



## Bureau of Consumer Health Services Frequently Asked Question about Commercial Pool



### How can I obtain a pool permit?

For new owners and newly constructed pools, contact the Bureau of Consumer Health for a pre-opening inspection. 832.393.5100 or [CHS@houstontx.gov](mailto:CHS@houstontx.gov)

To renew an existing permit, an invoice is mailed 30 days before the permit expiration date. A copy of the invoice can also be obtained by calling 832.393.5100 or via email [CHS@houstontx.gov](mailto:CHS@houstontx.gov)

### How much does a permit cost?

Visit the [City of Houston Fee Schedule](#) for updated and most current fees.

Health and Human Services			Contact Us	
Name	Description	Statutory Authority	Amount	As Of
Swimming Pools	Plan review fee - Facility [43-9(a)]	43-38(a)	\$142.73	01/01/2013
Swimming Pools	Plan review fee - Residential pool or spa [43-9(a)]	43-38(a)	\$74.00	01/01/2013
Swimming Pools Inspection	Preoperational facility inspection fee [43-9(g)]	43-38(a)	\$132.15	01/01/2013
Swimming Pools Inspection	Reinspection fee [43-32(e)]	43-38(a)	\$174.44	01/01/2013
Swimming Pools Permit	Aquatic operating permit [43-31(a)]	43-38(a)	\$142.73	01/01/2013
Swimming Pools Permit	Late permit renewal fee [43-31(b)]	43-38(a)	\$52.85	01/01/2013
Swimming Pools Permit	Replacement permit [43-31(a)]	43-38(a)	\$26.42	01/01/2013

### How do I submit a complaint?

You may submit a complaint online at [www.HoustonConsumer.org](http://www.HoustonConsumer.org) or by calling (832)393.5740.

### What do I do about my citation?

You are able to receive fine amounts and court procedures at [www.houstoncourts.org](http://www.houstoncourts.org) and by calling 311 or (713) 837-0311.

### What to expect from an inspection?

During an inspection, the inspector will look for items in found in the [City of Houston Code of Ordinance chapter 43](#). You can also obtain a brochure with general requirements [online](#) or via email at [CHS@houstontx.gov](mailto:CHS@houstontx.gov) or in person at:

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Department of Health and Human Services  
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