



PEDESTRIAN ACCESSIBILITY REVIEW PROGRAM ELIGIBILITY AND PROCESS

Mayor's Office for People with Disabilities (MOPD)

E-mail address mopdmail@houstontx.gov / Web site address: www.houstontx.gov/disabilities

PAR Program is administered by the Mayor's Office for People with Disabilities (MOPD). Sidewalks and curb cut/ramps are provided to improve mobility and sidewalk accessibility for people with disabilities.

Eligibility

A request is **P.A.R.** eligible when a citizen with a disability* or person permitted to call on their behalf reports there is **NO SAFE** path of travel to:

- ♿ Bank / financial institution
- ♿ Bus Stop or METROLift
- ♿ Educational facility
- ♿ Employment
- ♿ Grocery or pharmacy
- ♿ Home / vehicle
- ♿ Medical facility
- ♿ Place of worship



**disability or mobility impairment*

Please note: PAR requests may not be submitted unless MOPD staff is able to speak with the citizen affected by the sidewalk or curb condition

Getting Started

- Complete PWE Safe Sidewalk application at - <http://services.publicworks.houstontx.gov/safe-sidewalk-application.html>
- Receive six digit tracking number and go to - www.houstontx.gov/disabilities/sidewalksafety.html. Complete for route and location details
- Citizen may also call 832.394.0814 for assistance

Within 30 days of application receipt

1. PAR staff interviews citizen to confirm location and program eligibility
2. Approved requests are forwarded to Public Works and Engineering
3. PAR supervisor responds to citizen – via phone, email or snail mail – for all received requests

Within 30 days of project approval

1. PWE does site inspection and more detailed program eligibility evaluation
2. Results are forwarded to PWE Design Team. PWE Construction Team matches location with existing work order location
3. If location is new, a work order is created which may require bid process or council approval
4. PAR requests have priority over all other PWE sidewalk requests / projects

Depending on funding availability, the time frame from PAR approval to project completion varies between 6 and 24 months

For information about other safe-sidewalk-programs, please visit our Public Works and Engineering website at: <http://documents.publicworks.houstontx.gov/latest/safe-sidewalk-program-ssp.htm>