HPD Eccentex Renewal
TTI Presentation

Date: July 9, 2020

Mike Bell, HPD CTO
Eccentex Contract Info

- **January 2014** - SPD released the RFP for HPD’s Internal Affairs Division (IAD) Case Management System
- **October 2014** – Eccentex’s AppBase was the selected vendor scoring the highest on the evaluations
- **March 2015** - Contract was executed between the City of Houston and Eccentex
  - Contract was for a three year period with two one year extensions
  - Enterprise license for the AppBase Platform (Eccentex product)
  - (AppBase) is a proven, secure, reliable and scalable Smart Unified Digital Business Platform that delivers the rapid customization and solution development
Eccentex AppBase Benefits

• Provides all IAD reporting. Has recurring reports but can also be queried ad-hoc report requests. Contains IAD data back to 1977.

• Case related assignments are accomplished, tracked, and reported within the system.

• Required reviews and approvals are managed by the workflow.

• Document generation accommodated with saved templates within AppBase.

• Any digital document in any format can be attached to an IAD case.
Correspondence Tracking for Chief

• A formal record that is centralized correspondence/document management repository which identifies and records each document sent from or received by the Office of the Chief.

• Has been used to track over 4,000 documents each year since 2016.

• Correspondence include those to/from the Mayor, City Council, other city departments, outside Cities, States and federal Agencies, as well as citizens of Houston and surrounding areas.
Eccentex Contract Renewal

Enterprise License Renewal for the AppBase Solution

- Provides full rapid application development for internal use
- Provides full maintenance and support for IAD and COP solutions used today

Year by Year Cost Break-down

(First three years are provided at no increase from the first contract)

- Year 1 - $200,000
- Year 2 - $200,000
- Year 3 - $200,000
- Year 4 - $220,000 (10% increase)
- Year 5 - $242,000 (10% increase)

Total 5 year potential cost $1,062,000
NEXT STEP
Council Action in July
Questions?