**
- » **Integration with existing applications until they are migrated to Infor IPS.**

# Project Schedule



Event	Date
<ul style="list-style-type: none"> <li>Initiation and Planning</li> </ul>	June
<ul style="list-style-type: none"> <li>Product Configuration Design</li> <li>Product Configuration</li> </ul>	June – July July – August
<ul style="list-style-type: none"> <li>Interface/Integration Design</li> <li>Interface/Integration Development</li> </ul>	August – September August – October
<ul style="list-style-type: none"> <li>Integration Testing</li> </ul>	October – November
<ul style="list-style-type: none"> <li>Data Mapping and Migration – Multiple</li> </ul>	August – November
<ul style="list-style-type: none"> <li>User Acceptance Testing – Multiple</li> <li>Training</li> </ul>	September – November November - December
<ul style="list-style-type: none"> <li>Go-Live</li> </ul>	December
<ul style="list-style-type: none"> <li><b>CONFERENCE ROOM PILOT</b></li> </ul>	<b>September 3rd</b>

## What will be shown Conference Room Pilot?



- 1. City Council Members invited to see a focused demo – September 3rd, 2015**
- 2. Two (2) specific Super Neighborhoods**
- 3. The Department of Neighborhoods has pre-selected two specific addresses with violations.**
- 4. Council will have the opportunity to walk through the process (abbreviated for event) as it is today and then compare it to the new solution/tools.**





**Questions?**