

FAQs for Memorial Drive Reconstruction Project:

1. What streets will this project cover?
The project extends from just east of North Kirkwood to just east of Eldridge Parkway. All streets connecting to Memorial Drive within this parameter will be affected at their intersection with Memorial Drive.
2. Whom do we contact for emergencies and general questions about this project?
For general questions regarding the project, call 311. For emergencies, the Contractor is Oscar Renda Contracting, and they have 24 hour emergency numbers as follows:
Tom Gould (281) 746-5776
Bart Adams (281) 615-1449
Yahya Alwan (832) 677-4024
3. When will the project begin and end?
The project duration is 860 days. The project has been issued a Notice to Proceed date of March 15, 2016, and a completion date of July 23, 2018.
4. Will construction work affect areas of Memorial Drive at different times?
Yes, In order for the project to progress and work to be completed as soon as possible, the Contractor will be working in different areas on Memorial. The Contractor will distribute notices to residents and businesses, a minimum of 72 hours prior to moving into an area to start construction.
5. Where on Memorial Drive will this project begin?
The project will start in 3 areas. The first will be the south side of Memorial just east of North Kirkwood Road going west into the intersection of Kirkwood Road, another area is Memorial Drive between Bateswood Drive and Clear Springs Drive, and the third area is Memorial Drive from just west of Fern Street to Tully Street.
6. How fast will the work proceed?
The contract duration is 860 calendar days. It is difficult to determine how fast the work will proceed due to weather and unforeseen issues that can arise. That being said, the Contractor will work diligently to complete the project in a complete and timely manner.
7. Will any work be performed on a 24 hour basis?
No work will be performed on a 24 hour basis.
8. What are the normal work weekday and weekend hours?
The Work on the site will be performed Monday through Saturday between the hours of 7:00am and 7:00pm. There are situations when the Contractor will work outside of these hours in order to complete a connection on a utility, pour concrete, or an emergency
9. Will work be performed during the Holidays?
There will be no work on Thanksgiving, Christmas Eve, Christmas Day, and New Year's Day.
10. Is there a projected timeline available describing the progress and locations of work being performed on this project?
The Contractor will submit an initial proposed schedule. As the project progresses and updated schedule will be submitted by the Contractor monthly.

11. Will there be notification signs to inform motorists of road conditions and detours?
There is a traffic control plan within the contract documents that includes signs and devices to assist motorists.
12. Will my utilities be cut off? If so, how far in advance will I be notified, and how long will they be turned off? Whom should I contact to have utilities restored?
Utilities in some areas will be temporarily shut off to install a waterline connection or to transfer services. This normally only takes a few hours unless the Contractor runs into an unforeseen issue. You will be notified a minimum of 24 hours in advance of any shut offs. There are times when a utility line is not shown and the Contractor may hit it accidentally. In that case your water may be off for a short period of time while repairs are made.
13. How will drainage be affected while the project is under construction?
The Contractor will keep positive drainage in effect for the duration of the project. SWPPP will be in place to help keep debris from entering the storm drains.
14. Should I take photos of my property prior to construction?
You are welcome to take photos prior to construction. The Contractor takes extensive preconstruction photos prior to starting the project.
15. Will I lose access to my entryway? If so, for how long and when will I be notified?
If your driveway/entryway is removed, there will be a temporary driveway/entryway in its place. When it comes time for the new driveway/entryway to be poured, you will not be able to access it for approximately 3 days. Most of the time neighbors share driveways while this part of the project is going on. You will receive notification from the Contractor a minimum of 24 hours prior to your driveway/entryway being removed.
16. Will any work be performed on my property? If so, how far in from the right-of-way?
No work is planned to be on private property. If a need to access private property arises the homeowner will be notified and asked to sign a right of entry.
17. Whom do I contact if I believe that my entryway is not reconstructed properly?
Contact the Contractor via the 24 hour contact numbers made available to you.
18. Will emergency services or Metro be affected?
Emergency services should not be affected. There will be flagmen and/or police officers in the construction areas to ensure traffic moves efficiently. Metro bus stops will be moved slightly to temporary locations until the construction is completed in the affected area.
19. Are there any incentives or financial penalties if the project is completed before or after schedule?
There are no incentives, but there are liquidated damages of \$1,500.00 assessed for each day the construction continues beyond the contract time.
20. If I am an area business that will consolidate my property's entryways in cooperation with the City of Houston, whom should I contact to coordinate efforts?
The Contractor will coordinate your driveway schedules with you. If you have concerns after coordinating with the Contractor, call 311 and they will notify the appropriate personnel at the City of Houston to contact you and address your concerns.