

HPD REAL TIME CRIME CENTER (RTCC) Procurement Update

TTI Presentation

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Background

- HPD has a Real-Time Crime Center (RTCC) to improve response outcomes.

(Photo from story in
Houston Chronicle
dated Aug. 22, 2012)



- It serves as an intelligence center to provide crucial information when HPD responds to calls for service.
- Analysts look up location and suspect history and relay to responding officers



Current Status

- The HPD Real-Time Crime Center (RTCC) was last upgraded in 2008.
- Display equipment is out of date and needs replacement
- There have been many technical improvements to RTCC hardware and software in the past 15 years. See video wall below:



Photo of Memphis Police Department RTCC



RTCC Objectives

- HPD is seeking a modern RTCC to meet the following objectives:
 - Manage critical “situations in progress” more effectively
 - Accelerate investigations by helping connect the dots faster and
 - Improve safety and situational awareness for responding officers
 - Integrate camera feeds into a single video platform
 - Optimize Texas Anti-Gang’s (TAG) multi-agency efforts to identify, deter, disrupt, and dismantle criminal organizations



NEXT STEPS

- Release RFP
- Evaluate proposals



Questions?

